



ACCESSIBLE TOURISM GUIDE TO MADRID



ACCOMMODATION

*i*MADRID!

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www.esmadrid.com/en

2nd
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SELECT
A CATEGORY



HOTELS



HOTELS



HOTELS



HOTELS



HOTELS



GUEST HOUSE
HOSTELS

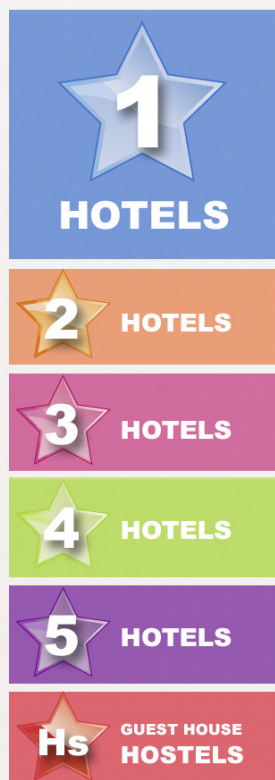


RESOURCES



1 STAR HOTELS

- 1 Caballero Errante**
- 2 Europa**
- 3 Ibis Budget Madrid Vallecas**
- 4 Ibis Madrid Valentín Beato**
- 5 Sancho**



ACCOMMODATION



CABALLERO ERRANTE HOTEL

Calle Pinos Alta, 14
28029 Madrid

Telephone: 91 144 13 30
Fax: 91 144 13 37

Web: www.hotelcaballeroerrante.com

Metro without a lift: Valdeacederas

Bus: 27

ACCESS

- The main entrance of the hotel has **21 cm** stairway and there is no alternative ramp.
- There is an **1.70 m** wide automatic, sliding glass door. It is not marked with horizontal strips or a logo in a contrasting colour.
- There is an alternative entrance next to the main door. It is reached by an **80 cm** wide access ramp, which is **2.50 m** long, and which has a steep incline of **21.2%**.
- This door is **70 cm** wide. It is usually closed, and you have to ask for it to be opened.



ACCESSIBILITY – HEARING IMPAIRED

Room	
Internet connection: yes	TV which communicates with reception: no
TV with teletext decoder: yes	TV has alarm clock with visual alert: no
Bedside plug socket: yes	Entrance door with peephole: no
Written information on available services: yes	Light signals to indicate a knock at the door: no
Communal WCs	
Door lock with visual aid to indicate either free or occupied: no	Cubicle doors with a gap underneath to see if there is someone inside: no
Lifts	
Visual signs indicating the floor and direction of movement, both inside and outside the cab: yes	Emergency button with a light to show that the emergency call has been received: no
Emergency system	
Emergency alarm systems with visual alerts: no	

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Caballero Errante



ACCESSIBILITY – PHYSICALLY DISABLED

Adapted room (No. 108)	Number of adapted rooms: 1
On the 1st floor , via accessible route	Door width: 77 cm
Clear turning circle inside (diameter): Ø 150 cm	Height of climate control: 142 cm
Bed height: 50 cm	Space for access to the bed: right hand side 90 cm , left hand side 90 cm
Height of coat rack: 180 cm	
Bathroom in adapted room	
Door: with a width of 77 cm	Clear turning circle inside (diameter): Ø 150 cm
Toilet:	
Seat height: 40 cm	Height of flush mechanism: 77 cm
Width of approach: left hand side 100 cm	Swing-out grab bar on the right hand side at a height of 77-88 cm
Fixed grab bars on the left hand side: no	
Basin:	
Height and clearance beneath the basin: 78 cm and 42 cm	Tap: mixer tap
Height of the lower edge of the mirror: 125 cm	Height of bathroom fittings: 84 cm
Shower:	
Width of approach to shower: 140 cm	Shower base: with a 12 cm step
Shower floor: non-slip	Shower chair or seat: fixed to the wall
Does not have horizontal grab bar	Height and location of vertical grab bar: 52-90 cm
Mixer tap	Tap height: 120-145 cm , on accessible wall
Adjustable shower-head height: yes	
Lifts	
Route: accessible up to the door of the lift	Width and depth of cab: 83 and 132 cm
Door width: 80 cm	



ACCOMMODATION



Other amenities	Location	Access	Main characteristics
Reception	Ground floor	Accessible	Height of reception desk: 118 cm
Cafeteria	Ground floor	Accessible	Height of the counter: 120 cm Table height: 73 cm Height under table: 70 cm Width under table: 60 cm Depth under table: 60 cm
Restaurant / Breakfast buffet	Ground floor	Accessible	Height of buffet bar: 90-120 cm Table height: 73 cm Height under table: 70 cm Width under table: 60 cm Depth under table: 60 cm
Parking	Floors: -1, -2, -3	Accessible	None of them are adapted for wheelchair users
Communal WCs	Ground floor	Accessible	None of them are adapted for wheelchair users

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Caballero Errante



ACCESSIBILITY – VISUALLY IMPAIRED

Signs

Signs the same size: **yes**, average height of **150-175 cm** and a font size of **≥ 1.5 cm**

Lettering in a colour which contrasts with the background: **yes** Text and symbols: **not in relief and not in Braille**

Main stairs

Edge of stairs marked with a non-slip strip in a contrasting colour: **no** Side protection skirting board of **≥ 12 cm** on both sides: **yes**

Steps have a riser: **yes** All steps are the same height: **yes**
Steps have nosing: **no**

The space under the stairs is blocked off: **yes** Handrail on either side: **yes**

Continuous handrails on half-landings: **yes** Handrail extends at top and bottom of stairs: **no**

Strip of surface of a different texture and contrasting colour at the top and bottom of the stairs: **no**

Lifts

Cab with audio signals: **yes** Control buttons in contrasting colour: **yes**

Keypad with numbers in relief: **yes** Keypad with numbers in Braille: **yes**



ACCOMMODATION



EUROPA HOTEL

Calle Carmen, 4 (Puerta del Sol)
28013 Madrid

Telephone: 91 521 29 00
Fax: 91 521 46 96

Web: www.hoteleuropa.eu

Metro with lift: Sol

Bus: 3, 50, 51, 52, 53 and 150

ACCESS

- The main entrance has a **3 cm** step, and there is no alternative ramp.
- There is a manually opened double glass door with an opening of **90 cm** on each side. It is not marked with horizontal strips or a logo in a contrasting colour.
- There is a ramp from the vestibule of the hotel to the reception. It is **3.65 m** wide, **1.40 m** long, and has an incline of **10.5%**.



ACCESSIBILITY – HEARING IMPAIRED

Room	
Internet connection: yes	TV which communicates with reception: no
TV with teletext decoder: yes	TV has alarm clock with visual alert: no
Bedside plug socket: yes	Entrance door with peephole: no
Written information on available services: yes	Light signals to indicate a knock at the door: no
Communal WCs	
Door lock with visual aid to indicate either free or occupied: no	Cubicle doors with a gap underneath to see if there is someone inside: no
Lifts	
Visual signs indicating the floor and direction of movement, both inside and outside the cab: yes	Emergency button with a light to show that the emergency call has been received: no
Emergency system	
Emergency alarm systems with visual alerts: no	

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Europa



ACCESSIBILITY – PHYSICALLY DISABLED

Adapted room (No. 208)	
On the 2nd floor, via accessible route	Number of adapted rooms: 2
Clear turning circle inside (diameter): Ø 150 cm	Door width: 87 cm
Bed height: 50 cm	Height of climate control: 116 cm
Wardrobe doors: swing doors with knobs that are difficult to open	Space for access to the bed: left hand side 175 cm
Height of wardrobe shelves and drawers: 90 cm	Height of coat rack: 165 cm
Bathroom in adapted room	
Door: opens inwards with a width of 77 cm	Clear turning circle inside (diameter): Ø 150 cm
Toilet:	
Seat height: 41 cm	Height of flush mechanism: 71 cm
Width of approach: right hand side 30 cm , left hand side 68 cm , front 120 cm	Swing-out grab bar on the right hand side at a height of 68-74 cm
Swing-out grab bar on the left hand side at a height of 68-74 cm	Distance between bars: 71 cm
Basin:	
Height and clearance beneath the basin: 75 cm and 55 cm	Tap: mixer tap
Height of the lower edge of the mirror: 100 cm	Height of bathroom fittings: 82-120 cm
Shower:	
Width of approach to shower: 120 cm	Shower base: flush with the floor
Shower floor: non-slip	Shower chair or seat: fixed to the wall
Height and location of horizontal grab bar: 55-70 cm and at both sides of the shower chair	Does not have vertical grab bar
Mixer tap	Tap height: 120
Adjustable shower-head height: yes , from 130 and 210 cm	
Lifts	
Route: accessible up to the door of the lift	Height of call buttons: 115 cm
Door width: 80 cm	Width and depth of cab: 110 and 137 cm
Height of the lift buttons: 107-122 cm	Height of handrail: 100 cm

ACCOMMODATION



Other amenities	Location	Access	Main characteristics
Reception	Ground floor	Accessible	Height of reception desk: 90 cm
Cafeteria Restaurant / Breakfast buffet	Ground floor	Accessible via ramp with a width of 150 cm , a length of 165 cm and a non- recommended incline of 14%	Height of the bar: 115 cm Table height: 72 cm Height under table: 71 cm Width under table: 60 cm Depth under table: 70 cm



ACCESSIBILITY – VISUALLY IMPAIRED

Signs

Signs the same size: **yes**, average height of **145-180 cm** and a font size of **≥ 1.5 cm**

Lettering in a colour which contrasts with the background: **yes**; Text and symbols: **not in relief** and **not in Braille**

Main stairs

Edge of stairs marked with a non-slip strip in a contrasting colour: **no**; Side protection skirting board of **≥ 12 cm** on both sides: **yes**

Steps have a riser: **yes**; All steps are the same height: **yes**
Steps have nosing: **no**

The space under the stairs is blocked off: **yes**; Handrail on either side: **yes**

Continuous handrails on half-landings: **yes**; Handrail extends at top and bottom of stairs: **no**

Strip of surface of a different texture and contrasting colour at the top and bottom of the stairs: **no**

Lifts

Cab with audio signals: **yes**; Control buttons in contrasting colour: **yes**

Keypad with numbers in relief: **yes**; Keypad with numbers in Braille: **yes**



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IBIS BUDGET MADRID VALLECAS

Calle Casas de Miravete, 17
28051 Madrid

Telephone: 91 305 21 74
Fax: 91 331 14 88

Web: www.ibisbudget.com –
www.accorhotels.com

Metro with lift: Sierra de Guadalupe

Bus: 31 and 131

ACCESS

■ The entrance to the hotel is level with the street. It has a clearance width of **2 m**.

■ The main entranceway has seven **17 cm** high steps with an alternative ramp access available.

■ There are two stretches of ramp with a length of **4.50 m** and **4.20 m** respectively with **10.5%** and **6.9%** inclines. The clearance width is **1.36 m** with handrails on one side but does not extend past the two ends. Neither ends of the ramp have a distinctively textured and contrastingly coloured strip to warn of the change in gradient.

■ There are two sets of doors with similar characteristics. Both are single automatic sliding glass doors. They are **1.20 m** wide. They are marked with double horizontal stripes and the hotel logo in contrasting colours.

■ The entranceway has a doorbell at a height of **1.12 m**.

■ Between the two sets of doors is a doormat, securely affixed to the floor.

■ There is an accessible route that takes visitors straight to the reception and help desk.



ACCOMMODATION



ACCESSIBILITY – HEARING IMPAIRED

Room	
Internet connection: yes	Written information on available services: yes
TV which communicates with reception: no	TV has alarm clock with visual alert: no
Bedside plug socket: yes	Entrance door with peephole: yes
Light signals to indicate a knock at the door: no	Emergency alarms with visual alerts: no
Communal WCs	
Door lock with visual aid to indicate either free or occupied: no	Cubicle doors with a gap underneath to see if there is someone inside: no
Lifts	
Visual signs indicating the floor and direction of movement, both inside and outside the cab: yes	Emergency button with a light to show that the emergency call has been received: yes
Emergency system	
Emergency alarm systems with visual alerts: no	



ACCESSIBILITY – PHYSICALLY DISABLED

Adapted room (No. 006)	Number of adapted rooms: 3
On ground floor, accessible with 3 cm lip	Width of door: 86 cm
Clear turning circle inside (diameter): Ø 150 cm	Height of climate control: 100 cm
Height of bed: 50 cm	Space for access to the bed: right hand side 200 cm
Wardrobe doors: none	Height of hanger rail: 122 cm
Min. and max. height of wardrobe shelves and drawers: none	
Bathroom in adapted room	
Door: Sliding door with a width of 82 cm	Clear turning circle inside (diameter): Ø 150 cm
Toilet:	
Seat height: 40 cm plus a small step for the basin (must be requested at reception)	Height of flush mechanism: 100 cm
Approach area: on left hand side 150 cm and front 78 cm	Horizontal grab bar on the right hand side: 70 cm
Folding grab bar on the left hand side: 77 cm	Distance between bars: 61 cm



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Madrid Vallecas



Basin:	
Height and clearance beneath the basin: 77 cm and 60 cm	Tap: mixer tap easy to use
Height of the lower edge of the mirror: 82 cm	Min. and max. height of bathroom fittings: 85 cm and 130 cm
Shower:	
Width and depth of approach area: 120 cm and 150 cm	Shower base: level with the floor
Shower floor: non-slip	Shower chair or seat: yes - shower seat (must be requested at reception)
Height and location of horizontal grab bar: 80 cm on wall to the side of taps and on same wall as taps	Height and location of vertical grab bar: none
Tap: mixer tap easy to use	Height of the tap: 104 cm (moveable stool)
Non-adjustable shower head at height of 104 cm	Shower screen: none, only a shower curtain
Comment: after the door, there is a 30 cm long, 82 cm wide ramp with a 17.6% incline .	
Adapted bathroom in communal areas	Total number of adapted toilets: 1
Located next to the reception – women's toilets	Accessible, on ground floor
Bathroom door: inward swinging with a width of 80 cm	Cubicle door: inward swinging with a width of 80 cm
Clear turning circle inside (diameter): Ø 150 cm	
Toilet	
Seat height: 40 cm	Height of flush mechanism: 79 cm
Approach area: left hand side 153 cm and frontal 88 cm	Fixed horizontal grab bar on the right hand side at a height of 72 cm
Folding grab bar on the left hand side at a height of 77 cm	Distance between bars: 73 cm
Basin	
Height and clearance beneath the basin: 74 cm and 55 cm	Tap: mixer tap, easy to use
Height of the lower edge of the mirror: 92 cm	Min. and max. height of bathroom fittings: 100 cm and 110 cm
Lifts	
Floors served: all floors	Total number of lifts: 1
Height of call buttons: 104 – 112 cm	Accessible up to the door
Width and depth of cab: 110 and 139 cm	Width of door: 90 cm
Height of handrail: 92 cm	Min. and max. height of the call buttons: 90 cm and 116 cm
	Mirror opposite the door: yes



ACCOMMODATION

Other amenities	Location	Access	Main characteristics
Reception	Ground floor	Accessible	Height of reception desk: 80 cm and 110 cm
Breakfast Buffet	Ground floor	Accessible	Height of buffet bar: 88 cm and 140 cm Height of table: 75 cm Height beneath table: 73 cm Width beneath table: 60 cm Depth beneath table: 26 cm
Parking	Basement -1	Accessible via lift	There is 1 parking space reserved for people with reduced mobility (PRM), indicated by the disabled parking sign (ISA). The reserved parking space has a lateral approach area of 120 cm .



ACCESSIBILITY – VISUALLY IMPAIRED

Bedrooms

Colour of door contrasts with adjacent walls: yes	Information about hotel services available in Braille: no and in large print: no
Room lighting with dimmer switch: no	TV remote control with large numbers: yes and in contrasting colours: yes
Room free of projecting elements: no , the coat hanger projects out 20 cm from the wall	Audible signals to indicate emergency alarm: yes

Signs

Signs the same size: **yes**, average height of **130-190 cm** and a font size **≥ 1.5 cm**

Lettering in a colour which contrasts with the background: yes	Text and symbols: not in relief and not in Braille
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Main stairs

Edge of stairs marked with a non-slip strip in a contrasting colour: no	Side protection skirting board of ≥ 12 cm on both sides: yes
Steps have a riser: yes	Steps have nosing: no
All steps are the same height: yes	The space under the stairs is blocked off: yes
Handrail on either side: yes	Continuous handrails on half-landings: no
Handrail extends past top and bottom of stairs: no	Distinctively textured and contrastingly coloured strip at the top and bottom of the stairs: no

Lift

Cab with audio signals: yes	Control buttons in contrasting colours: yes
Keypad with numbers in relief: yes	Keypad with numbers in Braille: no



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IBIS MADRID VALENTÍN BEATO HOTEL

Calle Valentín Beato, 20
28037 Madrid

Telephone: 91 375 90 43
Fax: 91 375 01 50

Web: www.ibishotel.com

Metro without lift: Suances

Bus: 77, 104 and 105

ACCESS

- The entrance to the hotel is easily accessible and there is no slope.
- There are **2** sets of double automatic sliding glass doors. Each one has a clearance width of **1.60 m**.
- They are both marked with the hotel's logo, although not in a contrasting colour.



ACCESSIBILITY – HEARING IMPAIRED

Room	
Internet connection: yes	TV which communicates with reception: no
TV with teletext decoder: yes	TV has alarm clock with visual alert: no
Bedside plug socket: yes	Entrance door with peephole: no
Written information on available services: yes	Light signals to indicate a knock at the door: no
Communal WCs	
Door lock with visual aid to indicate either free or occupied: no	Cubicle doors with a gap underneath to see if there is someone inside: no
Lifts	
Visual signs indicating the floor and direction of movement, both inside and outside the cab: yes	Emergency button with a light to show that the emergency call has been received: no
Emergency system	
Emergency alarm systems with visual alerts: no	



ACCOMMODATION



ACCESSIBILITY – PHYSICALLY DISABLED

Adapted room (No. 22)	Number of adapted rooms: 3
On the 2nd floor , via accessible route	Door width: 87 cm with a 4 cm projection at the bottom edge
Clear turning circle inside (diameter): Ø 150 cm	Height of climate control: 158 cm
Bed height: 55 cm	Space for access to the bed: right hand side 60 cm , left hand side 95 cm
Wardrobe doors: there are no doors	Height of coat rack: 158 cm
Height of wardrobe shelves and drawers: 40-164 cm	
Bathroom in adapted room	
Door: opens inwards with a width of 82 cm	Clear turning circle inside (diameter): Ø 150 cm
Toilet:	
Seat height: 40 cm	Height of flush mechanism: 100 cm
Width of approach: right hand side 85 cm , left hand side 50 cm , front 150 cm	Swing-out grab bar on the right hand side at a height of 62-77 cm
Fixed grab bars on the left hand side: no	
Basin:	
Height and clearance beneath the basin: 73 cm and 40 cm	Tap: mixer tap
Height of the lower edge of the mirror: 90 cm	Height of bathroom fittings: 100-165 cm
Shower:	
Width of approach to shower: 120 cm	Shower base: flush with floor
Shower floor: non-slip	Shower chair or seat: fold-out and fixed to the wall
Height and location of horizontal grab bar: 76 cm on same wall as taps	Has a vertical grab bar which is used for adjusting the height of the shower head
Mixer tap	Tap height: 120 cm , on accessible wall
Adjustable shower-head height: yes, 145-190 cm	It has a curtain
Adapted toilets in communal areas	No. of adapted bathrooms in communal areas: 2 , both are unisex
On ground floor , with an accessible route	Opens inwards with a width of 77 cm
Clear turning circle inside (diameter): Ø 150 cm	
Toilet:	
Seat height: 40 cm	Height of flush mechanism: 76 cm

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Valentín Beato



Width of approach: right hand side 150 cm , front 110 cm	Wing-out grab bar on the right hand side: no
Swing-out grab bar on the right hand side at a height of 60-80 cm	
Basin: with a pedestal	
Height and clearance beneath the basin: 76 cm and 15 cm	Tap: mixer tap
Height of the lower edge of the mirror: 100 cm	Height of bathroom fittings: 96-105 cm
Lifts	No. of lifts: 3 , all with the same specifications. Two link the ground floor to the upper floors (rooms), and one links the ground floor to the basement (parking)
Route: accessible up to the door of the lift	Height of call buttons: 112 cm
Door width: 80 cm	Width and depth of cab: 98 and 118 cm
Height of the lift buttons: 90-115 cm	Height of handrail: 90 cm

Other amenities	Location	Access	Main characteristics
Reception	Ground floor	Accessible	Height of reception desk: 80-106 cm
Cafeteria	Ground floor	Accessible	Height of the counter: 114 cm Table height: 75 cm Height under table: 73 cm Width under table: 66 cm Depth under table: 20 cm Tables with a central main leg
Restaurant / Breakfast buffet	Ground floor	Accessible	Height of buffet bar: 90 cm Table height: 73 cm Height under table 70 cm Width under table: 65 cm Depth under table: 25 cm Tables with a central main leg
Parking	Outside hotel and floors: -1	Accessible	There is one parking space for people with limited mobility (PRM), indicated by the disabled parking sign (ISA) on floor -1



ACCOMMODATION



ACCESSIBILITY – VISUALLY IMPAIRED

Signs

Signs the same size: **yes**, average height of **130-190 cm** and a font size of **≥ 1.5 cm**

Lettering in a colour which contrasts with the background: **yes** Text and symbols: **not in relief** and **not in Braille**

Main stairs

Edge of stairs marked with a non-slip strip in a contrasting colour: **no** Side protection skirting board of **≥ 12 cm** on both sides: **yes**

Steps have a riser: **yes** All steps are the same height: **yes**
Steps have nosing: **no**

The space under the stairs is blocked off: **yes** Handrail on either side: **yes**

Continuous handrails on half-landings: **no** Handrail extends at top and bottom of stairs: **no**

Strip of surface of a different texture and contrasting colour at the top and bottom of the stairs: **no**

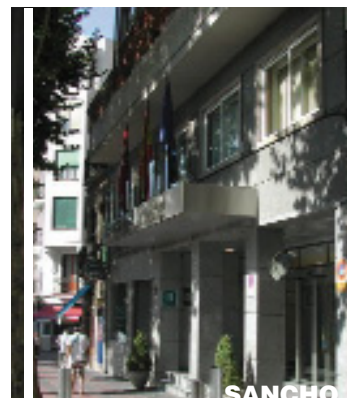
Lifts

Cab with audio signals: **yes** Control buttons in contrasting colour: **yes**

Keypad with numbers in relief: **yes** Keypad with numbers in Braille: **no**



★ 1 STAR HOTELS



SANCHO HOTEL

Paseo de las Delicias, 56
28045 Madrid

Telephone: 91 530 67 00
Fax: 91 530 67 08

Web: www.hotel-sancho.com

Metro with lift: Delicias

Bus: 8, 19, 45, 47, 59, 85, 86 and 24

ACCESS

- The main entrance has **2** steps and there is an alternative **96 cm** wide, **1.14 m** long ramp, with an incline of **14%**.
- There are **2** sets of double automatic sliding glass doors, which are **1.15 m** wide. Neither of them is marked with horizontal strips or a logo in a contrasting colour.



ACCESSIBILITY – HEARING IMPAIRED

Room

Internet connection: **yes** TV which communicates with reception: **no**

TV with teletext decoder: **yes** TV has alarm clock with visual alert: **no**

Bedside plug socket: **yes** Entrance door with peephole: **no**

Written information on available services: **yes** Light signals to indicate a knock at the door: **no**

Communal WCs

Door lock with visual aid to indicate either free or occupied: **no** Cubicle doors with a gap underneath to see if there is someone inside: **no**

Lifts

Visual signs indicating the floor and direction of movement, both inside and outside the cab: **yes** Emergency button with a light to show that the emergency call has been received: **no**

Emergency system

Emergency alarm systems with visual alerts: **no**



ACCOMMODATION



ACCESSIBILITY – PHYSICALLY DISABLED

Adapted room	
Accessible route via lift	Door width: 78 cm
Clear turning circle inside (diameter): Ø 150 cm	Height of climate control: 137 cm
Bed height: 53 cm	Space for access to the bed: right hand side 92 cm , left hand side 92 cm
Wardrobe doors: sliding doors with knobs, difficult to open	Height of coat rack: 170 cm
Bathroom in adapted room	
Door: with a width of 78 cm	Clear turning circle inside (diameter): Ø 150 cm
Toilet:	
Seat height: 42 cm	Height of flush mechanism: 78 cm
Width of approach: neither ≥ 80 cm	Swing-out grab bar on the approach
Basin:	
Height and clearance beneath the basin: 68 cm	Tap: mixer tap
Height of the lower edge of the mirror: 86 cm	Height of bathroom fittings: 93 cm
Shower:	
Width of approach to shower: 120 cm	Shower base: flush with the floor
Shower floor: non-slip	Shower chair or seat: fold-out and fixed to the wall
Does not have horizontal grab bar	Height and location of vertical grab bar: 98-113 cm
Mixer tap	Tap height: 120 cm , on accessible wall
Lifts	
Route: accessible up to the door of the lift	Width and depth of cab: 98 and 140 cm
Door width: 80 cm	

★ 1 STAR HOTELS



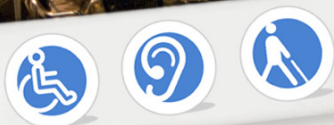
Sancho

Other amenities	Location	Access	Main characteristics
Reception	Ground floor	Accessible	Height of reception desk: 116 cm
Cafeteria	Ground floor	Accessible	Height of the counter: 74 cm Table height: 70 cm Height under table: 73 cm Width under table: 60 cm Depth under table: 33 cm
Restaurant / Breakfast buffet	Ground floor	Accessible	Table height: 74 cm Height under table: 66 cm Width under table: 58 cm Depth under table: 64 cm
Communal WCs	Ground floor	Accessible	None of them are adapted for wheelchair users
Parking		Accessible via lift	There is 1 parking space reserved for people with reduced mobility (PRM), indicated by the disabled parking sign (ISA)



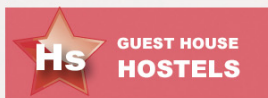
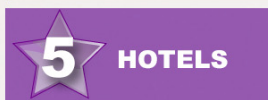
ACCESSIBILITY – VISUALLY IMPAIRED

Signs	
Signs the same size: yes , average height of 164-172 cm and a font size of ≥ 1.5 cm	
Lettering in a colour which contrasts with the background: yes	Text and symbols: not in relief and not in Braille
Main stairs	
Edge of stairs marked with a non-slip strip in a contrasting colour: no	Side protection skirting board of ≥ 12 cm on both sides: no
Steps have a riser: yes	All steps are the same height: yes
Steps have nosing: no	
The space under the stairs is blocked off: yes	Handrail on either side: yes
Continuous handrails on half-landings: yes	Handrail extends at top and bottom of stairs: no
Strip of surface of a different texture and contrasting colour at the top and bottom of the stairs: no	
Lifts	
Cab with audio signals: no	Control buttons in contrasting colour: yes
Keypad with numbers in relief: yes	Keypad with numbers in Braille: yes



2 STAR HOTELS

- 1 4C Bravo Murillo**
- 2 4C Puerta de Europa**
- 3 Ibis Madrid Aeropuerto Barajas**
- 4 Ibis Madrid Centro**
- 5 Infanta Mercedes**
- 6 Julia**
- 7 NH Barajas Express**
- 8 Room Mate Mario**





ACCOMMODATION



4C BRAVO MURILLO HOTEL

Calle de Bravo Murillo, 180
28020 Madrid

Telephone: 91 567 08 82
Fax: 91 579 96 62

Web: www.hoteles4c.com

Metro without lift: Estrecho

Bus: 64, 124 and 127

ACCESS

- The entrance to the hotel is level.
- There are two automatic, sliding doors, with a clearance width of **1.80 cm**. They are marked with horizontal strips and the logo of the hotel but neither of these are in a contrasting colour.



ACCESSIBILITY – HEARING IMPAIRED

Room	
Internet connection: yes	TV which communicates with reception: no
TV with teletext decoder: yes	TV has alarm clock with visual alert: yes
Bedside plug socket: yes	Entrance door with peephole: no
Written information on available services: yes	Light signals to indicate a knock at the door: no
Communal WCs	
Door lock with visual aid to indicate either free or occupied: no	Cubicle doors with a gap underneath to see if there is someone inside: no
Lifts	
Visual signs indicating the floor and direction of movement, both inside and outside the cab: yes	Emergency button with a light to show that the emergency call has been received: no
Emergency system	
Emergency alarm systems with visual alerts: no	

☆☆ 2 STAR HOTELS

4C Bravo Murillo



ACCESSIBILITY – PHYSICALLY DISABLED

Adapted room (No. 140)	Number of adapted rooms: 2
On the 1st floor , accessible via lift	Width of door: 77 cm
Clear turning circle inside (diameter): Ø 150 cm	Height of climate control: 125 cm
Height of bed: 50 cm	Space for access to the bed: right hand side 57 cm , left hand side 110 cm
Wardrobe doors: folding doors with knobs, difficult to open	Height of coat rack: 170 cm
Height of wardrobe shelves and drawers: 20-75 cm	

Bathroom in adapted room	
Door: inward opening with a width of 78 cm	Clear turning circle inside (diameter): Ø 150 cm
Toilet:	
Height of seat: 41 cm	Height of flush mechanism: 76 cm
Width of approach: right hand side 70 cm, left hand side 100 cm, front 170 cm	Folding grab bar on the right hand side at a height of 56-77 cm
No grab bar on the left hand side	
Basin: the basin has two legs that could hamper frontal approach of wheelchair	
Height and clearance beneath the basin: 82 cm and 41 cm	Tap: mixer tap
Height of the lower edge of the mirror: 120 cm	Height of bathroom fittings: 87 cm
Shower:	
Width of approach to shower: 160 cm	Shower base: with a step of 10 cm
Shower floor: non-slip	Shower chair or seat: mobile
Height and location of horizontal grab bar: 109 cm , on wall to the side of the tap	No vertical grab bar
Mixer tap	Height of the tap: 110 cm , on accessible wall
Adjustable shower-head height: yes	Folding shower screen

ACCOMMODATION



Lifts	No. of lifts 2
Accessible right up to the door of the lift	Height of call buttons: 100-120 cm
Width of door: 80 cm	Width and depth of cab: 94 cm and 127 cm
Height of lift buttons: 110-130 cm	There is no handrail

Other amenities	Location	Access	Main characteristics
Reception	Ground floor	Accessible	Height of reception desk: 116 cm
Communal WCs	Ground floor	Accessible	None of them are adapted for wheelchair users
Breakfast Buffet	Mezzanine	Accessible via lift	Height of buffet bar: 76-105 cm Height of table: 74 cm Height beneath table 68 cm Width beneath table: 70 cm Depth beneath table: 70 cm
Parking	Basement floor (-1, -2 and -3)	Accessible via lift	There are no parking spaces for people with limited mobility (PRM)

☆☆ 2 STAR HOTELS

4C Bravo Murillo



ACCESSIBILITY – VISUALLY IMPAIRED

Signs	Signs the same size: yes , average height of 165 cm and a font size of ≥ 1.5 cm
Lettering in a colour which contrasts with the background: yes	Text and symbols: not in relief and not in Braille
Main stairs	
Edge of stairs marked with a non-slip strip in a contrasting colour: no	Side protection skirting board of ≥ 12 cm on both sides: yes
Steps have a riser: yes	All steps are the same height: yes
Steps have nosing: yes	
The space under the stairs is blocked off: yes	Handrail on either side: yes
Continuous handrails on half-landings: no	Handrail extends at top and bottom of stairs: no
Strip of surface of a different texture and contrasting colour at the top and bottom of the stairs: no	
Lifts	
Cab with audio signals: no	Control buttons in contrasting colour: yes
Keypad with numbers in relief: yes	Keypad with numbers in Braille: yes



ACCOMMODATION



4C PUERTA DE EUROPA HOTEL

Calle de Bravo Murillo, 364
28020 Madrid

Telephone: 91 579 60 77
Fax: 91 571 23 71

Web: www.hoteles4c.com

Metro without lift: Valdeacederas

Bus: 49, 66 and 124

ACCESS

- The entrance to the hotel is accessible, and there is no slope.
- There is a double set of automatic, sliding doors with a clearance width of **1.10 m**.
- It is not marked with horizontal strips or a logo in a contrasting colour.



ACCESSIBILITY – HEARING IMPAIRED

Room	
Internet connection: yes	TV which communicates with reception: no
TV with teletext decoder: yes	TV has alarm clock with visual alert: no
Bedside plug socket: yes	Entrance door with peephole: no
Written information on available services: yes	Light signals to indicate a knock at the door: no
Communal WCs	
Door lock with visual aid to indicate either free or occupied: no	Cubicle doors with a gap underneath to see if there is someone inside: no
Lifts	
Visual signs indicating the floor and direction of movement, both inside and outside the cab: yes	Emergency button with a light to show that the emergency call has been received: no
Emergency system	
Emergency alarm systems with visual alerts: no	

★ ★ 2 STAR HOTELS

4C Puerta Europa



ACCESSIBILITY – PHYSICALLY DISABLED

Adapted room (No. 107)	
On the 1st floor , via accessible route	Number of adapted rooms: 1
Clear turning circle inside (diameter): Ø 150 cm	Width of door: 77 cm
Height of bed: 50 cm	Height of climate control: 150 cm
Wardrobe doors: Folding doors with knobs, difficult to open	Space for access to the bed: right hand side and left hand side 110 cm
Height of wardrobe shelves and drawers: 20-70 cm	Height of coat rack: 170 cm
Bathroom in adapted room	
Door: with a width of 77cm	Clear turning circle inside (diameter): Ø 150 cm
Toilet:	
Seat height: 40 cm	Height of flush mechanism: 78 cm
Width of approach: right hand side 70 cm , left hand side 74 cm , front 160 cm	Fixed grab bars on the right hand side: no
Folding grab bar on the left hand side at a height of 60-82 cm	
Basin: supported on 2 legs on either side	
Height and clearance beneath the basin: 80 cm and 45 cm	Tap: mixer tap
Height of the lower edge of the mirror: 120 cm	Height of bathroom fittings: 100 cm
Shower:	
Width of approach to shower: 140 cm	Shower base: level with the floor
Shower floor: non-slip	Shower chair or seat: Folding variety, fixed to the wall in a recess
Height and location of horizontal grab bar: 110- 120 cm on wall to the side of the tap, on the same wall as the chair	Has a vertical grab bar which is used for adjusting the height of the shower head
Mixer tap	Height of the tap: 110-190 cm , on accessible wall
Adjustable shower-head height: yes	Has a folding shower screen
Lifts	
Route: accessible up to the door of the lift	No. of lifts 1 . Connects all the floors
Width of door: 80 cm	Height of call buttons: 109-114 cm
Height of the control buttons: 110-135 cm	Width and depth of cab: 100-118 cm
	Height of handrail: 92 cm



ACCOMMODATION



Other amenities	Location	Access	Main characteristics
Reception	Ground floor	Accessible	Height of reception desk: 120 cm
Communal WCs	Ground floor	Accessible	None of them are adapted for wheelchair users
Breakfast buffet	Ground floor	Accessible	Height of buffet bar: there is none Height of table: 74 cm Height beneath table 70 cm Width beneath table: 80 cm Depth beneath table: 35 cm Tables with central leg
Parking	Basement floor (-1 and -2)	Accessible via lift	There are no parking spaces for people with limited mobility (PRM)



ACCESSIBILITY - VISUALLY IMPAIRED

Signs

Signs the same size: **yes**, average height of **170-175 cm** and a font size of **≥ 1.5 cm**

Lettering in a colour which contrasts with the background: **yes**; Text and symbols: **not in relief** and **not in Braille**

Main stairs

Edge of stairs marked with a non-slip strip in a contrasting colour: **no**; Side protection skirting board of **≥ 12 cm** on both sides: **yes**

Steps have a riser: **yes**; All steps are the same height: **yes**
Steps have nosing: **yes**

The space under the stairs is blocked off: **yes**; Handrail on either side: **yes**

Continuous handrails on half-landings: **no**; Handrail extends at top and bottom of stairs: **no**

Strip of surface of a different texture and contrasting colour at the top and bottom of the stairs: **no**

Lifts

Cab with audio signals: **yes**; Control buttons in contrasting colour: **yes**

Keypad with numbers in relief: **yes**; Keypad with numbers in Braille: **yes**



2 STAR HOTELS



IBIS MADRID AEROPUERTO BARAJAS HOTEL

Avenida General, 49
28041 Madrid

Telephone: 91 301 09 99
Fax: 91 305 73 50

Web: www.accorhotels.com

Metro with lift: Barajas

Bus: 105 and 115

ACCESS

- The main entrance to the hotel is at street level and there is no slope.
- There are 2 sets of double, sliding, glass doors with a clearance width of **1.60 m**.
- Both of them are marked with horizontal strips and the hotel's logo, but neither of these are in a contrasting colour.
- Between both sets of doors there is a ramp, **4 m** wide and **5 m** long with a suitable incline of **6.9%**. There is no handrail, but along its whole length there is colour contrasted flooring with a distinctive texture.



ACCESSIBILITY - HEARING IMPAIRED

Room

Internet connection: **yes**; TV which communicates with reception: **no**

TV with teletext decoder: **yes**; TV has alarm clock with visual alert: **no**

Bedside plug socket: **yes**; Entrance door with peephole: **no**

Written information on available services: **yes**; Light signals to indicate a knock at the door: **no**

Communal WCs

Door lock with visual aid to indicate either free or occupied: **no**; Cubicle doors with a gap underneath to see if there is someone inside: **no**

Lifts

Visual signs indicating the floor and direction of movement, both inside and outside the cab: **yes**; Emergency button with a light to show that the emergency call has been received: **no**

Emergency system

Emergency alarm systems with visual alerts: **no**



ACCOMMODATION



ACCESSIBILITY – PHYSICALLY DISABLED

Adapted room (No. 148)	Number of adapted rooms: 6
On the 1st floor , accessible via lift	Width of door: 88 cm
Clear turning circle inside (diameter): Ø 150 cm	Height of climate control: 147 cm
Height of bed: 50 cm	Space for access to the bed: right hand side 57 cm and left hand side 110 cm
Wardrobe doors: no doors	Height of coat rack: 155 cm
Height of wardrobe shelves and drawers: 45-155 cm	
Bathroom in adapted room	
Door: sliding door with a width of 84 cm	Clear turning circle inside (diameter): Ø 150 cm
Toilet:	
Height of seat: 40 cm	Height of flush mechanism: 110 cm
Width of approach: left hand side 76 cm , front 90 cm	Fixed grab bars on the right hand side: no
Folding grab bar on the left hand side at a height of 60-77 cm	
Basin:	
Height and clearance beneath the basin: 66 cm and 55 cm	Tap: mixer tap
Height of the lower edge of the mirror: 85 cm	Height of bathroom fittings: 80 cm
Shower:	
Width of approach to shower: 110 cm	Shower base: level with the floor
Shower floor: non-slip	Shower chair or seat: fixed
Height and location of horizontal grab bar: 80 cm , on the same wall as the tap	Has a vertical grab bar which is used for adjusting the height of the shower head
Mixer tap	Height of the tap: 90-155 cm , on accessible wall
Adjustable shower-head height: yes	No shower screen, just a shower curtain
Adapted toilets in communal areas	No. of adapted toilets in communal areas: 1
On ground floor , with an accessible route	Sliding door with a width of 83 cm
Clear turning circle inside (diameter): Ø 150 cm	
Toilet:	
Height of seat: 40 cm	Height of flush mechanism: 100 cm
Width of approach: right hand side 80 cm , front 180 cm	Folding grab bar on the right hand side: yes , height 67-85 cm
Folding grab bar on the left hand side: no	

☆☆ 2 STAR HOTELS

Ibis Barajas



Basin:	
Height and clearance beneath the basin: 70 cm and 53 cm	Tap: mixer tap
Height of the lower edge of the mirror: 85 cm	Height of bathroom fittings: 85-100 cm
Lifts	No. of lifts 3
Route: accessible up to the door of the lift	Height of call buttons: 110 cm
Width of door: 90 cm	Width and depth of cab: 105 and 136 cm
Height of the control buttons: 90-110 cm	Height of handrail: 90 cm

Other amenities	Location	Access	Main characteristics
Reception	Ground floor	Accessible	Height of reception desk: 72 and 126 cm . It allows wheelchair users access right up to the desk from the front.
Cafeteria	Ground floor	Accessible	Height of bar: 110 cm Height of table: 75 cm Height beneath table 74 cm Width beneath table: 75 cm Depth beneath table: 30 cm Table with central leg
Restaurant (only dinner)/ Breakfast buffet	Ground floor	Accessible	Height of buffet bar: 75-90 cm Height of table: 74 cm Height beneath table 70 cm Width beneath table: 60 cm Depth beneath table: 24 cm Table with central leg
Parking	Basement floor (-2)	Accessible via lift	There are 2 parking spaces for people with limited mobility (PRM), indicated by the disabled parking sign (ISA)



ACCOMMODATION



ACCESSIBILITY – VISUALLY IMPAIRED

Signs

Signs the same size: **yes**, average height of **150-215 cm** and a font size of **≥ 1.5 cm**

Lettering in a colour which contrasts with the background: **yes** and not in Braille

Main stairs

Edge of stairs marked with a non-slip strip in a contrasting colour: **no**

Side protection skirting board of **≥ 12 cm** on both sides: **only on one side**

Steps have a riser: **yes**

All steps are the same height: **yes**

Steps have nosing: **no**

The space under the stairs is blocked off: **yes**

Handrail on either side: **yes**

Continuous handrails on half-landings: **no**

Handrail extends at top and bottom of stairs: **no**

Strip of surface of a different texture and contrasting colour at the top and bottom of the stairs: **no**

Lifts

Cab with audio signals: **no**

Control buttons in contrasting colour: **yes**

Keypad with numbers in relief: **yes**

Keypad with numbers in Braille: **yes**



☆☆ 2 STAR HOTELS



IBIS MADRID CENTRO HOTEL

Calle Manuela Malasaña, 6
28004 Madrid

Telephone: 91 448 58 16
Fax: 91 446 53 37

Web: www.ibishotel.com

Metro without lift: Bilbao

Bus: 21, 147 and 149

ACCESS

- The main entrance is accessible. There are no steps or any narrow stretches to impede access.
- There is a manually opened glass door measuring **80 cm** wide.
- It is marked with the hotel's logo, using sharply contrasting colours.



ACCESSIBILITY – HEARING IMPAIRED

Room

Internet connection: **yes**

TV which communicates with reception: **yes**

TV with teletext decoder: **yes**

TV has alarm clock with visual alert: **yes**

Bedside plug socket: **yes**

Entrance door with peephole: **yes**

Light signals to indicate a knock at the door: **no**

Communal WCs

Door lock with visual aid to indicate either free or occupied: **no**

Cubicle doors with a gap underneath to see if there is someone inside: **no**

Lifts

Visual signs indicating the floor and direction of movement, both inside and outside the cab: **yes**

Emergency button with a light to show that the emergency call has been received: **no**

Emergency system

Emergency alarm systems with visual alerts: **no**



ACCOMMODATION



ACCESSIBILITY – PHYSICALLY DISABLED

Adapted room (No. 206)	Number of adapted rooms: 2
On the 2nd floor , accessible via lift	Width of door: 77 cm
Clear turning circle inside (diameter): Ø 150 cm	Height of climate control: 130 cm
Height of bed: 58 cm	Space for access to the bed: left hand side 110 cm
Height of coat rack: 164 cm	
Bathroom in adapted room	
Door: with a width of 80 cm	Clear turning circle inside (diameter): Ø 150 cm
Toilet:	
Height of seat: 40 cm	Height of flush mechanism: 95 cm
Width of approach: front	Fixed grab bars on the right hand side: yes , height of 70 cm
Folding grab bar on the left hand side at a height of 74-76 cm	
Basin:	
Height and clearance beneath the basin: 69 cm and 50 cm	Tap: mixer tap
Height of the lower edge of the mirror: 85 cm	Height of bathroom fittings: 82 cm
Shower:	
Width of approach to shower: 80 cm	Shower base: level with the floor
Shower floor: non-slip	Shower chair or seat: fixed
Height and location of horizontal grab bar: 80 cm , wall to the side of the tap	Height and location of vertical grab bar: 80-120 cm , same wall as the tap
Mixer tap	Height of the tap: 100-142 cm , on accessible wall
Adjustable shower-head height: yes	Folding shower screen
Adapted toilets in communal areas	No. of adapted toilets in communal areas: 2
On ground floor, with an accessible route	Door with a width of 80 cm
Clear turning circle inside (diameter): Ø 150 cm	
Toilet:	
Height of seat: 42 cm	Height of flush mechanism: 100 cm
Width of approach: left hand side 120 cm	Fixed grab bar on the right hand side: yes , height 75 cm
Folding grab bar on the left hand side: no	
Basin:	
Height and clearance beneath the basin: 70 cm and 20 cm	Tap: mixer tap
Height of the lower edge of the mirror: 100 cm	Height of bathroom fittings: 100 cm

☆☆ 2 STAR HOTELS

Ibis Madrid Centro



Lifts	No. of lifts 1 . Connects all the floors
Route: accessible up to the door of the lift via a ramp with a width of 1.2 m , a length of 3.20 m and a recommended incline of 6.9% .	Width and depth of cab: 112 and 142 cm
Has a 100 cm handrail	
Width of door: 75 cm	Height of handrail: 100 cm

Other amenities	Location	Access	Main characteristics
Reception	Ground floor	Accessible	Height of reception desk: 100 cm
Restaurant / Breakfast buffet	Ground floor	Accessible	Height of buffet bar: 90 cm Height of table: 75 cm Height beneath table 71 cm Width beneath table: 49 cm Depth beneath table: 59 cm



ACCESSIBILITY – VISUALLY IMPAIRED

Signs	Signs the same size: yes , average height of 145-175 cm and a font size of ≥ 1.5 cm
Lettering in a colour which contrasts with the background: yes	Text and symbols: not in relief and not in Braille
Main stairs	
Edge of stairs marked with a non-slip strip in a contrasting colour: no	Side protection skirting board of ≥ 12 cm on both sides: no
Steps have a riser: yes	All steps are the same height: yes
Steps have nosing: no	
The space under the stairs is blocked off: There is none	Handrail on either side: yes
Continuous handrails on half-landings: yes	Handrail extends at top and bottom of stairs: no
Strip of surface of a different texture and contrasting colour at the top and bottom of the stairs: no	
Lifts	
Cab with audio signals: no	Control buttons in contrasting colour: yes
Keypad with numbers in relief: yes	Keypad with numbers in Braille: yes



INFANTA MERCEDES HOTEL

- 
Calle Huesca, 21
28020 Madrid
- 
Telephone: 91 570 33 33
Fax: 91 571 11 56
- 
Web: www.hotelinfantamercedes.es
- 
Metro without lift: Tetuán
- 
Bus: 3, 66, 124, 126 and 149

ACCESS

- There is a single step at the main entrance with varying heights along its length, and there is no alternative ramp.
- There is an automatic glass door measuring **65 cm** wide. It is not marked with horizontal strips or a logo in a contrasting colour.

ACCESSIBILITY – HEARING IMPAIRED

Room	
Internet connection: yes	TV which communicates with reception: no
TV with teletext decoder: yes	TV has alarm clock with visual alert: no
Bedside plug socket: yes	Entrance door with peephole: no
Written information on available services: yes	Light signals to indicate a knock at the door: no
Communal WCs	
Door lock with visual aid to indicate either free or occupied: no	Cubicle doors with a gap underneath to see if there is someone inside: no
Lifts	
Visual signs indicating the floor and direction of movement, both inside and outside the cab: yes	Emergency button with a light to show that the emergency call has been received: no
Emergency system	
Emergency alarm systems with visual alerts: no	

2 STAR HOTELS

Infanta Mercedes

ACCESSIBILITY – PHYSICALLY DISABLED

Adapted room (No. 510)	
On the 5th floor, accessible via lift	Number of adapted rooms: 1
Clear turning circle inside (diameter): Ø 150 cm	Width of door: 77 cm
Height of bed: 42 cm	Height of climate control: uses a remote control
	Space for access to the bed: left hand side 151 cm
Height of wardrobe shelves and drawers: 25-120 cm	
Bathroom in adapted room	
Door: inward opening with a width of 80 cm	Clear turning circle inside (diameter): Ø 150 cm
Toilet:	
Height of seat: 39 cm	Height of flush mechanism: 75 cm
Width of approach: none $\geq$ 80 cm	Folding grab bar on the right hand side at a height of 78 cm
Folding grab bar on the left hand side at a height of 78 cm	Distance between bars: 53 cm
Basin:	
Height and clearance beneath the basin: 81 cm (adjustable) and 50 cm	Tap: mixer tap
Height of the lower edge of the mirror: 100 cm	Height of bathroom fittings: 100 cm
Bath:	
Height of bath: 47 cm	Height and location of horizontal grab bar: 58-68 cm
Transfer bench: no	Has a vertical grab bar
Mixer tap at 62 cm	Shower head at 110 cm . Height can be adjusted
Has a curtain	
Lifts	
	No. of lifts 2
Route: accessible up to the door	Height of call buttons: 110 cm
Width of door: 80 cm	Width and depth of cab: 102 and 121 cm
Height of the control buttons: 108-120 cm	

ACCOMMODATION



Other amenities	Location	Access	Main characteristics
Reception	Ground floor	Accessible	Height of reception desk: 114 cm
Cafeteria	Ground floor	Accessible via lift and with a ramp, 124 cm long with an incline of 10%	Height of bar: 126 cm Height of table: 76 cm Height beneath table 74 cm Width beneath table: 88 cm Depth beneath table: 40 cm
Restaurant / Breakfast Buffet	Ground floor	Accessible	Height of buffet bar: 84 cm Height of table: 76 cm Height beneath table 73 cm Width beneath table: 70 cm Depth beneath table: 70 cm
Meeting rooms (1)	First floor	Accessible via lift	Height of table: 74 cm Height beneath table 70 cm Width beneath table: 200 cm Depth beneath table: 45 cm
Communal WCs	Ground floor	Accessible via lift	None of them are adapted for wheelchair users
Parking	Adjoining building	Not accessible	Parking is reached via stairs with no alternative lift

☆☆ 2 STAR HOTELS

Infanta Mercedes



ACCESSIBILITY – VISUALLY IMPAIRED

Signs

Signs the same size: **yes**, average height of **171-178 cm** and a font size of **≥ 1.5 cm**

Lettering in a colour which contrasts with the background: **yes**; Text and symbols: **not in relief and not in Braille**

Main stairs

Edge of stairs marked with a non-slip strip in a contrasting colour: **yes**; Side protection skirting board of **≥ 12 cm** on both sides: **no**

Steps have a riser: **yes**; All steps are the same height: **yes**
Steps have nosing: **yes**

The space under the stairs is blocked off: **There is none**; Handrail on either side: **yes**

Continuous handrails on half-landings: **no**; Handrail extends at top and bottom of stairs: **no**

Strip of surface of a different texture and contrasting colour at the top and bottom of the stairs: **no**

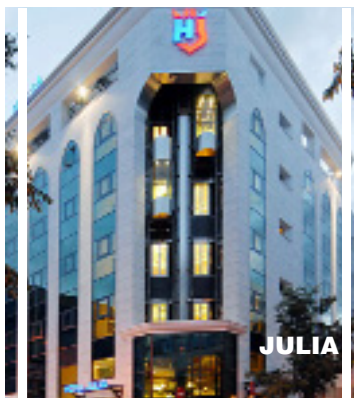
Lifts

Cab with audio signals: **no**; Control buttons in contrasting colour: **yes**

Keypad with numbers in relief: **yes**; Keypad with numbers in Braille: **yes**



ACCOMMODATION



JULIA HOTEL

Calle de Julián Camarillo, 9
28037 Madrid

Telephone: 91 440 12 17
Fax: 91 375 82 15

Web: www.hoteljulia.es

Metro without lift: García Noblejas

Bus: 70, 38, 105, 48

ACCESS

- The main entrance is accessible, there are no steps or any narrow stretches to impede access.
- There is an automatic glass door measuring **80 cm** wide.
- It is not marked with horizontal strips or a logo in a contrasting colour.



ACCESSIBILITY – HEARING IMPAIRED

Room	
Internet connection: yes	TV which communicates with reception: no
TV with teletext decoder: yes	TV has alarm clock with visual alert: no
Bedside plug socket: yes	Entrance door with peephole: no
Written information on available services: yes	Light signals to indicate a knock at the door: no
Communal WCs	
Door lock with visual aid to indicate either free or occupied: no	Cubicle doors with a gap underneath to see if there is someone inside: no
Lifts	
Visual signs indicating the floor and direction of movement, both inside and outside the cab: yes	Emergency button with a light to show that the emergency call has been received: no
Emergency system	
Emergency alarm systems with visual alerts: no	



Julia

☆☆ 2 STAR HOTELS



ACCESSIBILITY – PHYSICALLY DISABLED

Adapted room (No. 106)	
On the 1st floor , accessible via lift	Number of adapted rooms: 1
Clear turning circle inside (diameter): Ø 150 cm	Width of door: 85 cm
Height of bed: 55 cm	Height of climate control: 120 cm
	Space for access to the bed: right hand side 160 cm , left hand side 160 cm
Wardrobe doors: sliding	Height of coat rack: 115 cm
Height of wardrobe shelves and drawers: 80 cm	
Bathroom in adapted room	
Door: sliding door with a width of 83 cm	Clear turning circle inside (diameter): Ø 150 cm
Toilet:	
Height of seat: 40 cm	Height of flush mechanism: 110 cm
Width of approach: left hand side at an angle	Folding grab bar on the right hand side at a height of 53-70 cm
Folding grab bar on the left hand side at a height of 53-70 cm	Distance between bars: 62 cm
Basin:	
Height and clearance beneath the basin: 80 cm and 40 cm	Tap: mixer tap
Height of the lower edge of the mirror: 110 cm	Height of bathroom fittings: 85 cm
Shower:	
Width of approach to shower: 125 cm	Shower base: level with the floor
Shower floor: non-slip	Shower chair or seat: fixed to the wall and folds out
Height and location of horizontal grab bar: 75 cm , same wall as the tap	Height and location of vertical grab bar: 80-160 cm , on wall to the side of the tap
Thermostatic tap	Height of the tap: 120-130 cm , on accessible wall
Adjustable shower-head height: yes	Folding shower screen
Adapted toilets in communal areas	
On ground floor , within the male toilets, accessible	No. of adapted toilets in communal areas: 1
Clear turning circle inside (diameter): Ø 150 cm	Sliding door with a width of 78 cm
Toilet:	
Height of seat: 40 cm	Height of flush mechanism: 110 cm
Width of approach: none. The sink is located along the approach hampering transfer to the toilet	Fixed grab bar on the right hand side: yes , height 65 cm
Folding grab bar on the left hand side: yes , height 70 cm	Distance between the bars: 53 cm

ACCOMMODATION



Basin:	
Height and clearance beneath the basin: 70 cm and 40 cm	Tap: mixer tap
Height of the lower edge of the mirror: 110 cm	Height of bathroom fittings: 90-120 cm
Panoramic Lifts	No. of lifts 2
Accessible right up to the door of the lift	Height of call buttons: 100 cm
Width of door: 80 cm	Width and depth of cab: 100 cm and 160 cm
Height of control buttons: 90-160 cm	Height of handrail: 90 cm

Other amenities	Location	Access	Main characteristics
Reception	Ground floor	Accessible	Height of reception desk: 125 cm
Cafeteria / Restaurant	Ground floor	Accessible along a narrow, sloping corridor, 86 cm long, 140 cm wide and an incline of 10% .	Height of bar: 110 cm Height of table: 74 cm Height beneath table 71 cm Width beneath table: 58 cm Depth beneath table: 60 cm
Meeting rooms (1)	First floor	Accessible via lift	Height of table: 67 cm Height beneath table 64 cm Width beneath table: 107 cm Depth beneath table: 80 cm
Parking	Basement floor (-2)	Accessible via lift	There is 1 parking space for people with limited mobility (PRM), indicated by the disabled parking sign (ISA)

☆☆ 2 STAR HOTELS



Julia



ACCESSIBILITY – VISUALLY IMPAIRED

Signs	
Signs the same size: yes , average height of 195 cm and a font size of ≥ 1.5 cm	
Lettering in a colour which contrasts with the background: no	Text and symbols: not in relief and not in Braille
Main stairs	
Edge of stairs marked with a non-slip strip in a contrasting colour: no	Side protection skirting board of ≥ 12 cm on both sides: yes
Steps have a riser: yes	All steps are the same height: yes
Steps have nosing: yes	
The space under the stairs is blocked off: There is none	Handrail on either side: no
Continuous handrails on half-landings: yes	Handrail extends at top and bottom of stairs: no
Strip of surface of a different texture and contrasting colour at the top and bottom of the stairs: no	
Lifts	
Cab with audio signals: yes	Control buttons in contrasting colour: yes
Keypad with numbers in relief: yes	Keypad with numbers in Braille: yes



NH BARAJAS EXPRESS HOTEL

Calle Catamarán, 1
28042 Madrid

Telephone: 91 742 02 00
Fax: 91 741 11 00

Web: www.nh-hoteles.com

Bus: 114

ACCESS

- The main entrance has no steps, stairways or narrow passageways to impede access.
- The main door is of mirrored glass, opens automatically, and is **1.30 m** wide. It is not marked with horizontal strips or a logo in a contrasting colour.



ACCESSIBILITY – HEARING IMPAIRED

Room	
Internet connection: yes	TV which communicates with reception: no
TV with teletext decoder: yes	TV has alarm clock with visual alert: no
Bedside plug socket: no	Light signals to indicate a knock at the door: no
Written information on available services: yes	
Communal WCs	
Door lock with visual aid to indicate either free or occupied: no	Cubicle doors with a gap underneath to see if there is someone inside: no
Lifts	
Visual signs indicating the floor and direction of movement, both inside and outside the cab: yes	Emergency button with a light to show that the emergency call has been received: no
Emergency system	
Emergency alarm systems with visual alerts: no	

☆☆ 2 STAR HOTELS



ACCESSIBILITY – PHYSICALLY DISABLED

Adapted room (No. 6)	
Located in an adjoining building. En route, there are two sets of steps, both with an alternative ramp. The first ramp is 3.9 m long and 99 cm wide, with an incline of 11% . The second ramp which is 3.88 m long and 99 cm wide, with an adequate incline of 9% . Neither have handrails	
Clear turning circle inside (diameter): Ø 150 cm	Height of climate control: 107 cm
Height of bed: 57 cm	Space for access to the bed: right hand side 79 cm , left hand side 76 cm
Bathroom in adapted room	
Door: width of 81 cm	Clear turning circle inside (diameter): Ø 150 cm
Tollet:	
Height of seat: 42 cm	
Width of approach: side approach of 61 cm	Grab bar on the approach side
Basin:	
Clearance beneath the basin: 59 cm	Tap: mixer tap
Height of the lower edge of the mirror: 91 cm	Height of bathroom fittings: 157 cm
Shower:	
Shower base: with a step	
Shower floor: non-slip	Shower chair or seat: there is none
There is a horizontal grab bar	There is a vertical grab bar
Lifts	
Accessible right up to the door of the lift	No. of lifts 2
Width of door: 79 cm	Width and depth of cab: 113 cm and 130 cm



ACCOMMODATION



Other amenities	Location	Access	Main characteristics
Reception	Ground floor	Accessible	Height of reception desk: 114 cm
Cafeteria	Ground floor	Accessible	Height of bar: 114 cm Height of table: 60 cm
Restaurant / Breakfast buffet	Ground floor	Accessible	Height of table: 75 cm Height beneath table: 73 cm Width beneath table: 70 cm Depth beneath table: 36 cm
Parking	Ground floor in adjoining building	Not accessible, via stairs	



ACCESSIBILITY - VISUALLY IMPAIRED

Signs

Signs the same size: **yes**, average height of **180-187 cm** and a font size of **4-5 cm**

Lettering in a colour which contrasts with the background: **yes**; Text and symbols: **not in relief** and **not in Braille**

Main stairs

Edge of stairs marked with a non-slip strip in a contrasting colour: **no**; Side protection skirting board of ≥ 12 cm on both sides: **no**

Steps have a riser: **yes**; All steps are the same height: **yes**
Steps have nosing: **no**

The space under the stairs is blocked off: **there is none**; Handrail on either side: **no**

Continuous handrails on half-landings: **no**; Handrail extends at top and bottom of stairs: **no**

Strip of surface of a different texture and contrasting colour at the top and bottom of the stairs: **no**

Lifts

Cab with audio signals: **no**; Control buttons in contrasting colour: **no**

Keypad with numbers in relief: **yes**; Keypad with numbers in Braille: **yes**



☆☆ 2 STARS HOTELS



ROOM MATE MARIO

Calle Campomanes, 4
28013 Madrid

Telephone: 91 548 85 48
Fax: 91 559 12 88

Web: www.room-matehotels.com

Metro with lift: Opera and Callao

Bus: 1, 2, 3, 5, 9, 15, 20, 25, 39, 44, 46, 50, 51, 52, 53, 74, 75, 133, 138, 146, 147, 148, 150, 202, M1, M2, C1 and C2

ACCESS

- The hotel has an access ramp to the hotel with a **6.9%** incline. It has a clearance width of **1.90 m**.
- The main entranceway has a step, the height of which varies between **10 cm** and **16 cm** as the hotel entrance is on a slope.
- There are two sets of double doors but with different characteristics. The first is a large outward opening double wooden door with a clearance width of **1.44 m**. The door is always open. The second set comprises automatic sliding glass doors. Their clearance width is **1.37 m**. The hotel logo is on the glass but not in a contrasting colour.
- The gap between both doors is **1.37 m** with a **6.9%** incline and is **2.10 m** in length.
- The door has a bell located at a height of **1.27 m**.
- Before getting to the double set of doors, there is a doormat that is securely affixed to the ground.
- There is an accessible route that takes guests straight to the reception and help desk.



ACCOMMODATION



ACCESSIBILITY – HEARING IMPAIRED

Room	
Internet connection: yes	Written information on available services: yes
TV which communicates with reception: yes	TV has alarm clock with visual alert: yes
Bedside plug socket: yes	Entrance door with peephole: no
Light signals to indicate a knock at the door: no	Emergency alarms with visual alerts: no
Communal WCs	
Door lock with visual aid to indicate either free or occupied: no	Cubicle doors with a gap underneath to see if there is someone inside: no
Lifts	
Visual signs indicating the floor and direction of movement, both inside and outside the cab: yes	Emergency button with a light to show that the emergency call has been received: yes
Emergency system	
Emergency alarm systems with visual alerts: no	



ACCESSIBILITY – PHYSICALLY DISABLED

Adapted room (No. 102)	
On 1st floor accessible via lift	Number of adapted rooms: 1
Clear turning circle inside (diameter): Ø 150 cm	Width of door: 85 cm
Height of bed: 50 cm	Height of climate control: 150 cm
	Space for access to the bed: right hand side 93 cm , left hand side 103 cm
Wardrobe doors: swing door opening to 90° with doorknob	Height of hanger rail: 185 cm
Min. and max. height of wardrobe shelves and drawers: 80 cm and 190 cm	
Bathroom in adapted room	
Door: sliding door with a width of 72 cm	Clear turning circle inside (diameter): Ø 150 cm
Toilet:	
Seat height: 40 cm plus a small step for the basin (must be requested at reception)	Height of flush mechanism: 135 cm
Approach area: left hand side 70 cm , front 182 cm	Folding grab bar on the right hand side at a height of 65 cm – 80 cm
Grab bar on the left hand side: none	

☆☆ 2 STAR HOTELS



Room Mate Mario



Basin:	
Height and clearance beneath the basin: 77 cm and 50 cm	Tap: mixer tap easy to use
Height of the lower edge of the mirror: 110 cm	Min. and max. height of bathroom fittings: 90 cm and 113 cm
Bath:	
Width and depth of approach area: 170 cm and 135 cm	Height of bath: 46 cm
Transfer table: mobile transfer table (must be requested at reception)	Tap: mixer tap easy to use
Height of tap: 60 cm on narrow wall of bath	Height and location of horizontal grab bar: none
Height and location of vertical grab bar: none	Adjustable shower-head at a height of 150 - 195 cm
Swinging glass shower screen	
Lifts No. 1	
Access to all floors	
Height of call buttons: 117 cm	Number of lifts: 1
Width and depth of cab: 98 and 120 cm	Accessible right up to the door
Height of handrail: none	Width of door: 80 cm
	Min. and max. height of the call buttons: 87 cm and 104 cm
	Mirror opposite the door: yes

Other amenities	Location	Access	Main characteristics
Reception	Ground floor	Accessible	Height of reception desk: 101 cm
Communal toilets (4 cubicles)	Ground floor – 2 cubicles next to reception. First floor – 2 cubicles next to the breakfast buffet	Not accessible	None of the cubicles are accessible via two ramps with a width of 100 cm . The first has a length of 720 cm with a 10.5% incline; the second has a length of 70 cm with a 21.20% incline



ACCOMMODATION



Breakfast buffet	First floor	- Accessible via lift and two ramps with a width of 100 cm. - The first has a length of 720 cm with a 10.5% incline, the second has a length of 70 cm with a 21.20% incline	- Height of buffet bar: 83 – 87 cm - Height of table: 76 cm - Height beneath table 73 cm - Width beneath table: 75 cm - Depth beneath table: 34 cm
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☆☆ 2 STAR HOTELS

Room Mate Mario



ACCESSIBILITY – VISUALLY IMPAIRED

Bedrooms

Colour of door contrasts with adjacent walls: no	Information about hotel services available in Braille: no and in large print: no
Room lighting with dimmer switch: no	TV remote control with large numbers: yes and in contrasting colours: yes
Room free of projecting elements: no	Audible signals to indicate emergency alarm: yes

Signs

Signs the same size: **yes**, average height of **170 cm** and a font size of **3 cm**

Lettering in a colour which contrasts with the background: yes	Text and symbols: not in relief and not in Braille
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Main stairs

Edge of stairs marked with a non-slip strip in a contrasting colour: No, only non-slip	Side protection skirting board of ≥ 12 cm on both sides: yes
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Steps have a riser: yes	
Steps have nosing: yes	All steps are the same height: yes
The space under the stairs is blocked off: yes	Handrail on either side: yes
Continuous handrails on half-landings: no	Handrail extends past the top and bottom of stairs: no

Distinctively textured and contrastingly coloured strip at the top and bottom of the stairs: **no**

Lift

Cab with audio signals: yes	Control buttons in contrasting colours: yes
Keypad with numbers in relief: yes	Keypad with numbers in Braille: yes

Emergency System

Audible alarma system in place in case of emergency: **yes**



3 STAR HOTELS

**1 Aparthotel-Vicálvaro
Encasa**

2 Ganivet

3 Gran Legazpi

4 Hesperia Hermosilla

5 High Tech Cliper

**6 High Tech Gran
Avenida**

**7 Holiday Inn Express
Madrid Airport**

8 Inglés

9 NH Pacífico

10 Petit Palace Arenal

11 Petit Palace Ducal

12 Petit Palace Italia

13 Petit Palace Londres

**14 Petit Palace Puerta del
Sol**

**15 Petit Palace
Tres Cruces**

16 Puerta de Toledo

17 Regina

18 Room Mate Oscar

19 Suites Viena

20 Sunotel Amaral

21 Travelodge

Torrelaguna

22 Tryp Gran Vía

23 Tryp Washington

24 Victoria 4

25 Zurbano

1 HOTELS

2 HOTELS

3
HOTELS

4 HOTELS

5 HOTELS

Hs GUEST HOUSE
HOSTELS



ACCOMMODATION



APARTHOTEL-VICÁLVARO ENCASA

 Carretera de Vicálvaro a la Estación de O'Donnell, 18
28032 Madrid

 **Telephone:** 91 371 63 83
Fax: 91 776 98 54

 **Web:** www.aparthotelencasa.es

 **Metro without lift:** Puerta de Arganda

 **Bus:** 100 and 106

ACCESS

- The entrance to the hotel is level with the street. It has a clearance width of **2 m**.
- The main entranceway has eight **18 cm** high steps, with alternative ramp access.
- The ramp is viable, with two stretches, each measuring **9 m** in length, with a **6.9 %** incline. It is **1.52 m** wide with a double handrail that extends past both ends. Neither end of the ramp has a distinctively textured and contrastingly coloured strip to warn of the change in gradient.
- There are two sets of double doors with similar specifications. Both are double automatic sliding glass doors. They have an overall width of **1.80 m**. They are marked with double horizontal stripes and the hotel logo but not in contrasting colours.
- It has a video intercom at a height of **1.33 m**. The video intercom is operated using a single button.
- Past the double sets of doors is a doormat securely affixed to the ground.
- There is an accessible route that takes guests straight to the reception and help desk.

☆☆☆ 3 STAR HOTELS



Vicálvaro
Encasa



ACCESSIBILITY – HEARING IMPAIRED

Room	
Internet connection: yes	Written information on available services: yes
TV which communicates with reception: no	TV has alarm clock with visual alert: no
Bedside plug socket: yes	Entrance door with peephole: no
Light signals to indicate a knock at the door: no	Emergency alarms with visual alerts: no
Communal WCs	
Door lock with visual aid to indicate either free or occupied: no	Cubicle doors with a gap underneath to see if there is someone inside: no
Lifts	
Visual signs indicating the floor and direction of movement, both inside and outside the cab: yes	Emergency button with a light to show that the emergency call has been received: yes
Emergency system	
Emergency alarm systems with visual alerts: no	



ACCESSIBILITY – PHYSICALLY DISABLED

Adapted room (No. 201)	
On 2nd floor accessible via lift	Number of adapted rooms: 2
Clear turning circle inside (diameter): Ø 150 cm	Width of door: 84 cm
Height of bed: 50 cm	Space for access to the bed: right hand side 75 cm , left hand side 87 cm . Moveable bed
Wardrobe doors: easy to open sliding doors without handle	Height of hanger rail: 200 cm
Min. and max. height of wardrobe shelves and drawers: 40 cm and 100 cm	
Bathroom in adapted room	
Door: sliding door with a width of 80 cm	Clear turning circle inside (diameter): Ø 150 cm
Toilet:	
Seat height: 45 cm	Height of flush mechanism: 90 cm
Approach area: right hand side 90 cm , front 110 cm	Folding grab bar on the right hand side at a height of 69 cm – 85 cm
Grab bar on the left hand side: none	



ACCOMMODATION

Basin:	
Height and clearance beneath the basin: 77 cm and 50 cm	Tap: mixer tap easy to use
Height of the lower edge of the mirror: 97 cm	Min. and max. height of bathroom fittings: 95 cm
Shower:	
Width and depth of approach area: 160 cm and 140 cm	Shower base: level with floor
Shower floor: non-slip	Shower chair or seat: none
Height and location of horizontal grab bar: 96 cm , on wall to side of the tap	Height and location of vertical grab bar: 100 - 155 cm , on the same wall as the tap
Tap: mixer tap easy to use	Height of tap: 115 cm
Non-adjustable shower-head at a height of 115 cm	Outward opening glass shower screen
Kitchen in adapted room	
Door: doorway but no door with width of 80 cm	Clear turning circle inside (diameter): Ø 150 cm
Floor: non-slip	Clearance between furniture: 90 cm
Room free of projecting elements: yes	Sufficient lighting: yes
Table	Countertop
Height of table: 76 cm	Does not give wheelchair users close access to the countertop
Height below table: 65 cm	Height of countertop: 89 cm
Width below table: 65 cm	Depth of countertop: 60 cm
Depth below table: 89 cm	
Sink	Hob
Does not give wheelchair users close access to the sink area	Does not give wheelchair users close access to the hob
Height of sink: 89 cm	Height of hob: 89 cm
Depth of sink: 60 cm	Depth of hob: 74 cm
Tap: mixer tap	Hob controls: Difficult to use as require a twisting movement of the wrist
Washing machine: no	
Other kitchen equipment	
Min. and max. height of refrigerator shelves and drawers: 20 - 100 cm	Refrigerator: difficult to open
Min. and max. height of kitchen shelves and drawers: 40 - 180 cm	Drawers: easy to open
Height of oven controls: 70 cm	Height of washing machine controls: 70 cm
Height of microwave controls: 110 cm - above countertop area	

★★★ 3 STAR HOTELS



Vicálvaro Encasa



Adapted bathroom in communal areas	
Next to reception and cafeteria	On ground floor - accessible
Bathroom door: width of doorway: 134 cm	Cubicle door: inward opening with a width of 85 cm
Clear turning circle inside (diameter): Ø 150 cm	
Toilet	
Seat height: 45 cm	Height of flush mechanism: 90 cm
Approach area: left hand side 103 cm, front 110 cm	Grab bar on right hand side: no
Folding grab bar on left hand side: 70 - 86 cm	
Basin	
Height and clearance beneath the basin: 71 cm and 55 cm	Tap: push-down tap difficult to use
Height of the lower edge of the mirror: 110 cm	Min. and max. height of bathroom fittings: 110 cm
Lift No. 1	Number of lifts: 2. One larger than the other but located next to each other
Access to all floors	Accessible right up to the door
Height of call buttons: 105 cm	Width of door: 80 cm
Width and depth of cab: 104 and 121 cm	Min. and max. height of the call buttons: 97 cm and 130 cm
Height of handrail: 92 cm	Mirror opposite the door: yes
Lift No. 2	
Access to all floors	Accessible right up to the door
Height of call buttons: 105 cm	Width of door: 90 cm
Width and depth of cab: 107 and 212 cm	Min. and max. height of the call buttons: 97 cm and 130 cm
Height of handrail: 92 cm	Mirror opposite the door: yes



ACCOMMODATION



Other amenities	Location	Access	Main characteristics
Reception	Ground floor	Accessible	Height of reception desk: 113 cm
Cafeteria / Restaurant	Ground floor	Accessible	Height of bar: 106 cm Height of table: 76 cm Height beneath table: 70 cm Width beneath table: 80 cm Depth beneath table: 36 cm
Parking	Outside the main door. (2 PRM parking spaces) and basement level -1	Accessible via lift	There are 2 parking spaces reserved for people with reduced mobility (PRM), indicated by the disabled parking sign (ISA) outside hotel next to the main door. The reserved parking spaces have a lateral approach area of 120 cm . Spaces 16 and 17 located at basement level -1 are also for the use of PRM guests although they are not marked as such.

★★★ 3 STAR HOTELS



Vicálvaro
Encasa



ACCESSIBILITY – VISUALLY IMPAIRED

Bedrooms	
Colour of door contrasts with adjacent walls: yes	Information about hotel services available in Braille: no and in large print: no
Room lighting with dimmer switch: no	TV remote control with large numbers: yes and in contrasting colours: yes
Room free of projecting elements: no	Audible signals to indicate emergency alarm: yes
Kitchen	
Floor: non-slip	Clearance between furniture: 90 cm
Room free of projecting elements: yes	Sufficient lighting: yes
Signs	
Signs the same size: yes , average height of 170 cm and a font size of 5 cm	
Lettering in a colour which contrasts with the background: yes	Text and symbols: not in relief and not in Braille
Main stairs	
Edge of stairs marked with a non-slip strip in a contrasting colour: no	Side protection skirting board of ≥ 12 cm on both sides: yes
Steps have a riser: yes	
Steps have nosing: yes	All steps are the same height: yes
The space under the stairs is blocked off: yes	Handrail on either side: yes
Continuous handrails on half-landings: no	Handrail extends past the top and bottom of stairs: no
Distinctively textured and contrastingly coloured strip at the top and bottom of the stairs: no	
Lifts	
Cab with audio signals: no	Control buttons in contrasting colours: no
Keypad with numbers in relief: yes	Keypad with numbers in Braille: yes
Distinctively textured and contrastingly coloured strip at entrance to lift: no	
Emergency System	
Audible alarm system in place in case of emergency: yes	



ACCOMMODATION



GANIVET HOTEL

Calle de Toledo, 111-113
28005 Madrid

Telephone: 91 365 36 00
Fax: 91 364 02 23

Web: www.hotelesporcel.com

Metro without lift: Puerta de Toledo

Bus: 3, 6, 18, 41, 148, C 1 and C 2

ACCESS

- The entrance is accessible and has a level surface.
- There are **2** sets of double automatic, sliding, glass doors both of which have a clearance of **1.17 m**.
- They are marked with horizontal strips and a logo, but not in a contrasting color.
- To gain access from the hotel's reception area, it is necessary to climb a ramp **98 cm** wide and **3.70 m** long, with a non-recommended incline of **14%**. The ramp has **2** handrails along one side, one of which is fixed at a height of **80 cm**, and the other at **1 m**. The handrails do not extend past the ends of the ramp. The ramp has a non-slip surface. Its ends are not indicated by a distinctively textured or contrastingly coloured floor surface.



ACCESSIBILITY - HEARING IMPAIRED

Room	
Internet connection: yes	TV which communicates with reception: no
TV with teletext decoder: yes	TV has alarm clock with visual alert: yes
Bedside plug socket: yes	Entrance door with peephole: no
Written information on available services: yes	Light signals to indicate a knock at the door: no
Communal WCs	
Door lock with visual aid to indicate either free or occupied: no	Cubicle doors with a gap underneath to see if there is someone inside: no
Lifts	
Visual signs indicating the floor and direction of movement, both inside and outside the cab: yes	Emergency button with a light to show that the emergency call has been received: no
Emergency system	
Emergency alarm systems with visual alerts: no	



★★★ 3 STAR HOTELS



ACCESSIBILITY - PHYSICALLY DISABLED

Adapted room (No. 235)	Number of adapted rooms: 4
On 2nd floor accessible via lift	Width of door: 77 cm
Clear turning circle inside (diameter): Ø 150 cm	Height of climate control: 160 cm
Height of bed: 50 cm	Space for access to the bed: right hand side 70 cm , left hand side 90 cm
Wardrobe doors: Folding with door knobs, difficult to open	Height of coatrack: 170 cm
Height of wardrobe shelves and drawers: 60-130 cm	

Bathroom in adapted room	
Door: outward opening with a width of 79 cm	Clear turning circle inside (diameter): Ø 150 cm
Toilet:	
Seat height: 40 cm	Height of flush mechanism: 77 cm
Width of approach: left hand side 100 cm , front 100 cm	Fixed grab bar on the right hand side at a height of 75 cm
Folding grab bar on the left hand side at a height of 60-75 cm	Distance between bars: 75 cm
Basin:	
Height and clearance beneath the basin: 76 cm and 60 cm	Tap: mixer tap
Height of the lower edge of the mirror: 95 cm	Height of bathroom fittings: 90 cm
Shower:	
Width of approach to shower: 90 cm	Shower base: level with floor
Shower floor: non-slip	Shower stool: mobile
Height and location of horizontal grab bar: 100 cm , on wall to side of the tap	Has a vertical grab bar on the same wall as the tap which is used for adjusting the height of the shower head
Tap: mixer tap	Height of tap: 120-140 cm on accessible wall
Adjustable shower-head height: yes	Folding shower screen

ACCOMMODATION



Adapted bathroom in communal areas	Number of adapted toilets: 1
On floor -1, accessible via lift	Door: inward opening with a width of 71 cm
Clear turning circle inside (diameter): Ø 150 cm	
Toilet:	
Seat height: 40 cm	Height of flush mechanism: 78 cm
Width of approach: left hand side 70 cm, front 120 cm	Fixed grab bar on right hand side: 72 cm
Folding grab bar on left hand side: 55-72 cm	Distance between bars: 68 cm
Basin:	
Height and clearance beneath the basin: 78 cm and 50 cm	Tap: mixer tap
Height of the lower edge of the mirror: 100 cm	Height of bathroom fittings: 90 cm

Lifts	Number of lifts: 2
Accessible up to the door	Height of call buttons: 110-115 cm
Width of door: 80 cm	Width and depth of cab: 108 and 140 cm
Height of control buttons: 95-144 cm	Height of handrail: 90 cm

★★★ 3 STAR HOTELS



Ganivet

Other amenities	Location	Access	Main characteristics
Reception	Ground floor	Accessible	Height of reception desk: 110 cm
Cafeteria	Ground floor	Accessible via ramp described above	Height of buffet bar: 110 cm Height of table: 76 cm Height beneath table: 70 cm Width beneath table: 70 cm Depth beneath table: 30 cm Table with central leg
Restaurant / Breakfast buffet	Ground floor	Accessible	Height of buffet bar: 87-95 cm Height of table: 75 cm Height beneath table: 69 cm Width beneath table: 60 cm Depth beneath table: 35 cm Table with central leg
Parking	Floors -1, -2 and -3	Accessible via lift	There are 5 parking space for people with limited mobility (PRM), indicated by the disabled parking sign (ISA)





ACCOMMODATION



ACCESSIBILITY – VISUALLY IMPAIRED

Signs

Signs the same size: **yes**, average height of **170 cm** and a font size of **≥ 1.5 cm**

Lettering in a colour which contrasts with the background: **yes**; and not in Braille

Main stairs

Edge of stairs marked with a non-slip strip in a contrasting colour: **no**

Side protection skirting board of **≥ 12 cm** on both sides: **yes**

Steps have a riser: **yes**

All steps are the same height: **yes**

Steps have nosing: **yes**

The space under the stairs is blocked off: **yes**

Handrail on either side: **yes**

Continuous handrails on half-landings: **no**

Handrail extends at top and bottom of stairs: **no**

Strip of surface of a different texture and contrasting colour at the top and bottom of the stairs: **no**

Lifts

Cab with audio signals: **no**

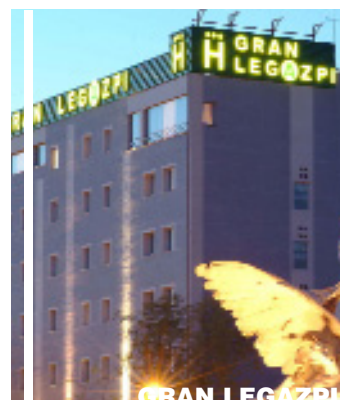
Control buttons in contrasting colour: **yes**

Keypad with numbers in relief: **yes**

Keypad with numbers in Braille: **no**



3 STAR HOTELS



GRAN LEGAZPI HOTEL

Paseo de la Chopera, 71
28045 Madrid

Telephone: 91 539 66 00
Fax: 91 530 67 03

Web: www.hotelgranlegazpi.com

Metro with lift: Legazpi

Bus: 6, 8, 18, 19, 22, 45, 47, 59, 62, 76, 78, 79, 85, 86, 123, 148 and 247

ACCESS

- The main entrance has a step of **20 cm**.
- There are 2 sets of automatic, sliding, glass doors. They are marked with the hotel's logo in a contrasting color. Between the 2 doors is a doormat, which is correctly fixed to the floor.
- Wheelchair users can gain access without using ramps by way of an outward opening metal door with a handle, located at the entrance to the hotel's car park. This door is **87 cm** wide.



ACCESSIBILITY – HEARING IMPAIRED

Room

Internet connection: **yes**

TV which communicates with reception: **no**

TV with teletext decoder: **yes**

TV has alarm clock with visual alert: **no**

Bedside plug socket: **yes**

Entrance door with peephole: **no**

Written information on available services: **yes**

Light signals to indicate a knock at the door: **no**

Communal WCs

Door lock with visual aid to indicate either free or occupied: **no**

Cubicle doors with a gap underneath to see if there is someone inside: **no**

Lifts

Visual signs indicating the floor and direction of movement, both inside and outside the cab: **yes**

Emergency button with a light to show that the emergency call has been received: **no**

Emergency system

Emergency alarm systems with visual alerts: **no**



ACCOMMODATION



ACCESSIBILITY – PHYSICALLY DISABLED

Adapted room (No. 110)	Number of adapted rooms: 2
On 1st floor accessible via lift	Width of door: 86 cm
Clear turning circle inside (diameter): Ø 150 cm	Height of climate control: 165 cm and can also be controlled from reception
Height of bed: 50 cm	Space for access to the bed: right hand side 80 cm , none on left hand side
Wardrobe doors: Sliding without knobs	Height of coatrack: 160 cm
Height of wardrobe shelves and drawers: none	
Bathroom in adapted room	
Door: outward opening with a width of 86 cm	Clear turning circle inside (diameter): Ø 150 cm
Toilet:	
Seat height: 50 cm	Height of flush mechanism: 110 cm
Width of approach: right hand side 95 cm , front 69 cm	Folding grab bar on the right hand side at a height of 65-80 cm
Fixed grab bar on the left hand side at a height of 80 cm	Distance between bars: 60 cm
Basin:	
Height and clearance beneath the basin: 80 cm and 60 cm	Tap: mixer tap
Height of the lower edge of the mirror: 95 cm	Height of bathroom fittings: 90 cm
Shower:	
Width of approach to shower: 90 cm	Shower base: level with floor
Shower floor: non-slip	Shower stool: mobile 40 cm
No horizontal grab bar	No vertical grab bar
Tap: mixer tap	Height of tap: 110 cm on accessible wall
Adjustable shower-head height: no, 110 cm	No shower screen
Lifts	
Access: with a 12 cm step	Number of lifts: 2
Width of door: 70 cm	Height of call buttons: 110-120 cm
	Width and depth of cab: 96 and 90 cm
Height of control buttons: 120-145 cm	No handrail

★★★ 3 STAR HOTELS

Gran Legazpi

Other amenities	Location	Access	Main characteristics
Reception	Ground floor	Accessible	Height of reception desk: 110 cm
Communal WCs	Ground floor	Accessible	None of them are adapted for wheelchair users
Cafeteria / Breakfast buffet	Ground floor	Accessible	Height of buffet bar: 98 cm Height of table: 78 cm Height beneath table: 74 cm Width beneath table: 110 cm Depth beneath table: 70 cm Table with central leg
Parking	Ground floor	Accessible	There are 2 parking space for people with limited mobility (PRM), indicated by the disabled parking sign (ISA)



ACCESSIBILITY – VISUALLY IMPAIRED

Signs	
Signs the same size: yes , average height of 140-180 cm and a font size of ≥ 1.5 cm	
Lettering in a colour which contrasts with the background: yes	Text and symbols: not in relief and not in Braille
Main stairs	
Edge of stairs marked with a non-slip strip in a contrasting colour: no	Side protection skirting board of ≥ 12 cm on both sides: yes
Steps have a riser: yes	All steps are the same height: yes
Steps have nosing: no	
The space under the stairs is blocked off: yes	Handrail on either side: yes
Continuous handrails on half-landings: no	Handrail extends at top and bottom of stairs: no
Strip of surface of a different texture and contrasting colour at the top and bottom of the stairs: no	
Lifts	
Cab with audio signals: no	Control buttons in contrasting colour: no
Keypad with numbers in relief: yes	Keypad with numbers in Braille: yes



ACCOMMODATION



HESPERIA HERMOSILLA HOTEL

Calle de Hermosilla, 23
28001 Madrid

Telephone: 91 246 88 00
Fax: 91 246 88 01

Web: www.hesperia-hermosilla.com

Metro without lift: Serrano

Bus: 14, 17, 27, 51, 147 and 149

ACCESS

- The street accessing the hotel is wide, level and free of obstacles.
- The main entrance is not easily accessible due to the stairs. There is an alternative entrance door with **2** access ramps; the first of which is **1.40 m** wide, **1.30 m** long and has a non-recommended incline of **10.5%**. The second ramp is **1.10 m** wide, **2.3 m** long and has an incline of **12.2%**. Both ramps have a handrail fixed at a height of **94 cm**, as well as distinctively textured and contrastingly coloured floor surfaces at both ends.
- The main door is automatic and made of glass, but it is not marked with horizontal strips or a coloured logo. The alternative door is **1.08 m** wide and manually operated and is easy to open.



ACCESSIBILITY – HEARING IMPAIRED

Room	
Internet connection: yes	TV which communicates with reception: no
TV with teletext decoder: yes	TV has alarm clock with visual alert: no
Bedside plug socket: yes	Entrance door with peephole: no
Written information on available services: yes	Light signals to indicate a knock at the door: no
Communal WCs	
Door lock with visual aid to indicate either free or occupied: no	Cubicle doors with a gap underneath to see if there is someone inside: no
Lifts	
Visual signs indicating the floor and direction of movement, both inside and outside the cab: yes	Emergency button with a light to show that the emergency call has been received: no
Emergency system	
Emergency alarm systems with visual alerts: no	

★★★ 3 STAR HOTELS

H. Hermosilla



ACCESSIBILITY – PHYSICALLY DISABLED

Adapted room (No. 208)	Number of adapted rooms: 2
On 2nd floor accessible via lift	Width of door: 77 cm
Clear turning circle inside (diameter): Ø 150 cm	Height of climate control: 160 cm
Height of bed: 50 cm	Space for access to the bed: both right hand side and left hand side 110 cm
Wardrobe doors: Folding with door knobs, easy to open	Height of coatrack: 150 cm
Height of wardrobe shelves and drawers: 40 cm	
Bathroom in adapted room	
Door: outward opening with a width of 77 cm	Clear turning circle inside (diameter): Ø 150 cm
Toilet:	
Seat height: 43 cm	Height of flush mechanism: 74 cm
Width of approach: left hand side 74 cm	Folding grab bar on the left hand side at a height of 80 cm
No grab bar on the right hand side	
Basin:	
Height and clearance beneath the basin: 46 cm and 70 cm	Tap: mixer tap
Height of the lower edge of the mirror: 68 cm	Height of bathroom fittings: 144 cm
Shower:	
Width of approach to shower: 60 cm	Shower base: 20 cm step
Shower floor: non-slip	Shower chair or stool: fixed
Height and location of horizontal grab bar: 90 cm , on wall to side of the tap	No vertical grab bar
Tap: mixer tap	Height of tap: 130 cm on accessible wall
No folding shower screen or curtain	
Adapted bathroom in communal areas	
On floor -1, accessible via lift	Number of adapted toilets: 1
Clear turning circle inside (diameter): Ø 150 cm	Door: outward opening with a width of 80 cm
Toilet:	
Seat height: 43 cm	Height of flush mechanism: 74 cm
Width of approach: right hand side 80 cm	Folding grab bar on right hand side: 79 cm
Fixed grab bar on left hand side: 79 cm	Distance between bars: 65 cm



ACCOMMODATION

Basin:	
Height and clearance beneath the basin: 65 cm and 51 cm	Tap: mixer tap
Height of the lower edge of the mirror: 100 cm	Height of bathroom fittings: 105-130 cm
Lifts	Number of lifts: 2
Accessible up to the door	Height of call buttons: 80 cm
Width of door: 80 cm	Width and depth of cab: 95 and 130 cm
Height of control buttons: 80 cm	Height of handrail: 94 cm

Other amenities	Location	Access	Main characteristics
Reception	Ground floor	Accessible	Height of reception desk: 110 cm
Cafeteria	Ground floor	Accessible	Height of bar: there is none Height of table: 75 cm Height beneath table: 74 cm Width beneath table: 80 cm Depth beneath table: 35 cm
Restaurant / Breakfast buffet	Ground floor	Accessible	Height of buffet bar: 50-90 cm Height of table: 75 cm Height beneath table: 74 cm Width beneath table: 80 cm Depth beneath table: 35 cm
Parking	Floors: -2 and -3	Accessible via lift	There are no parking spaces for people with limited mobility (PRM), indicated by the disabled parking sign (ISA)

★★★ 3 STAR HOTELS

H. Hermosilla



ACCESSIBILITY - VISUALLY IMPAIRED

Signs	
Signs the same size: yes , average height of 160-172 cm and a font size of ≥ 1.5 cm	
Lettering in a colour which contrasts with the background: yes	Text and symbols: not in relief
	and not in Braille
Main stairs	
Edge of stairs marked with a non-slip strip in a contrasting colour: no	Side protection skirting board of ≥ 12 cm on both sides: no
Steps have a riser: yes	All steps are the same height: yes
Steps have nosing: yes	
The space under the stairs is blocked off: there is none	Handrail on either side: yes
Continuous handrails on half-landings: yes	Handrail extends at top and bottom of stairs: no
Strip of surface of a different texture and contrasting colour at the top and bottom of the stairs: no	
Lifts	
Cab with audio signals: no	Control buttons in contrasting colour: yes
Keypad with numbers in relief: no	Keypad with numbers in Braille: no



ACCOMMODATION



HIGH TECH CLIPER HOTEL

Calle Chinchilla, 6
28013 Madrid

Telephone: 91 531 17 00
Fax: 91 531 17 07

Web: www.hthoteles.com

Metro without lift: Gran Vía

Bus: 1, 2, 46, 74, 146 and 202

ACCESS

- The entrance leading to the reception area has a single step in front of the door, and some stairs with an alternative platform stair-lift.
- The door is automatic, made of glass and is **1.40 m** wide. It is not marked with horizontal strips or a contrastingly coloured logo.



ACCESSIBILITY - HEARING IMPAIRED

Room	
Internet connection: yes	TV which communicates with reception: no
TV with teletext decoder: yes	TV has alarm clock with visual alert: no
Bedside plug socket: yes	Entrance door with peephole: no
Written information on available services: no	Light signals to indicate a knock at the door: no
Communal WCs	
Door lock with visual aid to indicate either free or occupied: no	Cubicle doors with a gap underneath to see if there is someone inside: no
Lifts	
Visual signs indicating the floor and direction of movement, both inside and outside the cab: yes	Emergency button with a light to show that the emergency call has been received: no
Emergency system	
Emergency alarm systems with visual alerts: no	

★★★ 3 STAR HOTELS



H. T. Cliper



ACCESSIBILITY - PHYSICALLY DISABLED

Adapted room	
On main floor, accessible via lift	Number of adapted rooms: 2
Clear turning circle inside (diameter): Ø 150 cm	Width of door: 80 cm
Height of bed: 50 cm	Height of climate control: 157 cm
Height of coatrack: 172 cm	Space for access to the bed: right hand side 62 cm , left hand side 79 cm
	Height of wardrobe shelves and drawers: 42-74 cm
Bathroom in adapted room	
Door: outward opening with a width of 78 cm	Clear turning circle inside (diameter): Ø 150 cm
Toilet:	
Seat height: 41 cm	Height of flush mechanism: 80 cm
Width of approach: side > 80 cm	Folding grab bar on the left hand side
Basin:	
Height and clearance beneath the basin: 80 cm and 63 cm	Tap: mixer tap
Height of the lower edge of the mirror: 74 cm	Height of bathroom fittings: 145 cm
Shower:	
Width of approach to shower: 134 cm	Shower base: level with floor
Shower floor: non-slip	Shower chair or stool: no
Tap: mixer tap	Height of tap: 125 cm on accessible wall
Adjustable shower-head height: no	No shower screen or curtain
Adapted bathroom in communal areas	
On floor -1, accessible via lift	Number of adapted toilets: 1
Clear turning circle inside (diameter): Ø 150 cm	Door: inward folding with a width of 78 cm
Toilet:	
Seat height: 41 cm	Height of flush mechanism: 80 cm
Width of approach: lateral	There are grab bars
Basin:	
Height and clearance beneath the basin: 88 cm and 166 cm	Tap: mixer tap
Height of the lower edge of the mirror: 70 cm	
Lifts	
Accessible up to the door	Height of call buttons: 116 cm
Width of door: 72 cm	Width and depth of cab: 92 and 119 cm
Height of control buttons: 118-149 cm	No handrail



ACCOMMODATION



Other amenities	Location	Access	Main characteristics
Reception	Ground floor	Accessible	Height of reception desk: 113 cm
Cafeteria	Ground floor	Accessible	Height of bar: 87-93 cm Height of table: 78 cm Height beneath table: 72 cm Width beneath table: 72 cm Depth beneath table: 32 cm



ACCESSIBILITY – VISUALLY IMPAIRED

Signs

Signs the same size: **yes**, average height of **161-181 cm** and a font size of **≥ 1.5 cm**

Lettering in a colour which contrasts with the background: **yes** Text and symbols: **not in relief** and **not in Braille**

Main stairs

Edge of stairs marked with a non-slip strip in a contrasting colour: **no** Side protection skirting board of **≥ 12 cm** on both sides: **no**

Steps have a riser: **yes** All steps are the same height: **yes**
Steps have nosing: **no**

The space under the stairs is blocked off: **there is none** Handrail on either side: **yes**

Continuous handrails on half-landings: **yes** Handrail extends at top and bottom of stairs: **no**

Strip of surface of a different texture and contrasting colour at the top and bottom of the stairs: **no**

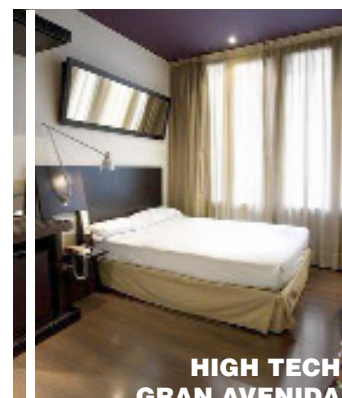
Lifts

Cab with audio signals: **no** Control buttons in contrasting colour: **yes**

Keypad with numbers in relief: **yes** Keypad with numbers in Braille: **yes**



3 STAR HOTELS



HIGH TECH GRAN AVENIDA HOTEL

Calle de Mesoneros Romanos, 14
28013 Madrid

Telephone: 91 532 71 07
Fax: 91 532 71 06

Web: www.hthoteles.com

Metro with lift: Callao

Bus: 1, 2, 46, 74, 146, 202, N16, N17 and N18

ACCESS

- On the way to the hotel's reception area there are **2** individual steps with no ramps which make access difficult.
- The main door is manually operated, made of glass and is **1.50 m** wide. It is not marked with horizontal strips or a contrastingly coloured logo.
- There is an alternative entrance which has a ramp with an incline of **15%**. The door is **> 80 cm** wide and is made of glass, but is not marked with horizontal strips or a contrastingly coloured logo.



ACCESSIBILITY – HEARING IMPAIRED

Room

Internet connection: **yes** TV which communicates with reception: **no**

TV with teletext decoder: **yes** TV has alarm clock with visual alert: **no**

Bedside plug socket: **yes** Entrance door with peephole: **no**

Written information on available services: **yes** Light signals to indicate a knock at the door: **no**

Communal WCs

Door lock with visual aid to indicate either free or occupied: **no** Cubicle doors with a gap underneath to see if there is someone inside: **no**

Lifts

Visual signs indicating the floor and direction of movement, both inside and outside the cab: **yes** Emergency button with a light to show that the emergency call has been received: **no**

Emergency system

Emergency alarm systems with visual alerts: **no**



ACCOMMODATION



ACCESSIBILITY – PHYSICALLY DISABLED

Adapted room	Number of adapted rooms: 4
On accessible floor via lift	Width of door: 77 cm
Clear turning circle inside (diameter): Ø 150 cm	Height of climate control: 142-150 cm
Height of bed: 51 cm	
Bathroom in adapted room	
Clear turning circle inside (diameter): Ø 150 cm	
Toilet:	
Seat height: 42 cm	There are no grab bars
Width of approach: side 115 cm	
Basin:	
Height and clearance beneath the basin: 84 cm	Tap: mixer tap
Height of the lower edge of the mirror: 85.5 cm	Height of bathroom fittings: 140 cm
Shower:	
Tap: mixer tap	Shower base: level with floor
Shower floor: non-slip	Shower chair or stool: no
Lifts	Number of lifts: 2
Accessible via portable ramp that must be requested	Width and depth of cab: 82 and 97 cm
Width of door: 70 cm	

Other amenities	Location	Access	Main characteristics
Reception	Ground floor	Accessible	Height of reception desk: 112 cm
Cafeteria	Ground floor	Accessible via a portable ramp – ramp must be requested	Height of table: 77 cm Height beneath table: 72 cm Width beneath table: 71 cm

★★★ 3 STAR HOTELS

H. T. Gran Avenida

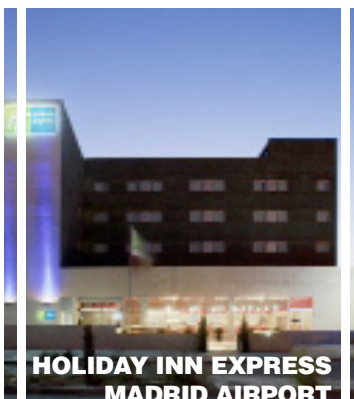


ACCESSIBILITY – VISUALLY IMPAIRED

Signs	Signs the same size: yes , average height of 157-177 cm and a font size of ≥ 1.5 cm
Lettering in a colour which contrasts with the background: yes	Text and symbols: not in relief and not in Braille
Main stairs	
Edge of stairs marked with a non-slip strip in a contrasting colour: no	Side protection skirting board of ≥ 12 cm on both sides: yes
Steps have a riser: yes	All steps are the same height: yes
Steps have nosing: no	
The space under the stairs is blocked off: there is none	Handrail on either side: no
Continuous handrails on half-landings: no	Handrail extends at top and bottom of stairs: no
Strip of surface of a different texture and contrasting colour at the top and bottom of the stairs: no	
Lifts	
Cab with audio signals: no	Control buttons in contrasting colour: yes
Keypad with numbers in relief: no	Keypad with numbers in Braille: no



ACCOMMODATION



HOLIDAY INN EXPRESS MADRID AIRPORT HOTEL

Avenida de Aragón, 402
28022 Madrid

Telephone: 91 748 16 57
Fax: 91 329 13 76

Web: www.hiexpress.com/madridairport

Bus: 22, 223, 224 and 227

ACCESS

- The street accessing the hotel is wide, level and free of obstacles.
- The main entrance is easily accessible, with no steps or narrow corridors to impede progress.
- There is an automatic glass door which is **1.65 m** wide. It is not marked with horizontal strips or a contrastingly coloured logo.



ACCESSIBILITY – HEARING IMPAIRED

Room	
Internet connection: yes	TV which communicates with reception: no
TV with teletext decoder: yes	TV has alarm clock with visual alert: yes
Bedside plug socket: no	Entrance door with peephole: no
Written information on available services: yes	Light signals to indicate a knock at the door: no
Communal WCs	
Door lock with visual aid to indicate either free or occupied: no	Cubicle doors with a gap underneath to see if there is someone inside: yes
Lifts	
Visual signs indicating the floor and direction of movement, both inside and outside the cab: yes	Emergency button with a light to show that the emergency call has been received: no
Emergency system	
Emergency alarm systems with visual alerts: no	



★★★ 3 STAR HOTELS

Holiday Inn

Express Madrid Airport



ACCESSIBILITY – PHYSICALLY DISABLED

Adapted room (No. 002)	
Ground floor, accessible	Number of adapted rooms: 3
Clear turning circle inside (diameter): Ø 150 cm	Width of door: 80 cm
Height of bed: 60 cm	Height of climate control: 150 cm
Height of wardrobe shelves and drawers: 80 cm	Space for access to the bed: left hand side 145 cm
Height of wardrobe shelves and drawers: 42 - 74 cm	Height of coatrack: 172 cm
Bathroom in adapted room	
Door: outward opening with a width of 77 cm	Clear turning circle inside (diameter): Ø 150 cm
Toilet:	
Seat height: 49 cm	Height of flush mechanism: 85 cm
Width of approach: left hand side 70 cm	No grab bar on the right hand side
Folding grab bar on the left hand side at a height of 60-82 cm	
Basin:	
Height and clearance beneath the basin: 70 cm and 48 cm	Tap: mixer tap
Height of the lower edge of the mirror: 100 cm	Height of bathroom fittings: 74-86 cm
Shower:	
Width of approach to shower: 120 cm	Shower base: level with floor
Shower floor: non-slip	Shower chair or stool: fixed with horizontal grab bar which hampers washing oneself
Height and location of horizontal grab bar: 92 cm , on the same wall as the tap	Has a vertical grab bar which is used for adjusting the height of the shower head
Tap: mixer tap	Height of tap: 117-135 cm on accessible wall
Adjustable shower-head height: yes	There is a shower curtain
Adapted bathroom in communal areas	
On ground floor, accessible	Door: inward folding with a width of 76 cm
Clear turning circle inside (diameter): Ø 150 cm	
Toilet:	
Seat height: 41 cm	Height of flush mechanism: 100 cm
Width of approach: right hand side 74 cm	Folding grab bar on right hand side: 65-75 cm
Fixed grab bar on left hand side: 80 cm	Distance between bars: 120 cm



ACCOMMODATION

Basin:	
Height and clearance beneath the basin: 84 cm and 59 cm	Tap: mixer tap
Height of the lower edge of the mirror: 90 cm	Height of bathroom fittings: 86-100 cm
Lifts	
Accessible up to the door	Height of call buttons: 85 cm
Width of door: 80 cm	Width and depth of cab: 107 and 142 cm
Height of control buttons: 100 cm	Height of handrail: 90 cm

Other amenities	Location	Access	Main characteristics
Reception	Ground floor	Accessible	Height of reception desk: 80 cm
Cafeteria	Ground floor	Accessible	Height of bar: 126 cm Height of table: 76 cm Height beneath table: 73 cm Width beneath table: 80 cm Depth beneath table: 80 cm
Restaurant / Breakfast buffet	Ground floor	Accessible	Height of buffet bar: 85-140 cm Height of table: 76 cm Height beneath table: 73 cm Width beneath table: 80 cm Depth beneath table: 80 cm
Meeting rooms (1)	Ground floor	Accessible	Height of table: 78 cm Height beneath table: 74 cm Width beneath table: 140 cm Depth beneath table: 70 cm
Parking	Outdoor	Accessible	There are 4 parking spaces for people with limited mobility (PRM), indicated by the disabled parking sign (ISA).

★★★ 3 STAR HOTELS

Holiday Inn

Express Madrid Airport



ACCESSIBILITY – VISUALLY IMPAIRED

Signs

Signs the same size: **yes**, average height of **140-180 cm** and a font size of **≥ 1.5 cm**

Lettering in a colour which contrasts with the background: **yes** Text and symbols: **not in relief and not in Braille**

Main stairs

Edge of stairs marked with a non-slip strip in a contrasting colour: **yes** Side protection skirting board of **≥ 12 cm** on both sides: **no**

Steps have a riser: **yes** All steps are the same height: **yes**
Steps have nosing: **no**

The space under the stairs is blocked off: **there is none** Handrail on either side: **yes**

Continuous handrails on half-landings: **yes** Handrail extends at top and bottom of stairs: **no**

Strip of surface of a different texture and contrasting colour at the top and bottom of the stairs: **no**

Lifts

Cab with audio signals: **no** Control buttons in contrasting colour: **yes**

Keypad with numbers in relief: **yes** Keypad with numbers in Braille: **yes**



ACCOMMODATION



INGLÉS HOTEL

Calle de Echegaray, 8
28014 Madrid

Telephone: 91 429 65 51
Fax: 91 420 24 23

Web: www.hotel-ingles.net

Metro with lift: Sol

Bus: 3, 5, 6, 9, 15, 26, 32, 20, 51, 52, 53,
150, N13, N14 and N15

ACCESS

- On the way to the hotel's reception area there is a single step with no ramp which make access difficult.
- There is a double, manually operated glass main door, which is **79 cm** on each side. It is not marked with horizontal strips or a contrastingly coloured logo.



