

# Welcome to Madrid

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On 17 June, the **Plaza Mayor Tourist Information Centre** and the city's five tourist information kiosks (**Plaza de Callao**, **Royal Palace**, **Reina Sofía**, **Paseo del Prado** and **Bernabéu**) were awarded the Safe Tourism Certified Seal (UNE 0066-10 de Mayo 2020). Madrid is the first major city whose tourist information centres have received this seal which is given by the Institute for Spanish Tourism Quality (ICTE).

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**In the Salón de Columnas room of Casa de la Panadería, a building in the popular Plaza Mayor square, you'll find a state-of-the-art tourist information centre, open 365 days a year, from 9.30am to 8.30pm. The friendly staff can offer helpful advice, in many languages, on how to make the most of your stay in the city.**

Services offered:

-Face-to-face assistance (also available in Chinese)

-Specialised assistance

-Self-service information point

-The city of Madrid's official souvenir shop: Tienda Casa de la Panadería

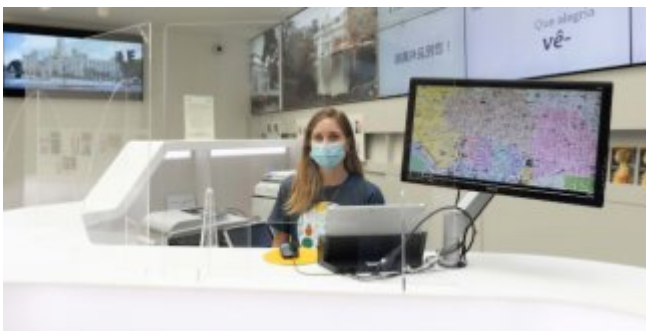
-Accessibility:

- Spanish sign language interpreters
- Hearing loops (3)
- Tactile paving
- Signs and brochures in Braille
- Ergonomic seats
- Ischiatic supports
- Hapticmaps
- Adapted desk
- Accessible Tourism Guide (in CD)


-Technological Area:

- Audiovisuals

**- Ticket sales there is a ticket sales point for Teatro Circo Price Teatro Español, Fernán Gomez Cultural Centre and Naves del Español en Matadero The opening hours are from Monday to Sunday, from 10:30am to 2:30pm and from 4:30pm to 8:30pm. The ticket office is closed on 24, 25 and 31 December and 1 January.**



## Services

 Puntos de información	 Servicio de visitas guiadas
 Tienda	

## Interest data

### Address

Plaza Mayor, 27 (Casa de la Panadería) 28012

### Telephone

(+34) 91 578 78 10

### Web

<http://www.esmadrid.com/centros-de-informacion-turistica/>

### Bus

002, 3, 6, 17, 18, 23, 25, 26, 31, 32, 35, 39, 50, 65, M1

### Price

Free

### Tourist area

Austrias

### Email

[turismo@esmadrid.com](mailto:turismo@esmadrid.com)

### Metro

Ópera (L2, L5, R), Sol (L1, L2, L3)

### Cercanías (Local train)

Madrid-Sol

### Opening times

Mon - Sun 9:30am - 8:30pm

### Plaza Mayor Ticket Office:

-Mon - Sun: 10:30 am - 2:30 pm / 4:30 pm - 8:30 pm

-24, 25 and 31 December, 1 January: closed



PÁGINA OFICIAL DE TURISMO DE LA CIUDAD DE MADRID