ACCESSIBILITY – HEARING IMPAIRED

Room	
Internet connection: no	TV which communicates with reception: no
TV with teletext decoder: yes	TV has alarm clock with visual alert: no
Bedside plug socket: yes	Entrance door with peephole: no
Written information on available services: yes	Light signals to indicate a knock at the door: no
Communal WCs	
Door lock with visual aid to indicate either free or occupied: no	Cubicle doors with a gap underneath to see if there is someone inside: no
Lifts	
Visual signs indicating the floor and direction of movement, both inside and outside the cab: yes	Emergency button with a light to show that the emergency call has been received: no
Emergency system	
Emergency alarm systems with visual alerts: no	

★★★ 3 STAR HOTELS



Inglés



ACCESSIBILITY – PHYSICALLY DISABLED

Adapted room	Number of adapted rooms: 1
Accessible floor, accessible via lift	Width of door: 78 cm
Clear turning circle inside (diameter): Ø 150 cm	Height of climate control: 164 cm
Height of bed: 51 cm	Space for access to the bed: right hand side 87 cm , left hand side 145 cm
Height of coatrack: 188 cm	
Bathroom in adapted room	
Door: outward opening with a width of 86 cm	Clear turning circle inside (diameter): Ø 150 cm
Toilet:	
Seat height: 46 cm	No grab bars
Width of approach: lateral 99 cm	
Basin:	
Height and clearance beneath the basin: 58 cm	Tap: mixer tap
Height of the lower edge of the mirror: 89 cm	Height of bathroom fittings: 158 cm
Shower:	
Width of approach to shower: 130 cm	Shower base: level with floor
Shower floor: non-slip	Shower chair or stool: no
Tap: mixer tap	
Lifts	
Accessible up to the door	Width and depth of cab: 104 and 130 cm
Width of door: 80 cm, 142 cm, 130 cm	Height of control buttons: 90-160 cm



Other amenities	Location	Access	Main characteristics
Reception	Ground floor	Accessible	Height of reception desk: 109 cm
Cafeteria	Ground floor	Not accessible, as there are steps, no alternative ramp or lift	Height of bar: 108 cm Height of table: 77 cm Height beneath table: 70 cm Width beneath table: 70 cm Depth beneath table: 30 cm
Parking	Ground floor	Accessible	There are no parking spaces for people with limited mobility (PRM)

ACCESSIBILITY – VISUALLY IMPAIRED

Signs

Signs the same size: **yes**, average height of **120-200 cm** and a font size of **≥ 1.5 cm**

Lettering in a colour which contrasts with the background: **yes**; Text and symbols: **not in relief and not in Braille**

Main stairs

Edge of stairs marked with a non-slip strip in a contrasting colour: **no**; Side protection skirting board of **≥ 12 cm** on both sides: **yes**

Steps have a riser: **yes**; All steps are the same height: **yes**
Steps have nosing: **yes**

The space under the stairs is blocked off: **there is none**; Handrail on either side: **no**

Continuous handrails on half-landings: **no**; Handrail extends at top and bottom of stairs: **no**

Strip of surface of a different texture and contrasting colour at the top and bottom of the stairs: **no**

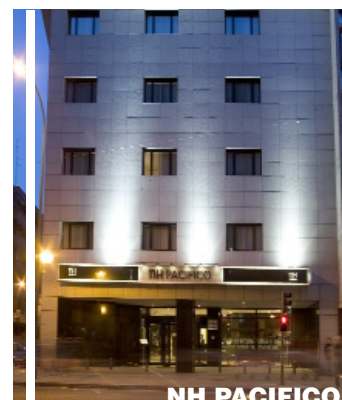
Lifts

Cab with audio signals: **no**; Control buttons in contrasting colour: **yes**

Keypad with numbers in relief: **yes**; Keypad with numbers in Braille: **yes**



★★★ **3 STAR HOTELS**



NH PACIFICO HOTEL

 Avenida de la Ciudad de Barcelona, 113
28007 Madrid

 **Telephone:** 91 434 11 20
Fax: 91 353 00 70

 **Web:** www.nh-hotels.com

 **Metro without lift:** Puente de Vallecas

 **Bus:** 8, 10, 24, 37, 54, 56, 57, 136, 141 and N9

ACCESS

- The main entrance is easily accessible, with no steps or narrow corridors to impede access. There is a ramp **5.30 m** long, with an incline of **8%**.
- The main door revolves automatically and is made of glass, with an opening of **> 80 cm**.
- There are **2** alternative swing glass doors, one on either side of the revolving door, which are both **90 cm** wide. None of the doors are marked with horizontal strips or a contrastingly coloured logo (the hotel's logo is insufficient).



ACCESSIBILITY – HEARING IMPAIRED

Room

Internet connection: **yes**; TV which communicates with reception: **no**

TV with teletext decoder: **yes**; TV has alarm clock with visual alert: **no**

Bedside plug socket: **yes**; Entrance door with peephole: **no**

Written information on available services: **yes**; Light signals to indicate a knock at the door: **no**

Communal WCs
Door lock with visual aid to indicate either free or occupied: **no**; Cubicle doors with a gap underneath to see if there is someone inside: **yes**

Lifts

Visual signs indicating the floor and direction of movement, both inside and outside the cab: **yes**; Emergency button with a light to show that the emergency call has been received: **no**

Emergency system

Emergency alarm systems with visual alerts: **no**



ACCOMMODATION



ACCESSIBILITY – PHYSICALLY DISABLED

Adapted room	Number of adapted rooms: 1
Accessible via lift	Width of door: 77 cm
Clear turning circle inside (diameter): Ø 150 cm	Height of climate control: 162 cm
Height of bed: 64 cm	Space for access to the bed: left hand side 151 cm
Height of coatrack: 164 cm	
Bathroom in adapted room	
Door: width of 78 cm	Clear turning circle inside (diameter): Ø 150 cm
Toilet:	
Seat height: 42 cm	Height of flush mechanism: 80 cm
Width of approach: left hand side 70 cm	No grab bar on the right hand side
Folding grab bar on the left hand	
Basin:	
Height and clearance beneath the basin: 67 cm and 40 cm	Tap: mixer tap
Height of the lower edge of the mirror: 109 cm	Height of bathroom fittings: 80-105 cm
Bath:	
Height of bath: 47 cm	Height of horizontal grab bar: 88 cm
No transfer chair or platform	No vertical grab bar
Tap: mixer tap	
Adapted bathroom in communal areas	Number of adapted toilets: 1
On ground floor, accessible	Door: width of 77 cm
Clear turning circle inside (diameter): Ø 150 cm	
Toilet:	
Seat height: 42 cm	Height of flush mechanism: 80 cm
Width of approach: neither ≥ 80 cm	Grab bar on right hand side
Grab bar on left hand side	
Basin:	
Height and clearance beneath the basin: 69 cm and 40 cm	Tap: mixer tap
Height of the lower edge of the mirror: 84 cm	Height of bathroom fittings: 105-120 cm
Lifts	Number of lifts: 2
Lift 1	Connects reception with upper floors
Accessible up to the door	Width and depth of cab: 101 and 135 cm

★★★ 3 STAR HOTELS



NH Pacífico

Width of door: 80 cm	
Lift 2	Connects reception with parking area
Accessible up to the door	Width and depth of cab: 88 and 120 cm
Width of door: 80 cm	

Other amenities	Location	Access	Main characteristics
Reception	Ground floor	Accessible	Height of reception desk: 110 cm
Cafeteria	Ground floor	Accessible	Height of bar: 110 cm Height of table: 50 cm
Restaurant / Breakfast buffet	Ground floor	Accessible	Height of table: 72 cm Height beneath table: 68 cm Width beneath table: 70 cm Depth beneath table: 35 cm
Parking		Accessible via lift	There are no parking spaces for people with limited mobility (PRM)



ACCESSIBILITY – VISUALLY IMPAIRED

Signs	
Signs the same size: yes , average height of 179-189 cm and a font size of ≥ 1.5 cm	
Lettering in a colour which contrasts with the background: yes	Text and symbols: not in relief and not in Braille
Main stairs	
Edge of stairs marked with a non-slip strip in a contrasting colour: yes	Side protection skirting board of ≥ 12 cm on both sides: yes
Steps have a riser: yes	All steps are the same height: no
Steps have nosing: no	
The space under the stairs is blocked off: there is none	Handrail on either side: no
Continuous handrails on half-landings: yes	Handrail extends at top and bottom of stairs: no
Strip of surface of a different texture and contrasting colour at the top and bottom of the stairs: no	
Lifts	
Cab with audio signals: yes	Control buttons in contrasting colour: yes
Keypad with numbers in relief: yes	Keypad with numbers in Braille: yes



ACCOMMODATION



PETIT PALACE ARENAL HOTEL

Calle del Arenal, 16
28013 Madrid

Telephone: 91 564 43 55
Fax: 91 564 08 54

Web: www.nh-hoteles.com

Estación with lift: Sol

Bus: 3 and 53

ACCESS

- There is a step of **4 cm** in the main entrance.
- The main door is made of glass, opens manually and is **1.20 m** wide. It is marked with the logo in a contrasting colour, but is too heavy.



ACCESSIBILITY – HEARING IMPAIRED

Room	
Internet connection: yes	TV which communicates with reception: no
TV with teletext decoder: yes	TV has alarm clock with visual alert: no
Bedside plug socket: yes	Entrance door with peephole: yes
Written information on available services: yes	Light signals to indicate a knock at the door: yes
Lifts	
Visual signs indicating the floor and direction of movement, both inside and outside the cab: yes	Emergency button with a light to show that the emergency call has been received: no
Emergency system	
Emergency alarm systems with visual alerts: no	

★★★ 3 STAR HOTELS

Petit Palace Arenal



ACCESSIBILITY – PHYSICALLY DISABLED

Adapted room (605)	Number of adapted rooms: 2
On 6th floor, accessible via lift	Width of door: 78 cm
Clear turning circle inside (diameter): Ø 150 cm	Height of climate control: 147 cm
Height of bed: 78 cm	Space for access to the bed: right hand side 86 cm
Height of coatrack: 200 cm	
Bathroom in adapted room	
Door: width of 89 cm	Clear turning circle inside (diameter): Ø 150 cm
Toilet:	
Seat height: 42 cm	Height of flush mechanism: 82 cm
Width of approach: neither ≥ 80 cm	No grab bar on the right hand side
No grab bar on the left hand	
Basin:	
Height and clearance beneath the basin: 80 cm and 45 cm	Tap: mixer tap
Height of the lower edge of the mirror: 93 cm	Height of bathroom fittings: 150 cm
Shower:	
Width of approach to shower: 120 cm	Shower base: with a slight lip
Shower floor: non-slip and in relief	Shower chair or stool: yes , a chair
No vertical grab bar	Height of horizontal grab bar: 97 cm
Tap: mixer tap	
Lifts	
Accessible up to the door	Number of lifts: 2
Width of door: 80 cm	Width and depth of cab: 101 and 35 cm
Lift 1	
Accessible up to the door	Connects reception with parking area
Width of door: 78 cm	Width and depth of cab: 86 and 130 cm



ACCOMMODATION



Other amenities	Location	Access	Main characteristics
Reception	Ground floor	Accessible	Height of reception desk: 110 cm
Restaurant / Breakfast buffet	Ground floor	Accessible	Height of buffet bar: 74-92 cm Height of table: 78 cm Height beneath table: 73 cm Width beneath table: 70 cm Depth beneath table: 30 cm
Meeting rooms (1)	First floor	Accessible via lift	



ACCESSIBILITY – VISUALLY IMPAIRED

Signs

Signs the same size: **yes**, average height of **95 cm** and a font size of **≥ 1.5 cm**

Lettering in a colour which contrasts with the background: **yes**; Text and symbols: **not in relief** and **not in Braille**

Main stairs

Edge of stairs marked with a non-slip strip in a contrasting colour: **no**; Side protection skirting board of **≥ 12 cm** on both sides: **yes**

Steps have a riser: **yes**; All steps are the same height: **yes**

Steps have nosing: **yes**; Handrail on either side: **no**

The space under the stairs is blocked off: **there is none**

Continuous handrails on half-landings: **no**; Handrail extends at top and bottom of stairs: **no**

Strip of surface of a different texture and contrasting colour at the top and bottom of the stairs: **no**

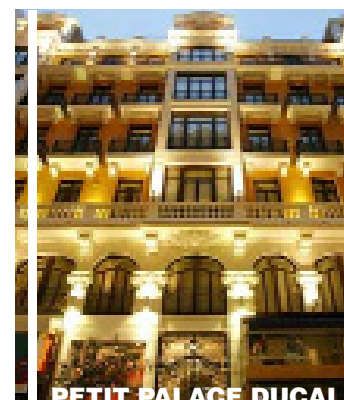
Lifts

Cab with audio signals: **no**; Control buttons in contrasting colour: **yes**

Keypad with numbers in relief: **yes**; Keypad with numbers in Braille: **yes**



★★★ 3 STAR HOTELS



PETIT PALACE DUCAL HOTEL

Calle de Hortaleza, 3
28050 Madrid

Telephone: 91 521 10 43
Fax: 91 521 50 64

Web: www.hthoteles.com

Metro without lift: Gran Vía

Bus: 1, 2, 46, 74, 146, 202

ACCESS

- The main entrance has a ramp **2.40 m** wide, **90 cm** long and with a steep incline of **14%**.
- The double doors open manually, each one being **78 cm** wide. They are not marked with horizontal strips or a contrastingly coloured logo.



ACCESSIBILITY – HEARING IMPAIRED

Room

Internet connection: **yes**; TV which communicates with reception: **no**

TV with teletext decoder: **yes**; TV has alarm clock with visual alert: **no**

Bedside plug socket: **yes**; Entrance door with peephole: **no**

Written information on available services: **yes**; Light signals to indicate a knock at the door: **no**

Lifts

Visual signs indicating the floor and direction of movement, both inside and outside the cab: **yes**; Emergency button with a light to show that the emergency call has been received: **no**

Emergency system

Emergency alarm systems with visual alerts: **no**



ACCOMMODATION



ACCESSIBILITY – PHYSICALLY DISABLED

Adapted room (105)	Number of adapted rooms: 2
On 1st floor , accessible	Width of door: 78 cm
Clear turning circle inside (diameter): Ø 150 cm	Height of climate control: 148 cm
Height of bed: 55 cm	Space for access to the bed: left hand side and right hand side 57 cm
Height of coatrack: 185 cm with hangers for long sleeved clothes	
Bathroom in adapted room	
Door: width of 83 cm	Clear turning circle inside (diameter): Ø 150 cm
Toilet:	
Seat height: 40 cm	Height of flush mechanism: 77 cm
Width of approach: right hand side 105 cm	Folding grab bar on right hand side: 62-79 cm
Fixed grab bar on left hand side: 62-79 cm	Distance between bars: 68 cm
Basin:	
Height and clearance beneath the basin: 84 cm and 40 cm	Tap: mixer tap
Height of the lower edge of the mirror: 88 cm	Height of bathroom fittings: 87 cm
Shower:	
Width of approach to shower: 130 cm	Shower base: level with floor
Shower floor: non-slip	Shower chair or stool: folding, fixed to the wall
Tap: mixer tap	Height of tap: 90 cm on accessible wall
Adjustable shower-head height: yes	No grab bars
Lifts	
Accessible up to the door	Width and depth of cab: 105 and 95 cm
Width of door: 78 cm	

★★★ 3 STAR HOTELS

Petit Palace Ducal



Other amenities	Location	Access	Main characteristics
Reception	Ground floor	Accessible	Height of reception desk: 110 cm
Breakfast buffet	Ground floor	Not accessible, step 17 cm	Height of buffet bar: 74-91 cm Height of table: 77 cm Height beneath table: 73 cm Width beneath table: 70 cm Depth beneath table: 30 cm
Meeting rooms (1)		Accessible via lift	Height of table: 74 cm Height beneath table: 61 cm Width beneath table: 210 cm Depth beneath table: 30 cm

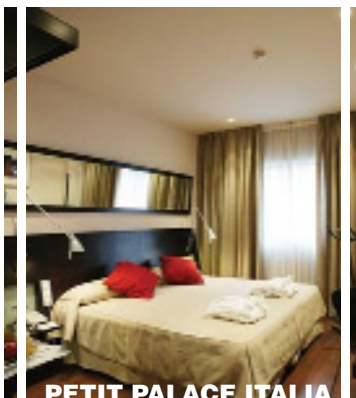


ACCESSIBILITY – VISUALLY IMPAIRED

Signs
Signs the same size: yes , average height of 180 cm and a font size of ≥ 1.5 cm
Lettering in a colour which contrasts with the background: yes
Text and symbols: not in relief and not in Braille
Main stairs
Edge of stairs marked with a non-slip strip in a contrasting colour: yes
Side protection skirting board of ≥ 12 cm on both sides: no
Steps have a riser: yes
All steps are the same height: yes
Steps have nosing: yes
The space under the stairs is blocked off: there is none
Handrail on either side: yes
Continuous handrails on half-landings: no
Handrail extends at top and bottom of stairs: no
Strip of surface of a different texture and contrasting colour at the top and bottom of the stairs: no
Lifts
Cab with audio signals: no
Control buttons in contrasting colour: yes
Keypad with numbers in relief: yes
Keypad with numbers in Braille: yes



ACCOMMODATION



PETIT PALACE ITALIA HOTEL

Calle de Gonzalo Jiménez Quesada, 2
28004 Madrid

Telephone: 91 522 47 90
Fax: 91 521 28 91

Web: www.hthoteles.com

Metro without lift: Gran Vía

Bus: 1, 2, 46, 74, 146 and 202

ACCESS

- The main entrance is accessible by way of a two-sectioned ramp. The first section is **1.12 m** long and has a non-recommended incline of **14%**. The second section is **2.37 m** long and has a non-recommended incline of **15%**. There are no handrails or tacto-visual markings.
- The door opens manually, is made of glass and is **1.66 m** wide. It is not marked with horizontal strips or a contrastingly coloured logo.



ACCESSIBILITY – HEARING IMPAIRED

Room	
Internet connection: yes	TV which communicates with reception: no
TV with teletext decoder: yes	TV has alarm clock with visual alert: no
Bedside plug socket: yes	Entrance door with peephole: no
Written information on available services: yes	Light signals to indicate a knock at the door: no
Communal WCs	
Door lock with visual aid to indicate either free or occupied: no	Cubicle doors with a gap underneath to see if there is someone inside: no
Lifts	
Visual signs indicating the floor and direction of movement, both inside and outside the cab: yes	Emergency button with a light to show that the emergency call has been received: no
Emergency system	
Emergency alarm systems with visual alerts: no	

★★★ 3 STAR HOTELS

Petit Palace Italia



ACCESSIBILITY – PHYSICALLY DISABLED

Adapted room (No. 605)	Number of adapted rooms: 2
On 6th floor , accessible via lift	Width of door: 77 cm
Clear turning circle inside (diameter): Ø 150 cm	Height of climate control: 145 cm
Height of bed: 50 cm	Space for access to the bed: left hand side 100 cm
Height of coatrack: 192 cm	
Bathroom in adapted room	
Door: outward opening with a width of 81 cm	Clear turning circle inside (diameter): Ø 150 cm
Toilet:	
Seat height: 46 cm	Height of flush mechanism: 85 cm
Width of approach: left hand side 100 cm	Fixed grab bar on the right hand side
Folding grab bar on the left hand side	
Basin:	
Height and clearance beneath the basin: 75 cm and 40 cm	Tap: mixer tap
Height of the lower edge of the mirror: 84 cm	Height of bathroom fittings: 143 cm
Shower:	
Width of approach to shower: 130 cm	Shower base: level with floor
Shower floor: non-slip	Shower chair or stool: fixed
No grab bars	Tap: mixer tap
Adapted bathroom in communal areas	
On floor -1 , accessible	Number of adapted bathrooms: 1
Clear turning circle inside (diameter): Ø 150 cm	Door: width of 80 cm
Toilet:	
Seat height: 42 cm	Height of flush mechanism: 100 cm
Width of approach: right hand side 122 cm	Folding grab bar on right hand side
Fixed grab bar on left hand side	
Basin:	
Height and clearance beneath the basin: 80 cm and 40 cm	Tap: mixer tap
Height of the lower edge of the mirror: 77 cm	Height of bathroom fittings: 123 cm
Lifts	
Accessible up to the door	Height of call buttons: 102 cm and 120 cm
Width of door: 80 cm	



ACCOMMODATION



Other amenities	Location	Access	Main characteristics
Reception	Ground floor	Accessible	Height of reception desk: 110 cm
Cafeteria	Ground floor	Accessible	Height of bar: 115 cm Height of table: 72 cm Height beneath table: 70 cm Width beneath table: 70 cm Depth beneath table: 35 cm
Restaurant / Breakfast buffet	Ground floor	Accessible	Height of buffet bar: 86 cm Height of table: 72 cm Height beneath table: 70 cm Width beneath table: 70 cm Depth beneath table: 35 cm



ACCESSIBILITY – VISUALLY IMPAIRED

Signs

Signs the same size: **yes**, average height of **100-120 cm** and a font size of **≥ 1.5 cm**

Lettering in a colour which contrasts with the background: **yes**; and not in Braille

Main stairs

Edge of stairs marked with a non-slip strip in a contrasting colour: **no**

Side protection skirting board of **≥ 12 cm** on both sides: **no**

Steps have a riser: **yes**

All steps are the same height: **yes**

Steps have nosing: **yes**

The space under the stairs is blocked off: **there is none**

Handrail on either side: **no**

Continuous handrails on half-landings: **yes**

Handrail extends at top and bottom of stairs: **no**

Strip of surface of a different texture and contrasting colour at the top and bottom of the stairs: **no**

Lifts

Cab with audio signals: **no**

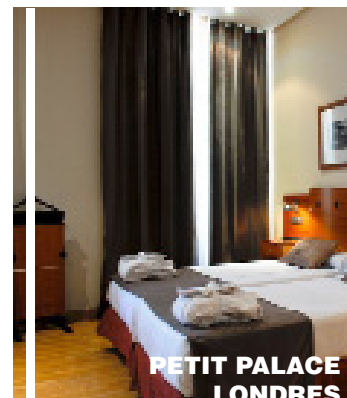
Control buttons in contrasting colour: **yes**

Keypad with numbers in relief: **yes**

Keypad with numbers in Braille: **yes**



★★★ 3 STAR HOTELS



PETIT PALACE LONDRES HOTEL

Calle de Galdo, 2
28013 Madrid

Telephone: 91 531 41 05
Fax: 91 531 41 01

Web: www.hthoteles.com

Metro with lift: Callao

Bus: 3, 5, 20, 15, 50, 51, 52, 53, 44, 75, 133, 146, 147, 148, 150, 150, N 13, N 14 and N 15

ACCESO

- The main entrance of the hotel is accessible by way of a steep ramp with an incline of **25%**.
- The glass door opens manually and is **90 cm** wide. It is not marked with horizontal strips or a contrastingly coloured logo.



ACCESSIBILITY – HEARING IMPAIRED

Room

Internet connection: **yes**

TV which communicates with reception: **no**

TV with teletext decoder: **yes**

TV has alarm clock with visual alert: **no**

Bedside plug socket: **yes**

Entrance door with peephole: **no**

Written information on available services: **yes**

Light signals to indicate a knock at the door: **no**

Lifts

Visual signs indicating the floor and direction of movement, both inside and outside the cab: **yes**

Emergency button with a light to show that the emergency call has been received: **no**

Emergency system

Emergency alarm systems with visual alerts: **no**



ACCOMMODATION



ACCESSIBILITY – PHYSICALLY DISABLED

Adapted room	Number of adapted rooms: 2
Accessible	Width of door: 93 cm
Clear turning circle inside (diameter): Ø 150 cm	Height of climate control: 120 cm
Height of bed: 60 cm	Space for access to the bed: right hand side 70 cm , left hand side 72 cm
Height of coatrack: 170 cm	
Bathroom in adapted room	
Door: outward opening with a width of 96 cm	Clear turning circle inside (diameter): Ø 150 cm
Toilet:	
Seat height: 41 cm	Height of flush mechanism: 80 cm
Width of approach: left hand side 45 cm	Folding grab bar on the right hand side
Folding grab bar on the left hand side	
Basin:	
Height and clearance beneath the basin: 79 cm and 40 cm	Tap: mixer tap
Height of the lower edge of the mirror: 83 cm	Height of bathroom fittings: 124 cm
Shower:	
Width of approach to shower: 150 cm	Shower base: level with floor
Shower floor: non-slip	Shower chair or stool: portable
No grab bars	Tap: mixer tap
Lifts	
Accessible up to the door	Height of call buttons: 148 cm and 96 cm
Width of door: 70 cm	

★★★ 3 STAR HOTELS

Petit Palace Londres



Other amenities	Location	Access	Main characteristics
Reception	Ground floor	Accessible	Height of reception desk: 115 cm
Cafeteria / Breakfast buffet	Fifth floor	Accessible via lift	Height of bar: 92 cm Height of table: 77 cm Height beneath table: 77 cm Width beneath table: 70 cm Depth beneath table: 32 cm
Meeting rooms (1)		Accessible via lift	

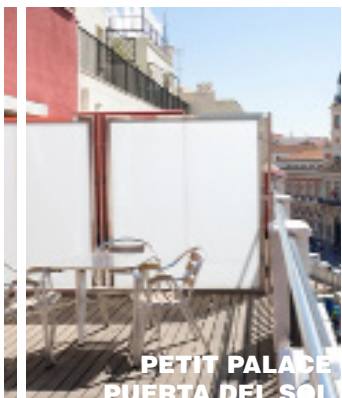


ACCESSIBILITY – VISUALLY IMPAIRED

Signs	Signs the same size: yes , average height of 165 cm and a font size of ≥ 1.5 cm
Lettering in a colour which contrasts with the background: yes	Text and symbols: not in relief and not in Braille
Main stairs	
Edge of stairs marked with a non-slip strip in a contrasting colour: yes	Side protection skirting board of ≥ 12 cm on both sides: no
Steps have a riser: yes	All steps are the same height: yes
Steps have nosing: no	
The space under the stairs is blocked off: there is none	Handrail on either side: no
Continuous handrails on half-landings: yes	Handrail extends at top and bottom of stairs: no
Strip of surface of a different texture and contrasting colour at the top and bottom of the stairs: no	
Lifts	
Cab with audio signals: no	Control buttons in contrasting colour: yes
Keypad with numbers in relief: yes	Keypad with numbers in Braille: yes



ACCOMMODATION



PETIT PALACE PUERTA DEL SOL HOTEL

Calle del Arenal, 4
28013 Madrid

Telephone: 91 521 05 42
Fax: 91 521 05 61

Web: www.hthoteles.com

Metro with lift: Sol

Bus: 3 and 53

ACCESS

- The main entrance has **2** small individual steps and no alternative ramp.
- The glass door opens manually and is **1.20 m** wide. It is marked with a logo in a contrasting colour.



ACCESSIBILITY – HEARING IMPAIRED

Room	
Internet connection: yes	TV which communicates with reception: no
TV with teletext decoder: yes	TV has alarm clock with visual alert: no
Bedside plug socket: yes	Entrance door with peephole: no
Written information on available services: yes	Light signals to indicate a knock at the door: yes
Lifts	
Visual signs indicating the floor and direction of movement, both inside and outside the cab: yes	Emergency button with a light to show that the emergency call has been received: no
Emergency system	
Emergency alarm systems with visual alerts: no	



★★★ 3 STAR HOTELS

Petit Palace
Puerta del Sol



ACCESSIBILITY – PHYSICALLY DISABLED

Adapted room	
On a floor accessible via lift	Number of adapted rooms: 2
Clear turning circle inside (diameter): Ø 150 cm	Width of door: 76 cm
Height of bed: 60 cm	Height of climate control: 163 cm
Height of coatrack: 194 cm	Space for access to the bed: right hand side 101 cm , left hand side 105 cm
Bathroom in adapted room	
Door: width of 70 cm	Clear turning circle inside (diameter): Ø 150 cm
Toilet:	
Seat height: 42 cm	Height of flush mechanism: 85 cm
Width of approach: left hand side 100 cm	Folding grab bar on the approach side
No grab bar on the opposite side	
Basin:	
Height and clearance beneath the basin: 75 cm and 40 cm	Tap: mixer tap
Height of the lower edge of the mirror: 82 cm	Height of bathroom fittings: 80-164 cm
Shower:	
Width of approach to shower: 150 cm	Shower base: level with floor
Shower floor: non-slip	Shower chair or stool: yes
No grab bars	Tap: mixer tap
Lifts	
Accessible up to the door	Height of call buttons: 106 cm and 137 cm
Width of door: 80 cm	



ACCOMMODATION

Other amenities	Location	Access	Main characteristics
Reception	Ground floor	Accessible	Height of reception desk: 111 cm
Restaurant / Breakfast buffet	Ground floor	Accessible	Height of buffet bar: 74-108 cm Height of table: 77 cm Height beneath table: 72 cm Width beneath table: 71 cm Depth beneath table: 30 cm



ACCESSIBILITY – VISUALLY IMPAIRED

Signs

Signs the same size: **yes**, average height of **122 cm** and a font size of **≥ 1.5 cm**

Lettering in a colour which contrasts with the background: **yes**; and not in Braille

Main stairs

Edge of stairs marked with a non-slip strip in a contrasting colour: **no**

Side protection skirting board of **≥ 12 cm** on both sides: **no**

Steps have a riser: **yes**

All steps are the same height: **yes**

Steps have nosing: **yes**

The space under the stairs is blocked off: **there is none**

Handrail on either side: **no**

Continuous handrails on half-landings: **no**

Handrail extends at top and bottom of stairs: **no**

Strip of surface of a different texture and contrasting colour at the top and bottom of the stairs: **no**

Lifts

Cab with audio signals: **no**

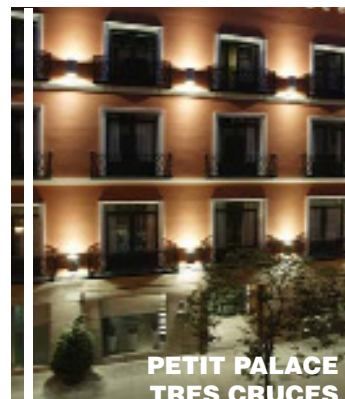
Control buttons in contrasting colour: **yes**

Keypad with numbers in relief: **yes**

Keypad with numbers in Braille: **no**



★★★ 3 STAR HOTELS



PETIT PALACE TRES CRUCES HOTEL

Calle de las Tres Cruces, 6
28013 Madrid

Telephone: 91 522 33 27
Fax: 91 522 79 89

Web: www.hthoteles.com

Metro with lift: Sol
Metro without lift: Gran Vía

Bus: 2, 1, 74, 202, 75, 46 and 146

ACCESS

- The main entrance is accessible by way of a ramp **1.75 m** wide, **3.70 m** long and with an incline of **14%** (not recommended).
- The glass door opens automatically and is **1.20 m** wide. It is not marked with horizontal strips or a contrastingly coloured logo.



ACCESSIBILITY – HEARING IMPAIRED

Room

Internet connection: **yes**

TV which communicates with reception: **no**

TV with teletext decoder: **yes**

TV has alarm clock with visual alert: **yes**

Bedside plug socket: **yes**

Entrance door with peephole: **no**

Written information on available services: **yes**

Light signals to indicate a knock at the door: **no**

Communal WCs

Door lock with visual aid to indicate either free or occupied: **no**

Cubicle doors with a gap underneath to see if there is someone inside: **no**

Lifts

Visual signs indicating the floor and direction of movement, both inside and outside the cab: **yes**

Emergency button with a light to show that the emergency call has been received: **no**

Emergency system

Emergency alarm systems with visual alerts: **no**



ACCOMMODATION



ACCESSIBILITY – PHYSICALLY DISABLED

Adapted room (408)	Number of adapted rooms: 2
4th floor , accessible	Width of door: 75 cm
Clear turning circle inside (diameter): Ø 150 cm	Height of climate control: 160 cm
Height of bed: 53 cm	Space for access to the bed: right hand side 100 cm
Height of coatrack: 155 cm	
Bathroom in adapted room	
Door: width of 70 cm	Clear turning circle inside (diameter): Ø 150 cm
Toilet:	
Seat height: 41 cm	Height of flush mechanism: 86 cm
Width of approach: neither ≥ 80 cm	Folding grab bar on the right hand side: 65-79 cm
No grab bar on the left hand	
Basin:	
Height and clearance beneath the basin: 70 cm and 48 cm	Tap: mixer tap
Height of the lower edge of the mirror: 65 cm	Height of bathroom fittings: 130 cm
Shower:	
Width of approach to shower: 150 cm	Shower base: level with floor
Shower floor: non-slip	Shower chair or stool: no
Height of horizontal grab bar: 85 cm	Height of tap: 120-180 cm on accessible wall
Tap: mixer tap	
Adapted bathroom in communal areas	
On ground floor, accessible	Number of adapted toilets: 1
Clear turning circle inside (diameter): Ø 150 cm	Door: width of 70 cm
Toilet:	
Seat height: 41 cm	Height of flush mechanism: 77 cm
Width of approach: neither ≥ 80 cm	Folding grab bar on right hand side: 58-76 cm
No fixed grab bar on left hand side	
Basin:	
Height and clearance beneath the basin: 77 cm and 20 cm	Tap: mixer tap
Height of the lower edge of the mirror: 100 cm	Height of bathroom fittings: 95 cm
Lift	
Accessible up to the door	Width and depth of cab: 102 and 120 cm
Width of door: 80 cm	



★★★ 3 STAR HOTELS Petit Palace Tres Cruces

Other amenities	Location	Access	Main characteristics
Reception	Ground floor	Accessible	Height of reception desk: 118 cm
Restaurant / Breakfast buffet	Ground floor	Accessible	Height of buffet bar: 85-100 cm Height of table: 75 cm Height beneath table: 73 cm Width beneath table: 70 cm Depth beneath table: 35 cm
Meeting rooms (1)		Accessible via lift	



ACCESSIBILITY – VISUALLY IMPAIRED

Signs	
Signs the same size: yes , average height of 180 cm and a font size of ≥ 1.5 cm	
Lettering in a colour which contrasts with the background: yes	Text and symbols: not in relief and not in Braille
Main stairs	
Edge of stairs marked with a non-slip strip in a contrasting colour: yes	Side protection skirting board of ≥ 12 cm on both sides: no
Steps have a riser: yes	All steps are the same height: yes
Steps have nosing: no	
The space under the stairs is blocked off: there is none	Handrail on either side: no
Continuous handrails on half-landings: yes	Handrail extends at top and bottom of stairs: no
Strip of surface of a different texture and contrasting colour at the top and bottom of the stairs: no	
Lifts	
Cab with audio signals: yes	Control buttons in contrasting colour: yes
Keypad with numbers in relief: yes	Keypad with numbers in Braille: no





ACCOMMODATION



PUERTA DE TOLEDO HOTEL

Glorieta de la Puerta de Toledo, 4
28005 Madrid

Telephone: 91 474 71 00
Fax: 91 474 07 47

Web: www.hotel-puertatoledo.es

Metro without lift: Puerta de Toledo

Bus: 3, 17, 18, 23 and 35

ACCESS

- The path to the main entrance has an incline of **11%** and a **6 cm** step.
- The glass door opens automatically and is **1.40 m** wide. There is then another door, **1.40 m** wide, which opens manually. Neither of the two doors is marked with horizontal strips or a contrastingly coloured logo.



ACCESSIBILITY – HEARING IMPAIRED

Room	
Internet connection: yes	TV which communicates with reception: no
TV with teletext decoder: yes	TV has alarm clock with visual alert: no
Bedside plug socket: yes	Entrance door with peephole: no
Written information on available services: yes	Light signals to indicate a knock at the door: no
Lifts	
Visual signs indicating the floor and direction of movement, both inside and outside the cab: yes	Emergency button with a light to show that the emergency call has been received: no
Emergency system	
Emergency alarm systems with visual alerts: yes	



★★★ 3 STAR HOTELS

Puerta de Toledo



ACCESSIBILITY – PHYSICALLY DISABLED

Adapted room	Number of adapted rooms: 4
Accessible via lift	Width of door: 76 cm
Clear turning circle inside (diameter): Ø 150 cm	Height of climate control: 120 cm
Height of bed: 50 cm	Space for access to the bed: right hand side 78 cm , left hand side 90 cm
Height of coatrack: adjustable	
Bathroom in adapted room	
Door: width of 78.5 cm	Clear turning circle inside (diameter): Ø 150 cm
Toilet:	
Seat height: 41 cm	Height of flush mechanism: 80 cm
Width of approach: right hand side 132 cm	Fixed grab bar on the right hand side
Grab bar on the left hand	
Basin:	
Height and clearance beneath the basin: 75 cm and 40 cm	Tap: mixer tap
Height of the lower edge of the mirror: 90 cm	Height of bathroom fittings: 134 cm
Shower:	
Width of approach to shower: 150 cm	Shower base: level with floor
Shower floor: non-slip	Shower chair or stool: fixed
Tap: mixer tap on accessible wall	No grab bars
Lifts	
Accessible up to the door	Width and depth of cab: 127 and 127 cm
Width of door: 82 cm	



ACCOMMODATION



Other amenities	Location	Access	Main characteristics
Reception	Ground floor	Accessible	Height of reception desk: 93-113 cm
Restaurant / Breakfast buffet		Accessible with lift	Height of bar: 118 cm Height of buffet: 85 cm Height of table: 75 cm Height beneath table: 69 cm Width beneath table: 124 cm Depth beneath table: 37 cm
Meeting rooms (1)		Accessible via lift	



ACCESSIBILITY – VISUALLY IMPAIRED

Signs

Signs the same size: **yes**, average height of **166-172 cm** and a font size of **≥ 1.5 cm**

Lettering in a colour which contrasts with the background: **yes**; Text and symbols: **not in relief** and **not in Braille**

Main stairs

Edge of stairs marked with a non-slip strip in a contrasting colour: **yes**; Side protection skirting board of **≥ 12 cm** on both sides: **no**

Steps have a riser: **yes**; All steps are the same height: **yes**

Steps have nosing: **yes**

The space under the stairs is blocked off: **there is none**; Handrail on either side: **no**

Continuous handrails on half-landings: **no**; Handrail extends at top and bottom of stairs: **no**

Strip of surface of a different texture and contrasting colour at the top and bottom of the stairs: **no**

Lifts

Cab with audio signals: **no**; Control buttons in contrasting colour: **yes**

Keypad with numbers in relief: **yes**; Keypad with numbers in Braille: **yes**



★★★ 3 STAR HOTELS



REGINA HOTEL

Calle de Alcalá, 19
28013 Madrid

Telephone: 91 521 47 25
Fax: 91 522 40 88

Web: www.hotelreginamadrid.com

Metro with lift: Sol
Metro without lift: Sevilla

Bus: 3, 5, 15, 20, 51, 52, 53 and 150

ACCESS

- The main entrance is accessible, with no steps or narrow corridors to impede access.
- The glass door opens automatically and is **1.33 m** wide. It is not marked with horizontal strips or a contrastingly coloured logo.



ACCESSIBILITY – HEARING IMPAIRED

Room	
Internet connection: yes	TV which communicates with reception: no
TV with teletext decoder: yes	TV has alarm clock with visual alert: no
Bedside plug socket: yes	Entrance door with peephole: no
Written information on available services: yes	Light signals to indicate a knock at the door: no
Lifts	
Visual signs indicating the floor and direction of movement, both inside and outside the cab: yes	Emergency button with a light to show that the emergency call has been received: no
Emergency system	
Emergency alarm systems with visual alerts: no	



ACCOMMODATION



ACCESSIBILITY – PHYSICALLY DISABLED

Adapted room	Number of adapted rooms: 4
Accessible via lift	Width of door: 80 cm
Clear turning circle inside (diameter): Ø 150 cm	Height of climate control: 158 cm
Height of bed: 52 cm	Space for access to the bed: right hand side 40 cm , left hand side 56 cm
Height of wardrobe shelves and drawers: 20-80 cm	Height of coatrack: 170 cm
Bathroom in adapted room	
Door: width of 77.5 cm	Clear turning circle inside (diameter): Ø 150 cm
Toilet:	
Seat height: 39 cm	Height of flush mechanism: 85 cm
Width of approach: left hand side 110 cm	Folding grab bar on the right hand side
Folding grab bar on the left hand	
Basin:	
Height and clearance beneath the basin: 80 cm and 50 cm	Tap: mixer tap
Height of the lower edge of the mirror: 97 cm	Height of bathroom fittings: 150 cm
Shower:	
Shower floor: non-slip	Shower base: level with floor
Tap: mixer tap on accessible wall	Shower chair or stool: folding, fixed to the wall
Height and location of horizontal grab bar: 85 cm, same wall as the tap	Height and location of vertical grab bar: 89-133 cm, on wall to the side of the tap
Lifts	
Lift No. 1	
Accessible up to the door	Width and depth of cab: 103 and 107 cm
Width of door: 80 cm	
Lift No. 2	
Accessible up to the door	Width and depth of cab: 79 and 128 cm
Width of door: 80 cm	

★★★ 3 STAR HOTELS



Regina

Other amenities	Location	Access	Main characteristics
Reception	Ground floor	Accessible	Height of reception desk: 113 cm
Cafeteria	Ground floor	Accessible	Height of bar: 115 cm Height of table: 76 cm Height beneath table: 72 cm Width beneath table: 116 cm Depth beneath table: 18 cm
Restaurant / Breakfast buffet	Ground floor	Accessible	Height of table: 78 cm Height beneath table: 72 cm Width beneath table: 116 cm Depth beneath table: 29 cm
Meeting rooms (1)		Accessible via lift	



ACCESSIBILITY – VISUALLY IMPAIRED

Signs
Signs the same size: yes , average height of 200 cm and a font size of ≥ 1.5 cm
Lettering in a colour which contrasts with the background: yes
Text and symbols: not in relief and not in Braille
Main stairs
Edge of stairs marked with a non-slip strip in a contrasting colour: no
Side protection skirting board of ≥ 12 cm on both sides: no
Steps have a riser: yes
All steps are the same height: yes
Steps have nosing: no
The space under the stairs is blocked off: there is none
Handrail on either side: no
Continuous handrails on half-landings: no
Handrail extends at top and bottom of stairs: no
Strip of surface of a different texture and contrasting colour at the top and bottom of the stairs: no
Lifts
Cab with audio signals: no
Control buttons in contrasting colour: yes
Keypad with numbers in relief: yes
Keypad with numbers in Braille: yes



ACCOMMODATION



ROOM MATE ÓSCAR HOTEL

Plaza de Vázquez de Mella, 12
28004 Madrid

Telephone: 91 701 11 73
Fax: 91 521 62 96

Web: www.room-matehotels.com

Metro without lift: Chueca

Bus: 1, 2, 74, 146 and 202

ACCESS

- The main entrance is accessible, with no steps or narrow corridors to impede access.
- The glass door opens automatically and is wide. It is not marked with horizontal strips or a contrastingly coloured logo.



ACCESSIBILITY – HEARING IMPAIRED

Room	
Internet connection: yes	TV which communicates with reception: no
TV with teletext decoder: yes	TV has alarm clock with visual alert: no
Bedside plug socket: yes	Entrance door with peephole: no
Written information on available services: yes	Light signals to indicate a knock at the door: no
Communal WCs	
Door lock with visual aid to indicate either free or occupied: no	Cubicle doors with a gap underneath to see if there is someone inside: yes
Lifts	
Visual signs indicating the floor and direction of movement, both inside and outside the cab: yes	Emergency button with a light to show that the emergency call has been received: no
Emergency system	
Emergency alarm systems with visual alerts: no	



★★★ 3 STAR HOTELS

Room Mate Óscar



ACCESSIBILITY – PHYSICALLY DISABLED

Adapted room (108)	Number of adapted rooms: 2
2nd floor , accessible via lift	Width of door: 78 cm
Clear turning circle inside (diameter): Ø 150 cm	Height of climate control: 90 cm
Height of bed: 50 cm	Space for access to the bed: right hand side and left hand side ≥ 90 cm
Wardrobe doors: sliding with knobs, difficult to open	Height of coatrack: 155 cm
Height of wardrobe shelves and drawers: 25-50 cm	
Bathroom in adapted room	
Door: inward opening with a width of 75 cm	Clear turning circle inside (diameter): Ø 150 cm
Toilet:	
Seat height: 40 cm	Height of flush mechanism: 85 cm
Width of approach: right hand side ≥ 90 cm	Folding grab bar on the right hand side: 72 cm
Folding grab bar on the left hand side: 72 cm	Distance between bars: 62 cm
Basin:	
Height and clearance beneath the basin: 70 cm and 40 cm	Tap: mixer tap
Height of the lower edge of the mirror: 100 cm	Height of bathroom fittings: 90 cm
Shower:	
Width of approach to shower: 150 cm	Shower base: level with floor
Shower floor: non-slip	Shower chair or stool: no
Height of horizontal grab bar: 74 cm on same wall as tap and on side wall	No vertical grab bar
Tap: mixer tap	Height of tap: 120-130 cm on accessible wall
Adjustable shower-head height: yes	There is a shower curtain
Adapted bathroom in communal areas	
On floor -1, accessible via lift	Number of adapted toilets: 1 cubicle
Clear turning circle inside (diameter): Ø 150 cm	Door: inward folding with a width of 76 cm
Toilet:	
Seat height: 41 cm	Height of flush mechanism: 77 cm
Width of approach: neither ≥ 80 cm	Folding grab bar on right hand side: 58-76 cm
No fixed grab bar on left hand side	



ACCOMMODATION

Basin:	
Height and clearance beneath the basin: 77 cm and 20 cm	Tap: mixer tap
Height of the lower edge of the mirror: 100 cm	Height of bathroom fittings: 95 cm
Lifts	
Accessible up to the door	Width and depth of cab: 102 and 120 cm
Width of door: 80 cm	

Other amenities	Location	Access	Main characteristics
Reception	Ground floor	Accessible	Height of reception desk: 120 cm
Cafeteria	Ground floor	Accessible	Height of bar: 126 cm Height of table: 75 cm Height beneath table: 72 cm Width beneath table: 80 cm Depth beneath table: 35 cm
Restaurant / Breakfast buffet	First floor	Accessible via lift	Height of buffet bar: 71-92 cm Height of table: 75 cm Height beneath table: 72 cm Width beneath table: 80 cm Depth beneath table: 35 cm
Meeting rooms (1)	Basement -1	Accessible via lift	Height of table: 76 cm Height beneath table: 73 cm Width beneath table: 180 cm
Pool / Terrace	Outdoor, 7 th Floor	Accessible via service lift	No hoist for getting into the pool or toilets

★★★ 3 STAR HOTELS

Room Mate Óscar



ACCESSIBILITY - VISUALLY IMPAIRED

Signs	
Signs the same size: yes , average height of 160 cm and a font size of ≥ 1.5 cm	
Lettering in a colour which contrasts with the background: yes	Text and symbols: not in relief and not in Braille
Main stairs	
Edge of stairs marked with a non-slip strip in a contrasting colour: no	Side protection skirting board of ≥ 12 cm on both sides: yes
Steps have a riser: yes	All steps are the same height: yes
Steps have nosing: no	Handrail on either side: no
The space under the stairs is blocked off: there is none	
Continuous handrails on half-landings: yes	Handrail extends at top and bottom of stairs: no
Strip of surface of a different texture and contrasting colour at the top and bottom of the stairs: no	
Lifts	
Cab with audio signals: no	Control buttons in contrasting colour: yes
Keypad with numbers in relief: yes	Keypad with numbers in Braille: no



ACCOMMODATION



SUITES VIENA HOTEL

Calle de Juan Álvarez Mendizábal, 17
28008 Madrid

Telephone: 91 758 36 05
Fax: 91 758 36 32

Web: www.suitesviena.es

Metro with lift: Plaza de España
and Ventura Rodríguez

Bus: 1, 2, 3, 74, 133, 138, circular, C1,
C2, L4, NC1 and NC2

ACCESS

- The main entrance is accessible by way of a ramp.
- The ramp is sectional, and its width varies from **3 m to 1.20 m**. Its incline varies from **3.5% to 14%**. The glass door opens automatically and is **1.05 m** wide. It is marked with the hotel's logo in a contrasting color.



ACCESSIBILITY – HEARING IMPAIRED

Room	
Internet connection: yes	TV which communicates with reception: no
TV with teletext decoder: yes	TV has alarm clock with visual alert: no
Bedside plug socket: yes	Entrance door with peephole: no
Written information on available services: yes	Light signals to indicate a knock at the door: no
Communal WCs	
Door lock with visual aid to indicate either free or occupied: no	Cubicle doors with a gap underneath to see if there is someone inside: yes
Lifts	
Visual signs indicating the floor and direction of movement, both inside and outside the cab: yes	Emergency button with a light to show that the emergency call has been received: no
Emergency system	
Emergency alarm systems with visual alerts: no	

★★★ 3 STAR HOTELS



Suites Viena



ACCESSIBILITY – PHYSICALLY DISABLED

Adapted room (102)	Number of adapted rooms: 1
2nd floor , accessible via lift	Width of door: 77 cm
Clear turning circle inside (diameter): Ø 150 cm	Height of climate control: 164 cm
Height of bed: 51 cm	Space for access to the bed: right hand side 250 cm
Wardrobe doors: sliding with knobs, difficult to open	Height of coatrack: 177 cm
Height of wardrobe shelves and drawers: 20-70 cm	
Bathroom in adapted room	
Door: sliding with a width of 69 cm	Clear turning circle inside (diameter): Ø 150 cm
Toilet:	
Seat height: 40 cm	Height of flush mechanism: 79 cm
Width of approach: neither ≥ 80 cm	Folding grab bar on the right hand side: 56-72 cm
No grab bar on the left hand side	
Basin:	
Height and clearance beneath the basin: 76 cm and 17 cm	Tap: mixer tap
Height of the lower edge of the mirror: 102 cm	Height of bathroom fittings: 81-145 cm
Shower:	
Width of approach to shower: 80 cm	Shower base: level with floor
Shower floor: non-slip	Shower chair or stool: mobile
Height of horizontal grab bar: 81 cm on same wall as tap	No vertical grab bar
Tap: mixer tap	Height of tap: 100 cm on accessible wall
Adjustable shower-head height: yes	No shower screen or curtain
Lifts	
Accessible up to the door	Height of call buttons: 100 cm
Width of door: 80 cm	Width and depth of cab: 99 and 125 cm
Height of control buttons: 108-121 cm	Height of handrail: 88 cm



ACCOMMODATION



Other amenities	Location	Access	Main characteristics
Reception	Ground floor	Accessible	Height of reception desk: 109 cm
Restaurant / Breakfast buffet	Ground floor	Accessible	Height of buffet bar: 74-102 cm Height of table: 75 cm Height beneath table: 69 cm Width beneath table: 59 cm Depth beneath table: 79 cm
Meeting rooms (2)	First floor	Accessible via lift	Height of table: 76 cm Height beneath table: 71 cm Width beneath table: 150 cm Depth beneath table: 120 cm
Parking	Basement -1	Accessible via lift	There are no parking spaces for people with limited mobility (PRM), indicated by the disabled parking sign (ISA)
Communal WCs	First Floor	Accessible via lift	None of them are adapted for wheelchair users



ACCESSIBILITY – VISUALLY IMPAIRED

Signs

Signs the same size: **yes**, average height of **165 cm** and a font size of **≥ 1.5 cm**

Lettering in a colour which contrasts with the background: **yes**; Text and symbols: **not in relief** and **not in Braille**

Main stairs

Edge of stairs marked with a non-slip strip in a contrasting colour: **yes**; Side protection skirting board of **≥ 12 cm** on both sides: **yes**

Steps have a riser: **yes**; All steps are the same height: **yes**
Steps have nosing: **no**

The space under the stairs is blocked off: **there is none**; Handrail on either side: **yes**

Continuous handrails on half-landings: **yes**; Handrail extends at top and bottom of stairs: **no**

Strip of surface of a different texture and contrasting colour at the top and bottom of the stairs: **no**

Lifts

Cab with audio signals: **yes**; Control buttons in contrasting colour: **yes**

Keypad with numbers in relief: **yes**; Keypad with numbers in Braille: **yes**



★★★ 3 STAR HOTELS



SUNOTEL AMARAL

Calle General Varela, 37
28020 Madrid

Telephone: 91 579 97 38
Fax: 91 571 86 04

Web: www.sunotel.es

Metro without lift: Cuzco and Tetuán

Bus: 5, 27, 11, 149

ACCESS

- The street outside the hotel has an incline of **6.9%**. In front of the main door are **4** steps of **16 cm** but fifty meters along the same street is a level entrance which leads to the main door.
- Access is by a double set of glass doors. They are automatic sliding doors and are marked with the hotel's logo in a contrasting color. Both doors have a clearance of **1.15 m**, but they are not directly aligned: the first is on the left, and the second on the right.
- There is a doormat correctly fixed to the floor between the **2** doors.



ACCESSIBILITY – HEARING IMPAIRED

Room

Internet connection: **yes**; TV which communicates with reception: **no**

TV with teletext decoder: **yes**; TV has alarm clock with visual alert: **yes**

Bedside plug socket: **yes**; Entrance door with peephole: **no**

Written information on available services: **yes**; Light signals to indicate a knock at the door: **no**

Communal WCs

Door lock with visual aid to indicate either free or occupied: **no**; Cubicle doors with a gap underneath to see if there is someone inside: **no**

Lifts

Visual signs indicating the floor and direction of movement, both inside and outside the cab: **yes**; Emergency button with a light to show that the emergency call has been received: **yes**

Emergency system

Emergency alarm systems with visual alerts: **no**



ACCOMMODATION



ACCESSIBILITY – PHYSICALLY DISABLED

Adapted room (108)	Number of adapted rooms: 3
1 st floor, accessible via lift	Width of door: 78 cm
Clear turning circle inside (diameter): Ø 150 cm	Height of climate control: 140-153 cm
Height of bed: 50 cm	Space for access to the bed: right hand side 96 cm and left hand side < 100 cm
Wardrobe doors: sliding, easy to open	Height of coatrack: 160 cm
Height of wardrobe shelves and drawers: 25-167 cm	
Bathroom in adapted room	
Door: inward opening with a width of 78 cm	Clear turning circle inside (diameter): Ø 150 cm
Toilet:	
Seat height: 43 cm	Height of flush mechanism: 78 cm
Width of approach: front 148 cm , right hand side 109 cm	Folding grab bar on the right hand side: 71 cm
Fixed grab bar on the left hand side: 71 cm	Distance between bars: 79 cm
Basin:	
Height and clearance beneath the basin: 82 cm and 61 cm	Tap: mixer tap
Height of the lower edge of the mirror: 114 cm	Height of bathroom fittings: 90 cm
Shower:	
Width of approach to shower: 90 cm	Shower base: a 7 cm step
Shower floor: non-slip	Shower chair or stool: no
Height of horizontal grab bar: 57 cm opposite wall to tap	No vertical grab bar
Tap: mixer tap	Height of tap: 65 cm on accessible wall
Adjustable shower-head height: yes	There is a fixed shower screen
Adapted bathroom in communal areas	Number of adapted toilets: 1
On ground floor, accessible	Door: main door to toilets inward opening with a width of 80 cm
Door: cubicle door inward opening with a width of 78 cm	Clear turning circle inside (diameter): Ø 150 cm
Toilet:	
Seat height: 43 cm	Height of flush mechanism: 79 cm
Width of approach: right hand side 90 cm , front 150 cm	Folding grab bar on right hand side: 73 cm
Fixed grab bar on left hand side: 73 cm	Distance between bars: 75 cm

★★★ 3 STAR HOTELS

Sunotel Amaral



Basin:	
Height and clearance beneath the basin: 80 cm and 46 cm	Tap: mixer tap
Height of the lower edge of the mirror: 100 cm	Height of bathroom fittings: 105 cm
Lifts	No. of lifts: 3 with the same specifications
Accessible up to the door via a ramp with a length of 5 m, a width of 1.22 m, an incline of 14% and a handrail	Height of call buttons: 109 cm
Width of door: 80 cm	Width and depth of cab: 100 and 120 cm
Height of control buttons: 90-110 cm	Height of handrail: 92 cm

Other amenities	Location	Access	Main characteristics
Reception	Ground floor	Accessible	Height of reception desk: 110 cm
Cafeteria	Ground floor	Accessible	Height of bar: 110 cm Height of table: 57 cm Height beneath table: 30 cm Width beneath table: 50 cm Depth beneath table: 30 cm
Restaurant / Breakfast buffet	Ground floor	Bar accessible via steps and ramp	Height of buffet bar: 74 cm Height of table: 76 cm Height beneath table: 72 cm Width beneath table: 63 cm Depth beneath table: 25 cm
Meeting rooms (1) Bell Art	First floor	Accessible	Height of table: 74 cm Height beneath table: 72 cm Width beneath table: 125 cm Depth beneath table: 63 cm
Parking	Basement -1	Accessible via lift	There are no parking spaces for people with limited mobility (PRM), indicated by the disabled parking sign (ISA)





ACCOMMODATION



ACCESSIBILITY – VISUALLY IMPAIRED

Signs

Signs the same size: **yes**, average height of **160 cm** and a font size of **≥ 1.5 cm**

Lettering in a colour which contrasts with the background: **yes**; Text and symbols: **not in relief** and **not in Braille**

Main stairs

Edge of stairs marked with a non-slip strip in a contrasting colour: **no**; Side protection skirting board of **≥ 12 cm** on both sides: **no**

Steps have a riser: **yes**; All steps are the same height: **yes**
Steps have nosing: **no**

The space under the stairs is blocked off: **yes**; Handrail on either side: **yes**

Continuous handrails on half-landings: **no**; Handrail extends at top and bottom of stairs: **no**

Strip of surface of a different texture and contrasting colour at the top and bottom of the stairs: **no**

Lifts

Cab with audio signals: **no**; Control buttons in contrasting colour: **yes**

Keypad with numbers in relief: **yes**; Keypad with numbers in Braille: **no**



3 STAR HOTELS



TRAVELODGE TORRELAGUNA HOTEL

Calle de Torrelaguna, 69
28027 Madrid

Telephone: 91 405 73 93
Fax: 91 405 73 94

Web: www.travelodgehoteles.es

Metro without lift: Barrio de la Concepción

Bus: 11, 53 and 122

ACCESS

- The main entrance is accessible, with no steps or narrow corridors to impede access.
- The glass door opens automatically and is **> 80 cm** wide. It is not marked with horizontal strips or a contrastingly coloured logo.



ACCESSIBILITY – HEARING IMPAIRED

Room

Internet connection: **yes**; TV which communicates with reception: **no**

TV with teletext decoder: **yes**; TV has alarm clock with visual alert: **yes**

Bedside plug socket: **yes**; Entrance door with peephole: **no**

Written information on available services: **yes**; Light signals to indicate a knock at the door: **no**

Communal WCs

Door lock with visual aid to indicate either free or occupied: **no**; Cubicle doors with a gap underneath to see if there is someone inside: **no**

Lifts

Visual signs indicating the floor and direction of movement, both inside and outside the cab: **yes**; Emergency button with a light to show that the emergency call has been received: **yes**

Emergency system

Emergency alarm systems with visual alerts: **no**



ACCOMMODATION



ACCESSIBILITY – PHYSICALLY DISABLED

Adapted room	Number of adapted rooms: 2
4th floor , accessible via lift	Width of door: 90 cm
Clear turning circle inside (diameter): Ø 150 cm	Height of climate control: 40-140 cm
Height of bed: 55 cm	Space for access to the bed: right hand side 140 cm and left hand side 152 cm
Height of coatrack: 123 cm	
Bathroom in adapted room	
Door: inward opening with a width of 90 cm	Clear turning circle inside (diameter): Ø 150 cm
Toilet:	
Seat height: 46 cm	Height of flush mechanism: 85 cm
Width of approach: left hand side 80 cm	Folding grab bar on the right hand side
Folding grab bar on the left hand side	
Basin:	
Height of bathroom fittings: 90 cm	Tap: mixer tap
Height of the lower edge of the mirror: 95 cm	
Shower:	
Width of approach to shower: 130 cm	Shower base: level with floor
Shower floor: non-slip	Shower chair or stool: fixed with two folding bars
Tap: mixer tap on accessible wall	No grab bars
Adapted bathroom in communal areas	Number of adapted toilets: 1
On ground floor, accessible	Door: width of 76 cm
Clear turning circle inside (diameter): Ø 150 cm	
Toilet:	
Seat height: 45 cm	Height of flush mechanism: 80 cm
Width of approach: right hand side 100 cm	Folding grab bar on right hand side
Fixed grab bar on left hand side	
Basin:	
Height of bathroom fittings: 90 cm	Tap: mixer tap
Height of the lower edge of the mirror: 90 cm	
Lifts	
Accessible up to the door	Width and depth of cab: 100 and 120 cm
Width of door: 80 cm	

★★★ 3 STAR HOTELS



Torrelaguna

Other amenities	Location	Access	Main characteristics
Reception	Ground floor	Accessible	Height of reception desk: 110 cm
Cafeteria / Breakfast buffet	Ground floor	Accessible	Height of bar: 110 cm Height of table: 75 cm Height beneath table: 70 cm Width beneath table: 80 cm Depth beneath table: 38 cm

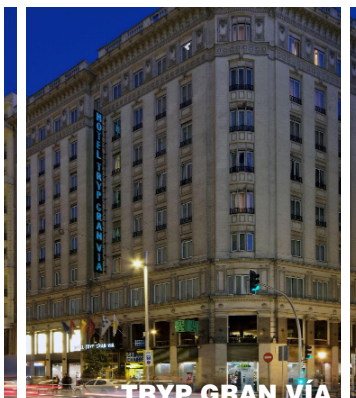


ACCESSIBILITY – VISUALLY IMPAIRED

Signs	Signs the same size: yes , average height of 145-175 cm and a font size of ≥ 1.5 cm
Lettering in a colour which contrasts with the background: yes	Text and symbols: not in relief and not in Braille
Main stairs	
Edge of stairs marked with a non-slip strip in a contrasting colour: no	Side protection skirting board of ≥ 12 cm on both sides: no
Steps have a riser: yes	All steps are the same height: yes
Steps have nosing: no	
The space under the stairs is blocked off: there is none	Handrail on either side: yes
Continuous handrails on half-landings: yes	Handrail extends at top and bottom of stairs: no
Strip of surface of a different texture and contrasting colour at the top and bottom of the stairs: no	
Lifts	
Cab with audio signals: no	Control buttons in contrasting colour: yes
Keypad with numbers in relief: no	Keypad with numbers in Braille: yes



ACCOMMODATION



TRYP GRAN VÍA HOTEL

Gran Vía, 25
28013 Madrid

Telephone: 91 522 11 21
Fax: 91 521 24 24

Web: www.solmelia.com

Metro without lift: Gran Vía

Bus: 1, 2, 46, 74, 146 and 202

ACCESS

- The main entrance is accessible, with no steps or narrow corridors to impede access.
- The glass door opens manually and is **1.74 m** wide. It is not marked with horizontal strips or a contrastingly coloured logo.



ACCESSIBILITY - HEARING IMPAIRED

Room	
Internet connection: yes	TV which communicates with reception: no
TV with teletext decoder: yes	TV has alarm clock with visual alert: no
Bedside plug socket: yes	Entrance door with peephole: no
Written information on available services: yes	Light signals to indicate a knock at the door: no
Lifts	
Visual signs indicating the floor and direction of movement, both inside and outside the cab: yes	Emergency button with a light to show that the emergency call has been received: no
Emergency system	
Emergency alarm systems with visual alerts: no	

★★★ 3 STAR HOTELS

Tryp Gran Vía



ACCESSIBILITY - PHYSICALLY DISABLED

Adapted room	Number of adapted rooms: 3
On floor, accessible via lift	Width of door: 76 cm
Clear turning circle inside (diameter): Ø 150 cm	Height of climate control: 110 cm
Height of bed: 47 cm	Space for access to the bed: right hand side 140 cm
Height of coatrack: 154 cm	
Bathroom in adapted room	
Door: inward opening with a width of 76 cm	Clear turning circle inside (diameter): Ø 150 cm
Toilet:	
Seat height: 40 cm	Height of flush mechanism: 79 cm
Width of approach: neither ≥ 80 cm	Folding grab bar on both sides
Basin:	
Height and clearance beneath the basin: 61 cm and 31 cm	Tap: mixer tap
Shower:	
Width of approach to shower: 130 cm	Shower base: level with floor
Shower floor: non-slip	Shower chair or stool: folding, fixed to the wall
Height and location of horizontal grab bar: 80 cm , same wall as the tap	Height and location of vertical grab bar: 80-188 cm
Tap: mixer tap on accessible wall	
Adjustable shower-head height: yes	No shower screen or curtain
Lifts	
Accessible up to the door	Height of handrail: 90 cm
Width of door: 80 cm	Width and depth of cab: 107 and 142 cm



ACCOMMODATION



Other amenities	Location	Access	Main characteristics
Reception	Ground floor	Accessible	Height of reception desk: 112 cm
Cafeteria / Breakfast buffet	Ground floor	Accessible	Height of bar: 110 cm Height of buffet: 72 cm Height of table: 79 cm Height beneath table: 79 cm Width beneath table: 17 cm
Meeting rooms		Accessible via lift	
Communal WCs		Accessible via lift	None of them are adapted for wheelchair users



ACCESSIBILITY – VISUALLY IMPAIRED

Signs

Signs the same size: **yes**, average height of **175 cm** and a font size of **≥ 1.5 cm**

Lettering in a colour which contrasts with the background: **yes**; and not in Braille

Main stairs

Edge of stairs marked with a non-slip strip in a contrasting colour: **no**

Side protection skirting board of **≥ 12 cm** on both sides: **no**

Steps have a riser: **yes**

All steps are the same height: **yes**

Steps have nosing: **yes**

The space under the stairs is blocked off: **there is none**

Handrail on either side: **no**

Continuous handrails on half-landings: **no**

Handrail extends at top and bottom of stairs: **no**

Strip of surface of a different texture and contrasting colour at the top and bottom of the stairs: **no**

Lifts

Cab with audio signals: **no**

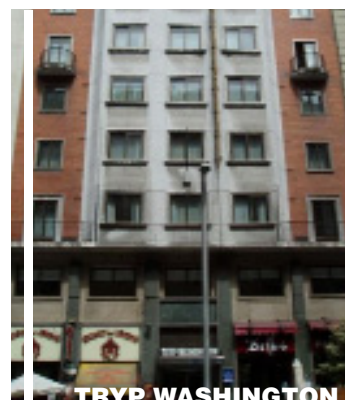
Control buttons in contrasting colour: **no**

Keypad with numbers in relief: **yes**

Keypad with numbers in Braille: **no**



★★★ 3 STAR HOTELS



TRYP WASHINGTON HOTEL

Gran Vía, 72
28013 Madrid

Telephone: 91 541 72 27
Fax: 91 547 51 99

Web: www.solmelia.com

Metro with lift: Plaza de España
Metro without lift: Santo Domingo

Bus: 1, 2, 44, 46, 74, 75, 133, 138, 147, 148, 202

ACCESS

- The main entrance to the hotel has **3** steps and no alternative ramp.
- There is an automatic, revolving, glass door **1.24 m** wide. It has a stop button at a height of **1.70 m** from the floor. It is not marked with horizontal strips or a contrastingly coloured logo.



ACCESSIBILITY – HEARING IMPAIRED

Room	
Internet connection: yes	TV which communicates with reception: no
TV with teletext decoder: yes	TV has alarm clock with visual alert: no
Bedside plug socket: yes	Entrance door with peephole: no
Written information on available services: yes	Light signals to indicate a knock at the door: no
Lifts	
Visual signs indicating the floor and direction of movement, both inside and outside the cab: no	Emergency button with a light to show that the emergency call has been received: no
Emergency system	
Emergency alarm systems with visual alerts: no	



ACCOMMODATION



ACCESSIBILITY – PHYSICALLY DISABLED

Adapted room	Number of adapted rooms: 5
Accessible via lift	Width of door: 94 cm
Clear turning circle inside (diameter): Ø 150 cm	Height of climate control: 166 cm
Height of bed: 50 cm	Space for access to the bed: right hand side 90 cm and left hand side 80 cm
Height of coatrack: 140 cm	
Bathroom in adapted room	
Door: inward opening with a width of 98 cm	Clear turning circle inside (diameter): Ø 150 cm
Toilet:	
Seat height: 42 cm	Height of flush mechanism: 80 cm
Width of approach: neither ≥ 80 cm	Folding grab bar on the right hand side
Folding grab bar on the left hand side	
Basin:	
Height and clearance beneath the basin: 70 and 48 cm	Tap: mixer tap
Height of the lower edge of the mirror: 100 cm	Height of bathroom fittings: 74 - 86 cm
Shower:	
Width of approach to shower: 130 cm	Shower base: a 3 cm lip
Shower floor: non-slip	Shower chair or stool: folding, fixed to the wall, adjustable with two folding grab bars
Tap: mixer tap on accessible wall	
Lifts	
Accessible up to the door	Width and depth of cab: 115 and 145 cm
Width of door: 70 cm	

★★★ 3 STAR HOTELS

Tryp Washington



Other amenities	Location	Access	Main characteristics
Reception	Ground floor	Accessible	Height of reception desk: 110 cm
Cafeteria		Accessible via lift	Height of bar: 110 cm Height of table: 50 cm
Breakfast buffet		Accessible via lift	Height of buffet bar: 90 cm Height of table: 74 cm Height beneath table: 70 cm Depth beneath table: 26 cm
Communal WCs		Accessible	None of them are adapted for wheelchair users



ACCESSIBILITY – VISUALLY IMPAIRED

Signs	Signs the same size: yes , average height of 94-183 cm and a font size of ≥ 1.5 cm
Lettering in a colour which contrasts with the background: yes	Text and symbols: not in relief and not in Braille
Main stairs	
Edge of stairs marked with a non-slip strip in a contrasting colour: no	Side protection skirting board of ≥ 12 cm on both sides: no
Steps have a riser: yes	All steps are the same height: yes
Steps have nosing: no	
The space under the stairs is blocked off: there is none	Handrail on either side: no
Continuous handrails on half-landings: yes	Handrail extends at top and bottom of stairs: no
Strip of surface of a different texture and contrasting colour at the top and bottom of the stairs: no	
Lifts	
Cab with audio signals: no	Control buttons in contrasting colour: yes
Keypad with numbers in relief: no	Keypad with numbers in Braille: no



ACCOMMODATION



VICTORIA 4 HOTEL

Calle de la Victoria, 4
28012 Madrid

Telephone: 91 523 84 31
Fax: 91 523 84 31

Web: www.hotelvictoria4.com

Metro with lift: Sol

Bus: 3, 15, 51, 52, 53, N16, N17, L1, L5, L50 and M1

ACCESS

- The main entrance is accessible, with no steps or narrow corridors to impede access.
- The double glass doors open manually and each one is **74 cm** wide. They are not marked with horizontal strips or a contrastingly coloured logo.



ACCESSIBILITY - HEARING IMPAIRED

Room	
Internet connection: yes	TV which communicates with reception: no
TV with teletext decoder: yes	TV has alarm clock with visual alert: no
Bedside plug socket: yes	Entrance door with peephole: no
Written information on available services: yes	Light signals to indicate a knock at the door: no
Communal WCs	
Door lock with visual aid to indicate either free or occupied: no	Cubicle doors with a gap underneath to see if there is someone inside: yes
Lifts	
Visual signs indicating the floor and direction of movement, both inside and outside the cab: yes	Emergency button with a light to show that the emergency call has been received: no
Emergency system	
Emergency alarm systems with visual alerts: no	



Victoria

★★★ 3 STAR HOTELS



ACCESSIBILITY - PHYSICALLY DISABLED

Adapted room (114)	
1st floor , accessible	Number of adapted rooms: 2
Clear turning circle inside (diameter): Ø 150 cm	Width of door: 77 cm
Height of bed: 50 cm	Height of climate control: 130 cm
Height of coatrack: 140 cm	Space for access to the bed: right hand side 170 cm
Bathroom in adapted room	
Door: inward opening with a width of 77 cm	Clear turning circle inside (diameter): Ø 150 cm
Toilet:	
Seat height: 41 cm	Height of flush mechanism: 75 cm
Width of approach: right hand side 120 cm	Folding grab bar on the right hand side: 78-94 cm
Folding grab bar on the left hand side: 78-94 cm	Distance between bars: 76 cm
Basin:	
Height and clearance beneath the basin: 80 cm and 50 cm	Tap: mixer tap
Height of the lower edge of the mirror: 96 cm	Height of bathroom fittings: 84 cm
Shower:	
Width of approach to shower: 150 cm	Shower base: level with floor
Shower floor: non-slip	Shower chair or stool: fixed and folding
Height of horizontal grab bar: 78-93 cm on same wall as tap	No vertical grab bar
Tap: mixer tap on not accessible wall	
Adapted bathroom in communal areas	
On ground floor, accessible	Number of adapted toilets: 1
Clear turning circle inside (diameter): Ø 150 cm	Door: inward folding with a width of 75 cm
Toilet:	
Seat height: 41 cm	Height of flush mechanism: 76 cm
Width of approach: right hand side 80 cm	No grab bar on right hand side
Folding grab bar on left hand side: 79-110 cm	
Basin:	
Height and clearance beneath the basin: 85 cm and 40 cm	Tap: mixer tap
Height of the lower edge of the mirror: 110 cm	Height of bathroom fittings: 120 cm



ACCOMMODATION



Lifts	
Accessible up to the door	Height of handrail: 87 cm
Width of door: 76 cm	Width and depth of cab: 87 and 126 cm

Other amenities	Location	Access	Main characteristics
Reception	Ground floor	Accessible	Height of reception desk: 115 cm
Cafeteria / Restaurant / Breakfast Buffet	Ground floor		Height of bar: 110 cm Height of buffet: 74-112 cm Height of table: 76 cm Height beneath table: 72 cm Width beneath table: 68 cm Depth beneath table: 68 cm



ACCESSIBILITY – VISUALLY IMPAIRED

Signs	
Signs the same size: yes , average height of 145-180 cm and a font size of ≥ 1.5 cm	
Lettering in a colour which contrasts with the background: yes	Text and symbols: not in relief and not in Braille
Main stairs	
Edge of stairs marked with a non-slip strip in a contrasting colour: yes	Side protection skirting board of ≥ 12 cm on both sides: no
Steps have a riser: yes	All steps are the same height: yes
Steps have nosing: no	
The space under the stairs is blocked off: there is none	Handrail on either side: yes
Continuous handrails on half-landings: yes	Handrail extends at top and bottom of stairs: no
Strip of surface of a different texture and contrasting colour at the top and bottom of the stairs: no	
Lifts	
Cab with audio signals: yes	Control buttons in contrasting colour: yes
Keypad with numbers in relief: yes	Keypad with numbers in Braille: yes



★★★ 3 STAR HOTELS



ZURBANO HOTEL

- Calle de Zurbano, 79 - 81
28003 Madrid
- Telephone: 91 441 45 00
Fax: 91 441 32 24
- Web: www.nh-hotels.com
- Metro with lift: Gregorio Marañón and Alonso Cano
- Bus: 2, 5, 12, 14, 27, 40, 45, 147, 150 and N20

ACCESS

- The main entrance has **3** steps, which are navigable by way of a platform stair-lift.
- The glass door opens automatically and is **1.11 m** wide. It is not marked with horizontal strips or a contrastingly coloured logo.



ACCESSIBILITY – HEARING IMPAIRED

Room	
Internet connection: yes	TV which communicates with reception: no
TV with teletext decoder: yes	TV has alarm clock with visual alert: yes
Bedside plug socket: yes	Entrance door with peephole: no
Written information on available services: yes	Light signals to indicate a knock at the door: no
Communal WCs	
Door lock with visual aid to indicate either free or occupied: no	Cubicle doors with a gap underneath to see if there is someone inside: no
Lifts	
Visual signs indicating the floor and direction of movement, both inside and outside the cab: yes	Emergency button with a light to show that the emergency call has been received: no
Emergency system	
Emergency alarm systems with visual alerts: no	



ACCOMMODATION



ACCESSIBILITY – PHYSICALLY DISABLED

Adapted room	Number of adapted rooms: 9
Accessible via lift	Width of door: 86 cm
Clear turning circle inside (diameter): Ø 150 cm	Height of climate control: 147 cm
Height of bed: 57 cm	Space for access to the bed: right hand side 60 cm , left hand side 80 cm
Height of coatrack: 158 cm	
Bathroom in adapted room	
Door: inward opening with a width of 80 cm	Clear turning circle inside (diameter): Ø 150 cm
Toilet:	
Seat height: 41 cm	Height of flush mechanism: 73 cm
Width of approach: left hand side 73 cm	Folding grab bar on the right hand side
Folding grab bar on the left hand side	
Basin:	
Height and clearance beneath the basin: 131 cm and 143 cm	Tap: mixer tap
Height of the lower edge of the mirror: 100 cm	
Bath:	
Height of bath: 47 cm	No horizontal grab bar
No transfer chair or platform	No vertical grab bar
Tap: mixer tap on short wall	
Adapted bathroom in communal areas	Number of adapted toilets: 1
On ground floor, accessible	Door: inward folding with a width of 87 cm
Clear turning circle inside (diameter): Ø 150 cm	
Toilet:	
Seat height: 41 cm	Height of flush mechanism: 80 cm
Width of approach: side 80 cm	Grab bar on both sides
Basin:	
Height and clearance beneath the basin: 67 cm and 35 cm	Tap: mixer tap
Height of the lower edge of the mirror: 83 cm	Height of bathroom fittings: 90-100 cm
Lifts	
Accessible up to the door	Width and depth of cab: 100 and 120 cm
Width of door: 80 cm	

★★★ 3 STAR HOTELS



Zurbano



Other amenities	Location	Access	Main characteristics
Reception	Ground floor	Accessible	Height of reception desk: 103 cm
Cafeteria	Ground floor	Accessible	Height of bar: 126 cm Height of table: 74 cm Height beneath table: 72 cm Width beneath table: 70 cm Depth beneath table: 60 cm
Restaurant/ Breakfast Buffet	Ground floor	Accessible	Height of table: 74 cm Height beneath table: 72 cm Width beneath table: 70 cm Depth beneath table: 60 cm
Meeting rooms (1)	Ground floor	Accessible	
Parking	Outdoor	Accessible via service lift	There are 2 parking spaces for people with limited mobility (PRM), indicated by the disabled parking sign (ISA)



ACCESSIBILITY – VISUALLY IMPAIRED

Signs	
Signs the same size: yes , average height of 145-175 cm and a font size of ≥ 1.5 cm	
Lettering in a colour which contrasts with the background: yes	Text and symbols: not in relief and not in Braille
Main stairs	
Edge of stairs marked with a non-slip strip in a contrasting colour: yes	Side protection skirting board of ≥ 12 cm on both sides: no
Steps have a riser: yes	All steps are the same height: yes
Steps have nosing: no	
The space under the stairs is blocked off: there is none	Handrail on either side: no
Continuous handrails on half-landings: no	Handrail extends at top and bottom of stairs: no
Strip of surface of a different texture and contrasting colour at the top and bottom of the stairs: no	
Lifts	
Cab with audio signals: no	Control buttons in contrasting colour: yes
Keypad with numbers in relief: no	Keypad with numbers in Braille: yes



4 STAR HOTELS

1 A&H Plaza de Liceo

**2 A.T. Suit Kris
Aeropuerto**

**3 Abba Avenida de
América**

4 AC Hotel Aitana

5 AC Hotel Aravaca

6 AC Hotel Atocha

7 AC Hotel Carlton Madrid

8 AC Hotel Cuzco

9 AC Hotel Los Vascos

10 AC Hotel Madrid Feria

11 AC Hotel Monte Real

12 AC Hotel Recoletos

13 Ada Palace

14 Agora Juan de Austria

15 Agumar

16 Atlántico

17 Auditorium Madrid

18 Axor Barajas

19 Axor Feria

20 Ayre Gran Hotel Colón

**21 Barceló Castellana
Norte**

22 Barceló Torre Arias

23 Catalonia Atocha

24 Catalonia Centro

25 Catalonia Gran Vía

26 Catalonia Las Cortes

27 Catalonia Moratín

**28 Catalonia
Plaza Mayor**

1 HOTELS

2 HOTELS

3 HOTELS

**4
HOTELS**

5 HOTELS

**Hs GUEST HOUSE
HOSTELS**



4 STAR HOTELS

1 HOTELS

2 HOTELS

3 HOTELS

4
HOTELS

5 HOTELS

Hs GUEST HOUSE
HOSTELS

- 29** Clarion
Preciados
- 30** Clement Barajas
- 31** Confortel Alcalá Norte
- 32** Confortel Atrium
- 33** Confortel Madrid Pío XII
- 34** Confortel Suites Madrid
- 35** Convención
- 36** Crowne Plaza Madrid
Airport
- 37** Dehesa Real
- 38** Emperador
- 39** Emperatriz
- 40** Foxá M-30
- 41** High Tech Madrid
Aeropuerto

- 42** High Tech Nueva
Castellana
- 43** High Tech President
Castellana
- 44** Holiday Inn Madrid
- 45** Holiday Inn Madrid
Callé Alcalá
- 46** Husa Moncloa
- 47** Husa Paseo del Arte
- 48** Intur Palacio San Martín
- 49** Liabeny
- 50** Lope de Vega
- 51** Lusso Infantas
- 52** María Elena Palace
- 53** Mayorazgo



4 STAR HOTELS

1 HOTELS

2 HOTELS

3 HOTELS

4
HOTELS

5 HOTELS

Hs GUEST HOUSE
HOSTELS

54 Me Madrid Reina Victoria

55 Meliá Avenida de América

56 Meliá Barajas

57 Meninas

58 Mercure Madrid Plaza de España

59 NH Abascal

60 NH Eurobuilding

61 NH La Habana

62 NH Las Tablas

63 NH Mercader

64 NH Nacional

65 NH Parque de las Avenidas

66 NH Paseo del Prado de Madrid

67 NH Ribera del Manzanares

68 Novotel Campo de las Naciones

69 Novotel Madrid Sanchinarro

70 Novotel Puente de la Paz

71 Nuevo Boston

72 Nuevo Madrid

73 Ópera

74 Osuna

75 Petit Palace Alcalá Torre



4 STAR HOTELS

76 Petit Palace Art Gallery

77 Petit Palace Mayor

78 Petit Palace Plaza del Carmen

79 Petit Palace Posada del Peine

80 Posada del Dragón

81 Praga

82 Pullman Madrid Airport & Feria

83 Quo Puerta del Sol

84 Radisson BLU Hotel, Madrid Prado

85 Rafael Hoteles Atocha

86 Rafael Hoteles Orense

87 Rafael Hoteles Ventas

88 Santos Maydrit

89 Senator España

90 Senator Gran Vía

91 Silken Puerta Madrid

92 Tach Clement Barajas

93 Tryp Madrid Alameda Aeropuerto

94 Vincci Capitol

95 Vincci Soho

96 Vincci Soma (Antiguo Bouzá)

97 Vincci Vía 66

1 HOTELS

2 HOTELS

3 HOTELS

4 HOTELS

5 HOTELS

Hs GUEST HOUSE HOSTELS



ACCOMMODATION



A & H PLAZA DEL LICEO HOTEL

Calle Moscatelar, 20
28043 Madrid

Telephone: 91 300 59 60
Fax: 91 300 09 35

Web: www.ah-hoteles.com

Metro without lift: Arturo Soria

Bus: 120 and 122

ACCESS

- The main entrance has stairs and an alternative ramp. The ramp is more than **12 m** long, and has an incline which varies between **8%** and **10%**. There is a handrail.
- The automatic glass door is **1.40 m** wide. It is not marked with horizontal strips or a logo in a contrasting colour.



ACCESSIBILITY – HEARING IMPAIRED

Room	
Internet connection: yes	TV which communicates with reception: no
TV with teletext decoder: yes	TV has alarm clock with visual alert: no
Bedside plug socket: yes	Entrance door with peephole: no
Written information on available services: yes	Light signals to indicate a knock at the door: no
Communal WCs	
Door lock with visual aid to indicate either free or occupied: no	Cubicle doors with a gap underneath to see if there is someone inside: no
Lifts	
Visual signs indicating the floor and direction of movement, both inside and outside the cab: yes	Emergency button with a light to show that the emergency call has been received: no
Emergency system	
Emergency alarm systems with visual alerts: no	



★★★★ 4 STAR HOTELS

Pza. Liceo



(ACCESSIBILITY – PHYSICALLY DISABLED)

Adapted room	No. adapted rooms: 1
On 1st floor, accessible	Width of door: 77 cm
Clear turning circle inside (diameter): Ø 150 cm	Height of climate control: remote control
Height of bed: 55 cm	Space for access to the bed: right hand side 63 cm , left hand side 67 cm
Wardrobe doors: Folding with door knobs, difficult to open	Height of hanger rail: 193 cm

Bathroom in adapted room	
Door: outward opening with a width of 78 cm	Clear turning circle inside (diameter): Ø 150 cm
Toilet:	
Seat height: 42 cm	Height of flush mechanism: 78 cm
Approach area: side 89 cm	No grab bars
Basin:	
Height beneath the basin: 87 cm	Tap: mixer tap
Height of the lower edge of the mirror: 90 cm	Height of bathroom fittings: 120-150 cm
Shower:	
Shower floor: non-slip	Shower base: level with floor
No grab bars	

Lifts	Number of lifts: 2
Lift 1	
Accessible up to the door	Width and depth of cab: 102 and 128 cm
Width of door: 80 cm	
Lift 2	
Accessible up to the door	Width and depth of cab: 84 and 108 cm
Width of door: 70 cm	



ACCOMMODATION



Other amenities	Location	Access	Main characteristics
Reception	Ground floor	Accessible	Height of reception desk: 120 cm
Cafeteria	Ground floor	Accessible	Height of bar: 114 cm Height of table: 75 cm Height beneath table: 67 cm Width beneath table: 54 cm Depth beneath table: 66 cm
Restaurant / Breakfast buffet	Ground floor	Accessible	Height of buffet bar: 75 cm Height of table: 67 cm Height beneath table: 69 cm Width beneath table: 54 cm Depth beneath table: 66 cm
Parking	Basement -1	Accessible	There are no parking space for people with limited mobility (PRM)



ACCESSIBILITY – VISUALLY IMPAIRED

Signs

Signs the same size: **yes**, average height of **170-180 cm** and a font size of **≥ 1.5 cm**

Lettering in a colour which contrasts with the background: **yes**; Text and symbols: **not in relief** and **not in Braille**

Main stairs

Edge of stairs marked with a non-slip strip in a contrasting colour: **no**; Side protection skirting board of **≥ 12 cm** on both sides: **no**

Steps have a riser: **yes**; All steps are the same height: **yes**
Steps have nosing: **no**

The space under the stairs is blocked off: **yes**; Handrail on either side: **yes**

Continuous handrails on half-landings: **no**; Handrail extends at top and bottom of stairs: **no**

Strip of surface of a different texture and contrasting colour at the top and bottom of the stairs: **no**



★★★★ 4 STAR HOTELS



AT. SUIT KRIS AEROPUERTO

✉ Calle de Capezo, 8
28022 Madrid

☎ Telephone: 91 305 90 55
Fax: 91 312 18 35

🌐 Web: www.krishoteles.com

🚌 Bus: 77

ACCESS

- The main entrance is accessible and has a level surface. The main entrance has an automatically revolving glass door with an opening of **1.30 m**.
- There are glass swing doors on either side of the revolving door, both of which are **1 m** wide.
- None of the doors are marked with horizontal strips or a logo in a contrasting colour.



ACCESSIBILITY – HEARING IMPAIRED

Room

Internet connection: **yes**; TV which communicates with reception: **no**

TV with teletext decoder: **yes**; TV has alarm clock with visual alert: **no**

Bedside plug socket: **yes**; Entrance door with peephole: **yes**

Written information on available services: **yes**; Light signals to indicate a knock at the door: **no**

Communal WCs

Door lock with visual aid to indicate either free or occupied: **no**; Cubicle doors with a gap underneath to see if there is someone inside: **no**

Lifts

Visual signs indicating the floor and direction of movement, both inside and outside the cab: **yes**; Emergency button with a light to show that the emergency call has been received: **yes**

Emergency system

Emergency alarm systems with visual alerts: **no**



ACCOMMODATION



ACCESSIBILITY – PHYSICALLY DISABLED

Adapted room (No. 112)

On 1st floor, accessible via lift from parking area. From reception, not accessible, via a ramp with a width of **115 cm**, a length of **310 cm** and an incline of **28.6%**. Handrail on one side, height of **114 cm**

No. of adapted rooms: 5

Width of door: **77 cm**

Clear turning circle inside (diameter): **Ø 150 cm**

Height of climate control: **140 cm** with remote control

Height of bed: **50 cm**

Space for access to the bed: right hand side **100 cm**, left hand side **30 cm**

Wardrobe doors: **With knobs, easy to open**

Height of hanger rail: **180 cm**

Height of wardrobe shelves and drawers: **20-80 cm**

Bathroom in adapted room

Door: opens both ways with a width of **80 cm**

Clear turning circle inside (diameter): **Ø 150 cm**

Toilet:

Seat height: **50 cm**

Height of flush mechanism: **110 cm**

Approach area: front **100 cm**

No grab bar on the right hand side

Fixed grab bar on the left hand side: **80 cm**

Basin:

Height and clearance beneath the basin: **64 cm and 60 cm**

Tap: **mixer tap**

Height of the lower edge of the mirror: **80 cm**

Height of bathroom fittings: **70 cm**

Shower:

Width of approach to shower: **120 cm**

Shower base: **level with floor**

Shower floor: **non-slip**

Shower stool: **fixed with backrest**

No horizontal grab bar

No vertical grab bar

Tap: **mixer tap**

Height of tap: **70 cm** on accessible wall

Adjustable shower-head height: yes, **140 cm**

No shower screen

Adapted bathroom in communal areas

Number of adapted toilets: 2, 1 one for men, 1 for women

On first floor, not accessible from reception, details of ramp as above:

Door: sliding with a width of **73 cm**

Clear turning circle inside (diameter): **Ø 150 cm**

Toilet:

Seat height: **40 cm**

Height of flush mechanism: **77 cm**

Approach area: right hand side **140 cm**, front **150 cm**

Fixed grab bar on right hand side: **77 and 79 cm**



4 STAR HOTELS

Suit Kris
Aeropuerto



Fixed grab bar on left hand side: 97 cm	Distance between bars: 75 cm
Basin:	
Height and clearance beneath the basin: 70 cm and 45 cm	Tap: mixer tap
Height of the lower edge of the mirror: 100 cm	Height of bathroom fittings: 90-120 cm
Lifts	Number of lifts: 8, connecting all floors
Accessible on all floors, except on the ground floor, where it is accessed via earlier described ramp	Height of call buttons: 105 cm
Width of door: 80 cm	Width and depth of cab: 99 and 125 cm
Height of lift buttons: 107-127 cm	Height of handrail: 87 cm

Other amenities	Location	Access	Main characteristics
Reception	Ground floor	Accessible	Height of reception desk: 111 cm
Cafeteria	First floor	Not accessible via reception, via ramp described above	Height of bar: 112 cm Height of table: 73 cm Height beneath table: 70 cm Width beneath table: 80 cm
Restaurant / Breakfast buffet	First floor	Not accessible via reception, via ramp described above	Height of buffet bar: 73-90 cm Height of table: 73 cm Height beneath table: 70 cm Width beneath table: 80 cm Depth beneath table: 36 cm
Meeting rooms (3)	Second floor	Accessible via lift	Height of table: 75 cm Height beneath table: 73 cm Width beneath table: 200 cm Depth beneath table: 104 cm



ACCOMMODATION



Pool	Ground floor, outdoor garden area	Accessible via a ramp which is 1.30 m wide, 15 m long and an incline of 3.5% . Handrail on one side.	No hoist for getting into the pool. No specially adapted changing rooms or toilets.
Parking	Basement -1	Accessible via lift, excluding from reception	There are 2 parking spaces for people with limited mobility (PRM), indicated by the disabled parking sign (ISA)



ACCESSIBILITY - VISUALLY IMPAIRED

Signs

Signs the same size: **yes**, average height of **180 cm** and a font size of **≥ 1.5 cm**

Lettering in a colour which contrasts with the background: **yes**; and not in Braille

Main stairs

Edge of stairs marked with a non-slip strip in a contrasting colour: **no**

Side protection skirting board of **≥ 12 cm** on both sides: **yes**

Steps have a riser: **yes**

All steps are the same height: **yes**

Steps have nosing: **yes**

The space under the stairs is blocked off: **yes**

Handrail on either side: **yes**

Continuous handrails on half-landings: **no**

Handrail extends at top and bottom of stairs: **no**

Strip of surface of a different texture and contrasting colour at the top and bottom of the stairs: **no**

Lifts

Cab with audio signals: **no**

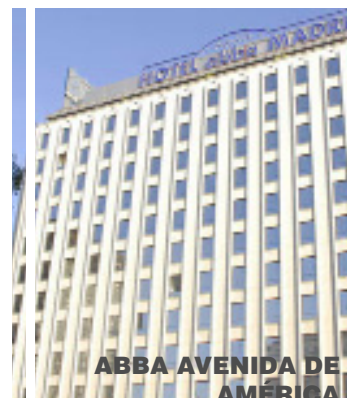
Control buttons in contrasting colour: **yes**

Keypad with numbers in relief: **yes**

Keypad with numbers in Braille: **yes**



4 STAR HOTELS



ABBA AVENIDA DE AMÉRICA HOTEL

Avenida de América, 32
28028 Madrid

Telephone: 91 212 50 00
Fax: 91 212 50 01

Web: www.abbamadridhotel.com

Metro without lift: Cartagena and Avda. América

Bus: 1, 72, 114, 115 and 122

ACCESS

- The main entrance is accessible and has a level surface.
- The main entrance has an automatic revolving glass door.
- There is an alternative swing door, **90 cm** wide, next to the revolving door.



ACCESSIBILITY - HEARING IMPAIRED

Room

Internet connection: **yes**

TV which communicates with reception: **no**

TV with teletext decoder: **yes**

TV has alarm clock with visual alert: **no**

Bedside plug socket: **yes**

Entrance door with peephole: **no**

Written information on available services: **yes**

Light signals to indicate a knock at the door: **no**

Communal WCs

Door lock with visual aid to indicate either free or occupied: **no**

Cubicle doors with a gap underneath to see if there is someone inside: **no**

Lifts

Visual signs indicating the floor and direction of movement, both inside and outside the cab: **yes**

Emergency button with a light to show that the emergency call has been received: **no**

Emergency system

Emergency alarm systems with visual alerts: **no**



ACCOMMODATION



ACCESSIBILITY – PHYSICALLY DISABLED

Adapted room	No. of adapted rooms: 3
Accessible via lift	Width of door: 77 cm
Clear turning circle inside (diameter): Ø 150 cm	Height of climate control: 144 cm
Height of bed: 57 cm	Space for access to the bed: right hand side 61 cm , left hand side 81 cm
Wardrobe doors: With knobs, difficult to open	Height of hanger rail: 174 cm
Bathroom in adapted room	
Door: inward opening with a width of 74.5 cm	Clear turning circle inside (diameter): Ø 150 cm
Toilet:	
Seat height: 40 cm	Height of flush mechanism: 80 cm
Approach area: side 138 cm	Fixed grab bar: 66 cm
Basin:	
Height of bathroom fittings: 80-100 cm	Tap: mixer tap
Height of the lower edge of the mirror: 102 cm	Height of bathroom fittings: 81-145 cm
Shower:	
Height of bath: 47 cm	No horizontal grab bar
Transfer bench: no	Vertical grab bar: 73-84 cm
Mixer tap at 50 cm on narrow wall	
Adapted bathroom in communal areas	Number of adapted toilets: 1
On first floor , accessible	Door: outward opening with a width of 74 cm
Clear turning circle inside (diameter): Ø 150 cm	
Toilet:	
Seat height: 41 cm	Height of flush mechanism: 80 cm
Approach area: front 90 cm	Folding grab bar on both sides
Basin:	
Height of bathroom fittings: 96 cm	Tap: mixer tap
Height of the lower edge of the mirror: 93 cm	



★★★★ 4 STAR HOTELS Abba Avda. América

Lifts	Number of lifts: 3
Accessible up to the door	Width and depth of cab: 117 and 132 cm
Width of door: 80 cm	



Other amenities	Location	Access	Main characteristics
Reception	Ground floor	Accessible	Height of reception desk: 110 cm
Cafeteria	Ground floor	Accessible via ramp with a length of 3.19 m and an incline of 10%	Height of bar: 106 cm Height of table: 46 cm
Restaurant / Breakfast buffet	Ground floor	Accessible via ramp with a length of 3.19 m and an incline of 10%	Height of buffet bar: 90 cm Height of table: 76 cm Height beneath table: 73 cm Width beneath table: 31 cm Depth beneath table: 10 cm
Meeting rooms (5)	First floor	Accessible via lift	Height of table: 73 cm Height beneath table: 67 cm Width beneath table: 160 cm Depth beneath table: 50 cm
Parking		Accessible	There is 1 unmarked parking space for people with limited mobility (PRM)



ACCOMMODATION



ACCESSIBILITY – VISUALLY IMPAIRED

Signs

Signs the same size: **yes**, average height of **126-156 cm** and a font size of **≥ 1.5 cm**

Lettering in a colour which contrasts with the background: **yes**; Text and symbols: **not in relief** and **not in Braille**

Main stairs

Edge of stairs marked with a non-slip strip in a contrasting colour: **no**; Side protection skirting board of **≥ 12 cm** on both sides: **yes**

Steps have a riser: **yes**; All steps are the same height: **yes**
Steps have nosing: **yes**

The space under the stairs is blocked off: **no**; Handrail on either side: **yes**

Continuous handrails on half-landings: **yes**; Handrail extends at top and bottom of stairs: **no**

Strip of surface of a different texture and contrasting colour at the top and bottom of the stairs: **no**

Lifts

Cab with audio signals: **no**; Control buttons in contrasting colour: **yes**

Keypad with numbers in relief: **yes**; Keypad with numbers in Braille: **yes**



4 STAR HOTELS



AC AITANA HOTEL

Paseo de la Castellana, 152
28046 Madrid

Telephone: 91 548 49 70
Fax: 91 458 49 71

Web: www.ac-hoteles.com

Metro without lift: Santiago Bernabeu

Bus: 5, 27, 40, 126 and 147



ACCESS

- The main entrance is accessible by way of a ramp which avoids having to negotiate **2** steps. The ramp is **1.5 m** long, and has an incline of **16%**.
- The automatic sliding glass door is **1.5 m** wide, and is not marked with horizontal strips or a logo in a contrasting colour.



ACCESSIBILITY – HEARING IMPAIRED

Room

Internet connection: **yes**; TV which communicates with reception: **no**

TV with teletext decoder: **yes**; TV has alarm clock with visual alert: **no**

Bedside plug socket: **yes**; Entrance door with peephole: **no**

Written information on available services: **yes**; Light signals to indicate a knock at the door: **no**

Communal WCs

Door lock with visual aid to indicate either free or occupied: **no**; Cubicle doors with a gap underneath to see if there is someone inside: **no**

Lifts

Visual signs indicating the floor and direction of movement, both inside and outside the cab: **yes**; Emergency button with a light to show that the emergency call has been received: **no**

Emergency system

Emergency alarm systems with visual alerts: **no**



ACCOMMODATION



ACCESSIBILITY – PHYSICALLY DISABLED

Adapted room (No. 109)	No. of adapted rooms: 1
On 4th floor , accessible.	Width of door: 78.5 cm
Clear turning circle inside (diameter): Ø 150 cm	Height of climate control: 137 cm
Height of bed: 50 cm	Space for access to the bed: right hand side 98 cm , left hand side 123 cm
Wardrobe doors: sliding, with knobs, difficult to open	Height of hanger rail: 174 cm, hangers suitable for long-sleeved clothes
Height of wardrobe shelves and drawers: 160-180 cm	
Bathroom in adapted room	
Door: sliding with a width of 80 cm	Clear turning circle inside (diameter): Ø 150 cm
Toilet:	
Seat height: 42 cm	Height of flush mechanism: 78 cm
Approach area: left hand side 129 cm , front 130 cm	Folding grab bar on the left hand side: 85 cm
No grab bar on the right hand side	
Basin:	
Height and clearance beneath the basin: 80.5 cm and 29 cm	Tap: mixer tap
Height of the lower edge of the mirror: 60 cm	Height of bathroom fittings: 134 cm
Bath:	
Height of bath: 51 cm	Height and location of horizontal grab bar: 70-80 cm
Transfer platform: there is none	Has no vertical grab bar
Mixer tap at 60 cm on narrow wall	Shower head at 142-198 cm . Adjustable
Folding screen	
Adapted bathroom in communal areas	Number of adapted toilets: 1 cubicle
On ground floor , accessible	Door: indoor swinging with a width of 77 cm
Clear turning circle inside (diameter): Ø 150 cm	
Toilet:	
Seat height: 40 cm	Height of flush mechanism: 80 cm
Approach area: right hand side 40 cm , left hand side 40 cm	Fixed grab bar on right hand side: 88 cm
No grab bar on left hand side	
Basin:	
Height and clearance beneath the basin: 72 cm and 30 cm	Tap: mixer tap
Height of the lower edge of the mirror: 91 cm	Height of bathroom fittings: 136 cm

★★★★ 4 STAR HOTELS



AC Aitana



Lifts	
Accessible up to the door	Height of call buttons: 92 cm
Width of door: 78 cm	Width and depth of cab: 112 and 140 cm
Height of lift buttons: 99-121 cm	

Other amenities	Location	Access	Main characteristics
Reception	Ground floor	Accessible	Height of reception desk: 111 cm
Cafeteria	Ground floor	Accessible	Height of bar: 100 cm Height of table: 76 cm Height beneath table: 72 cm Width beneath table: 51 cm Depth beneath table: 70 cm
Restaurant / Breakfast buffet	Ground floor	Accessible	Height of buffet bar: 95 cm Height of table: 76 cm Height beneath table: 72 cm Width beneath table: 51 cm Depth beneath table: 70 cm
Meeting rooms (1)	Ground floor	Accessible	Height of table: 71 cm Height beneath table: 71 cm
Parking		Accessible	There is 1 parking space for people with limited mobility (PRM)
Gym	First floor	Accessible via lift	No specially adapted changing rooms or toilets



ACCOMMODATION



ACCESSIBILITY – VISUALLY IMPAIRED

Signs

Signs the same size: **yes**, average height of **155-175 cm** and a font size of **≥ 1.5 cm**

Lettering in a colour which contrasts with the background: **yes**; Text and symbols: **not in relief** and **not in Braille**

Main stairs

Edge of stairs marked with a non-slip strip in a contrasting colour: **no**; Side protection skirting board of **≥ 12 cm** on both sides: **yes**

Steps have a riser: **yes**; All steps are the same height: **yes**

Steps have nosing: **yes**

The space under the stairs is blocked off: **yes**; Handrail on either side: **no**

Continuous handrails on half-landings: **yes**; Handrail extends at top and bottom of stairs: **no**

Strip of surface of a different texture and contrasting colour at the top and bottom of the stairs: **no**

Lifts

Cab with audio signals: **yes**; Control buttons in contrasting colour: **yes**

Keypad with numbers in relief: **yes**; Keypad with numbers in Braille: **no**



★★★★ 4 STAR HOTELS



AC ARAVACA HOTEL

✉ Camino de la Zarzuela, 3
28023 Madrid

☎ Telephone: 91 740 06 80
Fax: 91 740 06 81

🌐 Web: www.ac-hoteles.com

🚌 Bus: 161,162

ACCESS

- The main entrance of the hotel has a ramp **1.05 m** wide, **5.70 m** long and with a steep incline of **14%**. The ramp avoids having to negotiate **5** steps.
- The automatic sliding glass doors are **1.75 m** wide. They are not marked with horizontal strips or a logo in a contrasting colour.



ACCESSIBILITY – HEARING IMPAIRED

Room

Internet connection: **yes**; TV which communicates with reception: **no**

TV with teletext decoder: **yes**; TV has alarm clock with visual alert: **no**

Bedside plug socket: **yes**; Entrance door with peephole: **no**

Written information on available services: **yes**; Light signals to indicate a knock at the door: **no**

Communal WCs

Door lock with visual aid to indicate either free or occupied: **no**; Cubicle doors with a gap underneath to see if there is someone inside: **no**

Lifts

Visual signs indicating the floor and direction of movement, both inside and outside the cab: **yes**; Emergency button with a light to show that the emergency call has been received: **no**

Emergency system

Emergency alarm systems with visual alerts: **no**



ACCOMMODATION



ACCESSIBILITY – PHYSICALLY DISABLED

Adapted room	No. of adapted rooms: 1
On ground floor , accessible.	Width of door: 76 cm
Clear turning circle inside (diameter): Ø 150 cm	Height of climate control: 158 cm
Height of bed: 60 cm	Space for access to the bed: right hand side 60 cm , left hand side 150 cm
Wardrobe doors: sliding, with knobs, difficult to open	Height of hanger rail: 180 cm
Height of wardrobe shelves and drawers: 20-190 cm	
Bathroom in adapted room	
Door: sliding with a width of 81 cm	Clear turning circle inside (diameter): Ø 150 cm
Toilet:	
Seat height: 41 cm	Height of flush mechanism: 80 cm
Approach area: front	Folding grab bar on the right hand side
Folding grab bar on the left hand side	
Basin:	
Height and clearance beneath the basin: 73 cm and 23 cm	Tap: mixer tap
Height of the lower edge of the mirror: 90 cm	Height of bathroom fittings: 130 cm
Bath:	
Height of bath: 51 cm	Height and location of horizontal grab bar: 58-72 cm
Transfer platform: there is none	Has no vertical grab bar
Mixer tap on narrow wall	
Adapted bathroom in communal areas	Number of adapted toilets: 1
Accessible	Door: indoor opening with a width of 77 cm
Clear turning circle inside (diameter): Ø 150 cm	
Toilet:	
Seat height: 41 cm	Height of flush mechanism: 80 cm
Approach area: neither > 80 cm	Fixed grab bar on opposite wall to approach: 72-100 cm
No grab bar on approach side	
Basin:	
Height and clearance beneath the basin: 77 cm and 31 cm	Tap: mixer tap
Height of the lower edge of the mirror: 85 cm	Height of bathroom fittings: 116 cm
Lifts	
Accessible up to the door	Width and depth of cab: 106 and 133 cm
Width of door: 82 cm	



4 STAR HOTELS



AC Aravaca

Other amenities	Location	Access	Main characteristics
Reception	Ground floor	Accessible	Height of reception desk: 105 cm
Cafeteria	Ground floor	Accessible	Height of bar: 90-150 cm Height of table: 74 cm Height beneath table: 68 cm Width beneath table: 130 cm Depth beneath table: 90 cm
Restaurant / Breakfast buffet	Ground floor	Accessible	Height of table: 76 cm Height beneath table: 72 cm Width beneath table: 51 cm Depth beneath table: 70 cm
Parking	Basement -1	Accessible via lift	There is 1 parking space for people with limited mobility (PRM), indicated by the disabled parking sign (ISA)



ACCESSIBILITY – VISUALLY IMPAIRED

Signs	Signs the same size: yes , average height of 165 cm and a font size of ≥ 1.5 cm
Lettering in a colour which contrasts with the background: yes	Text and symbols: not in relief and not in Braille
Main stairs	
Edge of stairs marked with a non-slip strip in a contrasting colour: no	Side protection skirting board of ≥ 12 cm on both sides: yes
Steps have a riser: yes	All steps are the same height: yes
Steps have nosing: yes	
The space under the stairs is blocked off: yes	Handrail on either side: yes
Continuous handrails on half-landings: yes	Handrail extends at top and bottom of stairs: no
Strip of surface of a different texture and contrasting colour at the top and bottom of the stairs: no	
Lifts	
Cab with audio signals: no	Control buttons in contrasting colour: yes
Keypad with numbers in relief: yes	Keypad with numbers in Braille: yes





ACCOMMODATION



AC ATOCHA HOTEL



Calle Delicias, 42
28045 Madrid



Telephone: 91 506 22 21
Fax: 91 506 22 22



Web: www.hotelacatocha.com



Metro with lift: Atocha Renfe



Bus: 19 and 27

ACCESS

- The entrance to the hotel is level with the street. It has a clearance width of **2.00 m**.
- The main entranceway has a central **15 cm** high step followed by a non-accessible revolving glass door. The clearance width is **1.30 m**. There is a control to stop and reduce the speed of the revolving door both inside and outside at a height of **1 m**.
- On either side of the revolving door are two PRM accessible doors. They can be reached via a **1 m** wide ramp with a **6.9%** incline. These are single, manual, outward opening glass doors with a clearance width of **1 m**. They are marked with double horizontal stripes but not in contrasting colours.
- The door has a video intercom located at a height of **1.20 m**. Video intercom is operated using a single button but is not accessible via the alternative PRM entranceway.
- Doormats are securely affixed to the floor in front of the alternative doors as well as within the revolving door.
- There is an accessible route that takes guests straight to the reception and help desk.

★★★★ 4 STAR HOTELS



AC Atocha



ACCESSIBILITY – HEARING IMPAIRED

Room	
Internet connection: yes	Written information on available services: yes
TV which communicates with reception: no	TV has alarm clock with visual alert: no
Bedside plug socket: yes	Entrance door with peephole: no
Light signals to indicate a knock at the door: no	Emergency alarms with visual alerts: no
Communal WCs	
Door lock with visual aid to indicate either free or occupied: no	Cubicle doors with a gap underneath to see if there is someone inside: no
Lifts	
Visual signs indicating the floor and direction of movement, both inside and outside the cab: yes	Emergency button with a light to show that the emergency call has been received: yes
Emergency system	
Emergency alarm systems with visual alerts: no	



ACCESSIBILITY – PHYSICALLY DISABLED

Adapted room (D116)	
On the 1st floor, accessible via lift	Number of adapted rooms: 1
Clear turning circle inside (diameter): Ø 150 cm	Width of door: 74 cm
Height of bed: 52 cm	Height of climate control: 130 cm
	Space for access to the bed: right hand side ≥ 120 cm left hand side 76 cm
Wardrobe doors: none	Height of hanger rail: 190 cm – with long sleeve hangers available from reception
Min. and max. height of wardrobe shelves and drawers: 50 cm and 160 cm	
Bathroom in adapted room	
Door: Sliding door with a width of 93 cm	Clear turning circle inside (diameter): Ø 150 cm
Toilet:	
Seat height: 44 cm	Height of flush mechanism: 78 cm
Approach area: right hand side 120 cm , front 83 cm	Folding grab bar on the right hand side: 78 cm
Fixed horizontal grab bar on the left hand side: 79 cm	Distance between bars: 66 cm



ACCOMMODATION



Basin:	
Height and clearance beneath the basin: 72 cm and 50 cm	Tap: mixer tap easy to use
Height of the lower edge of the mirror: 115 cm	Min. and max. height of bathroom fittings: 86 cm
Shower:	
Width and depth of approach area: 78 cm and 177 cm	Shower base: level with the floor
Shower floor: non-slip	Shower chair or seat: no, but detachable 43 cm stool
Height and location of horizontal grab bar: 75 cm on the same wall as the tap and on wall next to tap	Height and location of vertical grab bar: none
Tap: mixer tap easy to use	Height of the tap: 90 cm
Adjustable height shower head: 90 - 100 cm	Shower screen: none
Adapted toilets in communal areas	Total number of adapted toilets: 1
Location: next to restaurant and buffet	Basement - accessible via lift
Bathroom door: no door	Cubicle door: inward opening with a width of 84 cm
Clear turning circle inside (diameter): Ø 150 cm	
Toilet	
Seat height: 44 cm	Height of flush mechanism: 77 cm
Approach area: right hand side 60 cm and front 90 cm	Folding grab bar on the right hand side: none
Folding grab bar on the left hand side: 70 and 84 cm	
Basin	
Height and clearance beneath the basin: 70 cm and 50 cm	Tap: mixer tap easy to use
Height of the lower edge of the mirror: 100 cm	Min. and max. height of bathroom fittings: 130 cm
Lifts	Total number of lifts: 3 – with similar characteristics, 2 in the Delicias building, 1 in the Laci building
Floors served: all floors	Accessible up to the door
Height of call buttons: 96 cm and 102 cm	Width of door: 80 cm
Width and depth of cab: 105 and 136 cm	Min. and max. height of the call buttons: 90 cm and 120 cm
Height of handrail: 94 cm	Mirror opposite the door: yes



4 STAR HOTELS



AC Atocha



Other amenities	Location	Access	Main characteristics
Reception	Ground floor	Accessible	Height of reception desk: 112 cm
Cafeteria lobby	Ground floor	Accessible	Height of bar: 110 cm Height of table: 56 cm Height beneath table 55 cm Width beneath table: 70 cm - diameter Depth beneath table: 34 cm
Restaurant / Breakfast buffet	Basement	Accessible via lift	Height of buffet bar: 87 cm Height of table: 74 cm Height beneath table 70 cm Width beneath table: 75 cm Depth beneath table: 34 cm
Meeting rooms (2)	Basement	Accessible via lift	Furniture depends on the event
Gym	Basement -1 Laci building	Accessible via lift	No specially adapted changing rooms or toilets. A single standard changing cubicle
Parking	Basement floors -1, -2 and -3	Accessible via lift from the Delicias building	There are 5 parking spaces reserved for people with reduced mobility (PRM), indicated by the disabled parking sign (ISA). The reserved parking spaces have a lateral approach area of 120 cm



ACCOMMODATION



ACCESSIBILITY – VISUALLY IMPAIRED

Bedrooms

Colour of door contrasts with adjacent walls: **yes** Information about hotel services available in Braille: **no** and in large print: **no**

Room lighting with dimmer switch: **no** TV remote control with large numbers: **yes** and in contrasting colours: **yes**

Room free of projecting elements: **yes** Audible signals to indicate emergency alarm: **yes**

Signs

Signs the same size: **yes**, average height of **175 cm** and a font size of **3 cm**

Lettering in a colour which contrasts with the background: **yes** Text and symbols: not in relief and not in **Braille**

Main stairs

Edge of stairs marked with a non-slip strip in a contrasting colour: **no** Side protection skirting board of > **12 cm** on both sides: **yes**

Steps have a riser: **yes**

Steps have nosing: **yes** All steps are the same height: **yes**

The space under the stairs is blocked off: **yes** Handrail on either side: **yes**, just on one side

Continuous handrails on half-landings: **yes** Handrail extends past the top and bottom of stairs: **no**

Distinctively textured and contrastingly coloured strip at the top and bottom of the stairs: **no**

Lift

Cab with audio signals: **yes** Control buttons in contrasting colours: **yes**

Keypad with numbers in relief: **yes** Keypad with numbers in Braille: **yes**

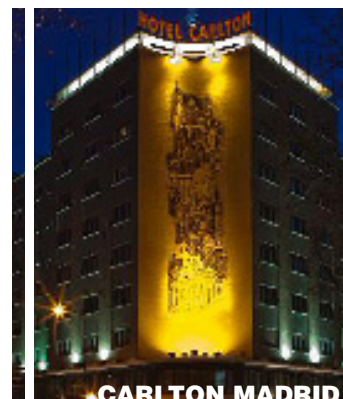
Strip of surface of a different texture and contrasting colour at entrance to lift: **no**

Emergency System

Audible alarm system in place in case of emergency: **yes**



4 STAR HOTELS



AC CARLTON MADRID HOTEL

Paseo de las Delicias, 26
28045, Madrid

Telephone: 91 539 71 00
Fax: 91 527 85 10

Web: www.hotelaccarltonmadrid.com

Metro with lift: Atocha Renfe

Bus: 19 and 2

ACCESO

- The entrance to the hotel is level with the street in the form of a ramp with a **6.9%** incline and a clearance width of **2 m**.
- The main entranceway has a **13 cm** step. There is a revolving glass main door with a clearance width of **1.50 m**. Within the revolving door is a doormat securely affixed to the floor.
- The alternative entranceway is located along the main façade and doubles as the emergency exit. As the road is on a slight incline, there is a ramp to access it. To open the door, a video intercom must be used and this is located in the non-accessible main entrance, requires a single button to be pressed, and is located at a height of **1.24 m**. The double, outward opening manual glass door has a clearance width of **65 cm** per door.
- The ramp to the alternative door is feasible, measuring **1.55 m** in length with a **12.2%** incline. It has a clearance width of **2.55 m** but has no handrail. Neither ends of the ramp have a distinctively textured and contrastingly coloured strip to warn of the change in gradient.
- There is an accessible route that takes guests straight to the reception and help desk via the alternative entranceway, but via the main door, guest must first navigate three **18 cm** steps.



ACCOMMODATION



ACCESSIBILITY – HEARING IMPAIRED

Room	
Internet connection: yes	Written information on available services: yes
TV which communicates with reception: no	TV has alarm clock with visual alert: no
Bedside plug socket: yes	Entrance door with peephole: no
Light signals to indicate a knock at the door: no	Emergency alarms with visual alerts: no
Communal WCs	
Door lock with visual aid to indicate either free or occupied: no	Cubicle doors with a gap underneath to see if there is someone inside: no
Lifts	
Visual signs indicating the floor and direction of movement, both inside and outside the cab: yes	Emergency button with a light to show that the emergency call has been received: no
Emergency system	
Emergency alarm systems with visual alerts: no	



ACCESSIBILITY – PHYSICALLY DISABLED

Adapted room	
On the 1st floor, accessible via lift	Number of adapted rooms: 3
Clear turning circle inside (diameter): Ø 150 cm	Width of door: 90 cm
Height of bed: 50 cm	Height of climate control: 160 cm
	Space for access to the bed: right hand side 130 cm left hand side 110 cm
Wardrobe doors: easy to open sliding doors with a knob	Height of hanger rail: 190 cm – with long sleeve hangers
Min. and max. height of wardrobe shelves and drawers: 30 cm and 80 cm	
Bathroom in adapted room	
Door: Sliding door with a width of 97 cm	Clear turning circle inside (diameter): Ø 150 cm
Toilet:	
Seat height: 40 cm	Height of flush mechanism: 75 cm
Approach area: left hand side 60 cm , front 160 cm	Fixed horizontal grab bar on the right hand side: 80 cm
Folding grab bar on the left hand side: 73 - 88 cm	Distance between bars: 55 cm



4 STAR HOTELS



Carlton Madrid



Basin:	
Height and clearance beneath the basin: 79 cm and 43 cm	Tap: mixer tap easy to use
Height of the lower edge of the mirror: 85 cm	Min. and max. height of bathroom fittings: 67 cm and 85 cm
Shower:	
Width and depth of approach area: 80 cm and 150 cm	Shower base: level with the floor
Shower floor: non-slip	Shower chair or seat: fixed and folding seats
Height and location of horizontal grab bar: 78 cm on the same wall as the tap	Height and location of vertical grab bar: none
Tap: mixer tap easy to use	Height of the tap: 120 cm on the wall perpendicular to the fixed seat
Adjustable height shower head: 120 - 210 cm	Shower screen: sliding
Adapted toilets in communal areas	
	Total number of adapted toilets: 1
Location: next to reception	Ground floor - accessible
Bathroom door: no door, clearance width of 113 cm	Cubicle door: inward opening with a width of 80 cm
Clear turning circle inside (diameter): Ø 150 cm	
Toilet	
Seat height: 40 cm	Height of flush mechanism: 74 cm
Approach area: left hand side 120 cm and front 80 cm	Folding grab bar on the right hand side: none
Folding grab bar on the left hand side: 54 - 71 cm	
Basin	
Height and clearance beneath the basin: 70 cm and 54 cm	Tap: mixer tap easy to use
Height of the lower edge of the mirror: 110 cm	Min. and max. height of bathroom fittings: 107 cm
Lifts	
	Total number of lifts: 2 – with the same characteristics
Floors served: all floors except basement -1	Accessible up to the door
Height of call buttons: 107 cm	Width of door: 69 cm
Width and depth of cab: 84 and 94 cm	Min. and max. height of the call buttons: 120 cm and 142 cm
Height of handrail: none	Mirror opposite the door: yes



ACCOMMODATION

Other amenities	Location	Access	Main characteristics
Reception	Ground floor	Accessible	Height of reception desk: 112 cm
Cafeteria	Ground floor, lobby	Accessible	Height of bar: 111 cm
Restaurant / Breakfast buffet	Ground floor	Accessible	Height of buffet bar: 87 cm Height of table: 77 cm Height beneath table: 73 cm Width beneath table: 75 cm Depth beneath table: 33 cm
Meeting rooms (4)	Ground floor (2), mezzanine (1), basement -1 (1)	Accessible except the one located on basement -1	Height of table: 77 cm Height beneath table: 73 cm Width beneath table: 75 cm Depth beneath table: 33 cm
Gym	8th floor	Not accessible – eighth floor only accessible from 7th floor via stairs	No specially adapted changing rooms or toilets

★★★★ 4 STAR HOTELS



Carlton
Madrid



ACCESSIBILITY – VISUALLY IMPAIRED

Bedrooms

Colour of door contrasts with adjacent walls: **yes** : Information about hotel services available in Braille: **no** and in large print: **no**

Room lighting with dimmer switch: **no** : TV remote control with large numbers: **yes** and in contrasting colours: **yes**

Room free of projecting elements: **yes** : Audible signals to indicate emergency alarm: **yes**

Signs

Signs the same size: **yes**, average height of **165 cm** and a font size of **3 cm**

Lettering in a colour which contrasts with the background: **yes** : Text and symbols: not in relief and not in **Braille**

Main stairs

Edge of stairs marked with a non-slip strip in a contrasting colour: **no** : Side protection skirting board of **12 cm** on both sides: **yes**

Steps have a riser: **yes** : All steps are the same height: **yes**

Steps have nosing: **yes** yes – from floors 1-8 but not from reception to 1st floor although it is carpeted, securely affixed and in good condition

The space under the stairs is blocked off: **yes** : Handrail on either side: **yes**, just on one side

Continuous handrails on half-landings: **yes** : Handrail extends past the top and bottom of stairs: **no**

Distinctively textured and contrastingly coloured strip at the top and bottom of the stairs: **no**

Lift

Cab with audio signals: **no** : Control buttons in contrasting colours: **yes**

Keypad with numbers in relief: **no** : Keypad with numbers in Braille: **no**
Strip of surface of a different texture and contrasting colour at entrance to lift: **no**

Emergency System

Audible alarm system in place in case of emergency: **yes**



ACCOMMODATION



AC CUZCO HOTEL

Paseo de la Castellana, 133
28046 Madrid

Telephone: 91 556 06 00
Fax: 91 556 03 72

Web: www.ac-hoteles.com

Metro without lift: Cuzco

Bus: 5, 127 and 134

ACCESS

- The main entrance is accessible and has a level surface.
- The automatic revolving glass door has an opening of **1 m**.
- There are **2** alternative glass swing doors, both of which are **> 90 cm** wide, next to the revolving door.



ACCESSIBILITY – HEARING IMPAIRED

Room	
Internet connection: yes	TV which communicates with reception: no
TV with teletext decoder: yes	TV has alarm clock with visual alert: no
Bedside plug socket: yes	Entrance door with peephole: no
Written information on available services: yes	Light signals to indicate a knock at the door: no
Communal WCs	
Door lock with visual aid to indicate either free or occupied: no	Cubicle doors with a gap underneath to see if there is someone inside: no
Lifts	
Visual signs indicating the floor and direction of movement, both inside and outside the cab: yes	Emergency button with a light to show that the emergency call has been received: no
Emergency system	
Emergency alarm systems with visual alerts: no	



4 STAR HOTELS



AC Cuzco



ACCESSIBILITY – PHYSICALLY DISABLED

Adapted room (202)	No. of adapted rooms: 7
On 2nd floor, accessible via lift	Width of door: 79 cm
Clear turning circle inside (diameter): Ø 150 cm	Height of climate control: 175 cm
Height of bed: 50 cm	Space for access to the bed: right and left hand side > 90 cm
Wardrobe doors: sliding, difficult to open	Height of hanger rail: 130 cm
Height of wardrobe shelves and drawers: 32 cm	
Bathroom in adapted room	
Door: inward opening with a width of 80 cm	Clear turning circle inside (diameter): Ø 150 cm
Toilet:	
Seat height: 40 cm	Height of flush mechanism: 78 cm
Approach area: neither ≥ 80 cm	No grab bars
Basin:	
Height and clearance beneath the basin: 62 cm and 31 cm	Tap: mixer tap
Height of the lower edge of the mirror: 92 cm	Height of bathroom fittings: 120 cm
Bath:	
Height of bath: 43 cm	Height and location of horizontal grab bar: 70-75 cm
Transfer platform: there is none	Has no vertical grab bar
Mixer tap at a height of 100 cm on long wall	Shower head at 100 cm . Not adjustable.
Adapted bathroom in communal areas	Number of adapted toilets: 2
Floors 1 and -1 , accessible via lift	Door: indoor opening with a width of 85 cm
Clear turning circle inside (diameter): Ø 150 cm	
Toilet:	
Seat height: 41 cm	Height of flush mechanism: 78 cm
Approach area: left hand side and front 140 cm	No grab bars
Basin:	
Height and clearance beneath the basin: 49 cm and 25 cm	Tap: mixer tap
Height of the lower edge of the mirror: 90 cm	Height of bathroom fittings: 74 cm
Lifts	
Accessible up to the door	Height of call buttons: 105 cm
Width of door: 80 cm	Width and depth of cab: 80 and 148 cm
Height of lift buttons: 80-140 cm	



ACCOMMODATION



Other amenities	Location	Access	Main characteristics
Reception	Ground floor	Accessible	Height of reception desk: 110 cm
Cafeteria	Ground floor	Not accessible, route includes 4 steps	Height of bar: 110 cm Height of table: 74 cm Height beneath table: 70 cm Width beneath table: 76 cm Depth beneath table: 90 cm
Meeting rooms (13)	First floor and basement -1	Accessible via lift	Height of table: 73 cm Height beneath table: 63 cm Width beneath table: 157 cm Depth beneath table: 50 cm
Parking	Outdoor Basement -2	Accessible	Outside, there is 1 parking space for people with limited mobility (PRM), indicated by the disabled parking sign (ISA). Inside, there are no parking spaces for people with limited mobility (PRM)



ACCESSIBILITY – VISUALLY IMPAIRED

Signs

Signs the same size: **yes**, average height of **145-180 cm** and a font size of **≥ 1.5 cm**

Lettering in a colour which contrasts with the background: **yes**; Text and symbols: **not in relief** and **not in Braille**

Main stairs

Edge of stairs marked with a non-slip strip in a contrasting colour: **no**; Side protection skirting board of **≥ 12 cm** on both sides: **no**

Steps have a riser: **yes**; All steps are the same height: **yes**

Steps have nosing: **yes**; Handrail on either side: **no**

The space under the stairs is blocked off: **no**; Handrail extends at top and bottom of stairs: **no**

Continuous handrails on half-landings: **no**; Strip of surface of a different texture and contrasting colour at the top and bottom of the stairs: **no**

Lifts

Cab with audio signals: **no**; Control buttons in contrasting colour: **yes**

Keypad with numbers in relief: **yes**; Keypad with numbers in Braille: **yes**



4 STAR HOTELS



AC LOS VASCOS HOTEL

Calle de Los Vascos, 27
28040 Madrid

Telephone: 91 598 62 20
Fax: 91 598 62 21

Web: www.ac-hoteles.com

Metro with lift: Guzmán el Bueno

Bus: 44, 45 and 127

ACCESS

- The main entrance has a ramp **2 m** long, with a non-recommended incline of **16%**, which avoids having to negotiate one step. There is no handrail.
- The automatic sliding glass door is **1.31 m** wide. It is not marked with horizontal strips or a logo in a contrasting colour.



ACCESSIBILITY – HEARING IMPAIRED

Room

Internet connection: **yes**; TV which communicates with reception: **no**

TV with teletext decoder: **yes**; TV has alarm clock with visual alert: **no**

Bedside plug socket: **yes**; Entrance door with peephole: **no**

Written information on available services: **yes**; Light signals to indicate a knock at the door: **no**

Communal WCs

Door lock with visual aid to indicate either free or occupied: **no**; Cubicle doors with a gap underneath to see if there is someone inside: **no**

Lifts

Visual signs indicating the floor and direction of movement, both inside and outside the cab: **yes**; Emergency button with a light to show that the emergency call has been received: **no**

Emergency system

Emergency alarm systems with visual alerts: **no**



ACCOMMODATION



ACCESSIBILITY – PHYSICALLY DISABLED

Adapted room (271)	No. of adapted rooms: 3
On 2nd floor , accessible via lift	Width of door: 79 cm
Clear turning circle inside (diameter): Ø 150 cm	Height of climate control: 151 cm
Height of bed: 55 cm	Space for access to the bed: right and left hand side > 90 cm
Wardrobe doors: sliding, with knob, difficult to open	Height of hanger rail: 166 cm
Height of wardrobe shelves and drawers: 53-166 cm	
Bathroom in adapted room	
Door: inward opening with a width of 77 cm	Clear turning circle inside (diameter): Ø 150 cm
Toilet:	
Seat height: 42 cm	Height of flush mechanism: 80 cm
Approach area: side 70 cm	Folding grab bar on approach side
Fixed grab bar on opposite side	Distance between bars: 97 cm
Basin:	
Height and clearance beneath the basin: side 77 cm and 24 cm	Tap: mixer tap
Height of the lower edge of the mirror: 97 cm	Height of bathroom fittings: 124 cm
Bath:	
Height of bath: 52 cm	Height and location of horizontal grab bar: 71 cm
Transfer platform: there is none	Has no vertical grab bar
Mixer tap at a height of 96 cm	
Adapted bathroom in communal areas	
On floor -1 , accessible via lift	Number of adapted toilets: 1
Clear turning circle inside (diameter): Ø 150 cm	Door: indoor opening with a width of 77 cm
Toilet:	
Seat height: 41 cm	Height of flush mechanism: 78 cm
Approach area: side ≥ 80 cm	Folding grab bar on approach side
Basin:	
Height and clearance beneath the basin: 70 cm and 35 cm	Tap: mixer tap
Height of the lower edge of the mirror: 88 cm	Height of bathroom fittings: 124 cm
Lifts	
Accessible up to the door	Width and depth of cab: 140 and 108 cm
Width of door: 80 cm	

★★★★ 4 STAR HOTELS

AC Los Vascos

Other amenities	Location	Access	Main characteristics
Reception	Ground floor	Accessible	Height of reception desk: 113 cm
Cafeteria	Ground floor	Accessible	Height of table: 61 cm Height beneath table: 55 cm Width beneath table: 39 cm
Restaurant / Breakfast buffet	Ground floor	Accessible	Height of table: 74 cm Height beneath table: 69 cm Width beneath table: 80 cm
Parking	Basement -1	Accessible	There are no parking spaces for people with limited mobility (PRM), indicated by the disabled parking sign (ISA)



ACCESSIBILITY – VISUALLY IMPAIRED

Signs	
Signs the same size: yes , average height of 103-166 cm and a font size of ≥ 1.5 cm	
Lettering in a colour which contrasts with the background: yes	Text and symbols: not in relief
Main stairs	
Edge of stairs marked with a non-slip strip in a contrasting colour: no	Side protection skirting board of ≥ 12 cm on both sides: no
Steps have a riser: yes	All steps are the same height: yes
Steps have nosing: yes	
The space under the stairs is blocked off: yes	Handrail on either side: yes
Continuous handrails on half-landings: yes	Handrail extends at top and bottom of stairs: no
Strip of surface of a different texture and contrasting colour at the top and bottom of the stairs: no	
Lifts	
Cab with audio signals: yes	Control buttons in contrasting colour: yes
Keypad with numbers in relief: yes	Keypad with numbers in Braille: yes





ACCOMMODATION



AC MADRID FERIA HOTEL

Vía de los Poblados, 3
28033 Madrid

Telephone: 91 382 47 81
Fax: 91 382 47 82

Web: www.ac-hoteles.com

Metro with lift: San Lorenzo

Bus: T-11

ACCESS

- The main entrance is accessible and has a level surface.
- The main automatic revolving glass door has an opening of **1.40 m**.
- There are **2** alternative glass swing doors next to the revolving door, both of which are **≥ 90 cm** wide.
- They are marked with the hotel's logo in a contrasting colour.



ACCESSIBILITY – HEARING IMPAIRED

Room	
Internet connection: yes	TV which communicates with reception: no
TV with teletext decoder: yes	TV has alarm clock with visual alert: no
Bedside plug socket: yes	Entrance door with peephole: no
Written information on available services: yes	Light signals to indicate a knock at the door: no
Communal WCs	
Door lock with visual aid to indicate either free or occupied: no	Cubicle doors with a gap underneath to see if there is someone inside: no
Lifts	
Visual signs indicating the floor and direction of movement, both inside and outside the cab: yes	Emergency button with a light to show that the emergency call has been received: no
Emergency system	
Emergency alarm systems with visual alerts: no	



4 STAR HOTELS

AC Madrid Feria



ACCESSIBILITY – PHYSICALLY DISABLED

Adapted room (No. 217)	
On 2nd floor , accessible via lift.	No. of adapted rooms: 2
Clear turning circle inside (diameter): Ø 150 cm	Width of door: 77 cm
Height of bed: 58 cm	Height of climate control: 150 cm
Wardrobe doors: Easy to open	Space for access to the bed: right hand side 130 cm
Height of wardrobe shelves and drawers: 120 cm	Height of hanger rail: 190 cm
Bathroom in adapted room	
Door: opens both ways with a width of 77 cm	Clear turning circle inside (diameter): Ø 150 cm
Toilet:	
Seat height: 40 cm	Height of flush mechanism: 78 cm
Approach area: right hand side 165 cm	Folding grab bar on the right hand side: 82 cm
Fixed grab bar on the left hand side: 82 cm	Distance between the bars: 80 cm
Basin:	
Height and clearance beneath the basin: 79 cm and 58 cm	Tap: mixer tap
Height of the lower edge of the mirror: 100 cm	Height of bathroom fittings: 80 cm
Shower:	
Width of approach to shower: 150 cm	Shower base: level with floor
Shower floor: non-slip	Shower stool: fixed and folding
Height of horizontal grab bar: 80 cm	Height of vertical grab bar: 80-120 cm
Tap: mixer tap	Height of tap: 110 cm
Adjustable shower-head height: yes	
Adapted bathroom in communal areas	
On ground floor, accessible	Number of adapted toilets: 1
Clear turning circle inside (diameter): Ø 150 cm	Door: width of 77 cm
Toilet:	
Seat height: 40 cm	Height of flush mechanism: 79 cm
Approach area: left hand side 200 cm , front 140 cm	Folding grab bar on right hand side: 84 cm
Fixed grab bar on left hand side: 84 cm	Distance between bars: 80 cm
Basin:	
Height and clearance beneath the basin: 79 cm and 56 cm	Tap: mixer tap
Height of the lower edge of the mirror: 100 cm	Height of bathroom fittings: 110 cm



ACCOMMODATION



Lifts	
Accessible up to the door	Height of call buttons: 100 cm
Width of door: 80 cm	Width and depth of cab: 108 and 140 cm
Height of lift buttons: 90-120 cm	There is no handrail

Other amenities	Location	Access	Main characteristics
Reception	Ground floor	Accessible	Height of reception desk: 117 cm
Cafeteria	Ground floor	Accessible	Height of bar: 113 cm Height of table: 56 cm Height beneath table: 47 cm Width beneath table: 70 cm Depth beneath table: 70 cm
Restaurant / Breakfast buffet	Ground floor	Accessible	Height of buffet bar: 92 and 73 cm Height of table: 75 cm Height beneath table: 70 cm Width beneath table: 75 cm Depth beneath table: 90 cm
Meeting rooms (6)	Ground floor	Accessible	Height of table: 73 cm Height beneath table: 70 cm Width beneath table: 240 cm Depth beneath table: 150 cm
Gym	Basement -1	Accessible via lift	There are no toilets or changing rooms
Parking	Basement -1	Accessible via lift	There is 3 parking spaces for people with limited mobility (PRM), indicated by the disabled parking sign (ISA). Parking spaces have a width of 3.35 m and a length of 4.60 m

★★★★ 4 STAR HOTELS

AC Madrid FERIA

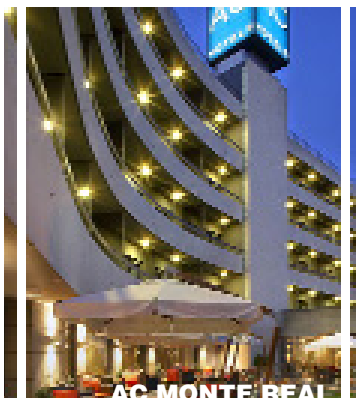


ACCESSIBILITY – VISUALLY IMPAIRED

Signs	
Signs the same size: yes , average height of 150-175 cm and a font size of ≥ 1.5 cm	
Lettering in a colour which contrasts with the background: yes	Text and symbols: not in relief and not in Braille
Main stairs	
Edge of stairs marked with a non-slip strip in a contrasting colour: no	Side protection skirting board of ≥ 12 cm on both sides: yes
Steps have a riser: yes	All steps are the same height: yes
Steps have nosing: no	
The space under the stairs is blocked off: yes	Handrail on either side: yes
Continuous handrails on half-landings: yes	Handrail extends at top and bottom of stairs: no
Strip of surface of a different texture and contrasting colour at the top and bottom of the stairs: no	
Lifts	
Cab with audio signals: yes	Control buttons in contrasting colour: no
Keypad with numbers in relief: yes	Keypad with numbers in Braille: no



ACCOMMODATION



HOTEL AC MONTE REAL

Calle de Arroyo del Fresno, 17
28035 Madrid

Telephone: 91 736 52 73
Fax: 91 736 52 74

Web: www.ac-hotels.com

Metro without lift: Fuencarral

Bus: 83 and 133

ACCESS

- Access from the street is on a very steep slope.
- The main entranceway has a set of ten 19 cm steps as well as an alternative ramp, which is divided into three separate lengths with two landings.
- The ramp has a width of **1.60 m** and has an overall length of **12 m**; and between a **7%** and a **14%** incline. There is a handrail at a height of **90 cm**. Neither ends of the ramp have a distinctively textured and contrastingly coloured strip.



ACCESSIBILITY – HEARING IMPAIRED

Room	
Internet connection: yes	TV which communicates with reception: no
TV with teletext decoder: yes	TV has alarm clock with visual alert: no
Bedside plug socket: yes	Entrance door with peephole: no
Written information on available services: yes	Light signals to indicate a knock at the door: no
Communal WCs	
Door lock with visual aid to indicate either free or occupied: no	Cubicle doors with a gap underneath to see if there is someone inside: no
Lifts	
Visual signs indicating the floor and direction of movement, both inside and outside the cab: yes	Emergency button with a light to show that the emergency call has been received: no
Emergency system	
Emergency alarm systems with visual alerts: no	

★★★★ 4 STAR HOTELS



Monte Real



ACCESSIBILITY – PHYSICALLY DISABLED

Adapted room (No. 213)	Number of adapted rooms: 2
On the 2nd floor, feasible using a stair lift to get to the lift	Width of door: 76 cm
Clear turning circle inside (diameter): Ø 150 cm	Height of climate control: 160 cm
Height of bed: 55 cm	Space for access to the bed: right hand side > 90 cm
Height of hanger rail: 185 cm	
Bathroom in adapted room	
Clear turning circle inside (diameter): Ø 150 cm	
Toilet:	
Seat height: 42 cm	Height of flush mechanism: 74 cm
Approach area from both sides: 70 cm and 86 cm	Folding grab bar on the right hand side: 64 - 82 cm
Folding grab bar on the left hand side: 64 - 82 cm	Distance between bars: 78 cm
Basin:	
Height and clearance beneath the basin: 76 cm and 45 cm	Tap: mixer tap easy to use
Height of the lower edge of the mirror: 125 cm	Height of bathroom fittings: 55 – 85 cm
Shower:	
Shower floor: non-slip	Shower base: level with floor
Height of tap: 110 cm on accessible wall	Shower chair or seat: fixed and folding seats
Tap: mixer tap easy to use	No grab bars
Adapted toilets in communal areas	Total number of adapted toilets: 1
On mezzanine floor, feasible via two sets of stair lifts	Door width: 89 cm
Clear turning circle inside (diameter): Ø 150 cm	
Toilet:	
Seat height: 42 cm	Height of flush mechanism: 73 cm
Approach area: right hand side ≥ 80 cm	Folding grab bar on the right hand side: 64 – 84 cm
Folding grab bar on the left hand side: none	
Basin:	
Height and clearance beneath the basin: 74 cm and 40 cm	Tap: mixer tap
No mirror	Height of bathroom fittings: 110 - 120 cm



ACCOMMODATION

Lifts	Total number of lifts: 2
Accessible via stair lifts to navigate the three steps	Height of handrail: 90 cm
Width of door: 81 cm	Width and depth of cab: 95 and 137 cm

Other amenities	Location	Access	Main characteristics
Reception (located in a room with one entrance and one exit)	Mezzanine	Feasible via stair lift to navigate the three steps	Width of the doors: 77 cm Height of reception desk: 114 cm
Cafeteria	Mezzanine	Feasible via stair lift to navigate the three steps	Height of table: 55 cm
Restaurant / Breakfast buffet	Mezzanine	Feasible via 2 stair lifts to navigate the two sets of steps	Height of buffet bar: 96 cm Height of table: 74 cm Height beneath table: 70 cm Width beneath table: 90 cm Depth beneath table: 34 cm Tables with a central leg
Meeting Rooms (5)	Mezzanine	Feasible via 2 stair lifts to navigate the two sets of steps	Height of table: 73 cm Height beneath table: 71 cm Width beneath table: 180 cm Depth beneath table: 180 cm
Spa and Gym	Basement level -1	Not accessible as there are stairs	No hoist to get into the pool. No specially adapted changing rooms or toilets
Parking	Basement level -1	Accessible via lift, stair lift and via a 7.2 m long ramp with an unsuitable incline of 19.4%	There are 3 parking spaces for people with reduced mobility (PRM), indicated by the disabled parking sign (ISA)

★★★★ 4 STAR HOTELS



Monte Real



ACCESSIBILITY - VISUALLY IMPAIRED

Signs

Signs the same size: **yes**, with an average height of **165 - 192 cm** and a font size of **≥ 1.5 cm**

Lettering in a colour which contrasts with the background: **yes** : Text and symbols: **not in relief and not in Braille**

Main stairs

Stairway 1. Linking the cafeteria with the meeting rooms, restaurant and communal toilets

Edge of stairs marked with a non-slip strip in a contrasting colour: **no** : Side protection skirting board of **≥ 12 cm** on both sides: **no**

Steps have a riser: **yes** : All steps are the same height: **yes**

Steps have nosing: **no**

The space under the stairs is blocked off: **none** : Handrail on either side: **yes**

Continuous handrails on half-landings: **yes** : Handrail extends past top and bottom of stairs: **no**

Distinctively textured and contrastingly coloured strip at top and bottom of stairs: **no**

Stairway 2. Linking the cafeteria with the upper floors

Edge of stairs marked with a non-slip strip in a contrasting colour: **no** : Side protection skirting board of **≥ 12 cm** on both sides: **no**

Steps have a riser: **yes** : All steps are the same height: **yes**

Steps have nosing: **yes**

The space under the stairs is blocked off: **none** : Handrail on either side: **yes**

Continuous handrails on half-landings: **yes** : Handrail extends past top and bottom of stairs: **no**

Distinctively textured and contrastingly coloured strip at top and bottom of stairs: **no**

Stairway 3. Linking the reception with the parking area

Edge of stairs marked with a non-slip strip in a contrasting colour: **no** : Side protection skirting board of **≥ 12 cm** on both sides: **no**

Steps have a riser: **yes** : All steps are the same height: **yes**

Steps have nosing: **no**

The space under the stairs is blocked off: **none** : Handrail on either side: **yes**

Continuous handrails on half-landings: **yes** : Handrail extends past top and bottom of stairs: **no**

Distinctively textured and contrastingly coloured strip at top and bottom of stairs: **no**

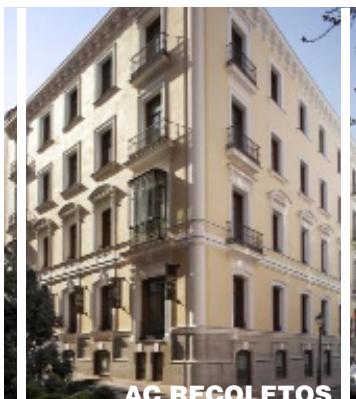
Lifts

Cab with audio signals: **no** : Keypad with numbers in Braille: **no**

Keypad with numbers in relief: **yes**



ACCOMMODATION



AC RECOLETOS HOTEL

Calle de Recoletos, 18
28001 Madrid

Telephone: 91 436 13 82
Fax: 91 436 13 83

Web: www.ac-hoteles.com

Metro without lift: Banco de España and Retiro

Bus: 2, 51, 74 and 202

ACCESS

- The main entrance is accessible and has a level surface.
- There are double, sliding glass doors with an opening of **1.60 m**.
- Both panes are marked with both horizontal strips and the logo of the hotel, but not in a contrasting colour.
- A doormat is fixed to the floor in front of the door.



ACCESSIBILITY – HEARING IMPAIRED

Room

Internet connection: yes	TV which communicates with reception: no
TV with teletext decoder: yes	TV has alarm clock with visual alert: yes
Bedside plug socket: yes	Entrance door with peephole: no
Written information on available services: yes	Light signals to indicate a knock at the door: no

Communal WCs

Door lock with visual aid to indicate either free or occupied: no	Cubicle doors with a gap underneath to see if there is someone inside: no
--	--

Lifts

Visual signs indicating the floor and direction of movement, both inside and outside the cab: yes	Emergency button with a light to show that the emergency call has been received: no
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Emergency system

Emergency alarm systems with visual alerts: **no**

★★★★ 4 STAR HOTELS

AC Recoletos



ACCESSIBILITY – PHYSICALLY DISABLED

Adapted room (No. 315)

On 3rd floor , accessible via lift	No. of adapted rooms: 2
Clear turning circle inside (diameter): Ø 150 cm	Width of door: 77 cm
Height of bed: 55 cm	Height of climate control: 150 cm

Space for access to the bed: right hand side **40 cm**, left hand side **140 cm**

Wardrobe doors: **Sliding, difficult to open**

Height of wardrobe shelves and drawers: **40 cm**

Bathroom in adapted room

Door: opens both ways with a width of 80 cm	Clear turning circle inside (diameter): Ø 150 cm
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Toilet:

Seat height: 40 cm	Height of flush mechanism: 78 cm
Approach area: right hand side 130 cm , front 98 cm	No grab bars

Basin:

Height and clearance beneath the basin: 62 cm and 55 cm	Tap: mixer tap
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Height of the lower edge of the mirror: 100 cm	Height of bathroom fittings: 80 cm
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Shower:

Width of approach to shower: 140 cm	Shower base: a 6 cm step
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Shower floor: non-slip	Shower stool: mobile
Height of horizontal grab bar: 83 cm , on wall next to tap	Has a vertical grab bar which is used for adjusting the height of the shower head

Tap: mixer tap	Height of tap: 60-160 cm on accessible wall
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Adjustable shower-head height: yes	Has a folding shower screen
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Adapted bathroom in communal areas

On ground floor and in reception rooms, accessible	Door: inward opening, width of 73 cm
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Clear turning circle inside (diameter): **Ø 150 cm**

Toilet:

Seat height: 45 cm	Height of flush mechanism: 98 cm
Approach area: right hand side 40 cm , left hand side 50 cm , front 150 cm	Folding grab bar on right hand side: 70-86 cm

Folding grab bar on left hand side: 70-86 cm	Distance between bars: 71 cm
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ACCOMMODATION

Basin:	
Height and clearance beneath the basin: 78 cm (adjustable) and 60 cm	Tap: mixer tap
Height of the lower edge of the mirror: 100 cm	Height of bathroom fittings: 125 cm
Lifts	Total numbers of lifts: 2
Accessible up to the door	Height of call buttons: 100-110 cm
Width of door: 80 cm	Width and depth of cab: 98 and 120 cm
Height of lift buttons: 110-120 cm	Height of handrail: 87 cm

Other amenities	Location	Access	Main characteristics
Reception	Ground floor	Accessible	Height of reception desk: 112 cm
Snack Bar	Ground floor	Not accessible, route includes 4 steps	Height of bar: 106 cm Height of table: 56 cm Height beneath table: 54 cm Width beneath table: 70 cm Depth beneath table: 32 cm
Breakfast buffet	First floor	Accessible	Height of buffet bar: 80-90 cm Height of table: 74 cm Height beneath table: 70 cm Width beneath table: 75 cm Depth beneath table: 44 cm
Meeting rooms (1)	Basement -1	Accessible via lift	Height of table: 72 cm Height beneath table: 68 cm Width beneath table: 180 cm Depth beneath table: 50 cm
Gym	Basement -1	Accessible via lift	There are no specially adapted toilets or changing rooms
Parking	Basement -3	Accessible via lift	There is 1 parking space for people with limited mobility (PRM), indicated by the disabled parking sign (ISA)

★★★★ 4 STAR HOTELS

AC Recoletos



ACCESSIBILITY – VISUALLY IMPAIRED

Signs	
Signs the same size: yes , average height of 160-170 cm and a font size of ≥ 1.5 cm	
Lettering in a colour which contrasts with the background: yes	Text and symbols: not in relief and not in Braille
Main stairs	
Edge of stairs marked with a non-slip strip in a contrasting colour: no	Side protection skirting board of ≥ 12 cm on both sides: no
Steps have a riser: yes	All steps are the same height: yes
Steps have nosing: yes	
The space under the stairs is blocked off: yes	Handrail on either side: yes
Continuous handrails on half-landings: no	Handrail extends at top and bottom of stairs: no
Strip of surface of a different texture and contrasting colour at the top and bottom of the stairs: no	
Lifts	
Cab with audio signals: no	Control buttons in contrasting colour: yes
Keypad with numbers in relief: yes	Keypad with numbers in Braille: yes



ACCOMMODATION



ADA PALACE HOTEL

Calle Gran Vía, 2
28013, Madrid

Telephone: 91 701 19 19
Fax: 91 521 82 83

Web: www.chh.es

Metro without lift: Gran Vía and Banco de España

Bus: 1, 2, 3, 5, 6, 9, 10, 14, 15, 19, 20 26, 27, 34, 44, 45, 46, 50, 51, 52, 53, 133, 146, 147, 148, 203, M1 and M2

ACCESS

- The entranceway to the hotel is level with the street. It has a clearance width of **1.50 m**.
- The main entranceway is not accessible due to the eleven **17 cm** high steps. The entranceway and alternative accessible door is off Calle Reina, **19** with a **20 cm** high ramp with a **21.2%** incline.
- The alternative double doors are outward opening and are part glass. Each door has a clearance width of **60 cm**. Neither door is marked with double horizontal stripes or the hotel logo in contrasting colours.
- The door has a video intercom at a height of **120 - 130 cm**. The video intercom is operated using a single button.
- Behind the alternative door is a doormat that is securely affixed to the floor.
- Access to the help desk is not feasible due to the steps but in the main lobby next to the alternative entranceway, staff attends to guests at another counter.

★★★★ 4 STAR HOTELS



Ada Palace



ACCESSIBILITY - HEARING IMPAIRED

Room

Internet connection: yes	TV which communicates with reception: yes
TV with teletext decoder: yes	TV has alarm clock with visual alert: yes
Bedside plug socket: yes	Entrance door with peephole: no
Written information on available services: no	Light signals to indicate a knock at the door: no

Communal WCs

Door lock with visual aid to indicate either free or occupied: no	Cubicle doors with a gap underneath to see if there is someone inside: no
--	--

Lifts

Visual signs indicating the floor and direction of movement, both inside and outside the cab: no	Emergency button with a light to show that the emergency call has been received: yes
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Emergency system

Emergency alarm systems with visual alerts: no



ACCESSIBILITY - PHYSICALLY DISABLED

Adapted room (No. 602)

On the 6th floor accessible via lift	Number of adapted rooms: 1
Clear turning circle inside (diameter): Ø 150 cm	Width of door: 74 cm
Height of bed: 50 cm	Height of climate control: 160 cm and controlled from reception
Wardrobe doors: swing door opening to 90° with doorknob	Space for access to the bed: left hand side ≥ 120 cm
Min. and max. height of wardrobe shelves and drawers: 20 cm and 60 cm	Height of hanger rail: 178 cm

Bathroom in adapted room

Door: Sliding door with a width of 75 cm	Clear turning circle inside (diameter): Ø 150 cm
Toilet:	
Seat height: 40 cm	Height of flush mechanism: 78 cm
Approach area: right hand side 70 cm , front 180 cm	Folding grab bar on the right hand side: 68 - 82 cm
Fixed horizontal grab bar on the left hand side: 81 cm	Distance between bars: 77 cm



ACCOMMODATION

Basin:

Height and clearance beneath the basin: 66 cm and 60 cm	Tap: mixer tap easy to use
Height of the lower edge of the mirror: 85 cm	Min. and max. height of bathroom fittings: 80 cm and 140 cm

Shower:

Width and depth of approach area: 98 cm and 120 cm	Shower base: with a 2 cm step
Shower floor: non-slip	Shower chair or seat: fixed and folding seats
Height and location of horizontal grab bar: 80 cm on wall to the side of the tap	Height and location of vertical grab bar: 80 – 130 cm on wall to the side of the tap
Tap: requires a twisting action of the wrist, difficult to use	Height of the tap: 130 cm on the same wall as the fixed seat
Non-adjustable height shower head: 130 cm	Shower screen: outward opening made of glass

Adapted toilets in communal areas

Location: next to cafeteria and restaurant	Total number of adapted toilets: 1
Bathroom door: none	On sixth floor – accessible via lift
	Cubicle door: inward opening door with a width of 75 cm

Clear turning circle inside (diameter): **Ø 150 cm**

Toilet

Seat height: 42 cm	Height of flush mechanism: 76 cm
Approach area: right hand side 120 cm and frontal 112 cm	Grab bar on the right hand side: 65 – 84 cm
Folding grab bar on the left hand side: none	

Basin

Height and clearance beneath the basin: 71 cm and 37 cm	Tap: mixer tap easy to use
Height of the lower edge of the mirror: 120 cm	Min. and max. height of bathroom fittings: 100 cm

Lifts

	Total number of lifts: 4 , each with similar characteristics. Two with a width of 70 cm , two with a width of 80 cm
Floors served: all floors covered by lifts	Accessible up to the door from the alternative entranceway to the 70 cm wide lift. The 80 cm wide lifts are not accessible from the ground floor level.
Height of call buttons: 100 cm	Width of door: 70 cm (2) and 80 cm (2)
Width and depth of cab: 80 and 122 cm	Min. and max. height of the call buttons: 80 cm and 110 cm
Height of handrail: none	Mirror opposite the door: no, but there is one on the side wall

★★★★ 4 STAR HOTELS



Ada Palace

Other amenities	Location	Access	Main characteristics
Reception	Ground floor	No alternative access given the steps and the size of the lifts	Height of reception desk: 110 cm
Cafeteria	6th floor	Accessible via lift	Height of bar: 110 cm Height of table: 68 cm Height beneath table 60 cm Width beneath table: 90 cm diameter
Restaurant / Breakfast buffet	6th floor	Accessible via lift	Height of buffet bar: 72 - 85 cm Height of table: 72 cm Height beneath table 71 cm Width beneath table: 90 cm Depth beneath table: 33 cm





ACCOMMODATION



ACCESSIBILITY – VISUALLY IMPAIRED

Bedrooms

Colour of door contrasts with adjacent walls: **yes** Information about hotel services available in Braille: **no** and in large print: **no**

Room lighting with dimmer switch: **no** TV remote control with large numbers: **yes** and in contrasting colours: **yes**

Room free of projecting elements: **no** Audible signals to indicate emergency alarm: **yes**

Signs

Signs the same size: **yes**, average height of **170 cm** and a font size of **2 cm**

Lettering in a colour which contrasts with the background: **yes** Text and symbols: not in relief and not in **Braille**

Main stairs

Edge of stairs marked with a non-slip strip in a contrasting colour: **no** Side protection skirting board of **12 cm** on both sides: **no**, only on one side

Steps have a riser: **yes**

Steps have nosing: **no** All steps are the same height: **yes**

The space under the stairs is blocked off: **yes** Handrail on either side: **no**, just on one side

Continuous handrails on half-landings: **yes** Handrail extends past the top and bottom of stairs: **no**

Distinctively textured and contrastingly coloured strip at the top and bottom of the stairs: **no**

Lifts

Cab with audio signals: **no** Control buttons in contrasting colours: **yes**

Keypad with numbers in relief: **yes** Keypad with numbers in Braille: **yes**

Strip of surface of a different texture and contrasting colour at entrance to lift: **no**

Emergency System

Audible alarm system in place in case of emergency: **yes**



★★★★ 4 STAR HOTELS



AGORA JUAN DE AUSTRIA

✉ Calle Juan de Austria, 5
28010 Madrid

☎ Telephone: 91 448 00 14
Fax: 91 445 08 83

🌐 Web: www.hoteljuandeustria.es

🚇 Metro without lift: Bilbao

🚌 Bus: 21

ACCESS

- The entrance to the hotel is level with the street with a **3.5%** incline. It has a clearance width of **2 m**.
- The main entranceway has three **15 cm** high steps with an alternative ramp located to the right of the doorway.
- The ramp is feasible, **3.40 m** long with a **10.5 %** incline. It has a clearance width of **1.16 m** with a handrail on one side that extends past either end. Neither end of the ramp has a distinctively textured and contrastingly coloured strip to warn of the change in gradient.
- The main entrance comprises a revolving glass door, which is inaccessible due to the three steps but it has a clearance width of **90 cm**. There is a control to stop and reduce the speed of the revolving door both inside and outside at a height of **1 m**. On either side of the revolving door is a manually opened swing door.
- People with reduced mobility (PRM) enter through the alternative inward opening single glass doors. Each is **93 cm** wide. Neither door is marked with double horizontal stripes or the hotel logo in contrasting colours.
- There is neither a doorbell nor a video intercom.
- There is an accessible route that takes guests straight to the reception and help desk.



ACCOMMODATION



ACCESSIBILITY – HEARING IMPAIRED

Room	
Internet connection: yes	Written information on available services: yes
TV which communicates with reception: no	TV has alarm clock with visual alert: no
Bedside plug socket: yes	Entrance door with peephole: no
Light signals to indicate a knock at the door: no	Emergency alarms with visual alerts: no
Communal WCs	
Door lock with visual aid to indicate either free or occupied: no	Cubicle doors with a gap underneath to see if there is someone inside: no
Lifts	
Visual signs indicating the floor and direction of movement, both inside and outside the cab: yes	Emergency button with a light to show that the emergency call has been received: yes
Emergency system	
Emergency alarm systems with visual alerts: no	



ACCESSIBILITY – PHYSICALLY DISABLED

Adapted room (No. 203)	
On the 2nd floor accessible via lift	Number of adapted rooms: 1
Clear turning circle inside (diameter): Ø 150 cm	Width of door: 77 cm
Height of bed: 50 cm	Height of climate control: 160 cm
Wardrobe doors: easy to open sliding doors without handles	Space for access to the bed: left hand side ≥ 120 cm
Min. and max. height of wardrobe shelves and drawers: 40 cm and 70 cm	Height of hanger rail: 180 cm , with a removable handle for the rail
Bathroom in adapted room	
Door: Sliding door with a width of 77 cm	Clear turning circle inside (diameter): Ø 150 cm
Toilet:	
Seat height: 40 cm	Height of flush mechanism: 70 cm
Approach area: right hand side 110 cm , front 110 cm	Folding grab bar on the right hand side: 57 - 77 cm
Fixed horizontal grab bar on the left hand side: none	



4 STAR HOTELS



Agora
Juan de Austria



Basin:	
Height and clearance beneath the basin: 73 cm and 50 cm	Tap: requires a twisting action of the wrist, difficult to use
Height of the lower edge of the mirror: 100 cm	Min. and max. height of bathroom fittings: 87 cm and 132 cm
Shower:	
Width and depth of approach area: 90 cm and 130 cm	Shower base: level with the floor
Shower floor: non-slip	Shower chair or seat: fixed and folding seats
Height and location of horizontal grab bar: none	Height and location of vertical grab bar: none
Tap: mixer tap easy to use	Height of the tap: 120 cm on the same wall as the fixed seat
Non-adjustable height shower head: 120 - 170 cm	Shower screen: none
Adapted toilets in communal areas	
Total number of adapted toilets: 1	
Location: next to reception and cafeteria	
On ground floor - accessible	
Bathroom door: no door, clearance width of 82 cm	Cubicle door: inward opening door with a width of 76 cm
Clear turning circle inside (diameter): Ø 150 cm	
Toilet	
Seat height: 40 cm	Height of flush mechanism: 70 cm
Approach area: left hand side 160 cm and frontal 75 cm	Grab bar on the right hand side: none
Folding grab bar on the left hand side at height of 52 – 72 cm	
Basin	
Height and clearance beneath the basin: 74 cm and 53 cm	Tap: requires a twisting action of the wrist, difficult to use
Height of the lower edge of the mirror: 105 cm	Min. and max. height of bathroom fittings: 100 cm and 140 cm
Lifts	
Total number of lifts: 2 , each with similar characteristics	
Floors served: all floors	Accessible up to the door
Height of call buttons: 95 - 100 cm	Width of door: 80 cm
Width and depth of cab: 97 and 125 cm	Min. and max. height of the call buttons: 90 cm and 115 cm
Height of handrail: 97 cm	Mirror opposite the door: no, but there is one on the side wall





ACCOMMODATION

Other amenities	Location	Access	Main characteristics
Reception	Ground floor	Accessible	Height of reception desk: 115 cm
Cafeteria	Ground floor	Accessible	Height of bar: 116 cm Height of table: 76 cm Height beneath table: 67 cm Width beneath table: 86 cm Depth beneath table: 90 cm
Restaurant / Breakfast buffet	1st floor	Accessible via lift	Height of buffet bar: 75 cm Height of table: 76 cm Height beneath table: 67 cm Width beneath table: 86 cm Depth beneath table: 90 cm
Meeting rooms (1)	Ground floor – in restaurant area	Accessible via lift	Furniture depending on the event
Spa & Gym	Basement floor -1	Accessible via lift	No hoist to enter the spa, eight steps to navigate and no specially adapted changing rooms and toilets. To access the Turkish Baths and Sauna, there is a 10 cm step, with a 20 cm step to access the showers and water jets.
Parking	Basement floor -2	Accessible via the automatic car lift or the valet service run by hotel staff	There are 9 non-reserved parking spaces reserved for people with reduced mobility (PRM), indicated by the disabled parking sign (ISA). The reserved parking spaces do not have a lateral approach area of 120 cm .



★★★★ 4 STAR HOTELS

Agora
Juan de Austria



ACCESSIBILITY – VISUALLY IMPAIRED

Bedrooms

Colour of door contrasts with adjacent walls: **yes** Information about hotel services available in Braille: **no** and in large print: **no**

Room lighting with dimmer switch: **no** TV remote control with large numbers: **yes** and in contrasting colours: **yes**

Room free of projecting elements: **no** Audible signals to indicate emergency alarm: **yes**

Signs

Signs the same size: **yes**, average height of **180 cm** and a font size of **3 cm**

Lettering in a colour which contrasts with the background: **yes** Text and symbols: not in relief and not in **Braille**

Main stairs

Edge of stairs marked with a non-slip strip in a contrasting colour: **yes** Side protection skirting board of **12 cm** on both sides: **yes**,

Steps have a riser: **yes**

Steps have nosing: **no** All steps are the same height: **yes**

The space under the stairs is blocked off: **yes** Handrail on either side: **no**, just on one side

Continuous handrails on half-landings: **no** Handrail extends past the top and bottom of stairs: **no**

Distinctively textured and contrastingly coloured strip at the top and bottom of the stairs: **yes**

Lifts

Cab with audio signals: **yes** Control buttons in contrasting colours: **yes**

Keypad with numbers in relief: **no** Keypad with numbers in Braille: **yes**
Strip of surface of a different texture and contrasting colour at entrance to lift: **no**

Emergency System

Audible alarm system in place in case of emergency: **yes**



ACCOMMODATION



AGUMAR HOTEL



Paseo de la Reina Cristina, 7
28014 Madrid



Telephone: 91 552 69 00

Fax: 91 433 60 95



Web: www.hotelmadridagumar.com



Metro with lift: Atocha RENFE



Bus: 10, 14, 26, 32, C1 and C2

ACCESS

- The main entrance of the hotel is accessible and has a level surface.
- The main entrance has an automatic revolving glass door.
- There are **2** alternative doors, which are glazed and swing open, next to the revolving door. They are both **> 77 cm** wide.
- The doors are marked with the hotel's logo in a contrasting colour.



ACCESSIBILITY – HEARING IMPAIRED

Room	
Internet connection: yes	TV which communicates with reception: no
TV with teletext decoder: yes	TV has alarm clock with visual alert: no
Bedside plug socket: yes	Entrance door with peephole: no
Written information on available services: yes	Light signals to indicate a knock at the door: no
Lifts	
Visual signs indicating the floor and direction of movement, both inside and outside the cab: yes	Emergency button with a light to show that the emergency call has been received: no
Emergency system	
Emergency alarm systems with visual alerts: no	

★★★★ 4 STAR HOTELS



Agumar



ACCESSIBILITY – PHYSICALLY DISABLED

Adapted room (325)	No. of adapted rooms: 4
On 3rd floor , accessible via lift	Width of door: 77 cm
Clear turning circle inside (diameter): Ø 150 cm	Height of climate control: 147 cm
Height of bed: 50 cm	Space for access to the bed: right hand side 105 cm
Wardrobe doors: sliding	Height of hanger rail: 167 cm
Bathroom in adapted room	
Door: sliding with a width of 82 cm	Clear turning circle inside (diameter): Ø 150 cm
Toilet:	
Seat height: 42 cm	Height of flush mechanism: 91 cm
Approach area: left hand side 116 cm	No grab bar on right hand side
Folding grab bar on left hand side:	68-85 cm
Basin:	
Height and clearance beneath the basin: side 70 cm and 40 cm	Tap: mixer tap
Height of the lower edge of the mirror: 100 cm	Height of bathroom fittings: 100-170 cm
Bath:	
Height of bath: 48 cm	Height and location of horizontal grab bar: 72-90 cm
Transfer platform: yes	No vertical grab bar
Mixer tap at a height of 60 cm	Adjustable shower-head height: yes
No folding shower screen	
Lifts	No. of lifts: 2
Accessible up to the door	Width and depth of cab: 114 and 108 cm
Width of door: 69 cm	



Other amenities	Location	Access	Main characteristics
Reception	Ground floor	Accessible	Height of reception desk: 110 cm
Cafeteria	Mezzanine	Only accessible via service lift: width of door 74 cm , width and depth of cab, 140 cm and 97 cm respectively	Height of bar: 108 cm Height of table: 74 cm Height beneath table: 71 cm Width beneath table: 74 cm Depth beneath table: 36 cm
Restaurant / Breakfast buffet	Mezzanine	Only accessible via service lift	Height of table: 75 cm Height beneath table: 72 cm Width beneath table: 81 cm Depth beneath table: 40 cm
Meeting rooms (5)	Mezzanine	Only accessible via service lift	Height of table: 74 cm Height beneath table: 68 cm Width beneath table: 219 cm Depth beneath table: 44 cm
Parking	Basement -1	Only accessible via service lift	There are no parking spaces for people with limited mobility (PRM)



ACCESSIBILITY – VISUALLY IMPAIRED

Signs

Signs the same size: **yes**, average height of **175-200 cm** and a font size of **≥ 1.5 cm**

Lettering in a colour which contrasts with the background: **yes**; Text and symbols: **not in relief** and **not in Braille**

Main stairs

Edge of stairs marked with a non-slip strip in a contrasting colour: **yes**; Side protection skirting board of **≥ 12 cm** on both sides: **yes**

Steps have a riser: **yes**; All steps are the same height: **yes**

Steps have nosing: **no**; Handrail on either side: **no**

The space under the stairs is blocked off: **yes**; Handrail extends at top and bottom of stairs: **no**

Continuous handrails on half-landings: **yes**; Strip of surface of a different texture and contrasting colour at the top and bottom of the stairs: **no**

Lifts

Cab with audio signals: **no**; Control buttons in contrasting colour: **yes**

Keypad with numbers in relief: **yes**; Keypad with numbers in Braille: **no**



ACCOMMODATION



ATLANTICO HOTEL

Gran Vía, 38
28013 Madrid

Telephone: 91 522 64 80
Fax: 91 531 02 10

Web: www.hotelatlantico.es

Metro with lift: Callao
Metro without lift: Gran Vía

Bus: 1, 2, 46, 75, 133, 147 and 202

ACCESS

- The main entrance has a step **11 cm** high.
- The hotel has a portable ramp **1.20 m** wide to facilitate access.
- The main automatic sliding glass door is **1.75 m** wide. It is not marked with horizontal strips or a logo in a contrasting colour.



ACCESSIBILITY – HEARING IMPAIRED

Room	
Internet connection: yes	TV which communicates with reception: no
TV with teletext decoder: yes	TV has alarm clock with visual alert: no
Bedside plug socket: yes	Entrance door with peephole: yes
Written information on available services: yes, and in Braille	Light signals to indicate a knock at the door: yes
Communal WCs	
Door lock with visual aid to indicate either free or occupied: 9th floor no, 1st floor yes	Cubicle doors with a gap underneath to see if there is someone inside: no
Lifts	
Visual signs indicating the floor and direction of movement, both inside and outside the cab: yes	Emergency button with a light to show that the emergency call has been received: yes
Emergency system	
Emergency alarm systems with visual alerts: yes	

★★★★ 4 STAR HOTELS



Atlántico



ACCESSIBILITY – PHYSICALLY DISABLED

Adapted room (No 601)	Number of adapted rooms: 2
On the 6th floor, feasible using a lift	Width of door: 84 cm
Clear turning circle inside (diameter): Ø 150 cm	Height of climate control: 120 cm
Height of bed: 50 cm	Space for access to the bed: > 80 cm, both sides
Wardrobe doors: difficult to open	Height of hanger rail: 175 cm
Height of wardrobe shelves and drawers: 20-90 cm	
Bathroom in adapted room	
Door: inward opening with a width of 77 cm	Clear turning circle inside (diameter): Ø 150 cm
Toilet:	
Seat height: 50 cm	Height of flush mechanism: 100 cm
Approach area: right hand side 140 cm	Folding grab bar on the right hand side: 59 – 74 cm
Fixed grab bar on the left hand side	Distance between bars: 77 cm
Basin:	
Height and clearance beneath the basin: 70 cm and 30 cm	Tap: mixer tap
Height of the lower edge of the mirror: 90 cm	Height of bathroom fittings: 80 cm
Shower:	
Width of approach to shower: 140 cm	Shower base: level with floor
Shower floor: non-slip	Shower chair or seat: fixed and folding seat
Height and location of horizontal grab bar: 75 cm	Height and location of vertical grab bar: 80-140 cm
Tap: mixer tap	Height of tap: 100-140 cm
Adjustable shower-head height: yes	
Lifts	Total number of lifts: 2
Accessible up to the door	Height of call buttons: 105 cm
Width of door: 79 cm	Width and depth of cab: 109 and 125 cm



ACCOMMODATION



Other amenities	Location	Access	Main characteristics
Reception	Ground floor	Accessible	Height of reception desk: 106 cm
Cafeteria		Accessible	Height of buffet bar: 112 cm Height of table: 71 cm Height beneath table: 61 cm Width beneath table: 51 cm Depth beneath table: 57 cm
Bar / Breakfast buffet		Accessible via lift	Height of buffet bar: 72-93 cm Height of table: 71 cm Height beneath table: 61 cm Width beneath table: 51 cm Depth beneath table: 57 cm
Meeting Room (1)	9th floor	Accessible via lift	Height of table: 115 cm Height beneath table: 74 cm Width beneath table: 210 cm Depth beneath table: 40 cm



ACCESSIBILITY – VISUALLY IMPAIRED

Signs

Signs the same size: **yes**, average height of **162 cm** and a font size of **≥ 1.5 cm**

Lettering in a colour which contrasts with the background: **yes**; Text and symbols: **not in relief** and **not in Braille**

Main stairs

Edge of stairs marked with a non-slip strip in a contrasting colour: **no**; Side protection skirting board of **≥ 12 cm** on both sides: **no**

Steps have a riser: **no**; All steps are the same height: **yes**

Steps have nosing: **yes**

The space under the stairs is blocked off: **no**; Handrail on either side: **yes**

Continuous handrails on half-landings: **no**; Handrail extends at top and bottom of stairs: **no**

Strip of surface of a different texture and contrasting colour at the top and bottom of the stairs: **no**

Lifts

Cab with audio signals: **yes**; Control buttons in contrasting colour: **yes**

Keypad with numbers in relief: **yes**; Keypad with numbers in Braille: **yes**



4 STAR HOTELS

Auditorium Madrid



AUDITORIUM MADRID HOTEL

Avenida de Aragón, 400
28022 Madrid

Telephone: 91 400 44 00
Fax: 91 400 44 09

Web: www.hoteleauditorium.com

Bus: 222, 223, 224, 225, 226, 227, 281, 282, 283, 284 and 285

ACCESS

- The main entrance of the hotel is accessible via a ramp with a length of **1.5 m** and a suitable incline of **9%**. There is no handrail, and neither ends of the ramp have a distinctively textured and contrastingly coloured strip.
- The automatic revolving glass door has width of **1.13 m**. There are 2 glass swing doors on either side of the revolving door, which give an overall clearance width of **1.67 m**.
- None of the doors are marked with horizontal strips or a logo in a contrasting colour.



ACCESSIBILITY – HEARING IMPAIRED

Room

Internet connection: **yes**; TV which communicates with reception: **no**

TV with teletext decoder: **yes**; TV has alarm clock with visual alert: **no**

Bedside plug socket: **yes**; Entrance door with peephole: **yes**

Written information on available services: **yes**; Light signals to indicate a knock at the door: **no**

Communal WCs

Door lock with visual aid to indicate either free or occupied: **no**; Cubicle doors with a gap underneath to see if there is someone inside: **no**

Lifts

Visual signs indicating the floor and direction of movement, both inside and outside the cab: **yes**; Emergency button with a light to show that the emergency call has been received: **no**

Emergency system

Emergency alarm systems with visual alerts: **no**



ACCOMMODATION



ACCESSIBILITY – PHYSICALLY DISABLED

Adapted room	No. of adapted rooms: 10
On first floor , accessible via lift	Width of door: 90 cm
Clear turning circle inside (diameter): Ø 150 cm	Height of climate control: 90 cm
Height of bed: 55 cm	Space for access to the bed: right hand side 75 cm , left hand side 100 cm
Wardrobe doors: sliding, with knob, difficult to open	Height of hanger rail: 140 cm
Height of wardrobe shelves and drawers: 36-175 cm	
Bathroom in adapted room	
Door: inward opening with a width of 90 cm	Clear turning circle inside (diameter): Ø 150 cm
Toilet:	
Seat height: 41 cm	Height of flush mechanism: 74 cm
Approach area: right hand side 52 cm , front 62 cm	Folding grab bar on right hand side: 65-82 cm
No grab bar on left hand side	
Basin:	
Height and clearance beneath the basin: side 70 cm and 30 cm	Tap: mixer tap
Height of the lower edge of the mirror: 98 cm	Height of bathroom fittings: 100-105 cm
Bath:	
Height of bath: 45 cm	Height and location of horizontal grab bar: 35-56 cm
Transfer platform: there is none	Has no vertical grab bar
Mixer tap at a height of 60 cm on short wall	Adjustable shower-head height: yes, 100 cm
Removable shower screen	
Adapted bathroom in communal areas	Number of adapted toilets: 1 cubicle
On floor -1 , accessible via lift	Door: outward opening with a width of 80 cm
Clear turning circle inside (diameter): Ø 150 cm	
Toilet:	
Seat height: 41 cm	Height of flush mechanism: 74 cm
Approach area: right hand side > 80 cm	Folding grab bar on right hand side: 64-81 cm
Fixed grab bar on left hand side: 64-81 cm	
Basin:	
Height and clearance beneath the basin: 70 cm and 37 cm	Tap: mixer tap
Height of the lower edge of the mirror: 97 cm	Height of bathroom fittings: 100-135 cm



4 STAR HOTELS

Auditorium Madrid



Lifts	No. of lifts: 10 (2 panoramic)
Lift 1	Connects reception with rooms
Accessible up to the door	Height of call buttons: 90 cm
Width of door: 90 cm	Width and depth of cab: 110 and 210 cm
Lift 2	No. of lifts: 1. Connects reception with parking area
Accessible up to the door	Height of call buttons: 90 cm
Width of door: 80 cm	Width and depth of cab: 110 and 138 cm
Lift 3	No. of lifts: 2. Panoramic, connects reception with rooms
Accessible up to the door	Height of call buttons: 90 cm
Width of door: 90 cm	Width and depth of cab: 120 and 185 cm

Other amenities	Location	Access	Main characteristics
Reception	Ground floor	Accessible	Height of reception desk: 110 cm
Cafeteria	Ground floor	Not accessible, route includes 4 steps	Height of bar: 112 cm Height of table: 66 cm Height beneath table: 57 cm Width beneath table: 75 cm Depth beneath table: 40 cm
Restaurant / Breakfast buffet	Ground floor	Accessible	Height of buffet bar: 88 cm Height of table: 76 cm Height beneath table: 74 cm Width beneath table: 90 cm Depth beneath table: 60 cm
Meeting rooms (57)	Ground floor	Accessible	Height of table: 73 cm Height beneath table: 67 cm Width beneath table: 180 cm Depth beneath table: 45 cm
Parking	Basement -1	Accessible via lift	There are 7 parking spaces for people with limited mobility (PRM), indicated by the disabled parking sign (ISA). Parking spaces have a width of 3.7 m and a length of 5.68 m



ACCOMMODATION



ACCESSIBILITY – VISUALLY IMPAIRED

Signs

Signs the same size: **yes**, average height of **155-180 cm** and a font size of **≥ 1.5 cm**

Lettering in a colour which contrasts with the background: **yes**; Text and symbols: **not in relief** and **not in Braille**

Main stairs

Edge of stairs marked with a non-slip strip in a contrasting colour: **no**; Side protection skirting board of **≥ 12 cm** on both sides: **no**

Steps have a riser: **yes**; All steps are the same height: **yes**
Steps have nosing: **yes**

The space under the stairs is blocked off: **yes**; Handrail on either side: **yes**, except in the parking area where there is a handrail on one side only

Continuous handrails on half-landings: **no**; Handrail extends at top and bottom of stairs: **no**

Strip of surface of a different texture and contrasting colour at the top and bottom of the stairs: **no**

Lifts

Cab with audio signals: **yes**; Control buttons in contrasting colour: **yes**

Keypad with numbers in relief: **yes**; Keypad with numbers in Braille: **no**

★★★★ 4 STAR HOTELS



Axor Barajas



AXOR BARAJAS HOTEL

Calle Campezo, 4
28022 Madrid

Telephone: 91 312 19 60
Fax: 91 312 17 93

Web: www.axorhoteles.com

Metro without lift: Canillejas

Bus: 77

ACCESS

- The main entrance is accessible and with no slope.
- The automatic sliding glass door is **1.70 m** wide. It is marked with horizontal strips and a logo in a contrasting colour.



ACCESSIBILITY – HEARING IMPAIRED

Room

Internet connection: **yes**; TV which communicates with reception: **no**

TV with teletext decoder: **yes**; TV has alarm clock with visual alert: **yes**

Bedside plug socket: **yes**; Entrance door with peephole: **no**

Written information on available services: **yes**; Light signals to indicate a knock at the door: **no**

Communal WCs

Door lock with visual aid to indicate either free or occupied: **yes**; Cubicle doors with a gap underneath to see if there is someone inside: **no**

Lifts

Visual signs indicating the floor and direction of movement, both inside and outside the cab: **yes**; Emergency button with a light to show that the emergency call has been received: **yes**

Emergency system

Emergency alarm systems with visual alerts: **no**



ACCOMMODATION



ACCESSIBILITY – PHYSICALLY DISABLED

Adapted room (No. 344)	No. of adapted rooms: 6
On 3rd floor , accessible via lift	Width of door: 77 cm
Clear turning circle inside (diameter): Ø 150 cm	Height of climate control: 160 cm
Height of bed: 60 cm	Space for access to the bed: right hand side 95 cm , left hand side 135 cm
Wardrobe doors: Pull to open, easy to open	Height of hanger rail: 190 cm (hangers for long sleeved clothes)
Height of wardrobe shelves and drawers: 40-60 cm	
Bathroom in adapted room	
Door: opens both ways with a width of 84 cm	Clear turning circle inside (diameter): Ø 150 cm
Toilet:	
Seat height: 40 cm	Height of flush mechanism: 87 cm
Approach area: right hand side 78 cm , front 140 cm	Folding grab bar on right hand side: 60 and 80 cm
Folding grab bar on left hand side: 60-80 cm	Distance between bars: 67 cm
Basin:	
Height and clearance beneath the basin: 67 cm and 45 cm	Tap: mixer tap
Height of the lower edge of the mirror: 120 cm	Height of bathroom fittings: 87 cm
Shower:	
Width of approach to shower: 140 cm	Shower base: level with floor
Shower floor: non-slip	Shower stool: mobile
Height and location of horizontal grab bar: 80 cm , on same wall as tap, and on wall next to tap	Height of location of vertical grab bar: 80 cm-190 cm on wall next to tap
Tap: mixer tap	Height of tap: 130 cm on accessible wall
Adjustable shower-head height: no	Has a folding shower screen
Adapted bathroom in communal areas	
On ground floor, accessible	Door: inward opening, width of 91 cm
Clear turning circle inside (diameter): Ø 150 cm	
Toilet:	
Seat height: 40 cm	Height of flush mechanism: 100 cm
Approach area: left hand side 80 cm , front 150 cm	Fixed grab bar on right hand side: 75 cm
Folding grab bar on left hand side: 75 cm	Distance between bars: 70 cm

★★★★ 4 STAR HOTELS



Axor Barajas

Basin:	
Height and clearance beneath the basin: 72 cm and 50 cm	Tap: mixer tap
Height of the lower edge of the mirror: 80 cm	Height of bathroom fittings: 85 cm
Lifts	
Accessible up to the door	No. of lifts: 3 . Connecting all floors
Width of door: 90 cm	Height of call buttons: 103-110 cm
	Width and depth of cab: 133 and 140 cm
Height of lift buttons: 90-110 cm	Height of handrail: 92 cm

Other amenities	Location	Access	Main characteristics
Reception	Ground floor	Accessible	Height of reception desk: 115 cm
Cafeteria	Ground floor	Accessible	Height of bar: 121 cm Height of table: 40 cm Height beneath table: 38 cm Width beneath table: 70 cm Depth beneath table: 20 cm
Restaurant / Breakfast buffet	Ground floor	Accessible	Height of buffet bar: 70 and 92 cm Height of table: 73 cm Height beneath table: 70 cm Width beneath table: 70 cm Depth beneath table: 40 cm
Meeting rooms (3)	Ground floor	Accessible	Height of table: 74 cm Height beneath table: 71 cm Width beneath table: 170 cm Depth beneath table: 45 cm





ACCOMMODATION



ACCESSIBILITY – VISUALLY IMPAIRED

Signs

Signs the same size: **yes**, average height of **170-180 cm** and a font size of **≥ 1.5 cm**

Lettering in a colour which contrasts with the background: **yes**; Text and symbols: **not in relief** and **not in Braille**

Main stairs

Edge of stairs marked with a non-slip strip in a contrasting colour: **yes**; Side protection skirting board of **≥ 12 cm** on both sides: **yes**

Steps have a riser: **yes**; All steps are the same height: **yes**
Steps have nosing: **no**

The space under the stairs is blocked off: **yes**; Handrail on either side: **yes**

Continuous handrails on half-landings: **no**; Handrail extends at top and bottom of stairs: **no**

Strip of surface of a different texture and contrasting colour at the top and bottom of the stairs: **no**

Lifts

Cab with audio signals: **yes**; Control buttons in contrasting colour: **yes**

Keypad with numbers in relief: **yes**; Keypad with numbers in Braille: **no**

★★★★ 4 STAR HOTELS



Axor Feria



AXOR FERIA HOTEL

Calle Campezo, 4
28022 Madrid

Telephone: 91 312 23 79
Fax: 91 312 23 86

Web: www.hoteles.com
E-mail: reservas.feria@axorhoteles.com

ACCESS

- The main entrance is accessible. There are **2** sets of automatic glass doors, both of which are marked with horizontal strips in a contrasting colour.
- The **2** doors have a clearance width of **1.70 m**, and between the two there is a mat correctly fixed to the floor.



ACCESSIBILITY – HEARING IMPAIRED

Room

Internet connection: **yes**; TV which communicates with reception: **no**

TV with teletext decoder: **yes**; TV has alarm clock with visual alert: **no**

Bedside plug socket: **yes**; Entrance door with peephole: **no**

Written information on available services: **no**; Light signals to indicate a knock at the door: **no**

Communal WCs

Door lock with visual aid to indicate either free or occupied: **yes**; Cubicle doors with a gap underneath to see if there is someone inside: **no**

Lifts

Visual signs indicating the floor and direction of movement, both inside and outside the cab: **yes**; Emergency button with a light to show that the emergency call has been received: **yes**

Emergency system

Emergency alarm systems with visual alerts: **yes**



ACCOMMODATION



ACCESSIBILITY – PHYSICALLY DISABLED

Adapted room (No. 257)	No. of adapted rooms: 6
On 2nd floor , accessible via lift	Width of door: 80 cm
Clear turning circle inside (diameter): Ø 150 cm	Height of climate control: 110 cm
Height of bed: 55 cm	Space for access to the bed: right hand side 130 cm , left hand side 65 cm
Wardrobe doors: Sliding doors, easy to open	Height of hanger rail: 144 cm
Height of wardrobe shelves and drawers: 30-155 cm	
Bathroom in adapted room	
Door: opens both ways with a width of 87 cm	Clear turning circle inside (diameter): Ø 140 cm
Toilet:	
Seat height: 40 cm	Height of flush mechanism: 88 cm
Approach area: left hand side 50 cm , front 150 cm	Folding grab bar on right hand side: 78 cm
Folding grab bar on left hand side: 78 cm	Distance between bars: 66 cm
Basin:	
Height and clearance beneath the basin: 84-46 cm	Tap: mixer tap
Height of the lower edge of the mirror: 113 cm	Height of bathroom fittings: 69-79 cm
Shower:	
Width of approach to shower: > 150 cm	Shower base: level with floor but there is a slight lip from the shower screen
Shower floor: non-slip	Shower stool or chair: mobile chair
Height and location of horizontal grab bar: 75 cm , on same wall as tap, and on wall next to tap	Height of location of vertical grab bar: 75-190 cm on wall next to tap
Tap: mixer tap	Height of tap: 120 cm on accessible wall
Adjustable shower-head height: yes	Has a sliding, glass shower screen
Adapted bathroom in communal areas	Number of adapted toilets: 1
On ground floor, accessible width of 91 cm	Door: swings both ways with a width of 95 cm
Cubicle door inward swinging of 95 cm	Clear turning circle inside (diameter): Ø 150 cm
Toilet:	
Seat height: 40 cm	Height of flush mechanism: 100 cm

★★★★ 4 STAR HOTELS



Axor Feria



Approach area: left hand side 90 cm , front 150 cm	Fixed grab bar on right hand side: 77 cm
Folding grab bar on left hand side: 77 cm	Distance between bars: 60 cm
Basin:	
Height and clearance beneath the basin: 75 cm and 52 cm	Tap: mixer tap
Height of the lower edge of the mirror: 120 cm	Height of bathroom fittings: 90 cm
Lifts	No. of lifts: 3
Accessible up to the door	Height of call buttons: 109 cm
Width of door: 90 cm	Width and depth of cab: 135 and 135 cm
Height of lift buttons: 90-110 cm	Height of handrail: 90 cm

Other amenities	Location	Access	Main characteristics
Reception	Ground floor	Accessible	Height of reception desk: 110 cm
Restaurant / Breakfast buffet	Ground floor	Accessible	Height of buffet bar: 74 cm Height of table: 72 cm Height beneath table: 70 cm Width beneath table: 80 cm Depth beneath table: 25 cm
Parking	Basement -1 and -2	Accessible via lift	There are 4 parking spaces for people with limited mobility (PRM), indicated by the disabled parking sign (ISA)



ACCESSIBILITY – VISUALLY IMPAIRED

Signs

Signs the same size: **yes**, average height of **120-160 cm** and a font size of **2 cm**

Lettering in a colour which contrasts with the background: **yes**; Text and symbols: **not in relief** and **not in Braille**

Main stairs

Edge of stairs marked with a non-slip strip in a contrasting colour: **yes, but without contrasting colour**; Side protection skirting board of **≥ 12 cm** on both sides: **yes**

Steps have a riser: **yes**; Steps have nosing: **no**; All steps are the same height: **yes**

The space under the stairs is blocked off: **yes**; Handrail on either side: **yes**

Continuous handrails on half-landings: **no**; Handrail extends at top and bottom of stairs: **no**

Strip of surface of a different texture and contrasting colour at the top and bottom of the stairs: **no**

Strip of surface of a different texture and contrasting colour at the top and bottom of the stairs: **no**

Lifts

Cab with audio signals: **yes**; Control buttons in contrasting colour: **yes**

Keypad with numbers in relief: **yes**; Keypad with numbers in Braille: **no**



AYRE GRAN HOTEL COLÓN

Calle del Pez volador, 1-11
28007 Madrid

Telephone: 91 573 59 00
Fax: 91 573 08 09

Web: www.ayrehoteles.com

Metro with lift: Conde de Casal

Bus: 20, 30, 32, 56, 102 and 143

ACCESS

- The main entrance at Calle del Pez Volador 1 is inaccessible, as it has a number of stairs and no alternative ramp.
- The entrances at Calle del Pez Volador 11 and Calle del Doctor Esquerdo 117 are accessible and are level.
- The main automatic glass door is **80 cm** wide.
- There is another alternative glass swing door next to the main automatic door on Calle del Doctor Esquerdo. It is **75 cm** wide.
- None of the doors are marked with horizontal strips or a logo in a contrasting colour.



ACCESSIBILITY – HEARING IMPAIRED

Room

Internet connection: **yes**; TV which communicates with reception: **no**

TV with teletext decoder: **yes**; TV has alarm clock with visual alert: **no**

Bedside plug socket: **yes**; Entrance door with peephole: **no**

Written information on available services: **yes**; Light signals to indicate a knock at the door: **no**

Communal WCs

Door lock with visual aid to indicate either free or occupied: **no**; Cubicle doors with a gap underneath to see if there is someone inside: **no**

Lifts

Visual signs indicating the floor and direction of movement, both inside and outside the cab: **yes**; Emergency button with a light to show that the emergency call has been received: **no**

Emergency system

Emergency alarm systems with visual alerts: **no**



ACCESSIBILITY – PHYSICALLY DISABLED

Adapted room	• No. of adapted rooms: 8
Accessible via lift	• Width of door: 81 cm
Clear turning circle inside (diameter): Ø 150 cm	• Height of climate control: 145 cm
Height of bed: 53 cm	• Space for access to the bed: right hand side 130 cm , left hand side 85 cm
Wardrobe doors: sliding doors	• Height of hanger rail: 120 cm
Height of wardrobe shelves and drawers: 45-150 cm	
Bathroom in adapted room	
Door: opens both ways with a width of 87 cm	• Clear turning circle inside (diameter): Ø 150 cm
Toilet:	
Seat height: 45 cm	• Height of flush mechanism: 100 cm
Approach area: left hand side 78 cm	• Fixed grab bar on right hand side: 65-80 cm
No grab bar on left hand side	
Basin:	
Width and clearance beneath the basin: 95 cm and 50 cm	• Tap: adapter mixer tap
Height of the lower edge of the mirror: 110 cm	• Height of bathroom fittings: 80-100 cm
Shower:	
Width of approach to shower: 150 cm	• Shower base: level with floor
Shower floor: non-slip	• Shower stool or chair: fixed and folding
Height and location of horizontal grab bar: 90 cm , on wall next to tap	• Height of location of vertical grab bar: 90-140 cm on wall next to tap
Tap: mixer tap	• Height of tap: 90-140 cm on accessible wall
Adjustable shower-head height: yes	
Lifts	• No. of lifts: 3
Accessible up to the door	• Height of call buttons: 105 cm
Width of door: 79 cm ; “A” 80 cm	• Width and depth of cab: 107 and 160 cm ; “A” 96 x 160 cm

Other amenities	Location	Access	Main characteristics
Reception	Ground floor	Accessible	Height of reception desk: 120 cm “A”
Cafeteria	Ground floor	Accessible via ramp with a length of 1.1 m , an incline of	Height of bar: 110 cm Height of table: 77 cm Height beneath table: 73 cm Width beneath table: 90 cm Depth beneath table: 35 cm



		6% and without a handrail	
Restaurant / Breakfast buffet	Ground floor	Accessible via ramp with a length of 1.1 m, an incline of 6% and without a handrail	Height of buffet bar: 90-94 cm Height of table: 90 cm Height beneath table: 69 cm Width beneath table: 75 cm Depth beneath table: 90 cm
Meeting rooms (3)	Basement -1	Accessible	Height of table: 74 cm Height beneath table: 69 cm Width beneath table: 155 cm Depth beneath table: 45 cm
Parking	Basement -1	Accessible	There are no parking spaces for people with limited mobility (PRM)



ACCESSIBILITY – VISUALLY IMPAIRED

Signs

Signs the same size: **yes**, average height of **140-160 cm** and a font size of **≥ 1.5 cm**

Lettering in a colour which contrasts with the background: yes	Text and symbols: not in relief and not in Braille
Main stairs	
Edge of stairs marked with a non-slip strip in a contrasting colour: no	Side protection skirting board of ≥ 12 cm on both sides: no
Steps have a riser: no	All steps are the same height: yes
Steps have nosing: yes	
The space under the stairs is blocked off: no	Handrail on either side: no
Continuous handrails on half-landings: no	Handrail extends at top and bottom of stairs: no
Strip of surface of a different texture and contrasting colour at the top and bottom of the stairs: no	
Lifts	
Cab with audio signals: no	Control buttons in contrasting colour: yes
Keypad with numbers in relief: yes	Keypad with numbers in Braille: yes



ACCOMMODATION



BARCELÓ CASTELLANA NORTE HOTEL

Avenida de Manoteras, 20
28050 Madrid

Telephone: 91 383 09 50
 Fax: 91 383 09 82

Web: www.barcelo.com

Light rail station with lift: Virgen del Cortijo

Bus: 150 and 174

ACCESS

- The main entrance of the hotel is accessible and has a level surface.
- There is a double automatic sliding glass door that is **1.90 m** wide.



ACCESSIBILITY – HEARING IMPAIRED

Room	
Internet connection: yes	TV which communicates with reception: no
TV with teletext decoder: yes	TV has alarm clock with visual alert: no
Bedside plug socket: yes	Entrance door with peephole: no
Written information on available services: yes	Light signals to indicate a knock at the door: no
Communal WCs	
Door lock with visual aid to indicate either free or occupied: no	Cubicle doors with a gap underneath to see if there is someone inside: no
Lifts	
Visual signs indicating the floor and direction of movement, both inside and outside the cab: yes	Emergency button with a light to show that the emergency call has been received: no
Emergency system	
Emergency alarm systems with visual alerts: no	



★★★★ 4 STAR HOTELS



ACCESSIBILITY – PHYSICALLY DISABLED

Adapted room (No. 112)	No. of adapted rooms: 3
On 1st floor , accessible via lift	Width of door: 78 cm
Clear turning circle inside (diameter): Ø 150 cm	Height of climate control: 120 cm
Height of bed: 55 cm	Space for access to the bed: right hand side 20 cm , left hand side ≥ 90 cm
Wardrobe doors: Sliding with knobs, easy to open	Height of hanger rail: 120 and 180 cm
Height of wardrobe shelves and drawers: 10-78 cm	
Bathroom in adapted room	
Door: opens both ways with a width of 80 cm	Clear turning circle inside (diameter): Ø 150 cm
Toilet:	
Seat height: 44 cm	Height of flush mechanism: 100 cm
Approach area: right hand side 82 cm , front 130 cm	Folding grab bar on right hand side: 80 cm
Fixed grab bar on left hand side: 80 cm	Distance between bars: 63 cm
Basin:	
Height and clearance beneath the basin: 78 cm and 50 cm	Tap: mixer tap
Height of the lower edge of the mirror: 110 cm	Height of bathroom fittings: 90 cm
Shower:	
Width of approach to shower: 130 cm	Shower base: level with floor
Shower floor: non-slip	Shower stool: mobile
Height and location of horizontal grab bar: 80 cm , on wall next to tap	Height of location of vertical grab bar: 80 cm-130 cm on wall next to tap
Tap: mixer tap	Height of tap: 120-170 cm on accessible wall
Adjustable shower-head height: yes	Has a folding shower screen
Adapted bathroom in communal areas	Number of adapted toilets: 1
On ground floor, accessible	Door: inward opening, width of 87 cm
Clear turning circle inside (diameter): Ø 150 cm	
Toilet: the fixed grab bar is 60 cm from the toilet and is of no use	
Seat height: 42 cm	Height of flush mechanism: 100 cm



ACCOMMODATION



Approach area: right hand side 50 cm , left hand side 60 cm , front 130 cm	Fixed grab bar on right hand side: 80 cm
Fixed grab bar on left hand side: 80 cm	Distance between bars: 95 cm
Basin:	
Height and clearance beneath the basin: 83 cm and 40 cm	Tap: mixer tap
Height of the lower edge of the mirror: 100 cm	Height of bathroom fittings: 100 cm
Lifts	
Accessible up to the door	Height of call buttons: 110 cm
Width of door: 89 cm	Width and depth of cab: 118 and 174 cm
Height of lift buttons: 90-110 cm	Height of handrail: 93 cm

Other amenities	Location	Access	Main characteristics
Reception	Ground floor	Accessible	Height of reception desk: 114 cm
Snack Bar	Ground floor	Accessible	Height of bar: 118 cm Height of table: 76 cm Height beneath table: 73 cm Width beneath table: 70 cm Depth beneath table: 90 cm Table with central leg
Restaurant / Breakfast buffet	Ground floor	Accessible	Height of buffet bar: 50-90 cm Height of table: 76 cm Height beneath table: 73 cm Width beneath table: 70 cm Depth beneath table: 90 cm Table with central leg
Meeting rooms (3)	Ground floor	Accessible	Height of table: 71 cm Height beneath table: 69 cm Width beneath table: 240 cm Depth beneath table: 50 cm
Parking	Basement -1	Accessible via lift	There are 2 parking spaces for people with limited mobility (PRM), indicated by the disabled parking sign (ISA)

★★★★ 4 STAR HOTELS



Barceló
Castellana Norte



ACCESSIBILITY – VISUALLY IMPAIRED

Signs

Signs the same size: **yes**, average height of **160-180 cm** and a font size of **≥ 1,5 cm**

Lettering in a colour which contrasts with the background: **yes**; Text and symbols: **not in relief and not in Braille**

Main stairs

Edge of stairs marked with a non-slip strip in a contrasting colour: **no**; Side protection skirting board of **≥ 12 cm** on both sides: **only on one side**

Steps have a riser: **yes**; All steps are the same height: **yes**
Steps have nosing: **no**

The space under the stairs is blocked off: **yes**; Handrail on either side: **no**

Continuous handrails on half-landings: **no**; Handrail extends at top and bottom of stairs: **no**

Strip of surface of a different texture and contrasting colour at the top and bottom of the stairs: **no**

Lifts

Cab with audio signals: **no**; Control buttons in contrasting colour: **yes**

Keypad with numbers in relief: **yes**; Keypad with numbers in Braille: **no**



ACCOMMODATION



BARCELÓ TORRE ARIAS HOTEL

Calle de Julián Camarillo, 19-21
28037 Madrid

Telephone: 91 387 94 00
Fax: 91 387 94 01

Web: www.barcelotorrearias.com

Bus: 105

ACCESS

- The main entrance has a step **8 cm** high and an alternative ramp **44 cm** long, **1.30 m** wide and with a non-recommended incline of **21%**. There is a handrail, but the ends of the ramp are not indicated by a distinctively textured or contrastingly coloured floor surface.
- The main automatic glass door is **1.75 m** wide. It is marked with horizontal strips or a logo in a contrasting colour.



ACCESSIBILITY – HEARING IMPAIRED

Room	
Internet connection: yes	TV which communicates with reception: no
TV with teletext decoder: yes	TV has alarm clock with visual alert: no
Bedside plug socket: yes	Entrance door with peephole: no
Written information on available services: yes	Light signals to indicate a knock at the door: no
Communal WCs	
Door lock with visual aid to indicate either free or occupied: no	Cubicle doors with a gap underneath to see if there is someone inside: no
Lifts	
Visual signs indicating the floor and direction of movement, both inside and outside the cab: yes	Emergency button with a light to show that the emergency call has been received: no
Emergency system	
Emergency alarm systems with visual alerts: no	



★★★★ 4 STAR HOTELS



ACCESSIBILITY – PHYSICALLY DISABLED

Adapted room (No. 127)	No. of adapted rooms: 4
On 1st floor , accessible via lift	Width of door: 85 cm
Clear turning circle inside (diameter): Ø 150 cm	Height of climate control: 80 cm
Height of bed: 60 cm	Space for access to the bed: left hand side 120 cm
Wardrobe doors: Swinging door, easy to open	Height of hanger rail: 140 cm
Height of wardrobe shelves and drawers: 150 cm	
Bathroom in adapted room	
Door: sliding door with a width of 81 cm	Clear turning circle inside (diameter): Ø 150 cm
Toilet:	
Seat height: 42 cm	Height of flush mechanism: 100 cm
Approach area: neither ≥ 80 cm	Fixed grab bar on right hand side: 65-77 cm
No grab bar on left hand side	
Basin:	
Height and clearance beneath the basin: 65 cm and 55 cm	Tap: mixer tap
Height of the lower edge of the mirror: 100 cm	Height of bathroom fittings: 70-74 cm
Shower:	
Width of approach to shower: 150 cm	Shower base: level with floor
Shower floor: non-slip	Shower stool: fixed and folding
Height and location of horizontal grab bar: 83-102 cm, on wall next to tap	Height of location of vertical grab bar: 90-140 cm on wall next to tap
Tap: mixer tap	Height of tap: 117 cm on accessible wall
Adjustable shower-head height: yes	
Adapted bathroom in communal areas	Number of adapted toilets: 1
On ground floor, accessible via lift	Door: outward opening, width of 75 cm
Clear turning circle inside (diameter): Ø 150 cm	
Toilet:	
Seat height: 41 cm	Height of flush mechanism: 90-108 cm
Approach area: right hand side 135 cm	Folding grab bar on right hand side: 64-78 cm
No grab bar on left hand side	



ACCOMMODATION

Basin:	
Height and clearance beneath the basin: 60 cm and 82 cm	Tap: mixer tap
Height of the lower edge of the mirror: 90 cm	Height of bathroom fittings: 96 cm
Lifts	
Accessible up to the door	Height of call buttons: 105 cm
Width of door: 80 cm	Width and depth of cab: 95 and 120 cm
Height of lift buttons: 110-120 cm	Height of handrail: 90 cm

Other amenities	Location	Access	Main characteristics
Reception	Ground floor	Accessible	Height of reception desk: 76-132 cm
Cafeteria	Ground floor	Accessible	Height of bar: 107 cm Height of table: 75 cm Height beneath table: 74 cm Width beneath table: 70 cm Depth beneath table: 40 cm
Restaurant / Breakfast buffet	Ground floor	Accessible	Height of buffet bar: 90 cm Height of table: 75 cm Height beneath table: 74 cm Width beneath table: 70 cm Depth beneath table: 40 cm
Meeting rooms (2)	Ground floor	Accessible	Height of table: 75 cm Height beneath table: 72 cm Width beneath table: 45 cm Depth beneath table: 45 cm
Parking	Basement -1	Accessible	There is 1 parking space for people with limited mobility (PRM), indicated by the disabled parking sign (ISA)



4 STAR HOTELS

Barceló Torre Arias



ACCESSIBILITY – VISUALLY IMPAIRED

Signs

Signs the same size: **yes**, average height of **150-175 cm** and a font size of **≥ 1,5 cm**

Lettering in a colour which contrasts with the background: **yes** Text and symbols: **not in relief and not in Braille**

Main stairs

Edge of stairs marked with a non-slip strip in a contrasting colour: **no** Side protection skirting board of **≥ 12 cm** on both sides: **only on one side**

Steps have a riser: **no** All steps are the same height: **yes**

Steps have nosing: **yes**

The space under the stairs is blocked off: **no** Handrail on either side: **yes**

Continuous handrails on half-landings: **no** Handrail extends at top and bottom of stairs: **no**

Strip of surface of a different texture and contrasting colour at the top and bottom of the stairs: **no**

Lifts

Cab with audio signals: **no** Control buttons in contrasting colour: **yes**

Keypad with numbers in relief: **yes** Keypad with numbers in Braille: **yes**



ACCOMMODATION



CATALONIA ATOCHA HOTEL

 Calle Atocha, 81
28012 Madrid

 **Telephone:** 91 420 37 70
Fax: 91 420 37 71

 **Web:** www.hoteles-catalonia.com

 **Metro with lift:** Atocha Renfe

 **Bus:** 10, 14, 19, 24, 26, 32, 37, 54, 57, 102, 141 and C

ACCESS

- The entrance to the hotel is level with the street. It has a clearance width of **2 m**.
- There is a revolving glass door with a clearance width of **1.40 m**. There is a control to stop and reduce the speed of the revolving door both inside and outside at a height of **1 m**.
- There is an alternative manual outward opening glass door to the left of the revolving door with a clearance width of **85 cm**. The door has the hotel logo on it but there is not sufficient contrast and there are no double horizontal stripes.
- There is a doorbell at a height of **1.37 m**. As they are glass doors, and are next to the reception area, there is no need for a video intercom.
- Within the revolving door is a doormat securely affixed to the floor.
- There is an accessible route that takes guests straight to the reception and help desk.

★★★★ 4 STAR HOTELS



Catalonia
Atocha



ACCESSIBILITY – HEARING IMPAIRED

Room	
Internet connection: yes	TV which communicates with reception: yes
TV with teletext decoder: no	TV has alarm clock with visual alert: no
Bedside plug socket: no	Entrance door with peephole: no
Written information on available services: no	Light signals to indicate a knock at the door: no
Communal WCs	
Door lock with visual aid to indicate either free or occupied: no	Cubicle doors with a gap underneath to see if there is someone inside: no
Lifts	
Visual signs indicating the floor and direction of movement, both inside and outside the cab: yes	Emergency button with a light to show that the emergency call has been received: yes
Emergency system	
Emergency alarm systems with visual alerts: no	



ACCESSIBILITY – PHYSICALLY DISABLED

Adapted room (No. 006)	
On the ground floor, accessible	Number of adapted rooms: 4
Clear turning circle inside (diameter): Ø 150 cm	Width of door: 74 cm
Height of bed: 57 cm	Height of climate control: 170 cm
Wardrobe doors: swing door opening to 90° with doorknob	Space for access to the bed: right hand side 177 cm left hand side 68 cm
Min. and max. height of wardrobe shelves and drawers: 50 cm and 180 cm	Height of hanger rail: 180 cm
Bathroom in adapted room	
Door: Inward opening with a width of 77 cm	Clear turning circle inside (diameter): Ø 150 cm
Toilet:	
Seat height: 41 cm	Height of flush mechanism: 78 cm
Approach area: right hand side 150 cm , left hand side 105 cm , front 114 cm	Adjustable folding grab bar on the right hand side: 72 cm



ACCOMMODATION



Adjustable folding grab bar on the left hand side: 72 cm	Distance between bars: 58 cm
Basin:	
Height and clearance beneath the basin: 70 cm and 10 cm	Tap: mixer tap easy to use
Height of the lower edge of the mirror: 90 cm	Min. and max. height of bathroom fittings: 87 cm and 120 cm
Shower:	
Width and depth of approach area: 115 cm and ≥ 120 cm	Shower base: level with the floor
Shower floor: non-slip	Shower chair or seat: fixed and folding seats
Height and location of horizontal grab bar: 78 cm on wall to the side of the tap	Height and location of vertical grab bar: none
Tap: mixer tap easy to use	Height of the tap: 130 cm on the same wall as the fixed seat
Adjustable height shower head: 130 - 185 cm	Shower screen: no
Adapted toilets in communal areas	Total number of adapted toilets: 1
Location: next to restaurant /buffet and meeting rooms	Basement -1 – accessible via lift
Bathroom door: none	Cubicle door: outward opening with a width of 76 cm
Clear turning circle inside (diameter): Ø 150 cm	
Toilet	
Seat height: 44 cm	Height of flush mechanism: 100 cm
Approach area: right hand side 71 cm , left hand side 83 cm and front 210 cm	Adjustable folding grab bar on the right hand side: 72 cm
Adjustable folding grab bar on the left hand side: 72 cm	Distance between bars: 59 cm
Basin	
Height and clearance beneath the basin: 88 cm and 0 cm	Tap: mixer tap easy to use



4 STAR HOTELS



Catalonia Atocha



Height of the lower edge of the mirror: 105 cm	Min. and max. height of bathroom fittings: 100 cm and 110 cm
Lifts	Total number of lifts: 3 – with the same characteristics
Floors served: all floors	Accessible up to the door
Height of call buttons: 104 - 110 cm	Width of door: 90 cm
Width and depth of cab: 116 and 138 cm	Min. and max. height of the call buttons: 90 cm and 110 cm
Height of handrail: 90 cm	Mirror opposite the door: yes

Other amenities	Location	Access	Main characteristics
Reception	Ground floor	Accessible	Height of reception desk: 86 cm and 118 cm – two levels
Cafeteria	Ground floor	Accessible via ramp. 100 cm wide, 285 cm long with a 6.9% incline. Accessible from the street level. To the side of the main entranceway, there is direct access without having to pass by the reception / lobby	Height of bar: 110 cm Height of table: 73 cm Height beneath table 71 cm Width beneath table: 78 cm Depth beneath table: 37 cm



ACCOMMODATION

Other amenities	Location	Access	Main characteristics
Restaurant / Breakfast buffet	Basement floor -1	Accessible via lift	Height of buffet bar: 92 cm Height of table: 74 cm Height beneath table 72 cm Width beneath table: 70 cm Depth beneath table: 31 cm
Meeting rooms (2)	Basement floor -1	Accessible via lift	Height of table: 75 cm Height beneath table 70 cm Width beneath table: 180 cm Depth beneath table: 44 cm
Solarium & Jacuzzi	7th floor	Accessible via lift to 7th floor but to access solarium and Jacuzzi, four steps must first be negotiated, one with a height of 30 cm followed by a small landing, then three others with a height of 19 cm	No hoist to get into Jacuzzi and no specially adapted changing rooms or toilets

★★★★ 4 STAR HOTELS



Catalonia
Atocha



ACCESSIBILITY – VISUALLY IMPAIRED

Bedrooms

Colour of door contrasts with adjacent walls: **yes** : Information about hotel services available in Braille: **no** and in large print: **no**

Room lighting with dimmer switch: **no** : TV remote control with large numbers: **yes** and in contrasting colours: **yes**

Room free of projecting elements: **yes** : Audible signals to indicate emergency alarm: **yes**

Signs

Signs the same size: **yes**, average height of **170 cm** and a font size of **3 cm**

Lettering in a colour which contrasts with the background: **yes** : Text and symbols: not in relief and not in **Braille**

Main stairs

Edge of stairs marked with a non-slip strip in a contrasting colour: **no** : Side protection skirting board of **12 cm** on both sides: **no**

Steps have a riser: **yes**

Steps have nosing: **yes** : All steps are the same height: **yes**

The space under the stairs is blocked off: **yes** : Handrail on either side: **no**, just on one side

Continuous handrails on half-landings: **yes**, but just on one side : Handrail extends past the top and bottom of stairs: **no**

Distinctively textured and contrastingly coloured strip at the top and bottom of the stairs: **no**

Lifts

Cab with audio signals: **no** : Control buttons in contrasting colours: **yes**

Keypad with numbers in relief: **yes** : Keypad with numbers in Braille: **yes**

Strip of surface of a different texture and contrasting colour at entrance to lift: **no**

Emergency System

Audible alarm system in place in case of emergency: **yes**



ACCOMMODATION



CATALONIA CENTRO HOTEL



Calle de Goya, 49
28001 Madrid



Telephone: 91 781 49 49
Fax: 91 781 49 48



Web: www.hoteles-catalonia.com



Metro without lift: Goya



Bus: 1, 9, 19, 21, 51, 53 and 74

ACCESS

- The main entrance is accessible by way of a ramp **1.92 m** wide, **6.9 m** long and with a recommended incline of **8,7%**. A handrail is fixed at a height of **1 m** from the floor of the ramp.
- The automatic sliding glass door is **80 cm** wide. It is not marked with horizontal strips or a logo in a contrasting colour.



ACCESSIBILITY – HEARING IMPAIRED

Room	
Internet connection: yes	TV which communicates with reception: no
TV with teletext decoder: yes	TV has alarm clock with visual alert: no
Bedside plug socket: yes	Entrance door with peephole: no
Written information on available services: yes	Light signals to indicate a knock at the door: no
Communal WCs	
Door lock with visual aid to indicate either free or occupied: no	Cubicle doors with a gap underneath to see if there is someone inside: no
Lifts	
Visual signs indicating the floor and direction of movement, both inside and outside the cab: yes	Emergency button with a light to show that the emergency call has been received: no
Emergency system	
Emergency alarm systems with visual alerts: no	



★★★★ 4 STAR HOTELS

Catalonia Centro



ACCESSIBILITY – PHYSICALLY DISABLED

Adapted room (No. 201)	No. of adapted rooms: 2
On 2nd floor , accessible via lift	Width of door: 82 cm
Clear turning circle inside (diameter): Ø 150 cm	Height of climate control: 150 cm
Height of bed: 54 cm	Space for access to the bed: right hand side 80 cm , left hand side 80 cm
Wardrobe doors: sliding, with knob, easy to open	
Bathroom in adapted room	
Door: inward opening with a width of 79 cm	Clear turning circle inside (diameter): Ø 150 cm
Toilet:	
Seat height: 43 cm	Height of flush mechanism: 74 cm
Approach area: left hand side 80 cm	No grab bar on right hand side
Folding grab bar on left hand side:	72-85 cm
Basin:	
Height and clearance beneath the basin: 80 cm and 56 cm	Tap: mixer tap
Height of the lower edge of the mirror: 110 cm	Height of bathroom fittings: 140 cm
Bath:	
Height of bath: 50 cm	No grab bars
Transfer platform: yes (no backrest)	Mixer tap at a height of 60 cm on short wall
Adapted bathroom in communal areas	Number of adapted toilets: 2 cubicles, one for each sex
On first floor, accessible	Door: indoor opening with a width of 77 cm
Clear turning circle inside (diameter): Ø 150 cm	
Toilet:	
Seat height: 40 cm	Height of flush mechanism: 79 cm
Approach area: right hand side 170 cm	Folding grab bar on right hand side: 80-85 cm
Fixed grab bar on left hand side: 80 cm	Distance between bars: 61 cm
Basin:	
Height and clearance beneath the basin: 84 cm and 40 cm	Tap: mixer tap
Height of the lower edge of the mirror: 92 cm	



ACCOMMODATION

Lifts	No. of lifts: 2
Lift 1	No. of lifts 1. Connects reception with the upper rooms of building 1, adapted toilets, meeting rooms and cafeteria
Accessible up to the door	Width and depth of cab: 107 and 169 cm
Width of door: 80 cm	Height of handrail: 88 cm
Lift 2	No. of lifts 1. Connects reception with the upper rooms of building 2, and adapted rooms
Width of door: 100 cm	Width and depth of cab: 160 and 144 cm

Other amenities	Location	Access	Main characteristics
Reception	Ground floor	Accessible	Height of reception desk: 115 cm
Cafeteria	First floor Building 1	Accessible via lift	Height of bar: 115 cm Height of table: 76 cm Height beneath table: 72 cm Width beneath table: 64 cm Depth beneath table: 50 cm
Restaurant / Breakfast buffet	First floor Building 1	Accessible via lift	Height of buffet bar: 90-137 cm Height of table: 76 cm Height beneath table: 72 cm Width beneath table: 64 cm Depth beneath table: 50 cm
Meeting rooms (4)	First floor Building 1	Accessible	

★★★★ 4 STAR HOTELS

Catalonia Centro



ACCESSIBILITY – VISUALLY IMPAIRED

Signs

Signs the same size: **yes**, average height of **70-190 cm** and a font size of **≥ 1,5 cm**

Lettering in a colour which contrasts with the background: **yes** and not in Braille

Main stairs

Edge of stairs marked with a non-slip strip in a contrasting colour: **no**

Side protection skirting board of **≥ 12 cm** on both sides: **yes**

Steps have a riser: **yes**

All steps are the same height: **yes**

Steps have nosing: **yes**

The space under the stairs is blocked off: **yes**

Handrail on either side: **no**

Continuous handrails on half-landings: **yes**

Handrail extends at top and bottom of stairs: **no**

Strip of surface of a different texture and contrasting colour at the top and bottom of the stairs: **no**

Lifts

Cab with audio signals: **yes**

Control buttons in contrasting colour: **yes**

Keypad with numbers in relief: **yes**

Keypad with numbers in Braille: **yes**



ACCOMMODATION



CATALONIA GRAN VÍA HOTEL

Gran Vía, 9
28013 Madrid

Telephone: 91 531 22 22
Fax: 91 531 54 69

Web: www.hoteles-catalonia.es

Metro without lift: Gran Vía
Metro with lift: Callao

ACCESS

- The main entrance has a small ramp to navigate the **6 cm** step.
- Main entry is via an automatic, revolving glass door.
- There is an alternative accessible door – it comprises a set of manually opened double glass doors with a clearance width of **88 cm**.
- The main door is marked with the hotel logo.



ACCESSIBILITY – HEARING IMPAIRED

Room	
Internet connection: yes	TV which communicates with reception: no
TV with teletext decoder: yes	TV has alarm clock with visual alert: no
Bedside plug socket: yes	Entrance door with peephole: no
Written information on available services: yes	Light signals to indicate a knock at the door: yes
Communal WCs	
Door lock with visual aid to indicate either free or occupied: no	Cubicle doors with a gap underneath to see if there is someone inside: no
Lifts	
Visual signs indicating the floor and direction of movement, both inside and outside the cab: yes	Emergency button with a light to show that the emergency call has been received: no
Emergency system	
Emergency alarm systems with visual alerts: no	



★★★★ 4 STAR HOTELS

Catalonia Gran Vía



ACCESSIBILITY – PHYSICALLY DISABLED

Adapted room (No. 132)	No. of adapted rooms: 3
On 1st floor , accessible	Width of door: 84 cm
Clear turning circle inside (diameter): Ø 150 cm	Height of climate control: 150 cm
Height of bed: 50 cm	Space for access to the bed: right hand side 90 cm , left hand side 90 cm
Wardrobe doors: Sliding doors	Height of hanger rail: 167 cm
Height of wardrobe shelves and drawers: 52-160 cm	
Bathroom in adapted room	
Door: inward opening with a width of 84 cm	Clear turning circle inside (diameter): Ø 150 cm
Toilet:	
Seat height: 42 cm	Height of flush mechanism: 80 cm
Approach area: front 89 cm	Folding grab bar on right hand side: 66 cm
Folding grab bar on left hand side: 66 cm	Distance between bars: 71 cm
Basin:	
Height and clearance beneath the basin: side 66 cm and 34 cm	Tap: mixer tap
Height of the lower edge of the mirror: 106 cm	Height of bathroom fittings: 86-160 cm
Bath:	
Height of bath: 44 cm	Height of horizontal grab bar: 40 cm
Transfer platform: no	No vertical grab bar
Mixer tap at a height of 54 cm	Height adjustable shower head: yes
There is a shower curtain	
Adapted bathroom in communal areas	
	Number of adapted toilets: 1
On basement floor -1, accessible via lift	Door: outward opening with a width of 85 cm
Clear turning circle inside (diameter): Ø 150 cm	
Toilet:	
Seat height: 41 cm	Height of flush mechanism: 80 cm
Approach area: left hand side	Fixed grab bar on right hand side: 57-74 cm
Fixed grab bar on left hand side: 57-74 cm	Distance between bars: 71 cm
Basin:	
Height and clearance beneath the basin: 80 cm and 20 cm	Tap: mixer tap
Height of the lower edge of the mirror: 93 cm	Height of bathroom fittings: 80-120 cm



ACCOMMODATION

Lifts	No. of lifts: 3
Accessible up to the door	Width and depth of cab: 130 and 134 cm
Width of door: 80 cm	Height of handrail: 92 cm

Other amenities	Location	Access	Main characteristics
Reception	Ground floor	Accessible	Height of reception desk: 112 cm
Cafeteria	Ground floor	Accessible	Height of bar: 110 cm Height of table: 55 cm
Restaurant / Breakfast buffet	Ground floor	Accessible via a ramp – 160 cm wide, 133 cm in length and a 6.9% incline	Height of buffet bar: 90 cm Height of table: 76 cm Height beneath table: 69 cm Width beneath table: 61 cm Depth beneath table: 90 cm
Meeting rooms (5)	Basement -1	Accessible via lift	Height of table: 73 cm Height beneath table: 67 cm Width beneath table: 160 cm Depth beneath table: 50 cm



ACCESSIBILITY – VISUALLY IMPAIRED

Signs

Signs the same size: **yes**, average height of **70-190 cm** and a font size of **≥ 1,5 cm**

Lettering in a colour which contrasts with the background: **yes**, and not in Braille

Main stairs

Edge of stairs marked with a non-slip strip in a contrasting colour: **no**

Side protection skirting board of **≥ 12 cm** on both sides: **yes**

Steps have a riser: **yes**

Steps have nosing: **yes**

All steps are the same height: **yes**

Handrail on either side: **no**

The space under the stairs is blocked off: **no**

Handrail extends at top and bottom of stairs: **no**

Continuous handrails on half-landings: **no**

Strip of surface of a different texture and contrasting colour at the top and bottom of the stairs: **no**

Lifts

Cab with audio signals: **yes**

Control buttons in contrasting colour: **yes**

Keypad with numbers in relief: **yes**

Keypad with numbers in Braille: **yes**



★★★★★ 4 STAR HOTELS



CATALONIA LAS CORTES HOTEL

Calle del Prado, 6
28014 Madrid

Telephone: 91 389 60 51
Fax: 91 389 60 52

Web: www.hoteles-catalonia.com

Metro without lift: Sevilla and Antón Martín

Bus: 10, 14, 27, 30, 32, 34 and 50

ACCESS

- The main entrance is accessible and has a level surface.
- The automatic sliding glass door is **1.70 m** wide. It is not marked with horizontal strips or a logo in a contrasting colour.
- The reception area is reached from the entrance by way of a ramp **1.27 m** wide, **2.70 m** long, and with a non-recommended incline of **7%**. There is no handrail, and the ramp's beginning and end are not indicated by either a distinctively textured or contrastingly coloured floor surface.



ACCESSIBILITY – HEARING IMPAIRED

Room	
Internet connection: yes	TV which communicates with reception: no
TV with teletext decoder: yes	TV has alarm clock with visual alert: no
Bedside plug socket: yes	Entrance door with peephole: no
Written information on available services: yes, and in braille	Light signals to indicate a knock at the door: no
Communal WCs	
Door lock with visual aid to indicate either free or occupied: no	Cubicle doors with a gap underneath to see if there is someone inside: no
Lifts	
Visual signs indicating the floor and direction of movement, both inside and outside the cab: yes	Emergency button with a light to show that the emergency call has been received: yes
Emergency system	
Emergency alarm systems with visual alerts: yes	



ACCOMMODATION



ACCESSIBILITY – PHYSICALLY DISABLED

Adapted room (No. 002)	No. of adapted rooms: 2
On ground floor , accessible	Width of door: 76 cm
Clear turning circle inside (diameter): Ø 150 cm	Height of climate control: 150 cm
Height of bed: 50 cm	Space for access to the bed: right hand side 127 cm , left hand side 140 cm
Wardrobe doors: Outward opening with knobs, easy to open	Height of hanger rail: 160 cm
Height of wardrobe shelves and drawers: 20-90 cm	
Bathroom in adapted room	
Door: sliding door with a width of 75 cm	Clear turning circle inside (diameter): Ø 150 cm
Toilet:	
Seat height: 40 cm	Height of flush mechanism: 80 cm
Approach area: right hand side 95 cm , frontal 130 cm	Folding grab bar on right hand side: 70-80 cm
Fixed grab bar on left hand side: 70-80 cm	Distance between bars: 55 cm
Basin:	
Height and clearance beneath the basin: 74 cm and 55 cm	Tap: mixer tap
Height of the lower edge of the mirror: 130 cm	Height of bathroom fittings: 90 cm
Shower:	
Width of approach to shower: 85 cm	Shower base: level with floor
Shower floor: non-slip	Shower stool: mobile
No horizontal grab bar	No vertical grab bar
Tap: mixer tap	Height of tap: 120-145 cm on accessible wall
Adjustable shower-head height: no	Folding shower screen
Adapted bathroom in communal areas	Number of adapted toilets: 2 , integrated into the men's and women's toilets
On ground floor , accessible	Door: inward opening, width of 75 cm
Clear turning circle inside (diameter): Ø 150 cm	
Toilet:	
Seat height: 40 cm	Height of flush mechanism: 80 cm
Approach area: left hand side	Fixed grab bar on right hand side:



4 STAR HOTELS Catalonia Las Cortes



80 cm , frontal 130 cm	69 cm
Folding grab bar on left hand side: 69 cm	Distance between the bars: 77 cm
Basin:	
Height and clearance beneath the basin: 70 cm and 40 cm	Tap: mixer tap
Height of the lower edge of the mirror: 110 cm	Height of bathroom fittings: 90-110 cm
Lifts	No. of lifts: 2 , connecting all floors
Accessible up to the door	Height of call buttons: 106 cm
Width of door: 80 cm	Width and depth of cab: 108 and 140 cm
Height of lift buttons: 107-120 cm	No handrail

Other amenities	Location	Access	Main characteristics
Reception	Ground floor	Accessible	Height of reception desk: 115 cm
Cafeteria	Ground floor	Accessible	Height of bar: 106 cm Height of table: 55 cm
Restaurant / Breakfast buffet	Ground floor	Accessible	Height of buffet bar: 91 cm Height of table: 75 cm Height beneath table: 67 cm Width beneath table: 70 cm Depth beneath table: 90 cm Table with four legs
Meeting rooms (2)	Second floor	Accessible via lift	Height of table: 73 cm Height beneath table: 66 cm Width beneath table: 180 cm Depth beneath table: 45 cm



ACCOMMODATION



ACCESSIBILITY – VISUALLY IMPAIRED

Signs

Signs the same size: **yes**, average height of **170-190 cm** and a font size of **≥ 1,5 cm**

Lettering in a colour which contrasts with the background: **yes**; Text and symbols: **not in relief** and **not in Braille**

Main stairs

Edge of stairs marked with a non-slip strip in a contrasting colour: **no**; Side protection skirting board of **≥ 12 cm** on both sides: **yes**

Steps have a riser: **yes**; All steps are the same height: **yes**
Steps have nosing: **yes**

The space under the stairs is blocked off: **yes**; Handrail on either side: **no**

Continuous handrails on half-landings: **no**; Handrail extends at top and bottom of stairs: **no**

Strip of surface of a different texture and contrasting colour at the top and bottom of the stairs: **no**

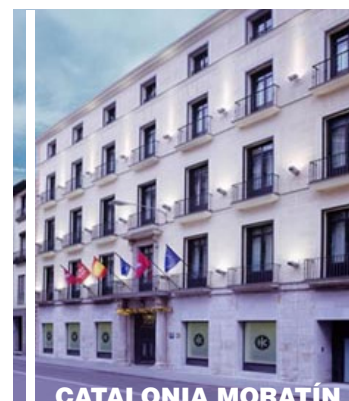
Lifts

Cab with audio signals: **no**; Control buttons in contrasting colour: **yes**

Keypad with numbers in relief: **yes**; Keypad with numbers in Braille: **no**



4 STAR HOTELS



CATALONIA MORATÍN HOTEL

Calle de Atocha, 23
28012 Madrid

Telephone: 91 369 71 71
Fax: 91 360 12 31

Web: www.hoteles-catalonia.es

Metro without lift: Tirso de Molina and Antón Martín

Bus: 6, 26, 32, 50 and 65

ACCESS

- The main entrance has a step of between **10 cm and 15 cm** high, and no alternative ramp.
- There are **2** sets of automatic glass doors that measure **1.35 m** wide. They are not marked with horizontal strips or a logo in a contrasting colour.



ACCESSIBILITY – HEARING IMPAIRED

Room

Internet connection: **yes**; TV which communicates with reception: **no**

TV with teletext decoder: **yes**; TV has alarm clock with visual alert: **no**

Bedside plug socket: **yes**; Entrance door with peephole: **no**
Written information on available services: **yes**; Light signals to indicate a knock at the door: **no**

Communal WCs

Door lock with visual aid to indicate either free or occupied: **no**; Cubicle doors with a gap underneath to see if there is someone inside: **no**

Lifts

Visual signs indicating the floor and direction of movement, both inside and outside the cab: **yes**; Emergency button with a light to show that the emergency call has been received: **no**

Emergency system

Emergency alarm systems with visual alerts: **no**



ACCOMMODATION



ACCESSIBILITY – PHYSICALLY DISABLED

Adapted room (No. 101)	No. of adapted rooms: 2
On 1st floor , accessible via lift	Width of door: 73 cm
Clear turning circle inside (diameter): Ø 150 cm	Height of climate control: 125 cm
Height of bed: 48 cm	Space for access to the bed: right hand side 70 cm , left hand side 100 cm
Wardrobe doors: Difficult to open	Height of hanger rail: 163 cm
Height of wardrobe shelves and drawers: 42 cm	
Bathroom in adapted room	
Door: inward opening with a width of 78.5 cm	Clear turning circle inside (diameter): Ø 150 cm
Toilet:	
Seat height: 41 cm	Height of flush mechanism: 78 cm
Approach area: side > 80 cm	Folding grab bar on right hand side: 81-126 cm
Folding grab bar on left hand side: 81-126 cm	
Basin:	
Height and clearance beneath the basin: side 70.5 cm and 29 cm	Tap: mixer tap
Height of the lower edge of the mirror: 106 cm	Height of bathroom fittings: 81-126 cm
Bath:	
Height of bath: 42 cm	No grab bars
Transfer platform: no	Mixer tap at a height of 54 cm on narrow wall
Adapted bathroom in communal areas	
On ground floor , accessible	Door: width of 75 cm
Clear turning circle inside (diameter): Ø 150 cm	
Toilet:	
Seat height: 41 cm	Height of flush mechanism: 78 cm
Approach area: side > 80 cm	Folding grab bar on right hand side: 92-108 cm
Folding grab bar on left hand side: 92-108 cm	
Basin:	
Height and clearance beneath the basin: 85 cm and 30 cm	Tap: mixer tap
Height of the lower edge of the mirror: 103 cm	Height of bathroom fittings: 92-108 cm



4 STAR HOTELS

Catalonia Moratín



Lifts	
Accessible up to the door	Height of call buttons: 97 cm
Width of door: 80 cm	Width and depth of cab: 111 and 150 cm
Height of lift buttons: 98-121 cm	Height of handrail: 106 cm

Other amenities	Location	Access	Main characteristics
Reception	Ground floor	Accessible	Height of reception desk: 108 cm
Cafeteria	Ground floor	Accessible via ramp with a length of 204 cm , a width of 119 cm , and an adequate incline of 10% . No handrail	Height of bar: 110 cm Height of table: 55 cm
Restaurant / Breakfast buffet	Ground floor	Accessible via ramp described above	Height of table: 75 cm Height beneath table: 67 cm Width beneath table: 70 cm Depth beneath table: 90 cm
Meeting rooms (1)	Ground floor	Accessible	



ACCOMMODATION



ACCESSIBILITY – VISUALLY IMPAIRED

Signs

Signs the same size: **yes**, average height of **200 cm** and a font size of **≥ 1,5 cm**

Lettering in a colour which contrasts with the background: **yes**; and not in Braille

Main stairs

Edge of stairs marked with a non-slip strip in a contrasting colour: **no**

Side protection skirting board of **≥ 12 cm** on both sides: **yes**

Steps have a riser: **yes**

All steps are the same height: **yes**

Steps have nosing: **yes**

The space under the stairs is blocked off: **there is none**

Handrail on either side: **no**

Continuous handrails on half-landings: **no**

Handrail extends at top and bottom of stairs: **no**

Lifts

Cab with audio signals: **no**

Control buttons in contrasting colour: **yes**

Keypad with numbers in relief: **yes**

Keypad with numbers in Braille: **yes**



★★★★ 4 STAR HOTELS



CATALONIA PLAZA MAYOR

Calle Atocha, 36
28012 Madrid

Telephone: 91 369 44 09
Fax: 91 429 65 34

Web: www.hoteles-catalonia.com

Metro with lift: Sol

Bus: 10, 14, 19, 24, 26, 32, 37, 54, 57, 102, 141 and C



ACCESS

- The entrance to the hotel is level with the street. It has a clearance width of **2 m**.
- The main entranceway is level. There is a revolving glass main door with a clearance width of **1.20 m**. There is a control to stop and reduce the speed of the revolving door both inside and outside at a height of **1 m**.
- There is an alternative outward opening glass door to the left of the revolving door with a clearance width of **80 cm**.
- Within the revolving door is a doormat securely affixed to the floor.
- There is an accessible route that takes guests straight to the reception and help desk.



ACCESSIBILITY – HEARING IMPAIRED

Room

Internet connection: **yes**

TV which communicates with reception: **yes**

TV with teletext decoder: **no**

TV has alarm clock with visual alert: **no**

Bedside plug socket: **yes**

Entrance door with peephole: **no**

Written information on available services: **no**

Light signals to indicate a knock at the door: **yes**

Communal WCs

Door lock with visual aid to indicate either free or occupied: **yes**

Cubicle doors with a gap underneath to see if there is someone inside: **no**

Lifts

Visual signs indicating the floor and direction of movement, both inside and outside the cab: **yes**

Emergency button with a light to show that the emergency call has been received: **yes**

Emergency system

Emergency alarm systems with visual alerts: **no**



ACCOMMODATION



ACCESSIBILITY – PHYSICALLY DISABLED

Adapted room (No. 002)	Number of adapted rooms: 2
On the ground floor, accessible	Width of door: 75 cm
Clear turning circle inside (diameter): Ø 150 cm	Height of climate control: 120 cm
Height of bed: 57 cm	Space for access to the bed: right hand side 140 cm left hand side 108 cm
Wardrobe doors: swing door opening to 90° with doorknob	Height of hanger rail: 178 cm
Min. and max. height of wardrobe shelves and drawers: 50 cm and 190 cm	
Bathroom in adapted room	
Door: Sliding door with a width of 77 cm	Clear turning circle inside (diameter): Ø 150 cm
Toilet:	
Seat height: 44 cm	Height of flush mechanism: 102 cm
Approach area: right hand side 92 cm , left hand side 90 cm , front 122 cm	Adjustable folding grab bar on the right hand side: 83 cm
Adjustable folding grab bar on the left hand side: 83 cm	Distance between bars: 57 cm
Basin:	
Height and clearance beneath the basin: 71 cm and 15 cm	Tap: mixer tap easy to use
Height of the lower edge of the mirror: 90 cm	Min. and max. height of bathroom fittings: 90 cm and 120 cm
Shower:	
Width and depth of approach area: 122 cm and ≥ 120 cm	Shower base: level with the floor
Shower floor: non-slip	Shower chair or seat: fixed and folding seats
Height and location of horizontal grab bar: 77 cm on wall to the side of the tap	Height and location of vertical grab bar: none
Tap: mixer tap easy to use	Height of the tap: 100 cm and 124 cm on the same wall as the fixed seat
Non-adjustable height shower head: 124 cm	Shower screen: just a shower curtain
Adapted toilets in communal areas	Total number of adapted toilets: 2
Location: next to reception and ria	On ground floor – accessible cafeteria
Bathroom door: inward opening with a width of 94 cm	Cubicle door: outward opening with a width of 73 cm
Clear turning circle inside (diameter): Ø 150 cm	



4 STAR HOTELS



Catalonia Plaza Mayor



Toilet	
Seat height: 44 cm	Height of flush mechanism: 103 cm
Approach area: right hand side 80 cm , left hand side 120 cm and front 140 cm	Adjustable folding grab bar on the right hand side: 69 cm
Adjustable folding grab bar on the left hand side: 69 cm	Distance between bars: 57 cm
Basin	
Height and clearance beneath the basin: 70 cm and 0 cm – due to bathroom cupboard beneath	Tap: mixer tap easy to use
Height of the lower edge of the mirror: 87 cm	Min. and max. height of bathroom fittings: 100 cm
Lifts	Total number of lifts: 2 – with the same characteristics
Floors served: all floors	Accessible up to the door
Height of call buttons: 107 cm	Width of door: 90 cm
Width and depth of cab: 143 and 151 cm	Min. and max. height of the call buttons: 87 cm and 108 cm
Height of handrail: 89 cm	Mirror opposite the door: yes

Other amenities	Location	Access	Main characteristics
Reception	Ground floor	Accessible	Height of reception desk: 86 cm and 116 cm – two levels
Cafeteria	Ground floor	Accessible	Height of bar: 108 cm Height of table: 76 cm Height beneath table 74 cm Width beneath table: 70 cm Depth beneath table: 31 cm
Restaurant / Breakfast buffet	Ground floor	Accessible	Height of buffet bar: 92 cm Height of table: 76 cm Height beneath table 74 cm Width beneath table: 70 cm Depth beneath table: 31 cm
Meeting rooms (1)	Basement floor -1	Accessible via lift	Furniture different depending on the event
Jacuzzi & Gym	Basement floor -1	Accessible via lift	Jacuzzi with fixed chair and grab bar to facilitate transfer



ACCOMMODATION



ACCESSIBILITY – VISUALLY IMPAIRED

Bedrooms

Colour of door contrasts with adjacent walls: **yes**

Information about hotel services available in Braille: **no** and in large print: **no**

Room lighting with dimmer switch: **no**

TV remote control with large numbers: **yes** and in contrasting colours: **yes**

Room free of projecting elements: **no**

Audible signals to indicate emergency alarm: **yes**

Signs

Signs the same size: **yes**, average height of **170 cm** and a font size of **3 cm**

Lettering in a colour which contrasts with the background: **yes**

Text and symbols: not in relief and not in **Braille**

Main stairs

Edge of stairs marked with a non-slip strip in a contrasting colour: **no**

Side protection skirting board of **12 cm** on both sides: **yes**

Steps have a riser: **yes**

Steps have nosing: **yes**

All steps are the same height: **yes**

The space under the stairs is blocked off: **yes**

Handrail on either side: **no**, just on one side

Continuous handrails on half-landings: **no**

Handrail extends past the top and bottom of stairs: **no**

Distinctively textured and contrastingly coloured strip at the top and bottom of the stairs: **no**

Lifts

Cab with audio signals: **no**

Control buttons in contrasting colours: **yes**

Keypad with numbers in relief: **yes**

Keypad with numbers in Braille: **yes**

Strip of surface of a different texture and contrasting colour at entrance to lift: **no**

Emergency System

Audible alarm system in place in case of emergency: **yes**



4 STAR HOTELS



CLARIÓN PRECIADOS HOTEL

Calle de Preciados, 37
28013 Madrid

Telephone: 91 454 44 00
Fax: 91 454 44 01

Web: www.preciadoshotel.com

Metro with lift: Callao

Bus: 133, 147 and 148

ACCESS

- The road accessing the hotel is broad, level and free of obstacles.
- The main entrance is accessible, with no steps or narrow corridors to impede access.
- The main automatic sliding glass door is **1.17 m** wide. It is not marked with horizontal strips or a logo in a contrasting colour.



ACCESSIBILITY – HEARING IMPAIRED

Room

Internet connection: **yes**

TV which communicates with reception: **no**

TV with teletext decoder: **yes**

TV has alarm clock with visual alert: **yes**

Bedside plug socket: **yes**

Entrance door with peephole: **no**

Written information on available services: **yes**

Light signals to indicate a knock at the door: **no**

Communal WCs

Door lock with visual aid to indicate either free or occupied: **no**

Cubicle doors with a gap underneath to see if there is someone inside: **no**

Lifts

Visual signs indicating the floor and direction of movement, both inside and outside the cab: **yes**

Emergency button with a light to show that the emergency call has been received: **no**

Emergency system

Emergency alarm systems with visual alerts: **no**



ACCOMMODATION



ACCESSIBILITY – PHYSICALLY DISABLED

Adapted room (No. 001)	No. of adapted rooms: 1
On ground floor, accessible via two portable ramps two navigate two sets of steps. They are not usually in position so must be requested beforehand	Width of door: 77 cm
Clear turning circle inside (diameter): Ø 150 cm	Height of climate control: 147 cm
Height of bed: 54 cm	Space for access to the bed: right hand side 60 cm , left hand side 75 cm
Wardrobe doors: Sliding doors	Height of hanger rail: 157 cm
Bathroom in adapted room	
Door: inward opening with a width of 65 cm	Clear turning circle inside (diameter): Ø 150 cm
Toilet:	
Seat height: 42 cm	Height of flush mechanism: 78 cm
Approach area: front	No grab bars
Basin:	
Height and clearance beneath the basin: 74 cm and 20 cm	Tap: mixer tap
Height of the lower edge of the mirror: 80 cm	Height of bathroom fittings: 75-110 cm
Bath:	
Height of bath: 49 cm	Height of horizontal grab bar: 74-92 cm
Transfer platform: yes	Adjustable shower-head height: yes
Mixer tap at a height of 54 cm on narrow wall	Shower curtain
Lifts	
Accessible up to the door	No handrail
Width of door: 80 cm	Width and depth of cab: 102 and 138 cm



4 STAR HOTELS

Clarión Preciados



Other amenities	Location	Access	Main characteristics
Reception	Ground floor	Accessible	Height of reception desk: 116 cm
Cafeteria	Ground floor	Accessible	Height of table: 74 cm Height beneath table: 70 cm Width beneath table: 61 cm Depth beneath table: 35 cm
Restaurant / Breakfast buffet	Ground floor	Accessible	Height of buffet bar: 73-84 cm Height of table: 64 cm Height beneath table: 61 cm Width beneath table: 51 cm Depth beneath table: 67 cm
Meeting rooms (3)	Ground floor	Accessible via lift	Height of table: 72 cm Height beneath table: 66 cm Width beneath table: 117 cm Depth beneath table: 33 cm
Parking	Basement -1	Accessible	There are no parking spaces for people with limited mobility (PRM), indicated by the disabled parking sign (ISA)



ACCESSIBILITY – VISUALLY IMPAIRED

Signs	
Signs the same size: yes , average height of 164-200 cm and a font size of ≥ 1,5 cm	
Lettering in a colour which contrasts with the background: yes	Text and symbols: not in relief
	and not in Braille
Main stairs	
Edge of stairs marked with a non-slip strip in a contrasting colour: no	Side protection skirting board of ≥ 12 cm on both sides: yes
Steps have a riser: yes	All steps are the same height: yes
Steps have nosing: no	
The space under the stairs is blocked off: there is none	Handrail on either side: only on left hand side
Continuous handrails on half-landings: yes	Handrail extends at top and bottom of stairs: no
Strip of surface of a different texture and contrasting colour at the top and bottom of the stairs: no	
Lifts	
Cab with audio signals: no	Control buttons in contrasting colour: yes
Keypad with numbers in relief: yes	Keypad with numbers in Braille: yes



ACCOMMODATION



CLEMENT BARAJAS HOTEL



Avenida General, 43
28042 Madrid



Telephone: 91 746 03 30
Fax: 91 312 11 73



Web: www.clementhoteles.com



Metro with lift: Barajas



Bus: 105 and 115

ACCESS

- The main entrance is accessible and has a level surface.
- The main automatic sliding glass door is **1.90 m** wide. It is not marked with horizontal strips or a logo in a contrasting colour.



ACCESSIBILITY – HEARING IMPAIRED

Room	
Internet connection: yes	TV which communicates with reception: no
TV with teletext decoder: yes	TV has alarm clock with visual alert: no
Bedside plug socket: yes	Entrance door with peephole: no
Written information on available services: yes	Light signals to indicate a knock at the door: no
Communal WCs	
Door lock with visual aid to indicate either free or occupied: no	Cubicle doors with a gap underneath to see if there is someone inside: no
Lifts	
Visual signs indicating the floor and direction of movement, both inside and outside the cab: yes	Emergency button with a light to show that the emergency call has been received: no
Emergency system	
Emergency alarm systems with visual alerts: no	



4 STAR HOTELS



Clement Barajas



ACCESSIBILITY – PHYSICALLY DISABLED

Adapted room (No. 505)	No. of adapted rooms: 2
On 5th floor , accessible via lift	Width of door: 75 cm
Clear turning circle inside (diameter): Ø 150 cm	Height of climate control: 120 cm
Height of bed: 50 cm	Space for access to the bed: right hand side 100 cm , left hand side 110 cm
Wardrobe doors: knobs, difficult to open	Height of hanger rail: 180 cm
Height of wardrobe shelves and drawers: 60-170 cm	
Bathroom in adapted room	
Door: inward opening with a width of 76 cm	Clear turning circle inside (diameter): Ø 150 cm
Toilet:	
Seat height: 40 cm	Height of flush mechanism: 80 cm
Approach area: front 60 cm	Fix grab bar on right hand side: 77 cm
No grab bar on left hand side	
Basin:	
Height and clearance beneath the basin: 70 cm and 50 cm	Tap: mixer tap
Height of the lower edge of the mirror: 100 cm	Height of bathroom fittings: 90 cm
Shower:	
Width of approach to shower: 100 cm	Shower base: level with floor
Shower floor: non-slip	Shower stool: mobile
Height and location of horizontal grab bar: 83 cm , same wall as the tap	No vertical grab bar
Tap: mixer tap	Height of tap: 90-130 cm on accessible wall
Adjustable shower-head height: yes	
Adapted bathroom in communal areas	Number of adapted toilets: 1
On ground floor , accessible	Door: inward opening, width of 78 cm
Clear turning circle inside (diameter): Ø 150 cm	
Toilet:	
Seat height: 48 cm	Height of flush mechanism: 100 cm
Approach area: front 150 cm	Fixed grab bar on left hand side: 77 cm



ACCOMMODATION

Basin:

Height and clearance beneath the basin: **58 cm and 35 cm** Tap: **mixer tap**

Height of the lower edge of the mirror: **90 cm** Height of bathroom fittings: **90-120 cm**

Lifts

Accessible up to the door Height of call buttons: **110 cm**

Width of door: **80 cm** Width and depth of cab: **106 and 137 cm**

Height of lift buttons: **106-120 cm** Height of handrail: **90 cm**

Other amenities	Location	Access	Main characteristics
Reception	Ground floor	Accessible	Height of reception desk: 73 cm
Cafeteria	Ground floor	Accessible	Height of bar: 114 cm Height of table: 56 cm Height beneath table: 50 cm Width beneath table: 60 cm Depth beneath table: 25 cm
Restaurant / Breakfast buffet	Ground floor	Accessible	Height of buffet bar: 90 cm Height of table: 75 cm Height beneath table: 72 cm Width beneath table: 80 cm Depth beneath table: 40 cm
Meeting rooms (1)	Ground floor	Accessible	Height of table: 76 cm Height beneath table: 72 cm Width beneath table: 70 cm Depth beneath table: 190 cm
Parking	Basement -1 and -2	Accessible via lift	There are 2 parking spaces for people with limited mobility (PRM), indicated by the disabled parking sign (ISA)

★★★★ 4 STAR HOTELS

Clement Barajas



ACCESSIBILITY – VISUALLY IMPAIRED

Signs

Signs the same size: **yes**, average height of **160-190 cm** and a font size of **≥ 1,5 cm**

Lettering in a colour which contrasts with the background: **yes** Text and symbols: **not in relief**
and not in Braille

Main stairs

Edge of stairs marked with a non-slip strip in a contrasting colour: **yes** Side protection skirting board of **≥ 12 cm** on both sides: **yes**

Steps have a riser: **yes** All steps are the same height: **yes**
Steps have nosing: **yes**

The space under the stairs is blocked off: **there is none** Handrail on either side: **yes**

Continuous handrails on half-landings: **yes** Handrail extends at top and bottom of stairs: **no**

Strip of surface of a different texture and contrasting colour at the top and bottom of the stairs: **yes**

Lifts

Cab with audio signals: **no** Control buttons in contrasting colour: **yes**

Keypad with numbers in relief: **yes** Keypad with numbers in Braille: **yes**



ACCOMMODATION



CONFORTEL ALCALÁ NORTE HOTEL

C/ San Romualdo, 30
28037 Madrid

Teléfono: 91 754 84 08
Fax: 91 754 84 08

Web: www.confortelhoteles.com

Metro without lift: Suances

Bus: 105

ACCESS

- The path leading to the entrance has an incline of **11%**.
- The main automatic sliding glass door is **1.50 m** wide. It carries a visual indication stripe in a contrasting colour set between **1.51 m** and **1.70 m** from the ground.



ACCESSIBILITY - HEARING IMPAIRED

Room	
Internet connection: yes	TV which communicates with reception: no
TV with teletext decoder: yes	TV has alarm clock with visual alert: no
Bedside plug socket: yes	Entrance door with peephole: no
Written information on available services: yes	Light signals to indicate a knock at the door: no
Communal WCs	
Door lock with visual aid to indicate either free or occupied: no	Cubicle doors with a gap underneath to see if there is someone inside: no
Lifts	
Visual signs indicating the floor and direction of movement, both inside and outside the cab: yes	Emergency button with a light to show that the emergency call has been received: no
Emergency system	
Emergency alarm systems with visual alerts: no	



★★★★ 4 STAR HOTELS Confortel Alcalá Norte



ACCESSIBILITY - PHYSICALLY DISABLED

Adapted room	
On first floor , accessible via lift	No. of adapted rooms: 5
Clear turning circle inside (diameter): Ø 150 cm	Width of door: 88 cm
Height of bed: 61 cm	Height of climate control: 110 cm
	Space for access to the bed: right hand side 161 cm , left hand side 65 cm
Wardrobe doors: Handles, easy to open	Height of hanger rail: 183 cm , for long sleeved clothes
Height of wardrobe shelves and drawers: 37 cm	
Bathroom in adapted room	
Door: outward opening with a width of 90 cm	Clear turning circle inside (diameter): Ø 150 cm
Toilet:	
Seat height: 41 cm, with riser	Height of flush mechanism: 103 cm
Approach area: left hand side 131 cm	Fix grab bar on right hand side: 70 cm
Folding grab bar on left hand side: 66-84 cm	Distance between bars: 67 cm
Basin:	
Height and clearance beneath the basin: 68 cm and 37 cm	Tap: mixer tap
Height of the lower edge of the mirror: 54 cm	Height of bathroom fittings: 83-140 cm
Shower:	
Width of approach to shower: 100 cm	Shower base: with lip
Shower floor: non-slip	Shower stool: mobile
Height and location of horizontal grab bar: 85 cm	Height and location of vertical grab bar: 83-100 cm
Tap: mixer tap	Height of tap: 57 cm on accessible wall
Adjustable shower-head height: yes	Folding shower screen
Adapted bathroom in communal areas	
	Number of adapted toilets: 2 , integrated into the men's and women's toilets
On ground floor, accessible	Door: outward opening, width of 87 cm
Clear turning circle inside (diameter): Ø 150 cm	
Toilet:	
Seat height: 41 cm	Approach area: side 93 cm
Folding grab bar height: 61-80 cm	Fixed grab bar height: 70 cm
Distance between bars: 74 cm	



ACCOMMODATION



Basin:	
Height and clearance beneath the basin: 68 cm and 20 cm	Tap: mixer tap
Height of the lower edge of the mirror: 103 cm	Height of bathroom fittings: 106-114 cm
Lifts	
Accessible up to the door	Height of call buttons: 107-112 cm
Width of door: 90 cm	Width and depth of cab: 123 and 135 cm
Height of lift buttons: 89-113 cm	Height of handrail: 89.5 cm

Other amenities	Location	Access	Main characteristics
Reception	Ground floor	Accessible	Height of reception desk: 116 cm
Cafeteria	Ground floor	Accessible	Height of bar: 115 cm Height of table: 74 cm Height beneath table: 67 cm Width beneath table: 70 cm Depth beneath table: 10 cm
Restaurant / Breakfast buffet	Ground floor	Accessible	Height of buffet bar: 63-90 cm Height of table: 74 cm Height beneath table: 67 cm Width beneath table: 70 cm Depth beneath table: 10 cm
Parking	Basement -1	Accessible via lift	There are 8 parking spaces for people with limited mobility (PRM), indicated by the disabled parking sign (ISA)

★★★★ 4 STAR HOTELS Confortel Alcalá Norte



ACCESSIBILITY – VISUALLY IMPAIRED

Signs	
Signs the same size: yes , average height of 100-200 cm and a font size of ≥ 1.5 cm	
Lettering in a colour which contrasts with the background: no	Text and symbols: not in relief and not in Braille
Main stairs	
Edge of stairs marked with a non-slip strip in a contrasting colour: no	Side protection skirting board of ≥ 12 cm on both sides: no
Steps have a riser: yes	All steps are the same height: yes
Steps have nosing: no	
The space under the stairs is blocked off: there is none	Handrail on either side: yes
Continuous handrails on half-landings: no	Handrail extends at top and bottom of stairs: no
Strip of surface of a different texture and contrasting colour at the top and bottom of the stairs: no	
Lifts	
Cab with audio signals: yes	Control buttons in contrasting colour: no
Keypad with numbers in relief: yes	Keypad with numbers in Braille: yes



ACCOMMODATION



CONFORTEL ATRIUM HOTEL

Calle de Emilio Vargas, 3 and 5
28043 Madrid

Telephone: 91 398 38 70
Fax: 91 398 38 71

Web: www.confortelhoteles.com

Metro without lift: Arturo Soria
and Avenida de la Paz

Bus: 53 and 122

ACCESS

- The main entrance and has a level surface, and can be accessed normally at one end of the street, and with stairs at the other, given that the street has a slight slope.
- There are **2** sets of double, automatic, sliding, glass doors with a clearance of **1.60 m**.
- They are marked with horizontal strips and large letters in a contrasting colour.
- A mat is fixed to the floor between the **2** doors.



ACCESSIBILITY – HEARING IMPAIRED

Room	
Internet connection: yes	TV which communicates with reception: no
TV with teletext decoder: yes	TV has alarm clock with visual alert: yes
Bedside plug socket: yes	Entrance door with peephole: no
Written information on available services: yes	Light signals to indicate a knock at the door: no
Communal WCs	
Door lock with visual aid to indicate either free or occupied: no	Cubicle doors with a gap underneath to see if there is someone inside: no
Lifts	
Visual signs indicating the floor and direction of movement, both inside and outside the cab: yes	Emergency button with a light to show that the emergency call has been received: no
Emergency system	
Emergency alarm systems with visual alerts: no	

★★★★ 4 STAR HOTELS

Confortel Atrium



ACCESSIBILITY – PHYSICALLY DISABLED

Adapted room (No 101)	
On first floor , accessible via lift	No. of adapted rooms: 6 Width of door: double door, 78 cm and 45 cm
Clear turning circle inside (diameter): Ø 150 cm	Height of climate control: 65 cm
Height of bed: 50 cm	Space for access to the bed: right hand side ≥ 150 cm , left hand side 95 cm
Wardrobe doors: Sliding with handles, easy to open	Height of hanger rail: 170 cm , for long sleeved clothes
Height of wardrobe shelves and drawers: 25-175 cm	
Bathroom in adapted room	
Door: outward opening with a width of 77 cm	Clear turning circle inside (diameter): Ø 150 cm
Toilet:	
Seat height: 43 cm	Height of flush mechanism: 100 cm
Approach area: right hand side 100 cm , front 75 cm	Folding and adjustable distance grab bar on right hand side: 71 cm
Folding and adjustable distance grab bar on left hand side: 71 cm	Distance between bars: variable 70 cm
Basin:	
Height and clearance beneath the basin: 80 cm (adjustable) and 60 cm	Tap: mixer tap
Height of the lower edge of the mirror: 110 cm	Height of bathroom fittings: 90 cm
Shower:	
Width of approach to shower: 150 cm	Shower base: level with floor
Shower floor: non-slip	Shower stool: fixed and removable, folding armrests which can be used as grab bars
No horizontal grab bar	Has a vertical grab bar on the same wall as the tap which is used for adjusting the height of the shower head
Tap: mixer tap	Height of tap: 100 cm on accessible wall
Adjustable shower-head height: yes	Fixed shower screen that does not hamper shower entry
Adapted bathroom in communal areas	Number of adapted toilets: 2
On ground floor , and in reception rooms, accessible	Sliding, width of 80 cm
Clear turning circle inside (diameter): Ø 150 cm	



ACCOMMODATION

Toilet:	
Seat height: 45 cm	Height of flush mechanism: 100 cm
Approach area: right height side 100 cm , front 100 cm	Folding grab bar on right hand side: 90 cm
Folding grab bar on left hand side: 90 cm	Distance between bars: 59 cm
Basin:	
Height and clearance beneath the basin: 80 cm (adjustable) and 60 cm	Tap: mixer tap
Height of the lower edge of the mirror: 100 cm	Height of bathroom fittings: 90 cm
Lifts	
Accessible up to the door	Total number of lifts: 3
Width of door: 110 cm	Height of call buttons: 100-107 cm
	Width and depth of cab: 156 and 121 cm
Height of lift buttons: 90-114 cm	Height of handrail: 90 cm

Other amenities	Location	Access	Main characteristics
Reception	Ground floor	Accessible	Height of reception desk: 84 and 115 cm . It allows wheel chair users access right up to the desk from the front.
Cafeteria	Ground floor	Accessible	Height of bar: 104 cm Height of table: 78 cm Height beneath table: 76 cm Width beneath table: 98 cm Depth beneath table: 90 cm Table with central leg
Restaurant / Breakfast buffet	Ground floor	Accessible	Height of buffet bar: 92 cm Height of table: 73 cm Height beneath table: 69 cm Width beneath table: 70 cm Depth beneath table: 40 cm Table with central leg
Meeting rooms (5)	Mezzanine	Accessible	Height of table: 74 cm Height beneath table: 69 cm Width beneath table: 179 cm Depth beneath table: 48 cm
Gym	Sixth floor	Accessible via lift	No specially adapted changing rooms or toilets
Parking	Basement -2	Accessible via lift	There are 3 parking spaces for people with limited mobility (PRM), indicated by the disabled parking sign (ISA)

4 STAR HOTELS

Confortel Atrium



ACCESSIBILITY - VISUALLY IMPAIRED

Signs

Signs the same size: **yes**, average height of **160-180 cm** and a font size of **≥ 1.5 cm**

Lettering in a colour which contrasts with the background: **no** Text and symbols: **not in relief and not in Braille**

Main stairs

Edge of stairs marked with a non-slip strip in a contrasting colour: **no** Side protection skirting board of **≥ 12 cm** on both sides: **yes**

Steps have a riser: **yes** All steps are the same height: **yes**

Steps have nosing: **no** Handrail on either side: **yes**

The space under the stairs is blocked off: **yes** Handrail extends at top and bottom of stairs: **no**

Continuous handrails on half-landings: **yes** Strip of surface of a different texture and contrasting colour at the top and bottom of the stairs: **no**

Lifts

Cab with audio signals: **yes** Control buttons in contrasting colour: **yes**

Keypad with numbers in relief: **yes** Keypad with numbers in Braille: **yes**



ACCOMMODATION



CONFORTEL MADRID PÍO XII HOTEL

Avenida de Pío XII, 77
28016 Madrid

Telephone: 91 387 62 00
Fax: 91 302 65 22

Web: www.confortelhoteles.com

Metro without lift: Pío XII and Duque de Pastrana

Bus: 16 and 150

ACCESS

- The road accessing the hotel is broad, level, obstacle free and has a slight slope with an incline of **10%**. Some parts of the slope have a handrail at a height of **75 cm** and **96 cm**.
- The main door automatic sliding glass door is **80 cm** wide. It is inadequately signed.



ACCESSIBILITY – HEARING IMPAIRED

Room	
Internet connection: yes	TV which communicates with reception: no
TV with teletext decoder: yes	TV has alarm clock with visual alert: no
Bedside plug socket: yes	Entrance door with peephole: no
Written information on available services: yes	Light signals to indicate a knock at the door: no
Communal WCs	
Door lock with visual aid to indicate either free or occupied: no	Cubicle doors with a gap underneath to see if there is someone inside: no
Lifts	
Visual signs indicating the floor and direction of movement, both inside and outside the cab: yes	Emergency button with a light to show that the emergency call has been received: no
Emergency system	
Emergency alarm systems with visual alerts: no	



★★★★ 4 STAR HOTELS

Confortel
Madrid Pío XII



ACCESSIBILITY – PHYSICALLY DISABLED

Adapted room	
Accessible via lift	No. of adapted rooms: 4
Clear turning circle inside (diameter): Ø 150 cm	Width of door: double door, 87.5 cm
Height of bed: 82 cm	Height of climate control: 150 cm
Wardrobe doors: handles, easy to open	Space for access to the bed: right hand side 107 cm , left hand side 119 cm
Height of wardrobe shelves and drawers: 40-140 cm	Height of hanger rail: 183 cm, for long sleeved clothes
Bathroom in adapted room	
Door: width of 81 cm	Clear turning circle inside (diameter): Ø 150 cm
Toilet:	
Seat height: 41 cm	Height of flush mechanism: 100 cm
Approach area: side 154 cm	Folding grab bar on approach side
Fixed grab bar on opposite side	Distance between bars: 64 cm
Basin:	
Height and clearance beneath the basin: 71 cm and 30 cm	Tap: mixer tap
Height of the lower edge of the mirror: 98 cm, angled	Height of bathroom fittings: 76-134 cm
Shower:	
Width of approach to shower: 100 cm	Shower base: level with floor
Shower floor: non-slip	Shower stool: fixed and mobile
Height and location of horizontal grab bar: 82 cm	No vertical grab bar
Tap: mixer tap on accessible wall	Adjustable shower-head height: yes
Shower curtain	Number of adapted toilets: 1
Adapted bathroom in communal areas	
On ground floor , accessible	Door: Width of 79 cm
Clear turning circle inside (diameter): Ø 150 cm	
Toilet:	
Seat height: 41 cm	Height of flush mechanism: 100 cm
Approach area: side 91 cm	Folding grab bar on approach side: 60-75 cm
Fixed grab bar on opposite side: 65 cm	Distance between bars: 69 cm
Basin:	
Height and clearance beneath the basin: 68 cm and 50 cm	Tap: automatic



ACCOMMODATION



Height of the lower edge of the mirror: 94 cm	Height of bathroom fittings: 100 cm
Lifts	
Accessible up to the door	Height of call buttons: 100 cm
Width of door: 90 cm	Width and depth of cab: 117 and 160 cm
Height of lift buttons: 86-120 cm	Height of handrail: 102 cm

Other amenities	Location	Access	Main characteristics
Reception	Ground floor	Accessible	Height of reception desk: 78.5 cm
Cafeteria	Ground floor	Accessible	Height of bar: 110 cm Height of table: 75 cm Height beneath table: 66.5 cm Width beneath table: 70 cm Depth beneath table: 14 cm
Restaurant / Breakfast buffet	Ground floor	Accessible	Height of buffet bar: 89 cm Height of table: 73 cm Height beneath table: 66.5 cm Width beneath table: 70 cm Depth beneath table: 14 cm
Meeting rooms (1)	Ground floor	Accessible	Height of table: 73 cm Height beneath table: 66.5 cm Width beneath table: 200 cm Depth beneath table: 45 cm

★★★★ 4 STAR HOTELS



Confortel
Madrid Pío XII



ACCESSIBILITY – VISUALLY IMPAIRED

Signs

Signs the same size: **yes**, average height of **100-109 cm** and a font size of **≥ 1.5 cm**

Lettering in a colour which contrasts with the background: **yes**
Text and symbols: **not in relief and not in Braille**

Main stairs

Edge of stairs marked with a non-slip strip in a contrasting colour: **no**
Side protection skirting board of **≥ 12 cm** on both sides: **yes**

Steps have a riser: **yes**
All steps are the same height: **yes**
Steps have nosing: **no**

The space under the stairs is blocked off: **there is none**
Handrail on either side: **yes**

Continuous handrails on half-landings: **yes**
Handrail extends at top and bottom of stairs: **no**

Lifts

Cab with audio signals: **yes**
Control buttons in contrasting colour: **yes**

Keypad with numbers in relief: **yes**
Keypad with numbers in Braille: **yes**



ACCOMMODATION



CONFORTEL SUITES MADRID HOTEL

Calle de López de Hoyos, 143
28002 Madrid

Telephone: 91 744 50 00
Fax: 91 415 30 73

Web: www.confortelhoteles.com

Metro without lift: Alfonso XIII

Bus: 9, 40, 43, 72 and 73

ACCESS

- The hotel is spread over **3** blocks. The entry route is accessible. Before reaching the main door, there are **4** steps (with an alternative ramp) **16 cm** high, which have risers but no moulding. There is a handrail fixed at a height of between **67 cm and 87 cm**.
- The main automatic sliding glass door is **> 80 cm** wide. It is marked in a contrasting colour. A doormat is fixed to the floor.
- The ramp is **1.19 m** wide, **3.6 m** long and has a non-recommended incline of **17.6%**. There is a handrail on either side of the ramp, although these do not extend past the ramp's extremities. The ramp's beginning and end are indicated by a distinctively textured and coloured floor surface. There is an intercom at a height of **90 cm** which can be used to summon help in negotiating the ramp.



ACCESSIBILITY – HEARING IMPAIRED

Room	
Internet connection: yes	TV which communicates with reception: no
TV with teletext decoder: yes	TV has alarm clock with visual alert: no
Bedside plug socket: yes	Entrance door with peephole: no
Written information on available services: yes	Light signals to indicate a knock at the door: no
Reception: magnetic induction loop available	
Communal WCs	
Door lock with visual aid to indicate either free or occupied: no	Cubicle doors with a gap underneath to see if there is someone inside: no
Lifts	
Visual signs indicating the floor and direction of movement, both inside and outside the cab: yes	Emergency button with a light to show that the emergency call has been received: yes
Emergency system	
Emergency alarm systems with visual alerts: no	

★★★★ 4 STAR HOTELS



Confortel Suites Madrid



ACCESSIBILITY – PHYSICALLY DISABLED

Adapted room (No. 3319)	
On 3rd floor, accessible via lift	No. of adapted rooms: 5
Clear turning circle inside (diameter): Ø 150 cm	Width of door: double door, 80 cm
Height of bed: 60 cm (adjustable)	Height of climate control: 67-76 cm
Wardrobe doors: sliding	Space for access to the bed: right hand side 129 cm , left hand side 125 cm
Height of wardrobe shelves and drawers: 28-125 cm	Height of hanger rail: 141 cm
Bathroom in adapted room	
Door: sliding width of 80 cm	Automatic dialling emergency phone
	Clear turning circle inside (diameter): Ø 150 cm
Toilet:	
Seat height: 47 cm	Height of flush mechanism: 100 cm
Approach area: right hand side 100 cm	Folding grab bar on right hand side: 68-81 cm
Folding grab bar on left hand side: 68-81 cm	Distance between bars: 59 cm
Basin:	
Height and clearance beneath the basin: 60-87 cm and 59 cm	Tap: mixer tap
Height of the lower edge of the mirror: 117 cm, angled	Height of bathroom fittings: 60-110 cm
Shower:	
Width of approach to shower: 120 cm	Shower base: level with floor
Shower floor: non-slip	Shower stool: fixed
Height and location of horizontal grab bar: 94 cm	No vertical grab bar
Tap: mixer tap	Height of tap: 107 cm , on accessible wall
Adjustable shower-head height: yes	Fixed shower screen
Adapted bathroom in communal areas	
On ground floor , accessible	Number of adapted toilets: 2
	Door: Outward opening, width of 76 cm
Clear turning circle inside (diameter): Ø 150 cm	Emergency notification system in case of a fall
Toilet:	
Seat height: 45 cm	Height of flush mechanism: 76 cm
Approach area: right hand side 76 cm	Folding grab bar on right hand side: 62-80 cm



ACCOMMODATION



Fixed grab bar on left hand side: 70 cm	Distance between bars: 70 cm
Basin:	
Height and clearance beneath the basin: 72 cm and 48 cm	Tap: mixer tap
Height of the lower edge of the mirror: 94 cm	Height of bathroom fittings: 102-114 cm
Lifts	No. of lifts: 6, 2 in each block
Accessible up to the door	Height of call buttons: 111-117 cm
Width of door: 79 cm	Width and depth of cab: 95 and 127 cm
Height of lift buttons: 97-120 cm	No handrail

Other amenities	Location	Access	Main characteristics
Reception	Ground floor	Accessible	Height of reception desk: 116 and 90 cm
Cafeteria	Ground floor	Accessible via ramp with a width of 4.83 cm and a non-recommended incline of 14%	Height of bar: 106 cm Height of table: 72 cm Height beneath table: 68 cm Width beneath table: 66 cm Depth beneath table: 74 cm
Restaurant / Breakfast buffet (menu available in Braille)	Ground floor	Accessible via ramp described above	Height of buffet bar: 86-91 cm Height of table: 77 cm Height beneath table: 71 cm Width beneath table: 70 cm Depth beneath table: 70 cm
Meeting rooms (9)	Ground floor and first floor	Accessible via lift	Height of table: 72 cm Height beneath table: 66 cm Width beneath table: 200 cm Depth beneath table: 45 cm
Parking	Basement floor (-1 and -4)	Accessible via lift	There are 8 parking spaces for people with limited mobility (PRM), indicated by the disabled parking sign (ISA)

★★★★ 4 STAR HOTELS



Confortel Suites Madrid



ACCESSIBILITY – VISUALLY IMPAIRED

Signs

Signs the same size: **yes**, average height of **172-192 cm** and a font size of **≥ 1.5 cm**

Lettering in a colour which contrasts with the background: **yes**; Text and symbols: **not in relief and not in Braille**

Main stairs

Edge of stairs marked with a non-slip strip in a contrasting colour: **yes**; Side protection skirting board of **≥ 12 cm** on both sides: **yes**

Steps have a riser: **yes**; All steps are the same height: **yes**
Steps have nosing: **no**

The space under the stairs is blocked off: **there is none**; Handrail on either side: **only on left hand side**

Continuous handrails on half-landings: **yes**; Handrail extends at top and bottom of stairs: **no**

Strip of surface of a different texture and contrasting colour at the top and bottom of the stairs: **no**

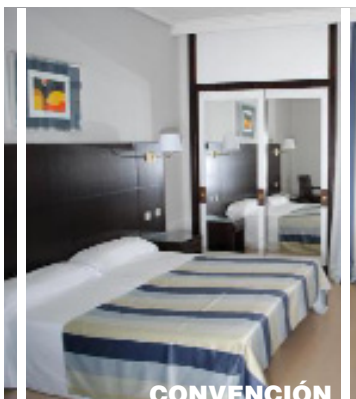
Lifts

Cab with audio signals: **yes**; Control buttons in contrasting colour: **yes**

Keypad with numbers in relief: **yes**; Keypad with numbers in Braille: **yes**



ACCOMMODATION



CONVENCIÓN HOTEL

Calle de O'Donnell, 53
28007 Madrid

Telephone: 91 574 68 00
Fax: 91 574 56 01

Web: www.hotel-convencion.com

Metro with lift: Goya

Bus: 2, 15, 26, 28, 61, 63, SE and C

ACCESS

- In the access to the reception area, there is a staircase with an alternative 2-stage ramp.
- The automatic glass door is **1.10 m** wide. It is not marked with horizontal strips or a logo in a contrasting colour.
- The ramp is **4 m** long and has an incline of **10%**. It has handrails, and both ends are indicated by a floor surface with a distinctive texture and contrasting colour.



ACCESSIBILITY – HEARING IMPAIRED

Room	
Internet connection: yes	TV which communicates with reception: yes
TV with teletext decoder: yes	TV has alarm clock with visual alert: no
Bedside plug socket: yes	Entrance door with peephole: no
Written information on available services: yes	Light signals to indicate a knock at the door: no
Communal WCs	
Door lock with visual aid to indicate either free or occupied: no	Cubicle doors with a gap underneath to see if there is someone inside: yes
Lifts	
Visual signs indicating the floor and direction of movement, both inside and outside the cab: yes	Emergency button with a light to show that the emergency call has been received: no
Emergency system	
Emergency alarm systems with visual alerts: yes	



4 STAR HOTELS



Convención



ACCESSIBILITY – PHYSICALLY DISABLED

Adapted room	
On 1st and 2nd floor , accessible via lift	No. of adapted rooms: 5 Width of door: 75 cm
Clear turning circle inside (diameter): Ø 150 cm	Height of climate control: 160-190 cm
Height of bed: 53 cm	Space for access to the bed: right hand side 109 cm , left hand side 88 cm
Wardrobe doors: sliding	Height of hanger rail: 125 cm
Height of wardrobe shelves and drawers: 20-69 cm	
Bathroom in adapted room	
Door: outward opening 78.5 cm	Clear turning circle inside (diameter): Ø 150 cm
Toilet:	
Seat height: 41 cm	Height of flush mechanism: 106 cm
Approach area: right hand side 198 cm	Folding grab bar on right hand side: 86 cm
Fixed grab bar on left hand side: 84 cm	Distance between bars: 63 cm
Basin:	
Height and clearance beneath the basin: 76 cm and 26 cm	Tap: mixer tap
Height of the lower edge of the mirror: 83 cm	Height of bathroom fittings: 96-120 cm
Shower:	
Width of approach to shower: 100 cm	Shower base: level with floor
Shower floor: non-slip	Shower chair or stool: fixed
Height and location of horizontal grab bar: 94 cm , wall to side of tap	Height and location of vertical grab bar: 110-140 cm , wall to side of tap
Tap: mixer tap	Shower curtain
Adjustable shower-head height: yes	
Adapted bathroom in communal areas	
On ground floor , accessible	Number of adapted toilets: 2
	Door: Outward opening, width of 79 cm
Clear turning circle inside (diameter): Ø 150 cm	
Toilet:	
Seat height: 41 cm	
Approach area: left hand side 115 cm , front 160 cm	Fixed grab bar on right hand side: 80 cm
Fixed grab bar on left hand side: 84 cm	Distance between bars: 75 cm



ACCOMMODATION



Basin:	
Height and clearance beneath the basin: 40 cm and 24 cm	Tap: mixer tap
Height of the lower edge of the mirror: 91 cm	Height of bathroom fittings: 97 cm
Lifts	No. of lifts: 8
Accessible up to the door	Height of call buttons: 107-114 cm
Width of door: 90 cm	Width and depth of cab: 105 and 106 cm
Height of lift buttons: 120-146 cm	Height of handrail: 70-90 cm

Other amenities	Location	Access	Main characteristics
Reception	Ground floor	Accessible	Height of reception desk: 115 cm
Cafeteria	Ground floor	Accessible	Height of bar: 116 cm Height of table: 76 cm Height beneath table: 72 cm Depth beneath table: 32 cm
Restaurant / Breakfast buffet	Ground floor	Accessible via ramp with a length of 4.6 m and a sharp incline of 13%	Height of buffet bar: 91 cm Height of table: 74 cm Height beneath table: 70 cm Depth beneath table: 41 cm
Meeting rooms (6)	Ground floor	Accessible	Height of table: 80 cm Height beneath table: 72 cm Width beneath table: 157 cm Depth beneath table: 90 cm
Parking	Basement -1	Accessible via lift	There are 6 parking spaces for people with limited mobility (PRM), indicated by the disabled parking sign (ISA)

★★★★ 4 STAR HOTELS



Convención



ACCESSIBILITY – VISUALLY IMPAIRED

Signs

Signs the same size: **yes**, average height of **209-227 cm** and a font size of **≥ 1.5 cm**

Lettering in a colour which contrasts with the background: **yes**; and not in Braille

Main stairs

Edge of stairs marked with a non-slip strip in a contrasting colour: **no**

Side protection skirting board of **≥ 12 cm** on both sides: **yes**

Steps have a riser: **yes**

All steps are the same height: **yes**

Steps have nosing: **no**

The space under the stairs is blocked off: **there is none**

Handrail on either side: **yes**

Continuous handrails on half-landings: **yes**

Handrail extends at top and bottom of stairs: **no**

Lifts

Cab with audio signals: **no**

Control buttons in contrasting colour: **yes**

Keypad with numbers in relief: **yes**

Keypad with numbers in Braille: **no**



ACCOMMODATION



CROWNE PLAZA MADRID AIRPORT

Calle Lola Flores, 1
(Acceso por Avenida de Aragón, 402)
28022 Madrid

Telephone: 91 206 34 10
 Fax: 91 206 34 11

Web: www.crowneplaza.com

Bus: Suburban bus service from Avenida América to Alcalá de Henares and Torrejón

ACCESS

- The entrance to the hotel is level with the street. It has a clearance width of **2 m**.
- The main entranceway has a small **3 cm** lip as well as three sets of doors, a revolving door with a manually opened door on either side. The main door is a revolving glass door with a clearance width of **1.20 m**. There is a control to stop and reduce the speed of the revolving door located both inside and outside at a height of **1.10 m**.
- The alternative doors for PRM guests are outward opening single glass swing doors. Each one has a clearance width of **90 cm**. They are marked with double horizontal stripes and the hotel logo in contrasting colours.
- Just before the revolving door and within the revolving door are door-mats that are securely affixed to the floor.
- There is an accessible route that takes guests straight to the reception and help desk.



ACCESSIBILITY – HEARING IMPAIRED

Room	
Internet connection: yes	TV which communicates with reception: yes
TV with teletext decoder: yes	TV has alarm clock with visual alert: yes
Bedside plug socket: yes	Entrance door with peephole: yes
Written information on available services: no	Light signals to indicate a knock at the door: no
Communal WCs	
Door lock with visual aid to indicate either free or occupied: no	Cubicle doors with a gap underneath to see if there is someone inside: no
Lifts	
Visual signs indicating the floor and direction of movement, both inside and outside the cab: yes	Emergency button with a light to show that the emergency call has been received: no
Emergency system	
Emergency alarm systems with visual alerts: yes	



★★★★ 4 STAR HOTELS

Crowne

Plaza Madrid Airport



ACCESSIBILITY – PHYSICALLY DISABLED

Adapted room (No. 245)	
On the 2nd floor accessible via lift	Number of adapted rooms: 3
Clear turning circle inside (diameter): Ø 150 cm	Width of door: 86 cm
Height of bed: 60 cm	Height of climate control: 155 cm
Wardrobe doors: easy to open sliding doors without handles	Space for access to the bed: right hand side 127 cm , left hand side 125 cm
Min. and max. height of wardrobe shelves and drawers: 30 cm and 90 cm	Height of hanger rail: 180 cm
Bathroom in adapted room	
Door: Sliding door with a width of 86 cm	Clear turning circle inside (diameter): Ø 150 cm
Toilet:	
Seat height: 47 cm	Height of flush mechanism: 90 cm
Approach area: right hand side 120 cm , front 128 cm	Folding grab bar on the right hand side: 54 - 75 cm
Fixed horizontal grab bar on the left hand side: 75 cm	Distance between bars: 72 cm
Basin:	
Height and clearance beneath the basin: 74 cm and 60 cm	Tap: mixer tap easy to use
Height of the lower edge of the mirror: 104 cm	Min. and max. height of bathroom fittings: 80 cm
Shower:	
Width and depth of approach area: 84 cm and ≥ 120 cm	Shower base: level with the floor
Shower floor: non-slip	Shower chair or seat: fixed and folding seats
Height and location of horizontal grab bar: 97 cm on the same wall as the tap	Height and location of diagonal grab bar: 70 – 95 cm on wall to the side of the tap
Tap: requires a twisting action of the wrist, difficult to use	Height of the tap: 120 cm on the wall opposite the fixed seat
Non-adjustable height shower head: 120 cm	Shower screen: swing screen made of glass
Adapted toilets in communal areas	
Location: same floor as adapted rooms	Total number of adapted toilets: 1
Bathroom door: none	On second floor – accessible via lift
Clear turning circle inside (diameter): Ø 150 cm	
Cubicle door: inward opening door with a width of 76 cm	



ACCOMMODATION

Toilet	
Seat height: 45 cm	Height of flush mechanism: 90 cm
Approach area: right hand side 155 cm and frontal 112 cm	Grab bar on the right hand side: none
Folding grab bar on the left hand side: 50 – 70 cm	
Basin	
Height and clearance beneath the basin: 72 cm and 56 cm	Tap: mixer tap easy to use
Height of the lower edge of the mirror: 90 cm	Min. and max. height of bathroom fittings: 80 cm
Lifts	
Floors served: all floors	Total number of lifts: 2
Height of call buttons: 96 cm	Accessible up to the door
Width and depth of cab: 111 and 137 cm	Width of door: 80 cm
Height of handrail: 92 cm	Min. and max. height of the call buttons: 100 cm and 120 cm
	Mirror opposite the door: yes

Other amenities	Location	Access	Main characteristics
Reception	Ground floor	Accessible	Height of reception desk: 115 cm
Cafeteria	Ground floor	Accessible	Height of bar: 109 cm Height of table: 75 cm Height beneath table 74 cm Width beneath table: 70 cm diameter Depth beneath table: 34 cm
Restaurant / Breakfast buffet	1st floor	Accessible via lift	Height of buffet bar: 90 cm Height of table: 76 cm Height beneath table 73 cm Width beneath table: 80 cm Depth beneath table: 80 cm
Meeting rooms (5)	Basement floor -1	Accessible via lift	Furniture depending on the event
Gym	Basement floor -1	Accessible via lift	No specially adapted changing rooms or toilets
Parking	Basement floor -2	Accessible via the automatic car lift or the valet service run by hotel staff	There are 2 reserved parking spaces reserved for people with reduced mobility (PRM), indicated by the disabled parking sign (ISA). The reserved parking spaces have a lateral approach area of 120 cm

★★★★ 4 STAR HOTELS



Crowne

Plaza Madrid Airport

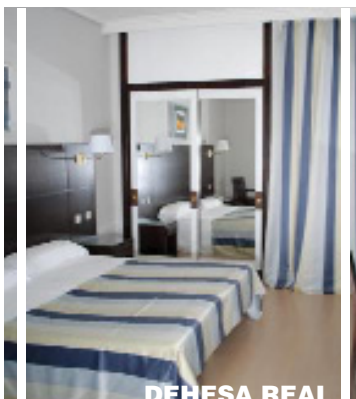


ACCESSIBILITY – VISUALLY IMPAIRED

Bedrooms	
Colour of door contrasts with adjacent walls: yes	Information about hotel services available in Braille: no and in large print: no
Room lighting with dimmer switch: no	TV remote control with large numbers: yes and in contrasting colours: yes
Room free of projecting elements: no	Audible signals to indicate emergency alarm: yes
Signs	
Signs the same size: yes , average height of 170 cm and a font size of 3-8 cm	
Lettering in a colour which contrasts with the background: yes	Text and symbols: not in relief and not in Braille
Main stairs	
Edge of stairs marked with a non-slip strip in a contrasting colour: no	Side protection skirting board of 12 cm on both sides: no
Steps have a riser: yes	
Steps have nosing: no	All steps are the same height: yes
The space under the stairs is blocked off: yes	Handrail on either side: no , just on one side
Continuous handrails on half-landings: yes , but just on one side	Handrail extends past the top and bottom of stairs: no
Distinctively textured and contrastingly coloured strip at the top and bottom of the stairs: no	
Lifts	
Cab with audio signals: no	Control buttons in contrasting colours: no
Keypad with numbers in relief: yes	Keypad with numbers in Braille: yes
Strip of surface of a different texture and contrasting colour at entrance to lift: no	
Emergency System	
Audible alarm system in place in case of emergency: yes	



ACCOMMODATION



DEHESA REAL HOTEL

Calle de La Masó, 83
28034 Madrid

Telephone: 91 727 76 09
Fax: 91 735 45 29

Web: www.hoteldehesareal.es

Metro without lift: Herrera Oria
Metro with lift: Lacoma

Bus: 49, 133 and 134

ACCESS

- The main entrance has **4 steps** with an alternative ramp.
- The ramp is **1.40 m** wide, **5.10 m** long and has a non-recommended incline of **21%**. There is a handrail on the right side of the ramp, leading upwards, which does not extend past the ends of the ramp. The ends of the ramp are not indicated by a distinctively textured or contrastingly coloured floor surface.
- The automatic glass door is **2.0 m** wide. It is indicated by a horizontal strip in a contrasting colour.



ACCESSIBILITY – HEARING IMPAIRED

Room	
Internet connection: yes	TV which communicates with reception: no
TV with teletext decoder: yes	TV has alarm clock with visual alert: no
Bedside plug socket: yes	Entrance door with peephole: no
Written information on available services: yes	Light signals to indicate a knock at the door: no
Communal WCs	
Door lock with visual aid to indicate either free or occupied: no	Cubicle doors with a gap underneath to see if there is someone inside: no
Lifts	
Visual signs indicating the floor and direction of movement, both inside and outside the cab: yes	Emergency button with a light to show that the emergency call has been received: no
Emergency system	
Emergency alarm systems with visual alerts: no	

★★★★ 4 STAR HOTELS



Dehesa Real



ACCESSIBILITY – PHYSICALLY DISABLED

Adapted room (No. 102)	
On 1st floor , accessible via lift	No. of adapted rooms: 1
Clear turning circle inside (diameter): Ø 150 cm	Width of door: 82 cm
Height of bed: 50 cm	Height of climate control: 155 cm , also controlled from reception
	Space for access to the bed: right hand side 95 cm , left hand side ≥ 72 cm
Wardrobe doors: sliding with handles, difficult to open	Height of hanger rail: 177 cm
Height of wardrobe shelves and drawers: 40-190 cm	
Bathroom in adapted room	
Door: sliding with a width of 75 cm	Clear turning circle inside (diameter): Ø 150 cm
Toilet:	
Seat height: 45 cm	Height of flush mechanism: 90 cm
Approach area: right hand side 120 cm (also occupying the shower space) and front 160 cm	Folding grab bar on right hand side: 57-75 cm
No grab bar on left hand side	
Basin:	
Height and clearance beneath the basin: 70 cm and 50 cm	Tap: mixer tap
Height of the lower edge of the mirror: 90 cm	Height of bathroom fittings: 83 cm
Shower:	
Width of approach to shower: 150 cm	Shower base: a 2 cm lip
Shower floor: non-slip	Shower stool: mobile with backrest
Height and location of horizontal grab bar: 86 cm , wall to side of tap	Has a vertical grab bar on the same wall as the tap which is used for adjusting the height of the shower head
Tap: mixer tap	Height of tap: 120 cm on accessible wall
Adjustable shower-head height: yes	
Adapted bathroom in communal areas	
On ground floor , accessible	Number of adapted toilets: 2
Clear turning circle inside (diameter): Ø 150 cm	Door: Sliding, width of 72 cm
Toilet:	
Seat height: 45 cm	Height of flush mechanism: 90 cm
Approach area: right hand side 97 cm , front 106 cm	Fixed grab bar on right hand side: 80 cm



ACCOMMODATION



Fixed grab bar on left hand side: 84 cm	Folding grab bar on right hand side: 57-75 cm
No grab bar on left hand side	
Basin:	
Height and clearance beneath the basin: 75 cm and 59 cm	Tap: mixer tap
Height of the lower edge of the mirror: 100 cm	Height of bathroom fittings: 80 cm
Lifts	No. of lifts: , connects all floors
Accessible up to the door	Height of call buttons: 110 cm
Width of door: 80 cm	Width and depth of cab: 104 and 146 cm
Height of lift buttons: 98-140 cm	Height of handrail: 90 cm

Other amenities	Location	Access	Main characteristics
Reception	Ground floor	Accessible	Height of reception desk: 113 cm
Cafeteria	Ground floor	Accessible	Height of bar: 115 cm Height of table: 75 cm Height beneath table: 71 cm Width beneath table: 110 cm Depth beneath table: 75 cm Tables with central leg
Restaurant / Breakfast buffet	Ground floor	Accessible	Height of table: 75 cm Height beneath table: 71 cm Width beneath table: 110 cm Depth beneath table: 75 cm Tables with central leg
Parking	Basement -1	Accessible via lift	There is 1 parking space for people with limited mobility (PRM), indicated by the disabled parking sign (ISA)

★★★★ 4 STAR HOTELS



Dehesa Real



ACCESSIBILITY – VISUALLY IMPAIRED

Signs	
Signs the same size: yes , average height of 165-180 cm and a font size of ≥ 1.5 cm	
Lettering in a colour which contrasts with the background: yes	Text and symbols: not in relief and not in Braille
Main stairs	
Edge of stairs marked with a non-slip strip in a contrasting colour: no	Side protection skirting board of ≥ 12 cm on both sides: on just one side
Steps have a riser: yes	All steps are the same height: yes
Steps have nosing: no	
The space under the stairs is blocked off: yes	Handrail on either side: no
Continuous handrails on half-landings: no	Handrail extends at top and bottom of stairs: no
Strip of surface of a different texture and contrasting colour at the top and bottom of the stairs: no	
Lifts	
Cab with audio signals: no	Control buttons in contrasting colour: yes
Keypad with numbers in relief: yes	Keypad with numbers in Braille: no



ACCOMMODATION



EMPERADOR HOTEL

Gran Vía, 53
28013 Madrid

Telephone: 91 547 28 00
Fax: 91 547 28 17

Web: www.emperadorhotel.com

Metro with lift: Callao

Bus: 1, 2, 44, 46, 74, 75, 148 and 202

ACCESS

- The main door is preceded by a single step followed by **3 steps** with a handrail. There is a **90 cm wide** accessible side door and an alternative ramp which avoids having to use the three steps.
- The automatic revolving glass door is **87 cm** wide and is clearly signed.



ACCESSIBILITY – HEARING IMPAIRED

Room	
Internet connection: yes	TV which communicates with reception: no
TV with teletext decoder: yes	TV has alarm clock with visual alert: no
Bedside plug socket: in certain rooms	Entrance door with peephole: no
Written information on available services: yes	Light signals to indicate a knock at the door: no
Communal WCs	
Door lock with visual aid to indicate either free or occupied: no	Cubicle doors with a gap underneath to see if there is someone inside: yes
Lifts	
Visual signs indicating the floor and direction of movement, both inside and outside the cab: yes	Emergency button with a light to show that the emergency call has been received: no
Emergency system	
Emergency alarm systems with visual alerts: yes	

★★★★ 4 STAR HOTELS



Emperador



ACCESSIBILITY – PHYSICALLY DISABLED

Adapted room	No. of adapted rooms: 5
On 1st and 5th floor, accessible via lift	Width of door: 77 cm
Clear turning circle inside (diameter): Ø 150 cm	Height of climate control: 158 cm
Height of bed: 51 cm	Space for access to the bed: right hand side 77 cm , left hand side 87 cm
Wardrobe doors: Folding with handles, difficult to open	Height of wardrobe shelves and drawers: 52-160 cm
Bathroom in adapted room	
Door: inward opening with a width of 78 cm	Clear turning circle inside (diameter): Ø 150 cm
Toilet:	
Seat height: 41 cm	Height of flush mechanism: 79 cm
Approach area: front 120 cm and right hand side	Folding grab bar on right hand side
Basin:	
Height and clearance beneath the basin: 64 cm and 29 cm	Tap: mixer tap
Height of the lower edge of the mirror: 99 cm	Height of bathroom fittings: 70 cm
Bath:	
Height of bath: 48 cm	Horizontal and vertical grab bars
Rotating transfer chair: yes	Curtain and folding screen
Mixer tap at a height of 60 cm on narrow wall	Adjustable shower-head height: yes
Lifts (panoramic)	
Accessible up to the door	Height of call buttons: 112-117 cm
Width of door: 80 cm	Width and depth of cab: 100 and 140 cm
Height of lift buttons: 95-125 cm	Height of handrail: 90 cm



ACCOMMODATION



Other amenities	Location	Access	Main characteristics
Reception	Ground floor	Accessible	Height of reception desk: 116 cm
Cafeteria (lounge bar with sofas)	Ground floor	Accessible	Height of bar: there is none
Restaurant / Breakfast buffet	First floor via lift	Accessible	Height of buffet bar: 87 cm Height of table: 73 cm Height beneath table: 63 cm Width beneath table: 60 cm Depth beneath table: 62 cm
Meeting rooms (9)	First floor	Accessible via lift	
Pool and Gym	Tenth floor and basement -1	Not accessible, steps with no alternative ramp	No hoist for getting into the pool. No specially adapted changing rooms or toilets



ACCESSIBILITY – VISUALLY IMPAIRED

Signs

Signs the same size: **yes**, average height of **175-210 cm** and a font size of **≥ 1.5 cm**

Lettering in a colour which contrasts with the background: **yes**; Text and symbols: **not in relief** and **not in Braille**

Main stairs

Edge of stairs marked with a non-slip strip in a contrasting colour: **no**; Side protection skirting board of **≥ 12 cm** on both sides: **no**

Steps have a riser: **yes**; All steps are the same height: **yes**
Steps have nosing: **no**

The space under the stairs is blocked off: **there is none**; Handrail on either side: **no**

Continuous handrails on half-landings: **yes**; Handrail extends at top and bottom of stairs: **no**

Strip of surface of a different texture and contrasting colour at the top and bottom of the stairs: **no**

Lifts

Cab with audio signals: **no**; Control buttons in contrasting colour: **yes**

Keypad with numbers in relief: **yes**; Keypad with numbers in Braille: **yes**



4 STAR HOTELS



EMPERATRIZ HOTEL

Calle de López de Hoyos, 4
28002 Madrid

Telephone: 91 563 80 88
Fax: 91 563 98 04

Web: www.hotel-emperatriz.com

Metro without lift: Gregorio Marañón

Bus: 14, 45 and 150

ACCESS

- The main entrance and access to the reception area has a single step.
- The glass door is manually operated and is **95 cm** wide. It is not marked with horizontal strips or a logo in a contrasting colour.



ACCESSIBILITY – HEARING IMPAIRED

Room

Internet connection: **yes**; TV which communicates with reception: **no**

TV with teletext decoder: **yes**; TV has alarm clock with visual alert: **no**

Bedside plug socket: **yes**; Entrance door with peephole: **no**
Written information on available services: **yes**; Light signals to indicate a knock at the door: **no**

Communal WCs

Door lock with visual aid to indicate either free or occupied: **no**; Cubicle doors with a gap underneath to see if there is someone inside: **no**

Lifts

Visual signs indicating the floor and direction of movement, both inside and outside the cab: **yes**; Emergency button with a light to show that the emergency call has been received: **no**

Emergency system

Emergency alarm systems with visual alerts: **no**



ACCOMMODATION



ACCESSIBILITY – PHYSICALLY DISABLED

Adapted room (No. 210)	No. of adapted rooms: 3
On 2nd floor , accessible	Width of door: 87 cm
Clear turning circle inside (diameter): Ø 150 cm	Height of climate control: 148 cm
Height of bed: 57 cm	Space for access to the bed: right hand side 97 cm , left hand side 153 cm
Wardrobe doors: Handles, difficult to open	Height of hanger rail: 174 cm
Height of wardrobe shelves and drawers: 21-174 cm	
Bathroom in adapted room	
Door: width of 78 cm	Clear turning circle inside (diameter): Ø 150 cm
Toilet:	
Seat height: 41 cm	Height of flush mechanism: 93 cm
Approach area: none ≥ 80 cm	Folding grab bar opposite approach side
Basin:	
Height and clearance beneath the basin: 66.5 cm and 29 cm	Tap: mixer tap
Height of the lower edge of the mirror: 91 cm	Height of bathroom fittings: 140 cm
Bath:	
Height of bath: 64 cm	Height of grab bar: 64 cm
Mixer tap on accessible wall	
Lifts	No. of lifts: 2
Accessible up to the door	Height of call buttons: 132 cm
Width of door: 80 cm	Width and depth of cab: 91 and 164 cm
Height of lift buttons: 86-111 cm	



4 STAR HOTELS



Emperatriz

Other amenities	Location	Access	Main characteristics
Reception	Ground floor	Accessible	Height of reception desk: 116 cm
Snack bar	Ground floor	Accessible	Height of table: 54 cm Height beneath table: 51 cm
Restaurant / Breakfast buffet	Ground floor	Accessible	Height of table: 73 cm
Meeting rooms (5)	Ground floor	4 of them are accessible. The Emperatriz Hall is not accessible	



ACCESSIBILITY – VISUALLY IMPAIRED

Signs

Signs the same size: **yes**, average height of **218 cm** and a font size of **≥ 1.5 cm**

Lettering in a colour which contrasts with the background: no	Text and symbols: not in relief and not in Braille
Main stairs	
Edge of stairs marked with a non-slip strip in a contrasting colour: no	Side protection skirting board of ≥ 12 cm on both sides: no
Steps have a riser: yes	All steps are the same height: no
Steps have nosing: no	
The space under the stairs is blocked off: no	Handrail on either side: no
Continuous handrails on half-landings: yes	Handrail extends at top and bottom of stairs: no
Strip of surface of a different texture and contrasting colour at the top and bottom of the stairs: no	
Lifts	
Cab with audio signals: no	Control buttons in contrasting colour: yes
Keypad with numbers in relief: no	Keypad with numbers in Braille: yes



ACCOMMODATION



FOXÁ M-30 HOTEL

Calle de Serrano Galvache, 14
28033 Madrid

Telephone: 91 384 04 00
Fax: 91 384 04 02

Web: www.foxa.com

Bus: 7, 29 and 107

ACCESS

- The main entrance has some stairs with an alternative ramp.
- The automatic sliding glass entrance door is **1.08 m** wide. It is not marked with horizontal strips or a logo in a contrasting colour.
- The ramp is **14.6 m** long and has a non-recommended incline of **9%**. There are handrails on both sides of the ramp at heights of **67 cm** and **88 cm**, which do not extend past the ends of the ramp. The ends of the ramp are not indicated by a distinctively textured or contrasting coloured floor surface.



ACCESSIBILITY – HEARING IMPAIRED

Room	
Internet connection: yes	TV which communicates with reception: no
TV with teletext decoder: yes	TV has alarm clock with visual alert: no
Bedside plug socket: yes	Entrance door with peephole: no
Written information on available services: yes	Light signals to indicate a knock at the door: no
Communal WCs	
Door lock with visual aid to indicate either free or occupied: no	Cubicle doors with a gap underneath to see if there is someone inside: no
Lifts	
Visual signs indicating the floor and direction of movement, both inside and outside the cab: yes	Emergency button with a light to show that the emergency call has been received: no
Emergency system	
Emergency alarm systems with visual alerts: no	

★★★★ 4 STAR HOTELS



Foxa M-30



ACCESSIBILITY – PHYSICALLY DISABLED

Adapted room (No. 207)	
On 2nd floor, accessible via lift.	No. of adapted rooms: 1
Clear turning circle inside (diameter): Ø 150 cm	Width of door: 80 cm
Height of bed: 54 cm	Height of climate control: 156 cm
Wardrobe doors: sliding, easy to open	Space for access to the bed: right hand side 94 cm , left hand side 160 cm
Height of wardrobe shelves and drawers: 56-125 cm	Height of hanger rail: 169 cm
Bathroom in adapted room	
Door: sliding with a width of 79 cm	Clear turning circle inside (diameter): Ø 150 cm
Toilet:	
Seat height: 39 cm	Height of flush mechanism: 94 cm
Approach area: side 118 cm	Folding grab bar on right hand side: 63-80 cm
Basin:	
Height and clearance beneath the basin: 66 cm and 35 cm	Tap: mixer tap
Height of the lower edge of the mirror: 104 cm	Height of bathroom fittings: 83-120 cm
Shower:	
Shower floor: non-slip	Shower base: level with floor
Tap: mixer tap	Shower chair or stool: fixed
Height and location of horizontal grab bar: 65-81 cm, wall to side of tap	No vertical grab bar
Lifts	
Accessible up to the door	No. of lifts: 2
Width of door: 80 cm	Height of call buttons: 132 cm
Height of lift buttons: 82-120 cm	Width and depth of cab: 108 and 138 cm



ACCOMMODATION

Other amenities	Location	Access	Main characteristics
Reception	Ground floor	Accessible	Height of reception desk: 111 cm
Cafeteria		Accessible	Height of bar: 113 cm Height of table: 69 cm Height beneath table: 65 cm Width beneath table: 70 cm Depth beneath table: 70 cm
Restaurant / Breakfast buffet		Accessible via lift	Height of table: 73 cm Height beneath table: 71 cm Width beneath table: 110 cm Depth beneath table: 20 cm
Meeting rooms (15)		Accessible via lift	
Parking	Basement -1	Accessible via lift	There are no parking space for people with limited mobility (PRM), indicated by the disabled parking sign (ISA)



ACCESSIBILITY – VISUALLY IMPAIRED

Signs

Signs the same size: **yes**, average height of **210 cm** and a font size of **≥ 1.5 cm**

Lettering in a colour which contrasts with the background: **yes**; Text and symbols: **not in relief** and **not in Braille**

Main stairs

Edge of stairs marked with a non-slip strip in a contrasting colour: **no**; Side protection skirting board of **≥ 12 cm** on both sides: **no**

Steps have a riser: **yes**; All steps are the same height: **yes**
Steps have nosing: **no**

The space under the stairs is blocked off: **there is none**; Handrail on either side: **no**

Continuous handrails on half-landings: **yes**; Handrail extends at top and bottom of stairs: **no**

Strip of surface of a different texture and contrasting colour at the top and bottom of the stairs: **no**

Lifts

Cab with audio signals: **no**; Control buttons in contrasting colour: **yes**

Keypad with numbers in relief: **yes**; Keypad with numbers in Braille: **yes**



4 STAR HOTELS



HIGH TECH MADRID AEROPUERTO HOTEL

Calle del Galeón, 25
28042 Madrid

Telephone: 91 515 94 50
Fax: 91 515 94 44

Web: www.hthoteles.com

Bus: 114 and 115

ACCESS

- The main entrance is accessible and has a level surface.
- The hotel has a automatic revolving glass door.
- There are **2** alternative glass swing doors next to the revolving door, both of which measure more than **80 cm** wide.



ACCESSIBILITY – HEARING IMPAIRED

Room

Internet connection: **yes**; TV which communicates with reception: **no**

TV with teletext decoder: **yes**; TV has alarm clock with visual alert: **no**

Bedside plug socket: **yes**; Entrance door with peephole: **no**
Written information on available services: **yes**; Light signals to indicate a knock at the door: **no**

Communal WCs

Door lock with visual aid to indicate either free or occupied: **no**; Cubicle doors with a gap underneath to see if there is someone inside: **no**

Lifts

Visual signs indicating the floor and direction of movement, both inside and outside the cab: **yes**; Emergency button with a light to show that the emergency call has been received: **no**

Emergency system

Emergency alarm systems with visual alerts: **no**



ACCOMMODATION



ACCESSIBILITY – PHYSICALLY DISABLED

Adapted room (No. 311)	No. of adapted rooms: 2
On 3rd floor , accessible via lift	Width of door: 76 cm
Clear turning circle inside (diameter): Ø 150 cm	Height of climate control: 149 cm
Height of bed: 55 cm	Space for access to the bed: right hand side 87 cm , left hand side 87 cm
Height of wardrobe shelves and drawers: 76-200 cm	Height of hanger rail: 167 cm
Bathroom in adapted room	
Door: sliding with a width of 83 cm	Clear turning circle inside (diameter): Ø 150 cm
Toilet:	
Seat height: 41 cm	Height of flush mechanism: 75 cm
Approach area: side ≥ 80 cm	Fixed grab bar opposite approach side: 83 cm
No grab bar on approach side	
Basin:	
Height and clearance beneath the basin: 61 cm and 23 cm	Tap: mixer tap
Height of the lower edge of the mirror: 81 cm	Height of bathroom fittings: 150 cm
Shower:	
Shower floor: non-slip	Shower base: level with floor
Tap: mixer tap	Shower chair: fixed
Height of horizontal grab bar: 84 cm	No vertical grab bar
Adapted bathroom in communal areas	
On floor -1 , accessible via lift	Door: width of 87 cm
Clear turning circle inside (diameter): Ø 150 cm	
Toilet:	
Seat height: 46.5 cm	Height of flush mechanism: 109 cm
Approach area: side 140 cm	No grab bars
Basin:	
Height and clearance beneath the basin: 86 cm and 57 cm	Tap: mixer tap
Height of the lower edge of the mirror: 92 cm	Height of bathroom fittings: 122-147 cm
Lifts	
Accessible up to the door	No. of lifts: 1
	Width and depth of cab: 95 and 147 cm
Width of door: 81 cm	



4 STAR HOTELS

High Tech
Madrid Aeropuerto



Other amenities	Location	Access	Main characteristics
Reception	Ground floor	Accessible	Height of reception desk: 116 cm
Cafeteria	Ground floor	Accessible	Height of bar: 113 cm Height of table: 50 cm
Restaurant / Breakfast buffet	Ground floor	Accessible	Height of table: 75 cm Height beneath table: 74 cm Width beneath table: 67 cm Depth beneath table: 90 cm
Meeting rooms (1)	Basement -1	Accessible via lift	



ACCESSIBILITY – VISUALLY IMPAIRED

Signs	
Signs the same size: yes , average height of 150-180 cm and a font size of ≥ 1.5 cm	
Lettering in a colour which contrasts with the background: yes	Text and symbols: not in relief and not in Braille
Main stairs	
Edge of stairs marked with a non-slip strip in a contrasting colour: no	Side protection skirting board of ≥ 12 cm on both sides: no
Steps have a riser: yes	All steps are the same height: yes
Steps have nosing: yes	
The space under the stairs is blocked off: no	Handrail on either side: no
Continuous handrails on half-landings: no	Handrail extends at top and bottom of stairs: no
Strip of surface of a different texture and contrasting colour at the top and bottom of the stairs: no	
Lifts	
Cab with audio signals: no	Control buttons in contrasting colour: yes
Keypad with numbers in relief: yes	Keypad with numbers in Braille: yes



ACCOMMODATION



HIGH TECH NUEVA CASTELLANA HOTEL

Calle de María Tubau, 16
28050 Madrid

Telephone: 91 358 64 00
Fax: 91 358 95 73

Web: www.hthoteles.com

Metro with lift: Las Tablas

Bus: 76,152 and 154

ACCESS

- The main entrance is accessible and has a level surface.
- The main automatic revolving glass door is more than **80 cm** wide.
- There are **2** alternative glass swing doors next to the revolving door, each of which is **1.16 m** wide.
- None of the doors are marked with horizontal strips or a logo in a contrasting colour.



ACCESSIBILITY – HEARING IMPAIRED

Room	
Internet connection: yes	TV which communicates with reception: no
TV with teletext decoder: yes	TV has alarm clock with visual alert: yes
Bedside plug socket: yes	Entrance door with peephole: no
Written information on available services: yes	Light signals to indicate a knock at the door: no
Communal WCs	
Door lock with visual aid to indicate either free or occupied: no	Cubicle doors with a gap underneath to see if there is someone inside: no
Lifts	
Visual signs indicating the floor and direction of movement, both inside and outside the cab: yes	Emergency button with a light to show that the emergency call has been received: no
Emergency system	
Emergency alarm systems with visual alerts: no	



★★★★ 4 STAR HOTELS

High Tech
Nueva Castellana



ACCESSIBILITY – PHYSICALLY DISABLED

Adapted room (No. 223)	No. of adapted rooms: 8
On 2nd floor , accessible via lift	Width of door: 80 cm
Clear turning circle inside (diameter): Ø 150 cm	Height of climate control: 142 cm
Height of bed: 51 cm	Space for access to the bed: right hand side 90 cm , left hand side 90 cm
Height of hanger rail: 190 cm	
Bathroom in adapted room	
Door: swing door with a width of 79 cm	Clear turning circle inside (diameter): Ø 150 cm
Toilet:	
Seat height: 41 cm	Height of flush mechanism: 74 cm
Approach area: right hand side 70 cm	Folding grab bar on right hand side: 76-80 cm
Fixed grab bar on left hand side: 76-80 cm	Distance between bars: 81 cm
Basin:	
Height and clearance beneath the basin: 80 cm and 47 cm	Tap: mixer tap
Height of the lower edge of the mirror: 86 cm	Height of bathroom fittings: 120-123 cm
Shower:	
Width of approach to shower: 150 cm	Shower base: level with floor
Shower floor: non-slip	Shower stool: 3 mobile seats
Height and location of horizontal grab bar: 75 cm , wall to side of tap	Height and location of vertical grab bar: 75-132 cm , wall to side of tap
Tap: mixer tap	Height of tap: 140-160 cm on accessible wall
Adjustable shower-head height: yes	
Adapted bathroom in communal areas	
On floor -1 , accessible	Door: sliding door, width of 88 cm
Clear turning circle inside (diameter): Ø 150 cm	
Toilet:	
Seat height: 41 cm	Height of flush mechanism: 73 cm
Approach area: right hand side 80 cm	Folding grab bar on right hand side: 58-76 cm
Fixed grab bar on left hand side	Distance between bars
Basin:	
Height and clearance beneath the basin: 76 cm and 50 cm	Tap: mixer tap
Height of the lower edge of the mirror: 82 cm	Height of bathroom fittings: 95 cm



ACCOMMODATION



Lifts	No. of lifts: 3
Accessible up to the door	Width and depth of cab: 110 and 145 cm
Width of door: 80 cm	Height of handrail: 88 cm

Other amenities	Location	Access	Main characteristics
Reception	Ground floor	Accessible	Height of reception desk: 116 cm
Cafeteria	Ground floor	Accessible	Height of bar: 118 cm Height of table: 72 cm Height beneath table: 70 cm Width beneath table: 70 cm Depth beneath table: 33 cm
Restaurant / Breakfast buffet	Ground floor	Accessible	Height of buffet bar: 80-125 cm Height of table: 74 cm Height beneath table: 70 cm Width beneath table: 85 cm Depth beneath table: 30 cm
Meeting rooms (4)	Ground floor	Accessible	Height of table: 74 cm Height beneath table: 70 cm Width beneath table: 200 cm Depth beneath table: 45 cm
Parking	Basement -1	Accessible via lift	There are no parking space for people with limited mobility (PRM)



4 STAR HOTELS



High Tech
Nueva Castellana



ACCESSIBILITY – VISUALLY IMPAIRED

Signs

Signs the same size: **yes**, average height of **100-170 cm** and a font size of **≥ 1.5 cm**

Lettering in a colour which contrasts with the background: **yes**; Text and symbols: **not in relief and not in Braille**

Main stairs

Edge of stairs marked with a non-slip strip in a contrasting colour: **no**; Side protection skirting board of **≥ 12 cm** on both sides: **no**

Steps have a riser: **yes**; All steps are the same height: **yes**
Steps have nosing: **no**

The space under the stairs is blocked off: **no**; Handrail on either side: **yes**

Continuous handrails on half-landings: **yes**; Handrail extends at top and bottom of stairs: **no**

Strip of surface of a different texture and contrasting colour at the top and bottom of the stairs: **no**

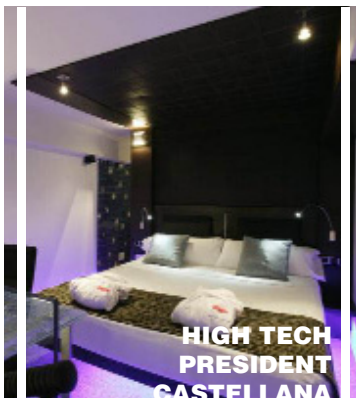
Lifts

Cab with audio signals: **no**; Control buttons in contrasting colour: **yes**

Keypad with numbers in relief: **yes**; Keypad with numbers in Braille: **yes**



ACCOMMODATION



HIGH TECH PRESIDENT CASTELLANA HOTEL

Calle del Marqués de Villamagna, 4
28001 Madrid

Telephone: 91 577 19 51
Fax: 91 577 19 54

Web: www.hthoteles.com

Metro without lift: Rubén Darío

ACCESS

- The main entrance has a ramp **1.48 m** wide, **3.42 m** long and with a steep incline of **14%**, which saves having to negotiate **2** steps.
- The automatic sliding glass door is **1.4 m** wide. It is not marked with horizontal strips or a logo in a contrasting colour.



ACCESSIBILITY – HEARING IMPAIRED

Room	
Internet connection: yes	TV which communicates with reception: no
TV with teletext decoder: yes	TV has alarm clock with visual alert: no
Bedside plug socket: yes	Entrance door with peephole: no
Written information on available services: yes	Light signals to indicate a knock at the door: no
Communal WCs	
Door lock with visual aid to indicate either free or occupied: no	Cubicle doors with a gap underneath to see if there is someone inside: no
Lifts	
Visual signs indicating the floor and direction of movement, both inside and outside the cab: yes	Emergency button with a light to show that the emergency call has been received: no
Emergency system	
Emergency alarm systems with visual alerts: no	

★★★★ 4 STAR HOTELS



High Tech

President Castellana



ACCESSIBILITY – PHYSICALLY DISABLED

Adapted room (No. 201)	No. of adapted rooms: 3
On 2nd floor, accessible	Width of door: 77 cm
Clear turning circle inside (diameter): Ø 150 cm	Height of climate control: 160 cm
Height of bed: 60 cm	Space for access to the bed: right hand side 135 cm , left hand side 70 cm
Height of hanger rail: 190 cm	
Bathroom in adapted room	
Door: swing door with a width of 80 cm	Clear turning circle inside (diameter): Ø 150 cm
Toilet:	
Seat height: 40 cm	Height of flush mechanism: 87 cm
Approach area: left hand side 105 cm	No grab bar on right hand side
Fixed grab bar on left hand side: 63 cm	
Basin:	
Height and clearance beneath the basin: 68 cm and 45 cm	Tap: mixer tap
Height of the lower edge of the mirror: 130 cm	Height of bathroom fittings: 75 cm
Shower:	
Width of approach to shower: 140 cm	Shower base: level with floor
Shower floor: non-slip	Shower stool: mobile
No horizontal grab bar	No vertical grab bar
Tap: mixer tap	Height of tap: 110-120 cm on accessible wall
Lifts	No. of lifts: 3
Accessible up to the door	Width and depth of cab: 115 and 120 cm
Width of door: 80 cm	No handrail



ACCOMMODATION



Other amenities	Location	Access	Main characteristics
Reception	Ground floor	Accessible	Height of reception desk: 116 cm
Cafeteria	Ground floor	Accessible via lift	Height of bar: 128 cm Height of table: 70 cm Height beneath table: 68 cm Width beneath table: 70 cm Depth beneath table: 35 cm
Restaurant / Breakfast buffet	Basement -1	Accessible via lift	Height of buffet bar: 82 cm Height of table: 74 cm Height beneath table: 69 cm Width beneath table: 70 cm Depth beneath table: 35 cm
Meeting rooms (2)		Accessible	Height of table: 73 cm Height beneath table: 70 cm Width beneath table: 200 cm Depth beneath table: 35 cm



ACCESSIBILITY – VISUALLY IMPAIRED

Signs

Signs the same size: **yes**, average height of **90-180 cm** and a font size of **≥ 1.5 cm**

Lettering in a colour which contrasts with the background: **yes**; Text and symbols: **not in relief** and **not in Braille**

Main stairs

Edge of stairs marked with a non-slip strip in a contrasting colour: **no**; Side protection skirting board of **≥ 12 cm** on both sides: **yes**

Steps have a riser: **yes**; All steps are the same height: **yes**
Steps have nosing: **yes**

The space under the stairs is blocked off: **yes**; Handrail on either side: **yes**

Continuous handrails on half-landings: **yes**; Handrail extends at top and bottom of stairs: **no**

Strip of surface of a different texture and contrasting colour at the top and bottom of the stairs: **no**

Lifts

Cab with audio signals: **no**; Control buttons in contrasting colour: **yes**

Keypad with numbers in relief: **yes**; Keypad with numbers in Braille: **yes**



4 STAR HOTELS



HOLIDAY INN MADRID HOTEL

Plaza de Carlos Trías Beltrán, 4
28020 Madrid

Telephone: 91 456 80 00
Fax: 91 456 80 01

Web: www.holiday-inn.es

Metro without lift: Santiago Bernabéu

Bus: 5, 43, 149, 126, 14, 147, 150, 27, 40 and N20

ACCESS

From the main entrance to the reception area there are **4** steps with an alternative ramp. The steps are identical, have risers and have tacto-visual aids at the edges. There is an automatic revolving door and **2** sets of manually operated swing doors which are both **80 cm** wide. They are marked with the logo of the hotel.

The ramp is in **2** sections, both of which are **1.10 m** long and have a non-recommended incline of **30%**. There is no handrail. The ends of the ramp are not indicated by a distinctively textured and contrastingly coloured floor surface.



ACCESSIBILITY – HEARING IMPAIRED

Room

Internet connection: **yes**; TV which communicates with reception: **no**

TV with teletext decoder: **yes**; TV has alarm clock with visual alert: **yes**

Bedside plug socket: **no**; Entrance door with peephole: **yes**
Written information on available services: **yes**; Light signals to indicate a knock at the door: **no**

Communal WCs

Door lock with visual aid to indicate either free or occupied: **no**; Cubicle doors with a gap underneath to see if there is someone inside: **no**

Lifts

Visual signs indicating the floor and direction of movement, both inside and outside the cab: **yes**; Emergency button with a light to show that the emergency call has been received: **no**

Emergency system

Emergency alarm systems with visual alerts: **no**



ACCOMMODATION



ACCESSIBILITY – PHYSICALLY DISABLED

Adapted room (No. 131)	No. of adapted rooms: 5
On 1st floor , accessible via lift	Width of door: 75 cm
Clear turning circle inside (diameter): Ø 130 cm	Height of climate control: 143 cm
Height of bed: 60 cm	Space for access to the bed: right hand side 148 cm
Wardrobe doors: sliding	Height of hanger rail: 120 cm
Height of wardrobe shelves and drawers: 20-176 cm	
Bathroom in adapted room	
Door: outward opening with a width of 80 cm	Clear turning circle inside (diameter): Ø 150 cm
Toilet:	
Seat height: 41 cm	Height of flush mechanism: 74 cm
Approach area: left hand side 86.5 cm	Folding grab bar on right hand side: 62-81 cm
Folding grab bar on left hand side: 62-81 cm	
Basin:	
Height and clearance beneath the basin: 77 cm and 65 cm	Tap: mixer tap
Height of the lower edge of the mirror: 102 cm	Height of bathroom fittings: 80-130 cm
Bath:	
Height of bath: 48 cm	Horizontal and grab bars: 65 cm
Transfer platform: no	No vertical grab bar
Thermal tap at a height of 60 cm on narrow wall	Adjustable shower-head height: yes, 133 cm
Shower curtain	
Adapted bathroom in communal areas	No. of adapted bathrooms: 3
On floors -1 and -2 , accessible	Door: width of 87 cm
Clear turning circle inside (diameter): Ø 150 cm	
Toilet:	
Seat height: 42 cm	Height of flush mechanism: 77 cm
Approach area: right hand side 78 cm , front 130 cm	Folding grab bar on left hand side: 55-74 cm
Grab bar on right hand side	
Basin:	
Height and clearance beneath the basin: 70 cm and 40 cm	Tap: mixer tap
Height of the lower edge of the mirror: 72 cm	Height of bathroom fittings: 70-100 cm



4 STAR HOTELS

Holiday Inn Madrid



Lifts	No. of lifts: 3
Accessible up to the door	Height of call buttons: 95-120 cm
Width of door: 90 cm	Width and depth of cab: 135 and 120 cm

Other amenities	Location	Access	Main characteristics
Reception	Ground floor	Accessible via ramp described above	Height of reception desk: 116 cm
Restaurant 1	Ground floor and basement -2	Accessible	Height of table: 75 cm Height beneath table: 73 cm Width beneath table: 74 cm Depth beneath table: 36 cm
Restaurant 2	Basement -2	Accessible via lift or chairlift	Height of table: 75 cm Height beneath table: 73 cm Width beneath table: 74 cm Depth beneath table: 36 cm
Meeting rooms (6)	Basement -2	Accessible via lift	Height of table: 72 cm Height beneath table: 70 cm Width beneath table: 94 cm Depth beneath table: 177 cm
Pool / Sauna and Jacuzzi	Tenth floor	Not accessible, there are steps	No hoist for getting into the pool. No specially adapted changing rooms or toilets.





ACCOMMODATION



ACCESSIBILITY – VISUALLY IMPAIRED

Signs

Signs the same size: **yes**, average height of **145-175 cm** and a font size of **≥ 1.5 cm**

Lettering in a colour which contrasts with the background: **yes** Text and symbols: **not in relief** and **not in Braille**

Main stairs

Edge of stairs marked with a non-slip strip in a contrasting colour: **yes** Side protection skirting board of **≥ 12 cm** on both sides: **yes**

Steps have a riser: **yes** All steps are the same height: **yes**
Steps have nosing: **no**

The space under the stairs is blocked off: **yes** Handrail on either side: **yes**

Continuous handrails on half-landings: **yes** Handrail extends at top and bottom of stairs: **no**

Strip of surface of a different texture and contrasting colour at the top and bottom of the stairs: **no**

Lifts

Cab with audio signals: **yes** Control buttons in contrasting colour: **yes**

Keypad with numbers in relief: **yes** Keypad with numbers in Braille: **yes**



4 STAR HOTELS



HOLIDAY INN MADRID CALLE ALCALÁ HOTEL

Calle de Alcalá, 476
28027 Madrid

Telephone: 91 375 68 00
Fax: 91 375 68 05

Web: www.veladahoteles.com

Metro without lift: Ciudad Lineal

Bus: 77 and 104

ACCESO

- The entrance has a slight slope.
- There is an automatic sliding glass door, which is **1.70 m** wide. It is not marked with horizontal strips or a logo in a contrasting colour.



ACCESSIBILITY – HEARING IMPAIRED

Room

Internet connection: **yes** TV which communicates with reception: **yes**

TV with teletext decoder: **yes** TV has alarm clock with visual alert: **yes**

Bedside plug socket: **yes** Entrance door with peephole: **no**

Written information on available services: **yes** Light signals to indicate a knock at the door: **no**

Communal WCs

Door lock with visual aid to indicate either free or occupied: **no** Cubicle doors with a gap underneath to see if there is someone inside: **no**

Lifts

Visual signs indicating the floor and direction of movement, both inside and outside the cab: **yes** Emergency button with a light to show that the emergency call has been received: **no**

Emergency system

Emergency alarm systems with visual alerts: **no**



ACCOMMODATION



ACCESSIBILITY – PHYSICALLY DISABLED

Adapted room	No. of adapted rooms: 6
Accessible via lift	Width of door: 78 cm
Clear turning circle inside (diameter): Ø 150 cm	Height of climate control: 113 cm
Height of bed: 55 cm	Space for access to the bed: right hand side 192 cm , left hand side 185 cm
Wardrobe doors: sliding	Height of hanger rail: 200 cm
Height of wardrobe shelves and drawers: 33-96 cm	
Bathroom in adapted room	
Door: outward opening with width of 80 cm	Clear turning circle inside (diameter): Ø 150 cm
Toilet:	
Seat height: 41 cm	Height of flush mechanism: 110 cm
Approach area: on one side ≥ 80 cm	Folding grab bar on opposite side to approach
No grab bar on approach side	
Basin:	
Height and clearance beneath the basin: 67 and 35 cm	Tap: mixer tap
Height of the lower edge of the mirror: 94 cm	Height of bathroom fittings: 126 cm
Shower:	
Tap: mixer tap on accessible wall	Shower base: level with floor
Shower floor: non-slip	Shower stool: mobile
Lifts	
Accessible up to the door	Height of call buttons: 116 cm
Width of door: 82 cm	Width and depth of cab: 109 and 138 cm
Height of lift buttons: 110-120 cm	Height of handrail: 90 cm



4 STAR HOTELS

Holiday Inn Madrid
Callé Alcalá



Other amenities	Location	Access	Main characteristics
Reception	Ground floor	Accessible	Height of reception desk: 116 cm
Communal WCs	Ground floor	Accessible	None of them are adapted for wheelchair users
Cafeteria	Ground floor	Accessible from reception. From the outside via a ramp with an incline of 9%	Height of table: 75 cm Height beneath table: 72 cm Width beneath table: 100 cm Depth beneath table: 45 cm
Restaurant	Ground floor	Accessible from reception. From the outside via a ramp with an incline of 9%	Height of table: 76 cm Height beneath table: 73 cm Width beneath table: 60 cm Depth beneath table: 60 cm
Meeting rooms (17)	Floors -1 (2) Ground floor (3) First floor (12)	Accessible via lift	Height of table: 78 cm Height beneath table: 74 cm Width beneath table: 47 cm Depth beneath table: 60 cm
Exterior parking	Ground floor	Accessible via lift	There are 4 parking spaces for people with limited mobility (PRM), indicated by the disabled parking sign (ISA)
Indoor parking	Basement -1	Accessible via lift	There are 8 parking spaces for people with limited mobility (PRM), indicated by the disabled parking sign (ISA)





ACCOMMODATION



ACCESSIBILITY – VISUALLY IMPAIRED

Signs

Signs the same size: **yes**, average height of **150-162 cm** and a font size **5 cm**

Lettering in a colour which contrasts with the background: **no** : Text and symbols: **not in relief and not in Braille**

Main stairs

Edge of stairs marked with a non-slip strip in a contrasting colour: **no** : Side protection skirting board of **≥ 12 cm** on both sides: **no**

Steps have a riser: **yes** : All steps are the same height: **yes**
Steps have nosing: **yes**

The space under the stairs is blocked off: **yes** : Continuous handrails on half-landings: **yes**

Strip of surface of a different texture and contrasting colour at the top and bottom of the stairs: **no**

Lifts

Cab with audio signals: **yes** : Control buttons in contrasting colour: **yes**

Keypad with numbers in relief: **yes** : Keypad with numbers in Braille: **yes**



4 STAR HOTELS



HUSA MONCLOA HOTEL

Calle de Serrano Jover, 1
28015 Madrid

Telephone: 91 542 45 82
Fax: 91 542 71 69

Web: www.husamoncloa.com

Metro with lift: Argüelles

Bus: 1, 2, 21, 44 and 133



ACCESS

- The main entrance has **3** steps. There is an alternative entrance, with a ramp, which is opened using a videophone. The manually opened glass main door is **1.72 m** wide. The alternative door is 80 cm wide. Neither door is marked with horizontal strips or a logo in a contrasting colour.
- The ramp is **91 cm** wide, **4.40 m** long and has a non-recommended incline of **8%**. There is a handrail on one side. The ends of the ramp are indicated by a distinctively textured and contrastingly coloured floor surface.



ACCESSIBILITY – HEARING IMPAIRED

Room

Internet connection: **yes** : TV which communicates with reception: **yes**

TV with teletext decoder: **yes** : TV has alarm clock with visual alert: **yes**

Bedside plug socket: **yes** : Entrance door with peephole: **yes**

Written information on available services: **yes** : Light signals to indicate a knock at the door: **no**

Communal WCs

Door lock with visual aid to indicate either free or occupied: **no** : Cubicle doors with a gap underneath to see if there is someone inside: **no**

Lifts

Visual signs indicating the floor and direction of movement, both inside and outside the cab: **yes** : Emergency button with a light to show that the emergency call has been received: **yes**

Emergency system

Emergency alarm systems with visual alerts: **no**



ACCOMMODATION



ACCESSIBILITY – PHYSICALLY DISABLED

Adapted room (No. 201)	No. of adapted rooms: 3
On 2nd floor , accessible	Width of door: 88 cm
Clear turning circle inside (diameter): Ø 150 cm	Height of climate control: 146 cm
Height of bed: 50 cm	Space for access to the bed: right hand side 89 cm , left hand side 154 cm
Wardrobe doors: sliding	Height of hanger rail: 154 cm
Height of wardrobe shelves and drawers: 80 cm	
Bathroom in adapted room	
Door: swing door with a width of 77 cm	Clear turning circle inside (diameter): Ø 150 cm
Toilet:	
Seat height: 42 cm	Height of flush mechanism: 80 cm
Approach area: front	Folding grab bar on right hand side: 60-76 cm
Folding grab bar on left hand side: 60-76 cm	Distance between bars: 63 cm
Basin:	
Height and clearance beneath the basin: 77.5 cm and 22.5 cm	Tap: mixer tap
Height of the lower edge of the mirror: 85 cm	Height of bathroom fittings: 116 cm
Shower:	
Width of approach to shower: 160 cm	Shower base: level with floor
Shower floor: non-slip	Shower stool: folding and fixed
Height and location of horizontal grab bar: 114 cm , same wall as tap	Height and location of vertical grab bar: 114-140 cm , wall to side of tap
Tap: mixer tap	Height of tap: 75 cm on accessible wall
Adjustable shower-head height: yes	Shower curtain
Lifts	
Accessible up to the door	Height of call buttons: 90 cm
Width of door: 80 cm	Width and depth of cab: 130 and 132 cm
Height of lift buttons: 131-162 cm	Height of handrail: 100 cm



4 STAR HOTELS



Husa Moncloa

Other amenities	Location	Access	Main characteristics
Reception	Ground floor	Accessible via ramp	Height of reception desk: 105 cm
Cafeteria	Second floor	Accessible via ramp	Height of bar: 112 cm Height of table: 75.5 cm Height beneath table: 73 cm Width beneath table: 128 cm Depth beneath table: 70 cm
Restaurant / Breakfast Buffet	Second floor	Accessible via lift	Height of buffet bar: 87 cm Height of table: 75.5 cm Height beneath table: 73 cm Width beneath table: 128 cm Depth beneath table: 70 cm



ACCESSIBILITY – VISUALLY IMPAIRED

Signs	Signs the same size: yes , average height of 160-165 cm and a font size of ≥ 1.5 cm
Lettering in a colour which contrasts with the background: yes	Text and symbols: not in relief and not in Braille
Main stairs	
Edge of stairs marked with a non-slip strip in a contrasting colour: no	Side protection skirting board of ≥ 12 cm on both sides: yes
Steps have a riser: yes	All steps are the same height: yes
Steps have nosing: no	
The space under the stairs is blocked off: there is none	Handrail on either side: no
Continuous handrails on half-landings: no	Handrail extends at top and bottom of stairs: no
Strip of surface of a different texture and contrasting colour at the top and bottom of the stairs: no	
Lifts	
Cab with audio signals: no	Control buttons in contrasting colour: yes
Keypad with numbers in relief: no	Keypad with numbers in Braille: no



ACCOMMODATION



HUSA PASEO DEL ARTE HOTEL

Calle de Atocha, 123
28012 Madrid

Telephone: 91 298 48 00
Fax: 91 298 48 50

Web: www.paseodelartehusa.es

Metro without lift: Atocha

Bus: 6, 10, 14, 26, 27, 32, 34, 37 and 45

ACCESS

- The main entrance of the hotel and has a level surface.
- It has an automatic revolving door. There are **2** alternative swing doors, one of which is on each side of the revolving door, and which both measure **70 cm** wide.
- After the main door, there is a down-sloping ramp.
- The ramp is **2.30 m** wide, **2 m** long, and has a non-recommended incline of **6,9%**. There is no handrail. The ends of the ramp are indicated by a distinctively textured and contrastingly coloured floor surface.



ACCESSIBILITY - HEARING IMPAIRED

Room	
Internet connection: yes	TV which communicates with reception: no
TV with teletext decoder: yes	TV has alarm clock with visual alert: no
Bedside plug socket: yes	Entrance door with peephole: no
Written information on available services: yes	Light signals to indicate a knock at the door: yes
Communal WCs	
Door lock with visual aid to indicate either free or occupied: no	Cubicle doors with a gap underneath to see if there is someone inside: no
Lifts	
Visual signs indicating the floor and direction of movement, both inside and outside the cab: yes	Emergency button with a light to show that the emergency call has been received: yes
Emergency system	
Emergency alarm systems with visual alerts: yes	



★★★★ 4 STAR HOTELS Husa Paseo del Arte



ACCESSIBILITY - PHYSICALLY DISABLED

Adapted room (No. 113)	
On 1st floor , accessible via lift	No. of adapted rooms: 6
Clear turning circle inside (diameter): Ø 150 cm	Width of door: 78 cm
Height of bed: 55 cm	Height of climate control: 150 cm
Wardrobe doors: handles, difficult to open	Space for access to the bed: right hand side 60 cm , left hand side 180 cm
Height of wardrobe shelves and drawers: 42 cm	Height of hanger rail: 145 cm
Bathroom in adapted room	
Door: swing door with a width of 80 cm	Clear turning circle inside (diameter): Ø 150 cm
Toilet:	
Seat height: 45 cm	Height of flush mechanism: 90 cm
Approach area: right hand side 70 cm , front 105 cm	Folding grab bar on right hand side: 72-90 cm
No grab bar on left hand side	
Basin:	
Height and clearance beneath the basin: 77 cm and 50 cm	Tap: mixer tap
Height of the lower edge of the mirror: 100 cm	Height of bathroom fittings: 83 cm
Shower:	
Width of approach to shower: 235 cm	Shower base: level with floor
Shower floor: non-slip	Shower chair: yes
Height and location of horizontal grab bar: 82 cm , wall to side of tap	Height and location of vertical grab bar: 80-125 cm, wall to side of tap
Tap: mixer tap	Height of tap: 120-140 cm on accessible wall
Adjustable shower-head height: yes	
Adapted bathroom in communal areas	
On semibasement floor , accessible via lift	No. of adapted bathrooms: 1
Clear turning circle inside (diameter): Ø 150 cm	Door: inward opening, width of 80 cm
Toilet:	
Seat height: 45 cm	Height of flush mechanism: 90 cm
Approach area: only front approach, 110 cm	Folding grab bar on right hand side: 68-78 cm
Fixed grab bar on left hand side: 60 cm	Distance between bars: 69 cm
Basin:	
Height and clearance beneath the basin: 83 cm and 55 cm	Tap: mixer tap



ACCOMMODATION



Height of the lower edge of the mirror: 100 cm	Height of bathroom fittings: 100 cm
Lifts	No. of lifts: 3
Accessible up to the door	Height of call buttons: 110-117 cm
Width of door: 90 cm	Width and depth of cab: 115 and 120 cm
Height of lift buttons: 87-116 cm	Height of handrail: 90 cm

Other amenities	Location	Access	Main characteristics
Reception	Ground floor	Accessible	Height of reception desk: 110 cm
Cafeteria	Ground floor	Accessible	Height of bar: 115 cm Height of table: 75 cm
Restaurant / Breakfast Buffet	Ground floor	Accessible	Height of buffet bar: 90 cm Height of table: 75 cm Height beneath table: 69 cm Width beneath table: 70 cm Depth beneath table: 70 cm
Meeting rooms (1)	Ground floor	Accessible	Height of table: 71 cm Height beneath table: 69 cm Width beneath table: 240 cm Depth beneath table: 50 cm
Gym	8 th floor	Accessible via lift	No specially adapted toilets
Parking	Basement -1 and -2	Accessible via lift	There are 2 parking space for people with limited mobility (PRM), indicated by the disabled parking sign (ISA)



4 STAR HOTELS Husa Paseo del Arte



ACCESSIBILITY – VISUALLY IMPAIRED

Signs	Signs the same size: yes , average height of 145-175 cm and a font size of ≥ 1.5 cm
Lettering in a colour which contrasts with the background: yes	Text and symbols: not in relief and not in Braille
Main stairs	
Edge of stairs marked with a non-slip strip in a contrasting colour: yes	Side protection skirting board of ≥ 12 cm on both sides: yes
Steps have a riser: yes	All steps are the same height: yes
Steps have nosing: no	
The space under the stairs is blocked off: no	Handrail on either side: yes
Continuous handrails on half-landings: no	Handrail extends at top and bottom of stairs: no
Strip of surface of a different texture and contrasting colour at the top and bottom of the stairs: yes	
Lifts	
Cab with audio signals: yes	Control buttons in contrasting colour: yes
Keypad with numbers in relief: yes	Keypad with numbers in Braille: no



ACCOMMODATION



INTUR PALACIO SAN MARTÍN HOTEL

Plaza de San Martín, 5
28013 Madrid

Telephone: 91 701 50 00
Fax: 91 701 50 10

Web: www.intur.com

Metro with lift: Sol and Callao
Metro without lift: Ópera

Bus: 3, 25, 39, 44, 75, 133, 146, 147 and 148

ACCESS

- The main entrance has a level surface.
- There are **2** sets of doors. The first is a double swing door, and the second is an automatic, sliding double door. Both doors are **1.93 m** wide.
- They are made of glass and are not marked with strips or a logo in a contrasting colour.



ACCESSIBILITY – HEARING IMPAIRED

Room	
Internet connection: yes	TV which communicates with reception: no
TV with teletext decoder: yes	TV has alarm clock with visual alert: no
Bedside plug socket: yes	Entrance door with peephole: no
Written information on available services: yes	Light signals to indicate a knock at the door: no
Communal WCs	
Door lock with visual aid to indicate either free or occupied: no	Cubicle doors with a gap underneath to see if there is someone inside: no
Lifts	
Visual signs indicating the floor and direction of movement, both inside and outside the cab: yes	Emergency button with a light to show that the emergency call has been received: no
Emergency system	
Emergency alarm systems with visual alerts: yes	



★★★★ 4 STAR HOTELS

Intur Palacio
San Martín



ACCESSIBILITY – PHYSICALLY DISABLED

Adapted room (No. 03)	
On ground floor, accessible via ramp with a width of 91 cm and a length of < 300 cm and an adequate incline of 10% .	No. of adapted rooms: 1
Clear turning circle inside (diameter): Ø 150 cm	Width of door: 78 cm
Height of bed: 52 cm	Height of climate control: 154 cm
Wardrobe doors: sliding, easy to open	Space for access to the bed: 116 cm
Height of wardrobe shelves and drawers: 169 cm	Height of hanger rail: extendible with vertical pull bar
Bathroom in adapted room	
Door: swing door with a width of 80 cm	Clear turning circle inside (diameter): Ø 150 cm
Toilet:	
Seat height: 42 cm	Height of flush mechanism: 90 cm
Approach area: right hand side 100 cm , front 90 cm	Folding grab bar on left hand side: 77 cm
Fixed grab bar on right hand side: 77 cm	Distance between bars: 67 cm
Basin:	
Height and clearance beneath the basin: 71 cm and 30 cm	Tap: mixer tap
Height of the lower edge of the mirror: 125 cm	Height of bathroom fittings: 120 cm
Shower:	
Width of approach to shower: 115 cm	Shower base: level with floor
Shower floor: non-slip	Shower chair: fixed
Height of horizontal grab bar: 100 cm	Height of vertical grab bar: 75 cm
Tap: mixer tap at a height of 60 cm	
Adapted bathroom in communal areas	
On ground floor, accessible via ramp with a length of 520 cm , and an incline of 6%	No. of adapted bathrooms: 1
Clear turning circle inside (diameter): Ø 150 cm	Door: inward opening, width of 80 cm
Toilet:	
Seat height: 45 cm	Height of flush mechanism: 93 cm
Approach area: left hand side and front 110 cm	Folding grab bar on right hand side: 78 cm
Fixed grab bar on left hand side: 78 cm	Distance between bars: 67 cm



ACCOMMODATION

Basin:	
Height and clearance beneath the basin: 80 cm and 60 cm	Tap: mixer tap
Height of the lower edge of the mirror: 124 cm, angled	Height of bathroom fittings: 98-128 cm
Lifts	No. of lifts: 3
Lift 1	No. of lifts: 1, connects all floors
Accessible up to the door	Height of call buttons: 110 cm
Width of door: 80 cm	Width and depth of cab: 97 and 118 cm
Lift 2	No. of lifts: 1, connects all floors
Accessible up to the door	Height of call buttons: 112 cm
Width of door: 60 cm	Width and depth of cab: 128 and 120 cm
Height of lift buttons: 123-146 cm	

Other amenities	Location	Access	Main characteristics
Reception	Ground floor	Accessible	Height of reception desk: 105 cm
Cafeteria	Ground floor	Accessible	Height of bar: 110 cm Height of table: 70 cm Height beneath table: 64 cm Width beneath table: 53 cm Depth beneath table: 20 cm Tables with central leg
Restaurant	Sixth floor	Accessible via lift	Height of table: 75 cm Height beneath table: 72 cm Width beneath table: 130 cm Depth beneath table: 73 cm
Meeting rooms (1)	Ground floor	Accessible via ramp described above in WC section	Height of table: 74 cm Height beneath table: 68.5 cm Width beneath table: 80 cm Depth beneath table: 200 cm
Gym	5 th floor	Accessible via lift	There are steps and no alternative ramp. No specially adapted changing rooms and toilets.

★★★★ 4 STAR HOTELS

Intur Palacio
San Martín



ACCESSIBILITY – VISUALLY IMPAIRED

Signs	
Signs the same size: yes , average height of 166-173 cm and a font size of ≥ 1.5 cm	
Lettering in a colour which contrasts with the background: yes	Text and symbols: not in relief and not in Braille
Main stairs	
Edge of stairs marked with a non-slip strip in a contrasting colour: no	Side protection skirting board of ≥ 12 cm on both sides: yes
Steps have a riser: yes	All steps are the same height: yes
Steps have nosing: yes	
The space under the stairs is blocked off: yes	Handrail on either side: yes
Continuous handrails on half-landings: no	Handrail extends at top and bottom of stairs: no
Lifts	
Lift 1	
Cab with audio signals: no	Control buttons in contrasting colour: yes
Keypad with numbers in relief: yes	Keypad with numbers in Braille: yes
Lift 2	
Cab with audio signals: no	Control buttons in contrasting colour: yes
Keypad with numbers in relief: no	Keypad with numbers in Braille: no



ACCOMMODATION



LIABENY HOTEL

Calle de la Salud, 3
28013 Madrid

Telephone: 91 531 90 00
Fax: 91 532 74 21

Web: www.hotelliabenymadrid.es

Metro with lift: Sol

Bus: 2, 46, 74, 146 and 202

ACCESS

- The entrance has one section without ramps and another with 2 steps of differing height as the hotel is on a sloping street.
- The hotel has a double set of entrance doors. The first is a manually operated, double swing glass door, which is 1.80 m wide and is not marked with horizontal strips or a logo in a contrasting colour.
- The second is an automatic sliding glass door and measures 1.40 m wide. It is marked with the hotel's logo, but not in a contrasting colour.



ACCESSIBILITY – HEARING IMPAIRED

Room	
Internet connection: yes	TV which communicates with reception: no
TV with teletext decoder: yes	TV has alarm clock with visual alert: yes
Bedside plug socket: yes	Entrance door with peephole: no
Written information on available services: yes	Light signals to indicate a knock at the door: no
Communal WCs	
Door lock with visual aid to indicate either free or occupied: no	Cubicle doors with a gap underneath to see if there is someone inside: no
Lifts	
Visual signs indicating the floor and direction of movement, both inside and outside the cab: yes	Emergency button with a light to show that the emergency call has been received: yes
Emergency system	
Emergency alarm systems with visual alerts: no	

★★★★ 4 STAR HOTELS



Liabeny



ACCESSIBILITY – PHYSICALLY DISABLED

Adapted room (No. 625)	No. of adapted rooms: 5
On 5th floor , accessible via lift	Width of door: 79 cm
Clear turning circle inside (diameter): Ø 150 cm	Height of climate control: 165 and 168 cm
Height of bed: 55 cm	Space for access to the bed: ≥ 90 cm
Wardrobe doors: sliding, easy to open	Height of hanger rail: 166 cm
Bathroom in adapted room	
Door: sliding with a width of 77 cm	Clear turning circle inside (diameter): Ø 150 cm
Toilet:	
Seat height: 42 cm	Height of flush mechanism: 106 cm
Approach area: on one side ≥ 80 cm	No grab bars
Basin:	
Height and clearance beneath the basin: 73 cm and 32 cm	Tap: mixer tap
Height of the lower edge of the mirror: 91 cm	Height of bathroom fittings: 120 cm
Shower:	
Shower floor: non-slip	Shower base: level with floor
Tap: mixer tap	Shower chair: fixed
No horizontal grab bar	Height and location of vertical grab bar: 100 and 140 cm , on wall to side of tap
Adjustable shower-head height: yes	
Lifts	
Lift 1	No. of lifts: 1, connects ground floor with parking area
Accessible up to the door	Height of call buttons: 110 cm
Width of door: 61 cm	Width and depth of cab: 107 and 128 cm
Lift 2	No. of lifts: 1
Accessible up to the door	Height of call buttons: 110 and 115 cm
Width of door: 80 cm	Width and depth of cab: 127 and 129 cm
Height of lift buttons: 117-140 cm	



ACCOMMODATION



Other amenities	Location	Access	Main characteristics
Reception	Ground floor	Accessible	Height of reception desk: 107 cm
Communal WCs	Ground floor	Not accessible, with stairs	None of them are adapted for wheelchair users
Cafeteria / Bar	Ground floor	Not accessible, with stairs	Height of table: 68 cm Width beneath table: 75 cm Depth beneath table: 26 cm
Restaurant	Ground floor	Not accessible, with stairs	Height of table: 68 cm Width beneath table: 72 cm Depth beneath table: 90 cm
Meeting rooms (5)	Ground floor	Accessible	
Parking	Basement -1	Accessible via lift	There are no parking spaces for people with limited mobility (PRM), indicated by the disabled parking sign (ISA). Valet parking



ACCESSIBILITY – VISUALLY IMPAIRED

Signs

Signs the same size: **yes**, average height of **163-200 cm** and a font size of **≥ 1.5 cm**

Lettering in a colour which contrasts with the background: **no** Text and symbols: **not in relief and not in Braille**

Main stairs

Edge of stairs marked with a non-slip strip in a contrasting colour: **yes** Side protection skirting board of **≥ 12 cm** on both sides: **no**

Steps have a riser: **yes** All steps are the same height: **yes**
Steps have nosing: **yes**

The space under the stairs is blocked off: **yes** Handrail on either side: **no**

Continuous handrails on half-landings: **yes** Handrail extends at top and bottom of stairs: **no**

Strip of surface of a different texture and contrasting colour at the top and bottom of the stairs: **no**

Lifts

Cab with audio signals: **no** Control buttons in contrasting colour: **yes**

Keypad with numbers in relief: **yes** Keypad with numbers in Braille: **no**



4 STAR HOTELS



LOPE DE VEGA HOTEL

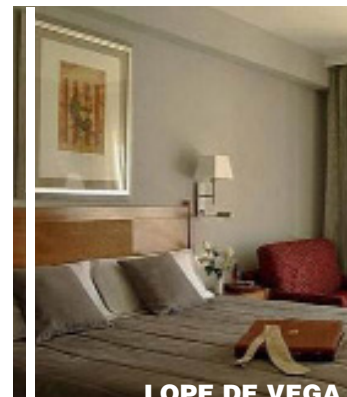
Calle de Lope de Vega, 49
28014 Madrid

Telephone: 91 360 00 11
Fax: 91 429 23 91

Web: www.hotellopevega.com

Metro without lift: Antón Martín

Bus: 9, 10, 14, 27, 34, 37 and 45



ACCESS

- The entrance has a single step. Due to the hotel being situated on a sloping street, the height of the step varies.
- There are **2** sets of entrance doors to the hotel. The first opens manually, is **81 cm** wide and is marked with white horizontal strips on its lower part. The second opens automatically, is **1.33 m** wide and is marked with the hotel's logo.
- The reception is accessed via 3 steps or an alternative ramp. The ramp is **91 cm** wide, **3.6 m** long and has an incline of **9%**. There is no handrail.



ACCESSIBILITY – HEARING IMPAIRED

Room

Internet connection: **yes** TV which communicates with reception: **yes**

TV with teletext decoder: **yes** TV has alarm clock with visual alert: **yes**

Bedside plug socket: **yes** Entrance door with peephole: **no**
Written information on available services: **yes** Light signals to indicate a knock at the door: **no**

Communal WCs

Door lock with visual aid to indicate either free or occupied: **no** Cubicle doors with a gap underneath to see if there is someone inside: **no**

Lifts

Visual signs indicating the floor and direction of movement, both inside and outside the cab: **yes** Emergency button with a light to show that the emergency call has been received: **no**

Emergency system

Emergency alarm systems with visual alerts: **no**



ACCOMMODATION



ACCESSIBILITY – PHYSICALLY DISABLED

Adapted room (No. 105)	No. of adapted rooms: 2
On first floor , accessible via lift	Width of door: 83 cm
Clear turning circle inside (diameter): Ø 150 cm	Height of climate control: 142 cm
Height of bed: 54 cm	Space for access to the bed: right hand side 80 cm , left hand side 100 cm
Wardrobe doors: sliding, easy to open	Height of hanger rail: 155 cm
Bathroom in adapted room	
Door: sliding with a width of 77 cm	Clear turning circle inside (diameter): Ø 150 cm
Toilet:	
Seat height: 47 cm	Height of flush mechanism: 95 cm
Approach area: 66 cm	Folding grab bar on approach side
Fixed grab bar on opposite side	
Basin:	
Height of the lower edge of the mirror: 92 cm	Height of bathroom fittings: 85-145 cm
Shower:	
Shower floor: non-slip	Shower base: level with floor
Mixer tap	Shower chair or stool: no
Height and location of horizontal grab bar: 88 and 130 cm , on wall to side of tap	Adjustable shower-head height: yes
Lifts	
Accessible up to the door	Width and depth of cab: 95 and 147 cm
Width of door: 78 cm	



4 STAR HOTELS

Lope de Vega



Other amenities	Location	Access	Main characteristics
Reception	Ground floor	Accessible via ramp described above	Height of reception desk: 115 cm
Communal WCs	Ground floor	Not accessible, with stairs	None of them are adapted for wheelchair users
Cafeteria	Second floor	Accessible via lift	Height of bar: 110.5 cm Height of table: 75 cm Height beneath table: 74 cm Width beneath table: 70 cm Depth beneath table: 10 cm
Breakfast buffet	Ground floor	Accessible via ramp	Height of buffet bar: 95 cm Height of table: 76.5 cm Height beneath table: 73 cm Width beneath table: 120 cm Depth beneath table: 10 cm
Meeting rooms (1)	Ground floor	Accessible	Height of table: 72.5 cm Height beneath table: 65.5 cm
Parking	Basement -1	Accessible via lift	There are no parking spaces for people with limited mobility (PRM), indicated by the disabled parking sign (ISA)



ACCESSIBILITY – VISUALLY IMPAIRED

Signs	
Signs the same size: yes , average height of 160-165 cm and a font size of ≥ 1.5 cm	
Lettering in a colour which contrasts with the background: yes	Text and symbols: not in relief and not in Braille
Main stairs	
Edge of stairs marked with a non-slip strip in a contrasting colour: no	Side protection skirting board of ≥ 12 cm on both sides: yes
Steps have a riser: yes	All steps are the same height: yes
Steps have nosing: no	
The space under the stairs is blocked off: there is none	Handrail on either side: no
Continuous handrails on half-landings: no	Handrail extends at top and bottom of stairs: no
Strip of surface of a different texture and contrasting colour at the top and bottom of the stairs: no	
Lifts	
Cab with audio signals: no	Control buttons in contrasting colour: yes
Keypad with numbers in relief: no	Keypad with numbers in Braille: no





ACCOMMODATION



LUSSO INFANTAS HOTEL

Calle de las Infantas, 29
28004 Madrid

Telephone: 91 521 28 28
Fax: 91 521 66 88

Web: www.hotelinfantas.com

Metro without lift: Banco de España
and Chueca

Bus: 1, 2, 5, 9, 14, 15, 20, 27, 37, 45, 46,
51, 52, 53, 74, 146, 150 and 202

ACCESS

- The main entrance is accessible and has a level surface.
- The automatic sliding glass door is **1.47 m** wide. It is marked with horizontal strips and a logo in a contrasting colour.
- To reach the reception area from the entrance, **3** steps must be negotiated. There is an alternative ramp in **2** sections with a landing between them. The ramp is **1.22 m** wide, **3.82 m** long and has an incline of **10.5%**. There are **2** handrails; one at a height of **65 cm**, the other at **90 cm**. The ends of the ramp are not indicated by a distinctively textured and contrastingly coloured floor surface.



ACCESSIBILITY - HEARING IMPAIRED

Room	
Internet connection: yes	TV which communicates with reception: no
TV with teletext decoder: yes	TV has alarm clock with visual alert: yes
Bedside plug socket: yes	Entrance door with peephole: no
Written information on available services: yes	Light signals to indicate a knock at the door: no
Communal WCs	
Door lock with visual aid to indicate either free or occupied: no	Cubicle doors with a gap underneath to see if there is someone inside: no
Lifts	
Visual signs indicating the floor and direction of movement, both inside and outside the cab: yes	Emergency button with a light to show that the emergency call has been received: no
Emergency system	
Emergency alarm systems with visual alerts: no	



★★★★ 4 STAR HOTELS

Lusso Infantas



ACCESSIBILITY - PHYSICALLY DISABLED

Adapted room (No. 104)	
On first floor , accessible via lift	No. of adapted rooms: 1
Clear turning circle inside (diameter): Ø 150 cm	Width of door: 90 cm
Height of bed: 53 cm	Height of climate control: 150 cm
Wardrobe doors: handles, easy to open	Space for access to the bed: right hand side 90 cm , left hand side 120 cm
Height of wardrobe shelves and drawers: 80 cm	Height of hanger rail: 190 cm
Bathroom in adapted room	
Door: swing door with a width of 85 cm	Clear turning circle inside (diameter): Ø 150 cm
Toilet:	
Seat height: 45 cm	Height of flush mechanism: 82 cm
Approach area: side 45 cm , front 127 cm	Folding grab bar on right hand side: 66 cm
Folding grab bar on left hand side: 66 cm	Distance between bars: 60 cm
Basin:	
Height and clearance beneath the basin: 85 cm and 87 cm	Tap: mixer tap
Height of the lower edge of the mirror: 96 cm	Height of bathroom fittings: 87 cm
Shower:	
Width of approach to shower: 500 cm	Shower base: level with floor
Shower floor: non-slip chair	Shower chair: fixed and mobile
Tap: mixer tap at a height of 104-125 cm on accessible wall	Adjustable shower-head height: yes
Sliding shower screen	
Adapted bathroom in communal areas	
On ground floor , accessible	Door: inward opening, width of 90 cm
Clear turning circle inside (diameter): Ø 150 cm	
Toilet:	
Seat height: 46 cm	Height of flush mechanism: 83 cm
Approach area: left hand side 110 cm and front 210 cm	Folding grab bar on right hand side: 63 cm
Folding grab bar on left hand side: 63 cm	Distance between bars: 64 cm
Basin:	
Height and clearance beneath the basin: 83 cm and 58 cm	Tap: mixer tap



ACCOMMODATION



Height of the lower edge of the mirror: 90 cm	Height of bathroom fittings: 90 cm
Lifts	No. of lifts: 2
Accessible up to the door	Height of call buttons: 103 cm
Width of door: 90 cm	Width and depth of cab: 90 and 137 cm
Height of lift buttons: 105-123 cm	Height of handrail: 90 cm

Other amenities	Location	Access	Main characteristics
Reception	Ground floor	Accessible via ramp described above	Height of reception desk: 113 cm
Cafeteria	Ground floor	Accessible	Height of bar: 110 cm Height of table: 75 cm Height beneath table: 72 cm Width beneath table: 58 cm Depth beneath table: 40 cm
Restaurant / Breakfast buffet	Ground floor	Accessible	To access the bar, you must climb three steps and there is no alternative ramp. Height of table: 75 cm Height beneath table: 72 cm Width beneath table: 130 cm Depth beneath table: 73 cm

★★★★ 4 STAR HOTELS



Lusso Infantas



ACCESSIBILITY – VISUALLY IMPAIRED

Signs

Signs the same size: **yes**, average height of **145-175 cm** and a font size of **≥ 1.5 cm**

Lettering in a colour which contrasts with the background: **yes**; and not in Braille

Main stairs

Edge of stairs marked with a non-slip strip in a contrasting colour: **no**

Side protection skirting board of **≥ 12 cm** on both sides: **no**

Steps have a riser: **yes**

All steps are the same height: **yes**

Steps have nosing: **no**

The space under the stairs is blocked off: **no**

Handrail on either side: **no**

Continuous handrails on half-landings: **yes**

Handrail extends at top and bottom of stairs: **no**

Strip of surface of a different texture and contrasting colour at the top and bottom of the stairs: **no**

Lifts

Cab with audio signals: **no**

Control buttons in contrasting colour: **yes**

Keypad with numbers in relief: **yes**

Keypad with numbers in Braille: **yes**



ACCOMMODATION



MARÍA ELENA PALACE HOTEL

Calle de la Aduana, 19
28013 Madrid

Telephone: 91 360 49 30
Fax: 91 360 47 89

Web: www.chh.es

Metro with lift: Sol

Bus: 1, 2, 5, 15, 20, 40, 46, 52, 53, 74, 146, 149, 150 and 202

ACCESS

- The entrance has a step of **4 cm** and no alternative way down.
- The automatic sliding glass door is **1.20 m** wide. It is marked with horizontal strips and a logo in a contrasting colour.
- A ramp leads from the entrance to the reception area. It is **2.4 m** wide, **5 m** long and has a non-recommended incline of **6,9%**. There is no handrail. The ends of the ramp are not indicated by a distinctively textured and contrastingly coloured floor surface.



ACCESSIBILITY – HEARING IMPAIRED

Room	
Internet connection: yes	TV which communicates with reception: no
TV with teletext decoder: yes	TV has alarm clock with visual alert: no
Bedside plug socket: yes	Entrance door with peephole: no
Written information on available services: no	Light signals to indicate a knock at the door: no
Communal WCs	
Door lock with visual aid to indicate either free or occupied: yes	Cubicle doors with a gap underneath to see if there is someone inside: no
Lifts	
Visual signs indicating the floor and direction of movement, both inside and outside the cab: yes	Emergency button with a light to show that the emergency call has been received: no
Emergency system	
Emergency alarm systems with visual alerts: no	



★★★★ 4 STAR HOTELS

María Elena Palace



ACCESSIBILITY – PHYSICALLY DISABLED

Adapted room (No. 102)	No. of adapted rooms: 2
On first floor , accessible via lift	Width of door: 90 cm
Clear turning circle inside (diameter): Ø 150 cm	Height of climate control: 150 cm
Height of bed: 53 cm	Space for access to the bed: right hand side 78 cm , left hand side 80 cm
Wardrobe doors: handles, easy to open	Height of hanger rail: 190 cm
Height of wardrobe shelves and drawers: 68 cm	
Bathroom in adapted room	
Door: inward opening with a width of 85 cm	Clear turning circle inside (diameter): Ø 150 cm
Toilet:	
Seat height: 40 cm	Height of flush mechanism: 75 cm
Approach area: left hand side 70 cm	No grab bar on right hand side
Folding grab bar on left hand side: 58-78 cm	
Basin: no space beneath sink to facilitate approaching from the front	
Height and clearance beneath the basin: 76 cm and 0 cm	Tap: mixer tap
Height of the lower edge of the mirror: 85 cm	Height of bathroom fittings: 76 cm
Shower:	
Width of approach to shower: 190 cm	Shower base: with two steps of 4 cm and 9 cm
Shower floor: non-slip	Shower chair or stool: no
Height and location of horizontal grab bar: 80 cm , on wall to the side of the tap	Has a vertical grab bar on the same wall as the tap which is used for adjusting the height of the shower head.
Tap: mixer tap	Height of tap: 110-142 cm on accessible wall
Adapted bathroom in communal areas	No. of adapted bathrooms: 2
On floor -1 , accessible	Door: inward opening, width of 90 cm
Clear turning circle inside (diameter): Ø 150 cm	
Toilet:	
Seat height: 41 cm	Height of flush mechanism: 76 cm
Approach area: left hand side 70 cm	No grab bar on right hand side
Folding grab bar on left hand side: 62-82 cm	



ACCOMMODATION



Basin:	
Height and clearance beneath the basin: 63 cm and 54 cm	Tap: mixer tap
Height of the lower edge of the mirror: 90 cm	Height of bathroom fittings: 80 cm
Lifts	No. of lifts: 1
Accessible up to the door	Height of call buttons: 97-104 cm
Width of door: 80 cm	Width and depth of cab: 92 and 117 cm
Height of lift buttons: 94-120 cm	Height of handrail: 90 cm

Other amenities	Location	Access	Main characteristics
Reception	Ground floor	Accessible via ramp described above	Height of reception desk: 110 cm
Cafeteria	Ground floor	Accessible	Height of bar: 110 cm Height of table: 76 cm Height beneath table: 73 cm Width beneath table: 90 cm Depth beneath table: 90 cm
Restaurant / Breakfast buffet	Ground floor	Accessible	Height of buffet bar: 83-138 cm Height of table: 75 cm Height beneath table: 70 cm Width beneath table: 70 cm Depth beneath table: 70 cm



4 STAR HOTELS

María Elena Palace



ACCESSIBILITY - VISUALLY IMPAIRED

Signs

Signs the same size: **yes**, average height of **145-175 cm** and a font size of **≥ 1.5 cm**

Lettering in a colour which contrasts with the background: **yes**; Text and symbols: **not in relief** and **not in Braille**

Main stairs

Edge of stairs marked with a non-slip strip in a contrasting colour: **no**; Side protection skirting board of **≥ 12 cm** on both sides: **yes**

Steps have a riser: **yes**; All steps are the same height: **yes**

Steps have nosing: **no**

The space under the stairs is blocked off: **no**; Handrail on either side: **yes**

Continuous handrails on half-landings: **yes**; Handrail extends at top and bottom of stairs: **no**

Strip of surface of a different texture and contrasting colour at the top and bottom of the stairs: **no**

Lifts

Cab with audio signals: **no**; Control buttons in contrasting colour: **yes**

Keypad with numbers in relief: **yes**; Keypad with numbers in Braille: **no**



ACCOMMODATION



MAYORAZGO HOTEL



Calle de Flor Baja, 3
28013 Madrid



Telephone: 91 547 26 00
Fax: 91 541 24 85



Web: www.hotelmayorazgo.com



Metro with lift: Plaza España



Bus: 2, 3, 44, 46, 74, 75, 133, 148, 202 and C

ACCESS

- The main entrance has a staircase and no alternative ramp.
- The hotel can also be entered from the elevator located at the entrance to the car park.
- The main automatic sliding glass door is **1.46 m** wide. It is marked with the hotel's logo, but not in a contrasting colour.



ACCESSIBILITY – HEARING IMPAIRED

Room	
Internet connection: no	TV which communicates with reception: no
TV with teletext decoder: yes	TV has alarm clock with visual alert: yes
Bedside plug socket: yes	Entrance door with peephole: no
Written information on available services: yes	Light signals to indicate a knock at the door: yes
Communal WCs	
Door lock with visual aid to indicate either free or occupied: no	Cubicle doors with a gap underneath to see if there is someone inside: no
Lifts	
Visual signs indicating the floor and direction of movement, both inside and outside the cab: yes	Emergency button with a light to show that the emergency call has been received: no
Emergency system	
Emergency alarm systems with visual alerts: no	



4 STAR HOTELS



Mayorazgo



ACCESSIBILITY – PHYSICALLY DISABLED

Adapted room	No. of adapted rooms: 7
On first floor , accessible via lift	Width of door: 77 cm
Clear turning circle inside (diameter): Ø 150 cm	Height of climate control: 154-161 cm
Height of bed: 50 cm	Space for access to the bed: right hand side 71 cm , left hand side 170 cm
Wardrobe doors: with knobs, difficult to open	Height of hanger rail: 163 cm
Height of wardrobe shelves and drawers: 49 cm	
Bathroom in adapted room	
Door: inward opening with a width of 65 cm	Clear turning circle inside (diameter): Ø 150 cm
Toilet:	
Seat height: 40 cm	Height of flush mechanism: 69 cm
Approach area: side 63 cm , front 65 cm	Grab bar on right hand side: 80 cm
Distance between bars: 61 cm	
Basin:	
Height and clearance beneath the basin: 68.5 cm and 21 cm	Tap: mixer tap
Height of the lower edge of the mirror: 120 cm	Height of bathroom fittings: 160 cm
Bath:	
Height of bath: 45 cm	Transfer platform: no
Bath curtain	Height of vertical grab bar: 170 cm
Lifts	
Lift 1	No. of lifts: 1, connecting reception with upper floors
Accessible up to the door	Height of call buttons: 110 cm
Width of door: 70 cm	Width and depth of cab: 97 and 189 cm
Height of lift buttons: 97-130 cm	Height of handrail: 92 cm
Lift 2	No. of lifts: 2, connecting reception with parking area
Accessible up to the door	Height of call buttons: 135 cm
Width of door: 70 cm	Width and depth of cab: 117 and 142 cm
Height of lift buttons: 135 cm	



ACCOMMODATION



Other amenities	Location	Access	Main characteristics
Reception	Ground floor	Accessible via lift from parking area	Height of reception desk: 105 cm
Communal WCs	Ground floor	Not accessible, with stairs	None of them are adapted for wheelchair users
Cafeteria	Ground floor	Not accessible, with stairs	Height of bar: 110 cm Height of table: 70 cm Height beneath table: 68 cm Width beneath table: 68 cm Depth beneath table: 20 cm
Restaurant	Ground floor	Not accessible, with stairs	Height of table: 74 cm Height beneath table: 70 cm Width beneath table: 60 cm Depth beneath table: 80 cm
Meeting rooms (1)	Ground floor	Not accessible, with stairs	Height of table: 75 cm Height beneath table: 70 cm Width beneath table: 75 cm Depth beneath table: 75 cm
Parking	Basement -1	Accessible via lift	Valet parking

★★★★ 4 STAR HOTELS



Mayorazgo



ACCESSIBILITY – VISUALLY IMPAIRED

Signs

Signs the same size: **yes**, average height of **115-128 cm** and a font size of **≥ 1.5 cm**

Lettering in a colour which contrasts with the background: **no** Text and symbols: **not in relief and not in Braille**

Main stairs

Edge of stairs marked with a non-slip strip in a contrasting colour: **no** Side protection skirting board of **≥ 12 cm** on both sides: **yes**

Steps have a riser: **yes** All steps are the same height: **yes**
Steps have nosing: **no**

The space under the stairs is blocked off: **yes** Handrail on either side: **no**

Continuous handrails on half-landings: **yes** Handrail extends at top and bottom of stairs: **no**

Strip of surface of a different texture and contrasting colour at the top and bottom of the stairs: **no**

Lifts

Cab with audio signals: **no** Control buttons in contrasting colour: **no**

Keypad with numbers in relief: **yes** Keypad with numbers in Braille: **yes**



ACCOMMODATION



ME MADRID REINA VICTORIA HOTEL



Plaza de Santa Ana, 14
28012 Madrid



Telephone: 91 701 60 00
Fax: 91 522 03 07



Web: www.solmelia.com



Metro with lift: Sol
Metro without lift: Sevilla, Antón Martín



Bus: 6, 26, 32, 50, 52, 53 and 65

ACCESS

- The main entrance has **3** separate steps of **11 cm**.
- There is an alternative ramp, which is **1.20 m** wide, **1.20 m** long and with a non-recommended incline of **24%**. There is no handrail. The ends of the ramp are not indicated by a distinctively textured and contrastingly coloured floor surface.
- The automatic revolving glass door is **1 m** wide.
- There are two alternative swing doors on either side of the revolving door, both of which are **90 cm** wide. Both are glazed, and neither is marked with horizontal strips or a logo in a contrasting colour.



ACCESSIBILITY – HEARING IMPAIRED

Room	
Internet connection: yes	TV which communicates with reception: yes
TV with teletext decoder: yes	TV has alarm clock with visual alert: yes
Bedside plug socket: yes	Entrance door with peephole: yes
Written information on available services: yes	Light signals to indicate a knock at the door: no
Communal WCs	
Door lock with visual aid to indicate either free or occupied: yes	Cubicle doors with a gap underneath to see if there is someone inside: no
Lifts	
Visual signs indicating the floor and direction of movement, both inside and outside the cab: yes	Emergency button with a light to show that the emergency call has been received: yes
Emergency system	
Emergency alarm systems with visual alerts: no	



4 STAR HOTELS



ME Madrid
Reina Victoria



ACCESSIBILITY – PHYSICALLY DISABLED

Adapted room (No. 404)	No. of adapted rooms: 4
On 4th floor , accessible via lift	Width of door: 95 cm
Clear turning circle inside (diameter): Ø 150 cm	Height of climate control: 70 cm
Height of bed: 60 cm	Space for access to the bed: right hand side > 90 cm , left hand side > 90 cm
Height of hanger rail: 166 cm	
Bathroom in adapted room	
Door: inward opening with a width of 90 cm	Clear turning circle inside (diameter): Ø 150 cm
Toilet:	
Seat height: 42 cm	Height of flush mechanism: 100 cm
Approach area: left hand side 200 cm	Folding grab bar on left hand side: 70 cm
Grab bar on right hand side	
Basin: no space beneath sink to facilitate approaching from the front	
Height and clearance beneath the basin: 64 cm and 0 cm	Tap: mixer tap
Height of the lower edge of the mirror: 125 cm	Height of bathroom fittings: 70 cm
Shower:	
Shower floor: non-slip	Shower base: level with floor
Height of tap: 120 cm on accessible wall	Shower chair: yes, mobile
Tap: mixer tap	
Adapted bathroom in communal areas	No. of adapted bathrooms: 3
On floors -1 and 7 , accessible via left	Door: sliding, width of 100 cm
Clear turning circle inside (diameter): Ø 150 cm	
Toilet:	
Seat height: 42 cm	Height of flush mechanism: 88 cm
Approach area: left hand side 99 cm	No grab bar on right hand side
Basin:	
Height and clearance beneath the basin: 79 cm and 52 cm	Tap: mixer tap
Height of the lower edge of the mirror: 100 cm	Height of bathroom fittings: 100 cm



ACCOMMODATION



Lifts	No. of lifts: 1
Accessible up to the door	No handrail
Width of door: 77 cm	Width and depth of cab: 105 and 140 cm

Other amenities	Location	Access	Main characteristics
Reception	Ground floor	Accessible	Height of reception desk: 110 cm
Cafeteria	Ground floor	Accessible	Height of bar: 110 cm Height of table: 46 cm Height beneath table: 40 cm
Restaurant / Breakfast buffet	Ground floor	Accessible	Height of table: 77 cm Height beneath table: 75 cm Width beneath table: 75 cm Depth beneath table: 105 cm
Meeting rooms (6)	Basement -1	Accessible via lift	Height of table: 77 cm Height beneath table: 74 cm Width beneath table: 210 cm Depth beneath table: 76 cm
Gym	Basement -1	Accessible via lift	No specially adapted changing rooms or toilets
Parking	Basement -2 and -3	Accessible via lift	There are 2 parking spaces for people with limited mobility (PRM), indicated by the disabled parking sign (ISA). Some parking spaces are 395 cm wide by 545 cm long

★★★★ 4 STAR HOTELS



ME Madrid
Reina Victoria



ACCESSIBILITY - VISUALLY IMPAIRED

Signs

Signs the same size: **yes**, average height of **145-180 cm** and a font size of **≥ 1.5 cm**

Lettering in a colour which contrasts with the background: **yes**; Text and symbols: **not in relief** and **not in Braille**

Main stairs

Edge of stairs marked with a non-slip strip in a contrasting colour: **no**; Side protection skirting board of **≥ 12 cm** on both sides: **no**

Steps have a riser: **yes**; All steps are the same height: **yes**

Steps have nosing: **no**; Handrail on either side: **on only one side**

The space under the stairs is blocked off: **no**; Handrail extends at top and bottom of stairs: **no**

Continuous handrails on half-landings: **yes**; Strip of surface of a different texture and contrasting colour at the top and bottom of the stairs: **no**

Lifts

Cab with audio signals: **yes**; Control buttons in contrasting colour: **yes**

Keypad with numbers in relief: **yes**; Keypad with numbers in Braille: **yes**



ACCOMMODATION



MELIÁ AVENIDA DE AMÉRICA HOTEL

Calle de Juan Ignacio Luca de Tena, 36
28027 Madrid

Telephone: 91 423 24 00
Fax: 91 320 14 40

Web: www.hotelavenidadamerica.com

Metro without lift: Suances

Bus: 114 and 146

ACCESS

- The entrance is accessible and has a level surface.
- The main door is a revolving one, and there is an alternative automatic double swing glass door which is **> 80 cm** wide. It is not marked with horizontal strips or a logo in a contrasting colour.



ACCESSIBILITY – HEARING IMPAIRED

Room	
Internet connection: yes	TV which communicates with reception: no
TV with teletext decoder: yes	TV has alarm clock with visual alert: no
Bedside plug socket: no	Entrance door with peephole: yes
Written information on available services: yes	Light signals to indicate a knock at the door: no
Communal WCs	
Door lock with visual aid to indicate either free or occupied: no	Cubicle doors with a gap underneath to see if there is someone inside: yes
Lifts	
Visual signs indicating the floor and direction of movement, both inside and outside the cab: yes	Emergency button with a light to show that the emergency call has been received: yes
Emergency system	
Emergency alarm systems with visual alerts: no	



★★★★ 4 STAR HOTELS

Meliá
Avenida de América



ACCESSIBILITY – PHYSICALLY DISABLED

Adapted room (No. 139)	No. of adapted rooms: 4
On first floor , on the ground floor, accessible via a ramp with an incline of 8% .	Width of door: 78 cm
Clear turning circle inside (diameter): Ø 150 cm	Height of climate control: 94 cm
Height of bed: 59 cm	Space for access to the bed: right hand side 73 cm , left hand side 180 cm
Height of wardrobe shelves and drawers: 16-185 cm	Height of hanger rail: 166 cm
Bathroom in adapted room	
Door: inward opening with a width of 77 cm	Clear turning circle inside (diameter): Ø 150 cm
Toilet: not sufficient transfer space	
Seat height: 40 cm	Height of flush mechanism: 111 cm
Approach area: no lateral access	Folding grab bar on side: 68-76 cm
Basin:	
Height and clearance beneath the basin: 64 cm and 40 cm	Tap: mixer tap
Height of the lower edge of the mirror: 88 cm	Height of bathroom fittings: 125-160 cm
Bath:	
Height of bath: 51 cm	Height of horizontal grab bar: 67 cm
Transfer platform: no	Tap: mixer tap
Lifts (Panoramic)	
Accessible up to the door	Height of call buttons: 132-134 cm
Width of door: 80 cm	Width and depth of cab: 105 and 138 cm
Height of lift buttons: 112-136 cm	



ACCOMMODATION

Other amenities	Location	Access	Main characteristics
Reception	Ground floor	Accessible	Height of reception desk: 107 cm
Cafeteria	Ground floor	Accessible using two ramps with inclines of 8% and 9% respectively. To enter, there are steps but these can be navigated with a portable ramp	Height of bar: 82 cm Height of table: 72 cm Height beneath table: 64 cm Width beneath table: 51 cm Depth beneath table: 35 cm
Restaurant / Breakfast buffet	Ground floor	Same as cafeteria	Height of table: 72 cm Height beneath table: 70 cm Width beneath table: 100 cm Depth beneath table: 44 cm
Meeting rooms (9)	Ground floor	Same as cafeteria	
Parking	Basement -1	Accessible via lift	There are no parking spaces for people with limited mobility (PRM), indicated by the disabled parking sign (ISA)

★★★★ 4 STAR HOTELS

Meliá
Avenida de América



ACCESSIBILITY – VISUALLY IMPAIRED

Signs

Signs the same size: **yes**, average height of **177-190 cm** and a font size of **≥ 1.5 cm**

Lettering in a colour which contrasts with the background: **yes**; Text and symbols: **not in relief** and **not in Braille**

Main stairs

Edge of stairs marked with a non-slip strip in a contrasting colour: **no**; Side protection skirting board of **≥ 12 cm** on both sides: **no**

Steps have a riser: **yes**; All steps are the same height: **yes**
Steps have nosing: **no**

The space under the stairs is blocked off: **no**; Handrail on either side: **on only one side**

Continuous handrails on half-landings: **no**; Handrail extends at top and bottom of stairs: **no**

Strip of surface of a different texture and contrasting colour at the top and bottom of the stairs: **no**

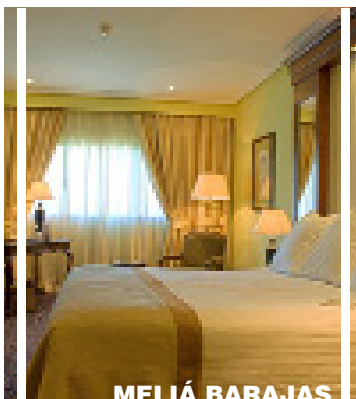
Lifts

Cab with audio signals: **no**; Control buttons in contrasting colour: **no**

Keypad with numbers in relief: **yes**; Keypad with numbers in Braille: **yes**



ACCOMMODATION



MELIÁ BARAJAS HOTEL

Avenida de Logroño, 305
28042 Madrid

Telephone: 91 747 77 00
Fax: 91 747 87 17

Web: www.solmelia.com

Bus: 105 and 115

ACCESS

- The main entrance has a double swing glass door, each side of which is **94 cm** wide. Neither side is marked with horizontal strips or a logo in a contrasting colour.
- The reception area is reached from the main entrance by way of some steps. There is an alternative ramp which is **1.64 cm** long and which has a suitable incline of **7%**. There is no handrail, and the ends of the ramp are not indicated by a distinctively textured and contrastingly coloured floor surface.



ACCESSIBILITY – HEARING IMPAIRED

Room	
Internet connection: yes	TV which communicates with reception: no
TV with teletext decoder: no	TV has alarm clock with visual alert: no
Bedside plug socket: yes	Entrance door with peephole: no
Written information on available services: yes	Light signals to indicate a knock at the door: no
Communal WCs	
Door lock with visual aid to indicate either free or occupied: no	Cubicle doors with a gap underneath to see if there is someone inside: no
Lifts	
Visual signs indicating the floor and direction of movement, both inside and outside the cab: yes	Emergency button with a light to show that the emergency call has been received: no
Emergency system	
Emergency alarm systems with visual alerts: no	

★★★★ 4 STAR HOTELS



Meliá Barajas



ACCESSIBILITY – PHYSICALLY DISABLED

Adapted room (No. 245)	No. of adapted rooms: 4
On 2nd floor, accessible via lift	Width of door: 86.5 cm
Clear turning circle inside (diameter): Ø 150 cm	Height of climate control: 94 cm
Height of bed: 58 cm	Space for access to the bed: right hand side 87 cm , left hand side 120 cm
Wardrobe doors: sliding	Height of hanger rail: 166 cm
Height of wardrobe shelves and drawers: 45-165 cm	
Bathroom in adapted room	
Door: width of 88 cm	Clear turning circle inside (diameter): Ø 150 cm
Toilet:	
Seat height: 42 cm	Height of flush mechanism: 111 cm
Approach area: side 190 cm	Folding grab bar on right hand side, adjustable height
Folding grab bar on left hand side, adjustable height	
Basin:	
Height and clearance beneath the basin: 66.5 cm and 54 cm	Tap: mixer tap
Height of the lower edge of the mirror: 100 cm	Height of bathroom fittings: 79-130 cm
Shower:	
Shower base: level with floor	Shower floor: non-slip
Shower chair: fixed with adjustable height	Grab bar at a height of 88 cm
Tap on accessible wall	
Adapted bathroom in communal areas	
On ground floor, not accessible. There are 3 steps, with an alternative ramp with a length of 260 cm and a non-recommended incline of 18% followed by 4 steps without a ramp	Door: width of 86 cm
Clear turning circle inside (diameter): Ø 150 cm	
Toilet:	
Seat height: 42 cm	Height of flush mechanism: 75 cm
Approach area: side > 120 cm	Folding grab bar on right hand side
Folding grab bar on left hand side	Distance between bars: 56 cm
Basin:	
Height and clearance beneath the basin: 60 cm and 60 cm	Tap: mixer tap



ACCOMMODATION



Height of the lower edge of the mirror: 91 cm	Height of bathroom fittings: 105-115 cm
Lifts	No. of lifts: 1
Accessible up to the door	Height of call buttons: 119-125 cm
Width of door: 80 cm	Width and depth of cab: 111 and 118 cm
Height of lift buttons: 98-111 cm	

Other amenities	Location	Access	Main characteristics
Reception	Ground floor	Accessible	Height of reception desk: 107 cm
Cafeteria	Ground floor	Accessible using the ramp described above under the heading access	Height of bar: 82 cm Height of table: 67 cm Height beneath table: 64 cm Width beneath table: 55 cm Depth beneath table: 39 cm
Restaurant / Breakfast buffet	Ground floor	Accessible	Height of table: 71 cm Height beneath table: 69 cm Width beneath table: 77 cm Depth beneath table: 0 cm
Meeting rooms (9)	Ground floor	Not accessible – same route as that of communal WCs	
Pool		Not accessible, with stairs and no alternative ramp	No hoist for getting into the pool. No specially adapted changing rooms or toilets
Parking	Outside hotel	Accessible	There are no parking spaces for people with limited mobility (PRM), indicated by the disabled parking sign (ISA)

★★★★ 4 STAR HOTELS



Meliá Barajas



ACCESSIBILITY – VISUALLY IMPAIRED

Signs

Signs the same size: **yes**, average height of **177-190 cm** and a font size of **≥ 1.5 cm**

Lettering in a colour which contrasts with the background: **yes**; Text and symbols: **not in relief** and **not in Braille**

Main stairs

Edge of stairs marked with a non-slip strip in a contrasting colour: **no**; Side protection skirting board of **≥ 12 cm** on both sides: **yes**

Steps have a riser: **no**; All steps are the same height: **no**
Steps have nosing: **no**

The space under the stairs is blocked off: **no**; Handrail on either side: **no**

Continuous handrails on half-landings: **no**; Handrail extends at top and bottom of stairs: **no**

Strip of surface of a different texture and contrasting colour at the top and bottom of the stairs: **no**

Lifts

Cab with audio signals: **no**; Control buttons in contrasting colour: **yes**

Keypad with numbers in relief: **yes**; Keypad with numbers in Braille: **yes**



ACCOMMODATION



MENINAS HOTEL

Calle de Campomanes, 7
28013 Madrid

Telephone: 91 541 28 05
Fax: 91 541 28 06

Web: www.hotelméninas.es

Metro with lift: Ópera

Bus: 25, 39, 133 and 147

ACCESS

- The main entrance has **5** steps, each of which is **17 cm** high. The automatic glass door is **1.40 m** wide. It is not marked with horizontal strips or a logo in a contrasting colour.
- There is an alternative door next to the main entrance, which is **90 cm** wide and is easy to open. A portable ramp is located next to the door.
- The ramp is **76 cm** wide, **3.0 m** long and has a non-recommended incline of **28.6%**. There is a handrail. The ends of the ramp are not indicated by a distinctively textured or contrastingly coloured floor surface.



ACCESSIBILITY – HEARING IMPAIRED

Room	
Internet connection: yes	TV which communicates with reception: no
TV with teletext decoder: yes	TV has alarm clock with visual alert: no
Bedside plug socket: yes	Entrance door with peephole: no
Written information on available services: yes	Light signals to indicate a knock at the door: no
Communal WCs	
Door lock with visual aid to indicate either free or occupied: no	Cubicle doors with a gap underneath to see if there is someone inside: no
Lifts	
Visual signs indicating the floor and direction of movement, both inside and outside the cab: yes	Emergency button with a light to show that the emergency call has been received: no
Emergency system	
Emergency alarm systems with visual alerts: no	

★★★★ 4 STAR HOTELS



Meninas



ACCESSIBILITY – PHYSICALLY DISABLED

Adapted room (No. 103)	
On first floor , accessible via lift	No. of adapted rooms: 1
Clear turning circle inside (diameter): Ø 150 cm	Width of door: 77 cm
Height of bed: 65 cm	Height of climate control: 150 cm
Wardrobe doors: handles, easy to open	Space for access to the bed: left hand side 95 cm
Height of wardrobe shelves and drawers: 127 cm	Height of hanger rail: 160 cm
Bathroom in adapted room	
Door: width of 84 cm	Clear turning circle inside (diameter): Ø 150 cm
Toilet:	
Seat height: 42 cm	Height of flush mechanism: 72 cm
Approach area: neither ≥ 80 cm	Folding grab bar on right hand side: 75 cm
Folding grab bar on left hand side: 75 cm	Distance between bars: 59 cm
Basin:	
Height and clearance beneath the basin: 66 cm and 58 cm	Tap: mixer tap
Height of the lower edge of the mirror: 102 cm	Height of bathroom fittings: 80 cm
Shower:	
Width of approach to shower: 100 cm	Shower base: level with floor
Shower floor: non-slip	Shower chair: fixed with adjustable height
Height and location of horizontal grab bar: 85 cm	Has a vertical grab bar on the same wall as the tap which is used for adjusting the height of the shower head.
Tap: mixer tap	Height of tap: 100-134 cm on accessible wall
Lifts	
Accessible up to the door	No. of lifts: 1
Width of door: 77 cm	Height of call buttons: 103-117 cm
Height of lift buttons: 100-120 cm	Width and depth of cab: 100 and 124 cm
	Height of handrail: 90 cm



ACCOMMODATION



Other amenities	Location	Access	Main characteristics
Reception	Ground floor	Accessible	Height of reception desk: 124 cm
Communal WCs	Ground floor	Accessible	None of them are adapted for wheelchair users
Cafeteria	Ground floor	Accessible	Height of bar: 100 cm Height of table: 50 cm Height beneath table: 45 cm Width beneath table: 52 cm Depth beneath table: 52 cm
Restaurant / Breakfast buffet	Ground floor		
Meeting rooms (1)	Ground floor	Accessible	Height of table: 76 cm Height beneath table: 72 cm Width beneath table: 90 cm Depth beneath table: 60 cm



ACCESSIBILITY – VISUALLY IMPAIRED

Signs

Signs the same size: **yes**, average height of **145-180 cm** and a font size of **≥ 1.5 cm**

Lettering in a colour which contrasts with the background: **yes**; Text and symbols: **not in relief** and **not in Braille**

Main stairs

Edge of stairs marked with a non-slip strip in a contrasting colour: **no**; Side protection skirting board of **≥ 12 cm** on both sides: **no**

Steps have a riser: **yes**; All steps are the same height: **yes**
Steps have nosing: **no**

The space under the stairs is blocked off: **yes**; Handrail on either side: **yes, on only one side**

Continuous handrails on half-landings: **yes**; Handrail extends at top and bottom of stairs: **no**

Strip of surface of a different texture and contrasting colour at the top and bottom of the stairs: **no**

Lifts

Cab with audio signals: **no**; Control buttons in contrasting colour: **yes**

Keypad with numbers in relief: **yes**; Keypad with numbers in Braille: **yes**



4 STAR HOTELS



MERCURE MADRID PLAZA DE ESPAÑA HOTEL

Calle de Tutor, 1
28008 Madrid

Telephone: 91 541 98 80
Fax: 91 541 98 80

Web: www.accorhotels.com

Metro with lift: Ventura Rodríguez and Plaza España

Bus: 1, 2, 44, 133, 202, N18 and C

ACCESS

- The entrance to the hotel has a **7 cm** step down on its right hand side.
- The automatic sliding glass door is **2 m** wide. It is not marked with horizontal strips or a logo in a contrasting colour.



ACCESSIBILITY – HEARING IMPAIRED

Room

Internet connection: **yes**; TV which communicates with reception: **no**

TV with teletext decoder: **yes**; TV has alarm clock with visual alert: **yes**

Bedside plug socket: **yes**; Entrance door with peephole: **yes**

Written information on available services: **no**; Light signals to indicate a knock at the door: **no**

Communal WCs

Door lock with visual aid to indicate either free or occupied: **no**; Cubicle doors with a gap underneath to see if there is someone inside: **no**

Lifts

Visual signs indicating the floor and direction of movement, both inside and outside the cab: **yes**; Emergency button with a light to show that the emergency call has been received: **no**

Emergency system

Emergency alarm systems with visual alerts: **no**



ACCOMMODATION



ACCESSIBILITY – PHYSICALLY DISABLED

Adapted room	No. of adapted rooms: 1
Accessible via lift	Width of door: 88 cm
Clear turning circle inside (diameter): Ø 150 cm	Height of climate control: 115 cm
Height of bed: 55 cm	Space for access to the bed: right hand side 73 cm , left hand side 145 cm
Wardrobe doors: easy to open	Height of hanger rail: 170 cm
Height of wardrobe shelves and drawers: 68-78 cm	
Bathroom in adapted room	
Door: inward opening with a width of 94 cm	Clear turning circle inside (diameter): Ø 150 cm
Toilet:	
Seat height: 41 cm	Height of flush mechanism: 85 cm
Approach area: 80 cm on both sides	Folding grab bar on the right hand side: 74 cm
Folding grab bar on the left hand side: 74 cm	Distance between bars: 77 cm
Basin:	
Height and clearance beneath the basin: 67 cm and 34 cm	Tap: mixer tap
Height of the lower edge of the mirror: 100 cm	Height of bathroom fittings: 125 cm
Bath:	
Height of bath: 44 cm	Height of horizontal grab bar: 71 cm
Transfer platform: yes	No vertical grab bar
Tap: mixer tap	
Lifts	
Lift 1: Connects reception with rooms	
Accessible up to the door	Height of call buttons: 130 cm
Width of door: 71 cm	Width and depth of cab: 100 and 138 cm
Height of lift buttons: 127-147 cm	
Lift 2: Connects reception with parking area	
Accessible up to the door	Height of call buttons: 130 cm
Width of door: 70 cm	Width and depth of cab: 86 and 145 cm
Height of lift buttons: 127-147 cm	



★ ★ ★ ★ 4 STAR HOTELS

Mercure
Madrid Plaza de España

Other amenities	Location	Access	Main characteristics
Reception	Ground floor	Accessible	Height of reception desk: 115 cm
Cafeteria / Restaurant	Ground floor	Accessible	Height of bar: 115 cm Height of table: 72 cm Height beneath table: 68 cm Width beneath table: 75 cm Depth beneath table: 10 cm
Meeting rooms (1)	Ground floor	Accessible	
Parking	Basement -1	Accessible via lift	There are no parking spaces for people with limited mobility (PRM), indicated by the disabled parking sign (ISA)
Breakfast buffet	Ground floor	Accessible	



ACCESSIBILITY – VISUALLY IMPAIRED

Signs	Signs the same size: yes , average height of 166-200 cm and a font size of ≥ 1.5 cm
Lettering in a colour which contrasts with the background: yes	Text and symbols: not in relief and not in Braille
Main stairs	
Edge of stairs marked with a non-slip strip in a contrasting colour: no	Side protection skirting board of ≥ 12 cm on both sides: no
Steps have a riser: yes	All steps are the same height: no
Steps have nosing: no	
The space under the stairs is blocked off: no	Handrail on either side: no
Continuous handrails on half-landings: yes	Handrail extends at top and bottom of stairs: no
Strip of surface of a different texture and contrasting colour at the top and bottom of the stairs: no	
Lifts	
Cab with audio signals: no	Control buttons in contrasting colour: yes
Keypad with numbers in relief: yes	Keypad with numbers in Braille: no





ACCOMMODATION



NH ABASCAL HOTEL

Calle de José Abascal, 47
28003 Madrid

Telephone: 91 441 00 15
Fax: 91 442 22 11

Web: www.nh-hotels.com

Metro with lift: Gregorio Marañón,
Alonso Cano, Iglesia

Bus: 3, 5, 7, 12, 14, 27, 37, 45, 40, 147,
149, 150, N19 and N20

ACCESS

- The main entrance has a single step and no alternative ramp.
- The automatic sliding glass door is **1.61 m** wide. It is not marked with horizontal strips or a logo in a contrasting colour.



ACCESSIBILITY – HEARING IMPAIRED

Room	
Internet connection: yes	TV which communicates with reception: no
TV with teletext decoder: yes	TV has alarm clock with visual alert: no
Bedside plug socket: yes	Entrance door with peephole: no
Written information on available services: yes	Light signals to indicate a knock at the door: no
Communal WCs	
Door lock with visual aid to indicate either free or occupied: no	Cubicle doors with a gap underneath to see if there is someone inside: no
Lifts	
Visual signs indicating the floor and direction of movement, both inside and outside the cab: yes	Emergency button with a light to show that the emergency call has been received: no
Emergency system	
Emergency alarm systems with visual alerts: no	

★★★★ 4 STAR HOTELS



NH Abascal



ACCESSIBILITY – PHYSICALLY DISABLED

Adapted room (No. 305)	
On 3rd floor , accessible via lift	No. of adapted rooms: 3
Clear turning circle inside (diameter): Ø 150 cm	Width of door: 77 cm
Height of bed: 60 cm	Height of climate control: 154 cm
	Space for access to the bed: right hand side 127 cm , left hand side 102 cm
Wardrobe doors: sliding	Height of hanger rail: 177 cm
Height of wardrobe shelves and drawers: 32 cm	
Bathroom in adapted room	
Door: inward opening with a width of 77.5 cm	Clear turning circle inside (diameter): Ø 150 cm
Toilet:	
Seat height: 41 cm	Height of flush mechanism: 73 cm
Approach area: side, 120 cm	Folding grab bar on the approach side: 74 cm
No grab bar on the opposite side	
Basin:	
Height and clearance beneath the basin: 60 cm and 54 cm	Tap: mixer tap
Height of the lower edge of the mirror: 87 cm	Height of bathroom fittings: 77-107 cm
Bath:	
Height of bath: 45 cm	No horizontal grab bar
Transfer platform: no	Height of vertical grab bar: 55-80 cm
Tap: mixer tap	
Lifts	
Accessible up to the door	Height of call buttons: 117 cm
Width of door: 78 cm	Width and depth of cab: 120 and 120 cm
Height of lift buttons: 104-130 cm	



ACCOMMODATION

Other amenities	Location	Access	Main characteristics
Reception	Ground floor	Accessible	Height of reception desk: 112 cm
Communal WCs	Mezzanine	Accessible via lift	None of them are adapted for wheelchair users
Cafeteria	Mezzanine	Accessible via lift	Height of bar: 111 cm Height of table: 64 cm Height beneath table: 63 cm Width beneath table: 59 cm Depth beneath table: 26 cm
Restaurant / Breakfast buffet	Mezzanine	Accessible via lift	Height of table: 75 cm Height beneath table: 72.5 cm Width beneath table: 71 cm Depth beneath table: 30 cm
Meeting rooms		Accessible via chairlift	
Gym		Accessible via lift	No specially adapted changing rooms or toilets



ACCESSIBILITY – VISUALLY IMPAIRED

Signs

Signs the same size: **yes**, average height of **170-200 cm** and a font size of **≥ 1.5 cm**

Lettering in a colour which contrasts with the background: no	Text and symbols: not in relief and not in Braille
Main stairs	
Edge of stairs marked with a non-slip strip in a contrasting colour: yes	Side protection skirting board of ≥ 12 cm on both sides: yes
Steps have a riser: no	All steps are the same height: no
Steps have nosing: no	
The space under the stairs is blocked off: no	Handrail on either side: no
Continuous handrails on half-landings: yes	Handrail extends at top and bottom of stairs: no
Strip of surface of a different texture and contrasting colour at the top and bottom of the stairs: no	
Lifts	
Cab with audio signals: no	Control buttons in contrasting colour: yes
Keypad with numbers in relief: yes	Keypad with numbers in Braille: yes



★★★★ 4 STAR HOTELS



NH EUROBUILDING HOTEL

Calle del Padre Damián, 23
28036 Madrid

Telephone: 91 353 73 00
Fax: 91 345 45 76

Web: www.nh-hotels.com

Metro without lift: Cuzco

Bus: 11, 40 and 150

ACCESS

- The entrance has steps, along with an alternative ramp in **2** sections with a handrail.
- The first section of the ramp is **96 cm** wide, **11.5 m** long and has an incline of **10%**. The second section is **96 cm** wide, **17 m** long and has an incline of **6%**.
- The automatic sliding glass door is **1.70 m** wide. It is not marked with horizontal strips or a logo in a contrasting colour.



ACCESSIBILITY – HEARING IMPAIRED

Room	
Internet connection: yes	TV which communicates with reception: no
TV with teletext decoder: yes	TV has alarm clock with visual alert: no
Bedside plug socket: yes	Entrance door with peephole: yes
Written information on available services: yes	Light signals to indicate a knock at the door: no
Communal WCs	
Door lock with visual aid to indicate either free or occupied: no	Cubicle doors with a gap underneath to see if there is someone inside: no
Lifts	
Visual signs indicating the floor and direction of movement, both inside and outside the cab: yes	Emergency button with a light to show that the emergency call has been received: no
Emergency system	
Emergency alarm systems with visual alerts: no	



ACCOMMODATION



ACCESSIBILITY – PHYSICALLY DISABLED

Adapted room (No. 1058)	No. of adapted rooms: 14
On 10th floor , accessible via lift	Width of door: 77 cm
Clear turning circle inside (diameter): Ø 150 cm	Height of climate control: 148 cm
Height of bed: 60 cm	Space for access to the bed: right hand side 70 cm , left hand side 120 cm
Wardrobe doors: there are none	Height of hanger rail: 185 cm
Height of wardrobe shelves and drawers: 140 cm	
Bathroom in adapted room	
Door: inward opening with a width of 77 cm	Clear turning circle inside (diameter): Ø 150 cm
Toilet:	
Seat height: 42 cm	Height of flush mechanism: 79 cm
Approach area: on either side 150 cm and 120 cm , front 85 cm	Folding grab bar on right hand side. Adjustable height
Folding grab bar on left hand side. Adjustable height	Distance between bars: 65 cm
Basin:	
Height and clearance beneath the basin: 68 cm and 59 cm	Tap: mixer tap
Height of the lower edge of the mirror: 85 cm	Height of bathroom fittings: 80 and 132 cm
Bath:	
Height of bath: 47 cm	No horizontal grab bar
Transfer platform: yes	Height of vertical grab bar: 70 and 90 cm
Tap: mixer tap on accessible wall	Adjustable shower head height
Adapted bathroom in communal areas	No. of adapted toilets: 3. 1 next to the restaurant, and 2 next to the meeting rooms
Accessible	Door: inward opening door with a width of 80 cm and a sliding door with a width of 95 cm
Clear turning circle inside (diameter): Ø 150 cm	
Toilet:	
Seat height: 41 cm	Height of flush mechanism: 94 cm
Approach area: right hand side 70 cm , lateral 110 cm	Fixed grab bar on right hand side: 68 cm
Folding grab bar on left hand side: 68 cm	Distance between bars: 62 cm

★★★★ 4 STAR HOTELS

NH Eurobuilding



Basin:	
Height and clearance beneath the basin: 69 cm and 56 cm	Tap: mixer tap
Height of the lower edge of the mirror: 85 cm	Height of bathroom fittings: 90-105 cm
Lifts	
Accessible up to the door	Height of call buttons: 118-124 cm
Width of door: 110 cm	Width and depth of cab: 140 and 160 cm
Height of lift buttons: 83-135 cm	Height of handrail: 90 cm

Other amenities	Location	Access	Main characteristics
Reception	Ground floor	Accessible	Height of reception desk: 110 cm
Cafeteria	Ground floor	Accessible	Height of bar: 111 cm Height of table: 73 cm Height beneath table: 70 cm Width beneath table: 80 cm Depth beneath table: 60 cm
Meeting rooms (28)	Floors PC, PS, E and -S1	Accessible via lift except floor E	Height of table: 72 cm Height beneath table: 65 cm Width beneath table: 90 cm Depth beneath table: 90 cm
Parking	Basement -2	Accessible via lift	There are no parking spaces for people with limited mobility (PRM)



ACCOMMODATION



ACCESSIBILITY – VISUALLY IMPAIRED

Signs

Signs the same size: **yes**, average height of **170-200 cm** and a font size of **≥ 1.5 cm**

Lettering in a colour which contrasts with the background: **no** : Text and symbols: **not in relief and not in Braille**

Main stairs

Edge of stairs marked with a non-slip strip in a contrasting colour: **no** : Side protection skirting board of **≥ 12 cm** on both sides: **no**

Steps have a riser: **yes** : All steps are the same height: **yes**
Steps have nosing: **no**

The space under the stairs is blocked off: **there is none** : Handrail on either side: **no**

Continuous handrails on half-landings: **no** : Handrail extends at top and bottom of stairs: **yes**

Strip of surface of a different texture and contrasting colour at the top and bottom of the stairs: **no**

Lifts

Cab with audio signals: **yes** : Control buttons in contrasting colour: **yes**

Keypad with numbers in relief: **no** : Keypad with numbers in Braille: **yes**



4 STAR HOTELS



NH LA HABANA HOTEL

Paseo de La Habana, 73
28036 Madrid

Telephone: 91 443 07 20
Fax: 91 457 75 79

Web: www.nh-hoteles.com

Metro with lift: Colombia

Bus: 14

ACCESS

- The entrance has 4 steps and an alternative ramp **4.20 m** long, **88 cm** wide and with an adequate incline of **6.9%**. There is no handrail. The ends of the ramp are not indicated by a distinctively textured and contrastingly coloured floor surface.
- Entrance is through two sets of automatic sliding glass doors which are **1.62 m** wide. The doors are marked with the hotel's logo.
- In the entrance a doormat is correctly fixed to the floor.



ACCESSIBILITY – HEARING IMPAIRED

Room

Internet connection: **yes** : TV which communicates with reception: **no**

TV with teletext decoder: **yes** : TV has alarm clock with visual alert: **no**

Bedside plug socket: **yes** : Entrance door with peephole: **yes**

Written information on available services: **yes** : Light signals to indicate a knock at the door: **no**

Communal WCs

Door lock with visual aid to indicate either free or occupied: **no** : Cubicle doors with a gap underneath to see if there is someone inside: **no**

Lifts

Visual signs indicating the floor and direction of movement, both inside and outside the cab: **yes** : Emergency button with a light to show that the emergency call has been received: **no**

Emergency system

Emergency alarm systems with visual alerts: **no**



ACCOMMODATION



ACCESSIBILITY – PHYSICALLY DISABLED

Adapted room (No. 216)	No. of adapted rooms: 3
On 2nd floor , accessible via lift and ramp described under the lift section	Width of door: 75 cm
Clear turning circle inside (diameter): Ø 150 cm	Height of climate control: 157 cm
Height of bed: 60 cm	Space for access to the bed: right hand side 65 cm , left hand side 122 cm
Wardrobe doors: sliding	Height of hanger rail: 157 cm
Height of wardrobe shelves and drawers: 70 cm	
Bathroom in adapted room	
Door: inward opening with a width of 81 cm	Clear turning circle inside (diameter): Ø 150 cm
Toilet:	
Seat height: 42 cm	Height of flush mechanism: 75 cm
Approach area: on either side 87 cm and 88 cm	No grab bar to facilitate transfer from platform
Basin:	
Height and clearance beneath the basin: 82 cm and 59 cm	Tap: mixer tap
Height of the lower edge of the mirror: 90 cm	Height of bathroom fittings: 136 cm
Bath:	
Height of bath: 43 cm	Height of horizontal grab bar: 75 cm
Transfer platform: yes	Height of vertical grab bar: 75 cm
Tap: mixer tap on narrow wall	Adjustable shower head height: yes, 140 cm
Adapted bathroom in communal areas	No. of adapted toilets: 1
Accessible via lift and ramp described under the lift section	Door: sliding door with a width of 92 cm
Clear turning circle inside (diameter): Ø 150 cm	
Toilet:	
Seat height: 48 cm	Height of flush mechanism: 105 cm
Approach area: left hand side 100 cm , front 150 cm	Folding grab bar on left hand side: 75 cm
Fixed grab bar on right hand side: 75 cm	Distance between bars: 77 cm
Basin:	
Height and clearance beneath the basin: 74 cm and 53 cm	Tap: mixer tap
Height of the lower edge of the mirror: 88 cm	Height of bathroom fittings: 112 cm



4 STAR HOTELS



NH La Habana

Lifts	No. of lifts: 4
On ground floor via a ramp with a width of 88 cm and a length of 480 cm and an incline of 6.9%	Height of call buttons: 96 cm
Width of door: 80 cm	Width and depth of cab: 98 and 118 cm
Height of lift buttons: 94-135 cm	



Other amenities	Location	Access	Main characteristics
Reception	Ground floor	Accessible	Height of reception desk: 108 cm
Cafeteria	Ground floor	Accessible	Height of bar: 110 cm Height of table: 60 cm Height beneath table: 58 cm Width beneath table: 80 cm Depth beneath table: 80 cm
Restaurant / Breakfast buffet	Ground floor	Accessible	Height of buffet bar: 85 cm Height of table: 75 cm Height beneath table: 70 cm Width beneath table: 100 cm Depth beneath table: 80 cm
Meeting rooms (8)	Ground floor	Accessible	Height of table: 71 cm Height beneath table: 65 cm Width beneath table: 80 cm Depth beneath table: 80 cm
Parking	Basement -1	Accessible via lift	There are no parking spaces for people with limited mobility (PRM), indicated by the disabled parking sign (ISA)



ACCOMMODATION



ACCESSIBILITY – VISUALLY IMPAIRED

Signs

Signs the same size: **yes**, average height of **74-190 cm** and a font size of **≥ 1.5 cm**

Lettering in a colour which contrasts with the background: **no** Text and symbols: **not in relief and not in Braille**

Main stairs

Edge of stairs marked with a non-slip strip in a contrasting colour: **yes** Side protection skirting board of **≥ 12 cm** on both sides: **no**

Steps have a riser: **yes** All steps are the same height: **yes**
Steps have nosing: **no**

The space under the stairs is blocked off: **no** Handrail on either side: **yes**

Continuous handrails on half-landings: **yes** Handrail extends at top and bottom of stairs: **no**

Strip of surface of a different texture and contrasting colour at the top and bottom of the stairs: **no**

Lifts

Cab with audio signals: **yes** Control buttons in contrasting colour: **yes**

Keypad with numbers in relief: **yes** Keypad with numbers in Braille: **no**



4 STAR HOTELS



NH LAS TABLAS HOTEL

Avenida de Burgos, 131
28050 Madrid

Telephone: 91 718 69 99
Fax: 91 718 85 86

Web: www.nh-hotels.com

Light rail station with lift: María Tudor

Bus: 173 and C52



ACCESS

- The main entrance to the hotel is accessible and has a level surface.
- It has an automatic revolving glass door which is **1.70 m** wide.
- There is an alternative automatic sliding glass door to the side of the revolving door, which is **1.80 m** wide.
- Neither of the **2** doors is marked with horizontal strips or a logo in a contrasting colour.
- There is a doormat correctly fixed to the floor after the doors.



ACCESSIBILITY – HEARING IMPAIRED

Room

Internet connection: **yes** TV which communicates with reception: **no**

TV with teletext decoder: **yes** TV has alarm clock with visual alert: **yes**

Bedside plug socket: **yes** Entrance door with peephole: **yes**

Written information on available services: **yes** Light signals to indicate a knock at the door: **no**

Communal WCs

Door lock with visual aid to indicate either free or occupied: **no** Cubicle doors with a gap underneath to see if there is someone inside: **no**

Lifts

Visual signs indicating the floor and direction of movement, both inside and outside the cab: **yes** Emergency button with a light to show that the emergency call has been received: **yes**

Emergency system

Emergency alarm systems with visual alerts: **no**



ACCOMMODATION



ACCESSIBILITY – PHYSICALLY DISABLED

Adapted room (No. 122)	No. of adapted rooms: 3
On 1st floor , accessible via lift	Width of door: 83 cm . There is a wardrobe that sticks out reducing the doorway width to 78 cm
Clear turning circle inside (diameter): Ø 150 cm	Height of climate control: 150 cm
Height of bed: 60 cm	Space for access to the bed: right hand side 120 cm , left hand side 63 cm
Wardrobe doors: swing doors, handles, difficult to open	Height of hanger rail: 167 cm
Height of wardrobe shelves and drawers: 40-70 cm	
Bathroom in adapted room	
Door: inward opening with a width of 80 cm	Clear turning circle inside (diameter): Ø 150 cm
Toilet:	
Seat height: 50 cm	Height of flush mechanism: 100 cm
Approach area: left hand side 60 cm and front 100 cm	No grab bar on the right hand side
Basin:	
Height and clearance beneath the basin: 75 cm and 50 cm	Tap: mixer tap
Height of the lower edge of the mirror: 88 cm	Height of bathroom fittings: 85 cm
Shower:	
Width of approach to shower: 170 cm	Shower base: level with the floor
Shower floor: non-slip	Shower chair or stool: no
Height and location of horizontal grab bar: 76 cm , on wall to the side of the tap	The horizontal grab bar is in the shape of an "L", so can also be used as a vertical grab bar
Tap: mixer tap	Height of tap: 90 cm on accessible wall
Adjustable shower head height: no	There are 2 folding shower screens on either side that do not hamper entry to the shower
Adapted bathroom in communal areas	No. of adapted toilets: 1
On ground floor , accessible	Door: sliding door with a width of 80 cm
Clear turning circle inside (diameter): Ø 150 cm	
Toilet:	
Seat height: 50 cm	Height of flush mechanism: 100 cm
Approach area: left hand side 108 cm , front 140 cm	No grab bar on the right hand side



4 STAR HOTELS



NH Las Tablas

Folding grab bar on left hand side: 61-77 cm	
Basin:	
Height and clearance beneath the basin: 73 cm and 60 cm	Tap: mixer tap
Height of the lower edge of the mirror: no mirror	Height of bathroom fittings: 100 cm
Lifts	No. of lifts: 3 . One of which is a panoramic lift. They connect all floors
Accessible up to the door	Height of call buttons: 100 cm
Width of door: 89 cm	Width and depth of cab: 112 and 176 cm
Height of lift buttons: 90-120 cm	Height of handrail: 90 cm



Other amenities	Location	Access	Main characteristics
Reception	Ground floor	Accessible	Height of reception desk: 70 cm and 121 cm . It does not allow wheelchair users access right up to the desk from the front
Cafeteria	Ground floor	Accessible	Height of bar: 127 cm Height of table: 64 cm Height beneath table: 63 cm Width beneath table: 60 cm Depth beneath table: 25 cm Round tables with central leg
Restaurant / Breakfast buffet	Ground floor	Accessible	Height of buffet bar: 83-90 cm Height of table: 75 cm Height beneath table: 72 cm Width beneath table: 79 cm Depth beneath table: 35 cm Round tables with central leg
Meeting rooms (5)	Ground floor	Accessible	Height of table: 74 cm Height beneath table: 70 cm Width beneath table: 195 cm Depth beneath table: 45 cm
Parking	Outside		There are 4 parking spaces for people with limited mobility (PRM), indicated by the disabled parking sign (ISA)



ACCOMMODATION



ACCESSIBILITY – VISUALLY IMPAIRED

Signs

Signs the same size: **yes**, average height of **150-190 cm** and a font size of **≥ 1.5 cm**

Lettering in a colour which contrasts with the background: **no** Text and symbols: **not in relief and not in Braille**

Main stairs

Edge of stairs marked with a non-slip strip in a contrasting colour: **yes** Side protection skirting board of **≥ 12 cm** on both sides: **yes**

Steps have a riser: **yes** All steps are the same height: **yes**
Steps have nosing: **no**

The space under the stairs is blocked off: **yes** Handrail on either side: **yes**

Continuous handrails on half-landings: **no** Handrail extends at top and bottom of stairs: **yes**

Strip of surface of a different texture and contrasting colour at the top and bottom of the stairs: **no**

Lifts

Cab with audio signals: **no** Control buttons in contrasting colour: **yes**

Keypad with numbers in relief: **yes** Keypad with numbers in Braille: **yes**



4 STAR HOTELS



NH MERCADER HOTEL

Carretera Villaverde a Vallecas, km 3,800
Mercamadrid, Eje 2, 7ª - 7
28041 Madrid

Telephone: 91 786 63 20
Fax: 91 507 05 41

Web: www.nh-hoteles.com

Bus: 130

ACCESS

- The entrance is accessible and has a level surface.
- There is a main revolving door. There is also an alternative swing door.
- Both doors are more than **1 m** wide and are marked with the hotel's logo, although not in a contrasting colour.



ACCESSIBILITY – HEARING IMPAIRED

Room

Internet connection: **yes** TV which communicates with reception: **yes**

TV with teletext decoder: **yes** TV has alarm clock with visual alert: **yes**

Bedside plug socket: **yes** Entrance door with peephole: **yes**

Written information on available services: **yes** Light signals to indicate a knock at the door: **no**

Communal WCs

Door lock with visual aid to indicate either free or occupied: **no** Cubicle doors with a gap underneath to see if there is someone inside: **no**

Lifts

Visual signs indicating the floor and direction of movement, both inside and outside the cab: **yes** Emergency button with a light to show that the emergency call has been received: **no**

Emergency system

Emergency alarm systems with visual alerts: **no**



ACCOMMODATION



ACCESSIBILITY – PHYSICALLY DISABLED

Adapted room (No. 125)	No. of adapted rooms: 2
On 1st floor , accessible via lift	Width of door: 78 cm
Clear turning circle inside (diameter): Ø 150 cm	Height of climate control: 150 cm
Height of bed: 51 cm	Space for access to the bed: right hand side 90 cm , left hand side 90 cm
Height of wardrobe shelves and drawers: 30-40 cm	Height of hanger rail: 167 cm
Bathroom in adapted room	
Door: inward opening with 82 cm	Clear turning circle inside a width of (diameter): Ø 150 cm
Toilet:	
Seat height: 42 cm	Height of flush mechanism: 103 cm
Approach area: side 48 cm	Folding grab bar on approach side
Fixed grab bar on opposite side	Distance between bars: 74 cm
Basin:	
Height and clearance beneath the basin: 83 cm	Tap: mixer tap
Height of the lower edge of the mirror: 105 cm	Height of bathroom fittings: 117-158 cm
Shower:	
Shower base: level with the floor	Shower floor: non-slip
Shower chair or stool: no	Height of grab bar: 40-86 cm
Tap: mixer tap	
Adapted bathroom in communal areas	No. of adapted toilets: 1
On ground floor , accessible	Door: sliding door with a width of 76 cm
Clear turning circle inside (diameter): Ø 150 cm	
Toilet:	
Seat height: 42 cm	Height of flush mechanism: 103 cm
Approach area: side 88 cm	Folding grab bar on the approach side
Fixed grab bar on opposite side	Distance between bars: 67 cm
Basin:	
Height and clearance beneath the basin: 88 cm	Tap: mixer tap
Height of the lower edge of the mirror: 103 cm	

★★★★ 4 STAR HOTELS



Lifts	
Accessible up to the door	Height of call buttons: 96-105 cm
Width of door: 80 cm	Width and depth of cab: 100 and 130 cm
Height of lift buttons: 88-115 cm	

Other amenities	Location	Access	Main characteristics
Reception	Ground floor	Accessible	Height of reception desk: 111 cm
Cafeteria	Ground floor	Accessible	Height of bar: 115 cm Height of table: 72 cm Height beneath table: 68 cm Width beneath table: 70 cm Depth beneath table: 80 cm
Restaurant / Breakfast buffet	Ground floor	Accessible	Height of buffet bar: 72 cm Height of table: 75 cm Height beneath table: 68 cm Width beneath table: 70 cm Depth beneath table: 80 cm
Meeting rooms (1)	Ground floor	Accessible	
Parking	Outside	Accessible	There are no parking spaces for people with limited mobility (PRM), indicated by the disabled parking sign (ISA)



ACCOMMODATION



ACCESSIBILITY – VISUALLY IMPAIRED

Signs

Signs the same size: **yes**, average height of **180-190 cm** and a font size of **≥ 1.5 cm**

Lettering in a colour which contrasts with the background: **no** Text and symbols: **not in relief and not in Braille**

Main stairs

Edge of stairs marked with a non-slip strip in a contrasting colour: **yes** Side protection skirting board of **≥ 12 cm** on both sides: **yes**

Steps have a riser: **yes** All steps are the same height: **yes**
Steps have nosing: **no**

The space under the stairs is blocked off: **yes** Handrail on either side: **no**

Continuous handrails on half-landings: **no** Handrail extends at top and bottom of stairs: **no**

Strip of surface of a different texture and contrasting colour at the top and bottom of the stairs: **no**

Lifts

Cab with audio signals: **yes** Control buttons in contrasting colour: **yes**

Keypad with numbers in relief: **yes** Keypad with numbers in Braille: **yes**



4 STAR HOTELS



NH NACIONAL HOTEL

Paseo del Prado, 48
28014 Madrid

Telephone: 91 429 66 29
Fax: 91 369 15 64

Web: www.nh-hotels.com

Metro with lift: Atocha Renfe
Metro without lift: Atocha

Bus: 6, 10, 14, 26, 27, 32, 34, 37, 45, N8, N10, N11 and N15

ACCESS

- The entrance has steps, along with an alternative ramp **1.42 m** wide, **3.27 m** long and which has a non-recommended incline of **12.25%**. The ends of the ramp are not indicated by a distinctively textured or contrastingly coloured floor surface. The ramp has a handrail.
- It has an automatic sliding glass main door which is **1.28 m** wide. It is marked with the hotel's logo.



ACCESSIBILITY – HEARING IMPAIRED

Room

Internet connection: **yes** TV which communicates with reception: **yes**

TV with teletext decoder: **yes** TV has alarm clock with visual alert: **yes**

Bedside plug socket: **yes** Entrance door with peephole: **no**

Written information on available services: **yes** Light signals to indicate a knock at the door: **no**

Communal WCs

Door lock with visual aid to indicate either free or occupied: **no** Cubicle doors with a gap underneath to see if there is someone inside: **no**

Lifts

Visual signs indicating the floor and direction of movement, both inside and outside the cab: **yes** Emergency button with a light to show that the emergency call has been received: **no**

Emergency system

Emergency alarm systems with visual alerts: **no**



ACCOMMODATION



ACCESSIBILITY – PHYSICALLY DISABLED

Adapted room (No. 407)	No. of adapted rooms: 4
On 4th floor , accessible via lift	Width of door: 79 cm
Clear turning circle inside (diameter): Ø 150 cm	Height of climate control: 156 cm
Height of bed: 56 cm	Space for access to the bed: right hand side 107 cm , left hand side 117 cm
Wardrobe doors: sliding	Height of hanger rail: 167 cm
Height of wardrobe shelves and drawers: 52 cm	
Bathroom in adapted room	
Door: inward opening with a width of 80 cm	Clear turning circle inside (diameter): Ø 150 cm
Toilet:	
Seat height: 38 cm	Height of flush mechanism: 74 cm
Approach area: neither side with ≥ 80 cm	Folding grab bar on approach side
Fixed grab bar on opposite side	Distance between bars: 70 cm
Basin:	
Height and clearance beneath the basin: 72 cm and 60 cm	Tap: mixer tap
Height of the lower edge of the mirror: 88 cm	Height of bathroom fittings: 88-138 cm
Bath:	
Height of bath: 50 cm	Height of grab bar: 65 cm
Transfer platform: yes	
Lifts	
Accessible up to the door	Height of call buttons: 103-122 cm
Width of door: 80 cm	Width and depth of cab: 165 and 101 cm
Height of lift buttons: 92-136 cm	



4 STAR HOTELS



NH Nacional

Other amenities	Location	Access	Main characteristics
Reception	Ground floor	Accessible	Height of reception desk: 87-108 cm
Cafeteria	Ground floor	Accessible	Height of bar: 110 cm Height of table: 43 cm Height beneath table: 42 cm Width beneath table: 54 cm Depth beneath table: 55 cm
Restaurant / Breakfast buffet	Ground floor	Accessible	Height of table: 75cm Height beneath table: 73 cm Width beneath table: 76 cm Depth beneath table: 70 cm
Meeting rooms	Ground floor	Accessible	
Parking	Basement -1	Accessible via lift	There are 2 parking spaces for people with limited mobility (PRM), indicated by the disabled parking sign (ISA)



ACCESSIBILITY – VISUALLY IMPAIRED

Signs	Signs the same size: yes , average height of 172-185 cm and a font size of 5 cm
Main stairs	
Edge of stairs marked with a non-slip strip in a contrasting colour: yes	Side protection skirting board of ≥ 12 cm on both sides: yes
Steps have a riser: yes	All steps are the same height: yes
Steps have nosing: no	
The space under the stairs is blocked off: there is none	Handrail on either side: yes
Continuous handrails on half-landings: yes	Strip of surface of a different texture and contrasting colour at the top and bottom of the stairs: no
Lifts	
Cab with audio signals: yes	Control buttons in contrasting colour: no
Keypad with numbers in relief: no	Keypad with numbers in Braille: no



ACCOMMODATION



NH PARQUE DE LAS AVENIDAS HOTEL

Calle de Biarritz, 3
28028 Madrid

Telephone: 91 361 02 88
Fax: 91 361 21 62

Web: www.nh-hotels.com

Metro without lift: Parque de las Avenidas

Bus: 43, 53, 74 and N3

ACCESS

- The entrance has stairs, along with a ramp **1.50 m** wide and with a non-recommended incline which varies between **5%** and **7%**. There is no handrail and the ends of the ramp are not indicated by a distinctively textured or contrastingly coloured floor surface.
- There are **2** sets of automatic, sliding glass doors, which are **1.50 m** wide and **1.0 m** wide respectively. They are not marked with horizontal strips or a logo in a contrasting colour.



ACCESSIBILITY – HEARING IMPAIRED

Room	
Internet connection: yes	TV which communicates with reception: yes
TV with teletext decoder: yes	TV has alarm clock with visual alert: yes
Bedside plug socket: yes	Entrance door with peephole: no
Written information on available services: yes	Light signals to indicate a knock at the door: no
Communal WCs	
Door lock with visual aid to indicate either free or occupied: yes	Cubicle doors with a gap underneath to see if there is someone inside: no
Lifts	
Visual signs indicating the floor and direction of movement, both inside and outside the cab: no	Emergency button with a light to show that the emergency call has been received: no
Emergency system	
Emergency alarm systems with visual alerts: no	

★★★★ 4 STAR HOTELS

NH Parque
de las Avenidas



ACCESSIBILITY – PHYSICALLY DISABLED

Adapted room	No. of adapted rooms: 5
Accessible via lift	Width of door: 86 cm
Clear turning circle inside (diameter): Ø 120 cm	Height of climate control: 155 cm
Height of bed: 58 cm	Space for access to the bed: right hand side 75 cm , left hand side ≥ 90 cm
Height of hanger rail: 160 cm	
Bathroom in adapted room	
Door: inward opening with a width of 76 cm	Clear turning circle inside (diameter): Ø 150 cm
Toilet:	
Seat height: 41 cm	Approach area: side 90 cm
Folding grab bar on approach side	Fixed grab bar on opposite side
Basin:	
Height and clearance beneath the basin: 75 cm	Tap: mixer tap
Height of the lower edge of the mirror: 97 cm	Height of bathroom fittings: 117 cm
Bath:	
Height of bath: 46 cm	Width of grab bar: 70-97 cm
Transfer platform: no	Height of horizontal grab bar: 50-60 cm
Tap: mixer tap	
Adapted bathroom in communal areas	No. of adapted toilets: 1
On ground floor , accessible using chairlift	Door: sliding door with a width of 99 cm
Clear turning circle inside (diameter): Ø 150 cm	
Toilet:	
Seat height: 48 cm	Approach area: side 75 cm
Folding grab bar on the approach side	Fixed grab bar on opposite side
Basin:	
Height of the lower edge of the mirror: 92 cm	Height of bathroom fittings: 117 cm
Lifts	
Accessible up to the door	Width and depth of cab: 140 and 133 cm
Width of door: 74.5 cm	



ACCOMMODATION



Other amenities	Location	Access	Main characteristics
Reception	Ground floor	Accessible	Height of reception desk: 106 cm
Cafeteria	Ground floor	Steps with chairlift	Height of bar: 110 cm Height of table: 73 cm Height beneath table: 72 cm Width beneath table: 64 cm Depth beneath table: 60 cm
Restaurant / Breakfast buffet	Ground floor	Steps with chairlift	Height of table: 77 cm Height beneath table: 67 cm Width beneath table: 60 cm Depth beneath table: 60 cm
Meeting rooms (1)	Ground floor	Steps with chairlift	
Parking	Accessible	Accessible via lift. Before reaching the lift, there is a step with no alternative ramp	There are no parking spaces for people with limited mobility (PRM), indicated by the disabled parking sign (ISA)



ACCESSIBILITY – VISUALLY IMPAIRED

Signs

Signs the same size: **yes**, average height of **145-180 cm** and a font size of **≥ 1.5 cm**

Lettering in a colour which contrasts with the background: **yes**; Text and symbols: **not in relief** and **not in Braille**

Main stairs

Edge of stairs marked with a non-slip strip in a contrasting colour: **no**; Side protection skirting board of **≥ 12 cm** on both sides: **no**

Steps have a riser: **yes**; All steps are the same height: **yes**
Steps have nosing: **no**

The space under the stairs is blocked off: **yes**; Handrail on either side: **yes, on only one side**

Continuous handrails on half-landings: **yes**; Handrail extends at top and bottom of stairs: **no**

Strip of surface of a different texture and contrasting colour at the top and bottom of the stairs: **no**

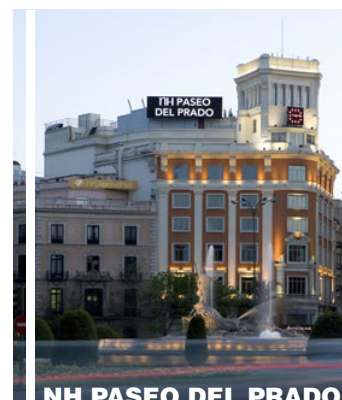
Lifts

Cab with audio signals: **no**; Control buttons in contrasting colour: **yes**

Keypad with numbers in relief: **yes**; Keypad with numbers in Braille: **yes**



★★★★ 4 STAR HOTELS



NH PASEO DEL PRADO HOTEL

Plaza de Cánovas del Castillo, 4
28014 Madrid

Telephone: 91 330 24 00
Fax: 91 429 28 87

Web: www.nh-hotels.com

Metro without lift: Banco de España

Bus: 10, 14, 19, 27, 34, 37, 45 and 146

ACCESS

- The entrance is accessible and has a level surface.
- There is a manually revolving main door which is **95 cm** wide. There is a manually operated swing door on either side of the main door, one measuring **67 cm** wide and the other **87 cm** wide.
- All **3** doors are made of glass, but none of them are marked with horizontal strips or a logo in a contrasting colour.



ACCESSIBILITY – HEARING IMPAIRED

Room

Internet connection: **yes**; TV which communicates with reception: **no**

TV with teletext decoder: **yes**; TV has alarm clock with visual alert: **yes**

Bedside plug socket: **yes**; Entrance door with peephole: **yes**
Written information on available services: **yes**; Light signals to indicate a knock at the door: **no**

Communal WCs

Door lock with visual aid to indicate either free or occupied: **yes**; Cubicle doors with a gap underneath to see if there is someone inside: **yes**

Lifts

Visual signs indicating the floor and direction of movement, both inside and outside the cab: **yes**; Emergency button with a light to show that the emergency call has been received: **no**

Emergency system

Emergency alarm systems with visual alerts: **no**



ACCOMMODATION



ACCESSIBILITY – PHYSICALLY DISABLED

Adapted room (No. 214)	No. of adapted rooms: 2
On 2nd floor , accessible via lift	Width of door: 77 cm
Clear turning circle inside (diameter): Ø 150 cm	Height of climate control: 155 cm
Height of bed: 58 cm	Space for access to the bed: right hand side 127 cm , left hand side 130 cm
Wardrobe doors: knobs, difficult to open	Height of hanger rail: 185 cm
Height of wardrobe shelves and drawers: 76 cm	
Bathroom in adapted room	
Door: sliding door with a width of 80 cm	Clear turning circle inside (diameter): Ø 150 cm
Toilet:	
Seat height: 40 cm	Height of flush mechanism: 100 cm
Approach area: left hand side 64 cm , front 150 cm	Fixed vertical grab bar on right hand side: 70 cm
Folding grab bar on left hand side: 62-82 cm	Distance between bars: 74 cm
Basin:	
Height and clearance beneath the basin: 69 and 40 cm	Tap: mixer tap
Height of the lower edge of the mirror: 90 cm	Height of bathroom fittings: 81-110 cm
Shower:	
Approach area: 150 cm	Shower base: level with the floor
Shower floor: non-slip	Shower chair or stool: no
Height and location of horizontal grab bar: 106 cm , on wall to side of tap	Vertical grab bar which is used for adjusting the height of the shower head
Tap: mixer tap	Height of tap: 90-120 cm on accessible wall
Adjustable shower head height: yes	Shower screen that opens outwards
Adapted bathroom in communal areas	No. of adapted toilets: 1
On floor -1 , accessible via lift	Door: inward opening with a width of 82 cm
Clear turning circle inside (diameter): Ø 150 cm	
Toilet:	
Seat height: 41 cm	Height of flush mechanism: 100 cm
Approach area: left hand side 92 cm , front 210 cm	Fixed grab bar on the right hand side: 70 cm



4 STAR HOTELS NH Paseo del Prado



Folding grab bar on left hand side: 65-80 cm	Distance between bars: 56 cm
Basin:	
Height and clearance beneath the basin: 77 cm and 30 cm	Tap: mixer tap
Height of the lower edge of the mirror: 89 cm	Height of bathroom fittings: 76-80 cm
Lifts	No. of lifts: 2
Accessible up to the door	Height of call buttons: 113 cm
Width of door: 80 cm	Width and depth of cab: 98 and 128 cm
Height of lift buttons: 98-123 cm	No handrail

Other amenities	Location	Access	Main characteristics
Reception	Ground floor	Accessible	Height of reception desk: 125 cm
Cafeteria / Restaurant	Ground floor	Accessible. There are two steps between the dining room and the bar	Height of bar: 115 cm Height of table: 45 cm
Breakfast buffet	Basement -1	Accessible via lift	Height of buffet bar: 76-90 cm Height of table: 76 cm Height beneath table: 72 cm Width beneath table: 70 cm Depth beneath table: 35 cm Tables with central leg
Meeting rooms (4)	Ground floor	Accessible	Height of table: 73 cm Height beneath table: 70 cm Width beneath table: 320 cm Depth beneath table: 52 cm



ACCOMMODATION



ACCESSIBILITY – VISUALLY IMPAIRED

Signs

Signs the same size: **yes**, average height of **170-180 cm** and a font size of **≥ 1.5 cm**

Lettering in a colour which contrasts with the background: **no** Text and symbols: **not in relief and not in Braille**

Main stairs

Edge of stairs marked with a non-slip strip in a contrasting colour: **no** Side protection skirting board of **≥ 12 cm** on both sides: **yes**

Steps have a riser: **yes** All steps are the same height: **yes**
Steps have nosing: **no**

The space under the stairs is blocked off: **there is none** Handrail on either side: **on only one side**

Continuous handrails on half-landings: **yes** Handrail extends at top and bottom of stairs: **no**

Strip of surface of a different texture and contrasting colour at the top and bottom of the stairs: **no**

Lifts

Cab with audio signals: **no** Control buttons in contrasting colour: **yes**

Keypad with numbers in relief: **yes** Keypad with numbers in Braille: **yes**



4 STAR HOTELS



NH RIBERA DEL MANZANARES

Paseo Virgen del Puerto, 57
28005 Madrid

Telephone: 91 364 32 48
Fax: 91 365 98 85

Web: www.nh-hotels.com

Metro with lift: Pirámides

Bus: 36 and 50

ACCESS

- The entrance to the hotel is level with the street. It has a clearance width of **2 m**.
- The main entranceway to the hotel is level. It comprises two double sets of automatic sliding glass doors. Both have a width of **1.40 m**. Both are marked with the hotel logo but not in contrasting colours.
- The door has a video intercom at a height of **1.41 m**. Video intercom is operated using a single button.
- Between the sets of doors is a doormat that is securely affixed to the ground.
- There is an accessible route that takes guests straight to the reception and help desk.



ACCESSIBILITY – HEARING IMPAIRED

Room

Internet connection: **yes** TV which communicates with reception: **yes**

TV with teletext decoder: **no** TV has alarm clock with visual alert: **no**

Bedside plug socket: **yes** Entrance door with peephole: **yes**

Written information on available services: **no** Light signals to indicate a knock at the door: **no**

Communal WCs

Door lock with visual aid to indicate either free or occupied: **no** Cubicle doors with a gap underneath to see if there is someone inside: **no**

Lifts

Visual signs indicating the floor and direction of movement, both inside and outside the cab: **yes** Emergency button with a light to show that the emergency call has been received: **yes**

Emergency system

Emergency alarm systems with visual alerts: **no**



ACCOMMODATION



ACCESSIBILITY – PHYSICALLY DISABLED

Adapted room (No. 225)	Number of adapted rooms: 5
On the 2nd floor accessible via lift	Width of door: 84 cm
Clear turning circle inside (diameter): Ø 150 cm	Height of climate control: 135 cm
Height of bed: 60 cm	Space for access to the bed: right hand side 170 cm , left hand side 70 cm
Wardrobe doors: easy to open sliding doors without handles	Height of hanger rail: 173 cm
Min. and max. height of wardrobe shelves and drawers: 50 cm and 180 cm	
Bathroom in adapted room	
Door: Sliding door with a width of 87 cm	Clear turning circle inside (diameter): Ø 150 cm
Toilet:	
Seat height: 40 cm	Height of flush mechanism: 100 cm
Approach area: right hand side 130 cm , front 91 cm	Folding grab bar on the right hand side: 58 - 73 cm
Fixed horizontal grab bar on the left hand side: 76 cm	Distance between bars: 71 cm
Basin:	
Height and clearance beneath the basin: 74 cm and 57 cm	Tap: mixer tap easy to use
Height of the lower edge of the mirror: 86 cm	Min. and max. height of bathroom fittings: 80 cm and 120 cm
Shower:	
Width and depth of approach area: 115 cm and 195 cm	Shower base: level with the floor
Shower floor: non-slip	Shower chair or seat: fixed and folding seats
Height and location of horizontal grab bar: 77 cm on the same wall as the tap	Height and location of vertical grab bar: 80 – 140 cm on same wall as tap
Tap: mixer tap easy to use	Height of the tap: 100 cm on wall perpendicular to the fixed seat
Adjustable height shower head: 100 - 150 cm	Shower screen: yes – one part fixed, the other folding, with a gap between them
Adapted toilets in communal areas	
	Total number of adapted toilets: 6 adapted cubicles, 3 per sex located in toilets in communal areas
Location: In communal areas. Review made of male toilets	Mezzanine floor - accessible via lift
Bathroom door: inward opening door with a width of 84 cm	Cubicle door: inward opening door with a width of 84 cm
Clear turning circle inside (diameter): Ø 150 cm	

★★★★ 4 STAR HOTELS

NH Ribera
del Manzanares



Toilet:	
Seat height: 40 cm	Height of flush mechanism: 100 cm
Approach area: left hand side 106 cm and frontal 154 cm	Grab bar on the right hand side: none
Folding grab bar on the left hand side at height of 52 – 74 cm	
Basin:	
Height and clearance beneath the basin: 74 cm and 52 cm	Tap: mixer tap easy to use
Height of the lower edge of the mirror: 90 cm	Min. and max. height of bathroom fittings: 90 cm and 120 cm
Lifts	
Floors served: all floors	Total number of lifts: 3
Height of call buttons: 97 - 103 cm	Accessible up to the door
Width and depth of cab: 105 and 140 cm	Width of door: 80 cm
Height of handrail: 97 cm	Min. and max. height of the call buttons: 90 cm and 120 cm
	Mirror opposite the door: no, but there is one on the side wall

Other amenities	Location	Access	Main characteristics
Reception	Ground floor	Accessible	Height of reception desk: 86 - 115 cm – on two levels
Cafeteria	Ground floor	Accessible	Height of bar: 110 cm Height of table: 76 cm Height beneath table 73 cm Width beneath table: 69 cm Depth beneath table: 30 cm
Restaurant / Breakfast buffet	Ground floor	Accessible	Height of buffet bar: 93 - 96 cm Height of table: 76 cm Height beneath table 73 cm Width beneath table: 69 cm Depth beneath table: 30 cm
Meeting rooms (12)	Ground floor and mezzanine	Accessible via lift	Height of table: 77 cm Height beneath table 70 cm Width beneath table: 142 cm Depth beneath table: 46 cm
Gym	Basement floor -1	Accessible via lift	With specially adapted changing rooms and toilets



ACCOMMODATION



Other amenities	Location	Access	Main characteristics
Parking	Basement floors -1 and -2	Accessible via lift	There are 4 parking space reserved for people with reduced mobility (PRM), indicated by the disabled parking sign (ISA). The reserved parking spaces have a lateral approach area of 120 cm



ACCESSIBILITY – VISUALLY IMPAIRED

Bedrooms

Colour of door contrasts with adjacent walls: yes	Information about hotel services available in Braille: no and in large print: no
Room lighting with dimmer switch: no	TV remote control with large numbers: yes and in contrasting colours: yes
Room free of projecting elements: no	Audible signals to indicate emergency alarm: yes

Signs

Signs the same size: **yes**, average height of **180 cm** and a font size of **3 cm**

Lettering in a colour which contrasts with the background: yes	Text and symbols: not in relief and not in Braille
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Main stairs

Edge of stairs marked with a non-slip strip in a contrasting colour: no	Side protection skirting board of 12 cm on both sides: no , only on one side
Steps have a riser: yes	
Steps have nosing: no	All steps are the same height: yes
The space under the stairs is blocked off: yes	Handrail on either side: yes , just on one side
Continuous handrails on half-landings: no	Handrail extends past the top and bottom of stairs: no
Distinctively textured and contrastingly coloured strip at the top and bottom of the stairs: no	

Lifts

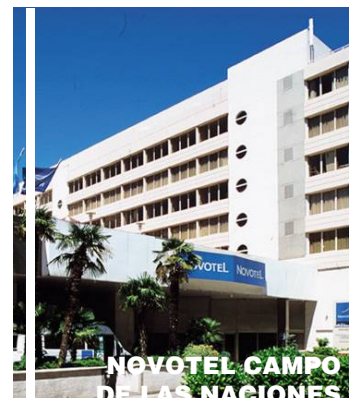
Cab with audio signals: yes	Control buttons in contrasting colours: yes
Keypad with numbers in relief: yes	Keypad with numbers in Braille: yes
Strip of surface of a different texture and contrasting colour at entrance to lift: no	

Emergency System

Audible alarm system in place in case of emergency: **yes**



★★★★ 4 STAR HOTELS



NOVOTEL CAMPO DE LAS NACIONES HOTEL

Calle de Ámsterdam, 3
28042 Madrid

Telephone: 91 721 18 18
Fax: 91 721 16 86

Web: www.novotel.com

Metro with lift:
Campo de las Naciones

Bus: 122

ACCESS

- The entrance is accessible and has a level surface.
- There is an automatic revolving door which is **2 m** wide. There are **2** swing doors on either side of the main door which are **90 cm** wide.
- All of the doors are made of glass, but none of them are marked with horizontal strips or a logo in a contrasting colour.



ACCESSIBILITY – HEARING IMPAIRED

Room

Internet connection: yes	TV which communicates with reception: no
TV with teletext decoder: yes	TV has alarm clock with visual alert: no
Bedside plug socket: yes	Entrance door with peephole: no
Written information on available services: yes	Light signals to indicate a knock at the door: no

Communal WCs

Door lock with visual aid to indicate either free or occupied: no	Cubicle doors with a gap underneath to see if there is someone inside: no
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Lifts

Visual signs indicating the floor and direction of movement, both inside and outside the cab: yes	Emergency button with a light to show that the emergency call has been received: no
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Emergency system

Emergency alarm systems with visual alerts: **no**



ACCOMMODATION



ACCESSIBILITY – PHYSICALLY DISABLED

Adapted room (No. 206)	No. of adapted rooms: 4
On 2nd floor , accessible via lift	Width of door: 85 cm
Clear turning circle inside (diameter): Ø 150 cm	Height of climate control: 90 cm
Height of bed: 55 cm	Space for access to the bed: right hand side 187 cm
Wardrobe doors: there are none	Height of hanger rail: 132 cm
Height of wardrobe shelves and drawers: 140 cm	
Bathroom in adapted room	
Door: outward opening with a width of 81 cm	Clear turning circle inside (diameter): Ø 150 cm
Toilet	
Seat height: 42 cm	Height of flush mechanism: 100 cm
Approach area: right hand side 180 cm , front 180 cm	Folding vertical grab bar on right hand side: 74-91 cm
Fixed grab bar on left hand side: 80 cm	
Basin:	
Height and clearance beneath the basin: 65 and 20 cm	Tap: mixer tap
Height of the lower edge of the mirror: 96 cm	Height of bathroom fittings: 82 cm
Shower:	
Approach area: 135 cm	Shower base: level with the floor
Shower floor: non-slip	Shower chair or stool: no
Height and location of horizontal grab bar: 90 cm , on same wall as tap	Height and location of vertical grab bar: 100-170 cm , same wall as tap
Tap: mixer tap	Height of tap: 80 cm on accessible wall
Adjustable shower head height: yes	No shower screen or curtain
Adapted bathroom in communal areas	No. of adapted toilets: 1
On ground floor , accessible	Door: inward opening with a width of 86 cm
Clear turning circle inside (diameter): Ø 150 cm	
Toilet:	
Seat height: 40 cm	Height of flush mechanism: 74 cm
Approach area: left hand side 83 cm , front 157 cm	Fixed grab bar on the right hand side: 84 cm
No grab bar on left hand side	
Basin:	
Height and clearance beneath the basin: 76 cm and 13 cm	Tap: mixer tap



4 STAR HOTELS



Novotel Campo de las Naciones

Height of the lower edge of the mirror: 86 cm	Height of bathroom fittings: 120-130 cm
Lifts	No. of lifts: 3
Accessible up to the door	Height of call buttons: 115 cm
Width of door: 80 cm	Width and depth of cab: 116 and 127 cm
Height of lift buttons: 107-122 cm	No handrail



Other amenities	Location	Access	Main characteristics
Reception	Ground floor	Accessible	Height of reception desk: 120 cm
Cafeteria	Ground floor	Accessible	Height of bar: 115 cm Height of table: 72 cm Height beneath table: 70 cm Width beneath table: 70 cm Depth beneath table: 35 cm
Restaurant / Breakfast buffet	Ground floor	Accessible	Height of buffet bar: 80-90 cm Height of table: 71 cm Height beneath table: 70 cm Width beneath table: 80 cm Depth beneath table: 35 cm
Meeting rooms (8)	Ground floor	Accessible	Height of table: 73 cm Height beneath table: 70 cm Width beneath table: 150 cm Depth beneath table: 70 cm
Pool	First floor	Accessible via lift	No hoist for getting into the pool. No specially adapted changing rooms or toilets
Parking	Basement -1	Accessible via lift	There are 2 parking spaces for people with limited mobility (PRM), indicated by the disabled parking sign (ISA)



ACCOMMODATION



ACCESSIBILITY – VISUALLY IMPAIRED

Signs

Signs the same size: **yes**, average height of **150 cm** and a font size of **≥ 1.5 cm**

Lettering in a colour which contrasts with the background: **yes**; Text and symbols: **not in relief** and **not in Braille**

Main stairs

Edge of stairs marked with a non-slip strip in a contrasting colour: **yes**; Side protection skirting board of **≥ 12 cm** on both sides: **on only one side**

Steps have a riser: **yes**; All steps are the same height: **yes**

Steps have nosing: **no**

The space under the stairs is blocked off: **there is none**; Handrail on either side: **yes**

Continuous handrails on half-landings: **yes**; Handrail extends at top and bottom of stairs: **no**

Strip of surface of a different texture and contrasting colour at the top and bottom of the stairs: **no**

Lifts

Cab with audio signals: **yes**; Control buttons in contrasting colour: **yes**

Keypad with numbers in relief: **yes**; Keypad with numbers in Braille: **no**



4 STAR HOTELS



NOVOTEL MADRID SANCHINARRO HOTEL

Calle de Sanchinarro, 15
28050 Madrid

Telephone: 91 302 51 03
Fax: 91 302 18 10

Web: www.novotel.com

Bus: 150 and 229

ACCESS

- The entrance is accessible and has a level surface.
- There is a manual revolving glazed door which is **90 cm** wide. It is not marked with horizontal strips or a logo in a contrasting colour.
- There is an alternative swing door on either side of the main door, both of which are **80 cm** wide.



ACCESSIBILITY – HEARING IMPAIRED

Room

Internet connection: **yes**; TV which communicates with reception: **no**

TV with teletext decoder: **yes**; TV has alarm clock with visual alert: **no**

Bedside plug socket: **yes**; Written information on available services: **yes**

Communal WCs

Door lock with visual aid to indicate either free or occupied: **no**; Cubicle doors with a gap underneath to see if there is someone inside: **no**

Lifts

Visual signs indicating the floor and direction of movement, both inside and outside the cab: **yes**; Emergency button with a light to show that the emergency call has been received: **no**

Emergency system

Emergency alarm systems with visual alerts: **no**



ACCOMMODATION



ACCESSIBILITY – PHYSICALLY DISABLED

Adapted room (No. 315)	No. of adapted rooms: 3
On 3rd floor , accessible via lift	Width of door: 87 cm
Clear turning circle inside (diameter): Ø 150 cm	Height of climate control: 163 cm
Height of bed: 55 cm	Space for access to the bed: right hand side 90 cm , left hand side 90 cm
Wardrobe doors: there are none	Height of hanger rail: 140 cm
Height of wardrobe shelves and drawers: 40 cm	
Bathroom in adapted room	
Door: outward opening with a width of 86 cm	Clear turning circle inside (diameter): Ø 150 cm
Toilet	
Seat height: 41 cm	Height of flush mechanism: 100 cm
Approach area: right hand side > 80 cm	Folding vertical grab bar on right hand side: 50-73 cm
Folding vertical grab bar on left hand side: 50-73 cm	Distance between bars: 75 cm
Basin:	
Height and clearance beneath the basin: 71 and 45 cm	Tap: mixer tap
Height of the lower edge of the mirror: 88 cm	Height of bathroom fittings: 112-132 cm
Shower:	
Approach area: 120 cm	Shower base: level with the floor
Shower floor: non-slip	Shower chair or stool: fixed
No horizontal grab bar	No vertical grab bar
Tap: mixer tap	Height of tap: 91 cm on accessible wall
Adjustable shower head height: no	Shower curtain
Adapted bathroom in communal areas	No. of adapted toilets: 1
On ground floor , accessible	Door: inward opening with a width of 87 cm
Clear turning circle inside (diameter): Ø 150 cm	
Toilet:	
Seat height: 41 cm	Height of flush mechanism: 100 cm
Approach area: right hand side 84 cm	No grab bars
Basin:	
Height and clearance beneath the basin: 76 cm and 54 cm	Tap: mixer tap
Height of the lower edge of the mirror: 92 cm	Height of bathroom fittings: 120 cm



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Novotel
Madrid Sanchinarro



Lifts	
Accessible up to the door	Height of call buttons: 110 cm
Width of door: 81 cm	Width and depth of cab: 110 and 147 cm
Height of lift buttons: 90-110 cm	Height of handrail: 88 cm

Other amenities	Location	Access	Main characteristics
Reception	Ground floor	Accessible	Height of reception desk: 116 cm
Cafeteria	Ground floor	Accessible	Height of bar: 116 cm Height of table: 62 cm Height beneath table: 56 cm Width beneath table: 63 cm Depth beneath table: 80 cm
Restaurant / Breakfast buffet	Ground floor	Accessible	Height of buffet bar: 90 cm Height of table: 77 and 69 cm Height beneath table: 73 and 65 cm Width beneath table: 80 cm Depth beneath table: 36 cm
Meeting rooms (1)	Ground floor	Accessible	Height of table: 73 cm Height beneath table: 68 cm Width beneath table: 150 cm Depth beneath table: 70 cm
Pool	Ground floor	Accessible via ramp with a width of 1.4 m , a length of 9.7 m and an adequate incline of 5.2% . There is no handrail	No hoist for getting into the pool. No specially adapted changing rooms or toilets
Parking	Basement -1, -2 and -3	Accessible via lift	There is 1 parking space for people with limited mobility (PRM), indicated by the disabled parking sign (ISA)



ACCOMMODATION



ACCESSIBILITY – VISUALLY IMPAIRED

Signs

Signs the same size: **yes**, average height of **180 cm** and a font size of **≥ 1.5 cm**

Lettering in a colour which contrasts with the background: **yes**; Text and symbols: **not in relief** and **not in Braille**

Main stairs

Edge of stairs marked with a non-slip strip in a contrasting colour: **no**; Side protection skirting board of **≥ 12 cm** on both sides: **no**

Steps have a riser: **yes**; All steps are the same height: **yes**
Steps have nosing: **no**

The space under the stairs is blocked off: **no**; Handrail on either side: **no**

Continuous handrails on half-landings: **no**; Handrail extends at top and bottom of stairs: **no**

Strip of surface of a different texture and contrasting colour at the top and bottom of the stairs: **no**

Lifts

Cab with audio signals: **no**; Control buttons in contrasting colour: **yes**

Keypad with numbers in relief: **yes**; Keypad with numbers in Braille: **no**



4 STAR HOTELS



NOVOTEL PUENTE DE LA PAZ HOTEL

Calle de Albacete, 1
28027 Madrid

Telephone: 91 724 76 00
Fax: 91 724 76 10

Web: www.sofitel.com

Metro without lift: Barrio de la Concepción

Bus: 53

ACCESS

- The entrance is accessible and has a level surface.
- It has an automatic revolving main door which is **80 cm** wide. It is not marked with horizontal strips or a logo in a contrasting colour.



ACCESSIBILITY – HEARING IMPAIRED

Room

Internet connection: **yes**; TV which communicates with reception: **no**

TV with teletext decoder: **yes**; TV has alarm clock with visual alert: **no**

Bedside plug socket: **yes**; Entrance door with peephole: **no**

Written information on available services: **yes**; Light signals to indicate a knock at the door: **no**

Communal WCs

Door lock with visual aid to indicate either free or occupied: **no**; Cubicle doors with a gap underneath to see if there is someone inside: **yes**

Lifts

Visual signs indicating the floor and direction of movement, both inside and outside the cab: **yes**; Emergency button with a light to show that the emergency call has been received: **no**

Emergency system

Emergency alarm systems with visual alerts: **no**



ACCOMMODATION



ACCESSIBILITY – PHYSICALLY DISABLED

Adapted room	No. of adapted rooms: 4
Accessible via lift	Width of door: 85 cm
Clear turning circle inside (diameter): Ø 150 cm	Height of climate control: 134 cm
Height of bed: 46 cm	Space for access to the bed: on one side 100 cm
Wardrobe doors: there are none	Height of hanger rail: 151 cm
Bathroom in adapted room	
Door: width of 86 cm	Clear turning circle inside (diameter): Ø 150 cm
Toilet	
Seat height: 42 cm	Height of flush mechanism: 81 cm
Approach area: on one side ≥ 80 cm	Fixed grab bar on opposite side to approach
No grab bar on approach side	
Basin:	
Height and clearance beneath the basin: 60 and 21 cm	Tap: mixer tap
Height of the lower edge of the mirror: 91 cm	Height of bathroom fittings: 125 cm
Bath:	
Height of bath: 61 cm	No horizontal grab bar
Transfer platform: no	Height of vertical grab bar: 50-72 cm
Adapted bathroom in communal areas	
On ground floor , accessible	Door: width of 84 cm
Clear turning circle inside (diameter): Ø 150 cm	
Toilet:	
Seat height: 42 cm	Height of flush mechanism: 81 cm
Approach area: on one side ≥ 80 cm	Fixed grab bar on opposite side to approach
No grab bar on approach side	
Basin:	
Height and clearance beneath the basin: 81 cm and 66 cm	Tap: mixer tap
Height of the lower edge of the mirror: 91 cm	Height of bathroom fittings: 91-122 cm
Lifts (panoramic)	
Accessible up to the door	Height of call buttons: 103-125 cm
Width of door: 80 cm	Width and depth of cab: 131 and 131 cm
Height of lift buttons: 102-141 cm	Height of handrail: 96 cm

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Novotel Puente de la Paz



Other amenities	Location	Access	Main characteristics
Reception	Ground floor	Accessible	Height of reception desk: 105 cm
Cafeteria / Restaurant	Ground floor	Accessible	Height of table: 72 cm Height beneath table: 70 cm Depth beneath table: 48 cm
Breakfast buffet	Ground floor	Accessible	Height of table: 72 cm Height beneath table: 70 cm Depth beneath table: 48 cm
Meeting rooms	Ground floor	Accessible	
Pool		Alternative ramp available	No hoist for getting into the pool. No specially adapted changing rooms or toilets
Exterior parking	Ground floor	Accessible	There are 4 parking spaces for people with limited mobility (PRM), indicated by the disabled parking sign (ISA)
Under-ground parking	Basement -1	Accessible via lift	There are 2 parking spaces for people with limited mobility (PRM)



ACCOMMODATION



ACCESSIBILITY – VISUALLY IMPAIRED

Signs

Signs the same size: yes, average height of **180 cm** and a font size of **≥ 1.5 cm**

Main stairs

Edge of stairs marked with a non-slip strip in a contrasting colour: **yes**

Side protection skirting board of **≥ 12 cm** on both sides: **no**

Steps have a riser: **yes**

All steps are the same height: **yes**

Steps have nosing: **no**

Strip of surface of a different texture and contrasting colour at the top and bottom of the stairs: **no**

Lifts

Cab with audio signals: **no**

Control buttons in contrasting colour: **yes**

Keypad with numbers in relief: **yes**

Keypad with numbers in Braille: **yes**



4 STAR HOTELS

NUEVO BOSTON HOTEL

Avenida de Aragón, 332
28022 Madrid

Telephone: 91 748 16 13
Fax: 91 784 16 06

Web: www.hotelnuevoboston.com

Bus: 222 to 227 from Avenida de America



ACCESS

- The entrance to the hotel is level with the street. It has a clearance width of **1.14 m**.
- The main entranceway to the hotel is accessible.
- There are two sets of automatic double glass doors each with a clearance width of **1.50 m**. Both are marked with the hotel logo but not in contrasting colours.
- There is a doorbell and a video intercom at a height of **1.53 m**. There is a single button to press on the video intercom.
- Located before the doors and between them are doormats that are securely affixed to the floor.
- There is an accessible route that takes guests straight to the reception and help desk.



ACCESSIBILITY – HEARING IMPAIRED

Room

Internet connection: **yes**

TV which communicates with reception: **yes**

TV with teletext decoder: **no**

TV has alarm clock with visual alert: **yes**

Bedside plug socket: **yes**

Entrance door with peephole: **no**

Written information on available services: **no**

Light signals to indicate a knock at the door: **no**

Communal WCs

Door lock with visual aid to indicate either free or occupied: **no**

Cubicle doors with a gap underneath to see if there is someone inside: **no**

Lifts

Visual signs indicating the floor and direction of movement, both inside and outside the cab: **yes**

Emergency button with a light to show that the emergency call has been received: **yes**

Emergency system

Emergency alarm systems with visual alerts: **no**



ACCOMMODATION



ACCESSIBILITY – PHYSICALLY DISABLED

Adapted room (No. 017)	Number of adapted rooms: 4
On the ground floor accessible	Width of door: 77 cm
Clear turning circle inside (diameter): Ø 150 cm	Height of climate control: 160 cm
Height of bed: 60 cm	Space for access to the bed: right hand side 120 cm , left hand side ≥ 120 cm
Wardrobe doors: easy to open sliding doors with vertical handles	Height of hanger rail: 177 cm
Min. and max. height of wardrobe shelves and drawers: 30 cm and 90 cm	
Bathroom in adapted room	
Door: Sliding door with a width of 78 cm	Clear turning circle inside (diameter): Ø 150 cm
Toilet:	
Seat height: 40 cm	Height of flush mechanism: 140 cm
Approach area: front 227 cm	L-shaped grab bar on the right hand side: 86 cm
Grab bar on the left hand side: none	
Basin:	
Height and clearance beneath the basin: 68 cm and 55 cm	Tap: mixer tap easy to use
Height of the lower edge of the mirror: 95 cm	Min. and max. height of bathroom fittings: 74 cm and 140 cm
Shower:	
Width and depth of approach area: 170 cm and ≥ 120 cm	Shower base: level with the floor
Shower floor: non-slip	Shower chair or seat: fixed and folding seats
Height and location of horizontal grab bar: 45 cm on the same wall as the tap	Height and location of vertical grab bar: none
Tap: mixer tap easy to use	Height of the tap: 74 - 130 cm on perpendicular wall to the left of the seat
Adjustable height shower head: 74 - 130 cm	Shower screen: none (shower curtain)
Adapted toilets in communal areas	Total number of adapted toilets: 1 cubicle per sex both with similar characteristics located in toilets in communal areas (adapted cubicle reviewed was that of the male toilets)
Basement floor -1	Basement floor -1 accessible via lift
Bathroom door: inward opening door with a width of 77 cm	Cubicle door: sliding door with a width of 83 cm
Clear turning circle inside (diameter): Ø 150 cm	



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Nuevo Boston



Toilet:	
Seat height: 40 cm	Height of flush mechanism: 110 cm
Approach area: right hand side 135 cm and frontal ≥ 120 cm	Grab bar on the right hand side: none
L-shaped horizontal grab bar on the left hand side at height of 85 cm	
Basin:	
Height and clearance beneath the basin: 78 cm and 65 cm	Tap: mixer tap easy to use
Height of the lower edge of the mirror: no mirror	Min. and max. height of bathroom fittings: 86 cm and 100 cm
Lifts	Total number of lifts: 3 with similar characteristics
Floors served: all floors	Accessible up to the door
Height of call buttons: 100 - 110 cm	Width of door: 78 cm
Width and depth of cab: 127 and 138 cm	Min. and max. height of the call buttons: 102 cm and 120 cm
Height of handrail: none	Mirror opposite the door: yes , at a height of 152 cm

Other amenities	Location	Access	Main characteristics
Reception	Ground floor	Accessible	Height of reception desk: 112 cm
Cafeteria	Ground floor	Accessible	Height of bar: 114 cm Height of table: 73 cm Height beneath table 71 cm Width beneath table: 80 cm Depth beneath table: 35 cm
Restaurant / Breakfast buffet	Ground floor	Accessible	Height of buffet bar: 90 cm Height of table: 73 cm Height beneath table 71 cm Width beneath table: 80 cm Depth beneath table: 35 cm Also available are round tables with similar characteristics
Meeting rooms (2, one of which can be divided into 6 smaller rooms)	Basement floor -1	Accessible via lift	Furniture depends on the event
Pool	Ground floor	Accessible	No hoist available for getting into the pool. No specially adapted changing rooms or toilets. To enter the pool, a 10 cm step must first be negotiated



ACCOMMODATION



Parking	Basement floor -2	Accessible via lift	There are 4 parking space reserved for people with reduced mobility (PRM), indicated by the disabled parking sign (ISA). The reserved parking spaces have a lateral approach area of 120 cm
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ACCESSIBILITY – VISUALLY IMPAIRED

Bedrooms

Colour of door contrasts with adjacent walls: yes	Information about hotel services available in Braille: no and in large print: no
Room lighting with dimmer switch: no	TV remote control with large numbers: yes and in contrasting colours: yes
Room free of projecting elements: yes	Audible signals to indicate emergency alarm: yes

Signs

Signs the same size: **yes**, average height of **170 cm** and a font size of **5 cm**

Lettering in a colour which contrasts with the background: yes	Text and symbols: not in relief and not in Braille
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Main stairs

Edge of stairs marked with a non-slip strip in a contrasting colour: no	Side protection skirting board of 12 cm on both sides: yes
Steps have a riser: yes	
Steps have nosing: no	All steps are the same height: yes
The space under the stairs is blocked off: yes	Handrail on either side: yes , just on one side
Continuous handrails on half-landings: yes	Handrail extends past the top and bottom of stairs: no
Distinctively textured and contrastingly coloured strip at the top and bottom of the stairs: no	

Lifts

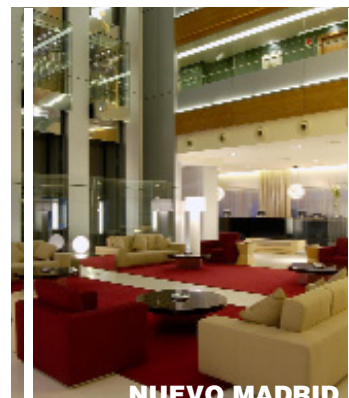
Cab with audio signals: no	Control buttons in contrasting colours: yes
Keypad with numbers in relief: yes	Keypad with numbers in Braille: yes
Strip of surface of a different texture and contrasting colour at entrance to lift: no	

Emergency System

Audible alarm system in place in case of emergency: **yes**



★★★★★ 4 STAR HOTELS



NUEVO MADRID HOTEL

Calle de Bausa, 27
28033 Madrid

Telephone: 91 298 26 00
Fax: 91 298 26 01

Web: www.hotelnuevomadrid.com

Bus: 7, 29 and 107

ACCESS

- The entrance is accessible and has a level surface.
- It has an automatic revolving door. It has an alternative manually opened swing door, and is **85 cm** wide.
- Both doors are made of glass, and are marked with the hotel's logo but not in a contrasting colour.



ACCESSIBILITY – HEARING IMPAIRED

Room

Internet connection: yes	TV which communicates with reception: no
TV with teletext decoder: yes	TV has alarm clock with visual alert: no
Bedside plug socket: yes	Entrance door with peephole: no
Written information on available services: yes	Light signals to indicate a knock at the door: no

Communal WCs

Door lock with visual aid to indicate either free or occupied: no	Cubicle doors with a gap underneath to see if there is someone inside: no
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Lifts

Visual signs indicating the floor and direction of movement, both inside and outside the cab: yes	Emergency button with a light to show that the emergency call has been received: no
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Emergency system

Emergency alarm systems with visual alerts: **no**



ACCOMMODATION



ACCESSIBILITY – PHYSICALLY DISABLED

Adapted room (No. 409)	No. of adapted rooms: 4
On 4th floor , accessible via lift	Width of door: 76.5 cm
Clear turning circle inside (diameter): Ø 150 cm	Height of climate control: 148-153 cm
Height of bed: 54 cm	Space for access to the bed: right hand side 75 cm , left hand side 97 cm
Wardrobe doors: sliding	Height of hanger rail: 170-177 cm
Bathroom in adapted room	
Door: width of 78.5 cm	Clear turning circle inside (diameter): Ø 150 cm
Toilet:	
Seat height: 41 cm	Height of flush mechanism: 100 cm
Approach area: on one side 80 cm	Folding grab bar on opposite side o approach
No grab bar on approach side	
Basin:	
Height and clearance beneath the basin: 64 and 60 cm	Tap: mixer tap
Height of the lower edge of the mirror: 87 cm	Height of bathroom fittings: 143 cm
Shower:	
Shower floor: non-slip	Shower base: with a 5 cm step
Tap: difficult to use of accessible wall	Shower chair or stool: fixed and folding
No horizontal grab bar	No vertical grab bar
Adapted bathroom in communal areas	No of adapted toilets: 2 , part of the men's and women's toilets
Accessible via lift	Door: width of 88 cm
Clear turning circle inside (diameter): Ø 150 cm	
Toilet:	
Seat height: 41 cm	Height of flush mechanism: 100 cm
Approach area: on one side 90 cm	Folding grab bar on approach side
No grab bar on opposite side	
Basin:	
Height and clearance beneath the basin: 79 cm and 33 cm	Tap: mixer tap
Height of the lower edge of the mirror: 120 cm	Height of bathroom fittings: 130 cm

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Nuevo Madrid



Lifts (panoramic)	
Accessible up to the door	Height of call buttons: 107 cm
Width of door: 91 cm	Width and depth of cab: 120 and 140 cm
Height of lift buttons: 90-122 cm	Height of handrail: 92 cm

Other amenities	Location	Access	Main characteristics
Reception	Ground floor	Accessible	Height of reception desk: 111 cm
Cafeteria	Ground floor	Accessible	Height of bar: 111 cm Low tables with a height of ≥ 70 cm
Restaurant/ Breakfast buffet	Accessible floor	Accessible via lift	Height of buffet bar: 92-125 cm Height of table: 78 cm Height beneath table: 74 cm Width beneath table: 80 cm Depth beneath table: 22 cm Tables with central leg
Meeting rooms (8)	Accessible floor	Accessible	
Spa	Ground floor	Accessible via ramp with adequate incline of 6%	No specially adapted changing rooms or toilets. Width of door, 65 cm and there are steps.
Parking	Basement -1	Accessible via lift	There are 2 parking spaces for people with limited mobility (PRM), indicated by the disabled parking sign (ISA)



ACCOMMODATION



ACCESSIBILITY – VISUALLY IMPAIRED

Signs

Signs the same size: **yes**, average height of **167-182 cm** and a font size of **≥ 1.5 cm**

Lettering in a colour which contrasts with the background: **yes** Text and symbols: **not in relief**
and not in Braille

Main stairs

Edge of stairs marked with a non-slip strip in a contrasting colour: **no** Side protection skirting board of **≥ 12 cm** on both sides: **no**

Steps have a riser: **yes** All steps are the same height: **yes**
Steps have nosing: **no**

The space under the stairs is blocked off: **no** Handrail on either side: **no**

Continuous handrails on half-landings: **no** Handrail extends at top and bottom of stairs: **no**

Strip of surface of a different texture and contrasting colour at the top and bottom of the stairs: **no**

Lifts

Cab with audio signals: **no** Control buttons in contrasting colour: **yes**

Keypad with numbers in relief: **yes** Keypad with numbers in Braille: **yes**



4 STAR HOTELS



ÓPERA HOTEL

Calle Cuesta de Santo Domingo, 2
28013 Madrid

Telephone: 91 541 28 00
Fax: 91 541 69 23

Web: www.hotelopera.com

Metro without lift: Ópera and Santo Domingo

Bus: 1, 2, 44, 46, 74, 75, 133, 147, 148 and 202

ACCESS

- The main entrance has a step of **12 cm**, along with an alternative moveable ramp.
- It has an automatic sliding door which is **1.70 m** wide. It is marked with the hotel's logo, but not in a contrasting colour.



ACCESSIBILITY – HEARING IMPAIRED

Room

Internet connection: **yes** TV which communicates with reception: **no**

TV with teletext decoder: **yes** TV has alarm clock with visual alert: **yes**

Bedside plug socket: **yes** Entrance door with peephole: **no**

Written information on available services: **yes** Light signals to indicate a knock at the door: **no**

Communal WCs

Door lock with visual aid to indicate either free or occupied: **no** Cubicle doors with a gap underneath to see if there is someone inside: **no**

Lifts

Visual signs indicating the floor and direction of movement, both inside and outside the cab: **yes** Emergency button with a light to show that the emergency call has been received: **no**

Emergency system

Emergency alarm systems with visual alerts: **no**



ACCOMMODATION



ACCESSIBILITY – PHYSICALLY DISABLED

Adapted room (No. 101)	No. of adapted rooms: 2
On 1st floor , accessible via ramp and lift	Width of door: 75 cm
Clear turning circle inside (diameter): Ø 150 cm	Height of climate control: 147 cm
Height of bed: 65 cm	Space for access to the bed: right hand side > 150 cm , left hand side 90 cm
Wardrobe doors: swing doors, with handles, difficult to open	Height of hanger rail: 175 cm
Height of wardrobe shelves and drawers: 60-180 cm	
Bathroom in adapted room	
Door: sliding with a width of 76 cm	Clear turning circle inside (diameter): Ø 150 cm
Toilet:	
Seat height: 42 cm	Height of flush mechanism: 75 cm
Approach area: right hand side 60 cm , front 170 cm	Folding grab bar on right hand side: 69 cm
Folding grab bar on left hand side: 69 cm	Distance between bars: 57 cm
Basin:	
Height and clearance beneath the basin: 72 cm and 42 cm	Tap: mixer tap
Height of the lower edge of the mirror: 85 cm	Height of bathroom fittings: 85 cm
Shower:	
Approach area: 150 cm	Shower base: level with the floor
Shower floor: non-slip	Shower chair or stool: fixed with adjustable height
Height and location of horizontal grab bar: 86 cm , on wall to the side of the tap	Height and location of vertical grab bar: 70-165 cm , next to the tap
Tap: mixer tap	Height of tap: 130 cm
Adjustable shower head height: yes	No shower screen
Lifts	No. of lifts: 2
Accessible up to the door via two stretches of ramp, one of 2.80 m of length, the other of 1.07 m and an incline of 14%	Height of call buttons: 98 cm
Width of door: 80 cm	Width and depth of cab: 108 and 133 cm
Height of lift buttons: 90-120 cm	Height of handrail: 90 cm



4 STAR HOTELS



Ópera



Other amenities	Location	Access	Main characteristics
Reception	Ground floor	Accessible	Height of reception desk: 117 cm
Communal WCs	Basement -1 and Mezzanine	Not accessible, with stairs	None of them are adapted for wheelchair users
Cafeteria / Restaurant	Ground floor	Accessible from outside the hotel, as there are two steps upon entering from the inside	Height of bar: 108 cm Height of table: 74 cm Height beneath table: 70 cm Depth beneath table: 35 cm Tables with central leg
Breakfast buffet	Mezzanine	Not accessible as there are 7 steps	Height of buffet bar: 76-110 cm Height of table: 74 cm Height beneath table: 70 cm Width beneath table: 70 cm Depth beneath table: 35 cm Tables with central leg
Meeting rooms (4)	Mezzanine	Not accessible as there are 7 steps	Height of buffet bar: 76-110 cm Height of table: 74 cm Height beneath table: 70 cm Width beneath table: 70 cm Depth beneath table: 35 cm Tables with central leg
Gym / Sauna	Ninth floor	Accessible via lift	No specially adapted changing rooms or toilets



ACCOMMODATION



ACCESSIBILITY – VISUALLY IMPAIRED

Signs

Signs the same size: **yes**, average height of **160-175 cm** and a font size of **≥ 1.5 cm**

Lettering in a colour which contrasts with the background: **yes** Text and symbols: **not in relief and not in Braille**

Main stairs

Edge of stairs marked with a non-slip strip in a contrasting colour: **no** Side protection skirting board of **≥ 12 cm** on both sides: **yes**

Steps have a riser: **yes** All steps are the same height: **yes**

Steps have nosing: **yes**

The space under the stairs is blocked off: **yes** Handrail on either side: **no**

Continuous handrails on half-landings: **yes** Handrail extends at top and bottom of stairs: **no**

Strip of surface of a different texture and contrasting colour at the top and bottom of the stairs: **no**

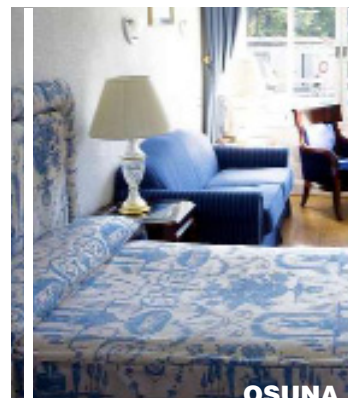
Lifts

Cab with audio signals: **no** Control buttons in contrasting colour: **yes**

Keypad with numbers in relief: **yes** Keypad with numbers in Braille: **yes**



4 STAR HOTELS



OSUNA HOTEL

Calle de Luis de la Mata, 18
28042 Madrid

Telephone: 91 741 81 00
Fax: 91 742 80 77

Web: www.chh.es

Metro without lift: Canillejas

Bus: 105, 114 and 115

ACCESS

- The main entrance has an access ramp.
- It has an automatic glass door with an overall width of **1.66 m**. It is not marked with horizontal strips or a logo in a contrasting colour.



ACCESSIBILITY – HEARING IMPAIRED

Room

Internet connection: **yes** TV which communicates with reception: **no**

TV with teletext decoder: **yes** TV has alarm clock with visual alert: **yes**

Bedside plug socket: **yes** Entrance door with peephole: **yes**

Written information on available services: **yes** Light signals to indicate a knock at the door: **no**

Communal WCs

Door lock with visual aid to indicate either free or occupied: **no** Cubicle doors with a gap underneath to see if there is someone inside: **no**

Lifts

Visual signs indicating the floor and direction of movement, both inside and outside the cab: **yes** Emergency button with a light to show that the emergency call has been received: **no**

Emergency system

Emergency alarm systems with visual alerts: **no**



ACCOMMODATION



ACCESSIBILITY – PHYSICALLY DISABLED

Adapted room	No. of adapted rooms: 1
In bungalow in an adjoining building, access via an outdoor route	Width of door: 88 cm
Clear turning circle inside (diameter): Ø 150 cm	Height of climate control: 135 cm
Height of bed: 50 cm	Space for access to the bed: right hand side > 80 cm , left hand side 80 cm
Wardrobe doors: sliding	Height of hanger rail: 160 cm
Height of wardrobe shelves and drawers: 40 cm	
Bathroom in adapted room	
Door: sliding with a width of 77 cm	Clear turning circle inside (diameter): Ø 150 cm
Toilet:	
Seat height: 42 cm	Approach area: only front 80 cm
Fixed grab bar on left hand side: 80 cm	Fixed grab bar on right hand side: 80 cm
Distance between bars: 64 cm	
Basin:	
Height and clearance beneath the basin: 79 cm and 30 cm	Height of bathroom fittings: 123 cm
Height of the lower edge of the mirror: 89 cm	
Shower:	
Approach area: 87 cm	Shower base: level with the floor
Shower floor: non-slip	Shower chair or stool: no
Height of tap: 108 cm	Height and location of grab bar: 70-75 cm, on same wall as the tap
Adjustable shower head height: yes	Shower curtain
Lifts	
Accessible up to the door	Height of handrail: 94 cm
Width of door: 76 cm	Width and depth of cab: 94 and 102 cm
Height of lift buttons: 90-160 cm	



4 STAR HOTELS

Osuna

Other amenities	Location	Access	Main characteristics
Reception	Ground floor	Accessible	Height of reception desk: 110 cm
Cafeteria	Ground floor	Accessible	Height of bar: 111 cm Height of table: 50 cm
Restaurant	Ground floor	Accessible	Height of table: 75 cm Height beneath table: 73 cm Width beneath table: 54 cm Depth beneath table: 40 cm
Meeting rooms (1)	Ground floor	Accessible	Height of table: 76 cm Height beneath table: 73 cm Width beneath table: 82 cm Depth beneath table: 40 cm
Pool	Ground floor	Accessible. On the terrace there are 3 steps	No hoist for getting into the pool. No specially adapted changing rooms or toilets
Exterior parking	Ground floor	With steps	There are no parking spaces for people with limited mobility (PRM), indicated by the disabled parking sign (ISA)
Underground parking	Basement -1	Accessible via lift	There are no parking spaces for people with limited mobility (PRM), indicated by the disabled parking sign (ISA)

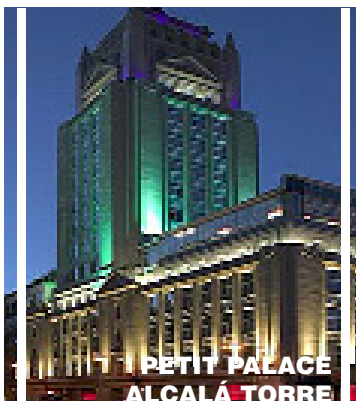


ACCESSIBILITY – VISUALLY IMPAIRED

Signs	Signs the same size: yes , average height of 181-191 cm and a font size of 6 cm
Lettering in a colour which contrasts with the background: yes	Text and symbols: not in relief and not in Braille
Main stairs	
Edge of stairs marked with a non-slip strip in a contrasting colour: no	Side protection skirting board of ≥ 12 cm on both sides: yes
Steps have a riser: yes	All steps are the same height: yes
Steps have nosing: yes	
The space under the stairs is blocked off: none	Handrail on either side: yes
Continuous handrails on half-landings: yes	Handrail extends at top and bottom of stairs: no
Strip of surface of a different texture and contrasting colour at the top and bottom of the stairs: no	
Lifts	
Cab with audio signals: no	Control buttons in contrasting colour: yes
Keypad with numbers in relief: yes	Keypad with numbers in Braille: yes



ACCOMMODATION



PETIT PALACE ALCALÁ TORRE HOTEL

- Calle de la Virgen de los Peligros, 2
28001 Madrid
- Telephone:** 91 532 19 01
Fax: 91 522 91 30
- Web:** www.hthoteles.com
- Metro without lift:** Sevilla
- Bus:** 5, 9, 15, 20, 46, 51, 52, 53 and 150

ACCESS

- The main entrance is accessible and has a level surface.
- It has an automatic sliding glass door which is **1.30 m** wide. It is not marked with horizontal strips or a logo in a contrasting colour.
- Leading from the entrance to the reception area is a staircase with **14** steps. There is an alternative lift, the door of which is **60 cm** and whose cabin is **87 cm** wide **94 cm** deep. There is no handrail.



ACCESSIBILITY – HEARING IMPAIRED

Room	
Internet connection: yes	TV which communicates with reception: no
TV with teletext decoder: yes	TV has alarm clock with visual alert: yes
Bedside plug socket: yes	Entrance door with peephole: no
Written information on available services: yes	Light signals to indicate a knock at the door: no
Communal WCs	
Door lock with visual aid to indicate either free or occupied: no	Cubicle doors with a gap underneath to see if there is someone inside: no
Lifts	
Visual signs indicating the floor and direction of movement, both inside and outside the cab: yes	Emergency button with a light to show that the emergency call has been received: no
Emergency system	
Emergency alarm systems with visual alerts: no	

★★★★ 4 STAR HOTELS



Petit Palace
Alcalá Torre



ACCESSIBILITY – PHYSICALLY DISABLED

Adapted room (No. 404)	
No. of adapted rooms: 1 . It is located on the same floor as the reception. Room can be reached via a ramp with a width of 140 cm , a length of 135 cm and a non recommended incline of 15.8%	
On 4th floor, accessible via ramp	Width of door: 77 cm
Clear turning circle inside (diameter): Ø 150 cm	Height of climate control: 142 cm
Height of bed: 50 cm	Space for access to the bed: right hand side 90 cm , left hand side 90 cm
Wardrobe doors: handles, easy to open	Height of hanger rail: 185 cm
Height of wardrobe shelves and drawers: 60 cm	
Bathroom in adapted room	
Door: width of 77 cm	Clear turning circle inside (diameter): Ø 150 cm
Toilet:	
Seat height: 40 cm	Height of flush mechanism: 87 cm
Approach area: neither ≥ 80 cm	Folding grab bar on right hand side: 63 and 79 cm
No grab bar on left hand side	
Basin:	
Height and clearance beneath the basin: 64 and 13 cm	Tap: mixer tap
Height of the lower edge of the mirror: 95 cm	Height of bathroom fittings: 77 cm
Shower:	
Shower floor: non-slip	Shower base: level with floor
Height and location of horizontal grab bar: 77 cm , on wall to side of tap	Has a vertical grab which is used for adjusting the height of the shower head
Tap: mixer tap	Height of tap: 100 cm , on accessible wall
Adjustable shower head height: yes	Shower chair: fixed with backrest



ACCOMMODATION

Lifts	No. of lifts: 1 , connects reception with rooms up to 12th floor
Accessible up to the door	Height of call buttons: 70 cm
No handrail	Width and depth of cab: 83 and 83 cm
Service lift	No. of lifts: 1, connects reception with rooms up to 6th floor
Accessible up to the door	Width and depth of cab: 100 and 87 cm
Width of door: 80 cm	No handrail

Other amenities	Location	Access	Main characteristics
Reception	Upper floor	Accessible via service lift	Height of reception desk: 110 cm
Communal WCs	Fifth floor	Accessible via service lift	None of them are adapted for wheelchair users
Cafeteria / Breakfast buffet	Fifth floor	Accessible via service lift to the fifth floor. Access via steps using an alternative ramp with a width of 104 cm , a length of 290 cm and a non recommended incline 17.6%	Height of bar: 110 cm Height of buffet bar: 90-120 cm Height of table: 72 cm Height beneath table: 70 cm Width beneath table: 69 cm Depth beneath table: 70 cm
Meeting rooms (1)	Fifth floor	Accessible see above	Height of table: 72 cm Height beneath table: 70 cm Width beneath table: 69 cm Depth beneath table: 70 cm

★★★★ 4 STAR HOTELS



Petit Palace
Alcalá Torre



ACCESSIBILITY – VISUALLY IMPAIRED

Signs	Signs the same size: yes , average height of 150-175 cm and a font size of ≥ 1.5 cm
Lettering in a colour which contrasts with the background: yes	Text and symbols: not in relief and not in Braille
Main stairs	
Edge of stairs marked with a non-slip strip in a contrasting colour: no	Side protection skirting board of ≥ 12 cm on both sides: yes
Steps have a riser: yes	All steps are the same height: yes
Steps have nosing: no	
The space under the stairs is blocked off: no	Handrail on either side: no
Continuous handrails on half-landings: yes	Handrail extends at top and bottom of stairs: no
Strip of surface of a different texture and contrasting colour at the top and bottom of the stairs: no	
Lifts	
Cab with audio signals: no	Control buttons in contrasting colour: no
Keypad with numbers in relief: yes	Keypad with numbers in Braille: yes



ACCOMMODATION



PETIT PALACE ART GALLERY HOTEL



Calle de Jorge Juan, 17
28009 Madrid



Telephone: 91 435 54 11
Fax: 91 435 54 09



Web: www.hthoteles.com



Metro without lift: Serrano and Velázquez



Bus: 1, 9, 19, 51 and 74

ACCESS

- The main entrance of the hotel is accessible, with a slight step.
- It has an automatic revolving glass door which is **1.40 m** wide.
- Next to the revolving door is an alternative, manually operated glass door, which is **90 cm** wide and is easily opened. It is not marked with stripes or a logo in a contrasting colour.



ACCESSIBILITY – HEARING IMPAIRED

Room	
Internet connection: yes	TV which communicates with reception: no
TV with teletext decoder: yes	TV has alarm clock with visual alert: no
Bedside plug socket: yes	Entrance door with peephole: no
Written information on available services: yes	Light signals to indicate a knock at the door: no
Communal WCs	
Door lock with visual aid to indicate either free or occupied: no	Cubicle doors with a gap underneath to see if there is someone inside: no
Lifts	
Visual signs indicating the floor and direction of movement, both inside and outside the cab: yes	Emergency button with a light to show that the emergency call has been received: no
Emergency system	
Emergency alarm systems with visual alerts: no	



4 STAR HOTELS



Petit Palace
Art Gallery



ACCESSIBILITY – PHYSICALLY DISABLED

Adapted room (No. 102) Accessible via service lift and a ramp with a width of 1.5 m and a length of 4.2 m , and an incline of 17.8%	No. of adapted rooms: 2 Width of door: 80 cm
Clear turning circle inside (diameter): Ø 150 cm Height of bed: 55 cm	Height of climate control: 165 cm Space for access to the bed: right hand side 80 cm , left hand side 80 cm
Wardrobe doors: handles, easy to open	Height of hanger rail: 172 cm
Bathroom in adapted room	
Door: width of 80 cm	Clear turning circle inside (diameter): Ø 150 cm
Toilet:	
Seat height: 40 cm Approach area: neither ≥ 80 cm	Height of flush mechanism: 85 cm Folding grab bar on right hand side: 66 cm
Folding grab bar on left hand side: 66 cm	Distance between bars: 80 cm
Basin:	
Height and clearance beneath the basin: 85 and 40 cm Height of the lower edge of the mirror: 105 cm	Tap: mixer tap Height of bathroom fittings: 187 cm
Shower:	
Shower floor: non-slip Adjustable shower head height: yes	Shower base: level with floor Shower chair: yes, fixed
Height and location of horizontal grab bar: 110 cm , on wall to side of tap	Height and location of vertical grab bar: 110 cm , on wall to side of tap
Tap: mixer tap	Height of tap: 146 cm on accessible wall
Adapted bathroom in communal area	
On ground floor, accessible Door: inward opening with a width of 78 cm	No. of adapted toilets: 1 Clear turning circle inside (diameter): Ø 150 cm
Toilet:	
Seat height: 40 cm Approach area: left hand side 80 cm	Height of flush mechanism: 85 cm Folding grab bar on right hand side: 66 cm
Folding grab bar on left hand side: 66 cm	Distance between bars: 58 cm



ACCOMMODATION

Basin:	
Height and clearance beneath the basin: 67 cm and 53 cm	Tap: mixer tap
Height of the lower edge of the mirror: 116 cm	Height of bathroom fittings: 116-140 cm
Lifts	No. of lifts: 2 +1 service lift
Lift 1. Connects reception with upper floors and floor -1	
Accessible up to the door	Width and depth of cab: 100 and 132 cm
Two doors with widths of 64 cm and 53 cm	No handrail
List 2. Connects reception with upper floors	
Accessible up to the door	Height of call buttons: 95-120 cm
Width of door: 81 cm	Width and depth of cab: 105 and 141 cm
Height of lift buttons: 108 cm and 112 cm	Height of handrail: 90 cm
Service lift. Connects reception with adapted room and restaurant	
Accessible up to the door	Width and depth of cab: 92 and 130 cm
Width of door: 80 cm	Height of handrail: 91 cm

Other amenities	Location	Access	Main characteristics
Reception	Ground floor	Accessible	Height of reception desk: 104 cm
Cafeteria	Ground floor	Accessible via a ramp with a width of 200 cm , a length of 200 cm and an adequate incline of 6.7%	Height of bar: 110 cm Height of table: 70 cm Height beneath table: 69 cm Width beneath table: 69 cm Depth beneath table: 32 cm



4 STAR HOTELS



Petit Palace
Art Gallery

Restaurant / Breakfast buffet	First floor	Accessible via a ramp with a width of 1.5 m , a length of 4.5 m and an adequate incline of 17.8% . A service lift must also be used	Height of buffet bar: 88 and 155 cm Height of table: 70 cm Height beneath table: 69 cm Width beneath table: 69 cm Depth beneath table: 32 cm
Meeting rooms (1)	Ground floor	Accessible	Height of table: 73 cm Height beneath table: 65 cm Width beneath table: 160 cm Depth beneath table: 120 cm



ACCESSIBILITY - VISUALLY IMPAIRED

Signs	
Signs the same size: yes , average height of 180 cm and a font size of 3 cm	
Lettering in a colour which contrasts with the background: yes	Text and symbols: not in relief and not in Braille
Main stairs	
Edge of stairs marked with a non-slip strip in a contrasting colour: no	Side protection skirting board of ≥ 12 cm on both sides: no
Steps have a riser: yes	All steps are the same height: yes
Steps have nosing: yes	Handrail on either side: yes
The space under the stairs is blocked off: there is none	Handrail extends at top and bottom of stairs: no
Continuous handrails on half-landings: yes	
Strip of surface of a different texture and contrasting colour at the top and bottom of the stairs: no	
Lifts	
Cab with audio signals: no	Control buttons in contrasting colour: yes
Keypad with numbers in relief: yes	Keypad with numbers in Braille: yes



ACCOMMODATION



PETIT PALACE MAYOR HOTEL

Calle Mayor, 46
28013 Madrid

Telephone: 91 542 69 99
Fax: 91 542 67 12

Web: www.hthoteles.com

Metro with lift: Sol

Bus: 3 and 148

ACCESS

- The entrance has **2** sets of automatic sliding glass doors. The first is **1.10 m** wide and the second is **1.29 m** wide.
- The door leading onto the street is marked with the hotel's logo, although not in a contrasting colour although both doors are blue.
- The slope between the **2** doors has an adequate incline of **6.9%**.
- There is a doormat correctly fixed to the floor in front of the interior door.



ACCESSIBILITY – HEARING IMPAIRED

Room

Internet connection: yes	TV which communicates with reception: no
TV with teletext decoder: yes	TV has alarm clock with visual alert: no
Bedside plug socket: yes	Entrance door with peephole: no
Written information on available services: yes	Light signals to indicate a knock at the door: no

Communal WCs

Door lock with visual aid to indicate either free or occupied: no	Cubicle doors with a gap underneath to see if there is someone inside: no
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Lifts

Visual signs indicating the floor and direction of movement, both inside and outside the cab: yes	Emergency button with a light to show that the emergency call has been received: no
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Emergency system

Emergency alarm systems with visual alerts: no

★★★★ 4 STAR HOTELS



Petit Palace
Plaza Mayor



ACCESSIBILITY – PHYSICALLY DISABLED

Adapted room (No. 301)	No. of adapted rooms: 2
On 3rd floor , accessible via lift	Width of door: 77 cm
Clear turning circle inside (diameter): Ø 150 cm	Height of climate control: 157-164 cm
Height of bed: 60 cm	Space for access to the bed: left hand side 300 cm
Wardrobe doors: handles, easy to open	Height of hanger rail: 188 cm
Height of wardrobe shelves and drawers: 47-166 cm	
Bathroom in adapted room	
Door: inward opening with width of 82 cm	Clear turning circle inside (diameter): Ø 150 cm
Toilet:	
Seat height: 40 cm	Height of flush mechanism: 82 cm
Approach area: left hand side 195 cm , front ≥ 120 cm	Fixed grab bar on right hand side: 70 cm
Folding grab bar on left hand side: 64-78 cm	Distance between bars: 77 cm
Basin:	
Height and clearance beneath the basin: 81 and 61 cm	Tap: mixer tap
Height of the lower edge of the mirror: 119 cm	Height of bathroom fittings: 83-116 cm
Shower:	
Approach area: 134 cm	Shower base: level with floor
Shower floor: non-slip	Shower stool or chair: no
Height and location of horizontal grab bar: 73 cm , on wall to side of tap	Height and location of vertical grab bar: 76-132 cm , on same wall as the tap
Tap: mixer tap	Height of tap: 110-132 cm on accessible wall
Adjustable shower head height: yes	No shower screen or curtain
Adapted bathroom in communal area	No. of adapted toilets: 2
On floor -1 , accessible via lift	Door: inward opening with a width of 86 cm
Clear turning circle inside (diameter): Ø 150 cm	
Toilet:	
Seat height: 46 cm	Height of flush mechanism: 100 cm
Approach area: left hand side 275 cm , front 100 cm	Fixed grab bar on right hand side: 65 cm



ACCOMMODATION

Folding grab bar on left hand side: 63-77 cm	Distance between bars: 77 cm
Basin:	
Height and clearance beneath the basin: 76 cm and 40 cm	Tap: mixer tap
Height of the lower edge of the mirror: 108 cm	Height of bathroom fittings: 80-140 cm
Lifts	
Accessible up to the door	Height of call buttons: 108 cm
Width of door: 80 cm	Width and depth of cab: 109 and 143 cm
Height of lift buttons: 108 cm and 128 cm	Height of handrail: 91 cm

Other amenities	Location	Access	Main characteristics
Reception	Ground floor	Accessible via a ramp with a width of 80 cm , a length of < 1 m and a non recommended incline of 14%	Height of reception desk: 111 cm
Restaurant / Breakfast buffet	Basement -1	Accessible via a lift and two lengths of ramp	Ramp 1: length of 4.09 m , width of 1.39 m and an adequate incline of 6.9% . Ramp 2: length of 2.5 m , width of 1.28 m and an adequate incline of 10.5% . Height of buffet bar: 91 cm Height of table: 76 cm Height beneath table: 72 cm Width beneath table: 70 cm Depth beneath table: 70 cm Tables with a central leg

★★★★ 4 STAR HOTELS

Petit Palace
Plaza Mayor



ACCESSIBILITY - VISUALLY IMPAIRED

Signs

Signs the same size: **yes**, average height of **100-180 cm** and a font size of **≥ 1.5 cm**

Lettering in a colour which contrasts with the background: **yes**; Text and symbols: **not in relief** and **not in Braille**

Main stairs

Edge of stairs marked with a non-slip strip in a contrasting colour: **no**; Side protection skirting board of **≥ 12 cm** on both sides: **yes**

Steps have a riser: **yes**; Steps have nosing: **yes**; All steps are the same height: **yes**

The space under the stairs is blocked off: **yes**; Handrail on either side: **yes**

Continuous handrails on half-landings: **yes**; Handrail extends at top and bottom of stairs: **yes**

Strip of surface of a different texture and contrasting colour at the top and bottom of the stairs: **no**

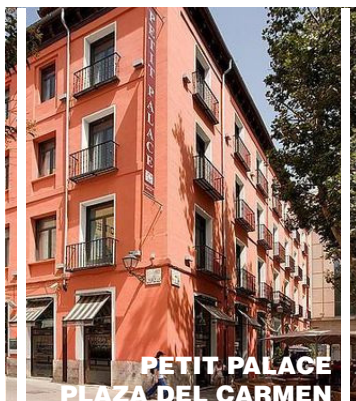
Lifts

Cab with audio signals: **no**; Control buttons in contrasting colour: **yes**

Keypad with numbers in relief: **yes**; Keypad with numbers in Braille: **yes**



ACCOMMODATION



PETIT PALACE PLAZA DEL CARMEN HOTEL

 Plaza del Carmen, 4
28013 Madrid

 **Telephone:** 91 523 88 45
Fax: 91 523 55 81

 **Web:** www.hthoteles.com

 **Metro with lift:** Sol
Metro without lift: Gran Vía

 **Bus:** 4

ACCESS

- The main entrance has 3 steps and there is an alternative ramp. The ramp is **85 cm** wide, **1.95 cm** long with a non-recommended incline of **24%**. There is no handrail. The ends of the ramp are not indicated by a distinctively textured and contrastingly coloured floor surface.
- There is an automatic sliding glass door which is **1.60 m** wide. It is not marked with stripes or a logo in a contrasting colour.



ACCESSIBILITY – HEARING IMPAIRED

Room	
Internet connection: yes	TV which communicates with reception: no
TV with teletext decoder: yes	TV has alarm clock with visual alert: no
Bedside plug socket: yes	Entrance door with peephole: no
Written information on available services: yes	Light signals to indicate a knock at the door: no
Communal WCs	
Door lock with visual aid to indicate either free or occupied: no	Cubicle doors with a gap underneath to see if there is someone inside: no
Lifts	
Visual signs indicating the floor and direction of movement, both inside and outside the cab: yes	Emergency button with a light to show that the emergency call has been received: no
Emergency system	
Emergency alarm systems with visual alerts: no	



★★★★ 4 STAR HOTELS

Petit Palace
Plaza del Carmen



ACCESSIBILITY – PHYSICALLY DISABLED

Adapted room (No. 111)	No. of adapted rooms: 1
On 1st floor , accessible via lift	Width of door: 78 cm
Clear turning circle inside (diameter): Ø 150 cm	Height of climate control: 163 cm
Height of bed: 50 cm	Space for access to the bed: left hand side 120 cm , right hand side 120 cm
Wardrobe doors: easy to open	Height of hanger rail: 155 cm
Height of wardrobe shelves and drawers: 30 cm	
Bathroom in adapted room	
Door: inward opening with width of 70 cm	Clear turning circle inside (diameter): Ø 150 cm
Toilet:	
Seat height: 40 cm	Height of flush mechanism: 87 cm
Approach area: neither ≥ 80 cm	No grab bar on right hand side
Folding grab bar on left hand side: 64 and 82 cm	
Basin:	
Height and clearance beneath the basin: 70 and 13 cm	Tap: mixer tap
Height of the lower edge of the mirror: 94 cm	Height of bathroom fittings: 77 cm
Shower:	
Approach area: 160 cm	Shower base: level with floor
Shower floor: non-slip	Shower stool or chair: no
Height and location of horizontal grab bar: 83 cm , on wall to side of tap	Height and location of vertical grab bar: 85-140 cm , on same wall as the tap
Tap: mixer tap	Height of tap: 120-80 cm on accessible wall
Adjustable shower head height: yes	Folding shower screen
Adapted bathroom in communal area	No. of adapted toilets: 1
On ground floor , accessible	Door: inward opening with a width of 74 cm
Clear turning circle inside (diameter): Ø 150 cm	
Toilet:	
Seat height: 40 cm	Height of flush mechanism: 82 cm
Approach area: right hand side 91 cm	Folding grab bar on right hand side: 65 and 80 cm
No grab bar on left hand side	
Basin:	
Height and clearance beneath the basin: 70 cm and 13 cm	Tap: mixer tap



ACCOMMODATION



Height of the lower edge of the mirror: 95 cm	Height of bathroom fittings: 130 cm
Lifts	
Accessible up to the door	Height of call buttons: 107 cm
Width of door: 85 cm	Width and depth of cab: 110 and 150 cm
Height of lift buttons: 90-120 cm	Height of handrail: 90 cm

Other amenities	Location	Access	Main characteristics
Reception	Ground floor	Accessible	Height of reception desk: 117 cm
Restaurant / Breakfast buffet	Basement -1	Accessible via lift	Height of buffet bar: 80 cm and 140 cm Height of table: 74 cm Height beneath table: 70 cm Width beneath table: 70 cm Depth beneath table: 70 cm
Meeting rooms (6)	Basement -1	Accessible via lift	Height of table: 77 cm Height beneath table: 74 cm Width beneath table: 210 cm Depth beneath table: 76 cm

★★★★ 4 STAR HOTELS



Petit Palace
Plaza del Carmen



ACCESSIBILITY – VISUALLY IMPAIRED

Signs

Signs the same size: **yes**, average height of **145-175 cm** and a font size of **≥ 1.5 cm**

Lettering in a colour which contrasts with the background: **yes**; and not in Braille

Main stairs

Edge of stairs marked with a non-slip strip in a contrasting colour: **no**

Side protection skirting board of **≥ 12 cm** on both sides: **yes**

Steps have a riser: **yes**

All steps are the same height: **yes**

Steps have nosing: **no**

The space under the stairs is blocked off: **no**

Handrail on either side: **on only one side**

Continuous handrails on half-landings: **no**

Handrail extends at top and bottom of stairs: **no**

Strip of surface of a different texture and contrasting colour at the top and bottom of the stairs: **no**

Lifts

Cab with audio signals: **yes**

Control buttons in contrasting colour: **no**

Keypad with numbers in relief: **yes**

Keypad with numbers in Braille: **no**



ACCOMMODATION



PETIT PALACE POSADA DEL PEINE HOTEL

Calle Postas, 17
28012 Madrid

Telephone: 91 523 81 51
Fax: 91 523 29 93

Web: www.hthoteles.com

Metro wit lift: Sol

Bus: 3 and 50

ACCESS

- The main entrance has a step, but there is an alternative connecting door with an access ramp. The ramp is **1 m** long, with an acceptable incline of **8%**. There is no handrail, and the ends of the ramp are not indicated by a distinctively textured and contrastingly coloured floor surface.
- There is a manually opened glass door main door is glazed and opens manually. It is not marked with stripes or a logo in a contrasting colour.
- The alternative door is **80 cm** wide, and is very heavy and difficult to open.



ACCESSIBILITY – HEARING IMPAIRED

Room	
Internet connection: yes	TV which communicates with reception: no
TV with teletext decoder: yes	TV has alarm clock with visual alert: yes
Bedside plug socket: yes	Entrance door with peephole: no
Written information on available services: yes	Light signals to indicate a knock at the door: no
Communal WCs	
Door lock with visual aid to indicate either free or occupied: no	Cubicle doors with a gap underneath to see if there is someone inside: no
Lifts	
Visual signs indicating the floor and direction of movement, both inside and outside the cab: yes	Emergency button with a light to show that the emergency call has been received: yes
Emergency system	
Emergency alarm systems with visual alerts: no	

★★★★ 4 STAR HOTELS

Petit Palace
Posada del Peine



ACCESSIBILITY – PHYSICALLY DISABLED

Adapted room (No. 110)	
On 1st floor , accessible via lift	No. of adapted rooms: 2
Clear turning circle inside (diameter): Ø 150 cm	Width of door: 77 cm
Height of bed: 50 cm	Height of climate control: 150 cm
Wardrobe doors: easy to open	Space for access to the bed: left hand side 90 cm
Height of wardrobe shelves and drawers: 83 cm	Height of hanger rail: 185 cm
Bathroom in adapted room	
Door: inward opening with width of 80 cm	Clear turning circle inside (diameter): Ø 150 cm
Toilet: Does not provide sufficient lateral approach space (80 cm)	
Seat height: 40 cm	Height of flush mechanism: 87 cm
Approach area: neither ≥ 80 cm	Folding grab bar on right hand side: 64 and 82 cm
No grab bar on left hand side	
Basin. not sufficient lateral approach space	
Height and clearance beneath the basin: none	Tap: mixer tap
Height of the lower edge of the mirror: 100 cm	Height of bathroom fittings: 70 cm
Shower:	
Approach area: 176 cm	Shower base: level with floor
Shower floor: non-slip	Shower stool or chair: fixed and folding
Height and location of horizontal grab bar: 52 cm , on wall to side of tap	Has a vertical grab bar which is used for adjusting the height of the shower head
Tap: mixer tap	Height of tap: 100 cm on accessible wall
Lifts	
Accessible up to the door	Height of call buttons: 100-120 cm
Width of door: 80 cm	Width and depth of cab: 110 and 140 cm
Height of lift buttons: 100-120 cm	Height of handrail: 100 cm



ACCOMMODATION



Other amenities	Location	Access	Main characteristics
Reception	Ground floor	Accessible	Height of reception desk: 110 cm
Restaurant / Breakfast buffet	Basement -1	Accessible	Height of buffet bar: 45 cm and 90 cm Height of table: 72 cm Height beneath table: 70 cm Width beneath table: 80 cm Depth beneath table: 80 cm



ACCESSIBILITY – VISUALLY IMPAIRED

Signs

Signs the same size: **yes**, average height of **150-180 cm** and a font size of **≥ 1.5 cm**

Lettering in a colour which contrasts with the background: **yes**; Text and symbols: **not in relief** and **not in Braille**

Main stairs

Edge of stairs marked with a non-slip strip in a contrasting colour: **no**; Side protection skirting board of **≥ 12 cm** on both sides: **no**

Steps have a riser: **yes**; All steps are the same height: **yes**
Steps have nosing: **no**

The space under the stairs is blocked off: **there is none**

Continuous handrails on half-landings: **yes**; Handrail extends at top and bottom of stairs: **no**

Strip of surface of a different texture and contrasting colour at the top and bottom of the stairs: **no**

Lifts

Cab with audio signals: **yes**; Control buttons in contrasting colour: **yes**

Keypad with numbers in relief: **yes**; Keypad with numbers in Braille: **no**



4 STAR HOTELS POSADA DEL DRAGÓN, BOUTIQUE HOTEL & BAR

Calle Cava Baja, 14
28005 Madrid

Telephone: 91 119 14 24
Fax: 91 119 14 25

Web: www.posadadeldragon.com

Metro without lift: La Latina and Tirso de Molina

Bus: 31, 50 and 65



ACCESS

- The entrance to the hotel is level with the street. It has a clearance width of **1.10 m**.
- The main entranceway has a **6 cm** high step, with an alternative entranceway next to the main one, namely the entrance to the restaurant.
- The alternative entranceway comprises an inward opening double wooden door. It has a clearance width of **1.53 m** and the ramped step has a **10.5%** incline.
- Neither of the entrances has a doorbell or a video intercom.
- There is an accessible route that takes guests straight to the reception and help desk.



ACCESSIBILITY – HEARING IMPAIRED

Room

Internet connection: **yes**; TV which communicates with reception: **yes**

TV with teletext decoder: **no**; TV has alarm clock with visual alert: **no**

Bedside plug socket: **yes**; Entrance door with peephole: **no**

Written information on available services: **no**; Light signals to indicate a knock at the door: **no**

Communal WCs

Door lock with visual aid to indicate either free or occupied: **no**; Cubicle doors with a gap underneath to see if there is someone inside: **no**

Lifts

Visual signs indicating the floor and direction of movement, both inside and outside the cab: **only inside**; Emergency button with a light to show that the emergency call has been received: **yes**

Emergency system

Emergency alarm systems with visual alerts: **no**



ACCOMMODATION



ACCESSIBILITY – PHYSICALLY DISABLED

Adapted room (No. 003)	Number of adapted rooms: 1
On the ground floor accessible via lift	Width of door: 77 cm
Clear turning circle inside (diameter): Ø 150 cm	Height of climate control: 155 cm
Height of bed: 55 cm	Space for access to the bed: right hand side 110 cm , left hand side 55 cm
Wardrobe doors: swing door opening to 90° with doorknob, difficult to open	Height of hanger rail: 170 cm
Min. and max. height of wardrobe shelves and drawers: 85 cm	
Bathroom in adapted room	
Door: Sliding door with a width of 84 cm	Clear turning circle inside (diameter): Ø 150 cm
Toilet:	
Seat height: 40 cm	Height of flush mechanism: 79 cm
Approach area: right hand side 175 cm , and front 90 cm	Folding grab bar on the right hand side: 75 – 80 cm
Folding grab bar on the left hand side: 75 – 80 cm	Distance between bars: 68 cm
Basin:	
Height and clearance beneath the basin: 75 cm and 50 cm	Tap: mixer tap easy to use
Height of the lower edge of the mirror: 130 cm	Min. and max. height of bathroom fittings: 85 cm
Shower:	
Width and depth of approach area: 110 cm and 170 cm	Shower base: level with the floor
Shower floor: non-slip	Shower chair or seat: fixed and folding seats
Height and location of horizontal grab bar: 70 cm on the same wall as the tap, L-shaped	Height and location of vertical grab bar: 70 - 90 cm on the wall to the side of the tap, diagonal
Tap: mixer tap easy to use	Height of the tap: 110 cm on the same wall as the fixed shower seat
Adjustable height shower head: 110 - 196 cm	Shower screen: no
Adapted bathroom in communal areas	
Located next to reception and cafeteria	On ground floor - accessible
Bathroom door: sliding door with a width of 72 cm	Cubicle door: inward opening with a width of 66 cm
Clear turning circle inside (diameter): Ø 150 cm	

★★★★ 4 STAR HOTELS



Posada del Dragón



Toilet:	
Seat height: 42 cm	Height of flush mechanism: 78 cm
Approach area: right hand side 60 cm , left hand side 70 cm and frontal 140 cm	Folding grab bar on the right hand side: 60 - 75 cm
Folding grab bar on the left hand side: 60 - 75 cm	Distance between bars: 66 cm
Basin:	
Height and clearance beneath the basin: 80 cm with no clearance beneath the basin	Tap: regular tap requiring twisting movement – difficult to use
Height of the lower edge of the mirror: 123 cm	Min. and max. height of bathroom fittings: 105 cm
Lifts	Total number of lifts: 1
Floors served: all floors	Accessible up to the door
Height of call buttons: 90 cm	Width of door: 80 cm
Width and depth of cab: 96 and 130 cm	Min. and max. height of the call buttons: 80 cm and 115 cm
Height of handrail: 90 cm	Mirror opposite the door: yes

Other amenities	Location	Access	Main characteristics
Reception	Ground floor	Accessible	Height of reception desk: 113 cm
Cafeteria	Ground floor	Accessible	Height of bar: 113 cm Height of table: 78 cm Height beneath table 73 cm Width beneath table: 80 cm Depth beneath table: 35 cm
Restaurant / Breakfast buffet	Ground floor	Accessible	Height of buffet bar: 80 - 113 cm Height of table: 75 cm Height beneath table 70 cm Width beneath table: 80 cm Depth beneath table: 35 cm
Meeting rooms (1)	Ground floor	Accessible	Depending on the event. It is a small room suitable for small meetings and business dinners and lunches



ACCOMMODATION



ACCESSIBILITY – VISUALLY IMPAIRED

Bedrooms

Colour of door contrasts with adjacent walls: **yes**

Information about hotel services available in Braille: **no** and in large print: **no**

Room lighting with dimmer switch: **no**

TV remote control with large numbers: **yes** and in contrasting colours: **yes**

Room free of projecting elements: **no**

Audible signals to indicate emergency alarm: **yes**

Signs

Signs the same size: **yes**, but are only available to indicate bedrooms and for emergency signs. General lack of signs. Average height of **170 cm** and a font size of **3 cm**

Lettering in a colour which contrasts with the background: **yes**

Text and symbols: not in relief and not in Braille

Main stairs

Edge of stairs marked with a non-slip strip in a contrasting colour: **no**

Side protection skirting board of ≥ 12 cm on both sides: **no**, just on one side

Steps have a riser: **yes**

Steps have nosing: **yes**

All steps are the same height: **yes**

The space under the stairs is blocked off: **yes**

Handrail on either side: **no**, only on one side

Continuous handrails on half-landings: **yes**

Handrail extends past the top and bottom of stairs: **yes**

Distinctively textured and contrastingly coloured strip at the top and bottom of the stairs: **no**

Lifts

Cab with audio signals: **yes**

Control buttons in contrasting colours: **yes**

Keypad with numbers in relief: **yes**

Keypad with numbers in Braille: **yes**

Strip of surface of a different texture and contrasting colour at entrance to lift: **yes**

Emergency System

Audible alarm system in place in case of emergency: **yes**



4 STAR HOTELS



PRAGA HOTEL

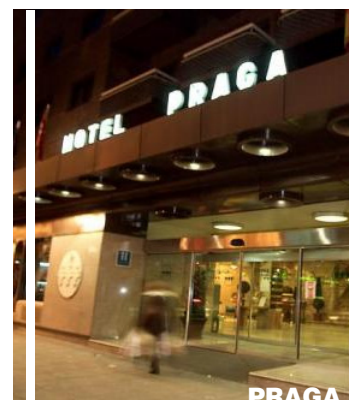
Calle de Antonio López, 65
28019 Madrid

Telephone: 91 469 06 00
Fax: 91 469 06 00

Web: www.h-santos.es

Metro without lift: Marqués de Vadillo

Bus: 23 and N15



ACCESS

- The main entrance has a ramp in front of the door. The ramp is **3 m** wide, **1.09 m** long and has a non-recommended incline of **15%**. There is no handrail, and the ends of the ramp are not indicated by a distinctively textured and contrastingly coloured floor surface.
- There is an automatic sliding glass door which is **3 m** wide. It is marked with the hotel's logo in a contrasting colour.



ACCESSIBILITY – HEARING IMPAIRED

Room

Internet connection: **yes**

TV which communicates with reception: **yes**

TV with teletext decoder: **yes**

TV has alarm clock with visual alert: **yes**

Bedside plug socket: **yes**

Entrance door with peephole: **no**

Written information on available services: **no**

Light signals to indicate a knock at the door: **no**

Communal WCs

Door lock with visual aid to indicate either free or occupied: **no**

Cubicle doors with a gap underneath to see if there is someone inside: **no**

Lifts

Visual signs indicating the floor and direction of movement, both inside and outside the cab: **yes**

Emergency button with a light to show that the emergency call has been received: **no**

Emergency system

Emergency alarm systems with visual alerts: **no**



ACCOMMODATION



ACCESSIBILITY – PHYSICALLY DISABLED

Adapted room (No. 421)	No. of adapted rooms: 5
On 4th floor , accessible via lift	Width of door: 83 cm
Clear turning circle inside (diameter): Ø 150 cm	Height of climate control: 120 cm
Height of bed: 54 cm	Space for access to the bed: left hand side 90 cm , right hand side 90 cm
Wardrobe doors: sliding	Height of hanger rail: 130 cm
Height of wardrobe shelves and drawers: 50-159 cm	
Bathroom in adapted room	
Door: inward opening with width of 83 cm	Clear turning circle inside (diameter): Ø 150 cm
Toilet:	
Seat height: 42 cm	Height of flush mechanism: 100 cm
Approach area: on one side ≥ 80 cm	Folding grab bar on approach side
Fixed grab bar on opposite side	Distance between bars: 69 cm
Basin:	
Height and clearance beneath the basin: 73 cm and 23 cm	Tap: mixer tap
Height of the lower edge of the mirror: 91 cm	Height of bathroom fittings: 100-124 cm
Bath:	
Height of bath: 45 cm	Horizontal grab bar on approach side
No transfer chair or platform	Tap: mixer tap
Lifts	
Accessible up to the door	Height of call buttons: 144 cm
Width of door: 70 cm	Width and depth of cab: 112 and 85 cm
Height of lift buttons: 121-149 cm	



4 STAR HOTELS



Praga

Other amenities	Location	Access	Main characteristics
Reception	Ground floor	Accessible	Height of reception desk: 116 cm
Cafeteria	Ground floor	Not accessible, with stairs	Height of table: 74.5 cm Height beneath table: 71 cm Width beneath table: 120 cm Depth beneath table: 20 cm
Restaurant / Breakfast buffet	Ground floor	Accessible	Height of table: 75 cm Height beneath table: 70 cm Width beneath table: 120 cm Depth beneath table: 71 cm
Meeting rooms (1)	Ground floor	Accessible	
Parking	Basement -1	Accessible via service lift, door has a width of 80 cm , the cab has a width of 112 cm and a depth of 131 cm	There are no parking spaces for people with limited mobility (PRM), indicated by the disabled parking sign (ISA)





ACCOMMODATION



ACCESSIBILITY – VISUALLY IMPAIRED

Signs

Signs the same size: **yes**, average height of **160-200 cm** and a font size of **≥ 1.5 cm**

Lettering in a colour which contrasts with the background: **yes** Text and symbols: **not in relief and not in Braille**

Main stairs

Edge of stairs marked with a non-slip strip in a contrasting colour: **no** Side protection skirting board of **≥ 12 cm** on both sides: **yes**

Steps have a riser: **no** All steps are the same height: **yes**

Steps have nosing: **no**

The space under the stairs is blocked off: **there is none**

Continuous handrails on half-landings: **yes** Handrail extends at top and bottom of stairs: **no**

Strip of surface of a different texture and contrasting colour at the top and bottom of the stairs: **no**

Lifts

Cab with audio signals: **yes** Control buttons in contrasting colour: **yes**

Keypad with numbers in relief: **yes** Keypad with numbers in Braille: **yes**



4 STAR HOTELS



PULLMAN MADRID AIRPORT & FERIA HOTEL

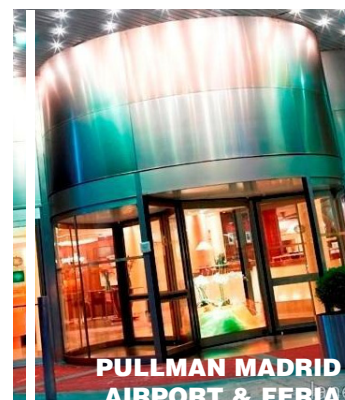
Avenida de la Capital de España, 10
28042 Madrid

Telephone: 91 721 00 70
Fax: 91 721 05 15

Web: www.pullmanhoteles.com

Metro with lift: Campo de las Naciones

Bus: 122, 112 and 10



ACCESS

- The main entrance is accessible and has a level surface.
- There is an automatic revolving glass door which is **≥ 90 cm** wide.
- There are **2** alternative swing doors on either side of the revolving door, each of which is **82 cm** wide.
- None of the doors are marked with horizontal strips or a logo in a contrasting colour.



ACCESSIBILITY – HEARING IMPAIRED

Room

Internet connection: **yes** TV which communicates with reception: **yes**

TV with teletext decoder: **yes** TV has alarm clock with visual alert: **no**

Bedside plug socket: **yes** Entrance door with peephole: **yes**

Written information on available services: **yes** Light signals to indicate a knock at the door: **no**

Communal WCs

Door lock with visual aid to indicate either free or occupied: **no** Cubicle doors with a gap underneath to see if there is someone inside: **no**

Lifts

Visual signs indicating the floor and direction of movement, both inside and outside the cab: **yes** Emergency button with a light to show that the emergency call has been received: **yes**

Emergency system

Emergency alarm systems with visual alerts: **no**



ACCOMMODATION



ACCESSIBILITY – PHYSICALLY DISABLED

Adapted room (No. 218)	No. of adapted rooms: 4
On 2nd floor , accessible via lift	Width of door: 86 cm
Clear turning circle inside (diameter): Ø 150 cm	Height of climate control: 146-154 cm
Height of bed: 60 cm	Space for access to the bed: left hand side ≥ 90 cm , right hand side ≥ 90 cm
Wardrobe doors: handles, difficult to open	Height of hanger rail: 190 cm
Bathroom in adapted room	
Door: inward opening with width of 90 cm	Clear turning circle inside (diameter): Ø 150 cm
Toilet:	
Seat height: 45 cm	Height of flush mechanism: 100 cm
Approach area: none ≥ 80 cm	Fixed grab bar at a height of 50-73 cm
Basin:	
Height and clearance beneath the basin: 65 cm and 30 cm	Tap: mixer tap
Height of the lower edge of the mirror: 96 cm	Height of bathroom fittings: 126-140 cm
Bath:	
Height of bath: 54 cm	No horizontal grab bar
Transfer chair or platform: yes	Vertical grab bar at height of 76-97 cm
Tap: mixer tap at height of 97 cm	
Lifts (Panoramic)	
Accessible up to the door	Height of call buttons: 112-116 cm
Width of door: 79 cm	Width and depth of cab: 117 and 128 cm
Height of lift buttons: 109-121 cm	



★★★★ 4 STAR HOTELS

Pullman
Madrid Airport & Feria

Other amenities	Location	Access	Main characteristics
Reception	Ground floor	Accessible	Height of reception desk: 116 cm
Communal WCs		Accessible	None of them are adapted for wheelchair users
Cafeteria	Ground floor	Accessible	Height of bar: 116 cm Height of table: 50 cm
Restaurant / Breakfast buffet	Ground floor	Accessible	Height buffet bar: 86 cm Height of table: 73 cm Height beneath table: 70 cm Width beneath table: 80 cm Depth beneath table: 15 cm
Meeting rooms (6)	Ground floor	Accessible	
Pool		Accessible via lift and ramp with an incline of 9% . No handrail	No hoist for getting into the pool. No specially adapted changing rooms or toilets
Parking		Accessible via lift and ramp with an incline of 11% . No handrail	There are parking spaces for people with limited mobility (PRM), indicated by the disabled parking sign (ISA)





ACCOMMODATION



ACCESSIBILITY – VISUALLY IMPAIRED

Signs

Signs the same size: **yes**, average height of **165-170 cm** and a font size of **≥ 1.5 cm**

Lettering in a colour which contrasts with the background: **no** Text and symbols: **not in relief and not in Braille**

Main stairs

Edge of stairs marked with a non-slip strip in a contrasting colour: **no** Side protection skirting board of **≥ 12 cm** on both sides: **no**

Steps have a riser: **yes** All steps are the same height: **yes**

Steps have nosing: **no**

The space under the stairs is blocked off: **no**

Continuous handrails on half-landings: **no** Handrail extends at top and bottom of stairs: **no**

Strip of surface of a different texture and contrasting colour at the top and bottom of the stairs: **no**

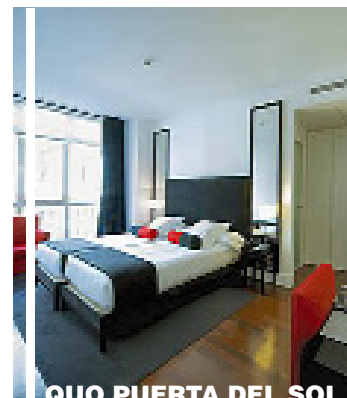
Lifts

Cab with audio signals: **yes** Control buttons in contrasting colour: **yes**

Keypad with numbers in relief: **yes** Keypad with numbers in Braille: **no**



4 STAR HOTELS



QUO PUERTA DEL SOL HOTEL

Calle de Sevilla, 4
28014 Madrid

Telephone: 91 532 90 40
Fax: 91 531 28 34

Web: www.hotelesquo.com

Metro without lift: Sevilla

Bus: 3 and 150

ACCESS

- The main entrance has **2** steps and no alternative ramp. There is a manually opened glass door which is **1.45 m** wide. It is not marked with horizontal strips or a logo in a contrasting colour.
- There is an alternative, level entrance on Calle de Arlabán at the side of the hotel. It has a wooden swing door which is **77 cm** wide. To get in, one must use an entry-phone which is located at a height of **1.60 m**.
- Between the entrance and the reception area is a ramp **1.35 m** long, with an acceptable incline of **8%**. There is no handrail, and the ends of the ramp are not indicated by a distinctively textured and contrastingly coloured floor surface.



ACCESSIBILITY – HEARING IMPAIRED

Room

Internet connection: **no** TV which communicates with reception: **no**

TV with teletext decoder: **yes** TV has alarm clock with visual alert: **no**

Bedside plug socket: **yes** Entrance door with peephole: **yes**

Written information on available services: **yes** Light signals to indicate a knock at the door: **no**

Communal WCs

Door lock with visual aid to indicate either free or occupied: **no** Cubicle doors with a gap underneath to see if there is someone inside: **no**

Lifts

Visual signs indicating the floor and direction of movement, both inside and outside the cab: **yes** Emergency button with a light to show that the emergency call has been received: **no**

Emergency system

Emergency alarm systems with visual alerts: **no**



ACCOMMODATION



ACCESSIBILITY – PHYSICALLY DISABLED

Adapted room	No. of adapted rooms: 2
Accessible via lift	Width of door: 78 cm
Clear turning circle inside (diameter): Ø 150 cm	Height of climate control: 137-154 cm
Height of bed: 57 cm	Height of wardrobe shelves and drawers: 25-145 cm
Wardrobe doors: with knobs, difficult to use	Height of hanger rail: 145 cm
Bathroom in adapted room	
Door: width of 81 cm	Clear turning circle inside (diameter): Ø 150 cm
Toilet:	
Seat height: 40 cm	Height of flush mechanism: 81 cm
Approach area: none ≥ 80 cm	Folding grab bar on approach side
Fixed grab bar on opposite side	Distance between bars: 83 cm
Basin:	
Height and clearance beneath the basin: 68 and 19 cm	Tap: mixer tap
Height of the lower edge of the mirror: 90 cm	Height of bathroom fittings: 132-162 cm
Bath:	
Height of bath: 48 cm	No horizontal grab bar
Transfer platform: no	Tap difficult to use at height of 55 cm
Adapted bathroom in communal areas	No. of adapted toilets: 1
On first floor , accessible via lift	Door: width of 77 cm
Clear turning circle inside (diameter): Ø 150 cm	
Toilet:	
Seat height: 40 cm	Height of flush mechanism: 80 cm
Approach area: on one side 150 cm	Folding grab bar on approach side
Fixed grab bar on opposite side of approach	
Basin:	
Height and clearance beneath the basin: 80 cm and 29 cm	Tap: mixer tap
Height of the lower edge of the mirror: 92 cm	Height of bathroom fittings: 100-150 cm
Lifts	
Accessible up to the door	Height of call buttons: 101 cm
Width of door: 80 cm	Width and depth of cab: 112 and 119 cm
Height of lift buttons: 94-130 cm	Height of handrail: 83 cm



4 STAR HOTELS



Quo Puerta del Sol



Other amenities	Location	Access	Main characteristics
Reception	Ground floor	Accessible via ramp described above	Height of reception desk: 112 cm
Cafeteria	Basement -1	Accessible via lift	Height of bar: 98 cm Height of table: 77 cm Height beneath table: 65 cm Width beneath table: 88 cm Depth beneath table: 70 cm



ACCESSIBILITY – VISUALLY IMPAIRED

Signs	
Signs the same size: yes , average height of 154-194 cm and a font size of ≥ 1.5 cm	
Lettering in a colour which contrasts with the background: yes	Text and symbols: not in relief and not in Braille
Main stairs	
Edge of stairs marked with a non-slip strip in a contrasting colour: no	Side protection skirting board of ≥ 12 cm on both sides: no
Steps have a riser: yes	All steps are the same height: yes
The space under the stairs is blocked off: yes	
Continuous handrails on half-landings: no	Handrail extends at top and bottom of stairs: no
Strip of surface of a different texture and contrasting colour at the top and bottom of the stairs: no	
Lifts	
Cab with audio signals: no	Control buttons in contrasting colour: no
Keypad with numbers in relief: yes	Keypad with numbers in Braille: yes



ACCOMMODATION



RADISSON BLU HOTEL, MADRID PRADO

Calle Moratín, 52
28014 Madrid

Telephone: 91 524 26 26
Fax: 91 369 73 71

Web: www.radissonblu.com/pradohotel-madrid

Metro with lift: Atocha Renfe

Bus: 27 and 34

ACCESS

- The entrance to the hotel is level with the street. It has a clearance width of **1.40 m** and a slope with a **3.5%** incline.
- There is a large set of inward opening wooden double doors that are always open with a clearance width of over **1.20 m**. Next are two sets of identical automatic double glass doors, each with a clearance width of **120 cm**. They are marked with double horizontal stripes but not in contrasting colours. The distance between each set of doors is **1.65 m**.
- There is a doorbell at a height of **1.42 m**.
- Before the doors is a doormat that is securely affixed to the floor.
- There is an accessible route that takes guests straight to the reception and help desk.



ACCESSIBILITY – HEARING IMPAIRED

Room	
Internet connection: yes	TV which communicates with reception: yes
TV with teletext decoder: yes	TV has alarm clock with visual alert: yes
Bedside plug socket: yes	Entrance door with peephole: no
Written information on available services: no	Light signals to indicate a knock at the door: no
Communal WCs	
Door lock with visual aid to indicate either free or occupied: no	Cubicle doors with a gap underneath to see if there is someone inside: no
Lifts	
Visual signs indicating the floor and direction of movement, both inside and outside the cab: no	Emergency button with a light to show that the emergency call has been received: yes
Emergency system	
Emergency alarm systems with visual alerts: no	

★★★★ 4 STAR HOTELS



Radisson
BLU



ACCESSIBILITY – PHYSICALLY DISABLED

Adapted room (No. 302)	
On the 3 rd floor accessible via lift	Number of adapted rooms: 2
Clear turning circle inside (diameter): Ø 150 cm	Width of door: 77 cm
Height of bed: 56 cm	Height of climate control: 160 cm
Wardrobe doors: swing door opening to 90° with doorknob	Space for access to the bed: right hand side 100 cm
Min. and max. height of wardrobe shelves and drawers: 30 cm and 90 cm	Height of hanger rail: 182 cm
Bathroom in adapted room	
Door: opens outwards with a width of 76 cm	Clear turning circle inside (diameter): Ø 150 cm
Toilet:	
Seat height: 40 cm	Height of flush mechanism: 100 cm
Approach area: on right hand side 115 cm , on left hand side 110 cm and front 105 cm	Folding grab bar on the right hand side: 56 – 76 cm
Folding grab bar on the left hand side: 56 – 76 cm	Distance between bars: 65 cm
Basin:	
Height and clearance beneath the basin: 69 cm and 60 cm	Tap: mixer tap easy to use
Height of the lower edge of the mirror: 107 cm	Min. and max. height of bathroom fittings: 75 cm
Shower:	
Width and depth of approach area: 120 cm and ≥ 120 cm	Shower base: level with the floor
Shower floor: non-slip	Shower chair or seat: fixed and folding seats
Height and location of horizontal grab bar: 95 cm on the same wall as the tap	Height and location of vertical grab bar: 95 - 183 cm to the side of the tap on the same wall
Tap: mixer tap easy to use	Height of the tap: 110 cm and perpendicular to fixed shower seat
Non-adjustable height shower head: 110 cm	Shower screen: no
Adapted bathroom in communal areas	
Located next to the spa via lift	Total number of adapted toilets: 1
Bathroom door: none	On basement floor -1 - Accessible
Clear turning circle inside (diameter): Ø 150 cm	Cubicle door: sliding door with a width of 77 cm



ACCOMMODATION

Toilet:	
Seat height: 50 cm	Height of flush mechanism: 86 cm
Approach area: right hand side 145 cm and frontal 136 cm	Folding grab bar on the right hand side at a height of 58 - 78 cm
Folding grab bar on the left hand side: none	
Basin:	
Height and clearance beneath the basin: 70 cm and 50 cm	Tap: mixer tap easy to use
Height of the lower edge of the mirror: 115 cm	Min. and max. height of bathroom fittings: 100 cm
Lifts	Total number of lifts: 2
The floor at the entrance of the lift suitable for people with reduced mobility (PRM) is of a different colour.	
Floors served: all floors	Accessible up to the door
Height of call buttons: 96 – 100 cm	Width of door: 80 cm
Width and depth of cab: 103 and 147 cm	Min. and max. height of the call buttons: 100 cm and 122 cm
Height of handrail: 90 cm	Mirror opposite the door: yes

Other amenities	Location	Access	Main characteristics
Reception	Ground floor	Accessible	Height of reception desk: 119 cm
Cafeteria	Mezzanine	Accessible via lift	Height of bar: 116 cm Height of table: 43 cm Height beneath table 41 cm Width beneath table: 80 cm
Restaurant / Breakfast buffet	Mezzanine	Accessible via lift	Height of buffet bar: 72 - 87 cm Height of table: 76 cm Height beneath table 71 cm Width beneath table: 80 cm Depth beneath table: 30 cm
Meeting rooms 1 large one can be converted into three smaller ones	Mezzanine	Accessible via lift	Furniture changes depending on the event
Spa & Gym	Basement -1	Accessible via lift	Hoist available for getting into the pool. No specially adapted changing rooms or toilets

★★★★ 4 STAR HOTELS



Radisson
BLU



ACCESSIBILITY – VISUALLY IMPAIRED

Bedrooms	
Colour of door contrasts with adjacent walls: no	Information about hotel services available in Braille: no and in large print: no
Room lighting with dimmer switch: no	TV remote control with large numbers: yes and in contrasting colours: yes
Room free of projecting elements: no	Audible signals to indicate emergency alarm: yes
Signs	
Signs the same size: yes , average height of 170 cm and a font size of 3 cm	
Lettering in a colour which contrasts with the background: yes	Text and symbols: not in relief and not in Braille
Main stairs	
Edge of stairs marked with a non-slip strip in a contrasting colour: no	Side protection skirting board of 12 cm on both sides: yes
Steps have a riser: yes	
Steps have nosing: no	All steps are the same height: yes
The space under the stairs is blocked off: yes	Handrail on either side: yes
Continuous handrails on half-landings: no	Handrail extends past the top and bottom of stairs: no
Distinctively textured and contrastingly coloured strip at the top and bottom of the stairs: no	
Lifts	
Cab with audio signals: yes	Control buttons in contrasting colours: yes
Keypad with numbers in relief: yes	Keypad with numbers in Braille: no
Distinctively textured and contrastingly coloured strip at entrance to lift: yes , on one of the lifts, contrasting colour but not texture	
Emergency System	
Audible alarm system in place in case of emergency: yes	



ACCOMMODATION



RAFAEL HOTELES ATOCHA

Calle de Méndez Álvaro, 30
Madrid

Telephone: 91 468 81 00
Fax: 91 468 81 20

Web: www.rafaelhoteles.com

Metro with lift: Palos de la Frontera

Bus: 8 and 102

ACCESS

- The main entrance has a step with an alternative ramp. The ramp is **3.44 m** wide, **55 cm** long with a non-recommended incline of **16%**. The ends of the ramp are indicated by a distinctively textured floor surface, but there is no handrail.
- There is an automatic sliding glass door which is **1.66 m** wide. It is marked with horizontal strips and a logo.



ACCESSIBILITY – HEARING IMPAIRED

Room	
Internet connection: yes	TV which communicates with reception: no
TV with teletext decoder: yes	TV has alarm clock with visual alert: no
Bedside plug socket: yes	Entrance door with peephole: no
Written information on available services: yes	Light signals to indicate a knock at the door: no
Communal WCs	
Door lock with visual aid to indicate either free or occupied: no	Cubicle doors with a gap underneath to see if there is someone inside: no
Lifts	
Visual signs indicating the floor and direction of movement, both inside and outside the cab: yes	Emergency button with a light to show that the emergency call has been received: no
Emergency system	
Emergency alarm systems with visual alerts: no	



★★★★ 4 STAR HOTELS

Rafael
Hoteles Atocha



ACCESSIBILITY – PHYSICALLY DISABLED

Adapted room (No. 101)	
On 1st floor , accessible via lift	No. of adapted rooms: 4
Clear turning circle inside (diameter): Ø 150 cm	Width of door: 78.5 cm
Height of bed: 53 cm	Height of climate control: 137 cm and another next to the bed 86-93 cm
Wardrobe doors: sliding	Space for access to the bed: right hand side 98 cm , left hand side 123 cm
Height of wardrobe shelves and drawers: 68 cm	Height of hanger rail: 174 cm
Bathroom in adapted room	
Door: outward opening with width of 78.5 cm	Clear turning circle inside (diameter): Ø 150 cm
Toilet:	
Seat height: 41 cm	Height of flush mechanism: 77 cm
Approach area: left hand side 110 cm , front 150 cm	Fixed grab bar on right hand side: 85 cm
Folding grab bar on left hand side: 70-85 cm	Distance between bars: 78.5 cm
Basin:	
Height and clearance beneath the basin: 74 and 60 cm	Tap: mixer tap
Height of the lower edge of the mirror: 93 cm	Height of bathroom fittings: 81-135 cm
Shower:	
Approach area: 120 cm	Shower base: level with floor
Shower floor: non-slip	Shower stool or chair: fixed and folding
Height and location of horizontal grab bar: 120 cm , on the same wall as the tap	Has a vertical grab bar which is used for adjusting the height of the shower head
Tap: mixer tap	Height of tap: 100 cm on accessible wall
Adjustable shower head height: yes	Folding shower screen
Adapted bathroom in communal area	
On ground floor , accessible	No. of adapted toilets: 1
Clear turning circle inside (diameter): Ø 150 cm	Door: outward opening with a width of 80.5 cm
Toilet:	
Seat height: 41 cm	Height of flush mechanism: 76 cm
Approach area: on one side 114 cm , front 78 cm	Folding grab bar on approach side: 65 cm



ACCOMMODATION



Basin:	
Height and clearance beneath the basin: 73 cm and 32 cm	Tap: pressure tap
Height of the lower edge of the mirror: 90.5 cm	Height of bathroom fittings: 80-124 cm
Lifts	No. of lifts: 2
Accessible up to the door	Height of call buttons: 117-125 cm
Width of door: 80 cm	Width and depth of cab: 102 and 117 cm
Height of lift buttons: 106-122 cm	Height of handrail: 98 cm

Other amenities	Location	Access	Main characteristics
Reception	Ground floor	Accessible	Height of reception desk: 102 cm
Cafeteria	Ground floor	Accessible	Height of bar: 115 cm Height of table: 70 cm Height beneath table: 67.5 cm Width beneath table: 60 cm Depth beneath table: 12 cm Tables with a central leg
Restaurant	Ground floor	Accessible	Height of table: 77 cm Height beneath table: 75 cm Width beneath table: 97 cm Depth beneath table: 90 cm
Breakfast buffet room (Cibeles Room)	First floor	Accessible via lift	Height of buffet bar: 74 cm Height of table: 74 cm Height beneath table: 72 cm Width beneath table: 60 cm Depth beneath table: 78 cm
Meeting rooms (7)	4 on ground floor, 3 on first floor	Accessible	Height of table: 74 cm Height beneath table: 72 cm Width beneath table: 60 cm Depth beneath table: 78 cm
Pool	Ground floor	Accessible	No hoist for getting into the pool. No specially adapted changing rooms or toilets
Parking	Basement -1	Accessible via lift	There is 1 parking space for people with limited mobility (PRM), indicated by the disabled parking sign (ISA)

★★★★ 4 STAR HOTELS



Rafael
Hoteles Atocha



ACCESSIBILITY – VISUALLY IMPAIRED

Signs	
Signs the same size: yes , average height of 176-185 cm and a font size of 5 cm	
Lettering in a colour which contrasts with the background: no	Text and symbols: not in relief and not in Braille
Main stairs	
Edge of stairs marked with a non-slip strip in a contrasting colour: yes	Side protection skirting board of ≥ 12 cm on both sides: no
Steps have a riser: yes	All steps are the same height: yes
Steps have nosing: no	
The space under the stairs is blocked off: yes	Handrail on either side: on only one side
Continuous handrails on half-landings: yes	Handrail extends at top and bottom of stairs: no
Strip of surface of a different texture and contrasting colour at the top and bottom of the stairs: no	
Lifts	
Cab with audio signals: no	Control buttons in contrasting colour: yes
Keypad with numbers in relief: yes	Keypad with numbers in Braille: yes



ACCOMMODATION



RAFAEL HOTELES ORENSE



Calle de Pedro Teixeira, 5
28020 Madrid



Telephone: 91 597 15 68
Fax: 91 597 12 95



Web: www.rafaelhoteles.com



Metro without lift: Santiago Bernabéu



Bus: 5, 126 and 149

ACCESS

- The entrance has a single step and some stairs. There is no ramp or handrail.
- There are **2** sets of automatic sliding glass doors, which are **1.87 m** wide. They are marked with horizontal strips or a logo in a contrasting colour.



ACCESSIBILITY – HEARING IMPAIRED

Room

Internet connection: yes	TV which communicates with reception: yes
TV with teletext decoder: yes	TV has alarm clock with visual alert: yes
Bedside plug socket: yes	Entrance door with peephole: no
Written information on available services: yes	Light signals to indicate a knock at the door: no

Communal WCs

Door lock with visual aid to indicate either free or occupied: no	Cubicle doors with a gap underneath to see if there is someone inside: no
--	--

Lifts

Visual signs indicating the floor and direction of movement, both inside and outside the cab: yes	Emergency button with a light to show that the emergency call has been received: no
--	--

Emergency system

Emergency alarm systems with visual alerts: **no**



★★★★ 4 STAR HOTELS

Rafael
Hoteles Orense



ACCESSIBILITY – PHYSICALLY DISABLED

Adapted room (No. 113)	No. of adapted rooms: 1
On 1st floor , not accessible – see Lift section	Width of door: 75 cm
Clear turning circle inside (diameter): Ø 150 cm	Height of climate control: 100 cm
Height of bed: 60 cm	Space for access to the bed: right hand side 84 cm , left hand side 93 cm
Wardrobe doors: handles, easy to use	Height of hanger rail: 129 cm
Bathroom in adapted room	
Door: outward opening with width of 75 cm	Clear turning circle inside (diameter): Ø 150 cm
Toilet:	
Seat height: 42 cm	Height of flush mechanism: 100 cm
Approach area: left hand side 63 cm	Fixed grab bar on right hand side
Folding grab bar on left hand side	Distance between bars: 72 cm
Basin:	
Height and clearance beneath the basin: 76 and 29 cm	Tap: mixer tap
Height of the lower edge of the mirror: 93 cm	Height of bathroom fittings: 93 cm
Shower:	
Folding shower screen	Shower base: level with floor
Shower floor: non-slip	Shower stool or chair: fixed
Height and location of horizontal grab bar: 70 cm	Height and location of vertical grab bar: 70-148 cm
Tap: mixer tap	Adjustable shower head height: yes
Lifts	
On ground floor there are 2 steps which hamper access to the lift	Height of call buttons: 107-110 cm
Width of door: 80 cm	Width and depth of cab: 98 and 134 cm
Height of lift buttons: 113-144 cm	



ACCOMMODATION



Other amenities	Location	Access	Main characteristics
Reception	Ground floor	Accessible	Height of reception desk: 107-121 cm
Cafeteria / Restaurant	Ground floor	Down stairs, no alternative ramp	Height of bar: 112 cm Height of table: 73 cm Height beneath table: 68 cm Width beneath table: 58 cm Depth beneath table: 81 cm
Meeting rooms (4)	Ground floor	Up stairs, no alternative ramp	
Parking	Basement -1 and -2	Accessible via lift	There are no parking spaces for people with limited mobility (PRM), indicated by the disabled parking sign (ISA)



ACCESSIBILITY - VISUALLY IMPAIRED

Signs

Signs the same size: **yes**, average height of **170-180 cm** and a font size of **3.5 cm**

Lettering in a colour which contrasts with the background: **no** Text and symbols: **not in relief and not in Braille**

Main stairs

Edge of stairs marked with a non-slip strip in a contrasting colour: **yes** Side protection skirting board of **≥ 12 cm** on both sides: **no**

Steps have a riser: **yes** All steps are the same height: **yes**
Steps have nosing: **no**

The space under the stairs is blocked off: **there is none** Handrail on either side: **no**

Continuous handrails on half-landings: **there is none** Handrail extends at top and bottom of stairs: **there is none**

Strip of surface of a different texture and contrasting colour at the top and bottom of the stairs: **no**

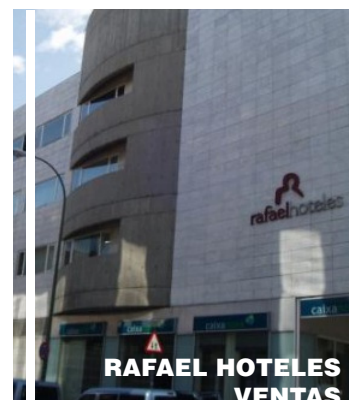
Lifts

Cab with audio signals: **no** Control buttons in contrasting colour: **yes**

Keypad with numbers in relief: **yes** Keypad with numbers in Braille: **no**



★★★★ 4 STAR HOTELS



RAFAEL HOTELES VENTAS

Calle de Alcalá, 269
Madrid

Telephone: 91 326 16 20
Fax: 91 326 18 19

Web: www.rafaelhoteles.com

Metro without lift: El Carmen

Bus: 38, 106, 146, 110, 210 and N5

ACCESS

- The entrance has various steps and a ramp which is **88 cm** wide, **2.20 m** long and has a non-recommended incline of **18%**. The ramp has a handrail and is indicated by a distinctively textured and contrastingly coloured floor surface.
- There are **2** sets of manually operated swing glass doors which measure **1.16 m** wide and **57 cm** wide respectively. They are not marked with horizontal strips or a logo in a contrasting colour.



ACCESSIBILITY - HEARING IMPAIRED

Room

Internet connection: **yes** TV which communicates with reception: **no**

TV with teletext decoder: **yes** TV has alarm clock with visual alert: **no**

Bedside plug socket: **yes** Entrance door with peephole: **no**

Written information on available services: **yes** Light signals to indicate a knock at the door: **no**

Communal WCs
Door lock with visual aid to indicate either free or occupied: **no** Cubicle doors with a gap underneath to see if there is someone inside: **no**

Lifts

Visual signs indicating the floor and direction of movement, both inside and outside the cab: **yes** Emergency button with a light to show that the emergency call has been received: **no**

Emergency system

Emergency alarm systems with visual alerts: **no**



ACCOMMODATION



ACCESSIBILITY – PHYSICALLY DISABLED

Adapted room	No. of adapted rooms: 3
Accessible via lift	Width of door: 75 cm
Clear turning circle inside (diameter): Ø 150 cm	Height of climate control: 147 cm
Height of bed: 50 cm	Space for access to the bed: left hand side 70 cm , right hand side 220 cm
Height of hanger rail: 170 cm	
Bathroom in adapted room	
Door: width of 91 cm	Clear turning circle inside (diameter): Ø 150 cm
Toilet: Insufficient transfer space	
Seat height: 41 cm	Approach area: none ≥ 80 cm
No grab bars	
Basin:	
Height and clearance beneath the basin: 65 cm	Tap: mixer tap
Height of the lower edge of the mirror: 90 cm	Height of bathroom fittings: 70-120 cm
Bath:	
Height of bath: 41 cm	Tap: mixer tap at height of 60 cm
Transfer chair or platform: no	
Lifts	
Accessible up to the door	Height of call buttons: 90-160 cm
Width of door: 80 cm	Width and depth of cab: 108 and 130 cm



★★★★ 4 STAR HOTELS

Rafael
Hoteles Ventas

Other amenities	Location	Access	Main characteristics
Reception	Ground floor	Accessible	Height of reception desk: 113 cm
Cafeteria / Restaurant	Ground floor	Accessible via a ramp with a width of 1.15 m , a length of 4.20 m and an adequate incline of 5%	
Meeting rooms (4)	Ground floor	Accessible via a ramp with a width of 1.15 m , a length of 4.20 m and an adequate incline of 5%	
Parking	Basement -1	Accessible via lift	There is 1 parking space for people with limited mobility (PRM), indicated by the disabled parking sign (ISA)



ACCESSIBILITY – VISUALLY IMPAIRED

Signs	Signs the same size: yes , average height of 150-180 cm and a font size of ≥ 1.5 cm
Lettering in a colour which contrasts with the background: yes	Text and symbols: not in relief and not in Braille
Main stairs	
Edge of stairs marked with a non-slip strip in a contrasting colour: no	Side protection skirting board of ≥ 12 cm on both sides: yes
Steps have a riser: yes	All steps are the same height: yes
Strip of surface of a different texture and contrasting colour at the top and bottom of the stairs: no	
Lifts	
Cab with audio signals: no	Control buttons in contrasting colour: yes
Keypad with numbers in relief: yes	Keypad with numbers in Braille: yes



ACCOMMODATION



SANTOS MAYDRIT HOTEL

Calle de la Piragua, 1
28042 Madrid

Telephone: 91 196 92 00
Fax: 91 196 92 22

Web: www.h-santos.es

Metro with lift: El Capricho

Bus: 114 and 115

ACCESS

- The entrance is accessible and has a level surface.
- It has an automatic revolving main door. There are **2** alternative swing doors **1 m** wide on either side of the revolving door.
- The swing doors are made of glass and are marked with the hotel's logo in a contrasting colour.



ACCESSIBILITY – HEARING IMPAIRED

Room	
Internet connection: yes	TV which communicates with reception: no
TV with teletext decoder: yes	TV has alarm clock with visual alert: yes
Bedside plug socket: yes	Entrance door with peephole: no
Written information on available services: yes	Light signals to indicate a knock at the door: no
Communal WCs	
Door lock with visual aid to indicate either free or occupied: no	Cubicle doors with a gap underneath to see if there is someone inside: no
Lifts	
Visual signs indicating the floor and direction of movement, both inside and outside the cab: yes	Emergency button with a light to show that the emergency call has been received: no
Emergency system	
Emergency alarm systems with visual alerts: no	



★★★★ 4 STAR HOTELS

Santos
Maydrit



ACCESSIBILITY – PHYSICALLY DISABLED

Adapted room (No. 101)	
On 1st floor , accessible via lift	No. of adapted rooms: 3
Clear turning circle inside (diameter): Ø 150 cm	Width of door: 84 cm
Height of bed: 60 cm	Height of climate control: 110 cm
	Space for access to the bed: right hand side 180 cm , left hand side 92 cm
Wardrobe doors: no doors	Height of hanger rail: 170 cm
Height of wardrobe shelves and drawers: 40-50 cm	
Bathroom in adapted room	
Door: sliding with width of 75 cm	Clear turning circle inside (diameter): Ø 150 cm
Toilet:	
Seat height: 40 cm	Height of flush mechanism: 100 cm
Approach area: right hand side 160 cm , front 110 cm	Folding grab bar on right hand side: 90 cm
Fixed grab bar on left hand side: 90 cm	Distance between bars: 85 cm
Basin:	
Height and clearance beneath the basin: 78 and 53 cm	Tap: mixer tap
Height of the lower edge of the mirror: 91 cm	Height of bathroom fittings: 85 cm
Shower:	
Approach area: 150 cm	Shower base: level with floor
Shower floor: non-slip	Shower stool or chair: fixed on wall to side of tap
Height and location of horizontal grab bar: 95 cm , on wall to the side of the tap	Height and location of vertical grab bar: 95-167 cm , on wall to the side of the tap
Tap: mixer tap	Height of tap: 90 cm on accessible wall
Adjustable shower head height: yes	No shower screen or curtain
Lifts	
Accessible up to the door	No. of lifts: 2 , connecting all floors
Width of door: 89 cm	Height of call buttons: 110 cm
	Width and depth of cab: 130 and 160 cm
Height of lift buttons: 90-114 cm	Height of handrail: 90 cm



ACCOMMODATION



Other amenities	Location	Access	Main characteristics
Reception	Ground floor	Accessible	Height of reception desk: 120 cm
Communal WCs	Ground floor	Accessible	None of them are adapted for wheelchair users
Cafeteria	Ground floor	Accessible via two lengths of ramp with a length of 147 cm a width of 290 cm and an incline of 6% . Handrail on one side	Height of bar: 116 cm Height of table: 75 cm Height beneath table: 73 cm Width beneath table: 70 cm Depth beneath table: 40 cm Tables with a central leg
Restaurant / Breakfast buffet	Ground floor	Accessible via ramp as described above	Height of buffet bar: 70-90 cm Height of table: 75 cm Height beneath table: 73 cm Width beneath table: 70 cm Depth beneath table: 40 cm Tables with a central leg
Meeting rooms (2)	Ground floor	Accessible	Height of table: 73 cm Height beneath table: 71 cm Width beneath table: 180 cm Depth beneath table: 50 cm
Pool	Ground floor	Accessible via ramp as described above	No hoist for getting into the pool. No specially adapted changing rooms or toilets
Parking	Basement -1 and -2	Accessible via lift	There are 6 parking spaces for people with limited mobility (PRM), indicated by the disabled parking sign (ISA)

★★★★ 4 STAR HOTELS



Santos
Maydrit



ACCESSIBILITY – VISUALLY IMPAIRED

Signs

Signs the same size: **yes**, average height of **160-180 cm** and a font size of **≥ 1.5 cm**

Lettering in a colour which contrasts with the background: **no**
Text and symbols: **not in relief and not in Braille**

Main stairs

Edge of stairs marked with a non-slip strip in a contrasting colour: **no**
Side protection skirting board of **≥ 12 cm** on both sides: **no**

Steps have a riser: **yes**
All steps are the same height: **yes**
Steps have nosing: **no**

The space under the stairs is blocked off: **yes**
Handrail on either side: **on only one side**

Continuous handrails on half-landings: **no**
Handrail extends at top and bottom of stairs: **no**

Strip of surface of a different texture and contrasting colour at the top and bottom of the stairs: **no**

Lifts

Cab with audio signals: **yes**
Control buttons in contrasting colour: **yes**

Keypad with numbers in relief: **yes**
Keypad with numbers in Braille: **no**



ACCOMMODATION



SENATOR ESPAÑA HOTEL

Gran Vía, 70
28013 Madrid

Telephone: 91 522 82 65
Fax: 91 522 82 64

Web: www.playasenator.com

Metro with lift: Plaza de España

Bus: 1, 2, 33, 44, 46, 74, 75, 148 and 202

ACCESS

- There is a single step in the main entrance. A mobile ramp is available, the use of which must be requested in advance. The ramp is **90 cm** long and has a non-recommended incline of **16%**.
- There is a manually opened glass door which is **1.64 m** wide. It carries markings in a contrasting colour.



ACCESSIBILITY – HEARING IMPAIRED

Room	
Internet connection: no	TV which communicates with reception: no
TV with teletext decoder: yes	TV has alarm clock with visual alert: yes
Bedside plug socket: yes	Entrance door with peephole: no
Written information on available services: yes	Light signals to indicate a knock at the door: no
Communal WCs	
Door lock with visual aid to indicate either free or occupied: no	Cubicle doors with a gap underneath to see if there is someone inside: no
Lifts	
Visual signs indicating the floor and direction of movement, both inside and outside the cab: yes	Emergency button with a light to show that the emergency call has been received: no
Emergency system	
Emergency alarm systems with visual alerts: no	

★★★★ 4 STAR HOTELS



Senator
España



ACCESSIBILITY – PHYSICALLY DISABLED

Adapted room (No. 101)	
Accessible via lift	No. of adapted rooms: 3
Clear turning circle inside (diameter): Ø 150 cm	Width of door: 78 cm
Height of bed: 55 cm	Height of climate control: 147-155 cm
Height of wardrobe shelves and drawers: 124-125 cm	Space for access to the bed: right hand side 97 cm
Bathroom in adapted room	
Door: sliding with a width of 80 cm	Height of hanger rail: 185 cm
Clear turning circle inside (diameter): Ø 150 cm	
Toilet:	
Seat height: 42 cm	
Approach area: on one side	Folding grab bar on approach side
Fixed grab bar on opposite side	Distance between bars: 55 cm
Basin:	
Height of bathroom fittings: 154 cm	Tap: mixer tap
Height of the lower edge of the mirror: 90 cm	
Bath:	
Height of bath: 47 cm	No horizontal grab bar
Height of vertical grab bar: 52-69 cm	Tap: mixer tap at height of 75 cm
Adapted bathroom in communal area	
No. of adapted toilets: 2	
On floors -1 and -2 , accessible via lift. There are also 3 steps, with alternative ramp	Door: width of 92 cm
Clear turning circle inside (diameter): Ø 150 cm	
Toilet:	
Seat height: 42 cm	Height of flush mechanism: 76 cm
Approach area: right hand side	Folding grab bar on right hand side
Fixed grab bar on left hand side	Distance between bars: 58 cm
Basin:	
Height and clearance beneath the basin: 75 cm and 30 cm	Tap: automatic with sensor
Height of the lower edge of the mirror: 100 cm	Height of bathroom fittings: 112-129 cm



ACCOMMODATION

Lifts	
Accessible up to the door	Height of call buttons: 101-109 cm
Width of door: 80 cm	Width and depth of cab: 112 and 141 cm
Height of lift buttons: 99-122 cm	No handrail

Other amenities	Location	Access	Main characteristics
Reception	Ground floor	Accessible	Height of reception desk: 113 cm
Cafeteria	Ground floor	Accessible	Height of bar: 108 cm Height of table: 70 cm Width beneath table: 110 cm Depth beneath table: 67 cm
Restaurant / Breakfast buffet	Basement -1	Accessible via lift	Height of table: 74 cm Height beneath table: 72 cm Width beneath table: 74 cm Depth beneath table: 33 cm
Pool and Spa		Accessible via lift. Followed by three steps and no alternative ramp	No hoist for getting into the pool. No specially adapted changing rooms or toilets. Narrow doorways and not sufficient space for a wheelchair to turn around

★★★★ 4 STAR HOTELS



Senator
España



ACCESSIBILITY – VISUALLY IMPAIRED

Signs

Signs the same size: **yes**, average height of **132-175 cm** and a font size of **2-3-5 cm**

Lettering in a colour which contrasts with the background: **yes**; Text and symbols: **not in relief and not in Braille**

Main stairs

Edge of stairs marked with a non-slip strip in a contrasting colour: **no**; Side protection skirting board of **≥ 12 cm** on both sides: **yes**

Steps have a riser: **yes**; All steps are the same height: **yes**
Steps have nosing: **yes**

The space under the stairs is blocked off: **there is none**; Handrail extends at top and bottom of stairs: **yes**

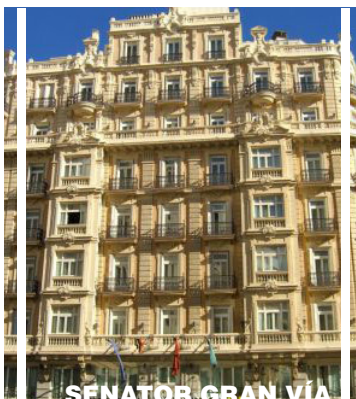
Lifts

Cab with audio signals: **no**; Control buttons in contrasting colour: **yes**

Keypad with numbers in relief: **yes**; Keypad with numbers in Braille: **yes**



ACCOMMODATION



SENATOR GRAN VÍA HOTEL



Gran Vía, 21
28010 Madrid



Telephone: 91 531 41 51
Fax: 91 524 07 99



Web: www.hotelsenatorgranvia.com



Metro with lift: Callao
Metro without lift: Gran Vía



Bus: 1, 2, 3, 40, 46, 74, 146, 149, 202, N16, N17 and N18

ACCESS

- The entrance is accessible and has a level surface.
- The main door revolves. Next to it is a manually opening swing door, which is more than **80 cm** wide.
- Both doors are glazed and are not marked with horizontal strips or a logo in a contrasting colour.



ACCESSIBILITY – HEARING IMPAIRED

Room	
Internet connection: no	TV which communicates with reception: no
TV with teletext decoder: no	TV has alarm clock with visual alert: yes
Bedside plug socket: yes	Entrance door with peephole: no
Written information on available services: yes	Light signals to indicate a knock at the door: no
Communal WCs	
Door lock with visual aid to indicate either free or occupied: no	Cubicle doors with a gap underneath to see if there is someone inside: no
Lifts	
Visual signs indicating the floor and direction of movement, both inside and outside the cab: yes	Emergency button with a light to show that the emergency call has been received: no
Emergency system	
Emergency alarm systems with visual alerts: no	



Senator
Gran Vía

★★★★ 4 STAR HOTELS



ACCESSIBILITY – PHYSICALLY DISABLED

Adapted room (No. 801)	
On 8th floor, accessible via lift	No. of adapted rooms: 1
Clear turning circle inside (diameter): Ø 150 cm	Width of door: 80 cm
Height of bed: 54 cm	Height of climate control: with remote control
	Space for access to the bed: right hand side 100 cm , left hand side 100 cm
Wardrobe doors: sliding	Height of hanger rail: 185 cm
Height of wardrobe shelves and drawers: 50 cm	
Bathroom in adapted room	
Door: outward opening with width of 76.5 cm	Clear turning circle inside (diameter): Ø 150 cm
Toilet:	
Seat height: 42 cm	Height of flush mechanism: 74 cm
Approach area: neither side not front ≥ 80 cm	Folding grab bar on right hand side
Folding grab bar on left hand side	Distance between bars: 69 cm
Basin:	
Height and clearance beneath the basin: 86 and 52 cm	Tap: mixer tap
Height of the lower edge of the mirror: 111 cm	Height of bathroom fittings: 120-125 cm
Shower:	
No grab bars	Shower base: level with floor
Shower floor: non-slip	Shower stool or chair: fixed
Adapted bathroom in communal area	
Accessible via lift	Door: width of 76.5 cm
Clear turning circle inside (diameter): Ø 150 cm	
Toilet:	
Seat height: 42 cm	Height of flush mechanism: 75 cm
Approach area: on one side 72 cm	Folding grab bar on approach side
Fixed grab bar on opposite side	Distance between bars: 75.5 cm
Basin:	
Height and clearance beneath the basin: 67 cm and 52 cm	Tap: mixer tap
Height of the lower edge of the mirror: 88 cm	Height of bathroom fittings: 101-110 cm



ACCOMMODATION



Lifts	
Accessible up to the door	Height of call buttons: 118-125 cm
Width of door: 89 cm	Width and depth of cab: 111 and 206 cm
Height of lift buttons: 103-129 cm	

Other amenities	Location	Access	Main characteristics
Reception	Ground floor	Accessible	Height of reception desk: 94.5-117 cm
Cafeteria	Ground floor	Accessible	Height of table: 74 cm Depth beneath table: 30 cm
Restaurant / Breakfast buffet	Ground floor	Accessible via a ramp with a width of 87 cm , a length of 5.9 m and a non-recommended incline of 10%	Height of table: 76 cm Height beneath table: 72 cm Depth beneath table: 34 cm
Meeting rooms (1)	Ground floor	Accessible	

★★★★ 4 STAR HOTELS



Senator Gran Vía



ACCESSIBILITY – VISUALLY IMPAIRED

Signs

Signs the same size: **yes**, average height of **150-200 cm** and a font size of **≥ 1.5 cm**

Lettering in a colour which contrasts with the background: **no** Text and symbols: **not in relief and not in Braille**

Main stairs

Edge of stairs marked with a non-slip strip in a contrasting colour: **no** All steps are the same height: **yes**

Handrail extends at top and bottom of stairs: **yes**

Strip of surface of a different texture and contrasting colour at the top and bottom of the stairs: **no**

Lifts

Cab with audio signals: **no** Control buttons in contrasting colour: **yes**

Keypad with numbers in relief: **yes** Keypad with numbers in Braille: **yes**



ACCOMMODATION



SILKEN PUERTA MADRID HOTEL

Calle de Juan Rizi, 5
28027 Madrid

Telephone: 91 743 83 00
Fax: 91 743 83 01

Web: www.hoteles-silken.com

Metro: Suances

Bus: 114 and 115

ACCESS

- The entrance is accessible and has a level surface.
- There is a revolving main door which is **2.20 m** wide. There is a control for the door, located at **1.0 m** from the ground, which can stop the door or reduce the speed of its revolutions.
- Next to the revolving door is a manually opened swing door **1.31 m** wide.
- Both doors are made of glass and are not marked with horizontal strips or a logo in a contrasting colour.



ACCESSIBILITY – HEARING IMPAIRED

Room	
Internet connection: yes	TV which communicates with reception: no
TV with teletext decoder: yes	TV has alarm clock with visual alert: no
Bedside plug socket: yes	Entrance door with peephole: no
Written information on available services: yes	Light signals to indicate a knock at the door: no
Communal WCs	
Door lock with visual aid to indicate either free or occupied: no	Cubicle doors with a gap underneath to see if there is someone inside: no
Lifts	
Visual signs indicating the floor and direction of movement, both inside and outside the cab: yes	Emergency button with a light to show that the emergency call has been received: no
Emergency system	
Emergency alarm systems with visual alerts: no	



★★★★ 4 STAR HOTELS

Silken
Puerta Madrid



ACCESSIBILITY – PHYSICALLY DISABLED

Adapted room	No. of adapted rooms: 4
On 18th floor, accessible via lift	Width of door: 85.5 cm
Clear turning circle inside (diameter): Ø 150 cm	Height of climate control: 153 cm
Height of bed: 49 cm	Space for access to the bed: right hand side 97 cm , left hand side 166 cm
Wardrobe doors: with knobs, difficult to open	Height of hanger rail: 170 cm
Height of wardrobe shelves and drawers: 15-169 cm	
Bathroom in adapted room	
Door: sliding with a width of 80 cm	Clear turning circle inside (diameter): Ø 150 cm
Toilet:	
Seat height: 42 cm	Height of flush mechanism: 80 cm
Approach area: on one side 105 cm , on front 170 cm	No grab bar for transfer from the chair
Basin:	
Height and clearance beneath the basin: 72 and 30 cm	Tap: mixer tap
Height of the lower edge of the mirror: 30 cm	Height of bathroom fittings: 130-155 cm
Bath:	
Height of bath: 44 cm	Height of horizontal grab bar: 70-75 cm
Transfer platform: no	Adjustable shower-head height: yes, 70 cm
Tap: mixer tap	Shower curtain
Adapted bathroom in communal area	
On floor -1 accessible via lift	Door: sliding door, width of 96.5 cm
Clear turning circle inside (diameter): Ø 150 cm	
Toilet:	
Seat height: 42 cm	
Approach area: on one side 114 cm , front 85 cm	No grab bar for transfer to the chair
Basin:	
Height and clearance beneath the basin: 60 cm and 23.5 cm	Tap: mixer tap
Height of the lower edge of the mirror: 85 cm	Height of bathroom fittings: 124 cm



ACCOMMODATION

Lifts	
Accessible up to the door	Height of call buttons: 91 cm
Width of door: 80 cm	Width and depth of cab: 96 and 205 cm
Height of lift buttons: 90-130 cm	Height of handrail: 72-92.5 cm

Other amenities	Location	Access	Main characteristics
Reception	Ground floor	Accessible	Height of reception desk: 111 cm
Cafeteria	Ground floor	Accessible	Height of bar: 112 cm Height of table: 40 cm
Restaurant / Breakfast buffet	Ground floor	Accessible	Height of buffet bar: 85 cm Height of table: 76 cm Height beneath table: 73 cm Width beneath table: 104 cm Depth beneath table: 53 cm
Meeting rooms (4)	Ground floor	Accessible	Height of table: 73 cm Height beneath table: 61 cm Width beneath table: 140 cm Depth beneath table: 50 cm
Parking	Basement -1	Accessible via lift	There are no parking spaces for people with limited mobility (PRM), indicated by the disabled parking sign (ISA)

★★★★ 4 STAR HOTELS

Silken
Puerta Madrid



ACCESSIBILITY - VISUALLY IMPAIRED

Signs

Signs the same size: **yes**, average height of **150-180 cm** and a font size of **≥ 1.5 cm**

Lettering in a colour which contrasts with the background: **yes**; and not in Braille

Main stairs

Edge of stairs marked with a non-slip strip in a contrasting colour: **yes**

Side protection skirting board of **≥ 12 cm** on both sides: **yes**

Steps have a riser: **yes**

All steps are the same height: **yes**

Steps have nosing: **no**

The space under the stairs is blocked off: **there is none**

Handrail on either side: **yes**

Continuous handrails on half-landings: **yes**

Handrail extends at top and bottom of stairs: **yes**

Strip of surface of a different texture and contrasting colour at the top and bottom of the stairs: **yes**

Lifts

Cab with audio signals: **yes**

Control buttons in contrasting colour: **yes**

Keypad with numbers in relief: **yes**

Keypad with numbers in Braille: **yes**



ACCOMMODATION



TACH CLEMENT BARAJAS HOTEL

Calle de Timón, 35
28042 Madrid

Telephone: 91 301 07 21
Fax: 91 305 88 77

Web: www.tach-hotel.es

Metro with lift: Barajas

Bus: 105 and 115

ACCESS

- The main entrance of the hotel is accessible and has a level surface.
- Entry is gained through two sets of automatic sliding glass doors, which are **1.20 m** wide. They are marked with an arrow in a contrasting colour.



ACCESSIBILITY – HEARING IMPAIRED

Room	
Internet connection: yes	TV which communicates with reception: no
TV with teletext decoder: yes	TV has alarm clock with visual alert: no
Bedside plug socket: yes	Entrance door with peephole: yes
Written information on available services: yes	Light signals to indicate a knock at the door: no
Communal WCs	
Door lock with visual aid to indicate either free or occupied: no	Cubicle doors with a gap underneath to see if there is someone inside: no
Lifts	
Visual signs indicating the floor and direction of movement, both inside and outside the cab: yes	Emergency button with a light to show that the emergency call has been received: no
Emergency system	
Emergency alarm systems with visual alerts: no	



★★★★ 4 STAR HOTELS

Tach
Clement Barajas



ACCESSIBILITY – PHYSICALLY DISABLED

Adapted room (No. 101)	
On 1st floor , accessible via lift	No. of adapted rooms: 2
Clear turning circle inside (diameter): Ø 150 cm	Width of door: 76 cm
Height of bed: 55 cm	Height of climate control: 165 cm
Wardrobe doors: sliding, with handles, difficult to open	Space for access to the bed: space between the beds 100 cm
Height of wardrobe shelves and drawers: 60-180 cm	Height of hanger rail: 170 cm
Bathroom in adapted room	
Door: outward opening with width of 77 cm	Clear turning circle inside (diameter): Ø 150 cm
Toilet:	
Seat height: 44 cm	Height of flush mechanism: 100 cm
Approach area: right hand side 117 cm , front 40 cm	Folding grab bar opposite toilet at a height of 70-86 cm
No side grab bar	
Basin:	
Height and clearance beneath the basin: 78 and 50 cm	Tap: mixer tap
Height of the lower edge of the mirror: 110 cm	Height of bathroom fittings: 90 cm
Shower:	
Approach area: 130 cm	Shower base: level with floor
Shower floor: non-slip	Shower stool or chair: mobile
Height and location of horizontal grab bar: 90 cm on wall to side of tap	No vertical grab bar
Tap: mixer tap	Height of tap: 120 cm
Adjustable shower-head height: yes	Fixed shower screen
Adapted bathroom in communal area	
On ground floor , accessible	No. of adapted toilets: 1
Clear turning circle inside (diameter): Ø 150 cm	Door: inward opening with a width of 90 cm
Toilet: Fixed grab bar is 60 cm away an cannot be used	
Seat height: 47 cm	Height of flush mechanism: 100 cm
Approach area: left hand side 155 cm , front 105 cm	No grab bar on right hand side
Folding grab bar on left hand side: 80 cm	
Basin:	
Height and clearance beneath the basin: 60 cm and 60 cm	Tap: mixer tap
Height of the lower edge of the mirror: 110 cm	Height of bathroom fittings: 90-110 cm



ACCOMMODATION

Lifts	No. of lifts: 2 , connecting all floors
Accessible up to the door	Height of call buttons: 104 cm
Width of door: 80 cm	Width and depth of cab: 106 and 138 cm
Height of lift buttons: 110-125 cm	Height of handrail: 90 cm

Other amenities	Location	Access	Main characteristics
Reception	Ground floor	Accessible	Height of reception desk: 70 and 110 cm
Cafeteria / Dining	Ground floor	Accessible	Height of bar: 110 cm Height of table: 76 cm Height beneath table: 70 cm Width beneath table: 70 cm Depth beneath table: 30 cm Tables with central leg
Restaurant / Breakfast buffet	Ground floor	Accessible	Height of buffet bar: 91 cm Height of table: 76 cm Height beneath table: 70 cm Width beneath table: 70 cm Depth beneath table: 30 cm Tables with central leg
Meeting rooms (1)	Ground floor	Accessible	Height of table: 73 cm Height beneath table: 70 cm Width beneath table: 190 cm Depth beneath table: 52 cm
Parking	Basement -1	Accessible via lift	There are 3 parking spaces for people with limited mobility (PRM), indicated by the disabled parking sign (ISA)

★★★★ 4 STAR HOTELS



Tach
Clement Barajas



ACCESSIBILITY - VISUALLY IMPAIRED

Signs

Signs the same size: **yes**, average height of **160-180 cm** and a font size of **≥ 1.5 cm**

Lettering in a colour which contrasts with the background: **yes**; Text and symbols: **not in relief** and **not in Braille**

Main stairs

Edge of stairs marked with a non-slip strip in a contrasting colour: **yes**; Side protection skirting board of **≥ 12 cm** on both sides: **yes**

Steps have a riser: **yes**; All steps are the same height: **yes**
Steps have nosing: **yes**

The space under the stairs is blocked off: **yes**; Handrail on either side: **yes**

Continuous handrails on half-landings: **yes**; Handrail extends at top and bottom of stairs: **no**

Strip of surface of a different texture and contrasting colour at the top and bottom of the stairs: **no**

Lifts

Cab with audio signals: **no**; Control buttons in contrasting colour: **yes**

Keypad with numbers in relief: **yes**; Keypad with numbers in Braille: **no**



ACCOMMODATION



TRYP MADRID ALAMEDA AEROPUERTO

Avenida de Logroño, 100
28042 Madrid

Telephone: 91 747 48 00
Fax: 91 747 89 82

Web: www.tryphotels.com

Metro with lift: Barajas

Bus: 105 and 11

ACCESS

- The entrance to the hotel is level with the street. It has a clearance width of **1.50 m**.
- The main entranceway has two **17 cm** high steps, with an alternative ramp provided to the right of the steps.
- The ramp is accessible, **3.15 m** in length with a **10.7%** incline. It has a clearance width of **1.20 m** with a handrail on one side that does not extend past either end of the ramp. At the foot of the ramp, there is a small grate that collects rainwater, but the slots run in the direction of travel potentially causing wheelchair wheels to become stuck.
- The main entranceway is not accessible and consists of a rotating glass door with a clearance width of **1.35 m**. On either side of the swing door are single manually opened glass doors. Each has a clearance width of **63 cm**. All doors are marked with the hotel logo in contrasting colours.
- Before the doors is a doormat that is not securely affixed to the ground.
- There is an accessible route that takes guests straight to the reception and help desk.

★★★★ 4 STAR HOTELS

Tryp
Madrid Alameda Aeropuerto



ACCESSIBILITY – HEARING IMPAIRED

Room

Internet connection: yes	TV which communicates with reception: yes
TV with teletext decoder: no	TV has alarm clock with visual alert: no
Bedside plug socket: yes	Entrance door with peephole: no
Written information on available services: no	Light signals to indicate a knock at the door: no

Communal WCs

Door lock with visual aid to indicate either free or occupied: no	Cubicle doors with a gap underneath to see if there is someone inside: no
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Lifts

Visual signs indicating the floor and direction of movement, both inside and outside the cab: yes	Emergency button with a light to show that the emergency call has been received: yes
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Emergency system

Emergency alarm systems with visual alerts: **no**



ACCESSIBILITY – PHYSICALLY DISABLED

Adapted room (No. 145)	Number of adapted rooms: 1
On the ground floor access feasible using a ramp and lift	Width of door: 85 cm
Clear turning circle inside (diameter): Ø 150 cm	Height of climate control: 154 cm
Height of bed: 54 cm	Space for access to the bed: right hand side 180 cm left hand side 98 cm
Wardrobe doors: easy to open sliding doors without handle	Height of hanger rail: 170 cm
Min. and max. height of wardrobe shelves and drawers: 40 cm and 176 cm	
Bathroom in adapted room	
Door: Opens inwards with a width of 87 cm	Clear turning circle inside (diameter): Ø 150 cm
Toilet:	
Seat height: 40 cm	Height of flush mechanism: 75 cm
Approach area: on right hand side 135 cm and front 91 cm	Folding grab bar on the right hand side: 50 – 70 cm
Fixed bevelled grab bar on the left hand side at a height of 70-90 cm	Distance between bars: 75 cm



ACCOMMODATION

Basin:	
Height and clearance beneath the basin: 64 cm and 57 cm	Tap: mixer tap easy to use
Height of the lower edge of the mirror: 87 cm	Min. and max. height of bathroom fittings: 100 cm and 120 cm
Shower:	
Width and depth of approach area: 120 cm and 130 cm	Shower base: level with the floor
Shower floor: non-slip	Shower chair or seat: fixed and folding seats
Height and location of horizontal grab bar: 47 – 68 cm on wall next to tap, on same wall as tap and one on either side	Height and location of vertical grab bar: 115 – 153 cm
Tap: mixer tap easy to use	Height of the tap: 125 cm and perpendicular to fixed shower seat
Adjustable height shower head: 145 - 195 cm	Shower screen: just a shower curtain
Adapted bathroom in communal areas	Total number of adapted toilets: 2 , an adapted cubicle in toilets closest to reception desk and Gym. Male toilets share similar characteristics.
Located next to the reception and gym	On ground floor. Access feasible via two sets of ramps measuring 510 cm and 465 cm in length with 14% inclines. Both are 130 cm wide
Bathroom door: inward opening with a width of 86 cm	Cubicle door: outward opening with a width of 83 cm
Clear turning circle inside (diameter): Ø 150 cm	
Toilet:	
Seat height: 40 cm	Height of flush mechanism: 110 cm
Approach area: left hand side 110 cm and frontal 76 - 98 cm	Fixed bevelled grab bar at a height of 107 cm
Folding grab bar on the left hand side at a height of 53 – 74 cm	Distance between bars: 64 cm
Basin:	
Height and clearance beneath the basin: 68 cm and 60 cm	Tap: mixer tap easy to use
Height of the lower edge of the mirror: 95 cm	Min. and max. height of bathroom fittings: 120 cm and 140 cm



4 STAR HOTELS

Madrid Alameda Aeropuerto

Tryp

Lifts	Total number of lifts: 2
Floors served: all floors	Access feasible via two sets of ramps measuring 510 cm and 465 cm in length with 14% inclines. Both are 130 cm wide with a handrail on one side but it does not extend past either end. Neither ends of the ramp have a distinctively textured and contrastingly coloured strip
Height of call buttons: 102 – 109 cm	Width of door: 80 cm
Width and depth of cab: 100 and 121 cm	Min. and max. height of the call buttons: 105 cm and 120 cm
Height of handrail: none	Mirror opposite the door: no

Other amenities	Location	Access	Main characteristics
Reception	Ground floor	Accessible	Height of reception desk: 115 cm
Cafeteria	Lower part of ground floor	Access feasible via a ramp – described earlier in Adapted bathroom in communal areas	Height of bar: 104 cm Height of table: 76 cm Height beneath table 72 cm Width beneath table: 60 cm Depth beneath table: 37 cm
Restaurant / Breakfast buffet	Lower part of ground floor	Access feasible via a ramp – described earlier in Adapted bathroom in communal areas	Height of buffet bar: 90 cm Height of table: 76 cm Height beneath table 72 cm Width beneath table: 60 cm Depth beneath table: 37 cm





ACCOMMODATION

Meeting rooms (7) Barajas T2 Room	Mezzanine (3 rooms, Barajas T1, T2 and T3) with 4 rooms on lower part of ground floor	The rooms located on the mezzanine floor are accessible via the lift while access to the rooms on the lower ground is feasible via a ramp - described earlier in Adapted bathroom in communal areas	Furniture changes depending on the event
Gym	Lower part of ground floor	Access feasible via a ramp – described earlier in Adapted bathroom in communal areas	Accessible shower but no specially adapted changing rooms or toilets. Access to the sauna means negotiating a 10 cm step
Parking	Basement floors -1 and -2	Accessible	There are 2 parking space reserved for people with reduced mobility (PRM), indicated by the disabled parking sign (ISA). The reserved parking spaces have a lateral approach area of 120 cm



4 STAR HOTELS

Tryp Madrid Alameda Aeropuerto



ACCESSIBILITY – VISUALLY IMPAIRED

Bedrooms

Colour of door contrasts with adjacent walls: no	Information about hotel services available in Braille: no and in large print: no
Room lighting with dimmer switch: no	TV remote control with large numbers: yes and in contrasting colours: yes
Room free of projecting elements: no	Audible signals to indicate emergency alarm: yes

Signs

Signs the same size: **yes**, average height of **170 cm** and a font size of **3 cm**

Lettering in a colour which contrasts with the background: yes	Text and symbols: not in relief and not in Braille
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Main stairs

Edge of stairs marked with a non-slip strip in a contrasting colour: no	Side protection skirting board of 12 cm on both sides: yes
Steps have a riser: yes	
Steps have nosing: no	All steps are the same height: yes
The space under the stairs is blocked off: yes	Handrail on either side: no , on one side only
Continuous handrails on half-landings: no	Handrail extends past the top and bottom of stairs: no
Distinctively textured and contrastingly coloured strip at the top and bottom of the stairs: no	

Lifts

Cab with audio signals: no	Control buttons in contrasting colours: yes
Keypad with numbers in relief: yes	Keypad with numbers in Braille: yes
Distinctively textured and contrastingly coloured strip at entrance to lift: no	

Emergency System

Audible alarm system in place in case of emergency: **yes**



ACCOMMODATION



VINCCI CAPITOL HOTEL

Calle Gran Vía, 41
28013 Madrid

Telephone: 91 521 83 91
Fax: 91 521 77 29

Web: www.vinccihoteles.com
E-mail: capitol@vinccihoteles.com

Metro with lift: Sol and Callao

Bus: 1, 2, 3, 46, 74 and 146

ACCESS

- The main entrance along the Gran Vía has 3 steps. Wheelchair users can access the hotel along calle Jocometre.
- In front of the door is a ramp **84 cm** long, **1.71 m** wide with a steep incline of **21.2%**.
- The door is made of glass, opens outwards and is **79 cm** wide. It is marked with the hotel's logo, but not in a contrasting colour.



ACCESSIBILITY – HEARING IMPAIRED

Room	
Internet connection: yes	TV which communicates with reception: no
TV with teletext decoder: yes	TV has alarm clock with visual alert: no
Bedside plug socket: yes	Entrance door with peephole: no
Written information on available services: yes	Light signals to indicate a knock at the door: no
Communal WCs	
Door lock with visual aid to indicate either free or occupied: no	Cubicle doors with a gap underneath to see if there is someone inside: no
Panoramic Lift	
Visual signs indicating the floor and direction of movement, both inside and outside the cab: yes	Emergency button with a light to show that the emergency call has been received: no
Lifts	
Visual signs indicating the floor and direction of movement, both inside and outside the cab: yes	Emergency button with a light to show that the emergency call has been received: no
Emergency system	
Emergency alarm systems with visual alerts: yes	

★★★★ 4 STAR HOTELS

Vincci Capitol



ACCESSIBILITY – PHYSICALLY DISABLED

Adapted room (No. 601)	
On 6th floor , accessible via lift	No. of adapted rooms: 3
Clear turning circle inside (diameter): Ø 150 cm	Width of door: 77 cm
Height of bed: 58 cm	Height of climate control: 160 cm
	Space for access to the bed: right hand side 155 cm , left hand side 91 cm
Wardrobe doors: swing doors 180°, easy to open	Height of hanger rail: two heights 123 cm and 200 cm
Height of wardrobe shelves and drawers: there are none	
Bathroom in adapted room	
Door: sliding with width of 77 cm	Clear turning circle inside (diameter): Ø 150 cm
Toilet. The sink, located right next to the toilet hampers lateral wheelchair access	
Seat height: 47 cm	Height of flush mechanism: 90 cm
Approach area: front 150 cm , right hand side 21 cm	Folding grab bar on right hand side: 74 cm
Fixed grab bar on left hand side: 74 cm	Distance between bars: 61 cm
Basin:	
Height and clearance beneath the basin: 80 and 55 cm	Tap: mixer tap
Height of the lower edge of the mirror: 110 cm	Height of bathroom fittings: 83-165 cm
Shower:	
Approach area: 150 cm	Shower base: level with floor
Shower floor: non-slip	Shower chair: mobile
Height and location of horizontal grab bar: 84 cm on same wall as tap	Height and location of vertical grab bar: there is none
Tap: mixer tap	Height of tap: 100 cm on accessible wall
Adjustable shower-head height: yes	No shower screen
Adapted bathroom in communal area	
On first floor , accessible via lift	No. of adapted toilets: 1
	Door: inward opening with a width of 87 cm
Clear turning circle inside (diameter): Ø 150 cm	
Toilet:	
Seat height: 40 cm	Height of flush mechanism: 80 cm
Approach area: front 150 cm	No grab bar on right hand side
Fixed grab bar on left hand side: 80 cm	



ACCOMMODATION



Basin:	
Height and clearance beneath the basin: 83 cm and 50 cm	Tap: mixer tap
Height of the lower edge of the mirror: 98 cm	Height of bathroom fittings: 95 cm
Lifts (panoramic)	No. of lifts: 2 , with the same specifications
Accessible up to the door	Height of call buttons: 100 cm
Width of door: 90 cm	Width and depth of cab: 150 and 150 cm
Height of lift buttons: 87-125 cm	Height of handrail: 95 cm
Lifts (standard)	No. of lifts: 2 , with the same specifications
Accessible up to the door	Height of call buttons: 120 cm
Width of door: 90 cm	Width and depth of cab: 102 and 128 cm
Height of lift buttons: 92-105 cm	Height of handrail: there is none

Other amenities	Location	Access	Main characteristics
Reception	Ground floor	Accessible	Height of reception desk: 120 cm
Restaurant / Cafeteria	First floor	Accessible via lift	Height of bar: 122 cm Height of table: 75 cm Height beneath table: 70 cm Width beneath table: 603 cm Depth beneath table: 48 cm
Breakfast buffet	First floor	Accessible via lift	Height of buffet bar: 93 cm Height of table: 77 cm Height beneath table: 73 cm Width beneath table: 80 cm Depth beneath table: 37 cm

★★★★ 4 STAR HOTELS



Vincci Capitol



ACCESSIBILITY – VISUALLY IMPAIRED

Signs

Signs the same size: **yes**, only indicating the room number average height of **50-150 cm** and a font size of **35 cm**

Lettering in a colour which contrasts with the background: **yes** Text and symbols: **not in relief and not in Braille**

Main stairs

Edge of stairs marked with a non-slip strip in a contrasting colour: **yes, without contrasting colour** Side protection skirting board of **≥ 12 cm** on both sides: **yes**

Steps have a riser: **yes** All steps are the same height: **no**

Steps have nosing: **yes**

The space under the stairs is blocked off: **yes** Handrail on either side: **yes**

Strip of surface of a different texture and contrasting colour at the top and bottom of the stairs: **no**

Lifts

Cab with audio signals: **no** Control buttons in contrasting colour: **yes**

Keypad with numbers in relief: **yes** Keypad with numbers in Braille: **yes**



ACCOMMODATION



VINCCI SOHO HOTEL



Calle del Prado, 18
28014 Madrid



Telephone: 91 141 41 00

Fax: 91 141 41 01



Web: www.vinccihoteles.com



Metro without lift: Antón Martín



Bus: 6, 10, 14 26, 27, 32, 34, 37 and 45

ACCESS

- The main entrance is accessible and has a level surface.
- There is an automatic, sliding, glass door which is **1.45 m** wide. It is not marked with horizontal strips or a logo in a contrasting colour.
- The reception area is reached by way of a ramp which is **4.0 m** wide, **1.60 m** long and which has a non-recommended incline of **17.6%**. There is no handrail, and its ends are not indicated by a distinctively textured or contrastingly coloured floor surface.



ACCESSIBILITY – HEARING IMPAIRED

Room	
Internet connection: yes	TV which communicates with reception: no
TV with teletext decoder: yes	TV has alarm clock with visual alert: yes
Bedside plug socket: no	Entrance door with peephole: no
Written information on available services: yes	Light signals to indicate a knock at the door: no
Communal WCs	
Door lock with visual aid to indicate either free or occupied: no	Cubicle doors with a gap underneath to see if there is someone inside: no
Lifts	
Visual signs indicating the floor and direction of movement, both inside and outside the cab: yes	Emergency button with a light to show that the emergency call has been received: no
Emergency system	
Emergency alarm systems with visual alerts: no	

★★★★ 4 STAR HOTELS



Vincci Soho



ACCESSIBILITY – PHYSICALLY DISABLED

Adapted room (No. 201)	
On 2nd floor, accessible via lift	No. of adapted rooms: 3
Clear turning circle inside (diameter): Ø 150 cm	Width of door: 80 cm
Height of bed: 55 cm	Height of climate control: 150 cm
Wardrobe doors: handles, easy to open	Space for access to the bed: left hand side 240 cm
Height of wardrobe shelves and drawers: 150 cm	
Bathroom in adapted room	
Door: sliding with width of 87 cm	Clear turning circle inside (diameter): Ø 150 cm
Toilet. The sink, located right next to the toilet hampers lateral wheelchair access	
Seat height: 41 cm	Height of flush mechanism: 78 cm
Approach area: right hand side 100 cm , front 57 cm	Folding grab bar on right hand side: 57-73 cm
Fixed grab bar on left hand side: 57 cm	Distance between bars: 65 cm
Basin:	
Height and clearance beneath the basin: 73 and 46 cm	Tap: mixer tap
Height of the lower edge of the mirror: 80 cm	Height of bathroom fittings: 100 cm
Shower:	
Approach area: 105 cm	Shower base: with a 2 cm lip around it
Shower floor: non-slip	Shower chair: mobile
No horizontal grab bar	Has a vertical grab bar which is used for adjusting the height of the shower head
Tap: mixer tap	Height of tap: 120 cm on accessible wall
Adapted bathroom in communal area	
On ground floor, accessible	No. of adapted toilets: 2
Door: inward opening with a width of 83 cm	
Clear turning circle inside (diameter): Ø 150 cm	
Toilet:	
Seat height: 41 cm	Height of flush mechanism: 79 cm
Approach area: left hand side 84 cm , front 130 cm	Fixed grab bar on right hand side: 79 cm



ACCOMMODATION



Folding grab bar on left hand side: 79 cm	Distance between bars: 61 cm
Basin:	
Height and clearance beneath the basin: 70 cm and 42 cm	Tap: mixer tap
Height of the lower edge of the mirror: 100 cm	Height of bathroom fittings: 100 cm
Lifts	
Lift 1	No. of lifts 2. Connect reception with upper floors as far as the 4th floor
Accessible up to the door	Height of call buttons: 112 cm
Width of door: 80 cm	Width and depth of cab: 110 and 115 cm
Height of lift buttons: 114 cm	Height of handrail: 90 cm
Lift 2	No. of lifts 2. Connect reception with upper floors as far as the 6th floor
Accessible up to the door	Height of call buttons: 94-120 cm
Width of door: 80 cm	Width and depth of cab: 92 and 131 cm
Height of lift buttons: 94 cm	Height of handrail: 80 and 103 cm
Lift 3	No. of lifts 2. Connect 1st floor with upper floors as far as the 4th floor
Not accessible, opposite the lift are 4 steps with no alternative ramp	Height of call buttons: 111 cm
Width of door: 80 cm	Width and depth of cab: 98 and 122 cm
Height of lift buttons: 100 cm	Height of handrail: 80 and 103 cm

Other amenities	Location	Access	Main characteristics
Reception	Ground floor	Accessible via ramp described earlier	Height of reception desk: 105 cm



4 STAR HOTELS



Vincci Soho



Cafeteria / Diner	Ground floor	Accessible from reception	Height of bar: 117 cm Height of table: 40 cm Height beneath table: 38 cm Width beneath table: 40 cm Depth beneath table: 40 cm
Restaurant / Breakfast buffet	Ground floor	Accessible from reception	Height of buffet bar: 82 and 112 cm Height of table: 74 cm Height beneath table: 69 cm Width beneath table: 70 cm Depth beneath table: 80 cm
Meeting rooms (2)	Ground floor	Accessible via a ramp with a width of 170 cm , a length of 480 cm and a non-recommended incline of 10.5% . No handrails	Height of table: 74 cm Height beneath table: 70 cm Width beneath table: 200 cm Depth beneath table: 45 cm



ACCESSIBILITY - VISUALLY IMPAIRED

Signs	Signs the same size: yes , average height of 40 and 180 cm and a font size of ≥ 1.5 cm
Lettering in a colour which contrasts with the background:	yes ; Text and symbols: not in relief and not in Braille
Main stairs	
Edge of stairs marked with a non-slip strip in a contrasting colour: no	Side protection skirting board of ≥ 12 cm on both sides: no
Steps have a riser: yes	All steps are the same height: yes
Steps have nosing: no	
The space under the stairs is blocked off: yes	Handrail on either side: yes
Continuous handrails on half-landings: yes	Handrail extends at top and bottom of stairs: no
Strip of surface of a different texture and contrasting colour at the top and bottom of the stairs: no	
Lifts	
Cab with audio signals: yes	Control buttons in contrasting colour: yes
Keypad with numbers in relief: yes	Keypad with numbers in Braille: yes, but only in lifts no. 2 and no. 3



ACCOMMODATION



VINCCI SOMA HOTEL

Calle de Goya, 79
28001 Madrid

Telephone: 91 435 75 45
Fax: 91 431 09 43

Web: www.vinccihoteles.com

Metro with lift: Goya

Bus: 21, 29, 52, 53 and N2

ACCESS

- The entrance to the hotel is level with the street. It has a clearance width of **2 m**.
- The main entrance to the hotel has a slight lip of between **2 and 3 cm** given that the street outside is on a light slope. This is followed by four **16 cm** steps that can be navigated via the stair lift.
- There are two sets of automatic, sliding double glass doors. The first door has a clearance width of **1.90 m**, and the second, a width of **1.35 m**. They are marked with the hotel logo in a non-contrasting colour.
- There is a doorbell at a height of **1.22 m**.
- Between the two sets of doors is a doormat that is securely affixed to the floor.
- There is an accessible route via the stair lift that takes visitors straight to the reception and help desk.



ACCESSIBILITY – HEARING IMPAIRED

Room

Internet connection: yes	TV which communicates with reception: yes
TV with teletext decoder: yes	TV has alarm clock with visual alert: yes
Bedside plug socket: yes	Entrance door with peephole: no
Written information on available services: no	Light signals to indicate a knock at the door: yes

Communal WCs

Door lock with visual aid to indicate either free or occupied: no	Cubicle doors with a gap underneath to see if there is someone inside: yes
--	---

Lifts

Visual signs indicating the floor and direction of movement, both inside and outside the cab: yes	Emergency button with a light to show that the emergency call has been received: yes
--	---

Emergency system

Emergency alarm systems with visual alerts: **yes**

★★★★ 4 STAR HOTELS

Vincci Soma



ACCESSIBILITY – PHYSICALLY DISABLED

Adapted room (No. 322)	No. of adapted rooms: 3
On the 3rd floor , accessible via a ramp described under the “Lift” section	Width of door: 94 cm
Clear turning circle inside (diameter): Ø 150 cm	Height of climate control: 154 cm
Height of bed: 50 cm	Space for access to the bed: right hand side 85 cm left hand side 145 cm
Wardrobe doors: sliding, easy to open without handle	Height of hanger rail: 185 cm
Min. and max. height of wardrobe shelves and drawers: 37 cm and 190 cm	
Bathroom in adapted room	
Door: Outward opening with a width of 92 cm	Clear turning circle inside (diameter): Ø 150 cm
Toilet:	
Seat height: 40 cm	Height of flush mechanism: 74 cm
Approach area: right hand side 140 cm, front 100 cm	Folding grab bar on the right hand side: 52 - 69 cm
Fixed vertical grab bar on the left hand side: 70 - 115 cm	Distance between bars: 74 cm
Basin:	
Height and clearance beneath the basin: 67 and 45 cm	Tap: mixer tap easy to use
Height of the lower edge of the mirror: 120 cm	Min. and max. height of bathroom fittings: 97 cm
Shower:	
Width and depth of approach area: 190 cm and 190 cm	Shower base: with a 7 cm step
Shower floor: non-slip	Shower chair or seat: fixed and folding seats
Height and location of horizontal grab bar: none	Height and location of vertical grab bar: 60 – 135 cm on same wall as tap and on adjoining wall
Tap: mixer tap easy to use	Height of the tap: 100 cm , on same wall as fixed seat
Adjustable height shower head: 100 - 185 cm	Shower screen: only a curtain
Adapted bathroom in communal area	No. of adapted toilets: 1
Location: next to cafeteria/buffet	First floor - accessible via lift
Bathroom door: no door	Cubicle door: outward opening with a width of 94 cm
Clear turning circle inside (diameter): Ø 150 cm	



ACCOMMODATION

Toilet:	
Seat height: 40 cm	Height of flush mechanism: 74 cm
Approach area: right hand side	Folding grab bar on the right hand side: 62 – 80 cm
Folding grab bar on the left hand side: none	
Basin:	
Height and clearance beneath the basin: 64 cm and 45 cm	Tap: mixer tap easy to use
Height of the lower edge of the mirror: 117 cm	Min. and max. height of bathroom fittings: 80 cm and 120 cm
Lifts	
Total number of lifts: 3 – with similar characteristics	
Floors served: all floors. Two serve the main building including the parking level, the other, from reception to the upper floors	Via a ramp: 2.55 m long, 1.10 m wide and a 21.2% incline to be able to navigate the three 17 cm steps
Height of call buttons: 112 – 117 cm	Width of door: 80 cm
Width and depth of cab: 106 and 135 cm	Min. and max. height of the call buttons: 97 cm and 120 cm
Height of handrail: 90 cm	Mirror opposite the door: no, on the side wall

Other amenities	Location	Access	Main characteristics
Reception	Ground floor	Accessible via an alternative stair lift to navigate the four steps	Height of reception desk: 125 cm
Cafeteria	1st floor	Accessible via lift	Height of bar: 110 cm Height of table: 82 cm Height beneath table: 67 cm Width beneath table: 73 cm Depth beneath table: 31 cm
Restaurant / Breakfast buffet	1st floor	Accessible via lift	Height of buffet bar: 76 - 90 cm Height of table: 82 cm Height beneath table: 67 cm Width beneath table: 73 cm Depth beneath table: 31 cm
Meeting rooms (7)	1st floor	Accessible via a ramp that is 120 cm long with a clearance width of 100 cm and a 17.6% incline	Furniture depending on the event
Gym	1st floor	Accessible via a ramp	No specially adapted changing rooms or toilets



4 STAR HOTELS



Vincci Soma

		that is 265 cm long with a clearance width of 94 cm and a 24.9% incline	
Parking	Basement -1	Accessible via lift	There are 3 reserved parking spaces reserved for people with reduced mobility (PRM), indicated by the disabled parking sign (ISA). The reserved parking spaces have a lateral approach area of 120 cm



ACCESSIBILITY - VISUALLY IMPAIRED

Bedrooms	
Colour of door contrasts with adjacent walls: yes	Information about hotel services available in Braille: no and in large print: no
Room lighting with dimmer switch: no	TV remote control with large numbers: yes and in contrasting colours: yes
Room free of projecting elements: no	Audible signals to indicate emergency alarm: yes
Signs	
Signs the same size: yes , average height of 165 cm and a font size of 3 - 6 cm	
Lettering in a colour which contrasts with the background: yes	Text and symbols: not in relief and not in Braille
Main stairs	
Edge of stairs marked with a non-slip strip in a contrasting colour: no	Side protection skirting board of ≥ 12 cm on both sides: no , just on one side
Steps have a riser: yes	
Steps have nosing: yes	All steps are the same height: yes
The space under the stairs is blocked off: yes	Handrail on either side: yes
Continuous handrails on half-landings: yes	Handrail extends past the top and bottom of stairs: no
Distinctively textured and contrastingly coloured strip at the top and bottom of the stairs: no	
Lifts	
Cab with audio signals: yes	Control buttons in contrasting colours: yes
Keypad with numbers in relief: yes	Keypad with numbers in Braille: no
Distinctively textured and contrastingly coloured strip at entrance to lift: no	
Emergency System	
Audible alarm system in place in case of emergency: yes	





ACCOMMODATION



VINCCI VÍA 66 HOTEL

Gran Vía, 66
28013 Madrid

Telephone: 91 550 42 99
Fax: 91 183 55 40

Web: www.vinccihoteles.com

Metro with lift: Callao

Bus: 1, 2, 44, 46, 74, 75, 133, 138, 148 and C

ACCESS

- The main entrance has **2** steps and no alternative ramp.
- There is an automatic, sliding, glass door which is **1.12 m** wide.
- Next to the door is an alternative entrance with a slight step. There is a double manually opened swing glass door, each side of which is **60 cm** wide. The doors are not marked with horizontal strips or a logo in a contrasting colour.



ACCESSIBILITY – HEARING IMPAIRED

Room	
Internet connection: yes	TV which communicates with reception: no
TV with teletext decoder: yes	TV has alarm clock with visual alert: yes
Bedside plug socket: yes	Entrance door with peephole: no
Written information on available services: yes	Light signals to indicate a knock at the door: no
Communal WCs	
Door lock with visual aid to indicate either free or occupied: no	Cubicle doors with a gap underneath to see if there is someone inside: no
Service Lift	
Visual signs indicating the floor and direction of movement, both inside and outside the cab: no	Emergency button with a light to show that the emergency call has been received: no
Lifts	
Visual signs indicating the floor and direction of movement, both inside and outside the cab: yes	Emergency button with a light to show that the emergency call has been received: yes
Emergency system	
Emergency alarm systems with visual alerts: no	

★★★★ 4 STAR HOTELS

Vincci Vía 66



ACCESSIBILITY – PHYSICALLY DISABLED

Adapted room	No. of adapted rooms: 3
On 3rd floor, accessible via service lift as opposed to steps and lift	Width of door: 84 cm
Clear turning circle inside (diameter): Ø 150 cm	Height of climate control: 137 cm
Height of bed: 55 cm	Space for access to the bed: left hand side 95 cm
Height of hanger rail: 195 cm	
Bathroom in adapted room	
Door: sliding with a width of 95 cm	Clear turning circle inside (diameter): Ø 150 cm
Toilet:	
Seat height: 40 cm	Height of flush mechanism: 110 cm
Approach area: left hand side 86 cm , front 120 cm	Folding grab bar on right hand side: 76 cm
Folding grab bar on left hand side: 76 cm	Distance between bars: 65 cm
Basin:	
Height and clearance beneath the basin: 81 and 40 cm	Tap: mixer tap
Height of the lower edge of the mirror: 94 cm	Height of bathroom fittings: 74-95 cm
Bath:	
Height of bath: 54 cm	Height of horizontal grab bar: 65-80 cm
Transfer platform: no	Has a vertical grab bar which is used for adjusting the height of the shower head
Tap: mixer tap at height of 60 cm on narrow wall	Shower screen
Adapted bathroom in communal area	No. of adapted toilets: 1
On first floor , accessible via service lift as opposed to steps and lift	Door: outward opening with a width of 85 cm
Clear turning circle inside (diameter): Ø 150 cm	
Toilet:	
Seat height: 40 cm	Height of flush mechanism: 100 cm
Approach area: right hand side 80 cm , front 120 cm	Folding grab bar on right hand side: 76 cm
Folding grab bar on left hand side: 76 cm	Distance between bars: 73 cm



ACCOMMODATION

Basin:	
Height and clearance beneath the basin: 75 cm and 40 cm	Tap: requires a twist of the wrist
Height of the lower edge of the mirror: 120 cm	Height of bathroom fittings: 78-100 cm
Lifts	
Service lifts (as an alternative to navigating steps that lead to standard lift. Service must first be requested at reception)	
Accessible up to the door	Height of call buttons: 130-140 cm
Width of door: 82 cm	Width and depth of cab: 118 and 118 cm
Height of handrail: 88 cm	
Lift (standard)	No. of lifts: 3
Accessible up to the door using service lift	Height of call buttons: 100 cm
Width of door: 80 cm	Width and depth of cab: 137 and 92 cm
Height of lift buttons: 80-114 cm	No handrail

Other amenities	Location	Access	Main characteristics
Reception	Ground floor	Accessible via ramp described earlier	Height of reception desk: 116 cm
Cafeteria	First floor	Accessible via service lift and regular lift	Height of tables: 41-72 cm There are various kinds of tables
Restaurant / Breakfast buffet	First floor	Accessible via service lift and regular lift	Height of buffet bar: 90 cm Height of table: 73 cm Height beneath table: 69 cm Width beneath table: 69 cm Depth beneath table: 35 cm Tables with a central leg
Meeting rooms (2)	Second floor	Accessible via service lift and regular lift	Height of table: 73 cm Height beneath table: 65 cm Width beneath table: 300 cm Depth beneath table: 90 cm

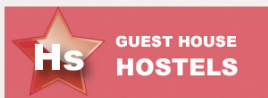
★★★★ 4 STAR HOTELS

Vincci Vía 66



ACCESSIBILITY – VISUALLY IMPAIRED

Signs	
Signs the same size: yes , average height of 180 cm and a font size of ≥ 1.5 cm	
Lettering in a colour which contrasts with the background: yes	Text and symbols: not in relief and not in Braille
Main stairs	
Edge of stairs marked with a non-slip strip in a contrasting colour: no	Side protection skirting board of ≥ 12 cm on both sides: yes
Steps have a riser: yes	All steps are the same height: yes
Steps have nosing: yes	
The space under the stairs is blocked off: yes	Handrail on either side: no
Continuous handrails on half-landings: no	Handrail extends at top and bottom of stairs: no
Strip of surface of a different texture and contrasting colour at the top and bottom of the stairs: no	
Service Lifts	
Cab with audio signals: no	Control buttons in contrasting colour: yes
Keypad with numbers in relief: no	Keypad with numbers in Braille: w
Lifts	
Cab with audio signals: yes	Control buttons in contrasting colour: yes
Keypad with numbers in relief: no	Keypad with numbers in Braille: yes

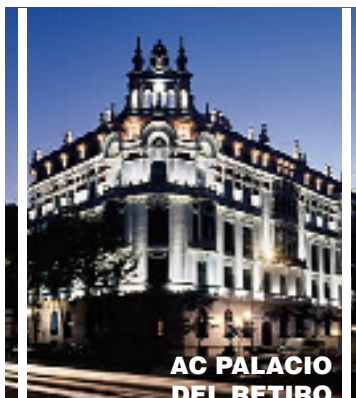


5 STAR HOTELS

- | | |
|----------------------------------|-----------------------------------|
| 1 AC Palacio del Retiro | 14 Ritz Madrid |
| 2 AC Santo Mauro | 15 Sheraton Madrid |
| 3 Eurostars Madrid Tower | Mirasierra Hotel & Spa |
| 4 Gran Meliá Fénix | 16 Silken Puerta |
| 5 Hesperia Madrid | América Madrid |
| 6 Hilton Madrid Airport | 17 The Westin Palace |
| 7 Hospes | Madrid |
| 8 Husa Princesa | 18 Único |
| 9 Intercontinental Madrid | 19 Urban |
| 10 Meliá Castilla | 20 Villa Magna |
| 11 Meliá Madrid Princesa | |
| 12 Miguel Ángel | |
| 13 NH Palacio de Tepa | |



ACCOMMODATION



AC PALACIO DEL RETIRO HOTEL



Calle de Alfonso XII, 14
28014 Madrid



Telephone: 91 523 74 60
Fax: 91 523 74 31



Web: www.ac-hotels.com



Metro without lift: Banco de España



Bus: 1, 2, 9, 15, 19, 20, 51, 52, 74, 146 and 202

ACCESS

- The entrance is easily accessible and has a level surface.
- There is an automatic, sliding, glass main door, which is **1.15 m** wide. It is not marked with either horizontal strips or a logo in a contrasting colour.



ACCESSIBILITY – HEARING IMPAIRED

Room	
Internet connection: yes	Light signals to indicate a knock at the door: no
TV with teletext decoder: yes	
Written information on available services: yes	Bedside plug socket: yes
Communal WCs	
Door lock with visual aid to indicate either free or occupied: yes	Cubicle doors with a gap underneath to see if there is someone inside: no
Lifts	
Visual signs indicating the floor and direction of movement, both inside and outside the cab: yes	Emergency button with a light to show that the emergency call has been received: no
Emergency system	
Emergency alarm systems with visual alerts: no	



★★★★★5 STAR HOTELS

Ac Palacio
del Retiro



ACCESSIBILITY – PHYSICALLY DISABLED

Adapted room	
Accessible via a chairlift preceded by a step and 2.2 m long ramp with an adequate incline of 6% , that then leads to the main lift	Number of adapted rooms: 2
	Width of door: 87 cm
Clear turning circle inside (diameter): Ø 150 cm	Height of climate control: 159 cm
Height of bed: 58 cm	Space for access to the bed: right hand side 70 cm , left hand side 90 cm
Height of coatrack: 167 cm	
Bathroom in adapted room	
Door: width of 78.5 cm	Clear turning circle inside (diameter): Ø 150 cm
Toilet:	
Does not have an adequate lateral approach area	
Seat height: 41 cm	
Width of approach: on one side 53 cm	Folding grab bar on the approach side
Fixed grab bar on the opposite side	
Basin:	
Height of the lower edge of the mirror: 109 cm	Height of bathroom fittings: 100-114 cm
Shower:	
Shower chair or seat: fixed	Shower base: level with the floor
Shower floor: non-slip	No grab bars
Adapted bathroom in communal areas	
Accessible via a chairlift preceded by a step and 2.2 m long ramp with an adequate incline of 6% that then leads to the main lift	Number of adapted toilets: 1
Clear turning circle inside (diameter): Ø 150 cm	Door width: 90 cm
Toilet:	
Seat height: 41 cm	
Width of approach: right hand side 80 cm , left hand side 80 cm	Folding grab bars on either side of the toilet
Basin:	
Height of the lower edge of the mirror: 97 cm	Height of bathroom fittings: 102 cm
Height and clearance beneath the basin: 77 cm and 25 cm	Tap: mixer tap



ACCOMMODATION



Lifts	
Accessible via chairlift	Height of handrail: 90-160 cm
Width of door: 80 cm	Width and depth of cab: 96 and 113 cm

Other amenities	Location	Access	Main characteristics
Reception	Ground floor	Accessible	Height of reception desk: 113 cm
Cafeteria	Ground floor	With a stairlift preceded by a step and the ramp described above	
Restaurant	Ground floor	Accessible	Height of table: 74 cm Height beneath table 70 cm Width beneath table: 102 cm Depth beneath table: 97 cm
Meeting rooms	Basement floor (-1)	With a stairlift preceded by a step and the ramp described above	

★★★★★ 5 STAR HOTELS



Ac Palacio
del Retiro



ACCESSIBILITY – VISUALLY IMPAIRED

Signs

Signs the same size: **yes**, average height of **157-187 cm** and a font size of **≥ 1.5 cm**

Lettering in a colour which contrasts with the background: **yes**; Text and symbols: **not in relief** and **not in Braille**

Main stairs

Edge of stairs marked with a non-slip strip in a contrasting colour: **no**; Side protection skirting board of **≥ 12 cm** on both sides: **yes**

All steps are the same height: **yes**; Continuous handrails on half-landings: **no**

Strip of surface of a different texture and contrasting colour at the top and bottom of the stairs: **no**

Lifts

Cab with audio signals: **no**; Keypad with numbers in Braille: **yes**

Keypad with numbers in relief: **yes**



ACCOMMODATION



AC SANTO MAURO HOTEL

Calle de Zurbano, 36
28014 Madrid

Telephone: 91 319 69 00
Fax: 91 308 54 77

Web: www.ac-hotels.com

Metro without lift: Rubén Darío

Bus: 7

ACCESS

- The main entrance has a series of individual steps and a staircase with no alternative ramp.
- The glass door opens on both sides, each of which are **80 cm** wide. It does not open automatically, and is not marked with either horizontal strips or a logo in a contrasting colour.



ACCESSIBILITY – HEARING IMPAIRED

Room	
Internet connection: yes	TV has alarm clock with visual alert: no
TV with teletext decoder: yes	Entrance door with peephole: yes
Bedside plug socket: yes	Light signals to indicate a knock at the door: no
Written information on available services: yes	
Communal WCs	
Door lock with visual aid to indicate either free or occupied: no	Cubicle doors with a gap underneath to see if there is someone inside: no
Lifts	
Visual signs indicating the floor and direction of movement, both inside and outside the cab: yes	Emergency button with a light to show that the emergency call has been received: no
Emergency system	
Emergency alarm systems with visual alerts: no	



Ac Santo
Mauro

★★★★★5 STAR HOTELS



ACCESSIBILITY – PHYSICALLY DISABLED

Adapted room	
Accessible outside the hotel, via an alternative 5.9 m long ramp with an adequate incline of 7% . Handrail at a height of 90 cm	Number of adapted rooms: 7 , located in an adjoining building
	Width of door: 130 cm
	Height of climate control: 148 and 153 cm
	Space for access to the bed: right hand side 118 cm , left hand side 116 cm
Clear turning circle inside (diameter): Ø 150 cm	Height of coatrack: 156 cm
Height of bed: 61 cm	Height of wardrobe shelves and drawers: 13 and 83 cm
Bathroom in adapted room	
Door: width of 82 cm	Clear turning circle inside (diameter): Ø 150 cm
Toilet:	
Seat height: 42 cm	Height of flush mechanism: 79 cm
Width of approach: on one side 93 cm	Folding grab bar on the approach side at a height of 76 and 91 cm
No grab bar on the opposite side	
Basin:	
Height and clearance beneath the basin: 77 cm and 55 cm	Tap: mixer tap
Height of the lower edge of the mirror: 100 cm	Height of bathroom fittings: 86-124 cm
Shower:	
Shower floor: non-slip	Shower base: a step
Adjustable shower-head height: yes	Shower chair: yes
No horizontal grab bar	
Has a vertical grab bar which is used for adjusting the height of the shower head	
Lifts of the main building	
Accessible up to the door	Height of call buttons: 133 cm
Width of door: 69.5 cm	Width and depth of cab: 101 and 88.5 cm
Height of control buttons: 118-116 cm	



ACCOMMODATION



Other amenities	Location	Access	Main characteristics
Reception	Ground floor	From the entranceway via stairs	Height of reception desk: 91 cm and 123 cm
Communal WCs	Ground floor	From reception via a narrow passageway: 67 cm wide	None of them are adapted for wheelchair users
Cafeteria	Ground floor	On the same floor as reception but accessed via narrow passageways	Height of table: 73 cm Height beneath table: 70 cm Width beneath table: 49 cm Depth beneath table: 30 cm
Restaurant / Breakfast buffet	Ground floor	On the same floor as reception but accessed via narrow passageways	Width of doorway: 62 cm Height of table: 73 cm Height beneath table: 66 cm Width beneath table: 78 cm Depth beneath table: 90 cm
Meeting rooms (1)	Ground floor	Accessible	
Parking	Basement floor (-1)	Not accessible, via stairs	There are no parking spaces for people with limited mobility (PRM), indicated by the disabled parking sign (ISA). Valet parking

★★★★★ 5 STAR HOTELS



Ac Santo
Mauro



ACCESSIBILITY - VISUALLY IMPAIRED

Signs

Signs the same size: **yes**, average height of **170 cm** and a font size of **≥ 1.5 cm**

Lettering in a colour which contrasts with the background: **yes**
Text and symbols: **not in relief**
and **not in Braille**

Main stairs

Edge of stairs marked with a non-slip strip in a contrasting colour: **yes**
Side protection skirting board of **≥ 12 cm** on both sides: **no**

Steps have a riser: **yes**
All steps are the same height: **yes**
Steps have nosing: **no**

The space under the stairs is blocked off: **there is none**
Handrail on either side: **on either side**

Continuous handrails on half-landings: **no**
Handrail extends at top and bottom of stairs: **no**

Strip of surface of a different texture and contrasting colour at the top and bottom of the stairs: **no**

Lifts

Cab with audio signals: **yes**
Keypad with numbers in Braille: **yes**



ACCOMMODATION



EUROSTARS MADRID TOWER HOTEL

Paseo de la Castellana, 259 B
28046 Madrid

Telephone: 91 334 27 00
B 91 334 27 01

Web: www.eurostarsmadridtower.com

Metro with lift: Chamartín

Bus: 13, 67, 124, 134, 147, 176 and 178

ACCESS

- The main entrance of the hotel is easily accessible and has a level surface.
- There is an automatic, revolving, glass main door with an opening of **1.70 m**.
- There are also **2** glass swing doors, one on either side of the revolving door, which each measure **80 cm** wide.
- Neither of these doors are marked with either horizontal strips or a logo in a contrasting colour.



ACCESSIBILITY – HEARING IMPAIRED

Room	
Internet connection: yes	TV which communicates with reception: no
TV with teletext decoder: yes	TV has alarm clock with visual alert: yes
Bedside plug socket: yes	Entrance door with peephole: no
Written information on available services: yes	Light signals to indicate a knock at the door: no
Communal WCs	
Door lock with visual aid to indicate either free or occupied: no	Cubicle doors with a gap underneath to see if there is someone inside: no
Lifts	
Visual signs indicating the floor and direction of movement, both inside and outside the cab: yes	Emergency button with a light to show that the emergency call has been received: yes
Emergency system	
Emergency alarm systems with visual alerts: no	



**Eurostars
Madrid Tower**

★★★★★ 5 STAR HOTELS



ACCESSIBILITY – PHYSICALLY DISABLED

Adapted room (No. 701)	
On 7th floor accessible via lift	Number of adapted rooms: 10
Clear turning circle inside (diameter): Ø 150 cm	Width of door: 73 cm
Height of bed: 70 cm	Height of climate control: 150 cm
Wardrobe doors: folding with door knobs, difficult to open	Space for access to the bed: right hand side 70 cm , left hand side 140 cm
Height of wardrobe shelves and drawers: 80-100 cm	Height of coatrack: 190 cm
Bathroom in adapted room	
Door: sliding door with a width of 78 cm	Clear turning circle inside (diameter): Ø 150 cm
Toilet:	
Seat height: 40 cm	Height of flush mechanism: 100 cm
Width of approach: right hand side 80 cm , front 150 cm	Folding grab bar on the right hand side at a height of 70-85 cm
Fixed grab bar on the right hand side at a height of 70-85 cm	Distance between bars: 69 cm
Basin:	
Height and clearance beneath the basin: 80 cm and 70 cm	Tap: mixer tap
Height of the lower edge of the mirror: 80 cm	Height of bathroom fittings: 80 cm
Bath:	
Height of bath: 45 cm	Height and location of horizontal grab bar: 70 cm (all the way around)
Mobile, rotating bath chair with back rest	Has no vertical grab bar
Mixer tap at 60 cm on narrow wall	Shower head at 140 cm . Height cannot be adjusted
No screen or curtain	
Adapted bathroom in communal areas	
On 30th floor, accessible via lift	Number of adapted toilets: 3 . 2 on floor -1 next to the meeting rooms, and another of similar characteristics on 30th floor
Clear turning circle inside (diameter): Ø 150 cm	Door: inward opening with a width of 76 cm
Toilet:	
Seat height: 42 cm	Height of flush mechanism: 100 cm
Width of approach: right hand side 82 cm , front 140 cm	Folding grab bar on right hand side: 74-90 cm
Fixed grab bar on left hand side: 74-90 cm	



ACCOMMODATION

Basin:	
Height and clearance beneath the basin: 84 cm and 70 cm	Tap: mixer tap
Height of the lower edge of the mirror: 83 cm	Height of bathroom fittings: 86 cm
Lifts	Number of lifts: 5
Lift no. 1	From floors -2 to 30
Accessible up to the door	Height of call buttons: 115 cm
Width of door: 110 cm	Width and depth of cab: 128 and 167 cm
Height of control buttons: 90-150 cm	Height of handrail: 90 cm
Lift no. 2	From reception to floors -3
Accessible up to the door	Height of call buttons: 115 cm
Width of door: 110 cm	Width and depth of cab: 128 and 167 cm
Height of control buttons: 90-150 cm	Height of handrail: 90 cm

Other amenities	Location	Access	Main characteristics
Reception	Ground floor	Accessible	Height of reception desk: 115 cm
Cafeteria / Terrace	Basement floor (-1)	Accessible	Bar height: 110 cm Height of table: 45 cm
Restaurant / Breakfast buffet	Floor 30	Accessible	Height buffet bar: 72 -100 cm Height of table: 75 cm Height beneath table 74 cm Width beneath table: 70 cm Depth beneath table: 35 cm Tables with central leg
Meeting rooms (28)	Basement floor (-2)	Accessible	Height of table: 73 cm Height beneath table 72 cm Width beneath table: 141 cm Depth beneath table: 46 cm
Gym / Spa	Floor 29	Accessible	No specially adapted changing rooms or toilets for wheelchair users. No hoist for getting into the pool.
Parking	Basement	Accessible	There are 6 parking spaces floor (-3) for people with limited mobility (PRM), indicated by the disabled parking sign (ISA) on the floor

★★★★★ 5 STAR HOTELS



ACCESSIBILITY - VISUALLY IMPAIRED

Signs	Signs the same size: yes , average height of 110-200 cm and a font size of ≥ 1.5 cm
Lettering in a colour which contrasts with the background: yes	Text and symbols: not in relief and not in Braille
Main stairs	
Edge of stairs marked with a non-slip strip in a contrasting colour: no	Side protection skirting board of ≥ 12 cm on both sides: yes
Steps have a riser: yes	All steps are the same height: yes
Steps have nosing: no	
The space under the stairs is blocked off: yes	Handrail on either side: yes
Continuous handrails on half-landings: no	Handrail extends at top and bottom of stairs: no
Strip of surface of a different texture and contrasting colour at the top and bottom of the stairs: no	
Lifts	
Cab with audio signals: yes	Control buttons in contrasting colour: yes
Keypad with numbers in relief: no	Keypad with numbers in Braille: no



ACCOMMODATION



GRAN MELIÁ FÉNIX HOTEL

Calle de Hermosilla, 2
28001 Madrid

Telephone: 91 431 67 00
Fax: 91 576 06 61

Web: www.solmelia.com

Metro without lift: Colón and Serrano

Bus: 5, 14, 27, 45 and 150

ACCESS

- The entrance is easily accessible and has a level surface.
- There is an automatic, sliding glass door **1.30 m** wide. It is marked with either horizontal strips or a logo in a contrasting colour.



ACCESSIBILITY – HEARING IMPAIRED

Room	
Internet connection: yes	TV which communicates with reception: no
TV with teletext decoder: yes	TV has alarm clock with visual alert: no
Bedside plug socket: yes	Entrance door with peephole: no
Written information on available services: yes	Light signals to indicate a knock at the door: no
Communal WCs	
Door lock with visual aid to indicate either free or occupied: no	Cubicle doors with a gap underneath to see if there is someone inside: no
Lifts	
Visual signs indicating the floor and direction of movement, both inside and outside the cab: yes	Emergency button with a light to show that the emergency call has been received: no
Emergency system	
Emergency alarm systems with visual alerts: no	

★★★★★5 STAR HOTELS



Gran Meliá
Fénix



ACCESSIBILITY – PHYSICALLY DISABLED

Adapted room	
Accessible via lift	Number of adapted rooms: 4
Clear turning circle inside (diameter): Ø 150 cm	Width of door: 87 cm
Height of bed: 56 cm	Height of climate control: tactile, 70 cm
Wardrobe doors: difficult to open	Space for access to the bed: on one side 200 cm
Bathroom in adapted room	
Door: with a width of 89 cm	Height of coatrack: 198 cm
	Clear turning circle inside (diameter): Ø 150 cm
Toilet:	
Seat height: 47 cm	Height of flush mechanism: 92 cm
Width of approach: on one side 97 cm	Folding grab bar on the right hand side with an adjustable height
Folding grab bar on the left hand side with an adjustable height	Distance between bars: 65 cm
Basin:	
Height and clearance beneath the basin: 68 cm and 80 cm	Tap: mixer tap
Height of the lower edge of the mirror: 82 cm	Height of bathroom fittings: between 76 cm and 135 cm
Shower:	
Shower floor: non-slip	Shower base: a step
Tap: mixer tap on accessible wall	Shower chair: yes, fixed to wall with adjustable height
Height and location of horizontal grab bar: 90 cm , on wall to side of the tap	Has a vertical grab bar which is used for adjusting the height of the shower head
Adapted bathroom in communal areas	
Accessible via lift	Door: with a width of 81 cm
Clear turning circle inside (diameter): Ø 150 cm	
Toilet:	
Seat height: 45 cm	Height of flush mechanism: 90 cm
Width of approach: right hand side 68 cm , left hand side 66 cm	Folding grab bar on right hand side: 75 and 89 cm
Folding grab bar on left hand side: 75-89 cm	Distance between bars: 56 cm
Basin:	
Height and clearance beneath the basin: 65 cm and 22 cm	Tap: mixer tap
Height of the lower edge of the mirror: 90 cm	Height of bathroom fittings: 84 cm



ACCOMMODATION



Lifts	
Accessible up to the door	Height of call buttons: 121 cm
Width of door: 81 cm	Width and depth of cab: 115 and 142 cm
Height of control buttons: 105 and 129 cm	

Other amenities	Location	Access	Main characteristics
Reception	Ground floor	Accessible	Height of reception desk: 106 cm
Cafeteria	Ground floor	Accessible	Height of table: 68 cm Height beneath table: 62.5 cm Width beneath table: 81 cm Depth beneath table: 26 cm Table with central leg
Restaurant / Breakfast buffet	Ground floor	Accessible	Height of table: 75 cm Height beneath table: 73 cm Width beneath table: 100 cm Depth beneath table: 69.5 cm
Meeting rooms	Basement floor (-1)	Accessible via lift	
Parking	Basement floor (-1)	Accessible via lift	There are no parking spaces for people with limited mobility (PRM), indicated by the disabled parking sign (ISA). Valet parking

★★★★★ 5 STAR HOTELS



Gran Meliá
Fénix



ACCESSIBILITY - VISUALLY IMPAIRED

Signs	
Signs the same size: yes , average height of 176-193 cm and a font size of ≥ 1.5 cm	
Lettering in a colour which contrasts with the background: yes	Text and symbols: not in relief and not in Braille
Main stairs	
Edge of stairs marked with a non-slip strip in a contrasting colour: no	Side protection skirting board of ≥ 12 cm on both sides: it is not continuous
Continuous handrails on half-landings: no	All steps are the same height: yes
Strip of surface of a different texture and contrasting colour at the top and bottom of the stairs: no	
Lifts	
Cab with audio signals: no	Control buttons in contrasting colour: yes
Keypad with numbers in relief: yes	Keypad with numbers in Braille: yes



ACCOMMODATION



HESPERIA MADRID HOTEL



Paseo de la Castellana, 57
Madrid



Telephone: 91 210 88 00

Fax: 91 210 88 99



Web: www.hesperia-madrid.com



Metro with lift: Gregorio Marañón



Bus: 7, 14, 27, 40, 45, 147 and 150

ACCESS

- The main entrance has a single step (located before the door), and no alternative ramp. There are **2** access doors. One is **1.40 m** wide, and opens automatically. The other is **> 80 cm** wide, and is opened manually. Both doors are made of glass, and are marked with horizontal strips of contrasting colour.
- From the entrance to reception there are **2** sections of **3** steps with no alternative ramp.
- There is an alternative route without steps which leads from a door next to the main entrance. This door has a width of more than **> 80 cm**, and leads to a corridor **1.10 m** wide which in turn leads to the reception, the lifts and the cafe-bar.



ACCESSIBILITY – HEARING IMPAIRED

Room	
Internet connection: yes	TV which communicates with reception: no
TV with teletext decoder: yes	TV has alarm clock with visual alert: no
Bedside plug socket: yes	Entrance door with peephole: yes
Written information on available services: yes	Light signals to indicate a knock at the door: yes
Communal WCs	
Door lock with visual aid to indicate either free or occupied: no	Cubicle doors with a gap underneath to see if there is someone inside: no
Lifts	
Visual signs indicating the floor and direction of movement, both inside and outside the cab: yes	Emergency button with a light to show that the emergency call has been received: no
Emergency system	
Emergency alarm systems with visual alerts: no	

★★★★★ 5 STAR HOTELS



Hesperia
Madrid



ACCESSIBILITY – PHYSICALLY DISABLED

Adapted room	
Accessible via lift	Number of adapted rooms: 2
Clear turning circle inside (diameter): Ø 150 cm	Width of door: 77 cm
Height of bed: 61 cm	Height of climate control: 150 cm
	Space for access to the bed: right hand side 85 cm , left hand side 114 cm
Height of coatrack: 183 cm	
Bathroom in adapted room	
Door: with a width of 100 cm	Clear turning circle inside (diameter): Ø 150 cm
Toilet:	
Seat height: 40 cm	Height of flush mechanism: 92 cm
Width of approach: on one side 136 cm	Folding grab bar on the approach side with an adjustable height
No grab bar on the opposite side	
Basin:	
Height of the lower edge of the mirror: 90 cm	Height of bathroom fittings: 84-121 cm
Bath:	
Height of bath: 40 cm	Horizontal grab bar: 120 cm
Mixer tap	Has no vertical grab bar
Adapted bathroom in communal areas	
Accessible via lift	Door: with a width of 80 cm
Clear turning circle inside (diameter): Ø 150 cm	
Toilet: no adequate lateral approach space	
Seat height: 44 cm	Width of approach: only frontal approach, > 80 cm
Fixed grab bar on left hand side	Folding grab bar on right hand side
Basin:	
Height of the lower edge of the mirror: 111 cm	Height of bathroom fittings: 83-110 cm
Lifts	
	Number of lifts: 2
Lift 1. to the meeting rooms	
Accessible up to the door via an alternative entrance	Width and depth of cab: 115 and 142 cm
Width of door: 81 cm	Height of control buttons: 90-160 cm



ACCOMMODATION



Lift 2

Accessible up to the door via an alternative entrance	Width and depth of cab: 135 and 140 cm
Width of door: 78 cm	Height of control buttons: 90-160 cm

Other amenities	Location	Access	Main characteristics
Reception	Ground floor	Accessible via alternative entrance	Height of reception desk: 120 cm
Cafeteria	Ground floor	Accessible from reception	Height of table: 76 cm Height beneath table 72 cm Width beneath table: 57 cm Depth beneath table: 120 cm
Restaurant	Ground floor	Accessible from inside and from outside via a ramp with an incline of 8%	Height of table: 76 cm Height beneath table 71 cm Width beneath table: 61 cm Depth beneath table: 110 cm
Meeting rooms		Accessible from reception via lift	
Parking	Basement floor (-1)	Accessible via lift	There are 2 parking spaces for people with limited mobility (PRM), indicated by the disabled parking sign (ISA)

★★★★★ 5 STAR HOTELS



Hesperia
Madrid



ACCESSIBILITY - VISUALLY IMPAIRED

Signs

Signs the same size: **yes**, average height of **160-169 cm** and a font size of **≥ 1.5 cm**

Lettering in a colour which contrasts with the background: **yes**; Text and symbols: **not in relief** and **not in Braille**

Main stairs

Edge of stairs marked with a non-slip strip in a contrasting colour: **no**; Side protection skirting board of **≥ 12 cm** on both sides: **it is not continuous**

Continuous handrails on half-landings: **no**; All steps are the same height: **yes**

Strip of surface of a different texture and contrasting colour at the top and bottom of the stairs: **no**

Lifts

Cab with audio signals: **no**; Keypad with numbers in Braille: **yes**

Keypad with numbers in relief: **yes**



ACCOMMODATION



HILTON MADRID AIRPORT HOTEL

Avenida de la Hispanidad, 2 - 4
28042 Madrid

Telephone: 91 153 40 00
Fax: 91 153 40 01

Web: www.hilton.com

Bus: 114

ACCESS

- The main entrance to the hotel is level.
- There is an automatic revolving door. There is one alternative swing door **80 cm** wide on either side of the revolving door.
- The swing doors are glass, and are not marked with strips or a logo in a contrasting colour.



ACCESSIBILITY – HEARING IMPAIRED

Room	
Internet connection: yes	TV which communicates with reception: yes
TV with teletext decoder: yes	TV has alarm clock with visual alert: yes
Bedside plug socket: yes	Entrance door with peephole: yes
Written information on available services: yes	Light signals to indicate a knock at the door: no
Communal WCs	
Door lock with visual aid to indicate either free or occupied: no	Cubicle doors with a gap underneath to see if there is someone inside: no
Lifts	
Visual signs indicating the floor and direction of movement, both inside and outside the cab: yes	Emergency button with a light to show that the emergency call has been received: no
Emergency system	
Emergency alarm systems with visual alerts: no	



★★★★★ 5 STAR HOTELS

Hilton
Madrid Airport



ACCESSIBILITY – PHYSICALLY DISABLED

Adapted room (No. 134)	Number of adapted rooms: 6
Accessible via lift	Width of door: 92 cm
Clear turning circle inside (diameter): Ø 150 cm	Height of climate control: 130 cm
Height of bed: 60 cm	Space for access to the bed: right hand side 170 cm , left hand side 106 cm
Wardrobe doors: sliding doors with knobs, difficult to open	Height of coatrack: 185 cm with hangers suitable for long sleeves
Height of wardrobe shelves and drawers: 20-70 cm	
Bathroom in adapted room	
Door: sliding, curved door with a width of 92 cm	Clear turning circle inside (diameter): Ø 150 cm
Toilet: located between two walls	
Seat height: 42 cm	Height of flush mechanism: 85 cm
Width of approach: frontal approach only 60 cm	Fixed grab bar on the right hand side with a height of 80 cm
Fixed grab bar on the left hand side with a height of 80 cm	Distance between bars: 69 cm
Basin: there is furniture beneath the basin that stops a wheelchair users from approaching and being able to use it	
Height and clearance beneath the basin: no space	Tap: difficult to use
Height of the lower edge of the mirror: 90 cm	Height of bathroom fittings: 50-80 cm
Shower: its small size, inadequate approach area stop wheelchair users from being able to use it	
Width of approach to shower: 98 cm	Shower base: level with floor
Shower floor: non-slip	Shower chair or stool: no
Height and location of horizontal grab bar: 93 cm , on wall to side of the tap	Height and location of vertical grab bar: 60-160 cm , on same wall as tap
Tap: difficult to use	Height of tap: 100-130 cm on accessible wall
Adjustable shower-head height: yes	Fixed shower screen
Adapted bathroom in communal areas	
No. of adapted bathrooms 2	
On 1 st floor, accessible via lift	Door: folds out, with a width of 84 cm
Clear turning circle inside (diameter): Ø 150 cm	



ACCOMMODATION



Toilet:	
Seat height: 40 cm	Height of flush mechanism: 85 cm
Width of approach: right hand side 95 cm , left hand side none, front 155 cm	Folding grab bar on right hand side, height of 66 and 77 cm
Fixed grab bar on left hand side, height of 77 cm	Distance between bars: 76 cm
Basin:	
Height and clearance beneath the basin: 66 cm and 35 cm	Tap: mixer tap
Height of the lower edge of the mirror: 80 cm	Height of bathroom fittings: 100 cm
Panoramic lifts	
Accessible up to the door	Number of lifts: 3
Width of door: 120 cm	Height of call buttons: 100 cm
	Width and depth of cab: 128 and 228 cm
Height of control buttons: 90-160 cm	Height of handrail: 80-90 cm

Other amenities	Location	Access	Main characteristics
Reception	Ground floor	Accessible	Height of reception desk: 118 cm
Cafeteria	Ground floor	Accessible	Bar height: 114 cm
Restaurant / Buffet breakfast	Ground floor	Accessible	Buffet bar height: 87 cm
Meeting rooms (15)	Ground floor	Accessible	
Pool and Gym	First floor	Accessible via lift	No hoist for getting into the pool. No specially adapted changing rooms or toilets
Parking floor	Basement (-1)	Accessible via lift	There are 2 parking spaces for people with limited mobility (PRM), indicated by the disabled parking sign (ISA)

★★★★★ 5 STAR HOTELS



Hilton
Madrid Airport



ACCESSIBILITY - VISUALLY IMPAIRED

Signs

Signs the same size: **yes**, average height of **180 cm** and a font size of **≥ 1.5 cm**

Lettering in a colour which contrasts with the background: **yes**; Text and symbols: **not in relief and not in Braille**

Main stairs

Edge of stairs marked with a non-slip strip in a contrasting colour: **no**; Side protection skirting board of **≥ 12 cm** on both sides: **yes**

Steps have a riser: **yes**; All steps are the same height: **yes**

Steps have nosing: **no**

The space under the stairs is blocked off: **there is none**; Handrail on either side: **yes**

Continuous handrails on half-landings: **no**; Handrail extends at top and bottom of stairs: **no**

Strip of surface of a different texture and contrasting colour at the top and bottom of the stairs: **no**

Lifts

Cab with audio signals: **yes**; Control buttons in contrasting colour: **yes**

Keypad with numbers in relief: **yes**; Keypad with numbers in Braille: **no**



ACCOMMODATION



HOSPES HOTEL

- Plaza de la Independencia, 3
28001 Madrid
- Telephone:** 91 432 29 11
Fax: 91 432 29 12
- Web:** www.hospes.com
- Metro without lift:** Retiro
- Bus:** 1, 2, 9, 15, 20, 51, 52, 74, 146 and 202

ACCESS

- The main entrance is easily accessible and has a level surface.
- There are **2** doors, one after the other. The first is a manually operated double swing door, **1.50 m** wide, which is always open. The second is an automatic, sliding glass door, which is marked with the hotel's logo in a non-contrasting colour.



ACCESSIBILITY – HEARING IMPAIRED

Room	
Internet connection: yes	TV which communicates with reception: no
TV with teletext decoder: yes	TV has alarm clock with visual alert: yes
Bedside plug socket: yes	Entrance door with peephole: no
Written information on available services: yes	Light signals to indicate a knock at the door: no
Communal WCs	
Door lock with visual aid to indicate either free or occupied: no	Cubicle doors with a gap underneath to see if there is someone inside: no
Lifts	
Visual signs indicating the floor and direction of movement, both inside and outside the cab: yes	Emergency button with a light to show that the emergency call has been received: no
Emergency system	
Emergency alarm systems with visual alerts: no	



Hospes

★★★★★ 5 STAR HOTELS



ACCESSIBILITY – PHYSICALLY DISABLED

Adapted room (No. 110)	Number of adapted rooms: 1
On 1st floor , accessible via lift	Width of door: 77 cm
Clear turning circle inside (diameter): Ø 150 cm	Height of climate control: 154-163 cm
Height of bed: 83 cm	Space for access to the bed: right hand side 115 cm , left hand side 120 cm
Wardrobe doors: no doors	Height of coatrack: 170 cm
Height of wardrobe shelves and drawers: 37-185 cm	
Bathroom in adapted room. Between the bathroom and bedroom, there is a slope, navigated by a mobile wooden ramp with a width of 1.38 m, a depth of 68 cm and an adequate incline of 10.5%	
Door: sliding, with a width of 134 cm	Clear turning circle inside (diameter): Ø 150 cm
Toilet: without adequate lateral approach space	
Seat height: 40 cm	Height of flush mechanism: 80 cm
Width of approach: right hand side 40 cm , front ≥ 120 cm	Fixed grab bar on the right hand side with a height of 50-72 cm
Fixed grab bar on the left hand side with a height of 72 cm	Distance between bars: 78 cm
Basin: there is furniture beneath the basin	
Height and clearance beneath the basin: 76 cm and 26 cm	Tap: automatic with sensor
Height of the lower edge of the mirror: 140 cm	Height of bathroom fittings: 92-158 cm
Shower:	
Width of approach to shower: 210 cm	Shower base: level with floor
Shower floor: non-slip	Shower stool: mobile
Height and location of horizontal grab bar: 50-73 cm , on wall to side of the tap	Height and location of vertical grab bar: none
Tap: requires a twist of the wrist	Height of tap: 96-118 cm on accessible wall
Adjustable shower-head height: no , height 118 cm	A folding shower screen that does not impede getting into shower



ACCOMMODATION



Adapted bathroom in communal areas	No. of adapted bathrooms 1 , located in the restaurant
On 1st floor , accessible up steps using a chairlift	Door: sliding, with a width of 74 cm
Clear turning circle inside (diameter): Ø 150 cm	
Toilet:	
Seat height: 40 cm	Height of flush mechanism: 80 cm
Width of approach: left hand side 140 cm , front 82 cm	Fixed grab bar on right hand side, height of 80 cm
Folding grab bar on left hand side, height of 50-73 cm	Distance between bars: 73 cm
Basin:	
Height and clearance beneath the basin: 71 cm and 16 cm	Tap: difficult to use
Height of the lower edge of the mirror: 110 cm	Height of bathroom fittings: 116-140 cm
Lifts	Number of lifts: 2
Accessible up to the door	Height of call buttons: 96-105 cm
Width of door: 80 cm	Width and depth of cab: 99 and 123 cm
Height of control buttons: 90-122 cm	Height of handrail: no handrail

Other amenities	Location	Access	Main characteristics
Reception	Ground floor	Accessible	Height of reception desk: 117 cm
Cafeteria / restaurant / buffet	Ground floor	Possible via stairs with chairlift	Buffet bar height: 75-90 cm Height of table: 75 cm Height beneath table 70 cm Width beneath table: 70 cm Depth beneath table: 30 cm
Meeting rooms (2)	Mezzanine	Accessible via lift	Height of table: 75 cm Height beneath table 70 cm Width beneath table: 70 cm Depth beneath table: 30 cm
Pool and Gym	Basement (-1)	Accessible via lift	No hoist for getting into the pool. No specially adapted changing rooms or toilets. Narrow doorways of 67 cm

★★★★★ 5 STAR HOTELS



Hospes



ACCESSIBILITY – VISUALLY IMPAIRED

Signs	
Signs the same size: yes , average height of 145 cm and a font size of ≥ 1.5 cm	
Lettering in a colour which contrasts with the background: yes	Text and symbols: not in relief and not in Braille
Main stairs	
Edge of stairs marked with a non-slip strip in a contrasting colour: no	Side protection skirting board of ≥ 12 cm on both sides: yes
Steps have a riser: yes	All steps are the same height: yes
Steps have nosing: yes	
Handrail extends at top and bottom of stairs: no	Handrail on either side: yes
Strip of surface of a different texture and contrasting colour at the top and bottom of the stairs: no	
Lifts	
Cab with audio signals: yes	Control buttons in contrasting colour: yes
Keypad with numbers in relief: yes	Keypad with numbers in Braille: yes



ACCOMMODATION



HUSA PRINCESA HOTEL

Calle de la Princesa, 40
28008 Madrid

Telephone: 91 42 21 00
Fax: 91 542 35 01

Web: www.husaprincesa.com

Metro with lift: Argüelles

Bus: 1, 2, 21, 44, 133, 202 and C

ACCESS

- The main entrance has a single step with alternative ramps on either side. The ramps are **1.18 m** wide, **2 m** long, and have a non-recommended incline of **11%**. There is no handrail.
- There is another entrance to the hotel with an access ramp **2 m** long, and with a non-recommended incline of **16%**.
- There is a revolving door at the main entrance with an opening of **> 80 cm**. On either side is a manually operated swing door measuring **> 80 cm** wide.
- The alternative entrance is an automatic sliding door **1 m** wide.
- All doors are glass, and are marked with contrastingly coloured horizontal strips.



ACCESSIBILITY - HEARING IMPAIRED

Room	
Internet connection: yes	TV which communicates with reception: no
TV with teletext decoder: yes	TV has alarm clock with visual alert: yes
Bedside plug socket: yes	Entrance door with peephole: yes
Written information on available services: yes	Light signals to indicate a knock at the door: no
Communal WCs	
Door lock with visual aid to indicate either free or occupied: no	Cubicle doors with a gap underneath to see if there is someone inside: no
Lifts	
Visual signs indicating the floor and direction of movement, both inside and outside the cab: yes	Emergency button with a light to show that the emergency call has been received: no
Emergency system	
Emergency alarm systems with visual alerts: no	



★★★★★ 5 STAR HOTELS

Husa
Princesa



ACCESSIBILITY - PHYSICALLY DISABLED

Adapted room (No. 302)	Number of adapted rooms: 5
On 3rd floor , accessible via lift	Width of door: 83 cm
Clear turning circle inside (diameter): Ø 150 cm	Height of climate control: next to the bed
Height of bed: 55 cm	Space for access to the bed: right hand side 58 cm , left hand side 110 cm
Wardrobe doors: easy to open	Height of coatrack: 185 cm
Height of wardrobe shelves and drawers: 20-80 cm	
Bathroom in adapted room	
Door: inward opening with a width of 78 cm	Clear turning circle inside (diameter): Ø 150 cm
Toilet:	
Seat height: 45 cm	Height of flush mechanism: 100 cm
Width of approach: left hand side 150 cm , front 90 cm	Fixed grab bar on the right hand side with a height of 73 cm
Folding grab bar on the left hand side with a height of 73 cm	Distance between bars: 66 cm
Basin:	
Height and clearance beneath the basin: 68 cm and 40 cm	Tap: mixer tap
Height of the lower edge of the mirror: 90 cm	Height of bathroom fittings: 72-100 cm
Bath:	
Height of bath: 47 cm	Height and location of horizontal grab bar: 70 cm along long wall
Transfer bench: yes	Has a vertical grab bar which is used for adjusting the height of the shower head
Mixer tap at 60 cm along short wall	Adjustable shower head along short wall
Has a screen that folds in both directions	
Adapted bathroom in communal areas	
On 1st floor , accessible via lift	Door: opens inwards with a width of 77 cm
Clear turning circle inside (diameter): Ø 150 cm	
Toilet:	
Seat height: 40 cm	Height of flush mechanism: 100 cm
Width of approach: left hand side 135 cm , front 120 cm	Fixed grab bar on right hand side, height of 70 cm
Folding grab bar on left hand side, height of 70 cm	Distance between bars: 70 cm



ACCOMMODATION



Basin:	
Height and clearance beneath the basin: 80 cm and 30 cm	Tap: mixer tap
Height of the lower edge of the mirror: 90 cm	Height of bathroom fittings: 75-86 cm
Lifts	
Accessible up to the door	Height of call buttons: 110 cm
Width of door: 80 cm	Width and depth of cab: 132 and 132 cm
Height of control buttons: 92 cm	Height of handrail: no handrail

Other amenities	Location	Access	Main characteristics
Reception	Ground floor	Accessible	Height of reception desk: 117 cm
Cafeteria	Ground floor	Accessible from the street with a ramp with a length of 2 m and an acceptable incline of 7% . From reception there are 4 steps and no ramp	Bar height: 112 cm Height of table: 76 cm Height beneath table 72 cm Width beneath table: 80 cm Depth beneath table: 70 cm
Restaurant / Buffet breakfast	Ground floor	Same as cafeteria	Buffet bar height: 89 cm Height of table: 77 cm Height beneath table 74 cm Width beneath table: 80 cm Depth beneath table: 30 cm
Meeting rooms (15)	First floor	Accessible via lift	Height of table: 76 cm Height beneath table 72 cm Width beneath table: 135 cm
Parking	Basement floor (-1)	Accessible via lift	There is 1 parking space for people with limited mobility (PRM), indicated by the disabled parking sign (ISA)

★★★★★ 5 STAR HOTELS



Husa
Princesa

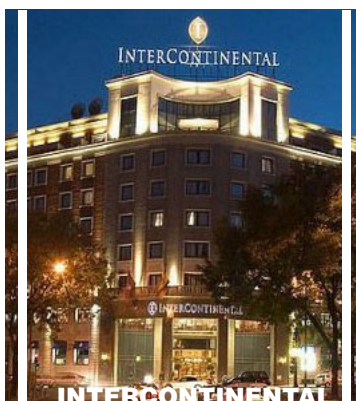


ACCESSIBILITY - VISUALLY IMPAIRED

Signs	
Signs the same size: no , with a font size of ≥ 1.5 cm	
Lettering in a colour which contrasts with the background: yes/no	Text and symbols: not in relief and not in Braille
Main stairs	
Edge of stairs marked with a non-slip strip in a contrasting colour: no	Side protection skirting board of ≥ 12 cm on both sides: yes
Steps have a riser: yes	All steps are the same height: yes
Steps have nosing: yes	
The space under the stairs is blocked off: yes	Handrail on either side: no
Continuous handrails on half-landings: yes	Handrail extends at top and bottom of stairs: no
Strip of surface of a different texture and contrasting colour at the top and bottom of the stairs: no	
Lifts	
Cab with audio signals: no	Control buttons in contrasting colour: yes
Keypad with numbers in relief: yes	Keypad with numbers in Braille: yes



ACCOMMODATION



INTERCONTINENTAL HOTEL

- Paseo de Castellana, 49
28046 Madrid
- Telephone:** 91 700 73 00
Fax: 91 319 58 53
- Web:** www.madrid.intercontinental.com
- Metro with lift:** Gregorio Marañón
- Bus:** 7, 12, 14, 16, 27, 40, 45, 147 and 150

ACCESS

- The main entrance of the hotel has **2** individual steps, but there is a recess at ground level which allows easy access. There is a step of **6 cm** in front of the main door.
- There is a revolving, manually operated main door. There is an alternative **90 cm** wide swing door.
- Both doors are glass, and are not marked with horizontal strips or logos in a contrasting colour.



ACCESSIBILITY – HEARING IMPAIRED

Room	
Internet connection: yes	TV which communicates with reception: yes
TV with teletext decoder: yes	TV has alarm clock with visual alert: yes
Bedside plug socket: yes	Entrance door with peephole: yes
Written information on available services: yes	Light signals to indicate a knock at the door: yes
Communal WCs	
Door lock with visual aid to indicate either free or occupied: yes	Cubicle doors with a gap underneath to see if there is someone inside: yes
Lifts	
Visual signs indicating the floor and direction of movement, both inside and outside the cab: yes	Emergency button with a light to show that the emergency call has been received: no
Emergency system	
Emergency alarm systems with visual alerts: no	

★★★★★ 5 STAR HOTELS

Intercontinental



ACCESSIBILITY – PHYSICALLY DISABLED

Adapted room (No. 323)	
On 3rd floor, accessible via lift	Number of adapted rooms: 3
Clear turning circle inside (diameter): Ø 150 cm	Width of door: 85.5 cm
Height of bed: 57 cm	Height of climate control: 47-152 cm
Wardrobe doors: difficult to open	Space for access to the bed: right hand side 107 cm , left hand side 107 cm
Height of wardrobe shelves and drawers: 20-174 cm	Height of coatrack: 174 cm
Bathroom in adapted room	
Door: width of 88 cm	Clear turning circle inside (diameter): Ø 150 cm
Toilet: without adequate lateral approach space	
Seat height: 42 cm	Height of flush mechanism: 78 cm
Width of approach: on one side 85 cm	Folding grab bar on the approach side with a height of 69-85 cm
Fixed grab bar on the opposite side with a height of 85 cm	Distance between bars: 66 cm
Basin:	
Height and clearance beneath the basin: 74 cm and 34 cm	Tap: mixer tap
Height of the lower edge of the mirror: 106 cm	Height of bathroom fittings: 125-144 cm
Shower:	
Shower floor: non-slip	Shower base: level with floor
Tap: mixer tap on accessible wall	Shower chair or stool: fixed and folding
Height and location of horizontal grab bar: 92 cm , on wall to side of the tap	Height and location of vertical grab bar: none
Adapted bathroom in communal areas	
Accessible via lift	Door: sliding, with a width of 95.5 cm
Clear turning circle inside (diameter): Ø 150 cm	
Toilet:	
Seat height: 42 cm	Height of flush mechanism: automatic flush mechanism
Width of approach: one one side 100 cm	Folding grab bar on approach side, height of 68-83 cm
No grab bar on opposite side	
Basin:	
Height and clearance beneath the basin: 90 cm and 20 cm	Tap: automatically activated



ACCOMMODATION



Height of the lower edge of the mirror: 105 cm	Height of bathroom fittings: 90 cm
Lifts	
Accessible up to the door	Height of call buttons: 137-141 cm
Width of door: 80 cm	Width and depth of cab: 108 and 124 cm
Height of control buttons: 120-143 cm	Height of handrail: 95 cm

Other amenities	Location	Access	Main characteristics
Reception	Ground floor	Accessible	Height of reception desk: 125 cm
Cafeteria		Accessible via lift	Bar height: 110 cm Height of table: 70 cm Height beneath table 63.5 cm Width beneath table: 80 cm Depth beneath table: 33.5 cm Table with central leg
Restaurant		Accessible via lift	Height of table: 73.5 cm Height beneath table 67 cm Width beneath table: 68 cm
Meeting rooms (12)		Accessible via lift	
Parking			Valet parking

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Intercontinental



ACCESSIBILITY - VISUALLY IMPAIRED

Signs	
Signs the same size: yes , average height of 200 cm and a font size 4 cm	
Lettering in a colour which contrasts with the background: yes	Text and symbols: not in relief and not in Braille
Main stairs	
Edge of stairs marked with a non-slip strip in a contrasting colour: no	Side protection skirting board of ≥ 12 cm on both sides: on just one side
Steps have a riser: yes	All steps are the same height: yes
Steps have nosing: no	
The space under the stairs is blocked off: there is none	Handrail on either side: on just one side
Continuous handrails on half-landings: no	Handrail extends at top and bottom of stairs: no
Strip of surface of a different texture and contrasting colour at the top and bottom of the stairs: no	
Lifts	
Cab with audio signals: yes	Control buttons in contrasting colour: no
Keypad with numbers in relief: yes	Keypad with numbers in Braille: yes



ACCOMMODATION



MELIÁ CASTILLA HOTEL



Calle del Capitán Haya, 43
28020 Madrid



Telephone: 91 567 50 00

Fax: 91 567 50 51



Web: www.hotelmeliacastilla.com



Metro without lift: Cuzco



Bus: 5, 27, 147 and 149

ACCESS

- There are **5** steps and an alternative ramp at the main entrance. The ramp is **1.72 m** long and **80 cm** wide, with a non-recommended incline of **17%**. There is a handrail on one side of the ramp, fixed at **95 cm** high, and which does not extend past the ends.
- Its ends are not marked by a floor surface of distinctive texture and contrasting colour.
- There are **2** manually operated glass doors **80 cm** wide.
- They are marked with circles in a contrasting colour.



ACCESSIBILITY – HEARING IMPAIRED

Room	
Internet connection: yes, paying	TV which communicates with reception: no
TV with teletext decoder: yes	TV has alarm clock with visual alert: yes
Bedside plug socket: yes	Entrance door with peephole: yes
Written information on available services: yes	Light signals to indicate a knock at the door: no
Communal WCs	
Door lock with visual aid to indicate either free or occupied: no	Cubicle doors with a gap underneath to see if there is someone inside: no
Lifts	
Visual signs indicating the floor and direction of movement, both inside and outside the cab: yes	Emergency button with a light to show that the emergency call has been received: no
Emergency system	
Emergency alarm systems with visual alerts: no	

★★★★★ 5 STAR HOTELS



Meliá
Castilla



ACCESSIBILITY – PHYSICALLY DISABLED

Adapted room (No. 205)	
On 2nd floor, accessible via ramp that leads to lift	Number of adapted rooms: 6
Clear turning circle inside (diameter): Ø 150 cm	Width of door: 76 cm
Height of bed: 50 cm	Height of climate control: 158 cm
Wardrobe doors: sliding, difficult to open	Space for access to the bed: right hand side 75 cm , left hand side 70 cm
Height of wardrobe shelves and drawers: 50-80 cm	Height of coatrack: 167 cm
Bathroom in adapted room	
Door: sliding with a width of 83 cm	Clear turning circle inside (diameter): Ø 150 cm
Toilet: without adequate lateral approach space as it is located between two walls	
Seat height: 47 cm	Height of flush mechanism: 90 cm
Width of approach: frontal 100 cm	Folding grab bar on the right hand side with a height of 80-115 cm
Folding grab bar on the left hand side with a height of 80-115 cm	Distance between bars: 83 cm
Basin:	
Height and clearance beneath the basin: 78 cm and 60 cm	Tap: mixer tap
Height of the lower edge of the mirror: 95 cm	Height of bathroom fittings: 90-110 cm
Shower:	
Width of approach to shower: 125 cm	Shower base: level with the floor
Shower floor: non-slip	Shower chair or stool: fixed and folding
Height and location of horizontal grab bar: 90 cm , on wall to side of the tap next to the chair	Height and location of vertical grab bar: 90-125 cm , on wall to side of the tap next to the chair
Tap: mixer tap	Height of tap: 90 cm
Adjustable shower-head height: yes, 150-200 cm	
Adapted bathroom in communal areas, taking as an example the one in the reception rooms, ground floor	
One on ground floor, one on floor -1, accessible via ramp described under lift section	No. of adapted bathrooms 2
Clear turning circle inside (diameter): Ø 150 cm	Door: folding inwards with a width of 82 cm
Toilet:	
Seat height: 47 cm	Height of flush mechanism: 90 cm



ACCOMMODATION

Width of approach: left hand side 70 cm , right hand side 60 cm , front 150 cm	Folding grab bar on the right hand side, height of 60-80 cm
Folding grab bar on the left hand side, height of 60-80 cm	Distance between bars: 68 cm
Basin:	
Height and clearance beneath the basin: 80 cm and 50 cm	Tap: automatically activated
Height of the lower edge of the mirror: 117 cm	Height of bathroom fittings: 90-100 cm
Lifts	
Accessible up to the door via 2 lengths of ramp, the 1st 150 cm long, 88 cm wide and a non-recommended incline of 28.6% . The 2nd, 90 cm long, 88 cm wide and a non-recommended incline of 28.6% and there is no handrail	Height of call buttons: 90-120 cm
Width of door: 80 cm (Access to rooms)	Width and depth of cab: 112 and 164 cm
Width of door: 80 cm (Access to parking)	Width and depth of cab: 131 and 141 cm
Width of door: 89 cm (Access to meeting rooms)	Width and depth of cab: 156 and 140 cm
Height of control buttons: 90-120 cm	Height of handrail: 95 cm

Other amenities	Location	Access	Main characteristics
Reception	Ground floor	Accessible	Height of reception desk: 107 cm
Cafeteria	Ground floor	Accessible via a ramp (see section on Lift)	Bar height: 110 cm Height of table: 72 cm Height beneath table: 69 cm Width beneath table: 86 cm Depth beneath table: 80 cm
Restaurant La Brasserie	Ground floor	Accessible via a ramp (see section on Lift)	Height of table: 71 cm Height beneath table: 68 cm Width beneath table: 76 cm Depth beneath table: 40 cm
Restaurant Albufera	Ground floor	Not accessible, stairs and no ramp	Height of table: 72 cm Height beneath table: 64 cm Width beneath table: 110 cm Depth beneath table: 80 cm Round tables available
Meeting rooms (28)	On multiple floors (ground floor)	Accessible via a ramp (see section	

5 STAR HOTELS



Meliá
Castilla

	and basement floor -1)	on Lift)	
Outdoor pool and Gym	Basement floor (-1)	Accessible via lift and via ramp which is 10 m long, 1.14 m wide and a non-recommended incline of 17.6%	No hoist for getting into the pool. No specially adapted changing rooms or toilets
Parking	Basement floor (-1 and -2)	Accessible via ramp and lift	There are no parking spaces for people with limited mobility (PRM), indicated by the disabled parking sign (ISA)



ACCESSIBILITY - VISUALLY IMPAIRED

Signs

Signs the same size: **yes**, average height of **190-200 cm** and a font size of **8 and 10 cm**

Lettering in a colour which contrasts with the background: **yes**; and not in Braille

Main stairs

Edge of stairs marked with a non-slip strip in a contrasting colour: **no**

Side protection skirting board of **≥ 12 cm** on both sides: **yes** (with the exception of the Albufera restaurante)

Steps have a riser: **yes** (with the exception of the Albufera restaurante)

Steps have nosing: **no**

The space under the stairs is blocked off: **yes**

There is a handrail in the centre of the stairway at a height of **105 cm**, and along the edges a rope fixed firmly to the wall at a height ranging from **45 to 90 cm**

Continuous handrails on half-landings: **yes**

Handrail extends at top and bottom of stairs: **no**

Strip of surface of a different texture and contrasting colour at the top and bottom of the stairs: **no**

Lifts

Cab with audio signals: **yes**

Control buttons in contrasting colour: **yes**

Keypad with numbers in relief: **yes**

Keypad with numbers in Braille: **yes**





ACCOMMODATION



MELIÁ MADRID PRINCESA HOTEL

Calle de la Princesa, 27
28008 Madrid

Telephone: 91 541 82 00
Fax: 91 541 19 88

Web: www.solmelia.com

Metro with lift:
Ventura Rodríguez

Bus: 2, 44, 133 and 202

ACCESS

- The main entrance is easily accessible and has a level surface.
- The main door revolves, is made of glass and has an opening of > 80 cm.
- It is not marked by horizontal strips or a logo in a contrasting colour.



ACCESSIBILITY – HEARING IMPAIRED

Room	
Internet connection: yes	TV which communicates with reception: no
TV with teletext decoder: yes	TV has alarm clock with visual alert: yes
Bedside plug socket: yes	Entrance door with peephole: no
Written information on available services: yes	Light signals to indicate a knock at the door: no
Communal WCs	
Door lock with visual aid to indicate either free or occupied: no	Cubicle doors with a gap underneath to see if there is someone inside: no
Lifts	
Visual signs indicating the floor and direction of movement, both inside and outside the cab: yes	Emergency button with a light to show that the emergency call has been received: yes
Emergency system	
Emergency alarm systems with visual alerts: no	



ACCESIBILIDAD FÍSICA

Adapted room (No. 223)	
On 2 nd floor, accessible via lift	Number of adapted rooms: 5 Width of door: 88 cm



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Meliá
Madrid Princesa



ACCESSIBILITY – PHYSICALLY DISABLED

Clear turning circle inside (diameter): Ø 150 cm	Height of climate control: 85 cm
Height of bed: 65 cm	Space for access to the bed: right hand side 180 cm , left hand side 99 cm
Wardrobe doors: sliding, easy to open	Height of coatrack: 160 cm
Height of wardrobe shelves and drawers: 30-155 cm	
Bathroom in adapted room	
Door: sliding with a width of 76 cm	Clear turning circle inside (diameter): Ø 150 cm
Toilet:	
Seat height: 44 cm	Height of flush mechanism: 100 cm
Width of approach: front 150 cm , on right hand side 84 cm , on left hand side 120 cm	Folding grab bar on both sides with a height of 75 cm
Distance between bars: 70 cm	
Basin:	
Height and clearance beneath the basin: 85 cm and 60 cm	Tap: mixer tap
Height of the lower edge of the mirror: 114 cm	Height of bathroom fittings: 80-120 cm
Shower:	
Width of approach area > 150 cm	Shower base: level with floor, a difference of 4 cm
Shower floor: non-slip	Shower chair or stool: adjustable height chair attached to the wall
Height and location of horizontal grab bar: 83 cm, next to the chair	Tap: mixer tap
Adjustable shower-head height: yes	Height of tap: 110 cm on accessible wall
A folding shower screen that does not impede getting into shower	
Lifts	
Accessible up to the door	Number of lifts: 3
Width of door: 77 cm	Height of call buttons: 90-120 cm
	Width and depth of cab: 123 and 140 cm
Height of control buttons: 150 cm	

Other amenities	Location	Access	Main characteristics
Reception	Ground floor	Accessible	Height of reception desk: 125 cm



ACCOMMODATION



Communal WCs		Not accessible	None have been specially adapted for wheelchair users
Cafeteria	Ground floor	Not accessible, stairs and no alternative ramp	Bar height: 115 cm Height of table: 50 cm Height beneath table: 37 cm Width beneath table: 90 cm Depth beneath table: 37 cm
Restaurant	Ground floor	Not accessible, stairs and no alternative ramp	Height of table: 72 cm Height beneath table: 65 cm Width beneath table: 120 cm Depth beneath table: 38 cm
Meeting rooms (3)	First floor	Accessible	Height of table: 73 cm Height beneath table: 67 cm Width beneath table: 200 cm Depth beneath table: 41 cm
Pool and Gym	First floor	Accessible via service lift	No hoist for getting into the pool. No specially adapted changing rooms or toilets
Parking	Basement floor (-1)	Accessible via lift	Valet parking



ACCESSIBILITY – VISUALLY IMPAIRED

Signs

Signs the same size: **yes**, average height of **195 cm** and a font size of **≥ 5 cm**

Lettering in a colour which contrasts with the background: **yes**; Text and symbols: **not in relief** and **not in Braille**

Main stairs

Edge of stairs marked with a non-slip strip in a contrasting colour: **no**; Side protection skirting board of **≥ 12 cm** on both sides: **no**

Steps have a riser: **yes**; All steps are the same height: **yes**
Steps have nosing: **no**

The space under the stairs is blocked off: **there is none**; Handrail on either side: **yes**

Continuous handrails on half-landings: **no**; Handrail extends at top and bottom of stairs: **no**

Strip of surface of a different texture and contrasting colour at the top and bottom of the stairs: **no**

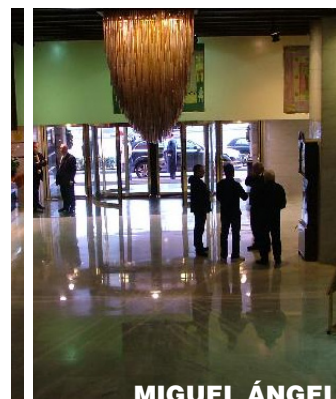
Lifts

Cab with audio signals: **no**; Control buttons in contrasting colour: **yes**

Keypad with numbers in relief: **yes**; Keypad with numbers in Braille: **no**



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MIGUEL ÁNGEL HOTEL

Calle de Miguel Ángel, 29-31
28010 Madrid

Telephone: 91 442 81 99
Fax: 91 442 53 20

Web: www.miguelangelhotel.com

Metro with lift: Gregorio Marañón

Bus: 5, 7, 12, 14, 16, 27, 40, 45, 61, 147 and 150

ACCESS

- The main entrance has **3** separate steps of **16 cm** and an alternative ramp. The ramp is **1.20 m** wide, **1.33 m** long and has a non-recommended incline of **36.4%**. There is no handrail.
- Its ends are not marked by a floor surface of distinctive texture and contrasting colour.
- There is a **1 m** wide, automatic, revolving, glass door.
- It is not marked by horizontal strips or a logo in a contrasting colour.
- There are **2** alternative doors, one on either side of the revolving door, which are both **1.10 m** wide.



ACCESSIBILITY – HEARING IMPAIRED

Room

Internet connection: **yes**; TV which communicates with reception: **yes**

TV with teletext decoder: **yes**; TV has alarm clock with visual alert: **no**

Bedside plug socket: **yes**; Entrance door with peephole: **no**

Written information on available services: **yes**; Light signals to indicate a knock at the door: **no**

Communal WCs

Door lock with visual aid to indicate either free or occupied: **no**; Cubicle doors with a gap underneath to see if there is someone inside: **no**

Lifts

Visual signs indicating the floor and direction of movement, both inside and outside the cab: **yes**; Emergency button with a light to show that the emergency call has been received: **no**

Emergency system

Emergency alarm systems with visual alerts: **no**



ACCOMMODATION



ACCESSIBILITY – PHYSICALLY DISABLED

Adapted room (No. 103)	Number of adapted rooms: 2
On 3rd floor , accessible via lift	Width of door: 87 cm
Clear turning circle inside (diameter): Ø 150 cm	Height of climate control: 150 and 159 cm
Height of bed: 50 cm	Space for access to the bed: right hand side ≥ 90 cm , left hand side ≥ 90 cm
Height of wardrobe shelves and drawers: 94-170 cm	Height of coatrack: 166 cm
Bathroom in adapted room	
Door: with a width of 87 cm	Clear turning circle inside (diameter): Ø 150 cm
Toilet:	
Seat height: 40 cm	Height of flush mechanism: 100 cm
Width of approach: left hand side 100 cm	Fixed grab bar on the right hand side with a height of 87 and 100 cm
Basin:	
Height and clearance beneath the basin: no free space	Tap: mixer tap
Height of the lower edge of the mirror: 100 cm	Height of bathroom fittings: 80-146 cm
Bath:	
Height of bath: 46 cm	Height and location of horizontal grab bar: there is none
Transfer bench: yes	Height and location of vertical grab bar: there is none
Mixer tap at 67 cm on non-accessible wall	Adjustable shower head at height of 185 cm
Adapted bathroom in communal areas	Number of adapted bathrooms: 1
On mezzanine floor , accessible via chairlift	Door: folds inwards with a width of 89 cm
Clear turning circle inside (diameter): Ø 150 cm	
Toilet:	
Seat height: 49 cm	Height of flush mechanism: 100 cm
Width of approach: right hand side 83 cm	Fixed grab bar on right hand side, height of 70 and 86 cm
Folding grab bar on left hand side, height of 20 and 175 cm	Distance between bars: 83 cm
Basin:	
Height and clearance beneath the basin: 72 cm and 54 cm	Tap: mixer tap
Mirror angled downwards	

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Miguel Ángel



Lift – from reception to upper floors	
Accessible up to the door	Height of call buttons: 130 and 142 cm
Width of door: 80 cm	Width and depth of cab: 150 and 127 cm
Height of control buttons: 94 and 150 cm	Height of handrail: no handrail
Lift – connects to parking area	
Accessible up to the door	Height of call buttons: 110 cm
Width of door: 70 cm	Width and depth of cab: 85 and 100 cm
Height of control buttons: 96 cm	Height of handrail: no handrail

Other amenities	Location	Access	Main characteristics
Reception	Ground floor	Accessible	Height of reception desk: 103 cm
Cafeteria / Piano Bar	Mezzanine	Accessible via stairlift	Bar height: 110 cm Height of table: 74 cm Height beneath table 73 cm Width beneath table: 87 cm Depth beneath table: 50 cm
Restaurant	Mezzanine	Accessible via stairlift	Height of table: 75 cm Height beneath table 72 cm Width beneath table: 138 cm Depth beneath table: 54 cm
Buffet breakfast	Basement floor (-1)	Accessible via stairlift	Buffet bar height: 85 and 133 cm Height of table: 77 cm Height beneath table 74 cm Width beneath table: 100 cm Depth beneath table: 50 cm
Meeting rooms (10)	Mezzanine and basement floor (-1)	Accessible	Height of table: 77 cm Height beneath table 74 cm Width beneath table: 83 cm Depth beneath table: 50 cm
Pool and Gym	Basement floor (-1)	Accessible via lift	No hoist for getting into the pool. No specially adapted changing rooms or toilets
Parking	Basement floor (-3)	Accessible via lift	There are no parking spaces for people with limited mobility (PRM)



ACCOMMODATION



ACCESSIBILITY – VISUALLY IMPAIRED

Signs

Signs the same size: **yes**, average height of **145-180 cm** and a font size of **≥ 1.5 cm**

Lettering in a colour which contrasts with the background: **yes**; Text and symbols: **not in relief** and **not in Braille**

Main stairs

Edge of stairs marked with a non-slip strip in a contrasting colour: **no**; Side protection skirting board of **≥ 12 cm** on both sides: **yes**

Steps have a riser: **yes**; All steps are the same height: **yes**
Steps have nosing: **no**

The space under the stairs is blocked off: **there is none**; Handrail on either side: **yes**

Continuous handrails on half-landings: **yes**; Handrail extends at top and bottom of stairs: **just at the bottom**

Strip of surface of a different texture and contrasting colour at the top and bottom of the stairs: **no**

Lifts

Lift type 1

Cab with audio signals: **yes**; Keypad with numbers in Braille: **no**

Keypad with numbers in relief: **no**

Lift type 2

Cab with audio signals: **yes**; Keypad with numbers in Braille: **no**

Keypad with numbers in relief: **yes**



5 STAR HOTELS



NH PALACIO DE TEPA

Calle San Sebastián, 2
28012 Madrid

Telephone: 91 389 64 90
Fax: 91 389 64 91

Web: www.nh-hotels.com

Metro with lift: Sol

Bus: 6, 26, 32 and 50

ACCESS

- Entry via Plaza del Ángel, 9. There is ramp access to the establishment from the adjoining pedestrian square. It has a clearance width of **2 m**.
- Entry is through double wooden doors. These open inwards and are always open. They are over **2 m** wide.
- There are then two **15 cm** high steps, with an alternative ramp next to the stairs.
- The ramp is accessible, measuring **3.82 m** in length, with a **6.9 %** incline. It is **1.17 m** wide with a double handrail on either side at a height of **70 cm** and **97 cm** extending past both ends. Neither ends of the ramp have a distinctively textured and contrastingly coloured strip to warn of the change in gradient.
- There is a second inward opening double glass door, each door with a width of **80 cm**. They are marked with double horizontal stripes and the hotel logo but not in contrasting colours.
- There is an accessible route that takes guests straight to the reception and help desk.



ACCESSIBILITY – HEARING IMPAIRED

Room

Internet connection: **yes**; TV which communicates with reception: **yes**

TV with teletext decoder: **no**; TV has alarm clock with visual alert: **yes**

Bedside plug socket: **yes**; Entrance door with peephole: **no**

Light signals to indicate a knock at the door: **no**; Emergency alarms with visual alerts: **yes, but only in the corridors**



ACCOMMODATION

Communal WCs

Door lock with visual aid to indicate either free or occupied: **no**
Cubicle doors with a gap underneath to see if there is someone inside: **no**

Lifts

Visual signs indicating the floor and direction of movement, both inside and outside the cab: **yes**
Emergency button with a light to show that the emergency call has been received: **yes**

Emergency system

Emergency alarm systems with visual alerts: **yes, but only in the corridors**



ACCESSIBILITY - PHYSICALLY DISABLED

Adapted room (No. 402)

Number of adapted rooms: **2**
On the **4th floor**, accessible via the lift
Width of door: **84 cm**
Clear turning circle inside (diameter): **Ø 150 cm**
Height of climate control: **143 cm**
Height of bed: **60 cm**
Space for access to the bed: right hand side **135 cm** left hand side **116 cm**
Wardrobe doors: easy to open sliding doors with handle
Height of hanger rail: **170 cm**
Min. and max. height of wardrobe shelves and drawers: **30 cm and 60 cm**

Bathroom in adapted room

Door: Opens inwards with a width of **84 cm**
Clear turning circle inside (diameter): **Ø 150 cm**

Toilet:

Seat height: **40 cm**
Height of flush mechanism: **77 cm**
Approach area: on left hand side **180 cm** and front **50 cm**
Grab bar on the right hand side: **no**
Folding grab bar on the left hand side at a height of **70-92 cm**

Basin:

Height and clearance beneath the basin: **71 cm and 53 cm**
Tap: mixer tap easy to use
Height of the lower edge of the mirror: **100 cm**
Min. and max. height of bathroom fittings: **40 cm and 75 cm**

Shower:

Width and depth of approach area: **83 cm and ≥ 120 cm**
Shower base: **level with the floor**
Shower floor: **non-slip**
Shower chair or seat: **no**
Height and location of horizontal grab bar: **none**
Height and location of vertical grab bar: **none**
Tap: **mixer tap**
Height of the tap: **110 cm**
Adjustable height shower head at height of **110 cm**
Shower screen: outward opening, made of glass

5 STAR HOTELS

Palacio de Tepa



Adapted bathroom in communal areas

Located next to the reception
Accessible, on ground floor
Bathroom door: inward opening with a width of **84 cm**
Cubicle door: outward opening with a width of **84 cm**
Clear turning circle inside (diameter): **Ø 150 cm**

Toilet:

Seat height: **40 cm**
Height of flush mechanism: **78 cm**
Approach area: left hand side **100 cm** and frontal **140 cm**
Fixed I-shaped horizontal grab bar on the right hand side at a height of **70 cm**
Folding grab bar on the left hand side at a height of **54 – 75 cm**
Distance between bars: **69 cm**

Basin:

Height and clearance beneath the basin: **70 cm and 50 cm**
Tap: **automatic**
Height of the lower edge of the mirror: **100 cm**
Min. and max. height of bathroom fittings: **85 cm and 140 cm**

Lifts

Total number of lifts: **2** with the same specifications
Floors served: **all floors**
Accessible up to the door
Height of call buttons: **97 – 103 cm**
Width of door: **80 cm**
Width and depth of cab:
Min. and max. height of the call buttons: **100 cm and 130 cm**
Height of handrail: **89 cm**
Mirror opposite the door: **yes**

Other amenities	Location	Access	Main characteristics
Reception	Ground floor	Accessible	Height of reception desk: 80 – 110 cm (double)
Cafeteria	Ground floor	Only accessible from within the hotel. Two steps for outside access	Height of bar: 114 cm Height of table: 74 cm Height beneath table 68 cm Width beneath table: 80 cm Depth beneath table: 36 cm
Restaurant / Breakfast buffet	Ground floor	Accessible	Height of buffet bar: 90 cm Height of table: 74 cm Height beneath table 68 cm Width beneath table: 80 cm Depth beneath table: 36 cm
Meeting rooms (3)	2nd floor	Accessible via lift	Furniture changes depending on the event
Gym	1st floor	Accessible via lift	No specially adapted changing rooms or toilets
Parking	Outside the hotel		Valet parking, guests do not access the parking





ACCOMMODATION



ACCESSIBILITY – VISUALLY IMPAIRED

Bedrooms

Colour of door contrasts with adjacent walls: **yes**

Information about hotel services available in Braille: **no** and in large print: **no**

Room lighting with dimmer switch: **no**

TV remote control with large numbers: **yes** and in contrasting colours: **yes**

Room free of projecting elements: **yes**

Audible signals to indicate emergency alarm: **yes**

Signs

Signs the same size: **yes**, average height of **170 cm** and a font size of **5 cm**

Lettering in a colour which contrasts with the background: **yes**

Text and symbols: not in relief and not in Braille

Main stairs

Edge of stairs marked with a non-slip strip in a contrasting colour: **yes**

Side protection skirting board of ≥ 12 cm on both sides: **yes**

Steps have a riser: **yes**

Steps have nosing: **no**

All steps are the same height: **yes**

The space under the stairs is blocked off: **yes**

Handrail on either side: **yes**

Continuous handrails on half-landings: **yes**

Handrail extends past the top and bottom of stairs: **no**

Distinctively textured and contrastingly coloured strip at the top and bottom of the stairs: **no**

Lifts

Cab with audio signals: **no**

Control buttons in contrasting colours: **yes**

Keypad with numbers in relief: **yes**

Keypad with numbers in Braille: **yes**

Strip of surface of a different texture and contrasting colour at entrance to lift: **no**

Emergency System

Audible alarm system in place in case of emergency: **yes**



★★★★★ 5 STAR HOTELS



RITZ MADRID HOTEL

Plaza de la Lealtad, 5
28014 Madrid

Telephone: 91 701 67 67
Fax: 91 701 67 76

Web: www.ritz.es

Metro without lift: Banco de España

Bus: 10, 14, 27, 34, 37 and 45

ACCESS

- The main entrance is easily accessible, with no stairs, steps or slopes.
- The main door is made of glass, revolves and is manually operated. Its opening is **1.10 m** wide. It may be stopped and opened, leaving an access gap of more than **80 cm**.
- It is not marked with bands of strongly contracted colours.



ACCESSIBILITY – HEARING IMPAIRED

Room

Internet connection: **yes**

TV which communicates with reception: **yes**

TV with teletext decoder: **yes**

TV has alarm clock with visual alert: **yes**

Bedside plug socket: **yes**

Entrance door with peephole: **yes**

Written information on available services: **yes**

Light signals to indicate a knock at the door: **no**

Communal WCs

Door lock with visual aid to indicate either free or occupied: **no**

Cubicle doors with a gap underneath to see if there is someone inside: **no**

Lifts

Visual signs indicating the floor and direction of movement, both inside and outside the cab: **yes**

Emergency button with a light to show that the emergency call has been received: **no**

Emergency system

Emergency alarm systems with visual alerts: **no**



ACCOMMODATION



ACCESSIBILITY – PHYSICALLY DISABLED

Adapted room (No. 608)	Number of adapted rooms: 1
On 6th floor , accessible via lift with a door of 62 cm	Width of door: 87 cm
Clear turning circle inside (diameter): Ø 150 cm	Height of climate control: 40-120 cm
Height of bed: 57 cm	Space for access to the bed: right hand side 117 cm , left hand side 200 cm
Wardrobe doors: folding doors	Height of coatrack: 175 cm
Height of wardrobe shelves and drawers: 29-175 cm	
Bathroom in adapted room	
Door: inward opening with a width of 88 cm	Clear turning circle inside (diameter): Ø 150 cm
Toilet:	
Seat height: 50 cm	Height of flush mechanism: 97 cm
Width of approach: from the side 90 cm , front 120 cm	Folding grab bar on the approach side with a height of 56-72 cm
Fixed grab bar on the opposite side with a height of 72 cm	Distance between bars: 69 cm
Basin:	
Height and clearance beneath the basin: 82 cm and 56 cm	Tap: mixer tap
Height of the lower edge of the mirror: 123 cm	Height of bathroom fittings: 100-125 cm
Shower:	
Width of approach area 180 cm	Shower base: level with floor
Shower floor: non-slip	Shower chair: fixed
Height of horizontal grab bar: 86 cm	Height of vertical grab bar: none
Tap: mixer tap	Folding shower screen
Adjustable shower-head height: yes	
Lifts	
Accessible up to the door	Number of lifts: 1
Width of door: 62 cm	Height of call buttons: 139 cm
	Width and depth of cab: 90 and 133 cm
Height of control buttons: 139 cm	Height of handrail: 89 cm



★★★★★ 5 STAR HOTELS

Ritz
Madrid

Other amenities	Location	Access	Main characteristics
Reception	Ground floor	Accessible	Height of reception desk: 109 cm
Cafeteria	Ground floor	Accessible	Bar height: 107 cm Height of table: 66 cm Height beneath table 64 cm Width beneath table: 65 cm Depth beneath table: 33 cm
Restaurant / Buffet breakfast	Ground floor	Accessible	Buffet bar height: 75 cm Height of table: 74 cm Height beneath table 72 cm Width beneath table: 85 cm Depth beneath table: 50 cm
Meeting rooms (4)	Ground floor	Accessible via alternative portable ramps which are 100 cm wide, 90 cm long and a non-recommended incline of 16%	Height of table: 77 cm Height beneath table 70 cm
Gym	First floor	Accessible via lift	No specially adapted changing rooms or toilets
Parking			Valet parking. Guests can not access the parking area





ACCOMMODATION



ACCESSIBILITY – VISUALLY IMPAIRED

Signs

Signs the same size: **yes**, average height of **210 cm** and a font size of **≥ 1.5 cm**

Lettering in a colour which contrasts with the background: **yes** Text and symbols: **not in relief** and **not in Braille**

Main stairs

Edge of stairs marked with a non-slip strip in a contrasting colour: **no** Side protection skirting board of **≥ 12 cm** on both sides: **yes**

Steps have a riser: **yes** All steps are the same height: **yes**
Steps have nosing: **no**

The space under the stairs is blocked off: **there is none** Handrail on either side: **no**

Continuous handrails on half-landings: **yes** Handrail extends at top and bottom of stairs: **no**

Strip of surface of a different texture and contrasting colour at the top and bottom of the stairs: **no**

Lifts

Cab with audio signals: **no** Control buttons in contrasting colour: **yes**

Keypad with numbers in relief: **no** Keypad with numbers in Braille: **no**



★★★★★ 5 STAR HOTELS



SHERATON MADRID MIRASIERRA HOTEL & SPA

Calle de Alfredo Marquerie, 43
28034 Madrid

Telephone: 91 727 79 00
Fax: 91 727 79 08

Web: www.sheraton.com/madridmirasierra

Metro without lift: Herrera Oria

Bus: 64, 124 and 133

ACCESS

- The main entrance is level with the pavement with a number of isolated steps and with no alternative ramp.
- There is a main, automatic glass door measuring **1.95 m**.
- It is not marked with double horizontal stripes or the logo in contrasting colours.



ACCESSIBILITY – HEARING IMPAIRED

Room

Internet connection: **yes** TV which communicates with reception: **no**

TV with teletext decoder: **yes** TV has alarm clock with visual alert: **yes**

Bedside plug socket: **yes** Entrance door with peephole: **yes**

Written information on available services: **yes** Light signals to indicate a knock at the door: **no**

Communal WCs

Door lock with visual aid to indicate either free or occupied: **no** Cubicle doors with a gap underneath to see if there is someone inside: **no**

Lifts

Visual signs indicating the floor and direction of movement, both inside and outside the cab: **yes** Emergency button with a light to show that the emergency call has been received: **no**

Emergency system

Emergency alarm systems with visual alerts: **no**



ACCOMMODATION



ACCESSIBILITY – PHYSICALLY DISABLED

Adapted room (No. 720)	Number of adapted rooms: 3
On 7th floor , accessible via lift	Width of door: 96 cm
Clear turning circle inside (diameter): Ø 150 cm	Height of climate control: 14 and they are controlled automatically from reception
Height of bed: 56 cm	Space for access to the bed: on one side ≥ 90 cm
Wardrobe doors: folding doors	Height of coatrack: 194 cm
Bathroom in adapted room	
Door: sliding with a width of 87 and 96 cm	Clear turning circle inside (diameter): Ø 150 cm
Toilet: without adequate lateral approach space	
Seat height: 40 cm	Height of flush mechanism: 100 cm
Width of approach: from one side 44 cm	Folding grab bar on the approach side with a height of 82-67 cm
Fixed grab bar on the opposite side with a height of 93 cm	Distance between bars: 78 cm
Basin:	
Height and clearance beneath the basin: 81 cm and 56 cm	Tap: mixer tap
Height of the lower edge of the mirror: 118 cm (adjustable)	Height of bathroom fittings: 130 cm
Shower:	
Width of approach area 88 cm	Shower base: level with floor
Shower floor: non-slip	Shower chair: fixed
Height of horizontal grab bar: 92 cm	Height of vertical grab bar: 155 cm
Tap: mixer tap	Height of tap: 100 cm on non accessible wall
Adjustable shower-head height: yes	Sliding shower screen
Adapted bathroom in communal areas	Number of adapted bathrooms: 1
On floor -1 , accessible via lift	Door: folding with a width of 82 cm (general) and 72 cm (cubicle)
Clear turning circle inside (diameter): Ø 150 cm	
Toilet:	
Seat height: 41 cm	Height of flush mechanism: 100 cm
Width of approach: one one side > 80 cm , front 100 cm	No grab bars
Basin:	
Height and clearance beneath the basin: 74 cm and 50 cm	Tap: mixer tap

★★★★★ 5 STAR HOTELS

Sheraton Madrid Mirasierra

Height of the lower edge of the mirror: 122 cm	Height of bathroom fittings: 102-127 cm
Lifts	Number of lifts: 1
Accessible up to the door	Height of call buttons: 123 and 125 cm
Width of door: 90 cm	Width and depth of cab: 118 and 170 cm
Height of control buttons: 95 and 125 cm	

Other amenities	Location	Access	Main characteristics
Reception	Ground floor	Accessible	Height of reception desk: 110 cm
Cafeteria Verdil	Ground floor	Accessible	Bar height: 110 cm Height of table: 74 cm
Cafeteria Lobby	Ground floor	Accessible	Bar height: 112 cm Height of table: 54 cm
Restaurant / Buffet breakfast	Basement floor (-1)	Accessible via stairlift	Buffet bar height: 93 cm Height of table: 76 cm Height beneath table 72 cm Width beneath table: 80 cm Depth beneath table: 35 cm
Meeting rooms (1)	Basement floor (-1)	Accessible via lift	Height of table: 72 cm Height beneath table 57 cm Width beneath table: 180 cm Depth beneath table: 90 cm
Pool and Gym	Basement floor (-1)	Accessible via lift	No hoist for getting into the pool
Parking	Basement floor (-1)	Accessible via lift	There are 2 parking spaces for people with limited mobility (PRM), indicated by the disabled parking sign (ISA)





ACCOMMODATION



ACCESSIBILITY – VISUALLY IMPAIRED

Signs

Signs the same size: **yes**, average height of **148-179 cm** and a font size of **≥ 1.5 cm**

Lettering in a colour which contrasts with the background: **yes** Text and symbols: **not in relief and not in Braille**

Main stairs

Edge of stairs marked with a non-slip strip in a contrasting colour: **no** Side protection skirting board of **≥ 12 cm** on both sides: **no**

Steps have a riser: **yes** All steps are the same height: **yes**
Steps have nosing: **no**

The space under the stairs is blocked off: **there is none** Handrail on either side: **no**

Continuous handrails on half-landings: **yes** Handrail extends at top and bottom of stairs: **no**

Strip of surface of a different texture and contrasting colour at the top and bottom of the stairs: **no**

Lifts

Cab with audio signals: **yes** Control buttons in contrasting colour: **no**

Keypad with numbers in relief: **yes** Keypad with numbers in Braille: **yes**



★★★★★ 5 STAR HOTELS



SILKEN PUERTA AMÉRICA MADRID HOTEL

Avenida de América, 41
28002 Madrid

Telephone: 91 744 54 00
Fax: 91 744 54 01

Web: www.hotelpuertamerica.com

Metro without lift: Cartagena

Bus: 114, 115 and 122

ACCESS

- The main entrance is easily accessible and has a level surface.
- There is an automatic, sliding, opaque glass door **170 m** wide.
- It is not marked by horizontal strips or a logo in a contrasting colour.



ACCESSIBILITY – HEARING IMPAIRED

Room

Internet connection: **yes** TV which communicates with reception: **yes**

TV with teletext decoder: **no** TV has alarm clock with visual alert: **no**

Bedside plug socket: **yes** Entrance door with peephole: **no**

Written information on available services: **yes** Light signals to indicate a knock at the door: **no**

Communal WCs

Door lock with visual aid to indicate either free or occupied: **no** Cubicle doors with a gap underneath to see if there is someone inside: **yes, some of them**

Lifts

Visual signs indicating the floor and direction of movement, both inside and outside the cab: **yes** Emergency button with a light to show that the emergency call has been received: **no**

Emergency system

Emergency alarm systems with visual alerts: **no**



ACCOMMODATION



ACCESSIBILITY – PHYSICALLY DISABLED

Adapted room (No. 909)	Number of adapted rooms: 30
On 9th floor , accessible via lift	Width of door: 79 cm
Clear turning circle inside (diameter): Ø 150 cm	Height of climate control: 110-140 cm
Height of bed: 60 cm	Space for access to the bed: right hand side >80 cm , left hand side >80 cm
Wardrobe doors: sliding doors	Height of coatrack: 180 cm
Height of wardrobe shelves and drawers: 90-180 cm	
Bathroom in adapted room	
Door: sliding door with a width of 81 cm	Clear turning circle inside (diameter): Ø 150 cm
Toilet: without adequate lateral transfer space	
Seat height: 40 cm	Height of flush mechanism: 100 cm
Width of approach: from the front 130 cm	There are no grab bars
Basin:	
Height and clearance beneath the basin: 66 cm and 64 cm	Tap: mixer tap
Height of the lower edge of the mirror: 120 cm	Height of bathroom fittings: 85 cm
Shower:	
Width of approach area 130 cm	Shower base: level with floor
Shower floor: non-slip	Shower chair: mobile
No horizontal grab bar	No vertical grab bar
Tap: mixer tap	Height of tap: 140 cm on accessible wall
Adjustable shower-head height: no	Sliding shower screen
Lifts	
	Number of lifts: 4
Accessible up to the door	Height of call buttons: 90 cm
Width of door: 88 cm	Width and depth of cab: 150 and 140 cm
Height of control buttons: 82-128 cm	Height of handrail: 100 cm



★★★★★5 STAR HOTELS

Silken
Puerta de América Madrid

Other amenities	Location	Access	Main characteristics
Reception	Ground floor	Accessible	Height of reception desk: 70 cm
Cafeteria	Ground floor	Accessible	Bar height: 111 cm Height of table: 46 cm Height beneath table 40 cm Width beneath table: 80 cm Depth beneath table: 45 cm
Communal WCs	Ground floor and mezzanine	Accessible	None have been specially adapted for wheelchair users
Restaurant / Buffet breakfast	Ground floor	Accessible	Buffet bar height: 88-130 cm Height of table: 73 cm Height beneath table 69 cm Width beneath table: 70 cm Depth beneath table: 70 cm
Meeting rooms (5)	Ground floor	Accessible	Height of table: 73 cm Height beneath table 70 cm Width beneath table: 220 cm Depth beneath table: 150 cm
Pool and Gym	Thirteenth Floor	Accessible via lift	No hoist for getting into the pool. No specially adapted changing rooms or toilets
Parking	Basement floor (-1)	Accessible via lift	There are 8 parking spaces for people with limited mobility (PRM), indicated by the disabled parking sign (ISA)





ACCOMMODATION



ACCESSIBILITY – VISUALLY IMPAIRED

Signs

Signs the same size: **yes**, average height of **145-180 cm** and a font size of **≥ 1.5 cm**

Lettering in a colour which contrasts with the background: **yes**; Text and symbols: **not in relief** and **not in Braille**

Main stairs

Edge of stairs marked with a non-slip strip in a contrasting colour: **no**; Side protection skirting board of **≥ 12 cm** on both sides: **on just one side**

Steps have a riser: **yes**; All steps are the same height: **yes**

Steps have nosing: **no**

The space under the stairs is blocked off: **there is none**; Handrail on either side: **no**

Continuous handrails on half-landings: **yes**; Handrail extends at top and bottom of stairs: **no**

Strip of surface of a different texture and contrasting colour at the top and bottom of the stairs: **no**

Lifts

Cab with audio signals: **yes**; Control buttons in contrasting colour: **no**

Keypad with numbers in relief: **yes**; Keypad with numbers in Braille: **no**



★★★★★ 5 STAR HOTELS



THE WESTIN PALACE MADRID HOTEL

Plaza de las Cortes, 7
28014 Madrid

Telephone: 91 360 80 00
Fax: 91 360 81 00

Web: www.palacemadrid.com

Metro without lift: Sevilla

Bus: 9, 10, 14, 27, 34, 37, 45, N10, N11, N15 and N8

ACCESS

- The main entrance has **5** individual steps, and no alternative ramp.
- The main door is partially glazed and manually operated. It is **2.60 m** wide.
- There is an alternative entrance with a ramp to the pavement. It requires the use of an elevator to reach all areas of the hotel except reception. This entrance is **1 m** wide.
- The doors are not marked by horizontal strips or a logo in a contrasting colour.



ACCESSIBILITY – HEARING IMPAIRED

Room

Internet connection: **yes**; TV which communicates with reception: **no**

TV with teletext decoder: **yes**; TV has alarm clock with visual alert: **yes**

Bedside plug socket: **yes**; Entrance door with peephole: **no**

Written information on available services: **yes**; Light signals to indicate a knock at the door: **yes**

Communal WCs

Door lock with visual aid to indicate either free or occupied: **no**; Cubicle doors with a gap underneath to see if there is someone inside: **no**

Lifts

Visual signs indicating the floor and direction of movement, both inside and outside the cab: **yes**; Emergency button with a light to show that the emergency call has been received: **no**

Emergency system

Emergency alarm systems with visual alerts: **no**



ACCOMMODATION



ACCESSIBILITY – PHYSICALLY DISABLED

Adapted room (No. 8)	Number of adapted rooms: 6
On 1st floor , accessible via lift	Width of door: 73-79.5 cm
Clear turning circle inside (diameter): Ø 150 cm	Height of climate control: 120 cm
Height of bed: 58 cm	Space for access to the bed: right hand side 90 cm , left hand side 90 cm
Wardrobe doors: sliding doors	Height of coatrack: 140 cm
Height of wardrobe shelves and drawers: 110 cm	
Bathroom in adapted room	
Door: sliding with a width of 80 cm	Clear turning circle inside (diameter): Ø 150 cm
Toilet:	
Seat height: 50 cm	Height of flush mechanism: 100 cm
Width of approach: 80 cm	Folding and adjustable grab bar on the approach side with a height of 75 cm
Fixed grab bar on the opposite side with a height of 75 cm	Distance between bars: 70 cm
Basin:	
Height and clearance beneath the basin: 80 cm and 68 cm	Tap: extendible tap
Height of the lower edge of the mirror: 110 cm	Height of bathroom fittings: 85 cm
Bath:	
Height of bath: 50 cm	Height of horizontal grab bar: 80 cm
Transfer bench: no	Height and location of vertical grab bar: 80 cm
Mixer tap at 113 cm	Adjustable shower head at height of 220 cm
There is a curtain	
Adapted bathroom in communal areas	Number of adapted bathrooms: 1
On ground floor, accessible via lift although yet to be installed during site visit	Door: outward opening with a width of 88 cm
Clear turning circle inside (diameter): Ø 150 cm	
Toilet:	
Seat height: 40 cm	Height of flush mechanism: 100 cm
Width of approach: left hand side > 110 cm , front 85 cm	Fixed grab bar on right hand side at height of 70 cm
Fixed grab bar on left hand side at height of 70 cm	Distance between bars: 63 cm

★★★★★ 5 STAR HOTELS

The Westin
Palace Madrid



Basin:	
Height and clearance beneath the basin: 83 and 45 cm	Tap: automatic
Height of the lower edge of the mirror: 110 cm	Height of bathroom fittings: 75-80 cm
Lifts	Number of lifts: 2
Alternative access lift to hotel	
Accessible	Height of call buttons: 130 cm
Width of door: 81.5 cm	Width and depth of cab: 114 and 126 cm
Height of control buttons: 130 cm	
Lifts with access to rooms	
Accessible	Height of call buttons: 130 cm
Width of door: 77 cm	Width and depth of cab: 143 and 99 cm
Height of control buttons: 130 cm	

Other amenities	Location	Access	Main characteristics
Reception	Ground floor	Not accessible, via stairs	Height of reception desk: 126 cm
Communal WCs	Ground floor	Not accessible	None have been specially adapted for wheelchair users
Cafeteria	Ground floor	Accessible	Bar height: 116 cm Height of table: 64.5 cm Height beneath table 58.7 cm Width beneath table: 70.5 cm Depth beneath table: 27 cm
Restaurant / Buffet breakfast	Ground floor	Accessible	Buffet bar height: 116 cm Height of table: 75 cm Height beneath table 70 cm Width beneath table: 30 cm Depth beneath table: 60 cm
Meeting rooms (1)	Ground floor	Accessible	Height of table: 72 cm Height beneath table 71 cm Width beneath table: 101 cm Depth beneath table: 101 cm
Parking	Basement floor (-2)	Accessible via lift	There are 2 parking spaces for people with limited mobility (PRM), indicated by the disabled parking sign (ISA)



ACCOMMODATION



ACCESSIBILITY – VISUALLY IMPAIRED

Signs

Signs the same size: **yes**, average height of **120 cm** and a font size of **≥ 1.5 cm**

Lettering in a colour which contrasts with the background: **no** : Text and symbols: **not in relief and not in Braille**

Main stairs

Edge of stairs marked with a non-slip strip in a contrasting colour: **no** : Side protection skirting board of **≥ 12 cm** on both sides: **yes**

Steps have a riser: **yes** : All steps are the same height: **yes**
Steps have nosing: **no**

The space under the stairs is blocked off: **there is none** : Handrail on either side: **yes**

Continuous handrails on half-landings: **yes** : Handrail extends at top and bottom of stairs: **no**

Strip of surface of a different texture and contrasting colour at the top and bottom of the stairs: **no**

Lifts

Cab with audio signals: **yes** : Control buttons in contrasting colour: **no**

Keypad with numbers in relief: **no** : Keypad with numbers in Braille: **no**



★★★★★ 5 STAR HOTELS



ÚNICO HOTEL

Calle Claudio Coello, 67
28001 Madrid

Telephone: 91 781 01 73
Fax: 91 576 77 41

Web: www.unicohotelmadrid.com

Metro without lift: Serrano

Bus: 1 and 74

ACCESS

- There is a ramp access to the establishment from the pavement. It has a clearance width of **1.50 m**.
- The main entranceway is not accessible with nine **17 cm** high steps. The alternative entranceway is feasible and is located along the main façade **15 m** from the main door.
- The alternative entranceway comprises large wooden double doors that can be opened manually by hotel staff. The doors open inwards, with an overall width of **1.06 m**. There is a bell located at a height of **1.53 m**.
- The reception desk is accessible by way of a stair lift that navigates the flight of eight **17 cm** steps.



ACCESSIBILITY – HEARING IMPAIRED

Room

Internet connection: **yes** : TV which communicates with reception: **yes**

TV with teletext decoder: **no** : TV has alarm clock with visual alert: **no**

Bedside plug socket: **yes** : Entrance door with peephole: **no**

Written information on available services: **no** : Light signals to indicate a knock at the door: **no**

Communal WCs

Door lock with visual aid to indicate either free or occupied: **no** : Cubicle doors with a gap underneath to see if there is someone inside: **no**

Lifts

Visual signs indicating the floor and direction of movement, both inside and outside the cab: **yes** : Emergency button with a light to show that the emergency call has been received: **yes**

Emergency system

Emergency alarm systems with visual alerts: **no**



ACCOMMODATION



ACCESSIBILITY – PHYSICALLY DISABLED

Adapted room (No. 001)	Number of adapted rooms: 1
On the ground floor, accessible from reception	Width of door: 76 cm
Clear turning circle inside (diameter): Ø 150 cm	Height of climate control: 90 cm
Height of bed: 60 cm	Space for access to the bed: right hand side > 90 cm left hand side 80 cm
Wardrobe doors: swing door opening to 90° with doorknob	Height of hanger rail: 175 cm
Min. and max. height of wardrobe shelves and drawers: 30 cm and 180 cm	
Bathroom in adapted room	
Door: Opens outwards with a width of 77 cm	Clear turning circle inside (diameter): Ø 150 cm
Toilet:	
Seat height: 40 cm	Height of flush mechanism: 100 cm
Approach area: on left hand side >120 cm and front 84 cm	Fixed I-shaped horizontal grab bar on the right hand side at a height of 70 cm
Folding grab bar on the left hand side at 70 cm	Distance between bars: 65 cm
Basin:	
Height and clearance beneath the basin: 70 cm and 43 cm	Tap: mixer tap easy to use
Height of the lower edge of the mirror: 92 cm	Min. and max. height of bathroom fittings: 20 cm and 80 cm
Shower:	
Width and depth of approach area: 115 cm and ≥ 120 cm	Shower base: level with the floor
Shower floor: non-slip	Shower chair or seat: stool
Horizontal grab bar: none	Vertical grab bar: none
Tap: mixer tap easy to use	Height of the tap: 120 cm
Adjustable height shower head at height of 120 cm – 210 cm	Shower screen: fixed shower screen perpendicular to the taps that does not impede access
Adapted bathroom in communal areas	Total number of adapted toilets: 1 cubicle in the communal women's toilets
Located next to the reception	Accessible, on ground floor
Bathroom door: none	Cubicle door: inward swinging with a width of 77 cm
Clear turning circle inside (diameter): Ø 150 cm	
Toilet:	
Seat height: 40 cm	Height of flush mechanism: 85 cm

★★★★★ 5 STAR HOTELS



Único



Approach area: left hand side 100 cm and frontal 165 cm	Fixed I-shaped horizontal grab bar on the right hand side at a height of 70 cm
Grab bar on the left hand side: none	
Basin:	
Height and clearance beneath the basin: 67 cm and 48 cm	Tap: mixer tap easy to use
Height of the lower edge of the mirror: 90 cm	Min. and max. height of bathroom fittings: 85 cm
Lifts	Total number of lifts: 2 with the same specifications
Floors served: all floors	Accessible from the reception and help desk floor
Height of call buttons: 102 – 109 cm	Width of door: 80 cm
Width and depth of cab: 97 and 120 cm	Min. and max. height of the call buttons: 104 cm and 120 cm
Height of handrail: 90 cm	Mirror opposite the door: no, on side wall

Other amenities	Location	Access	Main characteristics
Reception	Ground floor	Possible by way of a stair lift	Height of reception desk: 74 cm
Restaurant / Breakfast buffet	Basement via lift	Accessible	Height of buffet bar: 80 cm and 117 cm Height of table: 74 cm Height beneath table 72 cm Width beneath table: 89 cm Depth beneath table: 24 cm
Meeting rooms (2)	Ground floor	Accessible	Furniture changes depending on the event
Gym	Basement -1	Accessible via lift	No specially adapted changing rooms or toilets
Parking	On the street		Valet parking



ACCOMMODATION



ACCESSIBILITY - VISUALLY IMPAIRED

Bedrooms

Colour of door contrasts with adjacent walls: **yes** : Information about hotel services available in Braille: **no** and in large print: **no**

Room lighting with dimmer switch: **no** : TV remote control with large numbers: **yes** and in contrasting colours: **yes**

Room free of projecting elements: **no** : Audible signals to indicate emergency alarm: **yes**

Signs

Signs the same size: **yes**, average height of **170 cm** and a font size of **3 cm**

Lettering in a colour which contrasts with the background: **yes** : Text and symbols: not in relief and not in Braille

Main stairs

Edge of stairs marked with a non-slip strip in a contrasting colour: **yes** : Side protection skirting board of **≥ 12 cm** on both sides: **yes**, on one side

Steps have a riser: **yes**

Steps have nosing: **yes** : All steps are the same height: **yes**

The space under the stairs is blocked off: **yes** : Handrail on either side: **only** on one side

Continuous handrails on half-landings: **yes** : Handrail extends past the top and bottom of stairs: **no**

Distinctively textured and contrastingly coloured strip at the top and bottom of the stairs: **no**

Lifts

Cab with audio signals: **no** : Control buttons in contrasting colours: **yes**

Keypad with numbers in relief: **yes** : Keypad with numbers in Braille: **yes**

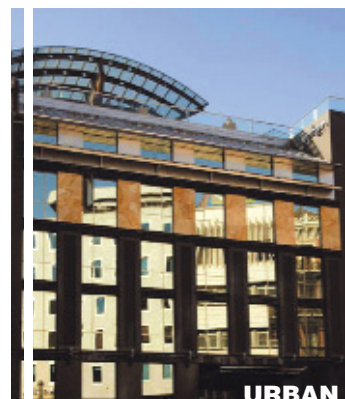
Strip of surface of a different texture and contrasting colour at entrance to lift: **no**

Emergency System

Audible alarm system in place in case of emergency: **yes**



5 STAR HOTELS



URBAN HOTEL

Carrera de San Jerónimo, 34
28014 Madrid

Telephone: 91 420 37 67
Fax: 91 787 77 99

Web: www.derbyhotels.es

Metro without lift: Sevilla

Bus: 10, 14, 15, 34, 37, 45, 52 and 53

ACCESS

- The main entrance has stairs and a ramp with a non-recommended incline of **20%**. There is no handrail, and its ends are not marked by a floor surface of distinctive texture and contrasting colour.
- There is an entrance without steps from Calle de Ventura de la Vega (at the side of the hotel). There is an automatic, sliding glass door. There is also another manually operated door which is always open.
- The glass doors are marked with the hotel's logo in a contrasting colour.



ACCESSIBILITY - HEARING IMPAIRED

Room

Internet connection: **yes** : TV which communicates with reception: **yes**

TV with teletext decoder: **yes** : TV has alarm clock with visual alert: **yes**

Bedside plug socket: **yes** : Entrance door with peephole: **no**

Written information on available services: **yes** : Light signals to indicate a knock at the door: **no**

Communal WCs

Door lock with visual aid to indicate either free or occupied: **no** : Cubicle doors with a gap underneath to see if there is someone inside: **no**

Lifts

Visual signs indicating the floor and direction of movement, both inside and outside the cab: **yes** : Emergency button with a light to show that the emergency call has been received: **yes**

Emergency system

Emergency alarm systems with visual alerts: **no**



ACCOMMODATION



ACCESSIBILITY – PHYSICALLY DISABLED

Adapted room	Number of adapted rooms: 3
Accessible via lift	Width of door: 84 cm
Clear turning circle inside (diameter): Ø 150 cm	Height of climate control: 143 and 150 cm
Height of bed: 60 cm	Space for access to the bed: right hand side 94 cm , left hand side 143 cm
Wardrobe doors: easy to open	Height of coatrack: 170 cm
Height of wardrobe shelves and drawers: 38 cm	
Bathroom in adapted room	
Door: sliding with a width of 84 cm	Clear turning circle inside (diameter): Ø 150 cm
Toilet:	
Seat height: 42 cm	Height of flush mechanism: 104 cm
Width of approach: on one side > 100 cm	Folding and adjustable grab bar on the approach side
Fixed grab bar on the opposite side	
Basin:	
Height and clearance beneath the basin: 77 cm and 30 cm	Tap: mixer tap
Height of the lower edge of the mirror: 117 cm	Height of bathroom fittings: 120 and 150 cm
Bath:	
Height of bath: 47 cm	Height of horizontal grab bar: 80 cm and 100 cm
Transfer bench: rotating chair with backrest and fixed armrests	No vertical grab bar
Mixer tap at 60 cm along short wall	Shower head at height of 140 cm
Adapted bathroom in communal areas	
On ground floor, accessible via lift	Number of adapted bathrooms: 1
Clear turning circle inside (diameter): Ø 150 cm	Door: width of 90 cm
Toilet:	
Seat height: 49 cm	Located in the men's toilets
Width of approach: on one side 82 cm	Height of flush mechanism: 100 cm
Folding grab bar on opposite side at height of 75 cm	Folding grab bar on approach side at height of 75 cm
Basin:	
Height and clearance beneath the basin: 75 and 33 cm	Distance between bars: 67 cm
Tap: mixer tap	

★★★★★ 5 STAR HOTELS



Urban



Height of the lower edge of the mirror: 105 cm	Height of bathroom fittings: 140 cm
Panoramic Lifts	
Accessible up to the door	Height of call buttons: 113 and 116 cm
Width of door: 80 cm	Width and depth of cab: 125 and 133 cm
Height of control buttons: 104 and 123 cm	Height of handrail: 103 cm

Other amenities	Location	Access	Main characteristics
Reception	Ground floor	Accessible	Height of reception desk: 110 and 118 cm
Cafeteria	Ground floor	Accessible	Bar height: 110 cm Height of table: 77.5 cm Height beneath table 72.5 cm Width beneath table: 75 cm Depth beneath table: 35 cm
Restaurant / Buffet breakfast	Ground floor	Accessible	Buffet bar height: 110 cm Height of table: 77.5 cm Height beneath table 72.5 cm Width beneath table: 80 cm Depth beneath table: 35 cm
Meeting rooms (1)		Accessible via lift	
Parking	Basement floor (-1)	Accessible via lift	Valet parking



ACCOMMODATION



ACCESSIBILITY – VISUALLY IMPAIRED

Signs

Signs the same size: **yes**, average height of **90-94 cm** and a font size of **≥ 1.5 cm**

Lettering in a colour which contrasts with the background: **yes**; and not in Braille

Main stairs

Edge of stairs marked with a non-slip strip in a contrasting colour: **no**

Side protection skirting board of **≥ 12 cm** on both sides: **yes**

Steps have a riser: **yes**

All steps are the same height: **yes**

Steps have nosing: **no**

The space under the stairs is blocked off: **yes**

Handrail on either side: **yes**

Continuous handrails on half-landings: **no**

Handrail extends at top and bottom of stairs: **no**

Strip of surface of a different texture and contrasting colour at the top and bottom of the stairs: **no**

Lifts

Cab with audio signals: **yes**

Control buttons in contrasting colour: **no**

Keypad with numbers in relief: **yes**

Keypad with numbers in Braille: **yes**



5 STAR HOTELS



VILLA MAGNA HOTEL

Paseo de la Castellana, 22
28046 Madrid

Telephone: 91 587 12 34
Fax: 91 431 22 86

Web: www.hotelvillamagna.com

Metro without lift: Colón

Bus: 5, 14, 27, 45, 150 and 250

ACCESS

- The main entrance has **3** steps of **16 cm**, with an alternative ramp at the side.
- The ramp is **1.10 m** wide, **10 m** long and has a non-recommended incline of **10.5%**. There is no handrail, and its ends are not marked by a floor surface of distinctive texture and contrasting colour.
- There are **2** sets of glass doors which open in both directions, each of which is **70 cm** wide on each side. They are not marked by horizontal strips or a logo in a contrasting colour.
- The hotel has a doorman.



ACCESSIBILITY – HEARING IMPAIRED

Room

Internet connection: **yes**

TV which communicates with reception: **no**

TV with teletext decoder: **no**

TV has alarm clock with visual alert: **no**

Bedside plug socket: **yes**

Entrance door with peephole: **no**

Written information on available services: **yes**

Light signals to indicate a knock at the door: **no**

Communal WCs

Door lock with visual aid to indicate either free or occupied: **no**

Cubicle doors with a gap underneath to see if there is someone inside: **yes**

Lifts

Visual signs indicating the floor and direction of movement, both inside and outside the cab: **yes**

Emergency button with a light to show that the emergency call has been received: **no**

Emergency system

Emergency alarm systems with visual alerts: **no**



ACCOMMODATION



ACCESSIBILITY – PHYSICALLY DISABLED

Adapted room (No. 217)	Number of adapted rooms: 3
On 2nd floor , accessible via lift	Width of door: 75 cm
Clear turning circle inside (diameter): Ø 150 cm	Height of climate control: 150 cm
Height of bed: 60 cm	Space for access to the bed: both left and right hand side > 150 cm
Wardrobe doors: no doors	Height of coatrack: 160 cm
Height of wardrobe shelves and drawers: 20-160 cm	
Bathroom in adapted room	
Door: sliding with a width of 78 cm	Clear turning circle inside (diameter): Ø 150 cm
Toilet:	
Seat height: 43 cm	Height of flush mechanism: 75 cm
Width of approach: from right hand side 100 cm , front 180 cm	Folding grab bar on the right hand side at a height of 80 cm
Fixed grab bar on the opposite side with a height of 80 cm	
Basin:	
Height and clearance beneath the basin: 70 cm and 60 cm	Tap: requires a twist of the wrist
Height of the lower edge of the mirror: 93 cm	Height of bathroom fittings: 100 cm
Shower:	
Width of approach area 150 cm	Shower base: level with floor
Shower floor: non-slip	Shower chair: mobile
Height and location of horizontal grab bar: 87 cm , on same wall as tap	Height and location of vertical grab bar: 90-180 cm , on same wall as tap
Tap: requires a twist of the wrist	Height of tap: 115 cm
Adjustable shower-head height: no, height 140 cm	Shower screen
Adapted bathroom in communal areas	Number of adapted bathrooms: 1
On floor -1, accessible via lift	Door: inward opening with a width of 94 cm
Clear turning circle inside (diameter): Ø 150 cm	
Toilet:	
Seat height: 47 cm	Height of flush mechanism: 110 cm
Width of approach: left hand side 128 cm , front 90 cm	No grab bar on the right hand side
Folding grab bar on opposite side at height of 66-84 cm	

★★★★★ 5 STAR HOTELS



Villa Magna



Basin:	
Height and clearance beneath the basin: 74 cm and 50 cm	Tap: automatic
Height of the lower edge of the mirror: 100 cm	Height of bathroom fittings: 100 cm
Lifts	
Lift 1	Number of lifts: 1, connecting floor -1 with upper floors
Accessible up to the door	Height of call buttons: 105 cm
Width of door: 75 cm	Width and depth of cab: 125 and 110 cm
Height of control buttons: 95 and 130 cm	There is no handrail
Lift 2	Number of lifts: 1, connecting floor -1 with floor -4
Accessible up to the door	Height of call buttons: 105 cm
Width of door: 75 cm	Width and depth of cab: 97 and 127 cm
Height of control buttons: 93 and 115 cm	Height of handrail: 90 cm

Other amenities	Location	Access	Main characteristics
Reception	Ground floor	Accessible	Height of reception desk: 110 cm
Cafeteria	Ground floor	Accessible	Bar height: 115 cm Height of table: 70 cm Height beneath table 65 cm Width beneath table: 68 cm Depth beneath table: 26 cm Table with central leg
Restaurant / Buffet breakfast	Ground floor	Accessible	Buffet bar height: 77 cm Height of table: 74 cm Height beneath table 71 cm Width beneath table: 90 cm Depth beneath table: 43 cm Table with central leg
Meeting rooms (8)	Basement (-1) floor and	Accessible via lift	Height of table: 72 cm Height beneath table 70 cm Width beneath table: 220 cm



ACCOMMODATION



Gym	mezzanine		Depth beneath table: 80 cm
	Mezzanine	Accessible via lift. Followed by 3 steps and an alternative route through a staff door and a ramp	No specially adapted toilets. Ramp: 2 stretches of ramp with a width of 85 cm , and respective lengths of 165 cm and 370 cm . The incline for both is 17.6% . The area between the two ramps measures 220 x 220 cm
Parking	Basement floors (-2, -3 and -4)	Accessible via lift	There are 6 parking spaces for people with limited mobility (PRM), indicated by the disabled parking sign (ISA) on the floor and on the wall



ACCESSIBILITY – VISUALLY IMPAIRED

Signs

Signs the same size: **yes**, average height of **150 and 180 cm** and a font size of **≥ 1.5 cm**

Lettering in a colour which contrasts with the background: **no** Text and symbols: **not in relief and not in Braille**

Main stairs

Edge of stairs marked with a non-slip strip in a contrasting colour: **no** Side protection skirting board of **≥ 12 cm** on both sides: **yes**

Steps have a riser: **yes** All steps are the same height: **yes**
Steps have nosing: **yes**

The space under the stairs is blocked off: **yes** Handrail on either side: **yes**

Continuous handrails on half-landings: **no** Handrail extends at top and bottom of stairs: **no**

Strip of surface of a different texture and contrasting colour at the top and bottom of the stairs: **no**

Lifts

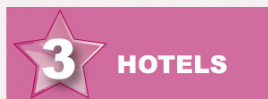
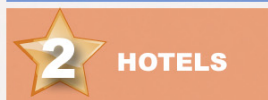
Cab with audio signals: **yes** Control buttons in contrasting colour: **yes**

Keypad with numbers in relief: **yes** Keypad with numbers in Braille: **yes**



GUEST HOUSE AND HOSTELS

- 1 Santa Cruz de Marcenado Youth Hostel**
- 2 Ibis Budget Madrid Valentín Beato**
- 3 Astoria Guest House**
- 4 Jerez Guest House**
- 5 Los Corrales Guest House**
- 6 San Lorenzo Guest House**





ACCOMMODATION



SANTA CRUZ DE MARCENADO YOUTH HOSTEL

 Calle Santa Cruz de Marcenado, 28
28015 Madrid

 **Telephone:** 91 547 45 32
Fax: 91 548 11 96

 **Web:** www.madrid.org/inforjoven
E-mail: marcenado@madrid.org

 **Metro with lift and ramp:** Argüelles

 **Bus:** 1, 2, 21, 44 and 133

ACCESS

- The entrance has a level surface. The main entrance is a partially glazed iron door, which opens inwards and which has a **70 cm** wide clearance.
- To open the door, an automatic opener, situated **1.40 m** from the ground, must be activated.
- The reception area is on a mezzanine, and there are **2** alternative access routes.
- The first is by way of some stairs on the left hand, just inside the entrance.
- The second is by way of a ramp which leads downwards from the door to the lift.
- The ramp is in **2** sections, of **7 m** and **2 m** long respectively, and is **1.05 m** wide, with inclines of **6.9%** and **14%** respectively. The ramp has a handrail fixed at heights of both **66 cm** and **82 cm**, which does not extend past the ends of the ramp. The ramp's beginning and end are not indicated by a floor surface of differing texture and contrasting colour.
- The steps are **17 cm** high, **1.50 m** wide and have a handrail on one side. They are not indicated by a floor surface of differing texture and contrasting colour.

★★★ GUEST HOUSE AND HOSTELS

Santa Cruz de Marcenado



ACCESSIBILITY – HEARING IMPAIRED

Room	
Internet connection: no	TV which communicates with reception: no
TV with teletext decoder: no	TV has alarm clock with visual alert: no
Bedside plug socket: no	Entrance door with peephole: no
Written information on available services: no	Light signals to indicate a knock at the door: no
Communal WCs	
Door lock with visual aid to indicate either free or occupied: no	Cubicle doors with a gap underneath to see if there is someone inside: no
Lifts	
Visual signs indicating the floor and direction of movement, both inside and outside the cab: yes	Emergency button with a light to show that the emergency call has been received: no
Emergency system	
Emergency alarm systems with visual alerts: no	



ACCESSIBILITY – PHYSICALLY DISABLED

Adapted room (No. 16)	Number of adapted rooms: 2
On the 1st floor , via accessible route	Door width: 80 cm
Clear turning circle inside (diameter): Ø 150 cm	Height of climate control: there is none
Bed height: 45 cm	Space for access to the bed: left hand side 140 cm
No wardrobe, just shelves	Height of shelves: 50 – 170 cm
Specially adapted toilets in communal areas	Number of adapted toilets in communal areas: 2
On 1st and 2nd floors accessible via lift	Door: inward opening with a width of 88 cm
Clear turning circle inside (diameter): Ø 150 cm	
Toilet:	
Seat height: 49 cm	Height of flush mechanism: 100 cm
Width of approach: right hand side 67 cm , left hand side 76 cm , front 150 cm	Swing-out grab bar on the right hand side at a height of 60-80 cm
Swing-out grab bar on the left hand side at a height of 60-80 cm	Distance between the bars: 70 cm



ACCOMMODATION



Basin:	
Height and clearance beneath the basin: 80 cm and 50 cm	Tap: mixer tap
Height of the lower edge of the mirror: 108 cm	Height of bathroom fittings: 60-105 cm
Shower:	
Width of approach to shower: 110 cm	Shower base: flush with floor
Shower floor: non-slip	Shower chair or seat: fold-out and fixed to the wall
Two swing out grab bars on either side of the seat at a height of 60 - 78 cm	Mixer tap
Distance between the bars: 67 cm	Tap height: 117 cm, on accessible wall
Adjustable shower-head: no	No shower screen
Lift	
Route: accessible up to the door	Height of call buttons: 122 cm
Door width: 80 cm	Width and depth of cab: 95 and 125 cm
Height of the lift buttons: 108-130 cm	Height of handrail: 95 cm

Other amenities	Location	Access	Main characteristics
Reception	First floor	Accessible via lift	Height of reception desk: 100 cm
Breakfast buffet	Ground floor	Accessible via lift and a ramp that is 300 cm long, 105 cm wide and an incline of 8.7%	Door: opens inwards and is 82 cm wide Tables: rectangular with 4 legs Height of buffet bar: 90 cm Height under buffet bar 86 cm Width under buffet bar: 105 cm Depth under buffet bar: 34 cm Height of table: 75 cm Height beneath table 72 cm Width beneath table: 102 cm Depth beneath table: 80 cm
Meeting rooms	First floor	Accessible via lift	Height of table: 40 cm Height beneath table 35 cm Width beneath table: 65 cm Depth beneath table: 65 cm



★★★ GUEST HOUSE AND HOSTELS

Santa Cruz de Marcenado



ACCESSIBILITY - VISUALLY IMPAIRED

Signs	
Signs the same size: yes , average height of 150 cm and a font size of 9 cm	
Lettering in a colour which contrasts with the background: yes	Text and symbols: not in relief and not in Braille
Main stairs	
Edge of stairs marked with a non-slip strip in a contrasting colour: no	Side protection skirting board of ≥ 12 cm on both sides: yes
Steps have a riser: yes	All steps are the same height: yes
Steps have nosing: yes	
The space under the stairs is blocked off: yes	Handrail on either side: on just one side
Continuous handrails on half-landings: no	Handrail extends at top and bottom of stairs: no
Strip of surface of a different texture and contrasting colour at the top and bottom of the stairs: no	
Lifts	
Cab with audio signals: no	Control buttons in contrasting colour: yes
Keypad with numbers in relief: no	Keypad with numbers in Braille: no



ACCOMMODATION



IBIS BUDGET MADRID VALENTÍN BEATO



Calle Rufino González, 19
28037 Madrid



Telephone: 91 304 04 41
Fax: 91 304 04 33



www.ibisbudget.com – www.accorhotels.com



Metro without lift: Suanzes



Bus: 77

ACCESS

- The entrance to the hotel is level with the street. It has a clearance width of **2.30 m** and a slight slope with a **6.9%** incline.
- The main entrance has a **3 cm** lip.
- There are two sets of outward opening double-framed glass doors. One has a clearance width of **88 cm**, the other **55 cm**. They are marked with double horizontal stripes and the hotel logo in contrasting colours.
- There is a doorbell at a height of **1.45 m**.
- Between the sets of doors is a doormat that is securely affixed to the floor.
- There is an accessible route that takes guests straight to reception and help desk.



ACCESSIBILITY – HEARING IMPAIRED

Room	
Internet connection: yes	TV which communicates with reception: no
TV with teletext decoder: no	TV has alarm clock with visual alert: no
Bedside plug socket: yes	Entrance door with peephole: no
Written information on available services: yes	Light signals to indicate a knock at the door: no
Communal WCs	
Door lock with visual aid to indicate either free or occupied: no	Cubicle doors with a gap underneath to see if there is someone inside: no
Lifts	
Visual signs indicating the floor and direction of movement, both inside and outside the cab: yes	Emergency button with a light to show that the emergency call has been received: yes
Emergency system	
Emergency alarm systems with visual alerts: no	



★★★ GUEST HOUSE AND HOSTELS Ibis Budget Madrid Valentín Beato



ACCESSIBILITY – PHYSICALLY DISABLED

Adapted room (No. 304)	Number of adapted rooms: 3
On 3rd floor accessible via lift	Width of door: 86 cm with a slight 3 cm lip
Clear turning circle inside (diameter): Ø 150 cm	Height of climate control: 126 cm
Height of bed: 56 cm	Space for access to the bed: right hand side 65 cm , left hand side 112 cm
Wardrobe doors: none	Height of hanger rail: 125 cm
Min. and max. height of wardrobe shelves and drawers: none	
Bathroom in adapted room	
Door: sliding door with a width of 80 cm	Clear turning circle inside (diameter): Ø 150 cm
Toilet:	
Seat height: 43 cm	Height of flush mechanism: 100 cm
Approach area: right hand side 70 cm , left hand side 55 cm , front 200 cm	Folding grab bar on the right hand side at a height of 60 – 75 cm
Grab bar on the left hand side: none	
Basin:	
Height and clearance beneath the basin: 50 cm but no depth	Tap: mixer tap easy to use
Height of the lower edge of the Min. mirror: 86 cm	and max. height of bathroom fittings: 86 cm
Shower:	
Width and depth of approach area: 110 cm and ≥ 200 cm	Shower base: level with the floor
Shower floor: non-slip	Shower chair or seat: fixed and folding seats
Horizontal grab bar: none	Vertical grab bar: 55 – 100 cm , on wall next to tap
Tap: mixer tap easy to use	Height of the tap: 90 cm , on the same wall as the fixed seat
Non-adjustable height shower head at height of 90 cm	Shower screen: no, just a curtain
Adapted toilets in communal areas	
Location: next to reception and foyer	On ground floor – accessible
Bathroom door: inward opening with a width of 74 cm	Cubicle door: inward opening door with a width of 76 cm
Clear turning circle inside (diameter): Ø 150 cm	



ACCOMMODATION



Toilet:	
Seat height: 40 cm	Height of flush mechanism: 75 cm
Approach area: front 130 cm	Vertical grab bar on the right hand side: 51 – 96 cm
Folding grab bar on the left hand side: none	
Basin:	
Height and clearance beneath the basin: 77 cm and 55 cm	Tap: mixer tap easy to use
Height of the lower edge of the mirror: 100 cm	Min. and max. height of bathroom fittings: 100 cm
Lifts	Number of lifts: 1
Access to all floors	Accessible right up to the door
Height of call buttons: 110 cm	Width of door: 80 cm
Width and depth of cab: 109 and 145 cm	Min. and max. height of the call buttons: 88 cm and 104 cm
Height of handrail: 91 cm	Mirror opposite the door: no, but to the side yes

Other amenities	Location	Access	Main characteristics
Reception	Ground floor	Accessible	Height of reception desk: 76 cm and 116 cm
Restaurant / Buffet breakfast	Ground floor	Accessible	Height of buffet bar: 85 cm and 125 cm Height of table: 74 cm Height beneath table: 72 cm Width beneath table: 70 cm Depth beneath table: 32 cm
Parking	Basement level -1	Accessible via lift	There are 2 parking spaces reserved for people with reduced mobility (PMR), indicated by the disabled parking sign (ISA) outside hotel next to the main door. The reserved parking spaces have a lateral approach area of 120 cm



GUEST HOUSE AND HOSTELS Ibis Budget Madrid Valentín Beato

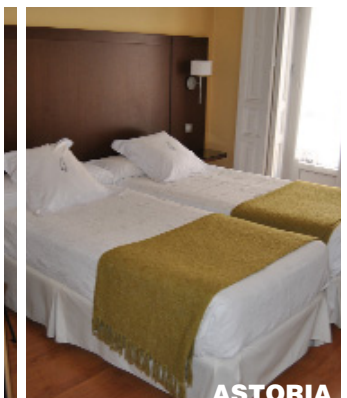


ACCESSIBILITY – VISUALLY IMPAIRED

Bedrooms	
Colour of door contrasts with adjacent walls: yes	Information about hotel services available in Braille: no and in large print: no
Room lighting with dimmer switch: no	TV remote control with large numbers: yes and in contrasting colours: yes
Room free of projecting elements: no	Audible signals to indicate emergency alarm: yes
Signs	
Signs the same size: yes , average height of 165 cm and a font size of 3,5 cm	
Lettering in a colour which contrasts with the background: yes	Text and symbols: in relief
Main stairs	
Edge of stairs marked with a non-slip strip in a contrasting colour: no	Side protection skirting board of ≥ 12 cm on both sides: no , just on one side
Steps have a riser: yes	
Steps have nosing: no	All steps are the same height: yes
The space under the stairs is blocked off: yes	Handrail on either side: no , on one side only
Continuous handrails on half-landings: yes	Handrail extends past the top and bottom of stairs: no
Distinctively textured and contrastingly coloured strip at the top and bottom of the stairs: no	
Lifts	
Cab with audio signals: no	Control buttons in contrasting colours: yes
Keypad with numbers in relief: yes	Keypad with numbers in Braille: no
Strip of surface of a different texture and contrasting colour at entrance to lift: no	
Emergency System	
Audible alarm system in place in case of emergency: yes	



ACCOMMODATION



ASTORIA GUEST HOUSE

Calle Carrera de San Jerónimo, 30 and 32
28014 Madrid

Telephone: 91 429 11 88
Fax: 91 429 20 23

Web: www.hostalastoria.com
E-mail: astoria@teleline.es

Metro with lift: Sol

Bus: 5, 9, 15, 20, 51, 52, 53 and 150

ACCESS

- The hostel is reached through the door of the building common to several different establishments. Before reaching the door, there is one **5 cm** step has to be climbed, followed by another **20 cm** step to go down.
- The main door is made of wood, has an opening **1.20 m** wide, and is always open. There is a doormat fixed to the floor on the inside of the door.
- There is a second entrance to the hostel through an iron and glass door with a **98 cm** wide opening. Reception (through the automatic doors) must be contacted via an entry-phone to have this door opened. This door is not indicated by flashes of contrasting colour.
- The hostel's reception is on the **5th** floor of the building, and is reached by an elevator whose cabin is **1.10 m** wide by **1 m** deep, with a **70 cm** wide door.
- The hostel's entrance is a double wooden door, each side of which is **75 cm** wide.

★★★ GUEST HOUSE AND HOSTELS Astoria



ACCESSIBILITY - HEARING IMPAIRED

Room	
Internet connection: yes	TV which communicates with reception: no
TV with teletext decoder: yes	TV has alarm clock with visual alert: no
Bedside plug socket: yes	Entrance door with peephole: no
Written information on available services: no	Light signals to indicate a knock at the door: no
Communal WCs	
Door lock with visual aid to indicate either free or occupied: no	Cubicle doors with a gap underneath to see if there is someone inside: no
Lifts	
Visual signs indicating the floor and direction of movement, both inside and outside the cab: yes	Emergency button with a light to show that the emergency call has been received: no
Emergency system	
Emergency alarm systems with visual alerts: no	



ACCESSIBILITY - PHYSICALLY DISABLED

Adapted room (No. 408)	Number of adapted rooms: 1
On the 4th floor, via lift	Door width: 90 cm
Clear turning circle inside (diameter): Ø 160 cm	Height of climate control: 135 cm
Height of bed: 60 cm	Space for access to the bed: right hand side 65 cm , left hand side 145 cm
Wardrobe doors: opening to 90° with easy to open doorknob	Height of hanger rail: 175 cm
Min. and max. height of wardrobe shelves and drawers: 20-180 cm	
Bathroom in adapted room	
Door: inward opening with a width of 85 cm	Clear turning circle inside (diameter): Ø 130 cm
Toilet:	
Seat height: 39 cm	Height of flush mechanism: 79 cm
Approach area: right hand side 55 cm , front 130 cm	Grab bar on the right hand side: none
Grab bar on the left hand side: none	
Basin:	
Height and clearance beneath the basin: 84 cm and 49 cm	Tap: mixer tap



ACCOMMODATION



Height of the lower edge of the mirror: 97 cm	Min. and max. height of bathroom fittings: 85-175 cm
Shower:	
Width of approach area: 87 cm	Shower base: level with the floor
Shower floor: non-slip	Shower chair or seat: no
Horizontal grab bar: none	Vertical grab bar: none
Tap: requires a twist of the wrist	Height of the tap: 80-120 cm
Non-adjustable height shower	Shower screen: shower screen that does not impede access
Lift	Number of lifts: 1, connecting all floors
Route: not accessible up the door, there is a step	Height of call buttons: 140 cm
Width of door: 70 cm	Width and depth of cab: 100 and 110 cm
Min. and max. height of the call buttons: 120 cm and 139 cm	Height of handrail: 84 cm
Lift with access to rooms	Number of lifts: 1
Route: accessible up to the door	Height of call buttons: 147 cm
Width of door: 70 cm	Width and depth of cab: 120 and 98 cm
Min. and max. height of the call buttons: 118 cm and 133 cm	There is no handrail

Other amenities	Location	Access	Main characteristics
Reception	Fifth floor	Accessible via lift	Height of reception desk: 100 cm
Reception rooms (3)	Fourth and fifth floors	Accessible via lift	Round with a central leg Height of table: 72 cm Height beneath table 69 cm Depth beneath table: 35 cm



GUEST HOUSE AND HOSTELS



Astoria



ACCESSIBILITY – VISUALLY IMPAIRED

Signs	
Signs the same size: yes , average height of 200 cm and a font size of 4.5 cm	
Lettering in a colour which contrasts with the background: yes	Text and symbols: not in relief and not in Braille
Main stairs	
Edge of stairs marked with a non-slip strip in a contrasting colour: yes	Side protection skirting board of ≥ 12 cm on both sides: not on the open-edge side
Steps have a riser: yes	All steps are the same height: yes
Steps have nosing: yes	
The space under the stairs is blocked off: there is none	Handrail on either side: on the left hand side
Continuous handrails on half-landings: yes	Handrail extends at top and bottom of stairs: no
Strip of surface of a different texture and contrasting colour at the top and bottom of the stairs: no	
Lifts	
Cab with audio signals: no	Control buttons in contrasting colour: yes
Keypad with numbers in relief: yes	Keypad with numbers in Braille: no



ACCOMMODATION



JEREZ GUEST HOUSE

Calle de la Montera, 47
28013 Madrid

Telephone: 91 532 90 73
Fax: 91 532 75 65

Web: www.hrjerez.net

Metro without lift: Gran Vía

Bus: 5, 15, 20, 40, 44, 50, 51, 52, 53,
133, 146, 147, 148, 149 and 150

ACCESS

- The hostel is on the **6th floor** of the building. To get from the doorway to the elevators, **4 steps 17 cm** high must be climbed.
- The entrance door opens inwards, and stays open during the day. At night it is unlocked using an entry-phone. The doorbell is fixed at a height of **1.75 m** from the floor.
- From the **6th floor**, the route from the elevators to the hostel is unobstructed.



ACCESSIBILITY – HEARING IMPAIRED

Room	
Internet connection: yes	TV which communicates with reception: no
TV with teletext decoder: yes	TV has alarm clock with visual alert: no
Bedside plug socket: yes	Entrance door with peephole: no
Written information on available services: yes	Light signals to indicate a knock at the door: no
Communal WCs	
Door lock with visual aid to indicate either free or occupied: no	Cubicle doors with a gap underneath to see if there is someone inside: no
Lifts	
Visual signs indicating the floor and direction of movement, both inside and outside the cab: yes	Emergency button with a light to show that the emergency call has been received: no
Emergency system	
Emergency alarm systems with visual alerts: no	



★★★ GUEST HOUSE AND HOSTELS

Jerez



ACCESSIBILITY – PHYSICALLY DISABLED

Adapted room (No. 619)	Number of adapted rooms: 1
On 6th floor accessible via lift	Width of door: 77 cm
Clear turning circle inside (diameter): Ø 150 cm	Height of climate control: with remote control
Height of bed: 50 cm	Space for access to the bed: left hand side > 100 cm
Wardrobe doors: difficult to open	Height of hanger rail: 170 cm
Min. and max. height of wardrobe shelves and drawers: 50 cm	
Bathroom in adapted room	
Door: outward opening with a width of 78 cm	Clear turning circle inside (diameter): Ø 150 cm
Toilet:	
Seat height: 50 cm	Height of flush mechanism: 110 cm
Approach area: right hand side 155 cm , front 160 cm	Folding grab bar on the right hand side: 80 cm
Fixed grab bar on the left hand side: 80 cm	Distance between the bars: 71 cm
Basin:	
Height and clearance beneath the basin: 70 cm and 60 cm	Tap: mixer tap
Height of the lower edge of the mirror: 104 cm	Min. and max. height of bathroom fittings: 90 cm
Shower:	
Width of approach area: 160 cm	Shower base: level with the floor
Shower floor: non-slip	Shower chair or seat: no
Horizontal grab bar: 80 cm , fixed and folding	Vertical grab bar: none
Tap: mixer tap	Height of the tap: 110 cm
Non-adjustable height shower	Shower screen: no
Lifts	Number of lifts: 2
Route: not accessible, 4 steps	Height of call buttons: 147 cm
Width of door: 70 cm	Width and depth of cab: 97 and 77 cm
Min. and max. height of the call buttons: 127 cm and 145 cm	There is no handrail



ACCOMMODATION



Other amenities	Location	Access	Main characteristics
Reception	Sixth floor	Accessible	Height of reception desk: 110 cm
Communal WCs	Sixth floor	Accessible	None of them are adapted for wheelchair users



ACCESSIBILITY – VISUALLY IMPAIRED

Signs

Signs the same size: **yes**, average height of **175-200 cm** and a font size of **≥ 1.5 cm**

Lettering in a colour which contrasts with the background: **yes**; and not in Braille

Main stairs

Edge of stairs marked with a non-slip strip in a contrasting colour: **no**

Side protection skirting board of **≥ 12 cm** on both sides: **yes**

Steps have a riser: **yes**

All steps are the same height: **yes**

Steps have nosing: **yes**

The space under the stairs is blocked off: **yes**

Handrail on either side: **no**

Continuous handrails on half-landings: **yes**

Handrail extends at top and bottom of stairs: **no**

Strip of surface of a different texture and contrasting colour at the top and bottom of the stairs: **no**

Lifts

Cab with audio signals: **no**

Control buttons in contrasting colour: **yes**

Keypad with numbers in relief: **yes**

Keypad with numbers in Braille: **yes**



★★★ GUEST HOUSE AND HOSTELS



LOS CORRALES GUEST HOUSE

Calle de Briones, 38
28042 Madrid

Telephone: 91 748 15 45 – 91 747 93 97
Fax: 91 329 37 33

Web: www.hostalcorrales.com

Metro with lift: Alameda de Osuna

Bus: 112, 115 and 151

ACCESS

■ The entrance has some stairs, the height of which vary with the incline of the street between **3 cm and 7 cm**. The entrance has **2** metal swing doors, each of which is **88 cm** wide. To get from the entrance to the hostel itself, an unobstructed exterior patio must be crossed.

■ The hostel has **2** sets of doors. The first is a double-width swing door, each side of which is **66 cm** wide. This door is not marked with horizontal strips or a logo in a contrasting colour.

■ The second is a double-width automatic sliding door, the opening of which is 1 m wide. This door is marked with a logo, but not in a contrasting colour. Both doors are made of glass.



ACCESSIBILITY – HEARING IMPAIRED

Room

Internet connection: **yes**

TV which communicates with reception: **no**

TV with teletext decoder: **yes**

TV has alarm clock with visual alert: **no**

Bedside plug socket: **yes**

Entrance door with peephole: **no**

Written information on available services: **yes**

Light signals to indicate a knock at the door: **no**

Communal WCs

Door lock with visual aid to indicate either free or occupied: **yes**

Cubicle doors with a gap underneath to see if there is someone inside: **no**

Lifts

Visual signs indicating the floor and direction of movement, both inside and outside the cab: **yes**

Emergency button with a light to show that the emergency call has been received: **no**

Emergency system

Emergency alarm systems with visual alerts: **no**



ACCOMMODATION



ACCESSIBILITY – PHYSICALLY DISABLED

Adapted room (No. 202)	Number of adapted rooms: 1
On 2nd floor accessible via lift	Width of door: 77 cm
Clear turning circle inside (diameter): Ø 150 cm	Height of climate control: 125 cm
Height of bed: 50 cm	Space for access to the bed: right hand side 90 cm , left hand side 20 cm
Wardrobe doors: sliding, difficult to open	Height of hanger rail: 168 cm
Min. and max. height of wardrobe shelves and drawers: 25-120 cm	
Bathroom in adapted room	
Door: sliding with a width of 78 cm	Clear turning circle inside (diameter): Ø 150 cm
Toilet:	
Seat height: 50 cm	Height of flush mechanism: 85 cm
Approach area: right hand side 100 cm , front 180 cm	Grab bar on the right hand side: none
Folding grab bar on the left hand side: 60-80 cm	
Basin:	
Height and clearance beneath the basin: 78 cm (adjustable) and 60 cm	Tap: mixer tap
Height of the lower edge of the mirror: 105 cm	Min. and max. height of bathroom fittings: 85 cm
Shower:	
Width of approach area: 120 cm	Shower base: level with the floor
Shower floor: non-slip	Shower chair or seat: fold-out and fixed to the wall
Horizontal grab bar: 90-110 cm , on wall next to tap	Vertical grab bar
Tap: mixer tap	Height of the tap: 80 cm , on accessible wall
Adjustable shower-head: yes, 140-190 cm	
Lifts	
Accessible up to the door	Number of lifts: 1 , connecting all floors
Width of door: 80 cm	Height of call buttons: 110 cm
	Width and depth of cab: 99 and 119 cm
Min. and max. height of the call buttons: 90 cm and 117 cm	Height of handrail: 94 cm



GUEST HOUSE AND HOSTELS

Los Corrales

Other amenities	Location	Access	Main characteristics
Reception	Ground floor	Accessible	Height of reception desk: 113 cm
Communal WCs	Basement floor (-1)	Accessible	None of them are adapted for wheelchair users
Breakfast buffet	Ground floor	Accessible	Buffet bar height: 76 – 105 cm Height of table: 74 cm Height beneath table 68 cm Width beneath table: 70 cm Depth beneath table: 70 cm Tables with central leg
Parking	Basement floor (-1)	Accessible via lift	There is one parking space for people with limited mobility (PRM), but it does not have a disabled parking sign (ISA)



ACCESSIBILITY – VISUALLY IMPAIRED

Signs

Signs the same size: **yes**, average height of **150-200 cm** and a font size of **≥ 1.5 cm**

Lettering in a colour which contrasts with the background: **yes**; Text and symbols: **not in relief and not in Braille**

Main stairs

Edge of stairs marked with a non-slip strip in a contrasting colour: **no**; Side protection skirting board of **≥ 12 cm** on both sides: **yes**

Steps have a riser: **yes**; All steps are the same height: **yes**
Steps have nosing: **yes**

The space under the stairs is blocked off: **yes**; Handrail on either side: **on just one side**

Continuous handrails on half-landings: **no**; Handrail extends at top and bottom of stairs: **no**

Strip of surface of a different texture and contrasting colour at the top and bottom of the stairs: **no**

Lifts

Cab with audio signals: **no**; Control buttons in contrasting colour: **yes**

Keypad with numbers in relief: **yes**; Keypad with numbers in Braille: **no**



ACCOMMODATION



SAN LORENZO GUEST HOUSE

Calle del Clavel, 8
28004 Madrid

Telephone: 91 521 30 57
Fax: 91 532 79 78

Web: www.hotel-sanlorenzo.com

Metro without lift: Gran Vía and Chueca

Bus: 1, 2, 46, 74, 146 and 202

ACCESS

- The entrance has some stairs, which vary in height between **0 cm and 7 cm**. There are **2** doors.
- The first is of metal, opens inwards and is open during the day. It is double-width, each side being **66 cm** wide. At night this door can be opened using an entry-phone, the bell is fixed at a height of **1.50 m** from the floor.
- The second is an automatic, sliding glass door with an opening **1 m** wide. It is marked with **2** red circles.
- Between the **2** doors is a doormat which is not fixed to the floor.



ACCESSIBILITY – HEARING IMPAIRED

Room	
Internet connection: yes	TV which communicates with reception: no
TV with teletext decoder: yes	TV has alarm clock with visual alert: no
Bedside plug socket: yes	Entrance door with peephole: no
Written information on available services: yes	Light signals to indicate a knock at the door: no
Communal WCs	
Door lock with visual aid to indicate either free or occupied: no	Cubicle doors with a gap underneath to see if there is someone inside: no
Lifts	
Visual signs indicating the floor and direction of movement, both inside and outside the cab: yes	Emergency button with a light to show that the emergency call has been received: no
Emergency system	
Emergency alarm systems with visual alerts: no	



★★★ GUEST HOUSE AND HOSTELS

San Lorenzo



ACCESSIBILITY – PHYSICALLY DISABLED

Adapted room (No. 216)	
On 2nd floor accessible via lift	Number of adapted rooms: 1
Clear turning circle inside (diameter): Ø 150 cm	Width of door: 65 cm
Height of bed: 50 cm	Height of climate control: with remote control
Wardrobe doors: sliding, difficult to open	Space for access to the bed: left hand side > 150 cm
Min. and max. height of wardrobe shelves and drawers: 40 cm	Height of hanger rail: 170 cm
Bathroom in adapted room	
Door: sliding with a width of 73 cm	Clear turning circle inside (diameter): Ø 150 cm
Toilet:	
Seat height: 40 cm	Height of flush mechanism: 75 cm
Approach area: right hand side 120 cm , front 90 cm	Folding grab bar on the right hand side: 86 cm
Fixed grab bar on the left hand side: 86 cm	Distance between bars: 67 cm
Basin:	
Height and clearance beneath the basin: 65 cm and 40 cm	Tap: mixer tap
Height of the lower edge of the mirror: 130 cm	Min. and max. height of bathroom fittings: 90 cm
Shower:	
Width of approach area: 150 cm	Shower base: level with the floor
Shower floor: non-slip	Shower chair or seat: yes , mobile
Horizontal grab bar: 90 cm , on wall next to tap	Vertical grab bar: 90-120 cm
Tap: mixer tap	Height of the tap: 80 cm , on accessible wall
Adjustable shower-head height: yes	Folding shower screen
Lifts	
Accessible up to the door	Number of lifts: 1
Width of door: 80 cm	Height of call buttons: 110 cm
Min. and max. height of the call buttons: 120 cm and 140 cm	Width and depth of cab: 123 and 117 cm
	There is no handrail



ACCOMMODATION



Other amenities	Location	Access	Main characteristics
Reception	First floor	Accessible	Height of reception desk: 115 cm
Communal WCs	Basement floor (-1)	Accessible	None of them are adapted for wheelchair users
Breakfast buffet	First floor	Accessible	A la carte breakfasts Height of table: 77 cm Height beneath table 73 cm Width beneath table: 50 cm Depth beneath table: 70 cm Tables with 4 legs



ACCESSIBILITY – VISUALLY IMPAIRED

Signs

Signs the same size: **yes**, average height of **150-200 cm** and a font size of **≥ 1.5 cm**

Lettering in a colour which contrasts with the background: **yes**; Text and symbols: **not in relief** and **not in Braille**

Main stairs

Edge of stairs marked with a non-slip strip in a contrasting colour: **no**; Side protection skirting board of **≥ 12 cm** on both sides: **yes**

Steps have a riser: **yes**; All steps are the same height: **yes**
Steps have nosing: **yes**

The space under the stairs is blocked off: **yes**; Handrail on either side: **no**

Continuous handrails on half-landings: **no**; Handrail extends at top and bottom of stairs: **no**

Strip of surface of a different texture and contrasting colour at the top and bottom of the stairs: **no**

Lifts

Cab with audio signals: **no**; Control buttons in contrasting colour: **no**

Keypad with numbers in relief: **yes**; Keypad with numbers in Braille: **yes**



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